

## Mei Kwan (LKKAUTO)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 29 August, 2019 10:17 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** CS A Team; Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving YN3578K (OI : EQI - DM19HO02296-JG) AND SHD5318K (TP : LKK REF - CC3/EQI19014000/Kpa3) on 03/08/2019  
**Attachments:** SHD5318K.PDF; YN3578K.PDF  
**Categories:** HMK

Dear Mei Kwan

Attached our insured's accident report.  
Please assist to verify with insured on the circumstances of the accident.

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Joel Goh  
**Sent:** Tuesday, August 20, 2019 11:49 AM  
**To:** 'Mei Kwan (LKKAUTO)'  
**Cc:** CS A Team; Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving YN3578K (OI : EQI - DM19HO02296-JG) AND SHD5318K (TP : LKK REF - CC3/EQI19014000/Kpa3) on 03/08/2019

Dear Mei Kwan

Our insured has not reported this accident.

Best Regards,

Joel Goh  
Executive | Claims

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Tuesday, August 20, 2019 11:08 AM

**To:** EQI PRS

**Cc:** CS A Team; Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving YN3578K (OI : EQI - TBA) AND SHD5318K (TP : LKK REF - CC3/EQI19014000/Kpa3) on 03/08/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5318K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)