

INSURANCE

INS. CASE OWNER

CC 3 / AIG1901 3887, R 6639

LKK

IDAC

Surveyor:

Ramy

DOI:

ASSIGNMENT

11/8/19

Date / Time:

7/8/19

Registered in Merimen:

7/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

STH 80572

Name of Insured:

SOH HUI TING SREAH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

6/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

SOH LKUAN HUE

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

7722454349

Policy No.:

7100392430

Make / Model:

THYOTA

Place of Accident:

21N BUKIT PATAK MVE 2

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SDD 16676



INSRS:
WSP:
Tel:
Liability:
RMKS:

performance



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

10/10/19

11/10/19

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI: 19.8.19

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MCB

Repair Cost:

SS 8,038.95

(5 days) Reduction:

17.5

Email

Call

FINAL SETTLEMENT

Date/Time: 17-10-19

Confirm with: CHREAH

Email

Call

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No. : 21

If NO or B 28, Ass. Lia:

Repair Cost:

SS 8,601.68

OID REPAIR INVOICED TO

Loss of Rental (LOR):

SS 313.60

(5 days) x +120

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS 2.00

Medical:

SS -

1) Claim status: ~~Reject~~ / Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost

SS -

3) Survey fee:

+300

Total:

SS 9,117.28

Global Sum SS:

FINAL PAYMENT

Date/Time: 17-10-19

Confirm with: CHREAH

Email

Call

Payee 1:

SS 9,117.28

Name 1:

PERFORMANCE MOTOR HD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASSIGNMENT

7070

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDD 1663Lat Workshop n/s PERFORMANCE

of

Insured:

AK

Policy No.

Claims No.

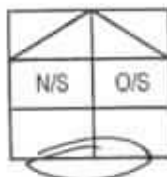
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

JosephRemark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or NoLum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: SDD 1663LYr Regn: 2017 APR

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: B.M.W X3 SDRIVE 201 c.c. 1997Colour: GREY A/C: Insured / Std / NI / NASp. Reading: 34449 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WBAN4920 200 R99-898Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 245/50R18R: 245/50R18BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mmR/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 06/08/19D.O.I. 26/08/19

Survey held at

PERFORMANCEDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PP: + 8,038.95 CRSD: + 1,541.85 (14%)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / U.C. /

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Other:

TOTAL

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2253269)



105, Alexandra Road
Sime Darby Performance Centre
Singapore 115941
Fax: 64747770

285, Tampong Arang Road
East Coast Centre
Singapore 418180
Fax: 63448773

315, Alexandra Road
Sime Darby Business Centre
Singapore 115944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 52266
Date Estimated : 07/08/2019
Prepared By : Joseph Yaguel

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Chiong Chow Joo
53 Hillview Avenue
#09-05 Hillington Green

Singapore 669566

- ACCOUNT - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDD1663L	0R99898	21/04/2017	X3 sDrive20	0

DESCRIPTION

Replacing rear bumper panel and attachments, rework bootlid

✓ 1700 ~~2,125.00~~

Spray rear bumper and bootlid

✓ 1805 ~~2,006.00~~

To remove and install boot compartment carpet and garnish to facilitate repairs.

✓ 230 ~~271.00~~

To check electrical wiring systems and lightings at the rear section for proper function.

✓ 150 ~~177.00~~

Sundries

80% 150.00

To replace front seat crash-active head restraint air bags including reset and conduct check for function.

✓ 457 ~~531.00~~

Total Labour 1: 5,260.00

DESCRIPTION

DESCRIPTION	QTY	PRIC	VALUE
RR BUMPER CARRIER ECE <i>2 X NH</i>	1	797.80	797.80 ✓
RR LH BUMPER MIDDLE MOUNTING <i>2 X NH</i>	1	137.75	137.75
RR RH BUMPER MIDDLE MOUNTING <i>2 X NH</i>	1	137.75	137.75
RR BUMPER LH MOUNT <i>2 X NH</i>	1	192.15	192.15
RR BUMPER RH MOUNT <i>2 X NH</i>	1	192.15	192.15
COVER MIDDLE BOTTOM <i>SC2 X NH</i>	1	72.55	72.55
REAR BUMPER CLADDING (PDC/SCHWARZ) <i>SC2</i>	1	211.45	211.45 ✓
REAR BUMPER PANEL PRIMED (XLINE/PDC) <i>SC2</i>	1	1,510.10	1,510.10 ✓
UNDERRIDE GUARD PRIMED REAR (X LINE) <i>SC2</i>	1	249.40	249.40 ✓
(DG) REP. KIT CRASH ACTIVE HEAD RES <i>ACT</i>	2	115.35	230.70 ✓
DECOUPLING RING PDC TORQUE CONVERTE <i>2 X NH</i>	4	5.05	20.20
BUMPER PDC SENSOR (A52 SPACEGRAU) <i>2 X NH</i>	1	368.80	368.80

Total Parts : 4,120.80



A Sime Darby Motors Company
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X
Toll-Free Number: (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Karpong Arang Road
East Coast Centre
Singapore 438188
Fax: 63449773

115, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 52266
Date Estimated : 07/08/2019
Prepared By : Joseph Yaguel

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDD1663L	0R99898	21/04/2017	X3 sDrive20	0

CLAIMS CD (Not Party / Uninsured Losses / Direct Settlement)

Policy No. _____ Claim No. _____

Date & Time 26/08/19 @ 1255 Excess S\$ _____

Surveyor's Name RASHU Sign _____

Surveyor's Tel 90010064 Authorised Yes / No _____

Insurance Claim _____ Time _____

APPROVE CLAIMS PHOTO BY SURVEYOR Yes / No _____

Working Days Recommended 5 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____



Labour 1	:	5,260.00
Parts	:	4,120.80
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	656.66
Grand Total	:	10,037.46

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



Supplementary

Estimate No. : **b1 52266**
Date Estimated : **07/08/2019**
Prepared By : **Joseph Yaguel**

- ESTIMATE REPAIR FOR -

Chiong Chow Joo
53 Hillview Avenue
#09-05 Hillington Green

Singapore 669566

- ACCOUNT - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDD1663L	WBAWY920200R99I	21/04/2017	X3 sDrive20	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT
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# To replace rear bumper PDC sire harness set including to reset and conduct checks for proper function.	360.00	0	360.00 ✓
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DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
#				
# EXPANDING RIVET BLACK	1.35	10.00	0	13.50 ✓
# RR PDC WIRING SET	204.45	1.00	0	204.45 ✓
# SENSOR LEAD SMART OPENER	45.55	1.00	0	45.55 ✓
#				
#				

SUPPLEMENTARY ITEMS

Total Labour :	360.00
Total Parts :	263.50
Total Labour & Parts :	623.50

Performance Motors Limited

A member of the Sims Darby Group
Co. Reg. No. 197401559W. CST Reg. No. M2-0020081-X



Final Report

Estimate No. : **b1 52266**
Date Estimated : **07/08/2019**
Prepared By : **Joseph Yaguel**

- ESTIMATE REPAIR FOR -

Chiong Chow Joo
53 Hillview Avenue
#09-05 Hillington Green

Singapore 669566

- ACCOUNT - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDD1663L	WBAWY920200R99I	21/04/2017	X3 sDrive20	0
DESCRIPTION	ACCOUNT: ORIGINAL PRICE	DISC. %	NETT	
To replace rear bumper and attachments including to make good the rear boot lid and knock out dented area caused by the accident. To remove and install body parts in order to carry out painting job.	1,700.00	0	1,700.00	
To respray rear bumper and rear boot lid.	1,805.00	0	1,805.00	
To remove and install boot compartment carpet and garnish to facilitate repairs.	230.00	0	230.00	
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0	150.00	
Sundries	80.00	0	80.00	
To replace front seat crash-active head restraint air bags including reset and conduct check for function.	451.00	0	451.00	
# To replace rear bumper PDC sire harness set including to reset and conduct checks for proper function.	360.00	0	360.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# RR BUMPER CARRIER ECE	797.80	1.00	0	797.80 ?
REAR BUMPER CLADDING (PDC/SCHWARZ)	211.45	1.00	0	211.45 ?
REAR BUMPER PANEL PRIMED (XLINE/PDC)	1,510.10	1.00	0	1,510.10 ?
UNDERRIDE GUARD PRIMED REAR (X LINE	249.40	1.00	0	249.40 ?
# EXPANDING RIVET BLACK	1.35	10.00	0	13.50
(DG) REP. KIT CRASH ACTIVE HEAD RES	115.35	2.00	0	230.70 ?
# RR PDC WIRING SET	204.45	1.00	0	204.45
# SENSOR LEAD SMART OPENER	45.55	1.00	0	45.55
#				
#				
#				
#				
#				

SUPPLEMENTARY ITEMS

Performance Motors Limited

A member of the Sims Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0000081-X



Final Report

Total Labour :	4,776.00
Total Parts :	3,262.95
Total Repair Costs less Excess:	8,038.95
GST @7%:	562.73
Grand Total :	<u>8,601.68</u>

CAR RENTAL - \$513.60 (4 DAYS)
GIA SEARCH FEE - \$2.00

	OD	SSD PARTY	DATE	CHASSIS NO
TO NO		Rafu/	13/9/19	5
FAX TO NO		LKE		
TO NO				
CONFIRMED DATE				
PLEASE PRINT BY _____				

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 14 August 2019 12:43 PM
To: PBSP; Shu Pei (LKKAuto)
Cc: Admin A; CS A Team
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SDD1663L & SJH8057Z ON 06/08/2019***LKK
REF:CC3/AIG19013887/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 14 August 2019 12:25 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SDD1663L & SJH8057Z ON 06/08/2019***LKK
REF:CC3/AIG19013887/eb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Wednesday, 7 August 2019 5:39:40 PM
To: PBSP <pml-pbsp@simerdarby.com.sg>
Cc: 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SDD1663L & SJH8057Z ON 06/08/2019***LKK
REF:CC3/AIG19013887/eb3

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simerdarby.com.sg>
Sent: Wednesday, 7 August 2019 5:03 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SDD1663L & SJH8057Z ON 06/08/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Aug 2019 17:37	Clim Dtl Modified	Claimant's Name: -> MR CHIONG CHOW JOO, Claimant's ID: -> S1733709B.	[A] Lau Shu Pei
2	07 Aug 2019 17:37	Clim Veh Model Changed	(203868) BMW X3 2.0 (A).	[A] Lau Shu Pei
3	07 Aug 2019 17:37	Clim Created	Reg No: SDD1663L, Acct Date: 2019/08/06, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Performance Motors Limited (Alexandra)	[A] Lau Shu Pei
4	07 Aug 2019 17:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	07 Aug 2019 17:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/20	[A] Lau Shu Pei
6	07 Aug 2019 17:37	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides,	[A] Lau Shu Pei
7	07 Aug 2019 17:37	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	07 Aug 2019 17:38	Label Added	(23):Express.	[A] Lau Shu Pei
9	07 Aug 2019 17:38	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
10	13 Aug 2019 10:00	Clim Registration Modified	Acct Time:20:00:00->20:15:00.	[I] AIG OneClaim Integration User
11	27 Aug 2019 14:20	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
12	03 Oct 2019 17:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	03 Oct 2019 17:09	Clim Dtl Modified	JPJ Reg. Date: -> 2017/04/21.	[A] JOANNE LEE KHANG MIN
14	03 Oct 2019 17:09	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	10 Oct 2019 11:37	Adj Mandate Request	Cur.Reg:9117.28:LIABILITY: 100% B:27 OID REAR ENDED TP	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2239862	07 Aug 2019 17:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDD1663L	SJH8057Z	11.77
2301789	03 Oct 2019 17:09:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDD1663L	SJH8057Z	11.77

10/17/2019

Merimen e-Claims

Print Received Message

This mail is associated with :

***SDD1663L (7339252373SG)**
[SJH8057Z]

TP
MR CHIONG CHOW JOO
Aug 6 2019 8:15PM
[Soh Hui Ting Sarah]
Performance Motors Limited

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/10/2019 17:10 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9117.28) - SDD1663L - Claim Handler: Loh, Chee-Heng

Approved:9117.28.



CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 ■ Road Transport Act, 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO.	: VPA/P1926564	Account No. : 11615
Coverage	: Comprehensive	
Sum Insured	: Market Value At The Time Of Loss	
Name of Policy Holder	: CHIONG CHOW JOO	
Vehicle Registration No.	: SDD1663L	
Period of Insurance	: From 21/04/2017 To 20/04/2018 (Both Dates Inclusive)	

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

- (a) The Policyholder
The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner
- (b) Any other person who is driving on the Policyholder's order or with his permission
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess : SGD 300.00

An Additional Excess is applicable as follows:
S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver.
S\$5,000.00 for Undeclared Young and Inexperienced Driver.
(Please refer to your policy on the terms & conditions)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOVGBP2 on 27/04/2017

IMPORTANT :

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	5001663 L	Model:	BMW
Date of Accident:	6-8-2019		

Global Sum Settlement:	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$	10037.46
Final Repair Cost	: \$	8601.68
Loss of Use	: \$	_____ days at \$ _____ per day
Rental (if any)	: \$	513.60 days
LTA / GIA Search Fee	: \$	2.00
Others	: \$	_____
	: \$	_____
Final Settlement Sum	: \$	9117.28

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Application: Yes / No
	BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks	

Payment Instruction: Payee's Breakdown			
1)	Performance Motor Limited	: \$	8601.68
2)	Performance Motors Ltd	: \$	2.00
3)	Chiong Chow Joo	: \$	513.60

Signed by appointed surveyor

Date

Please attach all the supporting documents to the form.
Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;
Survey Report; Medical Report / Bill (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19013887/eb3

19 AUG 2019

SOH HUI TANG SARAH
BLK 511 ANG MO KIO AVE 8
#03-2760
SINGAPORE 560511

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 8057Z AND SDD 1663L ON 06/08/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

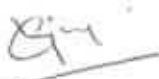
AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, CHIONG CHOW JOO ("the third party claimant")
of 53 Hillview Avenue #09-05 Hillington Green (69566) (address),
owner of SDD1663L (vehicle no.) hereby authorize
Performance Motors Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SDD1663L that was
damaged pursuant to the accident which occurred on 6-8-2019 (date) along
Bukit Batok East Ave 5 / Bukit Batok East Ave 2 (location)
involving vehicle no/s STH 80572 ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 26 day of 08 (month) 20 19 (year)



Signed by "the third party claimant"



Signed by the workshop
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 8601-68 (repair costs), S\$ 513-60 (loss of ~~use~~/rental) S\$ 2-00 (search fees) for vehicle no. SDD1663L that was damaged pursuant to the accident which occurred on 6-8-2019 (date) along Bukit Batok East Ave 5/Bukit Batok East Ave 2 (location) involving vehicle no/s SIH8057Z.

This is pursuant to the inspection conducted on 26-8-2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Chiang Chuan Joo ("third party claimant") of vehicle no. SDD1663L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDD1663L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 day of 10 (month) 20 19 (year)



MB

Signed by AIG appointed surveyor

PERFORMANCE MOTORS LIMITED
303 Aljunied Road
Darby Performance Centre
Singapore 150941
67190100 (Sec)
67190111 (Alt)

Chopped & Signed by "the workshop"

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

260, Kampong Arang Road
East Coast Centre
Singapore 478180
Tel. 63190888 (AfterSales)
Fax. 63445773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796603 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1390506
Date IN : 26/08/2019
Motor Claim Advisor: Joseph Yaguel

Page No. : 1 of 2
Invoice Number : 2153322 / WSB
Invoice Date : 24/09/2019
Payment Terms : 30 Days From Invoice
Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Mr Chiong Chow Joo
53 Hillview Avenue
#09-05 Hillington Green

Singapore 669566

- INVOICE TO - 121

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDD1663L	WBAWY920200R99898	21/04/2017	X3 SDRIVE20	34449

- - - - LABOUR 1 - - - -

	NETT
To replace rear bumper and attachments including to make good the rear boot lid and knock out dented area caused by the accident. To remove and install body parts in order to carry out painting job.	1,700.00
To repspray rear bumper and rear boot lid.	1,805.00
To remove and install boot compartment carpet and garnish to facilitate repairs.	230.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
To replace rear bumper PDC wire harness set including to reset and conduct checks for proper function.	360.00
To replace front seat crash-active head restraint air bags including reset and conduct check for function.	451.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 6.8.2019. 3RD PARTY CAR : SJH8057Z.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO CONSULTANTS PTE LTD ON 26.8.2019 AT 12.55 PM. AUTHORISED REPAIR BY MS ASHER SNG FROM LKK ON 14.8.2019 VIA E-MAIL.	
PROPOSE CAR RENTAL = \$513.60. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
GIA SEARCH FEE = \$2.00.	0.00
Total Labour 1:	4,776.00

- - - - PARTS - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED (XLINE/PDC)	1	1,510.10	1,510.10
UNDERRIDE GUARD PRIMED REAR (X LINE)	1	249.40	249.40
RR BUMPER CARRIER ECE	1	797.80	797.80
SENSOR LEAD SMART OPENER	1	45.55	45.55
(DG) REP. KIT CRASH ACTIVE HEAD RES	2	115.35	230.70
REAR BUMPER CLADDING (PDC/SCHWARZ)	1	211.45	211.45
RR PDC WIRING SET	1	204.45	204.45

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

318, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/330 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1390506	Page No. : 2 of 2
Date IN : 26/08/2019	Invoice Number : 2153322 / WSB
Motor Claim Advisor: Joseph Yaguel	Invoice Date : 24/09/2019
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

EXPANDING RIVET BLACK

10 1.35 13.50

Total Parts : 3,262.95

Labour Charges :	4,696.00	Total Labour & Parts Charges :	S\$ 8,038.95
Parts Charges :	3,262.95	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 8,038.95
		GST @ 7% :	S\$ 562.73
		Invoice Total Amount Include GST :	S\$ 8,601.68

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 8,601.68**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447 3388 f (65) 6345 7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT - VISA - XXXXXXXXXXXXX2549

HIRER'S DETAILS

TITLE : MR
NAME : CHIONG CHOW JOO
ADDRESS : BLK 53 HILLVIEW AVENUE
#09-05
669566
SINGAPORE

NRIC/PASSPORT NO. : S1733709B ISSUE: 02/08/1994

ISSUED BY : SINGAPORE
LICENSE : S1733709B EXPIRY: 12/12/2999
ISSUED BY : SINGAPORE
NATIONALITY : D O B : 23/06/1966

FREQUENT FLYER NO. :

LOCAL CONTACT : 97232438

HOTEL

COMPANY'S DETAILS

NAME

ADDRESS

IMPORTANT NOTICE

- Hirer is liable for all traffic fines including admin fees issued by Singapore/Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

Hirer

ADDITIONAL DRIVERS:

Additional Driver

RENTAL AGREEMENT NUMBER : 55005890
RENTAL LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

CHECKOUT

UNIT # / REGN NO : 00002594 / SKR3552D
MAKE & MODEL : BMW 218i
CAR GROUP GIVEN : H CHARGE : H
KILOMETER OUT : 87,656
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 26/08/2019 08:00
DUE DATE & TIME IN : 31/08/2019 08:00
CHECKIN LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

RENTAL RATES

AS INSURANCE CLAIMS RATES 2017

DAILY @ S\$ 120.00
EXTRA DAY @ S\$ 120.00
EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 642.00**FOR RATES TO APPLY**

MINIMUM 24 HOURS
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER
INCLUSIVE LDW
NON-WAIVERABLE DAMAGE EXCESS: S\$ 2,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$2.70 / LITRE

CASH & CHEQUE DEPOSIT**REMARKS**

BMW OWNER: SDD1663L
PML CSA: JOSEPH

HI RESERVATION


RES. ID# : SD000006425
Nur Ezham Omar

TACO#

REF SRC: PHONE

Printed on : 26-Aug-2019
Entered by : Nur Ezham Omar

8:17

MR CHIONG CHOW JOO
 BLK 53 HILLVIEW AVENUE #09-05
669566 SINGAPORE

SIME DARBY SERVICES PTE LTD

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447 3388 f (65) 6345 7247

Email: reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

INVOICE DATE : 30-AUG 2019

R.A. No. 55005890 / Nur Ezham Omar

TITLE	: MR	KILOMETER OUT/IN	: 87658 / 87846
AUTHORIZED DRIVER	: CHIONG CHOW JOO	KILOMETER DRIVEN	: 188
NRIC/PASSPORT NO.	: S1733709B	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 218i	DATE & TIME OUT	: 26-AUG 2019 08:00
CAR REGISTRATION NO.	: SKR3552D / UNIT #: 0002594	DATE & TIME IN	: 30-AUG 2019 17:16
CAR GROUP GIVEN	: H	CHECK IN LOCATION	: SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED	: H	NO. OF DAY(S) CHARGED	: 4 DAY(S) 10 HOUR(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS RATES 2017					
4 DAY(S) @ \$120.00 / DAY			480.00	33.60	513.60
5 HOUR(S) @ \$24.00 / HOUR			120.00	8.40	128.40
WAIVED EXCESS HOURS DUE TO CAR REPAIR PICK UP INFORMED LATE			-120.00	-8.40	-128.40
SUB-TOTAL			480.00	33.60	513.60
REMARKS: BMW OWNER: SDD1663L PML CSA: JOSEPH		TOTAL (SGD) :	480.00	33.60	513.60
* ITEMS NOT SUBJECT TO GST					
		VISA XXXXXXXXXXXXX2549			-513.60
		BALANCE DUE			0.00

NOTE:

I / WE HEREBY AGREE TO THE TERMS AND CONDITIONS AND BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR MY FAILURE TO REPORT ANY ACCIDENT WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.



HERTZ - ALEXANDRA
305 ALEXANDRA ROAD
#03-01 VANTAGE AUTOMOTIVE CENTRE
SINGAPORE 159442

DATE/TIME: 30/08/19 17:19:13
MID: 000888100063996
TID: 39263134 INV: 013017
BATCH: 003982 TRACE: 021285
ORDER: 013017-003982021285
APR/AUTH CODE: 075762

SALE

CITI-VISA***** 2549
ENT Chip REF: 000011021285
CARD NAME: VISA CREDIT TST: P800
TxR: 0080008000 AID: A000000000000000
APP: CRYPT: 676508715FECC0C7

BASE : S\$ 513.60
TOTAL : S\$ 513.60

HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

Printed:

Entered:

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
*** CUSTOMER COPY ***



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-128122

Date of Request: 07/08/2019

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 07/08/2019
Enquiry By Melanie Setiawati
TP Vehicle No. SJH8057Z
Accident Date 06/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-128122
Date of Request: 07/08/2019

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 07/08/2019
Enquiry By: Melanie Setiawati
TP Vehicle No: SJH8057Z
Accident Date: 06/08/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJH8057Z	AIG Asia Pacific Insurance Pte. Ltd.	25/02/2019-24/02/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Aug 2019 Edit Reg		26 Aug 2019 00:00 Edit Adj Rpt	\$58,038.95 Edit Estimates	\$58,038.95 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Soh Hul Ting Sarah , ID: S8221197G									
Main Claimant: MR CHIONG CHOW JOO , ID: S1733709B									
Vehicle Reg. No.:	SDD1663L	Date of Loss:	06/08/2019 20:00 - :59 [27 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7339252373SG	Policy/Cover Note No.:	2100392430 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJH8057Z	Policy No. (Claimant):	P1926564						
Excess:									
Repairer: Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/08/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (10/10/2019): Alert - Adj Mandate Approved (\$9117.28) - SDD1663L - Claim Handler: Loh, Chee-H... AIG_SG (13/08/2019): Re: No OI GIA Report AIG_SG (08/08/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDD1663L (7339252373SG)
[SJH8057Z]

TP
MR CHIONG CHOW JOO
Aug 6 2019 8:15PM
[Soh Hui Ting Sarah]
Performance Motors Limited

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown														Edit			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	23/09/19 14:33		Odometer Reading														Load JPG <input checked="" type="checkbox"/>			
2	23/09/19 14:33		Chassis Number														Load JPG <input checked="" type="checkbox"/>			
3	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
4	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
5	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
6	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
7	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
8	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
9	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
10	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
11	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
12	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
13	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
14	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
15	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
16	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
17	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
18	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
19	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
20	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
21	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
22	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
23	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
24	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
25	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
26	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
27	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
28	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
29	23/09/19 14:33		General View														Load JPG <input checked="" type="checkbox"/>			
30	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
31	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
32	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
33	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
34	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
35	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
36	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
37	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
38	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
39	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			
40	23/09/19 14:33		Reinspection Photo														Load JPG <input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	23/09/19 14:33	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
42	23/09/19 14:33	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
43	23/09/19 14:33	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
44	23/09/19 14:33	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
45	23/09/19 14:33	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
46	23/09/19 14:33	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
47	23/09/19 14:33	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/08/19 17:39	TP ESTIMATE		Load PDF
2	07/08/19 17:39	TP GIA REPORT		Load PDF
3	28/08/19 08:46	TP ESTIMATE- MARKED		Load PDF
4	04/10/19 11:44	RENTAL RECEIPT		Load PDF
5	04/10/19 11:44	GIA SEARCH		Load PDF
6	04/10/19 11:44	LOD		Load PDF
7	04/10/19 11:44	LETTER TO OI		Load PDF
8	24/10/19 09:09	WORKSHOP INVOICE		Load PDF
9	24/10/19 09:09	AUTHORISATION TO ACT FORM		Load PDF
10	24/10/19 09:09	Release Voucher		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/08/19 14:37	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>(Note: Remarks are private unless you show it to other parties.)</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJH8057Z (Insd veh)	Model:	BMW X3 2.0 (A)
	SDD1663L (TP veh)		
Date of Accident:	06/08/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	10,704.60
Final Repair Cost	:	\$	8,601.68
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	513.60 4 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	9,117.28

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:	\$ 9,117.28
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

24 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19013887/R1EB3Q2

Date: 24/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100392430
Claimant SDD1663L **Insured Vehicle No :** SJH8057Z
Vehicle No : SDD1663L **Nature of Claim:** TP **Claim No:** 7339252373SG
Date of Loss: 06/08/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDD1663L**
 Make & Model: BMW X3, 2.0 (A) Engine No: A1141615N20B20A
 Reg. Date: 21/04/2017 (Man. Year: 2017) Chassis No: WBAWY920200R99898
 Colour: Grey Odometer: 34449 km
 Engine Capacity: 1997 cc
 Market Value/New Car Price: N/A
 Price:
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/50 R18 Rear Tyre Size: 245/50 R18
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,534.30	3,342.95	1,191.35	26.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,470.00	4,696.00	774.00	14.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,004.30	8,038.95	1,965.35	19.65
+ GST 7.00/7.00% (S\$)	700.30	562.73	137.57	19.64
Nett Amount (S\$)	10,704.60	8,601.68	2,102.92	19.65
+ Car Rental (4.0 x S\$120.00/day + 7.00% GST) (S\$)		513.60		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		9,117.28		

INSPECTION

Date of Assignment: 26/08/2019
 Date Inspected: 26/08/2019 Inspected At: Performance Motors Limited
 (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*80.00 FS
2	1		*RR BUMPER CARRIER ECE	Dented	797.80 FS	*797.80 FS
3	1		*RR LH BUMPER MIDDLE MOUNTING	Not Necessary	137.75 FS	*- FS
4	1		*RR RH BUMPER MIDDLE MOUNTING	Not Necessary	137.75 FS	*- FS
5	1		*RR BUMPER LH MOUNT	Not Necessary	192.15 FS	*- FS
6	1		*RR BUMPER RH MOUNT	Not Necessary	192.15 FS	*- FS
7	1		*COVER MIDDLE BOTTOM	Not Necessary	72.55 FS	*- FS
8	1		*REAR BUMPER CLADDING (PDC/SCHWARZ)	Scratched	211.45 FS	*211.45 FS
9	1		*REAR BUMPER PANEL PRIMED (XLINE/PDC)	Cut	1,510.10 FS	*1,510.10 FS
10	1		*UNDERRIDE GUARD PRIMED REAR (X LINE)	Scratched	249.40 FS	*249.40 FS
11	2		*(DG) REP.KIT CRASH ACTIVE HEAD RES	Necessary	230.70 FS	*230.70 FS
12	4		*DECOUPLING RING PDC TORQUE CONVERTE	Not Necessary	20.20 FS	*- FS
13	1		*BUMPER PDC SENSOR (A52 SPACEGRAU)	Not Necessary	368.80 FS	*- FS
14	10		*EXPANDING RIVET BLACK	Necessary	13.50 FS	*13.50 FS
15	1		*SET RR PDC WIRING	Torn	204.45 FS	*204.45 FS
16	1		*SENSOR LEAD SMART OPENER	Necessary	45.55 FS	*45.55 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	4,534.30	3,342.95
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE REAR BUMPER PDC SIRE HARNESS SET INCLUDING TO RESET AND CONDUCT CHECKS FOR PROPER FUNCTION	New	360.00	360.00
2	REPLACING REAR BUMPER PANEL AND ATTACHMENTS ,REWORK BOOTLID	New	2,125.00	1,700.00
3	SPRAY REAR BUMPER AND BOOTLID	New	2,006.00	1,805.00
4	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	271.00	230.00
5	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
6	TO REPLACE FRONT SEAT CRASH-ACTIVE HEAD RESTRAINT AIR BAGS INCLUDING RESET AND CONDUCT CHECK FOR FUNCTION	New	531.00	451.00
Gross Labour Cost (S\$)			5,470.00	4,696.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >