



**RE: Re:<TP - Mandate IA (TOTAL LOSS) > - S9M01W53
[ACCIDENT INVOLVING SKF 60P(OI) & SKW 6376A(TP)
ON 02/08/2019]**

Type

🔗 Question

Message

Hi, we have uploaded a copy of de-registered doc in SC. Kindly let us have your mandate. Thanks, Hsiao Tong -
10 Sept 2019

Reply

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 10 September 2019 1:49 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 130725, vehicle number SKW6376A

10/9/19 1:18 PM *** MessageHi Hsiao Tong, as spoken previously to offer at \$18k limit repair and up to 15 days LOU. Thanks - KHONG Lynn

-----Original Message-----

From: lynn.khong@axa.com.sg <lynn.khong@axa.com.sg>
Sent: Tuesday, 10 September, 2019 1:19 PM
To: admin-d@lkkauto.com
Subject: New message for service request 130725, vehicle number SKW6376A

AXA Insurance has sent you a message for claim number S9M01W53.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



**Re:<TP - Mandate IA (TOTAL LOSS) > - S9M01W53
[ACCIDENT INVOLVING SKF 60P(OI) & SKW 6376A(TP)
ON 02/08/2019]**

Type

 Question

Message

Hi Hsiao Tong, proceed with TP towing fees and GIA search fees. Thanks

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 18 September 2019 5:57 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Subject: RE: DE-REGISTER DOC- SKW6376A *** LKK REF: CC4/ASM19013894/Kpa3
Attachments: EXPRESS SETTLEMENT FORM_SKW6376A.pdf

Without Prejudice

Hi June,

Thank you for your email.

We confirm settlement at \$19,042.00(all-in).

Please duly sign the document enclosed and return to us for our necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Wednesday, 18 September 2019 5:55 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Fw: DE-REGISTER DOC- SKW6376A *** LKK REF: CC4/ASM19013894/Kpa3

Hi Hsiao Tong,

LTA search invoice is attached.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)
Sent: Saturday, September 07, 2019 5:50 PM
To: Hsiao Tong (LKKAUTO)
Subject: DE-REGISTER DOC- SKW6376A *** LKK REF: CC4/ASM19013894/Kpa3

Hi Hsiao Tong,

Our client agreed on your offer sum of S\$18,000.00 for TOTAL LOSS VALUE. Pls confirm your settlement as below :-

VALUE LOSS IN TOTAL LOSS – S\$18,000.00 (AGREED)	
LOSS OF USE	- S\$ 840.00 (\$60 x 14days)
TOWING FEE	- S\$200.00
LTA SEARCH FEE	- S\$ 2.00

TOTAL	S\$19,042.00
	=====

Attached the de-registration letter.

Appreciate your settlement asap.
Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, August 28, 2019 4:58 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Cc: Admin A ; Kenneth Kong (LKKAUTO)
Subject: RE: LOD- SKW6376A *** LKK REF: CC4/ASM19013894/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

For Total Loss Value, we have our principal instruction to offer at \$18,000.00 (Subject to de-registered document).

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 21 August 2019 5:54 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: LOD- SKW6376A *** LKK REF: CC4/ASM19013894/Kpa3

Without Prejudice

Dear June,

Thank you for your email.

We will submit to AXA for mandate and get back to you asap. *

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Wednesday, 21 August 2019 4:27 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD- SKW6376A *** LKK REF: CC4/ASM19013894/Kpa3

Hi Hsiao Tong,

Your surveyor Mr Kenneth had conducted the survey and indicated as TOTAL LOSS. Propose quantum as below :-

VALUE LOSS IN TOTAL LOSS – S\$20,000.00	
LOSS OF USE	- S\$ 840.00 (\$60 x 14days)
TOWING FEE	- S\$200.00
LTA SEARCH FEE	- S\$ 2.00

TOTAL	S\$21,042.00
=====	

Pls revert.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Hsiao Tong (LKKAUTO)
Sent: Friday, August 16, 2019 3:10 PM
To: Cheng Hoe Motor Pte Ltd (Yishun-June)
Cc: Admin A
Subject: RE: URGENT- SKW6376A *** LKK REF: CC4/ASM19013894/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Friday, 16 August 2019 3:01 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: URGENT- SKW6376A *** LKK REF: CC4/ASM19013894/pa3

Hi Hsiao Tong,

Appreciate your advise on liability urgently.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Hsiao Tong (LKKAuto)

Sent: Thursday, August 15, 2019 5:00 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Admin A

Subject: RE: URGENT- SKW6376A *** LKK REF: CC4/ASM19013894/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are reviewing the matter and will get back an update to you by tomorrow.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Thursday, 15 August 2019 4:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: URGENT- SKW6376A *** LKK REF: CC4/ASM19013894/pa3

Hi Hsiao Tong,

Pls assist to advice on liability asap.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, August 13, 2019 3:42 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Admin A

Subject: RE: VIDEO - SKW6376A *** LKK REF: CC4/ASM19013894/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that we are pending instruction/ investigation from AXA. Therefore, we are unable to comment on liability/ DS at this moment.

You may advise your client to do OD claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Thursday, 8 August 2019 7:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: VIDEO - SKW6376A *** LKK REF: CC4/ASM19013894/pa3

Hi Hsiao Tong,

Noted this case was handle by you.

There was video footage captured by SKF60P. Are you able to share with us?

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Mei Kwan (LKKAuto)

Sent: Thursday, August 08, 2019 9:05 AM

To: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)

Cc: [Hsiao Tong \(LKKAuto\)](#) ; [Admin A](#) ; [assignments](#)

Subject: RE: Repair Survey (Single Joint Expert) - SKW6376A *** LKK REF: CC4/ASM19013894/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

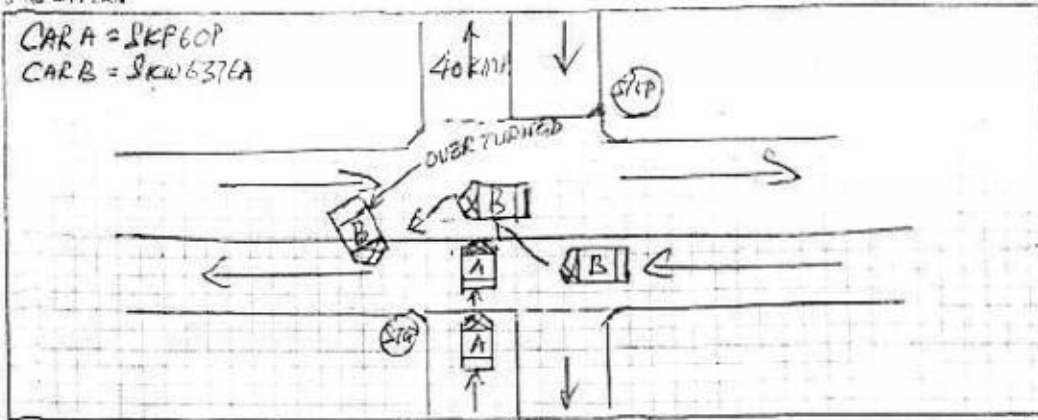
We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

S KETCH PLAN

CAR A = SKF60P
CAR B = SKW637EA



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

SEE ATTACHED POLICE REPORT AND SELF DRAFTED REPORT.
DATED 3/8/19

Brief Details.

On 02/08/2019 at about 1800hrs, I was driving my vehicle bearing registration number SKF60P along Kung Chong Rd near the Leng Keng Community Centre and nothing was amiss. There is a passenger in my vehicle bearing the name of [REDACTED].

On the same day at about 1804hrs upon reaching the junction of Kung Chong Rd and Hoy Fatt Rd I slowed down as there was a 'Stop Sign'. I then ensured that the traffic was clear before proceeding. Soon I proceeded on as the traffic was clear and to my amiss there was one vehicle, Brown Honda Vezel bearing registration number SKW637EA coming from the right side. As I was unable to stop on time my [REDACTED] onto the said vehicle causing it to be overturned.

Soon I immediately came out to assist the driver. The driver was one namely Lok Mun Leng [REDACTED] was able to come out from his car. Not long after Traffic Police, Ambulance and SCDF arrived at scene to assist.

I wish to state that the said driver suffered minor injuries while my right hand suffered bruises. I also wish to state that my car is still able to move off while the said Honda Vezel was towed away. I was not sure if the said driver was conveyed. There is an in-built CCTV installed in my vehicle and it shows that the said vehicle was travelling against the traffic flow. I also wish to state that my vehicle front portion were severely damaged.

As such both drivers exchanged particulars and I then left scene. I was then advised to lodge a Traffic Accident report.

Please provide us the following and arrange for TP survey.

- evidence i.e. video and scene photo.
- PIR result (if any)
- Estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Tuesday, 6 August, 2019 4:06 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Repair Survey (Single Joint Expert) - SKW6376A

Dear Sir,

OUR CLIENT – SKW6376A

DO

A

: [2.8.19@1810hrs](#)

AXA

INSURED : SKF60P

We refer to the above.

Under Protocol - SJE, pls provide list of surveyors for our selection.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	158C

Vehicle Details

Vehicle No.:	SKW6376A
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Aug 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5G A
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	L15B4023134
Chassis No.:	RU11103133
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$17,489.00
Original Registration Date:	06 Nov 2015
First Registration Date:	06 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$7,489.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	05 Nov 2025
PARF Rebate Amount:	\$5,616.00

Intended COE Rebate Details

COE Expiry Date:	05 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,399.00
COE Rebate Amount:	\$34,655.00
Total Rebate Amount:	\$40,271.00

The information contained herein is correct as at 03 Aug 2019

OK

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKF 60P (Insd veh)	Model:	HONDA VEZEL (A)
	SKW 6376A (TP veh)		
Date of Accident:	02/08/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		
Total Loss	:	\$	18,000.00	
Loss of Use	:	\$	840.00	14 days at \$60.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$	2.00	

Towing Fee	:	\$	200.00
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	:	\$	
Final Settlement Sum	:	\$	19,042.00

Is Third Party Workshop GIA Registered?		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
		4(a) _____		
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks		TOTAL LOSS		

Payment Instruction: Payee's Breakdown			
1)	CHENG HOE MOTOR PTE LTD	:	\$ 19,042.00

NUR SHAQILAH BTE ABDOL
WAHAB

08/10/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))