

22/09/2009

ASS. REC. BY:

REF: CS/AIG19013988/TIVd31 Special Instruction:

Surveyor: Tan Kah

ASSIGNMENT (Office)

merimen

Main (Person): Chin Lee Ying

of

AG

Date/Time: 13/8/19 8.40am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FZ2999Y

Insured:

at Workshop m/s

Bike production

Tel: 62995177 | 63922555

of

610 Sungeun Road

Policy No:

1800146880

Claim No:

8902132243SG

Sum Insured:

Excess:

TBA \$500

Make of Veh:

D.O.A. 7/8/2019

(Client's Record)

CA / (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9.20am 13/8/19

Person Contacted:

Yulci

Vehicle IN / OUT

Date/Time

Action/Instruction

Schmidt ✓

13/8/2019

called wasep Yulci said estimate not yet ready. Once ready  
she will arrange for survey.

FZ2999Y - X

21/8/19

Revert via merimen

26/8/19

Recd approval from Thacklaus Ng by email

Arranged by Tan Jhi  
Tousser Minum

REF: A19 CS/A19/9013988/ TIV d3

### ASSIGNMENT

From: 20. 8. 2019

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: Fz 29994  
at Workshop n/s Bike Productions  
of 610 Serangoon Road

Insured:

Policy No.

Claims No.

Sum Insured:

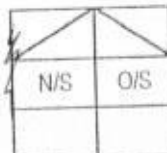
Excess:

(Client's Record)

Make of Veh: Aggr 10.00 9.7

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

910K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days Res.: Yes or No

Lum Sum:

% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: Fz 29994 Yr Regn: 2014 / Dec.  
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda 400X

C.C. 399

Colour:

White

A/C: Insured / Std / NI / NA

Sp. Reading

72954

T/Radio: Insured / Std / NI / NA

Eng/No:

NCL71005094

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim or

Tyre Size:

F: 120 / 70 R17

R: 160 / 60 R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR SUMI /

TOYO / YOKO or

Front

R/Bal.

5

mm

Rear

R/Bal.

5

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

D.O.I.

Survey held at

Bike Productions 20/8/19

Det. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

26/8/19 @ 1216pm Informed Mr Kwan CIA ex \$500

18/9 1/2 \$1800, 4 days, inform n/s (Red 5347, 7416)

RECEIVED 30 SEP 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 30/9 - typist

Report Format:

merimen

Lump Sum / I.B.I. (\$

1800k)

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS, \$

) Photos

) Others

TOTAL

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Aug 2019		13 Aug 2019 15:04 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured: <b>LIM TZYH NEAN</b> , ID: S8183130J, Tel: +6591184229, Email: tzyhneon@hotmail.com	Date of Loss: 07/08/2019 08:00 - :59
Vehicle Reg. No.: <b>FZ2999Y</b>	Policy/Cover Note No.: 1800146880 (Comprehensive)
Claim Type: <b>OD / 8902132243SG</b>	Excess: S\$500.00
Repairer: <b>Bike Production Pie Ltd (HQ)</b> 610 SERANGOON ROAD, 218216 Serangoon - Tel: 63922555	
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Azlan, Syazairdina</b> ] syazairdina.azlan@aig.com	
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... <b>[Final Rpt due 22/08/2019]</b>	
Driver/Custodian: <b>LIM TZYH NEAN (37 / Male)</b> , NRIC: S8183130J, Tel: +6591184229 Email: tzyhneon@hotmail.com	

[View All](#)   [Compose Case Mail](#)

#### ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)   [Search Tasks](#)   [Create New Task](#)   [Complete](#)

#### ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 30 September 2019 12:54 PM  
**To:** Ng, Thaddaeus-HC  
**Cc:** Fong, Andy-SY; SUR  
**Subject:** RE: RE: FZ2999Y AUTHORIZATION TO REPAIR - Authorize Repair & Arrange Photo Taking - Mandate Approved

Dear Thaddaeus,

Noted with thanks.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>  
**Sent:** Monday, 30 September 2019 12:42 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>  
**Subject:** RE: RE: FZ2999Y AUTHORIZATION TO REPAIR - Authorize Repair & Arrange Photo Taking - Mandate Approved

Hi,

Mandate approved.

*Regards,*

*Thaddaeus Ng*

**AIG**

Motor Claims Surveyor

Claims| AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1929| Fax +(65) 6835 7416 Hp +(65) 8876 5433

[Thaddaeus-HC.Ng@AIG.com](mailto:Thaddaeus-HC.Ng@AIG.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Monday, September 30, 2019 12:25 PM  
**To:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>  
**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>  
**Subject:** [EXTERNAL] RE: RE: FZ2999Y AUTHORIZATION TO REPAIR - Authorize Repair & Arrange Photo Taking

This message is from an external sender; be cautious with links and attachments.

Dear Thaddaeus,

Finalization report uploaded onto Merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>

**Sent:** Monday, 30 September 2019 10:15 AM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>

**Subject:** RE: RE: FZ2999Y AUTHORIZATION TO REPAIR - Authorize Repair & Arrange Photo Taking

Hi Veron,

Can the finalization report be upload onto Merimen for my previewal?

Regards,

Thaddaeus Ng

AIG

Motor Claims Surveyor

Claims|AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1929|Fax +(65) 6835 7416 Hp +(65) 8876 5433

Thaddaeus-HC.Ng@AIG.com | [www.AIG.com.sg](http://www.AIG.com.sg)

---

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Sent:** Monday, September 30, 2019 9:37 AM

**To:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>

**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>

**Subject:** [EXTERNAL] RE: RE: FZ2999Y AUTHORIZATION TO REPAIR - Authorize Repair & Arrange Photo Taking

This message is from an external sender; be cautious with links and attachments.

Dear Thaddaeus,

Kindly assist approval in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>

**Sent:** Monday, 26 August 2019 11:22 AM

**To:** Sbk E <sbk5643e@yahoo.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>

**Subject:** RE: RE: FZ2999Y AUTHORIZATION TO REPAIR - Authorize Repair & Arrange Photo Taking

Hi Mr Kwan,

Authorize repair for this case.

X's= \$500/- (As Per Merimen Update)

Damaged parts as require only approval with my acknowledgement for your attention. Kindly do not hesitate to arrange photo taking for check, supplementary item and after paint. Lumpsum repair with client authorization letter TBC.

Aside Veron,

Authorize repair for this case. Revise estimate was not authorize repair and no email to repairer for authorization to repair. Kindly assist to revert attention to me for future case.

Thanks

Regards,  
Thaddaeus Ng  
AIG

Motor Claims Surveyor  
Claims|AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1929|Fax +(65) 6835 7416 Hp +(65) 8876 5433  
[Thaddaeus-HC.Ng@AIG.com](mailto:Thaddaeus-HC.Ng@AIG.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

**From:** Sbk E <[sbk5643e@yahoo.com](mailto:sbk5643e@yahoo.com)>  
**Sent:** Monday, August 26, 2019 10:31 AM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Ng, Thaddaeus-HC <[Thaddaeus-HC.Ng@aig.com](mailto:Thaddaeus-HC.Ng@aig.com)>  
**Subject:** [EXTERNAL] RE: FZ2999Y AUTHORIZATION TO REPAIR

This message is from an external sender; be cautious with links and attachments.

Dear Veron,

Please seek permission from AIG to authorise for FZ2999Y. I have include Thadd from AIG in this email. Thank you very much for your attention.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no

## View Received Message

This mail is associated with :

**\*FZ2999Y (8902132243SG)**

OD

Aug 7 2019 8:20AM

[LIM TZYH NEAN]

Bike Production Pie Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **30/09/2019 12:41 PM**.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$1800.00) - FZ2999Y - Claim Handler: Azlan, Syzairdina

Approved:1800.00:Handlbar to take out or provide damage photos. Labour 2 at 1 day enough to replace all items to adjust at \$100.00. Towing fee to provide tow slip, labour 3 not necessary to take out, labour 5 not necessary to take out.

### DOCUMENTS SUMMARY

There are no documents.



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Azlan, Syazairdina	Date:	30 Sep 2019

**Preliminary Advice**

Vehicle No	: FZ2999Y	Accident Date	: 07/08/2019
Make	: HONDA CB400	Policy No.	: 1800146880
Assignment Date	: 13/08/2019	Excess	: S\$500.00
Date of Inspection	: 20/08/2019	Est. Duration of Repair	: 4.00
Inspection At	: BIKE PRODUCTION PIE LTD (HQ) 610 SERANGOON ROAD SINGAPORE 218216		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,382.00
Revised Amount	:S\$	1,800.00 (LUMP SUM)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,800.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	10,000.00
COE / PARF Rebate	:S\$	2,220.00
Salvage Value	:S\$	
Margin for Repair	:S\$	7,780.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## Veron Chen (LKKAUTO)

---

**From:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>  
**Sent:** Monday, 26 August 2019 11:22 AM  
**To:** Sbk E; Veron Chen (LKKAUTO)  
**Cc:** Fong, Andy-SY  
**Subject:** RE: RE: FZ2999Y AUTHORIZATION TO REPAIR - Authorize Repair & Arrange Photo Taking

Hi Mr Kwan,

Authorize repair for this case.  
X's= \$500/- (As Per Merimen Update)

Damaged parts as require only approval with my acknowledgement for your attention. Kindly do not hesitate to arrange photo taking for check, supplementary item and after paint. Lumpsum repair with client authorization letter TBC.

Aside Veron,

Authorize repair for this case. Revise estimate was not authorize repair and no email to repairer for authorization to repair. Kindly assist to revert attention to me for future case.

Thanks

*Regards,*  
*Thaddaeus Ng*  
AIG  
Motor Claims Surveyor  
Claims|AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1929| Fax +(65) 6835 7416 Hp +(65) 8876 5433  
[Thaddaeus-HC.Ng@AIG.com](mailto:Thaddaeus-HC.Ng@AIG.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Monday, August 26, 2019 10:31 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>  
**Subject:** [EXTERNAL] RE: FZ2999Y AUTHORIZATION TO REPAIR

This message is from an external sender; be cautious with links and attachments.

Dear Veron,

Please seek permission from AIG to authorise for FZ2999Y. I have include Thadd from AIG in this email. Thank you very much for your attention.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by

**Veron Chen (LKKAuto)**

---

**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Monday, 26 August 2019 10:31 AM  
**To:** Veron Chen (LKKAuto)  
**Cc:** Ng, Thaddaeus-HC  
**Subject:** RE: FZ2999Y AUTHORIZATION TO REPAIR

Dear Veron,

Please seek permission from AIG to authorise for FZ2999Y. I have include Thadd from AIG in this email. Thank you very much for your attention.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

**Veron Chen (LKKAUTO)**

---

**From:** Koh, Victor-CK <Victor-CK.Koh@aig.com>  
**Sent:** Wednesday, 21 August 2019 4:00 PM  
**To:** SUR  
**Cc:** Fong, Andy-SY  
**Subject:** FZ2999Y/ OD / 8902132243SG

Hi,

Handlebar to take out or provide damage photos.  
Labour 2 at 1 day enough to replace all items to adjust at \$100.00.  
Towing fee to provide tow slip.  
labour 3 not necessary to take out.  
labour 5 not necessary to take out.

Thanks & Regards

Victor Koh  
AIG  
Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

OD CLAIM FZ2999Y

From: Chin, Lee-Ying  
To: assignments, admin-a@lkkauto.com  
Cc: Fong, Andy-SY  
Sent: 8/13/2019 8:40:30 AM  
Attachments:  FZ2999Y DOA 201919 ODOWS.pdf

---

Hi LKK,

Kindly assist to appoint Xing Guo Qiang to conduct survey.

Thanks.

Best Regards  
Lee Ying, Chin  
AIG  
Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1947  
Lee-Ying.Chin@aig.com | www.aig.sg

-----Original Message-----

From: Sbk E [mailto:sbk5643e@yahoo.com]  
Sent: Saturday, August 10, 2019 8:48 AM  
To: AIG SGP, Claims-Survey  
Subject: [EXTERNAL] RE: OD CLAIM FZ2999Y

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Good Day. Please refer to the attached file. Please contact us at 62995177 for pre-repair inspection appointment. Thank you very much for your attention.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If y

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Azlan, Syazairdina	
Date: 21 Aug 2019	

**Preliminary Advice**

Vehicle No	: FZ2999Y	Accident Date	: 07/08/2019
Make	: HONDA CB400	Policy No.	: 1800146880
Assignment Date	: 13/08/2019	Excess	: S\$500.00
Date of Inspection	: 20/08/2019	Est. Duration of Repair	: 4.00
Inspection At	: BIKE PRODUCTION PIE LTD (HQ) 610 SERANGOON ROAD SINGAPORE 218216		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,382.00
Revised Amount	:S\$	2,532.50
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,532.50

Lump Sum Repair	:S\$	
-----------------	------	--

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	10,000.00
COE / PARF Rebate	:S\$	2,220.00
Salvage Value	:S\$	
Margin for Repair	:S\$	7,780.00

**Remarks**

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments :Vehicle repair on Lump Sum basis

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/08/2019 09:43
Date Of Accident	07/08/2019 08:20
Exact Location Of Accident	FRENCH ROAD OPEN CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	FZ2999Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LIM TZYH NEAN
NRIC No	S8183130J
Email Address	TZYHNEON@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91184229
Alternative Phone No	OFFICE-91184229

### Vehicle Particulars

Manufacturer	HONDA
Model	CB400-399CC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	MOTORCYCLE

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800146880
Cover Note Number	

### Driver

Name of Driver	LIM TZYH NEAN
NRIC No	S8183130J
Date Of Birth	24/12/1981
Occupation	INDOOR
Date Of Driving Pass	29/07/2013
Driving Experience	6 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91184229
Fax Number	
Contact Number	OFFICE-91184229
Email Address	TZYHNEON@HOTMAIL.COM

Address	BLK 10A BENDEMEER ROAD #12-105
Postcode	331010
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO STATEMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBE6682S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	84556189
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	




**SKETCH PLAN**

**IMPORTANT NOTICE**


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

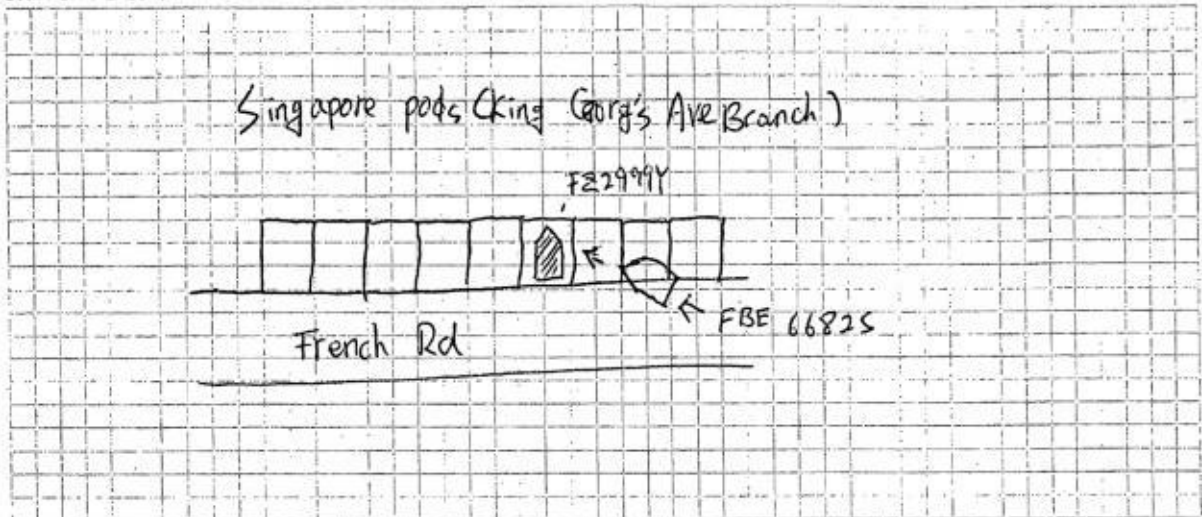
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
 Policyholder's Signature  
 Date & Time:

\_\_\_\_\_  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

2019年8月7号早上大约8点左右,我到French Rd,我的摩托车完整的停进合法的路边摩托车停车位。在我离开我的摩托车大约10秒,我听到撞击声,回头看一辆车牌为FBE6682S的摩托车撞倒我的摩托车(车牌F82999Y)造成我的摩托车多处损坏。

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	130J
<b>Vehicle Details</b>	
Vehicle No.:	FZ2999Y
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Aug 2019
Vehicle Make:	HONDA
Vehicle Model:	400X MANUAL
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	NC47E1005074
Chassis No.:	NC471005094
Maximum Power Output:	-
Open Market Value:	\$7,161.00
Original Registration Date:	11 Dec 2014
First Registration Date:	11 Dec 2014
Transfer Count:	1
Actual ARF Paid:	\$1,075.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	10 Dec 2024
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$4,189.00
COE Rebate Amount:	\$2,220.00
<b>Total Rebate Amount:</b>	<b>\$2,220.00</b>

The information contained herein is correct as at 21 Aug 2019

OK



# CERTIFICATE OF INSURANCE

## MOTORCYCLE AUTOVANTAGE MOTORCYCLE

Name of Policyholder : LIM TZYH NEAN  
 Period of Insurance : 12 Dec 2018 To 11 Dec 2019  
 Engine No. : NC47E1005074  
 Chassis No. : NC471005094

Vehicle No. : FZ2999Y  
 Policy No. : 1800146880  
 Endorsement No. :  
 Issued Date : 05 Dec 2018

### ABOUT THE COVER

Make/Model : HONDA 400 X  
 Engine Capacity/Tonnage : 399.00 CC  
 Driver Restriction : Named Driver Basis  
 Person or Classes of Persons Entitled to Drive\* :

Sum Insured : Market Value  
 Off Peak Car : No

First Year of Registration : 2014  
 Insuring with COE/PAFF : Yes

- a) The Policyholder  
 b) Any person who is named as a "named driver" under this Policy.

Age Condition : Not Applicable

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover

- 1) use for hire or reward;  
 2) use for driving tuition, driving test, racing, pace-making, reliability trial or speed-testing;  
 3) use for the carriage of goods (other than samples) in connection with any trade or business; and  
 4) use for any purpose in connection with Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
 Fire - \$0 Own Damage - \$500 Theft - \$0

Section 2  
 Property Damage - \$0

Windscreen : NA

Named Driver and Excess (where applicable)

LIM TZYH NEAN - \$500 (Own Damage)

Please note that this vehicle  
 is under hire purchase with  
 Bike Production Pte Ltd  
 No transfer or endorsement is allowed  
 unless with our written consent

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.  
 For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6358 6200. Alternatively, You may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: BIKE PRODUCTION PTE LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

BIKE PRODUCTION PTE LTD  
 Co Reg No: 200007407G  
 610 Serangoon Road  
 Singapore 215216  
 Tel: 63922555 Fax: 62975400

0500656016

COWELL - BIKE PRODUCTION

8 BURN ROAD #09-09 TRIVEX

SINGAPORE 369677 ANSP-NONLIFE

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Tai Joo Lim

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8183130J



Name  
LIM TZYH NEAN

林志年

Race  
CHINESE

Date of birth  
24-12-1981

Sex  
M

Country of birth  
MALAYSIA

S8183130J

REPUBLIC OF SINGAPORE DRIVING LICENCE



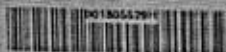
License Number S8183130J

Name

LIM TZYH NEAN

Born Date 24 Dec 1981

Issue Date 19 Nov 2009



DP180552901



8908428

NRIC No. S8183130J



Nationality  
MALAYSIAN

Date of issue  
29-01-2008

APT BLK 10A BENDEMEER ROAD #12-105  
SINGAPORE 334010

NRIC No. S8183130J Date: 19/05/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 2B Motorcycles < 200 CC  
Class 2B Motorcycles between 201 CC and 400 CC  
Class 2 Motorcycles > 400 CC  
Class 3 Motor cars < 1000 kg with not more than 7 passengers, inclusive of the driver, and motor vehicles with not more than 1000 kg

15 Nov 2009  
15 Apr 2012  
15 Dec 2019  
15 Nov 2088

S8183130J

S / No 9000316274



License No. S8183130J

NP 42EA



**BIKE PRODUCTION PTE LTD**  
 610, Serangoon Road S(218216)  
 Tel: 63922555, 62995177 Fax: 62975400  
**ROC/ GST Reg No.: 200007407G**

Date: 7 Aug 2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party surveys on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary repairs must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## ASSESSMENT FOR REPAIR: HONDA 400X MANUAL - FZ2999Y

Chassis No.: NC471005094

Engine No.: NC47E1005074

<u>Qty</u>	<u>Description</u>	<u>Estimate</u>
1 pc	Front mudguard	\$280.00 x
1 pc	Steering stem	\$480.00 x } nn
2 pcs	Steering stem bearings @ \$45.00	\$90.00 x }
1 pc	Handle bar	\$220.00 bt ✓
1 set	Handguards	\$330.00 cut ✓
1 pc	Right mirror	\$175.00 x nn
1 pc	Left mirror	\$175.00 cut ✓
1 pc	Windshield mount	\$280.00 cut ✓
1 pc	Front windshield	\$270.00 x cut ✓
1 set	Crash bar	\$380.00 x nn
1 set	Fog lamp	\$250.00 cut ✓
1 pc	Left front cover	\$270.00 x } x
1 pc	Left front cover labels	\$70.00 x } nn
1 pc	Left black cover	\$250.00 x }
1 pc	Side stand	\$140.00 bt ✓
1 pc	Big foot (side stand)	\$80.00 x nn
1 pc	Rear left footrest	\$115.00 cut ✓
1 pc	Rear left footrest holder	\$195.00 x nn
1 pc	Front left footrest	\$135.00 x nn
1 pc	Front left footrest holder	\$245.00 cut ✓
		<hr/>
		\$3,580.00 2025
	Less discount 10%	\$358.00 10% - 1822.50
		<hr/>
		\$3,222.00
	<b><u>Special nett items</u></b>	
1 pc	Front number plate	\$20.00 10 cut ✓
1 pc	Top box	\$280.00 cut ✓
1 pc	Box bracket	\$250.00 x nn
2 pcs	Front sport rim	\$700.00 x nn. 300
1)	Towing charges	\$100.00 80
	Replace, realign and adjust above	
	damaged parts, check wiring and	
2)	lighting system	\$800.00 260 100
	To replace and balance front wheel	
3)	rim	\$150.00 40 x nn
	To knock, straighten chassis & body	
4)	balancing	\$380.00 x nn
	To remove/refit, replace (if damage) check and	
5)	straighten front fork tubes.	\$180.00 100 x nn
		plus to
		2302.50
		4/5 \$1800
		4 days

**Veron Chen (LKKAUTO)**

---

**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Monday, 30 September 2019 7:46 AM  
**To:** Veron Chen (LKKAUTO); Ng, Thaddaeus-HC  
**Subject:** RE: INV AND DV, Re: RE: FZ2999Y AUTHORIZATION TO REPAIR - Authorize Repair & Arrange Photo Taking  
**Attachments:** FZ2999YInvDV.pdf

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

On Monday, August 26, 2019, 11:21:55 AM GMT+8, Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com> wrote:

Hi Mr Kwan,

Authorize repair for this case.

X's= \$500/- (As Per Merimen Update)

Damaged parts as require only approval with my acknowledgement for your attention. Kindly do not hesitate to arrange photo taking for check, supplementary item and after paint. Lumpsum repair with client authorization letter TBC.

Aside Veron,

Authorize repair for this case. Revise estimate was not authorize repair and no email to repairer for authorization to repair. Kindly assist to revert attention to me for future case.

Thanks

*Regards,*

*Thaddaeus Ng*

AIG

Motor Claims Surveyor



Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1929 | Fax +(65) 6835 7416 Hp +(65) 8876 5433

[Thaddaeus-HC.Ng@AIG.com](mailto:Thaddaeus-HC.Ng@AIG.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

**From:** Sbk E <sbk5643e@yahoo.com>  
**Sent:** Monday, August 26, 2019 10:31 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>  
**Subject:** [EXTERNAL] RE: FZ2999Y AUTHORIZATION TO REPAIR

This message is from an external sender; be cautious with links and attachments.

Dear Veron,

Please seek permission from AIG to authorise for FZ2999Y. I have include Thadd from AIG in this email. Thank you very much for your attention.

Regards,

Kwan S. H.  
Director  
Bike Production Pte Ltd

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

# BIKE PRODUCTION PTE. LTD.

610, Serangoon Road Singapore 218216  
Tel: 6392 2555 Fax: 6297 5400

## TAX INVOICE

Co. Registration No. 200007407G  
GST Reg. No: 200007407G  
GST Inclusive

No: 6101

Name : AIG ASIA PACIFIC INSURANCE PTE LTD

Date : 17/09/2019

Address : 78 SHENTON WAY #07-16 AIG BUILDING SE 079120

I/C No : \_\_\_\_\_ Occupation : \_\_\_\_\_ DOB : \_\_\_\_\_

Tel : 61493000 6764153723 Driving Licence : \_\_\_\_\_

Particulars	Amount
Reg. No : <u>FZ2999Y</u> Selling Price	<u>\$ 1,391</u>
Make & Model : <u>HONDA 400X MANUAL</u> + Insurance	<u>\$ 0</u>
Engine No : <u>NC47E1005074</u> + Retention	<u>\$ 0</u>
Chassis No : <u>NC471005094</u> TOTAL PRICE	<u>\$ 1,391</u>
Insurance Type: <input type="checkbox"/> Comprehensive <input type="checkbox"/> Third Party-Fire-Theft <input type="checkbox"/> Third Party-Only	
Colour : <u>WHITE</u> LUMP SUM REPAIRS Downpayment	<u>\$ 1,800</u>
LESS EXCESS	<u>\$ 500</u>
Loan Amount _____ Interest rates _____ p.a.	<u>\$ 1,300</u>
Terms : ( _____ Monthly Instalments of \$ <u>GST 7%</u> )	<u>\$ 91</u>
N/R : _____ TEL : _____	<u>\$ 1,391</u>
GTR : _____ TEL : _____	
COE NO : _____ TR	

### Note:

- Above prices do not include ERP IU.
- Deposit is not refundable.
- Balance amount must be cleared within 3 days of the invoice date. Deposit will be forfeited if the buyer fails to clear the full balance amount within the stated period.
- Title to the above-mentioned goods will not be handed to the buyer until the full amount and/or changes are paid.
- All cheque payments are to be crossed and made payable to **Bike Production Pte Ltd**. If cheque dishonoured, the buyer has to pay **Bike Production Pte Ltd** by cash and a service charge of S\$30.00 plus prevailing GST.
- Bike Production Pte Ltd** will have full rights to repossess the above-mentioned goods without notice in case of default in payment.
- The buyer shall inspect the above-mentioned goods immediately on notification that goods are due and ready for collection. The buyer shall give notice in writing to the seller of any matter or thing by reason whereof he alleges that the goods are not in acceptable conditions. If the buyer fails to give notice, the above-mentioned goods shall be deemed to be in accordance with the contract and the buyer shall be bound to accept and pay for the same accordingly.
- For hire purchase, no alteration of the hire-purchase agreement and its terms, including down payment and installment period, is allowed once the hire-purchase agreement is made. In the event of cancellation, the buyer shall compensate **Bike Production Pte Ltd** 20% of the total price plus prevailing GST and the deposit shall be forfeited.
- For hire purchase, a Singaporean guarantor between 21 year & 60 year of age and with a different residential address from the buyer is required before the collection of the above-mentioned goods. The guarantor shall not be an undischarged bankrupt and is subject to financial approval.
- I confirm that the information I have provided is my personal data and, where it is not my personal data, that I have the consent of the owner of such personal data to provide such information. By providing this information I understand and give my consent for **Bike Production Pte Ltd** to collect, use, store, transfer and / or disclose personal data about me or us and those whose personal data I or we have provided from sources other than myself or us for the purposes.

For **Bike Production Pte Ltd**

I accept the above terms and conditions

Lim Tzyh Nean  
Blk 10A Bendemeer Road  
#12-105  
Singapore 331010

Date: 21<sup>st</sup> Aug 2019

To: Mr Kwan Say Hwee  
Bike Production Pte Ltd  
610, Serangoon Road  
Singapore 218216

Dear Sir,

**RE: ACKNOWLEDGEMENT OF THE ACCIDENT REPAIR AND COLLECTION  
OF HONDA 400X MANUAL VEHICLE NO.: FZ2999Y**

I, Lim Tzyh Nean, NRIC No.: S8183130J, have inspected the repair done by Bike Production Pte Ltd and the repair is in accordance to the repair quotation and/or surveyor report.

I have collected the above mentioned vehicle on 21/08/2019 at 06:15 pm.

Thank you very much for your attention.

Yours faithfully,



Lim Tzyh Nean

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Aug 2019		13 Aug 2019 15:04 <a href="#">Edit Adj Rpt</a>	<b>S\$1,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured: <b>LIM TZYH NEAN</b> , ID: S8183130J, Tel: +6591184229, Email: tzyhneon@hotmail.com	Date of Loss: 07/08/2019 08:00 - :59 [55 Months and 27 Days From LTA Reg Date (Man Yr)]
Vehicle Reg. No.: <b>FZ2999Y</b>	Policy/Cover Note No.: 1800146880 (Comprehensive)
Claim Type: <b>OD / 8902132243SG</b>	Excess: S\$500.00
Repairer: <b>Bike Production Pie Ltd (HQ)</b> 610 SERANGOON ROAD, 218216 Serangoon - Tel: 63922555	
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Azlan, Syazairdina</b> ] syazairdina.azlan@aig.com	
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 22/08/2019]	
Driver/Custodian: LIM TZYH NEAN (37 / Male), NRIC: S8183130J, Tel: +6591184229 Email: tzyhneon@hotmail.com	

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG\_SG (30/09/2019): Alert - Adj Mandate Approved (S\$1800.00) - FZ2999Y - Claim Handler: Azlan, Syaza...
- AIG\_SG (21/08/2019): Alert - Adj Mandate Maintained - FZ2999Y - Claim Handler: Azlan, Syazairdina

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*FZ2999Y (8902132243SG)**
















































**OD**

**Aug 7 2019 8:20AM**

**[LIM TZYH NEAN]**

**Bike Production Pie Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser ▾				
Video														1 per page ▾		<input checked="" type="checkbox"/>					
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)												Thumbnail		Print					
1	07/08/19 10:43	Video - Other [Linked Accident Report Documents]													Load MP4						
Assessment Reports																		1 per page ▾		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print					
1	21/08/19 12:28	Adjuster Immediate Advice													Load HTM						
2	30/09/19 09:33	Adjuster Immediate Advice													Load HTM						
Photos/Images																		3 per page ▾		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print					
1	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
2	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
3	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
4	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
5	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
6	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
7	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
8	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
9	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
10	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
11	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
12	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
13	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
14	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
15	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
16	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
17	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
18	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
19	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
20	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
21	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
22	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
23	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
24	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
25	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
26	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
27	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
28	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
29	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
30	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
31	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
32	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
33	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					
34	21/08/19 12:30	General View													Load JPG	<input checked="" type="checkbox"/>					

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
35	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
36	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
37	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
38	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
39	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
40	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
41	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
42	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
43	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
44	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
45	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
46	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
47	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
48	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
49	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
50	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
51	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
52	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
53	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
54	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
55	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
56	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
57	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
58	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
59	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
60	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
61	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
62	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
63	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
64	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
65	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
66	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
67	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
68	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
69	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
70	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
71	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
72	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
73	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
74	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
75	21/08/19 12:30	General View	 Load JPG	<input checked="" type="checkbox"/>
76	18/09/19 16:28	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
77	18/09/19 16:28	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
78	18/09/19 16:28	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
79	18/09/19 16:28	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
80	18/09/19 16:28	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
81	18/09/19 16:28	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
82	18/09/19 16:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
83	18/09/19 16:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
84	18/09/19 16:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
85	18/09/19 16:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
86	18/09/19 16:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
87	18/09/19 16:28	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>



Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/08/19 12:31	<b>Singapore Accident Statement</b>	Load PDF	
2	21/08/19 12:31	<b>Certificate of Insurance</b>	Load PDF	
3	21/08/19 12:32	<b>Insured's Driving License</b>	Load PDF	
4	21/08/19 12:32	<b>MARK ESTIMATE</b>	Load PDF	
5	30/09/19 09:28	<b>SURVEYOR'S MARKING</b>	Load PDF	
6	30/09/19 15:03	<b>WORKSHOP INVOICE</b>	Load PDF	
7	30/09/19 15:06	<b>LETTER FROM INSURED</b>	Load PDF	

## Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
1	07/08/19 10:43	<b>Video - Other</b>	Load MP4	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
1	07/08/19 10:59	<b>Accident Statement</b>	Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
1	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
2	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
3	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
4	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
5	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
6	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
7	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
8	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
9	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
10	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
11	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
12	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
13	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
14	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
15	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
16	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
17	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
18	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
19	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
20	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
21	07/08/19 10:41	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
22	07/08/19 10:54	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
1	07/08/19 10:58	<b>Sketch Plan</b>	Load TIF	

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CS/AIG19013988/T1VD3S2

Date: 30/09/2019

## REFERENCE

Insured/Claimant:	LIM TZYH NEAN	Policy No:	1800146880	
Date of Loss:	07/08/2019	Nature of Claim:	OD	Claim No: 8902132243SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	FZ2999Y	Engine No:	NC47E1005074
Make & Model:	HONDA CB400, 399cc	Chassis No:	NC471005094
Reg. Date:	11/12/2014 (Man. Year: 2014)	Odometer:	72954 km
Colour:	White		
Engine Capacity:	399 cc		
Market Value/New Car Price:	S\$10,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

## CONDITION OF TYRES

Front Tyre Size:	120/70 R17	Rear Tyre Size:	160/60 R17
Front Left Side:	Pirelli 5 mm	Rear Left Side:	Pirelli 5 mm
Front Right Side:	0 mm	Rear Right Side:	0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,237.00	2,112.50	3,124.50	59.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,910.00	180.00	1,730.00	90.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,147.00</b>	<b>2,292.50</b>	<b>4,854.50</b>	<b>67.92</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,800.00</b>		
<b>- Excess (S\$)</b>	500.00	500.00	0.00	0.00
<b>(S\$)</b>	6,647.00	1,300.00	5,347.00	80.44
<b>+ GST 7.00/7.00% (S\$)</b>	465.29	91.00	374.29	80.44
<b>Nett Amount (S\$)</b>	<b>7,112.29</b>	<b>1,391.00</b>	<b>5,721.29</b>	<b>80.44</b>

## INSPECTION

Date of Assignment:	13/08/2019		
Date Inspected:	20/08/2019	Inspected At:	Bike Production Pie Ltd (HQ) 610 SERANGOON ROAD Singapore 218216
Estimated Period of Repair:	4.0 days		

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT MUDGUARD	Not Necessary	280.00 FL	*- FL
2	1		*STEERING STEM	Not Necessary	480.00 FL	*- FL
3	2		*STEERING STEM BEARINGS	Not Necessary	90.00 FL	*- FL
4	1		*HANDLE BAR	Bent	220.00 FL	*220.00 FL
5	1		*SET HANDGUARDS	Cut	330.00 FL	*330.00 FL
6	1		*RIGHT MIRROR	Not Necessary	175.00 FL	*- FL
7	1		*LEFT MIRROR	Cut	175.00 FL	*175.00 FL
8	1		*WINDSHIELD MOUNT	Cracked	280.00 FL	*280.00 FL
9	1		*FRONT WINDSHIELD	Cracked	270.00 FL	*270.00 FL
10	1		*SET CRASH BAR	Not Necessary	380.00 FL	*- FL
11	1		*SET FOG LAMP	Cut	250.00 FL	*250.00 FL
12	1		*LEFT FRONT COVER	Not Necessary	270.00 FL	*- FL
13	1		*LEFT FRONT COVER LABELS	Not Necessary	70.00 FL	*- FL
14	1		*LEFT BLACK COVER	Not Necessary	250.00 FL	*- FL
15	1		*SIDE STAND	Bent	140.00 FL	*140.00 FL
16	1		*BIG FOOT (SIDE STAND)	Not Necessary	80.00 FL	*- FL
17	1		*REAR LEFT FOOTREST	Cut	115.00 FL	*115.00 FL
18	1		*REAR LEFT FOOTREST HOLDER	Not Necessary	195.00 FL	*- FL
19	1		*FRONT LEFT FOOTREST	Not Necessary	135.00 FL	*- FL
20	1		*FRONT LEFT FOOTREST HOLDER	Dented	245.00 FL	*245.00 FL
21	1		*FRONT NUMBER PLATE	Cut	20.00 FS	*10.00 FS
22	1		*TOP BOX	Cut	280.00 FS	*280.00 FS
23	1		*BOX BRACKET	Not Necessary	250.00 FS	*- FS
24	2		*FRONT SPORT RIM	Not Necessary	700.00 FS	*- FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>5,680.00</b>	<b>2,315.00</b>
<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>443.00</b>	<b>202.50</b>
<b>Total Parts (S\$)</b>	<b>5,237.00</b>	<b>2,112.50</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING CHARGES.	New	100.00	80.00
2	REPLACE, REALIGN AND ADJUST ABOVE DAMAGED PARTS, CHECK WIRING AND LIGHTING SYSTEM.	New	800.00	100.00
3	TO REPLACE AND BALANCE FRONT WHEEL RIM.	New	150.00	0.00
4	TO KNOCK, STRAIGHTEN CHASSIS & BODY BALANCING.	New	380.00	0.00
5	TO REMOVE / REFIT, REPLACE (IF DAMAGE) CHECK AND STRAIGHTEN FRONT FORK TUBES.	New	180.00	0.00
6	SPRAY PAINTING.	New	300.00	0.00
Gross Labour Cost (S\$)			1,910.00	180.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >