

ASS. REC. BY:

REF: CS/CT1 No13975/ Kuf 3024 Special Instruction:

Surveyor: Kenneth ASSIGNMENT (Office)From (Person): Clain chong of CTI Date/Time: 13.8.19 11.00am

Estimated Cost: _____ Bill to: _____

 OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS
To Inspect Vehicle No: SBR 8268Z Insured: _____at Workshop n/s S Thru Automotive L Recovery Tel: 97662745of Bik B sin mang Ind Est #0464/66Policy No: DMPCSN2075831801 Claim No: SNM19D20371101Sum Insured: _____ Excess: \$750.00Make of Veh: _____ D.O.A. 2.8.19
(Client's Record)CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: _____Date/Time: 13.8.19 11.20am Person Contacted: Michelle Vehicle: IN / OUT

Date/Time	Action/Instruction: (✓) Estimate
	<u>SBR 8268Z -</u>
<u>14/8/19</u>	<u>@1031am Kenneth said offer LS \$12,500p</u>
<u>14/8/19</u>	<u>Revert via merimen pending repair cost from repairer</u>
<u>14/8/19</u>	<u>@1233pm Eddie call up said cost + 15%</u>
<u>14/8/19</u>	<u>Revert via merimen (using cost price)</u>
<u>16/8/19</u>	<u>@1031am Joey request LS \$9000p</u>

ASS. REC. BY:

REF: CTZ / CS / CT 196 13975 / kvf3

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s S Three

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: 750L

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 842L

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SBR8268Z Yr Regn: 03, 12Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Lexus CT200h cc 1798Colour: M. Blue A/C: Insured / Std / Nil / NASp. Reading: 85611 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: JTHKD 3BH X 02018831Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rlm / STD / A/Rlm orTyre Size: F: 205/55R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front _____ Rear _____

R/Bal. S mm R/Bal. S mmL/Bal. S mm L/Bal. S mmD.O.A. 2/8/19 D.O.I. 13/8/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

/ File pass to

16/8/19 Revert via merimen - LS \$9000/2

16/8/19 Rare approved \$9000 from Elaine via merimen

16/8/19 Informed Michelle c/A on LS not exceeding \$9000/2

27/8/19 LS \$9000 confirmed by email (Reed 9404, 5170) ex \$750 by email

RECEIVED 27 AUG 2019

Date/Time, File Pass to?

 : Prell. Report : Final Report

1)

Date/Time, File Return to?

2) 27/8 - typist

Days Of Repair: 6Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S-RS, SI

Fuel

Others

TOTAL

Add Fee: : Site Insp (\$: Interview (\$: Tech Invs (\$: Weekend (\$

Report Format:

merimen

Lump Sum / I.B.I: (\$

9000/2

270

270

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Aug 2019		13 Aug 2019 11:00 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	SELVA BRYAN RATNAM, ID: S6813576A								
Vehicle Reg. No.:	SBR8268Z	Date of Loss:	02/08/2019 09:00 - :59						
Claim Type:	OD / SNM19D203711C01	Policy/Cover Note No.:	DMPCSN3075831801 (Comprehensive)						
		Excess:	S\$750.00						
Repairer:	S Three Automotive & Recovery Pte Ltd - Sin Ming (HQ) BLK 8 SIN MING IND EST #01-64/66, 575643 Sin Ming - Tel: 9766 2745								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 22/08/2019]								
Driver/Custodian:	LYDIA MARIE NG LI-HSIEN (41 / Female), NRIC: S7810432E, Tel: +6594313051 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 16 August 2019 1:57 PM
To: 'S Three Automotive'; SUR
Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Dear Michelle,

As instructed by our client , please proceed to repair the **insured vehicle SBR 8268Z at Lump Sum Repair not exceeding S9000/- or whichever lower (Excess S750/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: S Three Automotive <admin@sthreeautomotive.com.sg>
Sent: Wednesday, 14 August 2019 2:12 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Hi veron,

Kindly find attachment

Thank You

With Best Regards

Michelle



S Three Automotive Recovery Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-64/66 Singapore – 575643

Tel: 65-6284 1542 / 65-6284 1575

Fax: 65-6487 5315

Email: admin@sthreeautomotive.com.sg

FaceBook: <https://m.facebook.com/starcarleasingPL>

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 14 August, 2019 12:41 PM

To: S Three Automotive <admin@sthreeautomotive.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Dear Michelle,

Please provides cost price requested by insurance.(+15%).

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: S Three Automotive <admin@sthreeautomotive.com.sg>

Sent: Wednesday, 14 August 2019 11:12 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Hi veron,

Kindly check whether are we able to nego to repair at a lumpsum at \$13,500 ?

Thank You

With Best Regards

Michelle



S Three Automotive Recovery Pte Ltd

Blk 8 Sin Ming Industrial Estate
#01-64/66 Singapore – 575643
Tel: 65-6284 1542 / 65-6284 1575
Fax: 65-6487 5315
Email: admin@sthreeautomotive.com.sg
FaceBook: <https://m.facebook.com/starcarleasingPL>

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 14 August, 2019 10:35 AM
To: S Three Automotive <admin@sthreeautomotive.com.sg>; SUR <sur@lkkauto.com>
Subject: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Dear Sir,

Kindly check vehicle able to repair at Lump Sum not exceeding \$12,500/-.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SBR8268Z (SNM19D203711C01)**

OD

Aug 2 2019 9:00AM

[SELVA BRYAN RATNAM]

S Three Automotive & Recovery Pte Ltd - Sin Ming

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From China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA_TAIPING), sent on 16/08/2019 13:28 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9000.00) - SBR8268Z - Claim Handler: Elaine Cheong

Approved:9000.00.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
---	--

Attn: Elaine Cheong **Date:** 16 Aug 2019

Preliminary Advice

Vehicle No	: SBR8268Z	Accident Date	: 02/08/2019
Make	: TOYOTA LEXUS	Policy No.	: DMPCSN3075831801
Assignment Date	: 13/08/2019	Excess	: S\$750.00
Date of Inspection	: 13/8/2019	Est. Duration of Repair	: 6
Inspection At	: S THREE AUTOMOTIVE RECOVERY PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,404.00
Revised Amount	:S\$	7,038.00
Check Items (Estimated)	:S\$	4,937.50
Total	:S\$	11,975.50
Lump Sum Repair	:S\$	\$9,000.00

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	42,000.00
COE / PARF Rebate	:S\$	29,009.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,991.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

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Attrn: Elaine Cheong	Date: 14 Aug 2019

Preliminary Advice

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Salvage Value	:S\$		
Margin for Repair	:S\$	12,991.00	

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Vehicle repair on Lump Sum basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

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Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,720.19
Revised Amount	:S\$	10,336.84
Check Items (Estimated)	:S\$	7,888.84
Total	:S\$	18,225.68

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	42,000.00
COE / PARF Rebate	:S\$	29,009.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,991.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Repairer request for Lump Sum \$13,500/-

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

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Attn: Elaine Cheong	Date: 13 Aug 2019
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Salvage Value	:S\$	
Margin for Repair	:S\$	12,991.00

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- Other comments :Pending repair cost from repairer

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	576A
Vehicle Details	
Vehicle No.:	SBRB268Z
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS CT200H AUTO STANDARD
Primary Colour:	Blue
Manufacturing Year:	2011
Engine No.:	2ZRR275890
Chassis No.:	JTHKD5BHX02018831
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$33,555.00
Original Registration Date:	13 Mar 2012
First Registration Date:	13 Mar 2012
Transfer Count:	1
Actual ARF Paid:	\$20,133.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Mar 2022
PARF Rebate Amount:	\$12,079.00
Intended COE Rebate Details	
COE Expiry Date:	12 Mar 2022
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$65,700.00
COE Rebate Amount:	\$16,930.00
Total Rebate Amount:	\$29,009.00

The information contained herein is correct as at 13 Aug 2019

OK

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
 Owner ID: 576A

Vehicle Details

Vehicle No.: SBR8268Z
 Vehicle to be Exported: Yes
 Intended Deregistration Date: 13 Aug 2019
 Vehicle Make: TOYOTA
 Vehicle Model: LEXUS CT200H AUTO STANDARD
 Primary Colour: Blue
 Manufacturing Year: 2011
 Engine No.: 2ZRR275890
 Chassis No.: JTHKD5BHX02018831
 Maximum Power Output: 73.0 kW (97 bhp)
 Open Market Value: \$33,555.00
 Original Registration Date: 13 Mar 2012
 First Registration Date: 13 Mar 2012
 Transfer Count: 1
 Actual ARF Paid: \$20,133.00

Intended PARF Rebate Details

PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 12 Mar 2022
 PARF Rebate Amount: \$12,079.00

Intended COE Rebate Details

COE Expiry Date: 12 Mar 2022
 COE Category: E - Open Category
 COE Period(Years): 10
 QP Paid: \$65,700.00
 COE Rebate Amount: \$16,930.00
Total Rebate Amount: \$29,009.00

The information contained herein is correct as at 13 Aug 2019

OK

CAEG SPECIALIST PTE LTD

31 AUGUST - 1 SEPTEMBER

Come Down *sgcarmart Carnival*
@ Downtown East to *Enjoy 50% Off*
All Remotes Duplication

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Sell it yourself! Advertise it at just
\$58 until it's SOLD!

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Rare Park Experience Unit
Almost New Condition, High
Spec, High AWP, Water Resist
Speedo Motoring Start/Stop

HIN LUNG AUTO
Ho Bee Group
One Stop Car Hub
Finance, Insurance, Workshop
New and Used Cars
30 years of car sale

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1 vehicles

lexus ct200

Advanced Search 🔍

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	lexus ct200	Any	Any	2012	Any	Any	Any	Available
	Lexus CT Hybrid CT200h	\$42,800	\$13,250 /yr	02-Feb-2012	1,798 cc	118,000 km	Hatchback	Available
Fuel Type: Petrol-Electric Just Arrived! Well Maintained By Previous Owner! Loan With High Trade In Available. Price Negotiable. Call Now Or Visit Our Showroom Today.								

Posted: 23-Jul-2019 Tags: 2012 Lexus CT, 2012 lexus ct, Lexus CT, lexus ct, Lexus CT, ct, Used Lexus

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/08/2019 14:00
Date Of Accident	02/08/2019 09:20
Exact Location Of Accident	BEDOK SOUTH AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBR8268Z
Insured/Policyholder	
Name Of Registered Owner	SELVA BRYAN RATNAM
NRIC No	S6813576A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94313051
Alternative Phone No	OFFICE-94313051
Vehicle Particulars	
Manufacturer	TOYOTA
Model	-
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3075831801
Cover Note Number	
Driver	
Name of Driver	LYDIA MARIE NG LI-HSIEN
NRIC No	S7810432E
Date Of Birth	02/04/1978
Occupation	INDOOR
Date Of Driving Pass	11/01/1997
Driving Experience	22 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-94313051
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address -
 Postcode -
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured SPOUSE
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

refer attached report.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SDE6388T
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to revoke policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the Centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claim;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 7/8/2019

 Reporting Centre Personne's Signature
 Name:
 URIC/IRIC No.:

SKETCH PLAN

Refer to attachments

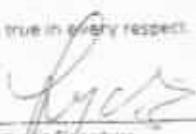
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While driving along Redox South Ave I
vehicle B in front of me suddenly jammed
brake. I brake immediately but still
hit the rear of vehicle B.

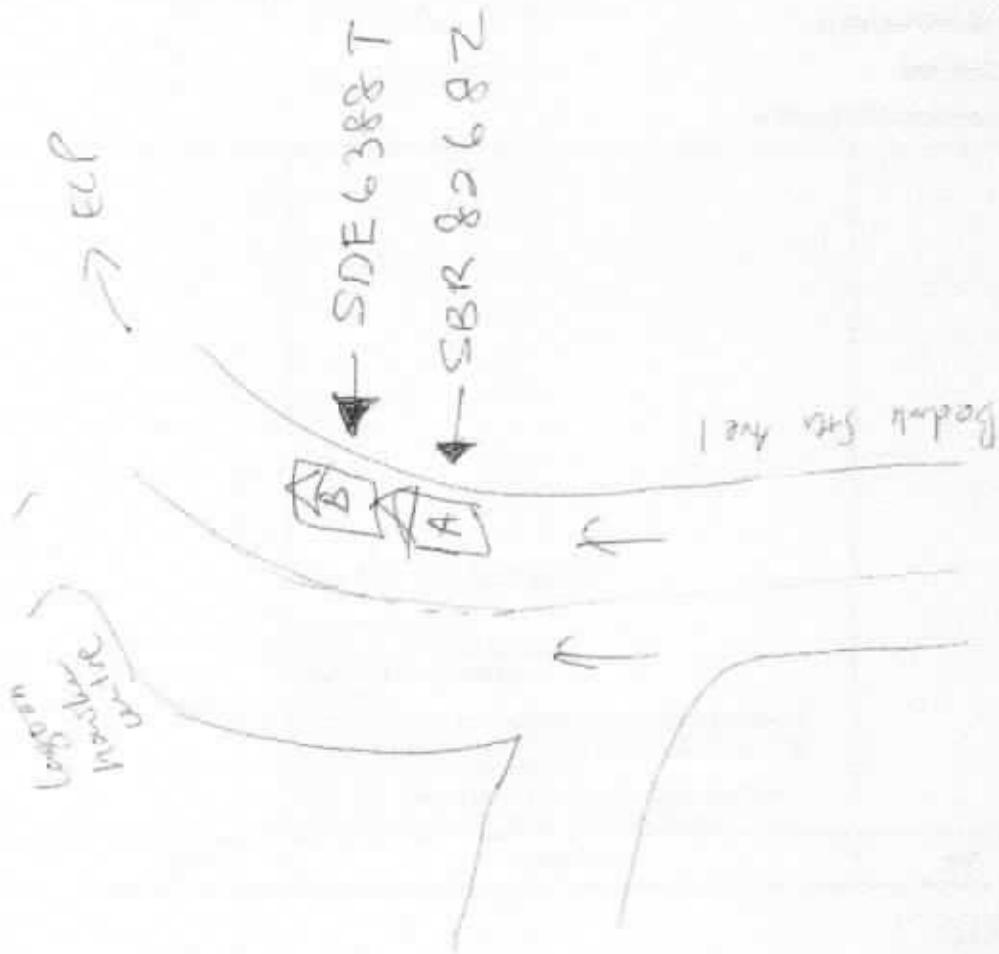
DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time: 7/8/2019


Reporting Centre Personnel's Signature
Name:
AKIC/POI No:



[Handwritten signature]



S THREE AUTOMOTIVE RECOVERY PTE LTD

HenneryKang@lkkauto.com

Not Authorized
1/1 Aug 8?
Resurvey After Pain

Ex 87506

Fax 62564315

Hennery



TO :
ATTN : MOTOR CLAIM DEPT.

T/P VEH. NO. :

ESTIMATE REPORT 1st QUOTATION

JOB NO. :

OWNER'S PARTICULAR

CONTACT :

NAME : SELVA BRYAN RAYNAM
ADDRESS :

LICENSE NO. : SBR8268Z TRANS.
MAKE / MODEL : LEXUS CT200
OWNER'S INSURER CHINA INSURANCE
JOB-CODE : OD S/A : JOEY

CHASSIS NO. : JTHKD5BH02018831
ENGINE NO. :

ACCIDENT DATE : 2-Aug-19

CLAIM DETAIL

MATERIALS

		QTY	QUO-PRICE	DISC OUNT	DISC- PRICE	SUR- DISP	REV. PRICE
1	FRONT BUMPER	Bu 1.00	991.36	10.00	892.22	Y	✓
2	FRONT BUMPER TOP INNER RUBBER SEAL	Ma 1.00	78.02	10.00	70.22	Y	✓
3	FRONT BUMPER INNER GARNISH	1.00	312.00	10.00	280.80	Y	?
4	FRONT BUMPER LOWER GRILLE	1.00	278.30	10.00	250.47	Y	?
5	FRONT BUMPER FOGLAMP LH	Su 1.00	323.70	10.00	291.33	Y	X
6	FRONT BUMPER FOGLAMP COVER LH	Su 1.00	105.60	10.00	95.04	Y	X
7	FRONT BUMPER FOGLAMP RH	Su 1.00	323.70	10.00	291.33	Y	X
8	FRONT BUMPER FOGLAMP COVER RH	Su 1.00	105.60	10.00	95.04	Y	X
9	FRONT BUMPER SPONGE	CM 1.00	182.75	10.00	164.48	Y	✓
10	FRONT BUMPER RETAINER RH	Su 1.00	60.25	10.00	54.23	Y	X
11	FRONT BUMPER RETAINER LH	Su 1.00	60.25	10.00	54.23	Y	X
12	FRONT BUMPER LOWER COVER	Su 1.00	186.20	10.00	167.58	Y	X
13	FRONT BUMPER REINFORCEMENT	Bu 1.00	692.75	10.00	623.48	Y	✓
14	FRONT BUMPER BRACKET RH	K 1.00	343.60	10.00	309.24	Y	X
15	FRONT BUMPER BRACKET LH	1.00	343.60	10.00	309.24	Y	?
16	FRONT NUMBER PLATE GARNISH	CM 1.00	155.70	10.00	140.13	Y	✓
17	FRONT FENDER INNER GARNISH LH	Su 1.00	221.60	10.00	199.44	Y	X
18	FRONT FENDER INNER GARNISH RH	Su 1.00	221.60	10.00	199.44	Y	X
19	FRONT FENDER SIDE RUBBER LH	Su 1.00	71.60	10.00	64.44	Y	X
20	FRONT FENDER SIDE RUBBER RH	Su 1.00	71.60	10.00	64.44	Y	X
21	FRONT HEADLAMP HID LH	1.00	2447.80	10.00	2203.02	Y	?

22	FRONT HEADLAMP HID RH	<i>Mtjem</i>	1.00	2447.80	10.00	2203.02	Y	✓
23	FRONT HEADLAMP NOZZLE CHROME COVER RH	<i>Sm</i>	1.00	521.70	10.00	469.53	Y	X
24	FRONT HEADLAMP NOZZLE CHROME COVER LH	<i>Sm</i>	1.00	521.70	10.00	469.53	Y	X
25	RADIATOR GRILLE	<i>CM</i>	1.00	621.70	10.00	559.53	Y	✓
26	RADIATOR GRILLE CHROME	<i>CM</i>	1.00	223.80	10.00	201.42	Y	✓
27	RADIATOR GRILLE LOGO	<i>RM</i>	1.00	303.90	10.00	273.51	Y	✓
28	HORN - HIGH	<i>Red</i>	1.00	120.70	10.00	108.63	Y	✓
29	HORN - LOWER	<i>Sm</i>	1.00	120.70	10.00	108.63	Y	X
30	BRACE PANEL	<i>Ry</i>	1.00	155.70	10.00	140.13	Y	✓
31	BONNET	<i>Ry</i>	1.00	1421.80	10.00	1279.62	Y	✓
32	BONNET LOCK	<i>Dis</i>	1.00	143.95	10.00	129.56	Y	✓
33	BONNET HINGE LH	<i>R</i>	1.00	69.70	10.00	62.73	Y	X
34	BONNET HINGE RH	<i>R</i>	1.00	69.70	10.00	62.73	Y	X
35	BONNET SEAL	<i>Sm</i>	1.00	51.70	10.00	46.53	Y	X
36	BONNET STOPPER 2PCS	<i>Sm</i>	2.00	40.00	10.00	36.00	Y	X
37	WIPER SIDE COVER	<i>Sm</i>	1.00	125.00	10.00	112.50	Y	X
38	ENGINE LOWER COVER	<i>Sm</i>	1.00	422.65	10.00	380.39	Y	X
39	RADIATOR ASSY	<i>Ru</i>	1.00	1377.80	10.00	1240.02	Y	✓
40	RADIATOR FAN COWLING	<i>Sm</i>	1.00	201.60	10.00	181.44	Y	X
41	RADIATOR FAN MOTOR	<i>Sm</i>	1.00	457.60	10.00	411.84	Y	✓
42	RADIATOR FAN BLADE	<i>Sm</i>	1.00	196.30	10.00	176.67	Y	X
43	RADIATOR SIDE AIR GUARD LH		1.00	122.60	10.00	110.34	Y	?
44	RADIATOR SIDE AIR GUARD RH		1.00	122.60	10.00	110.34	Y	?
45	AIRCON FAN BLADE	<i>Sm</i>	1.00	200.95	10.00	180.86	Y	X
46	AIR CON CONDENSOR	<i>Sm</i>	1.00	1671.90	10.00	1504.71	Y	X
47	AIR CON FAN MOTOR	<i>Sm</i>	1.00	506.90	10.00	456.21	Y	X
48	AIR CON PIPE (CONDENSOR TO COMPRESSOR)		1.00	411.60	10.00	370.44	Y	?
49	AIR CON PIPE (CONDENSOR TO COILING COIL)		1.00	661.97	10.00	595.77	Y	?
50	AIRCON CONDENSOR		1.00	1377.65	10.00	1239.89	Y	?
51	AIRCON WATER COOLER		1.00	877.65	10.00	789.89	Y	?
52	AIRCON CONDENSOR COWLING	<i>Sm</i>	1.00	720.50	10.00	648.45	Y	X
53	SUPPORT PANEL ASSY	<i>Bu</i>	1.00	2021.70	10.00	1819.53	Y	✓
TOTAL (PARTS) :				25889.10		23300.19		

SPECIAL NETT ITEM

1	FRONT PARKING SENSOR	Sm	1.00	280.00	0.00	280.00	Y	X
2	FRONT FENDER INNER SHIELD CLIPS LH	Nu	1.00	100.00	0.00	100.00	Y	X
3	FRONT FENDER INNER SHIELD CLIPS RH	Nu	1.00	100.00	0.00	100.00	Y	X
4	FRONT FENDER INNER GARNISH CLIPS (1SET)	Nu	1.00	50.00	0.00	50.00	Y	X
5	FRONT RADIATOR GRILLE CLIPS	Nu	1.00	50.00	0.00	50.00	Y	✓
6	FRONT BUMPER CLIPS	Nu	1.00	50.00	0.00	50.00	Y	✓
7	FRONT BUMPER INNER GARNISH CLIPS	Nu	1.00	50.00	0.00	50.00	Y	X
8	COOLANT	Nu	1.00	80.00	0.00	80.00	Y	205m
9	FRONT ENGINE COVER AND SIDE COVER CLIPES RH		1.00	80.00	0.00	80.00	Nu	X
10	FRONT ENGINE COVER AND SIDE COVER CLIPES LH		1.00	80.00	0.00	80.00	Nu	X
TOTAL (PARTS) :				920.00		920.00		

LABOUR

1	STRAIGHTEN AND PANEL BEAT ON ACCIDENT AREA		1.00	1200.00	0.00	1200.00	Y	600l
2	SPRAY PAINTING ON ACCIDENT AREA		1.00	1400.00	0.00	1400.00	Y	720l 900l
3	RESET FRONT PARKING SENSOR SYSTEM		1.00	120.00	0.00	120.00	Y	50l
4	CHECK & REPAIR WIRING SYSTEM		1.00	180.00	0.00	180.00	Y	20l
5	R&R RADIATOR ASSY		1.00	180.00	0.00	180.00	Y	50l
6	CONDUCT FULL COMPUTER ALIGNMENT	Nu	1.00	120.00	0.00	120.00	Y	X
7	R&R AIRCON CONDENSOR & CHARGE UP GAS		1.00	180.00	0.00	180.00	Y	100l
8	RESET & CALIBRATE HEADLAMP SYSTEM		1.00	120.00	0.00	120.00	Y	Nu X
TOTAL (LABOUR) :				3500.00		3500.00		

TOTAL PARTS & LABOUR

3500.00 3500.00

30309.10 27720.19

NO. OF DAY : 08

PART-BY-PART OR LUMP-SUM : SS

DATE OF SURVEY : 13, 8, 19

SURVEY BY : Henne+2

CONTACT No: 96910663

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Prints/photos are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal notification is allowed
- Supplementary items must be resurveyed and be subject to final approval from Insurance Company

Admitted by Repairer
Signature:
Date: _____ FAX NO : 62564315

NOTE : LUMP-SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED.



S THREE AUTOMOTIVE RECOVERY PTE LTD

TO :
 ATTN : **MOTOR CLAIM DEPT.** T/P VEH. NO. : _____

ESTIMATE REPORT 1st QUOTATION

JOB NO : _____

OWNER'S PARTICULAR

NAME : **SELVA BRYAN RAYNAM**
 ADDRESS :

CONTACT :

LICENSE NO. : **SBR8268Z TRANS.**
 MAKE / MODEL : **LEXUS CT200**
 OWNER'S INSURER **CHINA INSURANCE**
 JOB-CODE : **OD** S/A : **JOEY**

CHASSIS NO : **JTHKD59HX02018831**
 ENGINE NO :

ACCIDENT DATE : **2-Aug-19**

CLAIM DETAIL

MATERIALS

	QTY	QUO-PRICE	DISC +15%	DISC-PRICE	SLR. DISP	REV. PRICE
1 FRONT BUMPER <i>Buc</i>	1.00	420.00	15.00	483.00	Y	_____
2 FRONT BUMPER TOP INNER RUBBER SEAL <i>nec</i>	1.00	50.00	15.00	57.50	Y	_____
3 FRONT BUMPER INNER GARNISH <i>?</i>	<i>nd</i> 1.00	190.00	15.00	218.50	Y	_____
4 FRONT BUMPER LOWER GRILLE <i>?</i>	<i>cm</i> 1.00	145.00	15.00	166.75	Y	_____
5 FRONT BUMPER FOGLAMP LH <i>SVC</i>	1.00	140.00	15.00	161.00	Y	<i>X</i>
6 FRONT BUMPER FOGLAMP COVER LH <i>SVC</i>	1.00	50.00	15.00	57.50	Y	<i>X</i>
7 FRONT BUMPER FOGLAMP RH <i>SVC</i>	1.00	180.00	15.00	207.00	Y	<i>X</i>
8 FRONT BUMPER FOGLAMP COVER RH <i>SVC</i>	1.00	50.00	15.00	57.50	Y	<i>X</i>
9 FRONT BUMPER SPONGE <i>gra</i>	1.00	110.00	15.00	126.50	Y	_____
10 FRONT BUMPER RETAINER RH <i>SVC</i>	1.00	35.00	15.00	40.25	Y	<i>X</i>
11 FRONT BUMPER RETAINER LH <i>SVC</i>	1.00	35.00	15.00	40.25	Y	<i>X</i>
12 FRONT BUMPER LOWER COVER <i>SVC</i>	1.00	35.00	15.00	40.25	Y	<i>X</i>
13 FRONT BUMPER REINFORCEMENT <i>B+</i>	1.00	290.00	15.00	333.50	Y	_____
14 FRONT BUMPER BRACKET RH <i>R</i>	1.00	60.00	15.00	69.00	Y	<i>X</i>
15 FRONT BUMPER BRACKET LH <i>?</i>	1.00 <i>n</i>	60.00	15.00	69.00	Y	<i>X</i>
16 FRONT NUMBER PLATE GARNISH <i>gra</i>	1.00	115.00	15.00	132.25	Y	_____
17 FRONT FENDER INNER GARNISH LH <i>SVC</i>	1.00	120.00	15.00	138.00	Y	_____
18 FRONT FENDER INNER GARNISH RH <i>SVC</i>	1.00	120.00	15.00	138.00	Y	<i>X</i>
19 FRONT FENDER SIDE RUBBER LH <i>SVC</i>	1.00	50.00	15.00	57.50	Y	<i>X</i>
20 FRONT FENDER SIDE RUBBER RH <i>SVC</i>	1.00	50.00	15.00	57.50	Y	<i>X</i>
21 FRONT HEADLAMP HID LH <i>?</i>	<i>mjc/m</i> 1.00	1200.00	15.00	1380.00	Y	_____

22	FRONT HEADLAMP HID RH	mtg CRA		1.00	1200.00	15.00	1380.00	Y	
23	FRONT HEADLAMP NOZZLE CHROME COVER RH		SVC	1.00	280.00	15.00	322.00	Y	X
24	FRONT HEADLAMP NOZZLE CHROME COVER LH		SVC	1.00	280.00	15.00	322.00	Y	X
25	RADIATOR GRILLE	CRA		1.00	330.00	15.00	379.50	Y	
26	RADIATOR GRILLE CHROME	CRA		1.00	120.00	15.00	138.00	Y	
27	RADIATOR GRILLE LOGO	NEC		1.00	185.00	15.00	212.75	Y	
28	HORN - HIGH	?		1.00	75.00	15.00	86.25	Y	✓
29	HORN - LOWER	SVC		1.00	75.00	15.00	86.25	Y	X
30	BRACE PANEL	BT		1.00	105.00	15.00	120.75	Y	
31	BONNET	BT		1.00	790.00	15.00	908.50	Y	
32	BONNET LOCK	DIS		1.00	105.00	15.00	120.75	Y	
33	BONNET HINGE LH	R		1.00	50.00	15.00	57.50	Y	X
34	BONNET HINGE RH	R		1.00	50.00	15.00	57.50	Y	X
35	BONNET SEAL	SVC		1.00	25.00	15.00	28.75	Y	X
36	BONNET STOPPER 2PCS	SVC		2.00	20.00	15.00	23.00	Y	X
37	WIPER SIDE COVER	SVC		1.00	95.00	15.00	109.25	Y	X
38	ENGINE LOWER COVER	SVC		1.00	200.00	15.00	230.00	Y	X
39	RADIATOR ASSY	?		1.00	680.00	15.00	782.00	Y	✓
40	RADIATOR FAN COWLING	SVC		1.00	120.00	15.00	138.00	Y	X
41	RADIATOR FAN MOTOR	SVC		1.00	190.00	15.00	218.50	Y	X
42	RADIATOR FAN BLADE	SVC		1.00	110.00	15.00	126.50	Y	X
43	RADIATOR SIDE AIR GUARD LH	?		1.00	60.00	15.00	69.00	Y	
44	RADIATOR SIDE AIR GUARD RH	?		1.00	60.00	15.00	69.00	Y	
45	AIRCON FAN BLADE	SVC		1.00	120.00	15.00	138.00	Y	X
46	AIR CON CONDENSOR	SVC		1.00	680.00	15.00	782.00	Y	X
47	AIR CON FAN MOTOR	SVC		1.00	190.00	15.00	218.50	Y	X
48	AIR CON PIPE (CONDENSOR TO COMPRESSOR)	?		1.00	160.00	15.00	184.00	Y	
49	AIR CON PIPE (CONDENSOR TO COILING COIL)	?		1.00	350.00	15.00	402.50	Y	
50	AIRCON CONDENSOR	?		1.00	690.00	15.00	793.50	Y	
51	AIRCON WATER COOLER	?		1.00	380.00	15.00	437.00	Y	
52	AIRCON CONDENSOR COWLING	SVC		1.00	180.00	15.00	207.00	Y	X
53	SUPPORT PANEL ASSY	BUC		1.00	700.00	15.00	805.00	Y	
TOTAL (PARTS):						12160.00	13984.00		

SPECIAL NETT ITEM

1	FRONT PARKING SENSOR	SVC	1.00	280.00	0.00	280.00	Y	X
2	FRONT FENDER INNER SHIELD CLIPS LH	NN	1.00	100.00	0.00	100.00	Y	X
3	FRONT FENDER INNER SHIELD CLIPS RH	NN	1.00	100.00	0.00	100.00	Y	X
4	FRONT FENDER INNER GARNISH CLIPS (1 SET)	NN	1.00	50.00	0.00	50.00	Y	X
5	FRONT RADIATOR GRILLE CLIPS	NEC	1.00	50.00	0.00	50.00	Y	
6	FRONT BUMPER CLIPS	NEC	1.00	50.00	0.00	50.00	Y	
7	FRONT BUMPER INNER GARNISH CLIPS	NN	1.00	50.00	0.00	50.00	Y	X
8	COOLANT	NEC	1.00	80.00	0.00	80.00	Y	30
9	FRONT ENGINE COVER AND SIDE COVER CLIPES RH	? NA	1.00	80.00	0.00	80.00	Y	X
10	FRONT ENGINE COVER AND SIDE COVER CLIPES LH	? NA	1.00	80.00	0.00	80.00	Y	X
TOTAL (PARTS):				920.00		920.00		

LABOUR

1	STRAIGHTEN AND PANEL BEAT ON ACCIDENT AREA		1.00	1200.00	0.00	1200.00	Y	600
2	SPRAY PAINTING ON ACCIDENT AREA		1.00	1400.00	0.00	1400.00	Y	900
3	RESET FRONT PARKING SENSOR SYSTEM		1.00	120.00	0.00	120.00	Y	50
4	CHECK & REPAIR WIRING SYSTEM		1.00	180.00	0.00	180.00	Y	30
5	R&R RADIATOR ASSY		1.00	180.00	0.00	180.00	Y	50
6	CONDUCT FULL COMPUTER ALIGNMENT		1.00	120.00	0.00	120.00	Y	X
7	R&R AIRCON CONDENSOR & CHARGE UP GAS		1.00	180.00	0.00	180.00	Y	100
8	RESET & CALIBRATE HEADLAMP SYSTEM	NN	1.00	120.00	0.00	120.00	Y	X
TOTAL (LABOUR):				3500.00		3500.00		
TOTAL PARTS & LABOUR				16580.00		18404.00		

NO. OF DAY : _____

PART-BY-PART OR LUMP-SUM : \$S _____

DATE OF SURVEY : ___/___/___

SURVEY BY : _____

CONTACT N^o : _____

NOTE : LUMP-SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED.

FAX NO

<p>LJK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: _____ Date: _____</p>

Veron Chen (LKKAuto)

From: S Three Automotive <admin@sthreeautomotive.com.sg>
Sent: Tuesday, 27 August 2019 3:15 PM
To: Veron Chen (LKKAuto)
Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)
Attachments: 27082019151409.pdf

Hi Veron,

Kindly find attachment

Thank You

With Best Regards

Michelle



S Three Automotive Recovery Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-64/66 Singapore – 575643

Tel: 65-6284 1542 / 65-6284 1575

Fax: 65-6487 5315

Email: admin@sthreeautomotive.com.sg

FaceBook: <https://m.facebook.com/starcarleasingPL>

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 27 August, 2019 3:03 PM
To: S Three Automotive <admin@sthreeautomotive.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Dear Michelle,

Offer Lump Sum \$9000 before \$750 @ 6 working days.

Please check and confirm.

Attached DV

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: S Three Automotive <admin@sthreeautomotive.com.sg>
Sent: Wednesday, 14 August 2019 2:12 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Hi veron,

Kindly find attachment

Thank You

With Best Regards

Michelle



S Three Automotive Recovery Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-64/66 Singapore – 575643

Tel: 65-6284 1542 / 65-6284 1575

Fax: 65-6487 5315

Email: admin@sthreeautomotive.com.sg

FaceBook: <https://m.facebook.com/starcarleasingPL>

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 14 August, 2019 12:41 PM
To: S Three Automotive <admin@sthreeautomotive.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Dear Michelle,

Please provides cost price requested by insurance.(+15%).

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: S Three Automotive <admin@sthreeautomotive.com.sg>
Sent: Wednesday, 14 August 2019 11:12 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Hi veron,

Kindly check whether are we able to nego to repair at a lumpsum at \$13,500 ?

Thank You

With Best Regards

Michelle



S Three Automotive Recovery Pte Ltd

Blk 8 Sin Ming Industrial Estate

#01-64/66 Singapore – 575643

Tel: 65-6284 1542 / 65-6284 1575

Fax: 65-6487 5315

Email: admin@sthreeautomotive.com.sg

FaceBook: <https://m.facebook.com/starcarleasingPL>

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 14 August, 2019 10:35 AM
To: S Three Automotive <admin@sthreeautomotive.com.sg>; SUR <sur@lkkauto.com>
Subject: SBR 8268Z-DOA: 2/8/19 (CHINA TAIPING OD)

Dear Sir,

Kindly check vehicle able to repair at Lump Sum not exceeding \$12,500/-.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



S THREE AUTOMOTIVE RECOVERY PTE LTD

Bik 8 Sin Ming Industrial Estate
#01-64/66 Singapore 575643

Tel: (65) 6284 1542, (65) 6284 1575 Fax: (65) 6487 5315
Reg. No: 201325741R

TAX INVOICE

GST Reg. No: 201325741R

Name & Address:

CHINA TAIPING INSURANCE (SINGAPORE)
PTE LTD
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
(S) 079909

Date	27/8/2019
Number:	S3-12847
Vehicle Number	SBR8268Z
Job Sheet	
Make and Model	LEXUS CT200

Payment Method	
Cheque No.	

S/No.	Description	Qty	Amount
1	REPAIR COST FOR VEHICLE SBR8268Z	1	9,000.00
2	EXCESS APPLICABLE	1	-750.00
	Standard Rated (7%)		577.50

Total amount excluding GST	\$8,250.00
Add GST @ 7%	\$577.50
Total amount payable	\$8,827.50



STHREE AUTOMOTIVE RECOVERY PTE LTD

Name

RECEIVED BY

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Aug 2019		13 Aug 2019 11:00 Edit Adj Rpt	\$9,000.00 Edit Estimates	\$9,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	SELVA BRYAN RATNAM, ID: S6813576A								
Vehicle Reg. No.:	SBR8268Z	Date of Loss:	02/08/2019 09:00 - :59 [88 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / SNM19D203711C01	Policy/Cover Note No.:	DMPCSN3075831801 (Comprehensive)						
		Excess:	S\$750.00						
Repairer:	S Three Automotive & Recovery Pte Ltd - Sin Ming (HQ) BLK 8 SIN MING IND EST #01-64/66, 575643 Sin Ming - Tel: 9766 2745								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 22/08/2019]								
Driver/Custodian:	LYDIA MARIE NG LI-HSIEN (41 / Female), NRIC: S7810432E, Tel: +6594313051 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> CHINA_TAIPING (16/08/2019): Alert - Adj Mandate Approved (S\$9000.00) - SBR8268Z - Claim Handler: Elaine Cheo... 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBR8268Z (SNM19D203711C01)

OD

Aug 2 2019 9:00AM

[SELVA BRYAN RATNAM]

S Three Automotive & Recovery Pte Ltd - Sin Ming

Upload Documents			Upload Photos			Compose New Letter			View <input type="button" value="View in Browser"/>	
Assessment Reports									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)		Thumbnail	Print					
1	07/08/19 14:09	Accident Statement		Load HTM						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	14/08/19 11:01	Adjuster Immediate Advice		Load HTM						
2	14/08/19 11:19	Adjuster Immediate Advice		Load HTM						
3	14/08/19 14:48	Adjuster Immediate Advice		Load HTM						
4	16/08/19 10:40	Adjuster Immediate Advice		Load HTM						
Photos/Images									3 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)		Thumbnail	Print					
1	07/08/19 14:04	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
2	07/08/19 14:04	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
3	07/08/19 14:04	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
4	07/08/19 14:04	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
5	07/08/19 14:04	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
6	07/08/19 14:04	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
7	07/08/19 14:04	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	14/08/19 09:49	General View		Load PDF						
2	27/08/19 14:55	Reinspection Photo		Load PDF						
Documentation									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print					
1	13/08/19 11:00	OD - SBR8268Z		Load PDF						
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)		Thumbnail	Print					
1	07/08/19 14:04	Sketch Plan [Linked Accident Report Documents]		Load TIF						
2	07/08/19 14:04	Sketch Plan #2 [Linked Accident Report Documents]		Load TIF						
3	07/08/19 14:04	Sketch Plan #3 [Linked Accident Report Documents]		Load TIF						
4	07/08/19 14:04	Sketch Plan #4 [Linked Accident Report Documents]		Load TIF						
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	14/08/19 09:50	MARK ESTIMATE		Load PDF						
2	14/08/19 14:49	MARK ESTIMATE (COST PRICE)		Load PDF						
3	27/08/19 15:17	REPAIR BILL		Load PDF						

Linked Accident Report Documents

			View <input type="button" value="View in Browser"/>	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	07/08/19 14:09	Accident Statement	 Load HTM	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	07/08/19 14:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	07/08/19 14:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	07/08/19 14:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	07/08/19 14:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	07/08/19 14:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	07/08/19 14:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	07/08/19 14:04	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	S & H Motor Pte Ltd (Sin Ming)	Thumbnail	Print
1	07/08/19 14:04	Sketch Plan	 Load TIF	<input checked="" type="checkbox"/>
2	07/08/19 14:04	Sketch Plan #2	 Load TIF	<input checked="" type="checkbox"/>
3	07/08/19 14:04	Sketch Plan #3	 Load TIF	<input checked="" type="checkbox"/>
4	07/08/19 14:04	Sketch Plan #4	 Load TIF	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

Our File No: CS/CT119013975/KVF3E2

Date: 28/08/2019

REFERENCE

Insured/Claimant: SELVA BRYAN RATNAM Policy No: DMPCSN3075831801
Date of Loss: 02/08/2019 Nature of Claim: OD Claim No: SNM19D203711C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SBR8268Z**
Make & Model: TOYOTA LEXUS, 1.8 E CT200H AUTO STANDARD (A) Engine No: 2ZRR275890
Reg. Date: 13/03/2012 (Man. Year: 2011) Chassis No: JTHKD5BHX02018831
Colour: Metallic Blue Odometer: 85611 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$42,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Yokohama 8 mm Rear Left Side: Yokohama 8 mm
Front Right Side: Yokohama 8 mm Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,904.00	9,906.50	4,997.50	33.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,500.00	1,720.00	1,780.00	50.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,404.00	11,626.50	6,777.50	36.83
Approved Total (Overridden) (S\$)		9,000.00		
- Excess (S\$)	750.00	750.00	0.00	0.00
(S\$)	17,654.00	8,250.00	9,404.00	53.27
+ GST 7.00/7.00% (S\$)	1,235.78	577.50	658.28	53.27
Nett Amount (S\$)	18,889.78	8,827.50	10,062.28	53.27

INSPECTION

Date of Assignment: 13/08/2019
Date Inspected: 13/08/2019 Inspected At: S Three Automotive & Recovery Pte Ltd - Sin Ming (HQ)
BLK 8 SIN MING IND EST #01-64/66
Singapore 575643
Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Aug 2019)	
Parts: 143	TOYOTA LEXUS 1.8 E CT200H AUTO STANDARD (A) (Catalogue:Merimen Singapore 1.0)	
Labour: Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SBR8268Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER (WCP)	Buckled	420.00 F	*420.00 F
2	1	*FRONT BUMPER TOP INNER RUBBER SEAL (WCP)	Necessary	50.00 F	*50.00 F
3	1	*FRONT BUMPER INNER GARNISH (WCP)	Dented	190.00 F	*190.00 F
4	1	*FRONT BUMPER LOWER GRILLE (WCP)	Cracked	145.00 F	*145.00 F
5	1	*FRONT BUMPER FOGLAMP LH (WCP)	Serviceable	140.00 F	*- F
6	1	*FRONT BUMPER FOGLAMP COVER LH (WCP)	Serviceable	50.00 F	*- F
7	1	*FRONT BUMPER FOGLAMP RH (WCP)	Serviceable	180.00 F	*- F
8	1	*FRONT BUMPER FOGLAMP COVER RH (WCP)	Serviceable	50.00 F	*- F
9	1	*FRONT BUMPER SPONGE (WCP)	Cracked	110.00 F	*110.00 F
10	1	*FRONT BUMPER RETAINER RH (WCP)	Serviceable	35.00 F	*- F
11	1	*FRONT BUMPER RETAINER LH (WCP)	Serviceable	35.00 F	*- F
12	1	*FRONT BUMPER LOWER COVER (WCP)	Serviceable	35.00 F	*- F
13	1	*FRONT BUMPER REINFORCEMENT (WCP)	Bent	290.00 F	*290.00 F
14	1	*FRONT BUMPER BRACKET RH (WCP)	Repair	60.00 F	*- F
15	1	*FRONT BUMPER BRACKET LH (WCP)	Repair	60.00 F	*- F
16	1	*FRONT NUMBER PLATE GARNISH (WCP)	Cracked	115.00 F	*115.00 F
17	1	*FRONT FENDER INNER GARNISH LH (WCP)	Serviceable	120.00 F	*- F
18	1	*FRONT FENDER INNER GARNISH RH (WCP)	Serviceable	120.00 F	*- F
19	1	*FRONT FENDER SIDE RUBBER LH (WCP)	Serviceable	50.00 F	*- F
20	1	*FRONT FENDER SIDE RUBBER RH (WCP)	Serviceable	50.00 F	*- F
21	1	*FRONT HEADLAMP HID LH (WCP)	Mtg Cracked	1,200.00 F	*1,200.00 F
22	1	*FRONT HEADLAMP HID RH (WCP)	Mtg Cracked	1,200.00 F	*1,200.00 F
23	1	*FRONT HEADLAMP NOZZLE CHROME COVER LH (WCP)	Serviceable	280.00 F	*- F
24	1		Cracked	330.00 F	*330.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			*RADIATOR GRILLE (WCP)			
25	1		*RADIATOR GRILLE CHROME (WCP)	Cracked	120.00 F	*120.00 F
26	1		*RADIATOR GRILLE LOGO (WCP)	Necessary	185.00 F	*185.00 F
27	1		*HORN - HIGH (WCP)	Dented	75.00 F	*75.00 F
28	1		*HORN - LOWER (WCP)	Serviceable	75.00 F	*- F
29	1		*BRACE PANEL (WCP)	Bent	105.00 F	*105.00 F
30	1		*BONNET (WCP)	Bent	790.00 F	*790.00 F
31	1		*BONNET LOCK (WCP)	Distorted	105.00 F	*105.00 F
32	1		*BONNET HINGE LH (WCP)	Repair	50.00 F	*- F
33	1		*BONNET HINGE RH (WCP)	Repair	50.00 F	*- F
34	1		*BONNET SEAL (WCP)	Serviceable	25.00 F	*- F
35	2		*BONNET STOPPER (WCP)	Serviceable	20.00 F	*- F
36	1		*WIPER SIDE COVER (WCP)	Serviceable	95.00 F	*- F
37	1		*ENGINE LOWER COVER (WCP)	Serviceable	200.00 F	*- F
38	1		*RADIATOR ASSY (WCP)	Punctured	680.00 F	*680.00 F
39	1		*RADIATOR FAN COWLING (WCP)	Serviceable	120.00 F	*- F
40	1		*RADIATOR FAN MOTOR (WCP)	Serviceable	190.00 F	*- F
41	1		*RADIATOR FAN BLADE (WCP)	Serviceable	110.00 F	*- F
42	1		*RADIATOR SIDE AIR GUARD LH (WCP)	Cracked	60.00 F	*60.00 F
43	1		*RADIATOR SIDE AIR GUARD RH (WCP)	Cracked	60.00 F	*60.00 F
44	1		*AIRCON FAN BLADE (WCP)	Serviceable	120.00 F	*- F
45	1		*AIR CON CONDENSOR (WCP)	Serviceable	680.00 F	*- F
46	1		*AIR CON FAN MOTOR (WCP)	Serviceable	190.00 F	*- F
47	1		*AIR CON PIPE (CONDENSOR TO COMPRESSOR) (WCP)	Dented	160.00 F	*160.00 F
48	1		*AIR CON PIPE (CONDENSOR TO COILING COIL) (WCP)	Bent	350.00 F	*350.00 F
49	1		*AIRCON CONDENSOR (WCP)	Bent	690.00 F	*690.00 F
50	1		*AIRCON WATER COOLER (WCP)	Punctured	380.00 F	*380.00 F
51	1		*AIRCON CONDENSOR COWLING (WCP)	Serviceable	180.00 F	*- F
52	1		*SUPPORT PANEL ASSY (WCP)	Buckled	700.00 F	*700.00 F
53	1		*FRONT PARKING SENSOR	Serviceable	280.00 FS	*- FS
54	1		*FRONT FENDER INNER SHIELD CLIPS LH	Not Necessary	100.00 FS	*- FS
55	1		*FRONT FENDER INNER SHIELD CLIPS RH	Not Necessary	100.00 FS	*- FS
56	1		*SET FRONT FENDER INNER GARNISH CLIPS	Not Necessary	50.00 FS	*- FS
57	1		*FRONT RADIATOR GRILLE CLIPS	Necessary	50.00 FS	*50.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
58	1		*FRONT BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
59	1		*FRONT BUMPER INNER GARNISH CLIPS	Not Necessary	50.00 FS	*- FS
60	1		*COOLANT	Necessary	80.00 FS	*20.00 FS
61	1		*FRONT ENGINE COVER AND SIDE COVER CLIPES RH	Not Necessary	80.00 FS	*- FS
62	1		*FRONT ENGINE COVER AND SIDE COVER CLIPES LH	Not Necessary	80.00 FS	*- FS
63	1		*FRONT HEADLAMP NOZZLE CHROME COVER RH (WCP)	Serviceable	280.00 F	*- F

F=Franchise part. S=SpcNett.

Sub Total (S\$)	13,080.00	8,630.00
+ Margin on L,N Items 15.00/15.00% (S\$)	1,824.00	1,276.50
Total Parts (S\$)	14,904.00	9,906.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	STRAIGHTEN AND PANEL BEAT ON ACCIDENT AREA	New	1,200.00	600.00
2	SPRAY PAINTING ON ACCIDENT AREA	New	1,400.00	900.00
3	RESET FRONT PARKING SENSOR SYSTEM	New	120.00	50.00
4	CHECK & REPAIR WIRING SYSTEM	New	180.00	20.00
5	R&R RADIATOR ASSY	New	180.00	50.00
6	CONDUCT FULL COMPUTER ALIGNMENT	New	120.00	0.00
7	R&R AIRCON CONDENSOR & CHARGE UP GAS	New	180.00	100.00
8	RESET & CALIBRATE HEADLAMP SYSTEM	New	120.00	0.00
Gross Labour Cost (\$\$)			3,500.00	1,720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >