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Service Request Details

Claim

S9M01WVW

Reference

CC3/ASM19014001/Kga3 

Loss Date

August 6, 2019

Report Date

Aug 14, 2019 9:22:29 AM

Request Date

August 14, 2019

Due Date

August 14, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Incident Vehicle

SHD9840S

Registration #

Make

TPVD RENAULT

Model

LATITUDE-2.0 L (A)

Service Address

, , ,

Primary Contact/Insured

HITACHI CAPITAL ASIA PACIFIC PTE LTD
111 SOMERSET ROAD, #14-05 TRIPLEONE
SOMERSET, 238164, Singapore
67346835
gary.yeo.zihui@simedarby.com.sg

Claim Handler

TEO Kitty
6568804602
kitty.teo@axa.com.sg

Additional Instructions

NOT REPORTED

3

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE	SENT	FROM	SUBJECT	BODY	
?	6/30/20 10:03 AM	TEO Kitty	Re:RE: Re:<MANDATE IA> - REVISED	Hi CCL, Pls offer 3 days of LOR & LOI instead of ...	↩
?	6/30/20 10:01 AM	TEO Kitty	Re:RE: Re:<MANDATE IA> - S9M01WVW { ACCIDENT INVOLVING SKK 2363B & SHD 9840S ON 06/08/2019 }	Hi Pls proceed at \$6363.51.	↩
?	6/29/20 12:00 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:<MANDATE IA> - S9M01WVW { ACCIDENT INVOLVING SKK 2363B & SHD 9840S ON 06/08/2019 }	Hi, spray painting reduce to \$440. As TP not able ...	↩
?	6/26/20 10:59 AM	TEO Kitty	Re:<MANDATE IA> - S9M01WVW { ACCIDENT INVOLVING SKK 2363B & SHD 9840S ON 06/08/2019 }	Hi CCL, The mandate for the labour is \$960, did y...	↩
?	6/25/20 4:29 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	<MANDATE IA> - S9M01WVW { ACCIDENT INVOLVING SKK 2363B & SHD 9840S ON 06/08/2019 }	LIABILITY: 100% BOLA S15 - INFORMED OI ABOUT TP CL...	↩
?	3/4/20 12:41 PM	TEO Kitty	Re:RE: Re:RE: Please upload your marked estimate and survey photos	Hi CCL, Please submit your mandate IA.	↩

TYPE ?	SENT	FROM	SUBJECT	BODY	
	2/24/20 11:58 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:RE: Please upload your marked estimate and survey photos	Hi noted on the spray paint price. After reviewing...	↩
?	2/13/20 5:03 PM	TEO Kitty	Re:RE: Please upload your marked estimate and survey photos	Hi Please adjust spray painting @ \$400 instead of...	↩
?	1/21/20 11:05 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Please upload your marked estimate and survey photos	HI MARKED EST LIST AND SURVEY PHOTO UPLOADED. THAN...	↩
?	1/18/20 3:13 PM	TEO Kitty	Please upload your marked estimate and survey photos	*	↩
?	12/23/19 3:06 PM	TEO Kitty	Re:PEND INVESTIGATION - PLEASE DO NOT PROCEED WITH DS	Hi This case still under investigation.	↩
?	12/16/19 5:04 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Please upload Hire Agreement and Driver's DL	HI OI LOA AND OID DL UPLOADED. THANKS	↩
?	12/8/19 4:28 PM	TEO Kitty	Please upload Hire Agreement and Driver's DL	*	↩
?	9/26/19 3:04 PM	TEO Kitty	PEND INVESTIGATION - PLEASE DO NOT PROCEED WITH DS	Hi The video shows OID is suspicious, please do n...	↩
?	9/23/19 4:38 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:RE: Proceed DS, quantum to be agreed	HI KITTY. AVF UPLOADED. THANKS	↩
?	9/21/19 12:36 PM	TEO Kitty	Re:RE: Proceed DS, quantum to be agreed	Hi Cecilia, Please re-upload the video as unable ...	↩
?	9/20/19 5:43 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Proceed DS, quantum to be agreed	HI KITTY, TP AVF UPLOADED. LIABILITY DOWN AGAINST ...	↩
?	9/17/19 5:33 PM	TEO Kitty	Proceed DS, quantum to be agreed	*	↩
?	9/6/19 10:53 AM	TEO Kitty	Non reporting as at 06.09.19, please follow up	*	↩
?	8/14/19 10:36 AM	TEO Kitty	Non reporting, please do the necessary.	*	↩