

Invoice

REF: CS3/MS419013911/d3-1

Special Instruction:

Part by Part: \$3650.76

From (Person): Chhia Nyuk Pui MS14 Date/Time: 7/8/2019

Estimated Cost: Bill to:

Third Parties:

Claimant:

Surveyor: Allied Auto Appraisal

Workshop: Seng Hwee Motor

ODIP Re-inspection Evaluation

To Inspect Vehicle No: SKR 9868D Insured: FY 64052
at Workshop n/s: Seng Hwee Motor Tel: 6755 5205
of: BIK 1018, Yishun Ind. park A #01-350
Policy No: MSD/VMT/19-396540 Claim No: MS2/V/19-000508
Sum Insured: Excess:
Make of Veh: D.O.A. 02/05/2019
(Client's Record)

H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT
Date/Time: Confirmed with Final Fig days (Red \$ / %; Original 3 days)
Date/Time: Submit Final Fig days (Red \$ / %; Original days)

Date/Time	Action/Instruction
28/8 12.16pm	SKR 9868 D - NA/MS419008351/A4 FY 64052 - NA/MS419008351/A4 Received email from Nyuk Pui, third party do not want to proceed with reinspection. We can send back the report & tax invoice to them. Closed 28/8/2019 Do Not Finalise

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

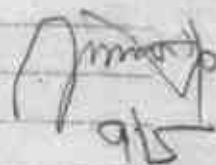
Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :	Inspected/	Fee Charged:	Date:
Salvage Value :	Evaluated by:	Basic & Add	
Nett Value :		Transport	
		Photos	
		Others	
		Total	
1) Date/Time	File Pass to	2) Date/Time	File Return to
3) Date/Time	File Pass to	4) Date/Time	File Return to
5) Date/Time	File Pass to	6) Date/Time	File Return to

(Signature)
 As: DDO BY NaZ REF: CS3/MSG19007894/Kkd3er
 Supervised murmen chia Nymk pui ASSIGNMENT (Office)
 From (Person) MS1G Date/Time: 3/5/19 @ 6pm
 Estimated Cost: Bill to:
 OD (C) WS/TPRPS/OD RES/EVA/INV/MT/CS
 To Inspect Vehicle No: SKR 9868D Insured: FY 64052
 at Workshop no: Geng Hwee Motor Tel: 6755 5205
 of Blk 1018 Yishun Ind. Park A #01-350
 Policy No: MSD/VM1/19-396540 Claim No: :
 Sum Insured: Excess:
 Make of Veh: D.O.A 2/5/2019
 (Client's Record) 7/5/19 @ after 2pm
 CA / REV / REP. / REV 24 HRS lwp
 Date/Time: 4:55pm @ 6/5/19 Person Contacted: Mr. Kueh Vehicle IN/OUT: (C)

Date/Time	Action/Instruction (X) Estimate
	SKR 9868D - X
	FY 64052 - X
	NaZ,
	Pls review COR quoted.
	Dismantle: 7/5/2019
	After repair: 9/5/2019.


 9/5

Activity

NAME

REF: MS/G

ASSIGNMENT

PRS

From

Date

7/5/19

Estimated Cost

OO (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No

SKR 9868D

at Workshop n/s

Seng Hwee Motor

of

BLK 1018 Yishun Ind. Park A # 01350

Insured

Policy No.

Claims No.

Sum Insured

Excess

(Client's Record)

Make of Veh.

After 2pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Est. or Market Value

170K

DAC Accident Report

Consistent? Yes or No

GIA / PR / Seen

Consistent? Yes or No

Est. Repairs

4

days

Res. Yes or No

Lump Sum

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{1 up}

Vehicle: IN / OUT

Date

Person Contacted

Veh No

SKR 9868D

Yr Regn

19 OCT 2018

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

TOYOTA VELL FIRE

Colour

WHITE

AC: Insured / Std / NI / NA

Sp Reading

37, 153

T/Radio: Insured / Std / NI / NA

Eng No

C/Nr

AGH 30 - 0174082

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

135/50 R18

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

5

mm

R/Bal

6

mm

L/Bal

5

mm

L/Bal

6

mm

D.O.A

2/5/19

D.O.I

7/5/19

Survey held at

SENG HWE MOTOR

Des. of Damages: Fit / (Rear) / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

COE Rebate: \$75 383

Repair Margin: 34K - 55K

13/5/2019

Quint/Time, File Pass to?

☐

Prefi. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

S + RS, or

Photos

Others

TOTAL

120
11
131

Report Format:

Lump Sum / L.B.J: (\$)

Nitha (LKK Auto)

From: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Sent: Wednesday, 28 August 2019 12:16 PM
To: Admin-D (LKKAuto); assignments
Subject: RE: Your ref: MSC/V/19-000508 (OIV:FY6405Z) and our ref:GS/19/3251/SW/ms/cl

Dear LKK team

Third party informed they do not want to proceed with reinspection.

Please send back your report and tax invoice to us.

Thank you.

Chhia Nyuk Pui
Senior Executive, Claims Services
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



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A member of **MS&AD** INSURANCE GROUP

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 8 August, 2019 12:30 PM
To: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Subject: RE: Your ref: MSC/V/19-000508 (OIV:FY6405Z) and our ref:GS/19/3251/SW/ms/cl

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Nyuk Pui,

Kindly assist to upload Insured GIA Report in merimen.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 7 August 2019 8:50 AM
To: assignments
Subject: FW: Your ref: MSC/V/19-000508 (OIV:FY6405Z) and our ref:GS/19/3251/SW/ms/cl

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Sent: Wednesday, 7 August 2019 8:47 AM
To: Accident@kscgp.com
Cc: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: Your ref: MSC/V/19-000508 (OIV:FY6405Z) and our ref:GS/19/3251/SW/ms/cl

Dear Myra

Without Prejudice
Save as to Costs

Thanks for your email

We would like to request for physical re-inspection. Kindly liaise with our surveyor (copied) for a mutually suitable date.

Regards,

Chhia Nyuk Pui
Senior Executive, Claims Services
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



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A member of **MS&AD** INSURANCE GROUP

From: Accident@kscgp.com [mailto:Accident@kscgp.com]
Sent: Tuesday, 6 August, 2019 7:21 PM
To: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Subject: RE: Your ref: MSC/V/19-000508 (OIV:FY6405Z) and our ref:GS/19/3251/SW/ms/cl

Dear Nyuk Pui,

We refer to the above matter.

On a without prejudice and without admission of liability basis, please let us have a copy of your survey report for our client's perusal.

Besides, as liability is not in dispute, please also let us have your confirmation by way of open letter to concede liability at 100% in favour of our client, leaving damages to be agreed and/or adjudicated.

Thank you.

Regards,

Myra

for and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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----- Original Message -----

From: Chhia Nyuk Pui [<mailto:NyukPui.Chhia@sg.msig-asia.com>]

To: Accident@kscgp.com

Sent: Tue, 6 Aug 2019 05:27:40 +0000

Subject:

Dear CL

Without Prejudice

Save as to Costs

Thanks for your email. We note the tax invoices for rear bumper, rear bumper reflector and retainer. Please let us know if there's further tax invoice.

The benchmark rate for LOU for your client's vehicle is \$100-120/day. Survey was mutually agreed on 07.05.19 & Re-inspection by your surveyor on 09.05.19. Hence, it appears that repair took 2 days.

Our offer is reasonable. Nevertheless, we are prepared to make final revision to \$4,600/- (all in).

Previous offer:

\$3000 repair cost (in lieu RI,

\$500 loss of use

\$535 Survey fee


\$36.49 GIA/LTA
\$428 Costs (incl. GST)
Total \$4499.49
Regards,

Chhia Nyuk Pui

Senior Executive, Claims Services

Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



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From: Accident@kscgp.com [<mailto:Accident@kscgp.com>]

Sent: Tuesday, 6 August, 2019 11:32 AM

To: Chhia Nyuk Pui <NyukPui.Chhia@sg.msig-asia.com>

Subject: Your ref: MSC/V/19-000508 (OIV:FY6405Z) and our ref: GS/19/3251/SW/ms/cl

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Dear Nyuk Pui,

We refer to our email dated 31 July 2019 and reminder dated 2 August 2019.

We have yet to receive your **revised offer**.

Please revert to us quoting our ref: GS/19/3251/SW/ms/cl.

Thank you.

Regards,

CL

for and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0982 / Fax: 6538 3708
Email: accident@kscgp.com

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----- Original Message -----

From: Accident@kscgp.com [mailto:Accident@kscgp.com]

To: NyukPui_Chhia@sg.msia-asia.com

Sent: Wed, 31 Jul 2019 09:05:34 +0800

Subject:

Without Prejudice, Save as to Costs

Dear Nyuk Pui,

We refer to the above matter.

As requested in your email dated 30 July 2019, please find enclosed herewith our client's invoices for the purchase of new spare parts, for your kind attention.

We are further instructed that our client's vehicle is a commercial vehicle used for private hire. Accordingly, our client seeks a higher loss of use rate per day.

For the purposes of an early and amicable settlement, our client is agreeable to accepting the sum of \$6,400.00, comprising of damages for their property damage claim, disbursements, costs and GST on costs arising therefrom.

Kindly let us have your favourable reply.

Thank you.

Regards,

Myra

for and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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----- Original Message -----

From: [Chhia Nyuk Pui \[mailto:NyukPui_Chhia@sg.msia-asia.com\]](mailto:Chhia Nyuk Pui [mailto:NyukPui_Chhia@sg.msia-asia.com)

To: Accident@kscgp.com

Sent: Tue, 30 Jul 2019 05:18:42 +0000

Subject:

Dear Sir/Madam

Without Prejudice

Save as to Costs

We are prepared to offer:

\$3000 repair cost (we note repair on part by part basis. Please let us have parts purchase invoice if our offer on repair is not accepted)

\$500 loss of use (Survey was mutually agreed on 07.05.19 & Re-inspection by your surveyor on 09.05.19.)

\$535 Survey fee

\$36.49 GIA/LTA

\$428 Costs (incl. GST)

Total \$4499.49


Please advise acceptance

Chhia Nyuk Pui

Senior Executive, Claims Services

Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



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From: Chhia Nyuk Pui

Sent: Saturday, 27 July, 2019 1:04 PM

To: Accident@kscgp.com

Subject: RE: Your ref: GS/19/3251/SW/ms/sy. Our ref: MSC/V/19-000508 (OIV:FY6405Z)

Dear Sir/Madam

Without Prejudice

Save as to Costs

Thanks for your email

Please hold hands. We are retrieving file and shall come back to you soon.

Regards,

Chhia Nyuk Pui

Senior Executive, Claims Services

Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



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From: Accident@kscgp.com [mailto:Accident@kscgp.com]
Sent: Saturday, 27 July, 2019 10:14 AM
To: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Subject: RE: Your ref: GS/19/3251/SW/ms/sy. Our ref: MSC/V/19-000508 (OIV:FY6405Z)

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Dear Sirs,

We refer to the above matter.

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.

We hereby give you 10 clear days' notice that our client intends to proceed with the issue of a writ of summons against your insured and/or their driver. In this regard, please let us know if you have instructed solicitors to accept service of process on your client's insured and/or their driver's behalf.

Thank you.

Regards,

Myra

for and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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----- Original Message -----

From: Chhia Nyuk Pui [mailto:NyukPui_Chhia@sg.msig-asia.com]
To: jiapai@kscgp.com, Accident@kscgp.com
Sent: Mon, 3 Jun 2019 05:49:07 +0000
Subject:

Dear Sir/Madam

Without Prejudice
Save as to Costs

We refer to your letter dated 31.05.19

We are looking into the claim and shall come back to you soon.

Thank you.


Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

Chhia Nyuk Pui

Senior Executive, Claims Services

Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



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