

ASS. REC. BY:

REF: CS/2PC1901397A/R/Hd3

Special Instruction:

Assigner: Rasul

ASSIGNMENT (Office)

From (Person): Gerald Poh of JPC Date/Time: 13/8/19 @ 12.12pm

Estimated Cost: Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJ 3820K Insured:

at Workshop in/s Woon Meng Tel: 63161131

of 50 Blet Butok Crescent St. 23 # 01-06

Policy No: Claim No: 19/19/19 / VPOS / 021979

Sum Insured: Excess: TBA \$0

Make of Veh: D.O.A. 24.6.2019

(Client's Record)

CA / (REV) REP. / REV 24 HRS H.O.D. Endorsement:

Date/Time: 12.35pm @ 13/8/19 Person Contacted: Ms. Heng Vehicle: IN/OUT

Date/Time Action/Instruction Fahmyale ✓

SJ 3820K - X

20/8 @ 9:51 mandate Request. (light not in engine not related)

21/Aug 10.40 - mandate approval by Chew Beng Kee

21/Aug - 2:07pm inform Ms Heng authorise repair excess \$10

21/8 - confirm \$900, 5days Ms Heng (Red: 110; 10%)

ASS. REC. BY: *Ramal*

REF

684A  
COB XPRY: 2024/04/04

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
To inspect Vehicle No: SLJ 3820K  
at Workshop n/s Woon Meng  
of 50, Bukit Batak ST 23 #01-06  
Insured: LAC  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum insured: \_\_\_\_\_ Excess: TBA  
(Client's Record)  
Make of Veh: \_\_\_\_\_

Veh No: SLJ 3820K Yr Bogn: 2009 / Aug  
Type:  M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or

Make: TOYOTA PREMIO 1.5A s.c. 1496  
Colour: WHITE A/C: Insured / Std / NI / NA  
Sp. Reading: 176967 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
C/No: NZT 2603036046  
Gen. Cond: Good /  Fair / Poor / Burnt

Steering: None / Jammed / Leaked / Burnt or  
Brake: None / Jammed / Leaked / Burnt or  
Modi: Nil /  S/Rim / STD A/Rim or

Tyre Size: F: 195/60R15  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA /  MIC / OHTSU / PIR / CUMI /  
TOYO / YOKO or

Front		Rear
R/Bal. <u>6</u> mm		R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm		L/Bal. <u>6</u> mm
D.O.A. <u>24/06/19</u>		D.O.I. <u>13/08/19</u>

Survey held at Woon Meng  
Des. of Damages: Frt /  Rear / O/S / N/S / U/C / Rooftop or  
The U/C / Chassis frame / Body Structure affected due to collision.

(Policy Condition) MAN  
Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 10,500/-  
IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
CA /  REV / REP. / 24 HRS  
Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Date / Time	Action / Instruction
	For benefit of doubt, reuse camera could have been damage due to the impact
	RECEIVED 26 AUG 2019
	<i>[Signature]</i> 26/8/2019

Date/Time, File Pass to?  Preli. Report  
1) 26/8 Typist  Final Report  
Date/Time, File Return to?

Report Format: OD  
Lump Sum / I.B.I: (\$) 2000

Days Of Repair: 5  
Resurvey No. of Trip: -  
Add Fee:  Site Insp (\$)  Interview (\$)  Tech Invs (\$)  Weekend (\$)

Survey Fee:	<u>250</u>
Transportation:	
3 + RS:	
Photos:	
Others:	
TOTAL:	

## Nivitha (LKK Auto)

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 13 August 2019 12:15 PM  
**To:** assignments  
**Subject:** FW: OD CLAIM - SLJ3820K [External Confidential]

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 13 August 2019 12:12 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** OD CLAIM - SLJ3820K [External Confidential]

### Lonpac External - Confidential

Our Ref: 19/19/19/VP05/021979

Dear Veron,

Kindly proceed to survey vehicle now lying at Woon Meng Motor.

His own workshop had done some minor repairs and paid by him without our involvement.

At the same time, the workshop had advised the engine light is on and there is no image from his car camera.

Kindly arrange for your surveyor determine if it is due to the accident on 24 June 2019 when a Malaysian vehicle hit into his rear.

The estimate will be uploaded once your surveyor had verified the above.

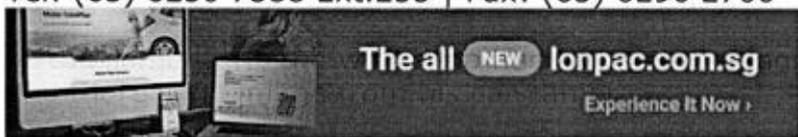
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Gerald Poh

Date: 20 Aug 2019

**Preliminary Advice**

Vehicle No	: SLJ3820K	Accident Date	: 24/06/2019
Make	: TOYOTA PREMIO	Policy No.	: Z19VP05022048
Assignment Date	: 16/08/2019	Excess	: S\$0.00
Date of Inspection	: 13/08/2019	Est. Duration of Repair	: 5.00
Inspection At	: WOON MENG MOTOR PTE LTD (BUKIT BATOK) 50 BUKIT BATOK STREET 23,, #01-06 MIDVIEW BUILDING SINGAPORE 659578		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages ..... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,010.00
Revised Amount	:S\$	900.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	900.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	10,500.00
COE / PARF Rebate	:S\$	9,466.00
Salvage Value	:S\$	
Margin for Repair	:S\$	1,034.00

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( x ) Other comments : The light in the engine is not related to the accident.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Aug 2019 12:42	<b>Clm Veh Model Changed</b>	(202189) TOYOTA PREMIO 1.5 F (A).	[R] Heng Sew Sow
2	16 Aug 2019 12:42	<b>Clm Created</b>	Reg No: SLJ3820K, Policy No: Z19VP05022048, Acct Date: 2019/06/24, Claim Type: O D. Insurer: Lonpac Insurance Bhd (HQ), Workshop: Woon Meng Motor Pte Ltd (Bukit Batok). Created from SAS:MWMM19082546-02	[R] Heng Sew Sow
3	16 Aug 2019 15:07	<b>Clm Submitted</b>	1010.00.	[R] Heng Sew Sow
4	16 Aug 2019 15:10	<b>Clm Registration Modified</b>	Excess: -> 0.00.	[I] Gerald Poh
5	16 Aug 2019 15:12	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):SURVEY & REVERT, TO DETERMINE IF THE LIGHT IN THE ENGINE IS RELATED TO THE ACCIDENT.	[I] Gerald Poh
6	16 Aug 2019 15:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/08/27	[I] Gerald Poh
7	16 Aug 2019 15:12	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Gerald Poh
8	16 Aug 2019 15:12	<b>Assignment 1st Accessed</b>		[A] DENISE TAY KWEI CHENG
9	16 Aug 2019 15:27	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] LEE SU THING
10	20 Aug 2019 09:30	<b>Adj Rpt Initiated</b>		[A] DENISE TAY KWEI CHENG
11	20 Aug 2019 09:50	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/08/27	[A] DENISE TAY KWEI CHENG
12	20 Aug 2019 09:51	<b>Adj Mandate Request</b>	Cur.Req:900.00:DAMAGE CONSISTENT REPAIR COST ECONOMICAL	[A] DENISE TAY KWEI CHENG
13	21 Aug 2019 10:40	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/08/27	[I] Chew Beng Kee
14	21 Aug 2019 10:40	<b>Adj Mandate Set</b>	Approved:900.00.	[I] Chew Beng Kee

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2247036	16/08/2019 12:42	Motor	Woon Meng Motor Pte Ltd (HQ)	Woon Meng Motor Pte Ltd (Bukit Batok)	SLJ3820K		xx.xx
2250268	20/08/2019 09:30	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ3820K		11.77

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	25/06/2019 13:09
Date Of Accident	24/06/2019 14:45
Exact Location Of Accident	MOUNT PLEASANT ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ3820K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHUA AH KOON
NRIC No	S1431684A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-86119598
Alternative Phone No	OFFICE-86119598

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PREMIO 1.5F A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z19VP05022048
Cover Note Number	

### Driver

Name of Driver	CHUA AH KOON
NRIC No	S1431684A
Date Of Birth	10/10/1960
Occupation	INDOOR
Date Of Driving Pass	07/05/1980
Driving Experience	39 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-86119598
Fax Number	
Contact Number	OFFICE-86119598
EMail Address	NOEMAIL

Address	BLK 288A, BUKIT BATOK STREET 25, #03-232
Postcode	650288
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JQD3642 (BUS)
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TAN SAI CHOO GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CLEMENTI N.P.C
Police Station Address	<b>ROAD:</b> 20 CLEMENTI AVE 5 , <b>POSTCODE:</b> 129858 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> - <b>FAX NO:</b>
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

REFER TO ATTACHED POLICE REPORT NO: T/20190624/2147.

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JQD3642
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	
NRIC/Passport Number	
Contact Number	





**SINGAPORE  
POLICE FORCE**



T/20190624/2147

Police Station Of Origin:  
Clementi N.P.C  
20 Clementi Avenue 5 SINGAPORE 129858  
Tel No: 1800-8729999

2 of 3

Report No. T/20190624/2147

**CONTINUATION OF REPORT**

**Brief Details.**

On 24/06/2019 at about 1445hrs, I was driving along Mount Pleasant road. My vehicle registration number is SLJ3820K.

When the traffic turns red, I stopped my vehicle beside Caltex station suddenly a vehicle bearing registration number JQD3642 hit my rear.

I immediately alight from my vehicle and discovered that my rear was damaged.

The said driver also alighting from his vehicle and we then exchanging our contact details.

The driver's particulars are as follows:

Yap Hwa Siang  
Malaysian ID: 840322015785  
HP: 0108825721

I wish to state that I do not have an in-car camera installed in my vehicle.

No Police was at scene and no one was injured.



**SINGAPORE  
POLICE FORCE**



T/20190624/2147

Police Station Of Origin:  
Clementi N.P.C  
20 Clementi Avenue 5 SINGAPORE 129858  
Tel No: 1800-8729999

3 of 3

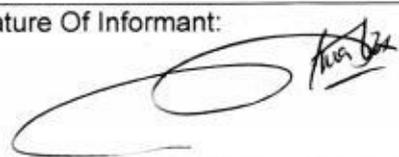
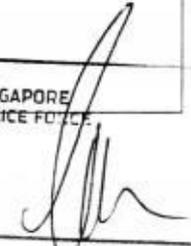
Report No. T/20190624/2147

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: D / Sgt 1 NUR WIRDAH BINTE MUHAMMAD WAZIR	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 24/06/2019 16:58
Officer In Charge Of Case: TP / GIA / Staff Sgt WONG SIEU LUI Contact No.: 65476151	Classification Of Case:  
Authentication Stamp NP168	SN 37  SINGAPORE POLICE FORCE SIGNATURE

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



  
Policyholder's Signature

Date & Time: 25/6/19

  
Driver's Signature

(If driver is not the policyholder)  
Date & Time: 25/6/19

  
Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:

Please note that you might be able to submit an Own Damage Claim under own policy within 14 days.

Claim Own Damage     Claim TP     Reporting Only     Claim OD/TP at other workshop

Workshop Name : \_\_\_\_\_

> Back to OneMotoring

**Enquire PARF/COE Rebate for Registered Vehicle**

**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
Owner ID: 1684A

**Vehicle Details**

Vehicle No.: SLJ3820K  
Vehicle to be Exported: No  
Intended Deregistration Date: 26 Jun 2019  
Vehicle Make: TOYOTA  
Vehicle Model: PREMIO 1.5F A  
Primary Colour: White  
Manufacturing Year: 2008  
Engine No.: 1NZD264485  
Chassis No.: NZT2603036046  
Maximum Power Output: 81.0 kW (108 bhp)  
Open Market Value: \$18,633.00  
Original Registration Date: 06 Aug 2009  
First Registration Date: 06 Aug 2009  
Transfer Count: 1  
Actual ARF Paid: \$18,633.00

**Intended PARF Rebate Details**  
PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 05 Aug 2019  
PARF Rebate Amount: \$9,316.00

**Intended COE Rebate Details**  
COE Expiry Date: 05 Aug 2019  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 10  
QP Paid: \$13,658.00  
COE Rebate Amount: \$150.00  
Total Rebate Amount: \$9,466.00

The information contained herein is correct as at 26 Jun 2019

OK

10,500  
9466  

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1034

800

> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	684A
Vehicle Details	
Vehicle No.:	SLJ3820K
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PREMIO 1.5F A
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	1NZD264485
Chassis No.:	NZT2603036046
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$18,633.00
Original Registration Date:	06 Aug 2009
First Registration Date:	06 Aug 2009
Transfer Count:	1
Actual ARF Paid:	\$18,633.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	05 Aug 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$14,664.00
COE Rebate Amount:	\$14,593.00
<b>Total Rebate Amount:</b>	<b>\$14,593.00</b>
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 14 Aug 2019.

OK

**Woon Meng Motor Pte Ltd** (Co.Reg.No:200603678M)50 Bukit Batok Street 23,, #01-06 Midview Building  
Singapore 659578

Tel: 6316 1131 Fax: 6316 7050 Email: woonmeng@singnet.com.sg

INSURER:

**Lonpac Insurance Bhd (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	Z19VP05022048	Date of Loss:	24/06/2019
Vehicle Reg. No.:	<b>SLJ3820K</b>	Driveable?	
Driver Age/Info:	58 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	CHUA AH KOON	Contact No:	+6586119598
Driver:	CHUA AH KOON		
Make/Model:	TOYOTA PREMIO, 1.5 F (A)	Vehicle Reg. Date:	06/08/2009
Vehicle Colour:	WHITE	Chassis No:	NZT2603036046
Engine No:	1NZD264485		
Odometer:	173504 KM		
Paint Type:			
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	8		
Description of Accident/Loss	REFER TO ATTACHED POLICE REPORT NO: T/20190624/2147.		
Present Location:	WOON MENG MOTOR PTE LTD (BUKIT BATOK)		

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	0.00
Miscellaneous Items	0.00
Labour	510.00
Paintwork Labour	500.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>1,010.00</b>
<b>+ GST 7.00% (S\$)</b>	<b>70.70</b>
<b>Nett Amount (S\$)</b>	<b>1,080.70</b>

This claim is handled by: **HENG SEW SOW**Generated using *Merimen e-Claims Internet Estimation & Adjusting System*

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 16 Aug 2019)

**Parts:** 143      TOYOTA PREMIO 1.5 F (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** Woon Meng Motor Pte Ltd/SLJ3820K/16/08/2019 15:07

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

There are no new parts selected.

Woon Meng Motor Pte Ltd/SLJ3820K/16/08/2019 15:07. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

# Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Paintwork Labour</b>			
1	TO PUTTY & SPRAY PAINTING.	New	500.00
<b>Labour Items</b>			
2	TO REMOVE, REPLACE, REPAIR, WELD & INSTALL REAR DAMAGED PARTS	New	200 250.00
3	TO R & R WIRING.	New	80.00
4	TO CAMERA SETTING.	New	120 180.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,010.00</b>

Woon Meng Motor Pte Ltd/SLJ3820K/16/08/2019 15:07. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LVI Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*Rame*  
Hp 90010568  
5 days  
13/08/19 @ 1538  
7/P  
Resy after repair  
RAME  
EXCESS TBA

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Aug 2019 <a href="#">Sendback Est</a>	16 Aug 2019 15:07 <b>S\$1,010.00</b>	16 Aug 2019 15:12 <a href="#">Edit Adj Rpt</a>	<b>S\$900.00</b> <a href="#">Edit Estimates</a>	<b>S\$900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS**

Insured: **CHUA AH KOON**, ID: S1431684A, Tel: +6586119598, Email: NOEMAIL

Vehicle Reg. No.:	<b>SLJ3820K</b>	Date of Loss:	24/06/2019 14:00 - :59 [118 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 19/19/19/VP05/021979</b>	Policy/Cover Note No.:	Z19VP05022048 (Comprehensive)
		Excess:	S\$0.00

Repairer: **Woon Meng Motor Pte Ltd (Bukit Batok)** 50 Bukit Batok Street 23,, #01-06 Midview Building, 659578 Bukit Batok - Tel: 6316 1131

Handling Insurer: **Longpac Insurance Bhd (HQ)** - Tel: +65 62507388 ... [Handled by **Gerald Poh** - 6250 7388 ext 240]

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **MOHD RASUL**] ... [Final Rpt due 27/08/2019]

Driver/Custodian: CHUA AH KOON (58 / Male) , NRIC: S1431684A, Tel: +6586119598 Email: NOEMAIL

Adj Asg. Remarks: SURVEY & REVERT. TO DETERMINE IF THE LIGHT IN THE ENGINE IS RELATED TO THE ACCIDENT.

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- LONPAC\_HQ (21/08/2019): **Alert - Adj Mandate Approved (S\$900.00) - SLJ3820K - Claim Handler: Gerald Poh**

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

SLJ3820K (19/19/19/VP05/021979)

OD

Jun 24 2019 2:00PM

[CHUA AH KOON]

Woon Meng Motor Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			View <a href="#">View in Browser</a> ▼
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>
No	Finalized On	Woon Meng Motor Pte Ltd (Bukit Batok)	Thumbnail Print
1	16/08/19 15:07	<b>Repairer Estimates</b>	Load HTM <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	20/08/19 09:50	<b>Adjuster Immediate Advice</b>	Load HTM <input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
2	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
3	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
4	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
5	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
6	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
7	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
8	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
9	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
10	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
11	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
12	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
13	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
14	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
15	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
16	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
17	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
18	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
19	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
20	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
21	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
22	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
23	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
24	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
25	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
26	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
27	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
28	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
29	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
30	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
31	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>
32	20/08/19 09:14	<b>General View</b>	Load JPG <input type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Woon Meng Motor Pte Ltd (Bukit Batok)	Thumbnail	Print
33	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
34	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
35	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
36	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
37	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
38	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
39	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
40	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
41	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
42	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
43	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
44	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
45	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
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47	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
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49	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
50	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
51	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
52	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
53	20/08/19 09:14	General View		Load JPG <input checked="" type="checkbox"/>
54	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
55	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
56	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
57	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
58	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
59	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
60	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
61	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
62	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>
63	23/08/19 15:29	General View		Load JPG <input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/08/19 09:51	ESTIMATE		Load PDF

## Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Woon Meng Motor Pte Ltd (Bukit Batok)	Thumbnail	Print
1	25/06/19 13:24	Accident Statement		Load HTM
2	01/07/19 14:28	Addendum Sheet		Load TIF
3	01/07/19 14:31	Accident Statement Addm. #1		Load HTM
4	13/08/19 12:17	Addendum Sheet		Load TIF
5	13/08/19 12:18	Accident Statement Addm. #2		Load HTM

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Woon Meng Motor Pte Ltd (Bukit Batok)	Thumbnail	Print
1	25/06/19 13:22	Accident Photo		Load JPG <input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Woon Meng Motor Pte Ltd (Bukit Batok)	Thumbnail	Print
2	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
13	25/06/19 13:22	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Woon Meng Motor Pte Ltd (Bukit Batok)	Thumbnail	Print
1	25/06/19 13:19	Sketch Plan	Load TIF	
2	25/06/19 13:19	CI	Load JPG	<input checked="" type="checkbox"/>
3	25/06/19 13:19	DL & IC	Load TIF	
4	25/06/19 13:19	POLICE REPORT	Load TIF	

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Repairer  Handling Insurer  
Note: Remarks are private unless you show it to other parties.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT**

Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse  
Singapore 199555

**Our File No:** CS/LPC19013974/R1TD3S2  
**Date:** 27/08/2019

REFERENCE

Insured/Claimant: CHUA AH KOON Policy No: Z19VP05022048  
Date of Loss: 24/06/2019 Nature of Claim: OD Claim No: 19/19/19/VP05/021979

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLJ3820K**  
Make & Model: TOYOTA PREMIO, 1.5 F (A) Engine No: 1NZD264485  
Reg. Date: 06/08/2009 (Man. Year: 2008) Chassis No: NZT2603036046  
Colour: White Odometer: 176967 km  
Engine Capacity: 1496 cc  
Market Value/New Car Price: S\$10,500.00  
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/60 R15 Rear Tyre Size: 195/60 R15  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	510.00	400.00	110.00	21.57
Paintwork Labour	500.00	500.00	0.00	0.00
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,010.00</b>	<b>900.00</b>	<b>110.00</b>	<b>10.89</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>70.70</b>	<b>63.00</b>	<b>7.70</b>	<b>10.89</b>
<b>Nett Amount (S\$)</b>	<b>1,080.70</b>	<b>963.00</b>	<b>117.70</b>	<b>10.89</b>

INSPECTION

Date of Assignment: 16/08/2019 Present Location: Woon Meng Motor Pte Ltd (Bukit Batok)  
Woon Meng Motor Pte Ltd (Bukit Batok)  
Date Inspected: 13/08/2019 Inspected At: 50 Bukit Batok Street 23., #01-06 Midview Building  
Singapore 659578  
Estimated Period of Repair: 5.0 days

**Adjuster:** MOHD RASUL**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 27 Aug 2019)
<b>Parts:</b> 143	TOYOTA PREMIO 1.5 F (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SLJ3820K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b><u>Paintwork Labour</u></b>				
1	TO PUTTY & SPRAY PAINTING.	New	500.00	500.00
<b><u>Labour Items</u></b>				
2	TO REMOVE, REPLACE, REPAIR, WELD & INSTALL REAR DAMAGED PARTS	New	250.00	200.00
3	TO R & R WIRING.	New	80.00	80.00
4	TO CAMERA SETTING.	New	180.00	120.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,010.00</b>	<b>900.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >