

INS. CASE OWNER:

CCP, EGI 190 13916, U kas

LKK:
IDAC:

Surveyor:

WAPONS

DOI:

ASSIGNMENT

8/8/19

Date / Time:

8/8/19

Registered in Merimen:

8/8/19

Pre-assign / CCU / FTE

GBH 1356B



Insured Vehicle No. :

SK shomni Traders.

Claim No. :

Name of Insured :

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A:

Place of Accident :

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES NO)

Insured Liability : % Final ? Yes / No

FBJ 6166P



INSRS:
WSP:
Tel:
Liability:
RMKS:

precise Auto



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
FBJ 6166P - X	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	2-meri only
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorization To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: L/S \$2,300 (4 days) Reduction: 40 % Email Call

FINAL SETTLEMENT Date/Time: 2/10/19 Confirm with: Yan Hong Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: (w/ GST) \$2,461

Loss of Rental (LOR): \$ - (- days)

Loss of Use (LOU): \$ 210 (530 x 7 days)

Loss of Income (LOI): \$ - (- x - days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search \$ 8.00 + 29.00

Medical: \$ -

Disbursement: \$ - (e.g. Tow/ Independent)

Legal Cost \$ -

Total: \$ 2,708 **Global Sum \$5:**

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$ 2,708 Name 1: PRECISE AUTO SERVICE

Payee 2: (Strike if N.A.) \$ Name 2:

Payee 3: (Strike if N.A.) \$ Name 3:

COPY SENT 18/10/19

PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883
 TEL : 67457367 FAX : 68413390
 CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

k
 Not Allowed
 also
 d/s \$ 2300
 4 by.
 8/8/19
 19-08-19

19-08-19

Date Of Accident : 04-08-2019
 OUR REF : FBJ 6166P/T/19

LKR - Marcus

HASBARINI BINTE HASAN
 Blk 7 Jalan Batu
 #09-107
 Singapore 431007

Date In/out: 07/08/19 to 19-08-19

ESTIMATE BILL ON VEH. NO. : FBJ 6166P
MODEL : KTM 200 DUKE
CHASSIS NO. : VBKIUC405EC009978

LIST ITEM

Handle Bar	su	110.00 X
Handle Bar Rubber	cu7	55.00 /
Clutch Lever - LH	scr	63.00 /
Clutch Lever Switch - LH	Dye	58.00 /
Head Lamp Cover Garnish	r	195.00 X
Front Mudguard	cu7	160.00
Front Cover - LH	11	85.00 X
Fuel Tank Garnish Cover - LH	cu7	98.00
Front Suspension Strut - LH	Dye/cu7	450.00 /
Chain Cover	11	60.00 X
Foot Gear Lever - LH	scr	65.00 /
Gear Rod	scr	60.00 /
Foot Rest Bracket	scr	110.00 /
Foot Rest Rubber - LH	cu7	58.00 /
Radiator	m/air	580.00 /
Radiator Side Cover - LH	To.1	30.00 /

1-1787
 wt
 (628.30)

	2,237.00
Less 10% Discount :	223.70
	2,013.30

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	467I
Vehicle Details	
Vehicle No.:	FBJ6166P
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Aug 2019
Vehicle Make:	K.T.M.
Vehicle Model:	200 DUKE
Primary Colour:	Orange
Secondary Colour:	Black
Manufacturing Year:	2014
Engine No.:	0490641628
Chassis No.:	VBKJUC405EC009978
Maximum Power Output:	-
Open Market Value:	\$3,941.00
Original Registration Date:	06 Aug 2014
First Registration Date:	06 Aug 2014
Transfer Count:	1
Actual ARF Paid:	\$592.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	05 Aug 2024
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$4,001.00
COE Rebate Amount:	\$1,991.00
Total Rebate Amount:	\$1,991.00

The information contained herein is correct as at 13 Aug 2019

OK

Bike model
KTM 200 Duke

Type
Any

Price From
Any

Price To
Any

Class
Any

MORE SEARCH OPTIONS ▾

🔍 SEARCH ☰ VIEW ALL (/LISTING/USEDBIKES/LISTING/)

🔍 SEARCH ▾

KTM 200 Duke (/listing/usedbike/ktm-ktm-200-duke/9087/)



(/listing/usedbike/ktm-ktm-200-duke/9087/)

SGD\$7800

Reg : 11/07/2015

Type: Street Bikes

200cc

-

Ktm Duke 200 Coe Expire July 2025. Low Weight And Easy Handling. Stock Condition. Loan Available, Welcome Trade In. Come Visit Us At Sin Boon Motor. Interested Buyers Are Welcome To Negotiate.

Posted on : 10/08/2019

★ PAID AD ★ DEALER AD

■ COMPARE DETAILS > (/LISTING/USEDBIKE/KTM-KTM-200-DUKE/9087/)

KTM 200 Duke (/listing/usedbike/ktm-ktm-200-duke/12450/)



(/listing/usedbike/ktm-ktm-200-duke/12450/)

SGD\$11000

Reg : 31/03/2016

Type: Street Bikes

200cc

KTM 200 Duke on sale. Interested parties are welcome to Neg. Trade/Loan available. Do visit us at Wing Fuat @ Sims Place. No Early Settlement Fee.

Posted on : 25/07/2019

★ PAID AD ★ DEALER AD

■ COMPARE DETAILS > (/LISTING/USEDBIKE/KTM-KTM-200-DUKE/12450/)

KTM 200 Duke (/listing/usedbike/ktm-ktm-200-duke/13260/)



(/listing/usedbike/ktm-ktm-200-duke/13260/)

SGD\$7500

Reg : 22/02/2016

Type: Street Bikes

200cc

17634km

Very Well Maintained. Trade In/Loan Of Vehicle Available. Interested Buyers Are Welcome To Neg. Come Visit Albert Motor Supply.

Posted on : 01/08/2019

★ PAID AD ★ DEALER AD

■ COMPARE DETAILS > (/LISTING/USEDBIKE/KTM-KTM-200-DUKE/13260/)

KTM 200 Duke (/listing/usedbike/ktm-ktm-200-duke/13319/)

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 8 August 2019 10:07 AM
To: Precise Auto Service; ERGO Insurance Pte. Ltd. (Claims Department); Admin-D (LKKAuto; Mei Kwan (LKKAuto; Admin A
Subject: RE: Pre-repair Inspection for FBJ 6166P (Your Insured Vehicle no : GBH 1356B)

Hi

Please attend this survey on without prejudice basis.

Kindly inform us if you are not able to attend, thank you.

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9194
pauline.soh@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Precise Auto Service [mailto:Support@preciseauto.sg]
Sent: Thursday, August 08, 2019 9:51 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: Pre-repair Inspection for FBJ 6166P (Your Insured Vehicle no : GBH 1356B)

Dear Sir,

We refer to your email on dated 08-08-2019. Please be informed that we are select *Mr. Marcus Chua from LKK Auto Consultants* as our SJE.

Thank You.

Best Regards
Arine

P. Arine
T: 10499.11
V: 14
E: ✓

On Thu, 8 Aug 2019 at 09:26, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Arine,

Please refer to our list of surveyors

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Date Classification : Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID : +65 6829 9194

pauline_soh@ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Precise Auto Service [<mailto:Support@preciseauto.sg>]
Sent: Wednesday, August 07, 2019 7:01 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Pre-repair Inspection for FBJ 6166P (Your Insured Vehicle no : GBH 1356B)

Dear Sir,

We refer to the above mentioned matter, herewith enclosed 2 days notice & LTA Search Result for your attention.

Kindly arrange a date and time to do a PRI for our client vehicle (**FBJ 6166P**) in our workshop ASAP.

Thank You

Best Regards

Arine

T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W : www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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<https://www.facebook.com/PreciseAutoService/>

T : 6745 7367 | **F** : 6841 3390

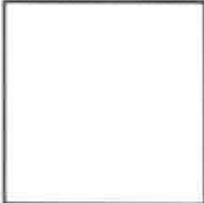
E : support@preciseauto.sg

W : www.preciseauto.sg

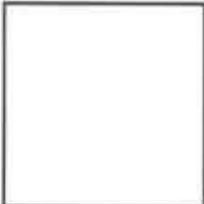
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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<https://twitter.com/preciseautosvs>



<https://www.facebook.com/PreciseAutoService/>

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 2 October 2019 2:17 PM
To: Precise Auto Service
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING FBJ 6166P & GBH 1356B [ERGO] ON 04/08/2019

Tracking:	Recipient	Delivery
	Precise Auto Service	
	Admin A	
	olivialau@lkkauto.com	Delivered: 2/10/2019 2:18 PM
	Meikwan@lkkauto.com	Delivered: 2/10/2019 2:18 PM
	shupe@lkkauto.com	Delivered: 2/10/2019 2:18 PM

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter and your e-mail below refers.

Thank you for the acceptance.

Please note that for M/s ERGO Insurance cases, quantum below \$20,000.00 do not require DV.

We will be proceeding to do the necessary.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Monday, 30 September 2019 1:32 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING FBJ 6166P & GBH 1356B [ERGO] ON 04/08/2019

Without Prejudice

Dear Khanchna

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 24 September 2019 4:10 PM
To: Precise Auto Service
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING FBJ 6166P & GBH 1356B [ERGO] ON 04/08/2019

Tracking:	Recipient	Delivery
	Precise Auto Service	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 24/9/2019 4:10 PM
	shupei@lkkauto.com	Delivered: 24/9/2019 4:10 PM
	olivialau@lkkauto.com	Delivered: 24/9/2019 4:10 PM

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 2,461.00
2. Loss of Use (7 days x \$ 30)	\$ 210.00
3. LTA Search Fee	\$ 8.00
4. GIA Search Fee	\$ 29.00
Total	\$ 2,708.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Wednesday, 18 September 2019 3:50 PM

Khanchna (LKK Auto)

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Wednesday, 18 September 2019 3:50 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING FBJ 6166P & GBH 1356B [ERGO] ON 04/08/2019

Without Prejudice

Dear Khanchna

We refer to your email dated 13/09/2019

Our request as follows:

1. Cost of Repair (w/GST)	\$ 2,461.00
2. Loss of Use (7 days x \$ 40)	\$ 280.00
3. LTA Search Fee	\$ 8.00
4. GIA Search Fee	\$ 29.00
Total	\$ 2,778.00

Thank you

Best Regards
Yan Hong

On Fri, 13 Sep 2019 at 14:52, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 2,461.00
2. Loss of Use (7 days x \$ 20)	\$ 140.00
3. LTA Search Fee	\$ 8.00
4. GIA Search Fee	\$ 29.00
Total	\$ 2,638.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 13 September 2019 2:52 PM
To: Precise Auto Service
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING FBJ 6166P & GBH 1356B [ERGO] ON 04/08/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 2,461.00
2. Loss of Use (7 days x \$ 20)	\$ 140.00
3. LTA Search Fee	\$ 8.00
4. GIA Search Fee	\$ 29.00
Total	\$ 2,638.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service <Support@preciseauto.sg>
Sent: Wednesday, 11 September 2019 12:39 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING FBJ 6166P & GBH 1356B [ERGO] ON 04/08/2019

Without Prejudice To Save Costs

Dear Khanchna

We refer to your above email dated 04/09/2019

We enclose herewith the LTA result from our law firm as we only have this result.

Thank you

Best Regards
Yan Hong

On Wed, 4 Sep 2019 at 13:27, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Your Ref: FBJ 6166P

Without Prejudice

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter and your LOD dated 26/8/2019.

There is no LTA search result provided for \$8.00, please forward us a copy to enable us to do the necessary.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

T : 6745 7367 | F : 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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<https://www.facebook.com/PreciseAutoService/>

COMPLETE

UL JABBAR

CORPORATION

Enquire Vehicle & Owner Information (Vehicle No. GBH1356B As At 04 Aug 2019 / 06:4

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: APAC.BL.19.6140

Current Owner Details

Owner ID Type: Business
Owner ID: 53050956C
Owner Name: S K SHAMINI TRADING
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 426
Registered Street Name: WOODLANDS STREET 41
Registered Unit No.: # 06 - 204
Registered Building Name: -
Registered Postal Code: 730426

Current Vehicle Details

Vehicle No.: GBH1356B
Make Description/Model: TOYOTA / HIACE 3.0BX AUTO
Insurance Company Name: ERGO INSURANCE PTE. LTD.

PRECISE AUTO SERVICE

NO. 1 KAKI BUKIT AVE 6 # 02-34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C

GST REG. NO. : 35766600C

26-08-19

Date Of Accident : 04-08-19

Your Ref. : GZ 2250L

Vehicle No. : FBJ 6166P/T/19

M/s ERGO Insurance Pte Ltd
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

ATTN : Ms. Khanchna (LKK - Motor Claim Department)

Dear Sirs

**RE : ACCIDENT INVOLVING VEHICLE NO. FBJ 6166P AND GZ 2250L ON 04 AUG 2019
@ 06 : 40 HRS ALONG JUNCTION OF BT BATOK EAST AVE 2 & HILLVIEW AVE**

We are the repairer for vehicle no. **FBJ 6166P** and instructed by the owner, Hasbarini Binte Hasan, on his behalf to submit the claims against your insured's vehicle no. **GZ 2250L** that was involved in the above mentioned accident.

The accident was clearly caused by your insured's negligence. In order to save the legal cost, we will process the claim to you directly as follows:

1. Cost of Repair (Survey By SJE - Marcus Chua)	2,461.00 (Including GST)
2. Loss of Use (12 days X \$100.00)	1,200.00
3. LTA Search	8.00
4. GIA Search	29.00
	<hr/>
	3,698.00

We enclosed herewith a copy of the LTA search result, final repair bill, GIA search invoice, and letter of authority for your attention.

Please let us have your payment in our favour of "**Precise Auto Service**".
Your prompt reply of the above claims will be much appreciated.

Yours faithfully

Yan Hong (Ms.)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 30 August 2019 1:30 PM
To: shamksn@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING GBH 1356B [ERGO] & FBJ 6166P ALONG/AT BUKIT BATOK EAST AVENUE 2 ON 04/08/2019

Tracking:	Recipient	Delivery
	shamksn@yahoo.com.sg	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 30/8/2019 1:30 PM
	shupei@lkkauto.com	Delivered: 30/8/2019 1:30 PM
	olivialau@lkkauto.com	Delivered: 30/8/2019 1:30 PM

Our Ref: CC4/EGI19014276/R1kb3

S K SHAMINI TRADING
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 1356B [ERGO] & FBJ 6166P ALONG/AT BUKIT BATOK EAST AVENUE 2 ON 04/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **ERGO Insurance Company Limited** to deal with the third party claim against your policy.

We have received a claim from FBJ 6166P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

TO: **PRECISE AUTO SERVICE**
NO. 1 KAKI BUKIT AVENUE 6
#02-34/36
SINGAPORE 417883

LETTER OF AUTHORITY & INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. FBS 6166P AND GBH 1356B

I/We, Hasbarini Binte Hasan NRIC No. S82314671
owner of vehicle no. FBS 6166P, hereby authorise **M/S PRECISE AUTO SERVICE** to commence repairs to my motor vehicle and to forward the claim for damages sustained in the above accident to the third party driver and/or his employer and/or the vehicle owner and/or the insurer concerned. I/We agree that in consideration of you giving up your repairer's lien I agree to assign the whole proceeds of my/our third party claim to you and if applicable, our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and our solicitors to see the claim to a successful conclusion. In the event the proceeds of claim for damages, interest, costs and expenses including legal costs are paid to me directly by the third party insurer, I undertake to indemnify and/or reimburse the said proceeds of claim to you.

If the third party driver and/or his employer and/or the vehicle owner and/or the insurer reject liability, I will be fully responsible for the repair costs.

I/We also authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurers' claim.

I/We undertake to inform you and/or the solicitors appointed by you on my/our behalf in the event the third party's insurance company communicates with me/us directly by telephone or in writing and I/we further undertake not to enter into any compromise Settlement Agreement with the third party insurance without your consent as I understand that this may jeopardise a fair recovery of the third party claim.

My vehicle is repaired by the repairer on my own free will without any inducement, threat and/or promise.

In the event of any breach of my undertaking and the repairer is compelled to enforce this undertaking, I agree that I shall pay for the legal costs incurred by the repairer on a solicitor and client's full indemnity basis.



Owner Signature
(Company Stamp, if Applicable)

PRECISE AUTO SERVICE

NO 1 KAKI BUKIT AVE 6 #02-33/34/36 AUTOBAY SINGAPORE 417883

TEL : 6745 7367 FAX : 6841 3390

CO. REG. NO. : 35766600C GST REG. NO. : 35766600C

Accident Date : 04-08-19

OUR REF : FBJ 6166P/T/19(SJE)

TAX INVOICE

HASBARINI BINTE HASAN

Blk 7 Jalan Batu

#09-107

Singapore 431007

Invoice No. : TP1908-003

DATE : 26-08-19

FINAL BILL ON VEH. NO. : FBJ 6166P

VEHICLE MODEL : KTM 200 DUKE

LAMP SUM REPAIR

INCLUDING SUPPLY OF PARTS & LABOUR

PANEL BEATING & SPRAY PAINTING

2,300.00

SUB-TOTAL	:	<u>2,300.00</u>
ADD GST 7%	:	161.00
TOTAL AMOUNT SGD	:	<u>2,461.00</u>

This is a computer generated document and requires no signature.

Enquire Vehicle & Owner Information (Vehicle No. GBH1356B As At 04 Aug 2019 / 06:4

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: APAC.BL.19.6140

Current Owner Details

Owner ID Type: Business
Owner ID: 53050956C
Owner Name: S K SHAMINI TRADING
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 426
Registered Street Name: WOODLANDS STREET 41
Registered Unit No.: # 06 - 204
Registered Building Name: -
Registered Postal Code: 730426

Current Vehicle Details

Vehicle No.: GBH1356B
Make Description/Model: TOYOTA / HIACE 3.0DX AUTO
Insurance Company Name: ERGO INSURANCE PTE. LTD.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-128797

Date of Request: 08/08/2019

Your Ref No: WALK IN TERRY TEO

PRECISE AUTO SERVICE
NO 1 KAKI BUKIT AVE 6, #02-34/36
SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No: FBJ6166P

Date of Accident: 04/08/2019

Place of Accident: TRAFFICE JUNCTION BETWEEN BT BATOK EAST AVE 2 & HILLVIEW AVE

Involving Vehicle No: GBH1356B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-128798
Date of Request: 08/08/2019

Your Ref No: WALK IN TERRY TEO

PRECISE AUTO SERVICE
NO 1 KAKI BUKIT AVE 6, #02-34/36
SINGAPORE 417883

Dear Sir/Madam,

Date of Accident: 04/08/2019
Vehicle No: FBJ6166P
Place of Accident: JUNCTION OF BT BATOK EAST AVE 2 & HILLVIEW AVE
Involving Vehicle No: GBH1356B

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBH1356B	JUNCTION OF BT BATOK EAST AVE 2 & HILLVIEW AVE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Oct 2019 14:37 Edit Reg		08 Aug 2019 00:00 Edit Adj Rpt	S\$2,300.00 Edit Estimates	S\$2,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	-, ID: -	
Main Claimant:	HASBARINI BINTE HASAN , ID: S82314671	
Vehicle Reg. No.:	FBJ6166P	Date of Loss: 04/08/2019 06:00 - :59 [59 Months and 29 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:
Vehicle Reg. No. (Insured):	GBH1356B	Policy No. (Claimant): 60809140
Repairer:	Precise Auto Service (HQ) No 1 Kaki Bukit Ave 6, #02-34/36, 417883 Kaki Bukit - Tel: 67457367	
Handling Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199	
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 21/08/2019]	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*FBJ6166P
[GBH1356B]
TP
HASBARINI BINTE HASAN
Aug 4 2019 6:00AM
[-]
Precise Auto Service

Upload Documents		Upload Photos		Compose New Letter		View View in Browser		
Letters/Correspondences							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown					Edit	
Photos/Images							1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print	
1	10/08/19 14:37	Chassis Number				Load JPG	<input checked="" type="checkbox"/>	
2	10/08/19 14:37	General View				Load JPG	<input checked="" type="checkbox"/>	
3	10/08/19 14:37	General View				Load JPG	<input checked="" type="checkbox"/>	
4	10/08/19 14:37	General View				Load JPG	<input checked="" type="checkbox"/>	
5	10/08/19 14:37	General View				Load JPG	<input checked="" type="checkbox"/>	
6	10/08/19 14:37	General View				Load JPG	<input checked="" type="checkbox"/>	
7	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
8	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
9	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
10	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
11	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
12	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
13	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
14	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
15	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
16	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
17	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
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21	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
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33	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
34	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
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36	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
37	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
38	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
39	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	
40	10/08/19 14:38	General View				Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
42	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
43	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
44	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
45	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
46	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
47	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
48	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
49	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
50	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
51	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
52	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
53	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
54	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
55	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
56	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
57	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
58	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
59	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
60	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
61	10/08/19 14:38	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/08/19 17:22	EMAIL FROM EGI DD 08.08.19	 Load PDF	
2	14/08/19 19:54	TP GIA REPORT	 Load PDF	
3	30/08/19 09:09	OI GIA REPORT	 Load PDF	
4	31/10/19 09:43	WORKSHOP INVOICE	 Load PDF	
5	31/10/19 09:43	AUTHORISATION TO ACT FORM	 Load PDF	
6	31/10/19 09:43	LTA SEARCH	 Load PDF	
7	31/10/19 09:43	GIA SEARCH	 Load PDF	
8	31/10/19 09:43	LOD	 Load PDF	
9	31/10/19 09:43	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/EG119013916/UKA3Q2

Date: 31/10/2019

REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.	Policy No:		
Claimant	Insured Vehicle No :	GBH1356B	
Vehicle No : FBJ6166P	Nature of Claim:	TP	Claim No: N/A
Date of Loss: 04/08/2019			

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	FBJ6166P	Engine No:	0490641628
Make & Model:	KTM 200 DUKE, 200cc	Chassis No:	VBKJUC405EC009978
Reg. Date:	06/08/2014 (Man. Year: 2014)	Odometer:	0 km
Colour:	Orange/Black		
Engine Capacity:	200 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	120/60Z R17	Rear Tyre Size:	150/60-19
Front Left Side:	Metzeler 6 mm	Rear Left Side:	Metzeler 6 mm
Front Right Side:	0 mm	Rear Right Side:	0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,993.30	2,378.30	615.00	20.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	825.00	535.00	290.00	35.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,818.30	2,913.30	905.00	23.70
Approved Total (Overridden) (S\$)		2,300.00		
(S\$)	3,818.30	2,300.00	1,518.30	39.76
+ GST 7.00/7.00% (S\$)	267.28	161.00	106.28	39.76
Nett Amount (S\$)	4,085.58	2,461.00	1,624.58	39.76
+ Loss of Use (7.0 x S\$30.00/day) (S\$)		210.00		
+ Doc/Search Fee (S\$)		37.00		
Nett Liability (S\$)		2,708.00		

INSPECTION

Date of Assignment:	08/08/2019		
Date Inspected:	08/08/2019	Inspected At:	Precise Auto Service (HQ) No 1 Kaki Bukit Ave 6, #02-34/36 Singapore 417883

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 29 Oct 2019)	
Parts:	N/A	KTM 200 DUKE 200cc (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBJ6166P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HANDLE BAR	Serviceable	110.00 FL	*- FL
2	1		*HANDLE BAR RUBBER	Cut	55.00 FL	*55.00 FL
3	1		*CLUTCH LEVER -LH	Scratched	63.00 FL	*63.00 FL
4	1		*CLUTCH LEVER SWITCH-LH	Damaged	58.00 FL	*58.00 FL
5	1		*HEAD LAMP COVER GARNISH	Repair	195.00 FL	*- FL
6	1		*FRONT MUDGUARD	Cut	160.00 FL	*160.00 FL
7	1		*FRONT COVER -LH	Not Necessary	85.00 FL	*- FL
8	1		*FAUL TANK GARNISH COVER-LH	Cut	98.00 FL	*98.00 FL
9	1		*FRONT SUSPENSION STRUT -LH	Deep Cut	450.00 FL	*450.00 FL
10	1		*CHAIN COVER	Not Necessary	60.00 FL	*- FL
11	1		*FOOT GEAR LEVER -LH	Bent	65.00 FL	*65.00 FL
12	1		*GEAR ROD	Bent	60.00 FL	*60.00 FL
13	1		*FOOT REST BRACKET	Bent	110.00 FL	*110.00 FL
14	1		*FOOT REST RUBBER -LH	Cut	58.00 FL	*58.00 FL
15	1		*RADIATOR	Dented / Punctured	580.00 FL	*580.00 FL
16	1		*RADIATOR SIDE COVER-LH	Torn	30.00 FL	*30.00 FL
17	1		*LUGGAGE BOX (HEPCO & BECKER)	Broken	850.00 FS	*650.00 FS
18	1		*LUGGAGE BOX BRACKET	Bent	110.00 FS	*110.00 FS
19	1		*REAR NUMBER PLATE	Bent	20.00 FS	*10.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc

Sub Total (S\$)	3,217.00	2,557.00
- List Item Discount on L Items 10.00/10.00% (S\$)	223.70	178.70
Total Parts (S\$)	2,993.30	2,378.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING	New	100.00	35.00
2	TO REPLACE RECOMMENDED PARTS	New	350.00	250.00
3	TO CHECK WIRING SYSTEM	New	25.00	0.00
4	TRANSPORT CHARGES (2 TRIPS)	New	100.00	0.00
5	TO RESPRAY FERRING	New	250.00	250.00
Gross Labour Cost (S\$)			825.00	535.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >