

ASS. REC. BY:

REF: CS/CT119013909/T19f302

Special Instruction:

Surveyor: Taufik

ASSIGNMENT (Office)

From (Person): Irene Tay Hui Ping

of CT1

Date/Time: 8.8.2019 10.59 a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SME 1729

Insured: GBF 410J

at Workshop m/s Volkswagen

Tel: 63057216

of 247 Alexandra Road

Policy No: DM CVSIV 30774718011

Claim No: SNM 1912703708

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 6.8.2019

CA / REV / REP. / REV 24 HRS

"up" 14.8.19 1130 a.m

H.O.D. Endorsement:

Date/Time: 8.8.19 11.39 a.m

Person Contacted: mei

Vehicle-IN/OUT

Date/Time Action/Instruction (✓) Estimate

SME 1729 - X

GBF 4110J - X

03/9/19 @ 2.19pm confirmed with Germaine Anal fig 612472.04, 8 days.
Cred to* pls indicate the "owner claiming the car coating R160."
& attached the quotation.

Surveyor Taufik

REF: C71

ASSIGNMENT

From: _____ Date: 14.8.2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SME 1726

at Workshop m/s Volkswagen

of 247 Alexandra

Insured: _____

Policy No. _____

Claims No. _____

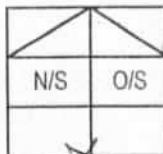
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 12.30am owner waiting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: Germany

Veh No: SME 1726 Yr Regn: 2018, Sep

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Sharan c.c. 1984

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 14159 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVWZZZ7N23V04642

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50 R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. _____

Survey held at VW Alexandra

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

28/8/19

912,472.04, 8 days, e-mail to Germaine, owner claiming car costing 4160, invoice quotation attached.

RECEIVED 03 SEP 2019

Date/Time, File Pass to?

1) 03/9 2019

Date/Time, File Return to?

2)

☐ : Preli. Report☐ : Final Report

Days Of Repair: 8

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format: MER-TP

Lump Sum / I.B.I. (\$

12472.04)

220

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Aug 2019		08 Aug 2019 10:59 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	LIM ZHILEE LLOYD		
Vehicle Reg. No.:	SME172G	Date of Loss:	06/08/2019 18:00 - :59
Claim Type:	TP / SNM19D203708	Policy/Cover Note No.:	DMCVSN30774718011
Vehicle Reg. No. (Insured):	GBF4110J	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 21/08/2019]		
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 8 August 2019 10:50 AM
To: Claims Dept of CTI; meiy.wong@vw.com.sg; assignments
Cc: Alfred Toh; Chee So Chow; assignments
Subject: OUR REF: SNM19D203708-GBF4110J-THP & YR REF: SME172G - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SME172G & GBF4110J ON 06-08-19

WITHOUT PREJUDICE

Dear Mdm,

Liability is down on our insured.

Aside to LKK;

Please assist to get your surveyor to liaise with Mei from Volkswagen to conduct PRS.

Thank you.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6192
Fax (65) 62247478/62247175
Email: claimsdept@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Claims Dept of CTI
Sent: Thursday, 8 August, 2019 10:06 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; meiy.wong@vw.com.sg
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: OUR REF: SNM19D203708-GBF4110J-THP & YR REF: SME172G - REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SME172G & GBF4110J ON 06-08-19

Dear Irene,

Please conduct PRS -SME172G and revert liability soonest possible.

File to officer-in-charge: Irene Tay –DID: 6389 6192

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Website:www.sg.cntaiping.com

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From: Wong Meiy (VGS - SG/Singapore) [<mailto:meiy.wong@vw.com.sg>]

Sent: Wednesday, 7 August, 2019 7:01 PM

To: Claims Dept of CTI; Kong Charmaine (VGS - SG/Singapore)

Cc: Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SME172G & GBF4110J ON 06-08-19

Dear Claims,

Please revert on liability & survey arrangements.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 3 September 2019 2:19 PM
To: Ong Germaine (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); SUR
Subject: RE: FINALISATION SME 172G

Dear Germaine,

WITHOUT PREJUDICE

Confirm final fig \$12,472.04 before GST and 8 repair days.

Kindly send the relevant documents to China Taiping Insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, 27 August 2019 4:46 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>
Subject: FINALISATION SME 172G

Dear Taufikh

Please see attached finalisation

COR :As per attached

8 working days

Please revert

*note we are doing early finalisation, vehicle still in the mid of repairing.

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/08/2019 12:22
Date Of Accident	06/08/2019 18:05
Exact Location Of Accident	ALONG KPE AFTER FORT ROAD EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SME172G
Insured/Policyholder	
Name Of Registered Owner	LIM ZHILEE LLOYD
NRIC No	S7707372H
Email Address	LLOYD_LIM@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97915263
Alternative Phone No	OFFICE-97915263

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SHARAN
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29096738 AV2
Cover Note Number	

Driver

Name of Driver	LIM ZHILEE LLOYD
NRIC No	S7707372H
Date Of Birth	17/03/1977
Occupation	INDOOR
Date Of Driving Pass	11/12/1996
Driving Experience	22 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97915263
Fax Number	
Contact Number	OFFICE-97915263
Email Address	LLOYD_LIM@YAHOO.COM



Address	18 ANG MO KIO AVENUE 2 #04-30
Postcode	567700
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO VIDEO

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF4110J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	KWEK WEE GUAN
NRIC/Passport Number	S1686451Z
Contact Number	96780288
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN


IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

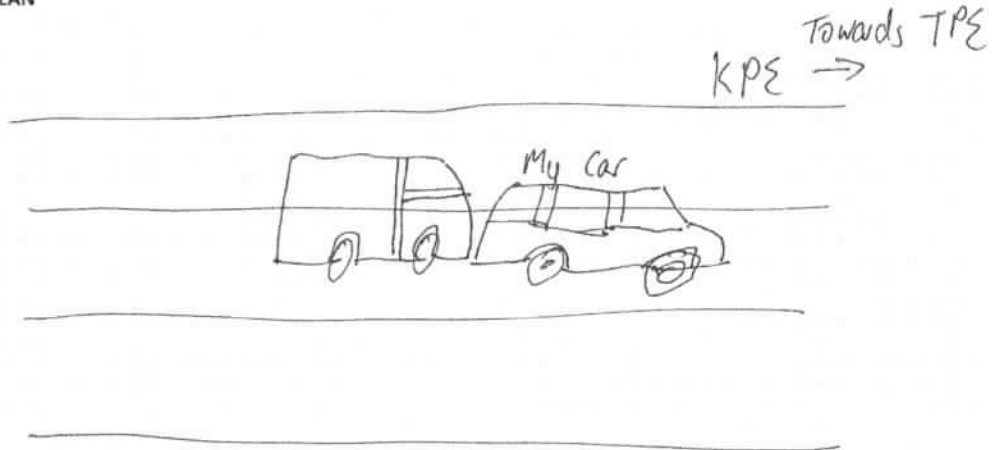

Policyholder's Signature
Date & Time:
07 Aug 2019 1149hrs


Driver's Signature
(If driver is not the policyholder)
Date & Time:
07 Aug 2019 1149hrs


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along KPE after fort road exit, before PIE exit, when the car in front stopped. I stopped my car, and the vehicle behind me hit onto my car rear.

3rd Party Details :

- Car plate : GBF 4110J
- Driver name : Kwek Wee Guan
- Driver licence number : S1686451Z

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature

Date & Time:
07 Aug 2019 1149hrs


Driver's Signature
(If driver is not the policyholder)

Date & Time:
07 Aug 2019 1149hrs


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way #21-01 SGX Centre 2 Singapore 068807
Tel: (65) 6827 7868 Fax: (65) 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

MOTOR INSURANCE COVER NOTE

Cover Note No. 50507760

The Insured named in the Schedule below having proposed for insurance in respect of the Motor Vehicle described in the Schedule below the risk is hereby HELD COVERED in the terms of the Company's usual form of Policy applicable thereto for the period as stated below unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

Agent No. : 156346
Name of Insured : LIM ZHILEE LLOYD
Make and Description of Vehicle : VOLKSWAGEN SHARAN 2.0 TSI
Vehicle Registration No. : SME 172G
Year of Manufacture : 2018
Engine No. : DED031610
Chassis No. : VVVZZZ7NZJV046147
Capacity : 1,984 Cubic Capacity
Cover Type : Comprehensive
Sum Insured (SGD) : Market Value
Period of Insurance : ~~One~~ ^{Two} year from Date of Registration of the vehicle with LTA
Excess (SGD) : As Agreed
Finance Company : DBS BANK LIMITED

NCD protection : NO

NCD: 0%

\$1.5k

A 24096738 Ar2

I/We hereby certify that this Cover Note is issued in accordance with the Provisions of the Motor Vehicles (Third Party Risks & Compensation) Act (Cap. 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

Not valid unless countersigned by the
Company's Authorised Representative

MSIG Insurance (Singapore) Pte. Ltd.
Authorised Insurers

Winner Consultancy Pte. Ltd.

Amy Ler
Senior Vice President, Agencies

Date of Issue : 12/09/2018

This Cover Note is valid for 30 days from the date of Issue.

XWCPLANCH2018091209235059

Driving License



9791 5263

lloyd_lim@yahoo.com

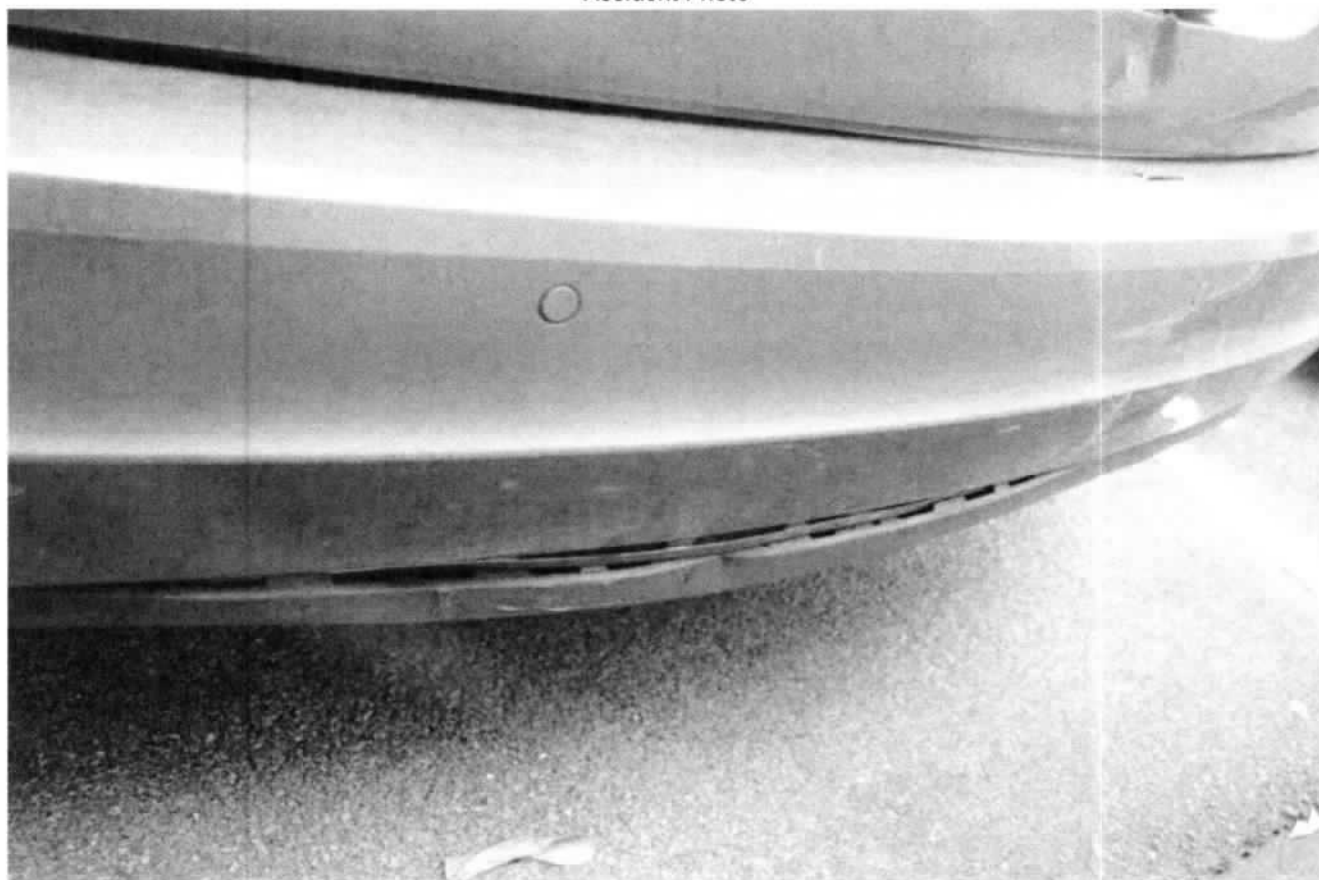
Identification Card



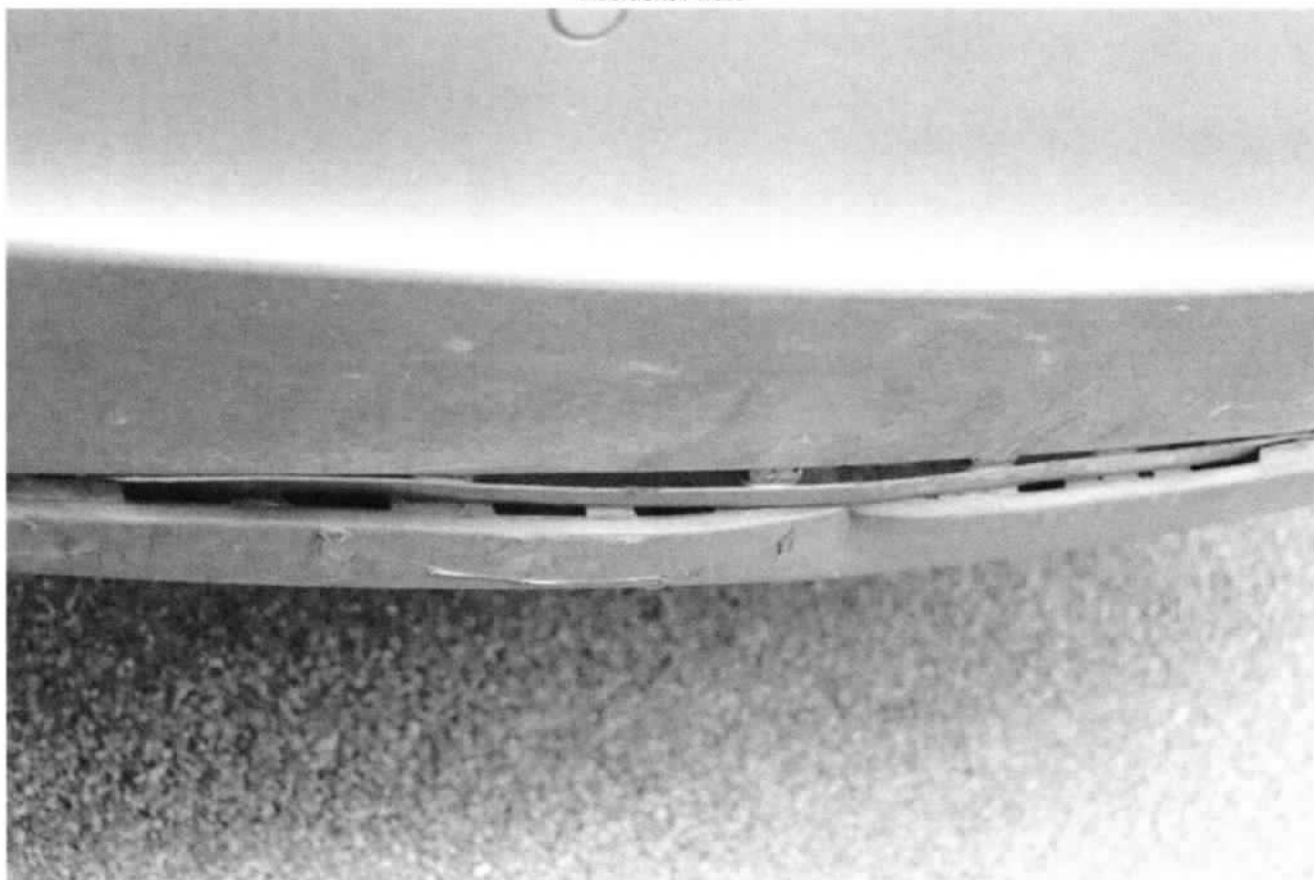
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page 1/2

Document no.
Document date 07-08-2019
Customer no. 5211041888
Customer GST-ID
Dealer 39999
Job order number 2019001637/ 1
Job order date 07-08-2019
Service Advisor YEN MEI WONG

Mr
LIM
ZHILEE LLOYD
18 ANG MO KIO AVENUE 2
#04-30
Singapore 567700

Tanpin 9749549
WP
14/8/19 @ 1230pm
Resuming before paint,
8 days.
sure (Khandu) com.

License plate	Model code	First registration	VIN	Model	Mileage
SME172G	7N24MY	14-09-2018	VWVZZZ7NZJV046147	Sharan Highline 2.0 TSI 162kW DSG	13,000

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	480.00 ✓	#1	480.00	513.60
	Diagnostic and Programming	1	pcs.	280.00 ✓	#1	280.00	299.60
D 004660M2	2k-Glass Glue Application	1	pcs.	123.02 ✓	#1	123.02	131.63
D 00940104	All Purpose Cleaner	1	pcs.	89.95 ✓	#1	89.95	96.25
D 00920002	Primer	1	pcs.	25.92 ✓	#1	25.92	27.73
D 181802M1	Activator For Precoated W	1	pcs.	23.63 ✓	#1	23.63	25.28
D 00950025	Applicator	2	pcs.	9.48 ✓	#1	18.96	20.29
7N0827025H	Rear Trunk Lid BOOT LID	1	pcs.	2,734.69 ✓	#1	2,734.69	2,926.12
8D0853419D	Packing Adhesive NUMBER PLATE PACKING SEAL	1	pcs.	27.03 ✓	#1	27.03	28.92
WHT007341	Rivetted Cap Nut	2	pcs.	1.88 ✓	#1	3.76	4.02
7P6853630D FOD	Vw Sign Black High Gloss/	1	pcs.	98.06 ✓	#1	98.06	104.92
7N0853687 739	Inscription Chrome NAME PLATE - SHARAN	1	pcs.	83.72 ✓	#1	83.72	89.58
5K6955711B	Wiper Motor	1	pcs.	371.92 ? x nm	#1	371.92	397.95
3CN945087	Additional Brake Light Wi 3RD BRAKE LIGHT → photo.	1	pcs.	208.66 ? x nm	#1	208.66	223.27
7N0945307A	Led Tail Light With Back- TAILLIGHT INNER LH	1	pcs.	522.04 ✓	#1	522.04	558.58
7N0827566A	Button For Electrically O PUSH BUTTON	1	pcs.	1,210.53 ? x nm	#1	1,210.53	1,295.27
7P0827505M	Hood Latch BOOT LID LOCK	1	pcs.	848.89 ? x nm	#1	848.89	908.31
7N0807417E GRU	Cover For Bumper Primed	1	pcs.	1,144.79 ✓	#1	1,144.79	1,224.93
7N0807521C 9B9	Spoiler Satin Black	1	pcs.	252.03 ✓	#1	252.03	269.67
7N0807305A	Bumper Bracket REINFORCEMENT	1	pcs.	754.12 ? x nm	#1	754.12	806.91
7N0807251A	Foam Insert	1	pcs.	126.41 ? ✓	#1	126.41	135.26
7N0807863	Attachment Strip	1	pcs.	178.03 ✓	#1	178.03	190.49
7N0807375	GUIDE PIECE BUMPER CENTRE BRACKET	1	pcs.	76.72 ? x nm	#1	76.72	82.09
7N0807376	GUIDE PIECE BUMPER SIDE BRACKET LH	1	pcs.	76.72 ? x nm	#1	76.72	82.09
	LABOUR	5	pcs.	840.00 ✓ x 520	#1 1680	4,200.00	4,494.00
	Spray Painting	5	pcs.	800.00 ✓ x 400	#1 1600	4,000.00	4,280.00
	R&R REAR W/SCREEN	1	pcs.	840.00 ✓	#1	840.00	898.80
	TRANSFER BOOT LID MECH	1	pcs.	840.00 ✓	#1 420	840.00	898.80
	RR NUMBER PLATE	1	pcs.	80.00 ✓	#1 btl	80.00	85.60

Quotation valid till 14-08-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	18,959.60	7%	1,380.37	19,719.60	21,099.97

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Mr
LIM
ZHILEE LLOYD
18 ANG MO KIO AVENUE 2
#04-30
Singapore 567700

Page 2/2
Document no.
Document date 07-08-2019
Customer no. 5211041888
Customer GST-ID
Dealer 39999
Job order number 2019001637/ 1
Job order date 07-08-2019
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SME172G	7N24MY	14-09-2018	WVWZZZ7NZJV046147	Sharan Highline 2.0 I TSI 162kW DSG	13,000

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
Total	760.00	18,959.60		1,380.37	19,719.60	21,099.97

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey on "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary items must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

OPTI-SHINE PTE. LTD. Reg No. 201227486G

25 Kaki Bukit Road 4 #06-47 Synergy@KB Singapore 417800

Tel: +65 6635 5656 Fax: +65 6635 4646 Mobile: +65 8661 8747

Email: sales@opti-shine.com Website: www.opti-shine.com

Invoice / Cash Sale

NO.: OS-14015

Name : Llyod Lim **Date** : 20/09/2018

Address : _____ **Mobile** : 97915263

_____ **Email** : _____

Vehicle No. SME172G		Model VW Sharan		Remarks	
S. No	Description	Amount		\$	CTS
	Signature Protection Treatment	1000	00		
	Titanium Package				
	4 Sessions within 2 Years				
	1 st Session Done on 20/09/2018				

Terms and Conditions:

- * By providing your contact number on this form, you give us permission to call you in response to this request and other marketing activities via sms and phone even if your contact number is listed in the Do Not Call Registry. Your privacy is important to us. We will never sell, trade or share your personal information with any third party organization.
- * The above agreement is not refundable or transferable.
- * Unless otherwise stated, the expiry date of package shall be for a period of 24 months from date of agreement.
- * Cheques should be crossed and made payable to **OPTI-SHINE PTE. LTD.**
- * Funds transfer should be made to DBS Current Account No. 0093463537 and proof of transfer to be emailed to sales@opti-shine.com for our reference.
- * Warranty is subject to Quick Maintenance done at least once every 6 months.
- * All Payments are due upon receipt of this invoice.



UNICAR PTE LTD

No 2 Yishun Industrial Street 1, Northpoint Bizhub, #08-22 S(5768159)

Email : enquiries@unicar.com.sg Website : facebook.com/unicargroup Contact Number : +65 8656 1118

Company Reg No : 201705255W

Quotation

Bill To : Mr Lloyd Lim

Invoice No : Q000749

Address : Walk In

Date : 14/8/19

Contact : 9791 5263

Vehicle Model Type & Plate No : Volkswagen Sharon Grey SME172G

PACKAGE DESCRIPTION	QTY	UNIT PRICE	AMOUNT
Recoat service "NL272" with 2 layers on Bumper Area & Boot Door only	1	\$160.00	\$160.00 ✓ nll

Sub Total : \$ 160

Total Amount : \$ 160

Remark : Service excluded polish job.

THANK YOU FOR ENGAGING OUR SERVICE

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052

Tax invoice
Preview

Page 1/2

Mr
LIM
ZHILEE LLOYD
18 ANG MO KIO AVENUE 2
#04-30
Singapore 567700

Document no.
Document date 27-08-2019
Customer no. 5211041888
Customer GST-ID
Dealer 39999
Job order number 2019001699/ 1
Job order date 15-08-2019
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SME172G	7N24MY	14-09-2018	WVWZZZ7NZJV046147	Sharan Highline 2.0 TSI 162kW DSG	14,530

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
D 004660M2	2k-Glass Glue Application	1	pcs.	123.02	#1	123.02	131.63
	XR-15/8/2019						
D 00940104	All Purpose Cleaner	1	pcs.	89.95	#1	89.95	96.25
	XR-15/8/2019						
D 00920002	Primer	1	pcs.	25.92	#1	25.92	27.73
	XR-15/8/2019						
D 181802M1	Activator For Precoated W	1	pcs.	23.63	#1	23.63	25.28
	XR-15/8/2019						
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
	XR-15/8/2019						
7N0827025H	Rear Trunk Lid	1	pcs.	2,734.69	#1	2,734.69	2,926.12
	BOOT LID XR-15/8/2019						
8D0853419D	Packing Adhesive	1	pcs.	27.03	#1	27.03	28.92
	NUMBER PLATE PACKING SEAL						
	XR-15/8/2019						
WHT007341	Rivetted Cap Nut	2	pcs.	1.88	#1	3.76	4.02
	XR-15/8/2019						
7P6853630D FOD	Vw Sign Black High Gloss/	1	pcs.	98.06	#1	98.06	104.92
	XR-15/8/2019						
7N0853687 739	Inscription Chrome	1	pcs.	83.72	#1	83.72	89.58
	NAME PLATE - SHARAN XR-15/8/2019						
7N0945307A	Led Tail Light With Back-	1	pcs.	522.04	#1	522.04	558.58
	TAILLIGHT INNER LH XR-15/8/2019						
7N0807417E GRU	Cover For Bumper Primed	1	pcs.	1,144.79	#1	1,144.79	1,224.93
	XR-15/8/2019						
7N0807521C 9B9	Spoiler Satin Black	1	pcs.	252.03	#1	252.03	269.67
	C/D-16/8/2019						
7N0807863	Attachment Strip	1	pcs.	178.03	#1	178.03	190.49
	BUMPER CENTRE BRACKET						
	C/D-16/8/2019						
7N0807251A	Foam Insert	1	pcs.	126.41	#1	126.41	135.26
	c/d-22/8/2019						
	LABOUR	3	pcs.	840.00	#1	2,520.00	2,696.40
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOT LID MECH	0.5	pcs.	840.00	#1	420.00	449.40
	RR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	MSIG WINNER VS CHINA TAIPAING						
	CLAIM CAR COATING (AFTERMARKET)						
	D.O.A: 06-08-19						
	SURVEY BY: LKK TAUFIKH						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
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VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
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Biz. Reg. No.: 199101494Z
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Tax invoice

Preview

Page 2/2

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SME172G	7N24MY	14-09-2018	WVWZZZ7NZJV046147	Sharan Highline 2.0 I TSI 162kW DSG	14,530

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	11,712.04	7%	873.04	12,472.04	13,345.08
Total	760.00	11,712.04		873.04	12,472.04	13,345.08

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Aug 2019		08 Aug 2019 10:59 Edit Adj Rpt	S\$12,472.04 Edit Estimates	S\$12,472.04 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	-, Co. Reg. No.: -								
Main Claimant:	LIM ZHILEE LLOYD								
Vehicle Reg. No.:	SME172G	Date of Loss:	06/08/2019 18:00 - :59 [10 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D203708	Policy/Cover Note No.:	DMCVSN30774718011						
Vehicle Reg. No. (Insured):	GBF4110J	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 21/08/2019]								
Adj Asg. Remarks:	PLEASE SURVEY AND REVERT								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SME172G (SNM19D203708)
[GBF4110J]









































TP


LIM ZHILEE LLOYD

Aug 6 2019 6:00PM

[-]

Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser	
Photos/Images									3 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print		
1	03/09/19 12:51	Odometer Reading								Load JPG	<input checked="" type="checkbox"/>		
2	03/09/19 12:51	Chassis Number								Load JPG	<input checked="" type="checkbox"/>		
3	03/09/19 12:51	General View								Load JPG	<input checked="" type="checkbox"/>		
4	03/09/19 12:51	General View								Load JPG	<input checked="" type="checkbox"/>		
5	03/09/19 12:51	General View								Load JPG	<input checked="" type="checkbox"/>		
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13	03/09/19 12:51	General View								Load JPG	<input checked="" type="checkbox"/>		
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15	03/09/19 12:51	General View								Load JPG	<input checked="" type="checkbox"/>		
16	03/09/19 12:51	General View								Load JPG	<input checked="" type="checkbox"/>		
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25	03/09/19 12:51	General View								Load JPG	<input checked="" type="checkbox"/>		
26	03/09/19 12:51	General View								Load JPG	<input checked="" type="checkbox"/>		
27	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
28	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
29	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
30	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
31	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
32	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
33	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
34	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
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37	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
38	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
39	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
40	03/09/19 12:51	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>		
Documentation									1 per page		<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print		

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 10:18	Quotation	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19013909/T1QF3E2

Date: 25/09/2019

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMCVSN30774718011

Claimant
Vehicle No : SME172GInsured Vehicle
No : GBF4110J

Date of Loss: 06/08/2019

Nature of Claim: TP

Claim
No: SNM19D203708

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME172G

Make & Model: VOLKSWAGEN SHARAN, 1.8 (A)

Engine No: DED031610

Reg. Date: 14/09/2018 (Man. Year: 2018)

Chassis No: WVVZZZ7NZJV046147

Colour: Grey

Odometer: 14154 km

Engine Capacity: 1984 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size: 225/50 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,079.60	5,532.04	3,547.56	39.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,640.00	6,940.00	3,700.00	34.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,719.60	12,472.04	7,247.56	36.75
+ GST 7.00/7.00% (S\$)	1,380.37	873.04	507.33	36.75
Nett Amount (S\$)	21,099.97	13,345.08	7,754.89	36.75

INSPECTION

Date of Assignment: 08/08/2019

Date Inspected: 14/08/2019 Inspected At:

Volkswagen Centre Singapore
(Alexandra)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 8.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Sep 2019)
Parts:	M1-MPV	VOLKSWAGEN SHARAN 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SME172G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*2K-GLASS GLUE APPLICATION	Necessary	123.02 FS	*123.02 FS
2	1		*ALL PURPOSE CLEANER	Necessary	89.95 FS	*89.95 FS
3	1		*PRIMER	Necessary	25.92 FS	*25.92 FS
4	1		*ACTIVATOR FOR PRECOATED W	Necessary	23.63 FS	*23.63 FS
5	2		*APPLICATOR	Necessary	18.96 FS	*18.96 FS
6	1		*REAR TRUNK LID BOOT LID	Bent	2,734.69 FS	*2,734.69 FS
7	1		*PACKING ADHESIVE NUMBER PLATE PACKING SEAL	Necessary	27.03 FS	*27.03 FS
8	2		*RIVETTED CAP NUT	Necessary	3.76 FS	*3.76 FS
9	1		*VW SIGN BLACK HIGH GLOSS /	Necessary	98.06 FS	*98.06 FS
10	1		*INSCRIPTION CHROME NAME PLATE - SHARAN	Necessary	83.72 FS	*83.72 FS
11	1		*WIPER MOTOR	Not Necessary	371.92 FS	*- FS
12	1		*ADDITIONAL BRAKE LIGHT WI 3RD BRAKE LIGHT	Not Necessary	208.66 FS	*- FS
13	1		*LED TAIL LIGHT WITH BACK - TAILLIGHT INNER LH	Cut	522.04 FS	*522.04 FS
14	1		*BUTTON FOR ELECTRICALLY O PUSH BUTTON	Not Necessary	1,210.53 FS	*- FS
15	1		*HOOD LATCH BOOT LID LOCK	Not Necessary	848.89 FS	*- FS
16	1		*COVER FOR BUMPER PRIMED	Deformed	1,144.79 FS	*1,144.79 FS
17	1		*SPOILER SATIN BLACK	Deformed	252.03 FS	*252.03 FS
18	1		*BUMPER BRACKET REINFORCEMENT	Not Necessary	754.12 FS	*- FS
19	1		*FOAM INSERT	Deformed	126.41 FS	*126.41 FS
20	1		*ATTACHMENT STRIP BUMPER CENTRE BRACKET	Necessary	178.03 FS	*178.03 FS
21	1		*GUIDE PIECE BUMPER SIDE BRACKET LH	Not Necessary	76.72 FS	*- FS
22	1		*GUIDE PIECE BUMPER SIDE BRACKET RH	Not Necessary	76.72 FS	*- FS
23	1		*RR NUMBER PLATE	Bent	80.00 FS	*80.00 FS
F=Franchise part. S=SpcNett.					Total Parts (\$\$)	9,079.60 5,532.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CHECK SHORT CIRCUIT / HARNESS REPAIR	New	480.00	480.00
2	DIAGNOSTIC AND PROGRAMMING	New	280.00	280.00
3	LABOUR	New	4,200.00	2,520.00
4	SPRAY PAINTING	New	4,000.00	2,400.00
5	R&R REAR W/SCREEN	New	840.00	840.00
6	TRANSFER BOOT LID MECH	New	840.00	420.00
Gross Labour Cost (\$\$)			10,640.00	6,940.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >