

INS. CASE OWNER:

RA

CC4, Asm 190 13941, TI gas/

LAN. IDAC:

130718

ASSIGNMENT

Surveyor:

Taufikn

DOI:

9919

Date / Time:

8/8/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SDU 3232U

Name of Insured :

Ang chee cheng

Insured Tel No. :

HP:

Excess Sec II :SS

D.O.A: 7/8/19

Is driver the owner? (YES/NO)

(YES/NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES/NO)

Claim No. :

59m01w1P

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES/NO ; TP GIA REPORT: YES/NO

Insured Liability : % Final ? Yes/No

SCP 810J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Falcon Arr Pandan



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
SCP810J	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
3/9/19	Call OI:	
7/10	After call ltr to OI:	CP 3/9/19
9/10	Documentation Check List:	Handler Typist
15/10	Notification ltr (if non-pickup):	<input checked="" type="checkbox"/>
15/10	After call ltr to OI:	<input checked="" type="checkbox"/>
16/10	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
17/10/19	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Andy Confirm by: Taufikn  
 Repair Cost: 46 S\$ 1600.00 (3 days) Reduction: 678.88 % 29 Email  Call

FINAL SETTLEMENT Date/Time: 17/10/19 Confirm with: Andy Email  Call   
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia:  
 Repair Cost: (W/AST) S\$ 1712.00  
 Loss of Rental (LOR): S\$ - ( days)  
 Loss of Use (LOU): S\$ 190.00 (\$ 50 x 3 days)  
 Loss of Income (LOI): S\$ - (\$ x days)  
 LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]  
 GIA/LTA Search S\$ 200  
 Medical: S\$ -  
 Disbursement: S\$ - (e.g. Tow/ Independent)  
 Legal Cost S\$ -  
 Total: S\$ 1864.00 Global Sum S\$: 1864.00  
 1) Claim status: Normal/Reject/Private Settle  
 2) Report Format: TP  
 3) Survey fee: 53501-

FINAL PAYMENT Date/Time: Confirm with: Email  Call   
 Payee 1: S\$ 1864.00 Name 1: Falcon - Air Auto Services Pte Ltd  
 Payee 2: (Strike if N.A.) S\$ Name 2:  
 Payee 3: (Strike if N.A.) S\$ Name 3:

✓ GIA

REF: POLICY

Taylor

REG: ASM(AXA)

13941/719

ASSIGNMENT

From: \_\_\_\_\_ Date: 9/9/2019

Estimated Cost: \_\_\_\_\_

OD:  WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SCP 810J

at Workshop m/s: Falcon - Air

of: Ble & Parden loop, 128226

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: After 12pm

N/S	O/S
	X

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$35K

IDAC Accident Report: Consistent? Yes or No

GIA / PR. Seen: Consistent? Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 20. % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SCP 810J Reg: 2012, Apr 1

Type:  Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Florida Insight GC 1337

Colour: Black AC: Insured / Std / NI / NA

Sp Reading: \_\_\_\_\_ T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JHM ZE 2850CS 203886

Gen. Cond:  Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake:  Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: 195/60R16  
R: 16

BS / DUN / ENNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. _____	D.O.I. 9/9/19

Survey held at: Falcon - Air Parden

Des. of Damages:  Frt /  Rear / O/S / N/S / UIC / Rooftop or \_\_\_\_\_

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Early work
	HS \$1600/- (Red = \$638.88/29.1)

Date/Time, File Pass k/c

: Prel. Report

: Final Report

Date/Time, File Return k/c

3

Report Format: \_\_\_\_\_

Emp: C/M / M/S: \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  Site Insp \$  
 Interview \$  
 Tech. Insp \$  
 Wheel and \$

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

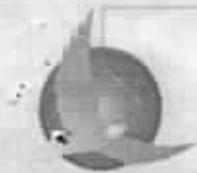
3 + R/S \$

Phone: \_\_\_\_\_

Other: \_\_\_\_\_

NOTE

Cecilia



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD  
NO 8 SHENTON WAY  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention: Motor Claim Department

Estimate ES003510

Date: 08/08/2019  
Vehicle Num: SCP810J  
Make/Model: HONDA INSIGHT-2012  
Chassis/Eng#: JHMZE2850CS203886  
Accident Date: 07/08/2019  
Claim No:  
Reference: TP NTUC VS AXA  
Policy No:

S/N	Quantity	Particular	Unit Price	Amount S\$
		<b>LIST ITEMS:</b>		
1	1	REAR BUMPER TOP		651.20 <i>to ✓</i>
2	1	REAR BUMPER LOWER		399.80 <i>nt ✓</i>
3	1	REAR BUMPER SIDE RETAINER RH		30.10 <i>16.8 X</i>
		List Total S\$:		1,111.10
		20.00% Discount S\$:		222.22
				888.88
		<b>SPECIAL NETT ITEMS:</b>		
1	1	REVERSE SENSOR		200.00 <i>nw ✓</i>
		Special Nett Total S\$:		200.00
		<b>LABOUR</b>		
		TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING		100.00 <i>30</i>
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		600.00 <i>400</i>
		TO REPAIR REAR END PANEL. INCLUDES KNOCKING & REPLACEMENT OF PARTS		450.00 <i>300</i>
		Labour Total S\$:		1,150.00

SingDollars | Two Thousand Two Hundred Thirty-Eight & Cents Eighty-Eight Only

E & O E

Total S\$ 2,238.88



for FALCON AIR AUTO SERVICES PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

*Taufik 97415719*  
*NP*  
*9/4/19 @ 2:30 pm*  
*Receiving after repair*  
*4% 10%*  
*No 2nd hand part.*  
*3 days*  
*Taufik Intertan*

*Before P After*  
*\* End panel take photo*

Head Office: 124 Selegie Road, #01-00/01/02/03, #05-17 Sri Ming AutoCare Singapore 375721 Tel: 6452-0880/6458-0880 Fax: 6454-7862  
Branches: Tampines St 93 Blk 900b #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-11

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

AXA INSURANCE SINGAPORE PTE LTD  
 NO. 8 SHENTON WAY  
 #24-01 AXA TOWER, 068811  
 SINGAPORE

Attention : Motor Claim Department

Estimate : ES003510

Date : 02/09/2019  
 Vehicle Num. : SCP810J  
 Make/Model : HONDA INSIGHT-2012  
 Chassis/Eng# : JHMZE2850CS203886  
 Accident Date : 07/08/2019  
 Claim No. :  
 Reference : TP NTUC VS AXA  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS :		
1.	1	REAR BUMPER TOP		681.20
2.	1	REAR BUMPER LOWER		399.80
3.	1	REAR-BUMPER-SIDE-RETAINER-RH		X
		List Total S\$ :		1,081.00
		20.00% Discount S\$ :		216.20
				864.80
		SPECIAL NETT ITEMS :		
1.	1	REVERSE SENSOR		200.00
		Special Nett Total S\$ :		200.00
		LABOUR :		
		TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING		30.00
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		400.00
		TO REPAIR REAR END PANEL, INCLUDES KNOCKING & REPLACEMENT OF PARTS		300.00
		Labour Total S\$ :		730.00

SingDollars : One Thousand Seven Hundred Ninety-Four & Cents Eighty Only

E. & O.E. Total S\$ : 1,794.80

L/S less 10% - 179.48  
 1615.32

for FALCON AIR AUTO SERVICES PTE LTD

L/S 1600.00

3 DAYS



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention: Motor Claim Department

Estimate: ES003510

Date: 08/08/2019  
Vehicle Num: SCP810J  
Make/Model: HONDA INSIGHT-2012  
Chassis/Eng#: JHMZE2850CS203886  
Accident Date: 07/08/2019  
Claim No:  
Reference: TP NTUC VS AXA  
Policy No:

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS:		
1.	1	REAR BUMPER TOP		681.20 <i>de</i>
2.	1	REAR BUMPER LOWER		399.80 <i>art</i>
3.	1	REAR BUMPER SIDE RETAINER RH		30.10 <i>re.?</i>
		List Total S\$:		1,111.10
		20.00% Discount S\$:		222.22
				888.88
		SPECIAL NETT ITEMS:		
1.	1	REVERSE SENSOR		200.00 <i>nw</i>
		Special Nett Total S\$:		200.00
		LABOUR:		
		TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING		100.00 <i>30</i>
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		600.00 <i>400</i>
		TO REPAIR REAR END PANEL. INCLUDES KNOCKING & REPLACEMENT OF PARTS		450.00 <i>300</i>
		Labour Total S\$:		1,150.00

SingDollars: Two Thousand Two Hundred Thirty-Eight & Cents Eighty-Eight Only

E. & O.E.

Total S\$

2,238.88



for FALCON AIR AUTO SERVICES PTE LTD

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

*Taufik 97415719*  
*WP*  
*9/9/19 @ 230pm*  
*Receiving after repair*  
*4% 10%*  
*No 2nd hand part.*  
*3 days*  
*Taufik Intertek.com*

*Rafiq P. Affan*

*\* End panel take photo*

Head Office: 176 Sin Ming Drive #01-08/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 795C

### Vehicle Details

Vehicle No.: SCP810J  
Vehicle to be Exported: Yes  
Intended Deregistration Date: 09 Sep 2019  
Vehicle Make: HONDA  
Vehicle Model: INSIGHT 1.3L IMA CVT  
Primary Colour: Black  
Manufacturing Year: 2012  
Engine No.: LDA33008156  
Chassis No.: JHMZE2850CS203886  
Maximum Power Output: 65.0 kW (87 bhp)  
Open Market Value: \$26,037.00  
Original Registration Date: 23 Apr 2012  
First Registration Date: 23 Apr 2012  
Transfer Count: 2  
Actual ARF Paid: \$15,623.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 22 Apr 2022  
PARF Rebate Amount: \$9,373.00

### Intended COE Rebate Details

COE Expiry Date: 22 Apr 2022  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 10  
QP Paid: \$58,501.00  
COE Rebate Amount: \$15,324.00  
**Total Rebate Amount: \$24,697.00**

The information contained herein is correct as at 09 Sep 2019.

OK

## ◀ Service Request Details

Claim  
S9M01WIP

Reference  
None ✎

Loss Date  
August 7, 2019

Report Date  
Aug 8, 2019 3:01:00 PM

Request Date  
August 8, 2019

Due Date  
August 19, 2019

Vendor Name  
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss  
Third Party Vehicle Damage

Services  
Pending verification - Direct Settlement

*P: Andy  
T: 3.15p.m  
V: 04+  
E.V*

### Actions

---

Next Step  
Agree to perform service

### Vehicle Information

---

Incident Vehicle Registration #  
SCP810J

MODEL

INSIGHT-1.3 CVT HYBRID (A)

### Service Address

---

...

### Primary Contact/Insured

---

ONG CHEE CHONG

27 SIN MING WALK, #10-17 THOMSON GRAND, 573918, Singapore

98153629

ONGDESMOND@HOTMAIL.COM

### Claim Handler

---

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/10/2019

### Survey Details:

Date of loss	7-Aug-19
Date of appointment	8-Aug-19
Date of survey	9-Sep-19
Location of survey	FALCON-AIR AUTO SERVICES PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SCP810J
Make and Model	HONDA INSIGHT 1.3L IMA CVT
Date of registration	23-Apr-12
Parf Rebate	
Market Value	\$ 35,000.00
Parf Rebate	\$ 25,200.00
Nett Loss	\$ 9,800.00

### Repair details:

Initial Estimate	\$ 2,238.88
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,064.80
Check items (estimate)	\$ -
Labour	\$ 730.00
<b>Total</b>	<b>\$ 1,794.80</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 1,600.00</b>

Number of days for repair	3
---------------------------	---



**Remarks:**

**Mandate:**

Liability(TP)		100%	
Proposed repair cost	\$	1,712.00	W/GST
Loss of use	\$	180.00	3days x \$60
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
<b>Proposed Total</b>	<b>\$</b>	<b>1,894.00</b>	



## <MANDATE IA> - S9M01WIP {ACCIDENT INVOLVING SDU 3322U (OI) & SCP 810J (TP) ON 07/08/2019}

Type

🔔 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1,894.00 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



FALCON-AIR

AXA INSURANCE SINGAPORE PTE LTD  
NO. 8 SHENTON WAY,  
#24-01 AXA TOWER, 068811  
SINGAPORE

Attention : Motor Claim Department

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D

Tax Invoice : T1101107

Date : 30/09/2019  
Vehicle Num. : SCP810J  
Make/Model : HONDA INSIGHT-2012  
Chassis/Eng# : JHMZE2850CS203886  
Accident Date : 07/08/2019  
Claim No. :  
Reference : TP NTUC VS AXA L/S \$ 1600.00  
Policy No. :

	Amount S\$
LUMP SUM REPAIR INCLUSIVE OF PARTS, LABOUR & PAINT	1,600.00

SingDollars : One Thousand Seven Hundred Twelve Only



for FALCON AIR AUTO SERVICES PTE LTD

E. & O.E.	Total S\$	1,600.00
	7% GST S\$	112.00
	Amount Due S\$	1,712.00
		=====

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1111

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



**Re:<MANDATE IA> - S9M01WIP {ACCIDENT INVOLVING SDU 3322U (OI) & SCP 810J (TP) ON 07/08/2019}**

Type

🔔 Question

Message

Hi, proceed for mandate for COR but for LOU, to offer \$50 per day. TY.

Reply

**Cecilia Chong (LKK Auto)**

---

**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Wednesday, 9 October 2019 10:34 AM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: SCP810J CLAIMING TP AGAINST SDU3232U (AXA) DOA 07/08/2019 \*\*\* LKK REF: CC4/ASM19013941/ga3  
**Attachments:** invoices & ata.pdf

Dear Cecilia,

We are pleased to have a direct settlement with you based on the following

1 ) COR	-----	
1,712.00		
2 ) LOSS OF USE PHV @60 X 3 DAYS	-----	180.00
3 ) LTA SEARCH FEE	-----	
2.00		

Total : \$ 1,894.00

Attached tax invoices for your reference.  
Kindly send the discharge voucher @ our Pandan Branch.

Thanks & best regards  
Andy  
Falcon-Air Auto Services Pte Ltd  
Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779 5665 Fax No : +65 67791110

-----Original Message-----

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
Sent: Monday, October 07, 2019 3:58 PM  
To: ANDY <andy@falconair.com.sg>  
Subject: RE: SCP810J CLAIMING TP AGAINST SDU3232U (AXA) DOA 07/08/2019 \*\*\* LKK REF: CC4/ASM19013941/ga3

WITHOUT PREJUDICE

Dear Andy,

For cost of repair, the recommended repair cost as calculated is L/S \$1600.00 (before GST) with 3 repair days.

Kindly forward your LOD and other documents to us (LKK).

\*Please note that the Cost of repair amount and number of repair days are subjected to our principal's approval.\*

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 3 September 2019 3:09 PM  
**To:** ONGDESMOND@HOTMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19013941/ga3 \*\*\*ACCIDENT INVOLVING SDU 3232U & SCP 810J ON 07/08/2019\*\*\* (NO ACTION REQUIRED)

03 SEPTEMBER 2019

**ONG CHEE CHONG**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19013941/ga3**

**YOUR REF : SDU 3232U**

**ACCIDENT INVOLVING SDU 3232U AND SCP 810J ALONG/AT TAMPINES AVE 5 ON 07/08/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **FALCON-AIR AUTO SERVICES PTE LTD** acting on behalf of the owner of SCP 810J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

AUTHORIZATION TO ACT

I, GERALD OWEN SCHAFFER ("the third party claimant")  
of 341 Clua Lu Kung Lany, #07-25, 680341 (address),  
owner of SCP810J (vehicle no.) hereby authorize  
FALCON-AIR AUTO SERVICES PTE LTD  
("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SCP810J that was damaged pursuant to the  
accident which occurred on 07/08/19 (date) along  
TAMPINES AVE 5/ AVE 1/2 JUNCTION (location)  
involving vehicle no/s SDU 32324  
("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 9 day of 9<sup>th</sup> (month) 20 19 (year)

GW  
Signed by "the third party claimant"

[Signature]  
Signed by "the workshop"  
(with chop)





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SDU 3232U (Insd veh)	Model: HONDA INSIGHT 1.3L
	SCP 810J (TP veh)	
Date of Accident/ Time:	07/08/2019	

Repair Estimate	\$ 2,395.60	
Final Repair Cost (WITH GST)	\$ 1,712.00	
Loss of Use	\$ 150.00	3 days at \$ 50.00 per day
Rental (if any)	\$ —	days at \$ per day
LTA / GIA Search Fee	\$ 2.00	
Others	\$	
Final Settlement Sum	\$ 1,864.00	

Payee Name : FALCON-AIR AUTO SERVICES PTE LTD

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 27
BOLA Liability: 100 (%)	Assessed Liability (*) _____ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

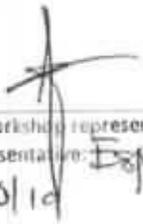
We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp:  Signature of Witness / Workshop stamp (if applicable): 

Name of Representative: Esperanza Fernando Name of Witness: FRANCIS NG

Date: 17/10/19 Date: 17/10/2019

Signature of AXA's surveyor/representative:  

Name of AXA's surveyor / Representative: MTH

Date: 21/10/19

### Third Party Insurer Enquiry

Our Ref No: GR-19-128841  
Date of Request: 08/08/2019

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Dear Sir/Madam,

Enquiry Date: 08/08/2019  
Enquiry By: Francis Ng  
TP Vehicle No.: SDU3232U  
Accident Date: 07/08/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDU3232U	AXA Insurance Pte Ltd	23/09/2018-22/09/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD	Ref : CC4/ASM19013941/T1ga3q2
8 SHENTON WAY #24-01	Date : 30-10-2019
AXA TOWERSINGAPORE 068811	Code : ASM
ATTN:RICHARD ANG	

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SDU 3232U	Veh. Inspected	SCP 810J
Policy No.	VPA/P1840381	Coverage (\$)	0.00
Claim No.	S9M01WIP	Excess (\$)	0.00
Assign From		Assign Date	08/08/2019

### 2. Vehicle Particulars & Condition

Make & Model	HONDA INSIGHT	c.c	1339
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	JHMZE2850CS203886	Colour	BLACK
Odometer	-	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/60 R16	YOKOHAMA	6 mm
L/H Front Tyre	195/60 R16	YOKOHAMA	6 mm
R/H Rear Tyre	195/60 R16	YOKOHAMA	6 mm
L/H Rear Tyre	195/60 R16	YOKOHAMA	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	07/08/2019	Inspection Date	09/09/2019
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SCP 810J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER TOP (CONSISTENT)	DEFORMED	681.20	681.20
1	REAR BUMPER LOWER (CONSISTENT)	CUT	399.80	399.80
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	NOT NECESSARY	30.10	-
	LESS 20% DISCOUNT		-222.22	-216.20
			888.88	864.80
<b>SPECIAL NETT ITEMS</b>				
1	REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	200.00	200.00
			200.00	200.00
<b>LABOUR</b>				
	TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING.		100.00	30.00
	SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER /OUTER.		600.00	400.00
	TO REPAIR REAR END PANEL ,INCLUDING KNOCKING & REPLACEMENT OF PARTS.		450.00	300.00
			1,150.00	730.00
<b>GRAND TOTAL</b>			<b>2,238.88</b>	<b>1,794.80</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,600.00</b>

Report Ref No. CC4/ASM19013941/T1ga3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

### Service Request Details

Claim	SFM01Wjr
Reference	CCUJASM19013941/TT1g30U2
Loss Date	7 August 2019
Report Date	8 Aug 2019 3:03:00 PM
Request Date	8 August 2019
Due Date	
Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

**Actions**

Next Step: [Wait for Approve Invoice](#)

[Add Invoice](#)

**Vehicle Information**

Incident Vehicle Registration #	SCP010J
Make	TPVD HONDA
Model	INSIGHT-1.3 CVT (HYBRID (A))
Service Address	

...

**Primary Contact/Insured**

ONG CHEE CHONG  
27 SIN MING WALK, #10-17 THOMSON GRAND,  
573918, Singapore  
981-53629  
ONGDESMOND@HOTMAIL.COM

**Claim Handler**

ANG Richard  
richard.angby@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type:  Document SubType:

[+ Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
<input checked="" type="checkbox"/> Accident Statement	Reports & Statement		Moizmen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKkinvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LKXinspection.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LKXAdjustment1a.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
GIA_SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authorly Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
TP FINAL EST LIST.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
TP EST LIST FINAL.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
PARF COE RELATE.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
MANDATE IA DO 12 102019.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
LOD.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
LKX RESURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
LKX RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
ATA AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
TP ESTIMATE - MARKED.pdf	Firms / Claim Documents	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	11 September 2019
TP - IA.pdf	Firms / Claim Documents	Assessment	LKX AUTO CONSULTANTS PTE LTD (TP)	11 September 2019
EMAIL FROM WORKSHOP (THIRD PARTY PH)img	Letters and Correspondence	Workshop	KADRI MATEEN	8 August 2019
P1840381_CI_00002_1.pdf	Firms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KADRI MATEEN	8 August 2019
GIA REPORT OF SCF81813 (TP)PDF	Reports & Statement	GIA Report	KADRI MATEEN	8 August 2019
GIA REPORT OF SDU3232U (HS)05.PDF	Reports & Statement	GIA Report	KADRI MATEEN	8 August 2019
P1840381_IH_00002_1.pdf	Firms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KADRI MATEEN	8 August 2019