From (Person):	Tan kah Leong of	C11	Date/Time: 1.4.19 14.33p.m
Estimates Cost		Bill to:	
To Inspect Veh			Insured: Sts 2705T
at Workshop m	s Borneo mono		Te J8426171
of 2 Pandle			(***
Policy No: D/	71 PCSN 15460613033	Claim No: SN	1M19D203675C02
Sum Insured:_		Excess:	
Make of Veh:			D.O.A. 6-8. 2019
(Client's Record)	mp"	13:8.19 Befo	of 3pm
	REP. / REV 24 HRS	Thomas	H.O.D. Endorsement:
Date/Time: 7	8-19 5-00 Person Conta	icted: [NOTIONS	Vehicle_INLOUT
Date/Time	Action/Instruction (V) Esti	mate	
	SLM 401R -x	11/0148	
	SJS 27057- (53/10110	26572/11 V Im	D. DA - 03/10/2011
		1110 / 1111	C- CH - 03/10/ 2-11

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status		
Main	07 Aug 2019		07 Aug 2019 16:33 Assign	NI			New Assignment Cancel Case		
	Main	Re	ference	C	laim Details	Docume	nts	Show All	
CLAIM S	UBFOLDER DET	TAILS				[Cre	ated by insurer]		
nsured:									
Main Clair			RENTALS PTE LT	-	No.: 201617200G	05.10	0/2010 14:00 -E0		
Vehicle R		SLM4			Date of Loss:		06/08/2019 14:00 - :59		
Claim Typ			NM19D203695		Traine // Got Tall Traine		PCSN15460618033		
ehicle R	eg. No. (Insured)	: 53527	05T		Policy No. (Claimant):	9114756MKF 1,000.00			
Repairer:		Porne	Motors (S) Dto		Excess: n) 2 Pandan Crescent				
dandling			Taiping Insuran		re) Pte. Ltd. (HQ) -			Leong	
Claimant'	s Insurer:			apore) Pte.	Ltd. (HQ) - Tel: +65	6827 7888			
Adjuster:		LKK A	uto Consultants	Pte Ltd (HQ) - Tel: 6256-3561	[Final Rpt due	20/08/2019]		
ASSOCI	ATED MAIL REC	EIVED				View Al	Compose Cas	e Mail	
There are	no mail for this o	ase.							
8									
ALL ASS	OCIATED TASK	S			View All Sea	arch Tasks Cre	ate New Task	Complete	

Nivitha (LKK Auto)

From:

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent:

Wednesday, 7 August 2019 4:21 PM

To:

Ashlyn Chng; assignments

Subject:

RE: OUR REF: SNM19D203695-SJS2705T-TKL - FW: Direct Settlement (TP) - Accident

involving SLM401R & SJS2705T DOA 06/08/2019

WITHOUT PREJUDICE

Dear Ashlyn,

We refer to your email of 07.08.2019.

Liability is unclear.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]

Sent: Wednesday, 7 August, 2019 4:00 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203695-SJS2705T-TKL - FW: Direct Settlement (TP) - Accident

involving SLM401R & SJS2705T DOA 06/08/2019

Dear Kah Leong,

We would like to choose XING QUO QIANG to conduct the assessment.

Appreciate if you can revert on the liability the soonest.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre Level 4, Bodycare Centre 2 Pandan Crescent Singapore 128462

www.borneomotors.com.sg I www.lexus.com.sg I www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent: Wednesday, 7 August 2019 3:57 PM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: RE: OUR REF: SNM19D203695-SJS2705T-TKL - FW: Direct Settlement (TP) - Accident

involving SLM401R & SJS2705T DOA 06/08/2019

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Without Prejudice

Dear Ashlyn,

We refer to your email dated 7 August 2019.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING	
LOW SAR HUE	:1
SEE CHEW SEE	NG
MOHD FADHI	LAH BIN OSMAN
XING QUO QIA	ANG
KENNETH KON	NG
HONG FOOK	CHOY
CHUA WEIJIE	
MARCUS CHU	A
HENRY NG	

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Wednesday, 7 August, 2019 3:41 PM

To: Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com >; Alfred Toh <alfred.toh@sg.cntaiping.com >;

Chee So Chow <sochow.chee@sg.cntaiping.com>; Ashlyn.Chng@inchcape.com.sg

Subject: OUR REF: SNM19D203695-SJS2705T-TKL - FW: Direct Settlement (TP) - Accident involving

SLM401R & SJS2705T DOA 06/08/2019

Importance: High

Dear Kah Leong.

Please conduct PRS for SLM401R.

Note: officer in charge - Kah Leong 63896193

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]

Sent: Wednesday, August 07, 2019 12:28 PM

To: Claims Dept of CTI
Cc: Suraidah B Saidi PTCBC

Subject: RE: Direct Settlement (TP) - Accident involving SLM401R & SJS2705T DOA 06/08/2019

Importance: High

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SJS2705T thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 9847 6171/6631 1860** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (<u>currently vehicle IN workshop</u>).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sq
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462
www.borneomotors.com.sg I www.lexus.com.sg I www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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Denise Tay (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Thursday, 22 August 2019 5:02 PM

To:

Thomas Pang PTCBC; Rasul (LKKAuto); Admin A; SUR

Subject:

RE: Finalize Report for SLM401R

Dear Thomas,

Confirm part by part \$5255, 4days

Please submit your documents to china tai ping

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-

25 | S(408933)

----Original Message----

From: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>

Sent: Thursday, 15 August 2019 5:34 PM

To: Rasul (LKKAuto) < Rasul@lkkauto.com>; Admin A < admin-a@lkkauto.com>; SUR < sur@lkkauto.com>

Subject: Finalize Report for SLM401R

Dear Rasul,

Attach finalize report for your perusal. 04 working days.

Thank you

Regards

thomas

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

以及其其其实是其一种的	ACCIDENT STATEMENT
Date Of Report	06/08/2019 18:01
Date Of Accident	06/08/2019 14:30
Exact Location Of Accident	MARINA BLVD AND SHEARES AVE
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLM401R
Insured/Policyholder	
Name Of Registered Owner	GRAB RENTALS PTE LTD
Co Reg No	201617200G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90697267
Alternative Phone No	OFFICE-66550005

Manufacturer TOYOTA Model VIOS

Exact Purpose for which vehicle was being used at PRIVATE HIRE time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category

NO

THIRD PARTY PRIVATE HIRE

Insurance Company

Name of Insurance Company

MSIG INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage

COMPREHENSIVE

Fleet Policy

YES

Policy Number

A29114756MKF

Cover Note Number

Driver

Name of Driver

RAZALI BIN IBRAHIM

NRIC No Date Of Birth Occupation

Date Of Driving Pass

OUTDOOR 09/01/1982

S1193267C

29/10/1956

Driving Experience

37 YEARS AND 6 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-90697267

Fax Number

Contact Number

EMail Address

NOEMAIL

Address

BLK 932 YISHUN CENTRAL 1 #02-101

Postcode

760932

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

OTHER - HIRER

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver) Passenger 1

NAME:

: UNKNOWN

GENDER:

: FEMALE

Passenger 2

NAME:

: UNKNOWN

GENDER:

: FEMALE

Passenger 3

NAME:

: UNKNOWN

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

ON 06 AUGUST 2019 AT ABOUT 1430HRS, I WAS DRIVING MY VEHICLE SLM401R ALONG MARINA BLVD, EXECUTING A LEFT TURN TO SHEARES AVE. THERE VEHICLE SJS2705T SIDE SWIPED MY VEHICLE'S RIGHT FRONT PORTION OF MY VEHICLE. NOBODY WAS INJURED. I ALREADY SLOWED DOWN FOR VEHICLE SJS2705T AFTER SEEING HIS VEHICLE CUTTING IN FRONT OF ME.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJS2705T

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

YUE LEI

NRIC/Passport Number Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

S7889506C +6596615046

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the acodest to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any willful metropresentation or withholding of material. facts may allow insurance companies to repudiate policy liability
- 4. The issue and acceptance of this Form by insurance companies is not an admission of pubry habity on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted in collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers" lawyers/Law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
 - (ii) investigating the accident and/or my claims,
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
 - [iv] administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to riswhich could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing handling and/or dealing with my claims finillectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' Lawyers/Law forms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their tawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under [ii] above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably regulated for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policybolities).

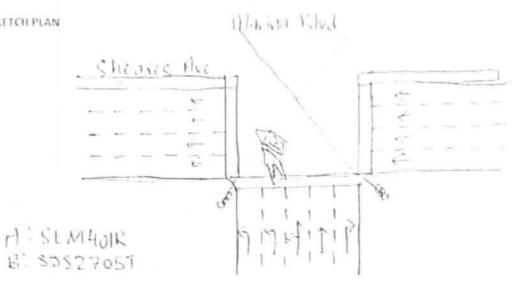
Date & Time (06/08/19

Hermitage Center Personnet's Signature Name Filler Chick NRIC/FIN No.

1635 WS

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCOMSTANCES OF THE ACCIDENT
On the OGOS/19 or about 1430his Laws driving my Vehicle
SLM HOLK along Waring Blad, executing a Left found to
currently the three whole vehicle \$352,7051 Side swipe my
Veticle Right front portion of my viticle Mobody was liquid.
Al already slow down for Vehicle 5052 2057 ofter seeing his
Vehell calling infront of nic
Venere carried without the

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature Date & Time

Driver's Signature (if driver is not the policyholder) Date & Time 06/08/19

16 3 1115

Reporting Centre Personnel's Signature None Adlan Strate NRIGHTIN No.



ESTIMATE

Online Service Booking: www.toyota.com.sg Toyota Bodycare Centre No. 2 Fandan Crescent Singapore 128462 Tel no.: 6631 1199

Borneo Motors (Singapore) Pte Ltd

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

	Account Detail			Account N	0003/ICCI1		Customer Detail			
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept		Document	Document No 6 #3 Si			S Grab Rentals Pte Ltd Shenton Way 8-01 Oue Downtown ngapore 068809 rk: 65703925				
/ea	ır	Make Model	Reg Date	Veh Reg No	Kilometer	rs W	IP No	Order N	Jo/Remarks	
7	CEX	TRKT Q1 NSP	151R 20/03/2017	SLM0401	R	0 4	7492	72/D	S/SLM0401R	
Cha	assis M	No Engine N	0	Terms	Service Engi	neer Ve	hicle In	Collect	ed On	
IF	B291	F3902007806 2	NRX132456	60	Thomas Pang W	T/-	/ 0.	00	// 0.00	
	Cd		Job/Parts Des	cription		Qty	Unit Price	Disc%	Amount	
1 2 3	B B B B 1 2 3 4 4 5 6 6 7	SEND IN:07.08. TP INS: CHINA TP VEH: SJS270 DATE OF ACC: 0 BP-LAB2 R/BP-ECU2 TO BP-LAB2 RI AND STRAIGHTEN ACC AFFECTED RI U52119-0U920 U52535-0D190 U52536-0D190 U52536-0D190 U52536-0D190 U52536-0D190 U53811-K0020 U53866-0D160 U53827-0D160 U53875-0D380 T90467-07214 Borneo Motors is the only	06.08.2019 /I AND REFOCUS H D RESET ECU AND EPLACE ACC DAMAG M/REALIGN AREAS ESPRAY ACC AFFEC	EADLAMP REPROGRAMMED PARTS TED AREAS UMPER, AREAS REMUMPER, AREAS REMUMPER,	ta. Service your Toyota		2.50 706.80 45.90 48.60		122.40 180.00 180.00 180.00 1770.00 495.70 68.70 68.70 68.70 68.60 45.90 48.60 26.00	
		For & on behalf of Borneo Motors	Customer's Sign		Change Sum		Total			
			Please acknowledge rec		Parts Labour Materials Lubrication/Fluid Others		Less			
_			-		Seattle 2		Amount Due			

PLEASE TEAR ALONG PERFORATED LINE

4042826

TO SECURITY GUARD

4042826

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

5

07/08/2019 11:41

DATE

TIME

VEHICLE NO SLM0401R

SIGNATURE FOR BORNEO MOTORS (SINGAPORE) PTE LTD







ESTIMATE

Online Service Booking: www.toyota.com.sg Toyota Bodycare Centre No. 2 Pandan Crescent Singapore 128462 Tel no.: 6631 1188

Borneo Motors (Singapore) Pte Ltd

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account De	tail	unt No 1000003/ICCI1		Custo	mer Detail	
China Taiping Insurance 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	(S) Pte Ltd Docu	M/S Grab Rentals P DocumentNo 6 Shenton Way		38-01 Oue Downtown ingapore 068809		Ltd
/ear Make Model	Reg Date Veh Re	eg No Kilometer	- W	IP No	Order No/F	Qomarks
7 CEXRKT Q1 NSP.				10000	A.C. C.	SLM0401R
Chassis No Engine No				hicle In	Collected C	
HFB29F3902007806 21				VIII. C. E. S.		
. Cd	Job/Parts Description		Qty	Unit Price	Disc %	Amount
5 0 \$81110-0D831 6 1 T53879-58010 7 2 T47749-58010 Rasul Hp 9000 4-5 0 13/08/19 Rasurun	HEADLAMP ASSY, RH RETAINER, FR FEND CLIP, PIN HOLD WOODS WOODS	ER NUC	1.00 2.00 2.00	8.60		608.70 17.20 5.20
6 months or 10,000 km For & on behalf of	authorised workshop to maintain you (whichever comes first) to enjoy wan Customer's Signature			Total		6,732.30
Borneo Motors	Please acknowledge receipt of vehi	icle Parts Labour Materials	2,399.90 4,332.40 0.00	GST 7.00	8	471.26
		Lubrication/Fluid	0.00			
		Others	0.00	Amount Due		7,203.50

TO SECURITY GUARD

DATE 07/08/2019

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COM SAM 4 04 BES.

TIME 11:41

Page 2 of 2

4042827

VEHICLE NO

SIGNATURE **TAX INVOICE**FOR BORNEO MOTORS (SINGAPORE) PTE LTD





Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg

Toyota Bodycare Centre No. 2 Pandan Crescent Singapore 128462 Tel no.: 6631 1188

Account No Customer Detail Account Detail S1000003/ICCI1 M/S Grab Rentals Pte Ltd China Taiping Insurance (S) Pte Ltd Document No 6 Shenton Way 3 Anson Road #38-01 Oue Downtown #16-00 Springleaf Tower Singapore 068809 Singapore 079909 Document Date Attn: Motor Claims Dept Work: 65703925 15/08/2019 Order No/Remarks WIP No Kilometers Reg Date Veh Reg No Make Model Year 47492 72/DS/SLM0401R 0 NSP151R 20/03/2017 SLM0401R 17 CEXRKT Q1 Vehicle In Collected On Service Engineer Engine No Terms Chassis No 13/08/2019 8.00 15/08/2019 18.00 Thomas Pang W T 60 MHFB29F3902007806 2NRX132456 Qty Unit Price Disc % Amount Job/Parts Description L Cd 50.00 SUNDRIES - DRIVER REPORT FLASH OUTSIDE 1 z BP-GRAB SEND IN:07.08.2019 @ 1041HRS TP INS: CHINA TAIPING INSURANCE TP VEH: SJS2705T DATE OF ACC: 06.08.2019 BY: LKK-RASUL @ 13.08.2019 (04 WORKING DAYS) 122.40 R/I AND REFOCUS HEADLAMP 2 В BP-LAB2 180.00 TO RESET ECU AND REPROGRAMME 18 3 BP-ECU2 В 1440.00 4 В REPLACE ACC DAMAGED PARTS BP-LAB2 AND STRAIGHTEN/REALIGN ACC AFFECTED AREAS 1180.00 RESPRAY ACC AFFECTED AREAS BP-RES2 5 В 495.70 1.00 495.70 6 1 852119-0U920 COVER, FR BUMPER, L 68.70 1.00 68.70 7 852535-0D190 RETAINER, FR BUMPER 2 5.00 2.00 2.50 8 T90467-05170 CLIP 45.90 1.00 45.90 SEAL, FR FENDER TO C 9 4 S53866-OD160 10.00 2.60 26.00 5 10 T90467-07214 CLIP 608.70 HEADLAMP ASSY, RH 1.00 608.70 S81110-0D831 11 6 8.60 17.20 2.00 12 7 T53879-58010 RETAINER 5.20 13 CLIP, PIN HOLD 2.00 2.60 8 L47749-58010 Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply. For & on behalf of

PLEASE TEAR ALONG PERFORATED LINE

Parts Labour

Materials Lubrication/Fluid Others

Change Summary

4043245

TO SECURITY GUARD

4043245

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES. DATE 15/08/2019 TIME 17:25

VEHICLE NO

Borneo Motors

SLM0401R

SIGNATURE

Customer's Signature

Please acknowledge receipt of vehicle

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Total

Less

Amount Due

Borneo Motors

CUSTOMER



Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking: www.toyota.com.sg Toyota Bodycare Centre No. Z randan Crescent Singapore 128462 Tel no.: 6631 1188

China Taiping Insurance (S)					9 99 9	
3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	Pte Ltd Document	Document No 0		M/S Grab Rentals Pte Lt 6 Shenton Way #38-01 Oue Downtown Singapore 068809		
	Revision (Acce	08/2019	Work:	rk: 65703925		
ear Make Model	Reg Date Veh Reg No	Kilometers	WI	P No	Order No/Re	emarks
CEXRKT Q1 NSP151R	20/03/2017 SLM0401	R 0	47	492	72/DS/SI	LM0401R
hassis No Engine No	Terms	Service Enginee	r Ve	hicle In	Collected O	n
FB29F3902007806 2NRX1	32456 60	Thomas Pang W T	13/0	8/2019 8.0	00 15/08/	/2019 18.00
. Cd	Job/Parts Description		Qty	Unit Price	Disc %	Amount
8 9 K53875-0D380 5 0 553811-K0020	LINER, FR FENDER, RH FENDER SUB-ASSY, RH wrised workshop to maintain your Toy	yota. Service your Toyota eve	1.00 1.00	303.40 706.80		303.40 706.80
For & on behalf of Borneo Motors	chever comes first) to enjoy warranty Customer's Signature	Change Summa	iry	Total		5,255.00
P	lease acknowledge receipt of vehicle	Labour 2 Materials Lubrication/Fluid	,282.60 ,972.40 0.00 0.00	GST 7.00	*	0.00
		Others	0.00	Amount Due		5,622.85

TO SECURITY GUARD

4043246

DATE TIME

15/08/2019 17:25

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO

SLM0401R

SIGNATURE

FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

CUSTOMER

Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUE	FOLDER TRA	CKING		7.1						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status		
Main	07 Aug 2019		07 Aug 2019 16:33 Edit Adj Rpt	S\$5,255.00 Edit Estima	1	5,255.00 lew Rpt		Repor	Pending for Survey Report Cancel Case	
	Main	R	eference	Clain	Details		Documer	nts	S	how All
CLAIM S	JBFOLDER DE	TAILS				[Created	by insurer]			O DOTTO
Insured:	-, Co. Re	g. No.: -								
Main Claimant:	GRAB RE	NTALS PTE LTD,	Co. Reg. No.: 201	617200G						
Vehicle Re No.:	g. SLM401	R		Da	te of Loss:		9 14:00 - :59 and 17 Days F	rom LTA Reg	Date (N	fan Yr)]
Claim Type	E: TP / SNN	119D203695C	02		icy/Cover te No.:	DMPCSN15	460618033			
Vehicle Re No. (Insured):	SJS27051				icy No. aimant):	A29114756MKF				
				Ext	ess:	S\$1,000.00)			
Repairer:	Borneo M	otors (S) Pte Lt	d (Pandan) 2 Panda	n Crescent, 12	8462 West	Coast - Tel:	66311857			
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. L	td. (HQ) - Tel:	6389 611	1 [Handled	d by Tan Kah L	eong - 6389	6193]	
Claimant's Insurer:	MSIG Ins	urance (Singapo	ore) Pte. Ltd. (HQ)	- Tel: +65 682	7 7888					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Ha	ndled by	OHD RASU	L] [Final R	pt due 20/	08/201	19]
ASSOCIA	TED MAIL RE	CEIVED					١	/lew All C	ompose	Case Mail
There are	no mail for this	case.								
ALL ASS	OCIATED TAS	iks⊡				View All S	Search Tasks	Create New 1	rask	Complete
Due Da		Type Tasi	Group Subjec	t Handler	Assig	ned By	Completed O	n Creat	ed On	Done

Claim Documents

Pho	otos/Images		3 per page ∨	~ ~	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbna	-	
1	22/08/19 17:55	General View	1 Load JPG	V	
2	22/08/19 17:55	General View	1 Load JPG	~	
3	22/08/19 17:55	General View	1 Load JPG	V	
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7	22/08/19 17:55	General View	1 Load JPG	V	
8	22/08/19 17:55	General View	1 Load JPG	✓	
9	22/08/19 17:55	General View	1 Load JPG	V	
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16	22/08/19 17:55	General View	1 Load JPG	V	
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18	22/08/19 17:55	General View	1 Load JPG	V	
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22	22/08/19 17:55	General View	1 Load JPG	V	
23	22/08/19 17:55	General View	1 Load JPG	V	
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25	22/08/19 17:55	General View	1 Load JPG	V	
26	22/08/19 17:55	General View	1 Load JPG	V	
27	22/08/19 17:55	General View	1 Load JPG	V	
28	22/08/19 17:55	General View	Load JPG	V	
29	22/08/19 17:55	General View	1 Load JPG	V	
30	22/08/19 17:55	General View	1 Load JPG	V	
31	22/08/19 17:55	General View	Load JPG	V	
32	22/08/19 17:55	General View	1 Load JPG	V	
33	22/08/19 17:55	General View	1 Load JPG	V	
34	22/08/19 17:55	General View	1 Load JPG	V	
35	22/08/19 17:55	General View	1 Load JPG	V	
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37	22/08/19 17:55	General View	■ Load JPG		

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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
38	22/08/19 17:55	General View	0	Load JPG	V
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41	22/08/19 17:55	General View	Ð	Load JPG	V
42	22/08/19 17:55	General View	Ð	Load JPG	V
43	22/08/19 17:55	General View	0	Load JPG	V
44	22/08/19 17:56	Reinspection Photo	0	Load JPG	V
45	22/08/19 17:56	Reinspection Photo	0	Load JPG	V
46	22/08/19 17:56	Reinspection Photo	0	Load JPG	V

Linked Accident Report Documents

			View In Bro	wser _ v
Ass	essment Reports		1 per page	
No	Finalized On	Aspectus Consultancy Pte Ltd (Aspectus)	Thumbna	
1	06/08/19 18:11	Accident Statement	■ Load HTM	<u> </u>
Pho	otos/Images		3 per page	
No	Finalized On	Aspectus Consultancy Pte Ltd (Aspectus)	Thumbna	II Print
1	06/08/19 18:07	Accident Photo	■ Load JPG	V
2	06/08/19 18:07	Accident Photo	1 Load JPG	V
3	06/08/19 18:07	Accident Photo	■ Load JPG	V
4	06/08/19 18:07	Accident Photo	1 Load JPG	V
5	06/08/19 18:07	Accident Photo	1 Load JPG	V
6	06/08/19 18:07	Accident Photo	■ Load JPG	V
7	06/08/19 18:07	Accident Photo	1 Load JPG	V
8	06/08/19 18:07	Accident Photo	Load JPG	V
9	06/08/19 18:07	Accident Photo	1 Load JPG	V
10	06/08/19 18:07	Accident Photo	1 Load JPG	~
11	06/08/19 18:07	Accident Photo	Load JPG	V
12	06/08/19 18:07	Accident Photo	Load JPG	~
13	06/08/19 18:07	Identification Card	■ Load JPG	V
14	06/08/19 18:07	Identification Card	Load JPG	V
15	06/08/19 18:07	Driving License	1 Load JPG	~
16	06/08/19 18:07	Driving License	Load JPG	V
17	06/08/19 18:07	Vocational License	1 Load JPG	✓
18	06/08/19 18:07	Vocational License	1 Load JPG	\(\sqrt{1} \)
Doc	cumentation		1 per page	
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1	06/08/19 18:06	Sketch Plan	Load JPG	~
2	06/08/19 18:06	Sketch Plan #2	Load JPG	V

Documents Checklist

Reset	Save	Print
	Reset	Reset Save

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19013882/R1TF3E2

Date:

27/08/2019

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMPCSN15460618033

Claimant Vehicle

No :

SLM401R

Insured Vehicle No :

SJS2705T

Date of Loss:

06/08/2019

Nature of Claim: TP

Claim No:

SNM19D203695C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLM401R

Make & Model:

TOYOTA VIOS, 1.5 E CVT (A)

Engine No:

2NRX132456

181050 km

Reg. Date:

20/03/2017 (Man. Year: 2017)

Chassis No: Odometer: MHFB29F3902007806

Colour:

Grey

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A Sum Insured (S\$): Mar

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

195/50 R16

Rear Tyre Size:

195/50 R16

Front Tyre Size: Front Left Side:

West Lake 6 mm

Rear Left Side:

West Lake 6 mm

Front Right Side:

West Lake 6 mm

Rear Right Side:

No

West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,499.90	2,332.60	167.30	6.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,232.40	2,922.40	1,310.00	30.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,732.30	5,255.00	1,477.30	21.94
+ GST 7.00/7.00% (S\$)	471.26	367.85	103.41	21.94
Nett Amount (S\$)	7,203.56	5,622.85	1,580.71	21.94

INSPECTION

Date of Assignment:

07/08/2019

Date Inspected:

13/08/2019 Inspected At:

Borneo Motors (S) Pte Ltd (Pandan)

2 Pandan Crescent Singapore 128462

Estimated Period of Repair:

4.0 days

Adjuster: MOHD RASUL

Manager:

DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 27 Aug 2019)

Parts: 143 TOYOTA VIOS 1.5 E CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLM401R)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1	*COVER, FR BUMPER,	Deformed	495.70 FS	*495.70 FS
3	1	*RETAINER, FR BUMPER	Necessary	68.70 FS	*68.70 FS
4	1	*RETAINER, FR BUMPER	Serviceable	68.70 FS	*-FS
5	2	*CLIP	Necessary	5.00 FS	*5.00 FS
6	1	*PANEL, FR FENDER, RH	Bent	706.80 FS	*706.80 FS
7	1	*SEAL, FR FENDER TO	Necessary	45.90 FS	*45.90 FS
8	1	*PROTECTOR, FR FENDER	Serviceable	48.60 FS	*-FS
9	1	*LINER, FR FENDER, RH	Cut	303.40 FS	*303.40 FS
10	10	*CLIP	Necessary	26.00 FS	*26.00 FS
11	1	*HEADLAMP ASSY, RH	Scratched	608.70 FS	*608.70 FS
12	2	*RETAINER, FR FENDER	Necessary	17.20 FS	*17.20 FS
13	2	*CLIP, PIN HOLD	Necessary	5.20 FS	*5.20 FS
F=Franchise part. S=SpcNett		ett.	Total Parts (S\$)	2,499.90	2,332.60

Report was unsubmitted during this print-out.

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	R/I AND REFOCUS HEADLAMP	New	122.40	122.40
2	TO RESET ECU AND REPROGRAMME	New	180.00	180.00
3	REPLACE ACC DAMAGED PARTS AND STRAIGHTEN / REALIGN ACC AFFECTED AREAS	New	2,160.00	1,440.00
4	RESPRAY ACC AFFECTED AREAS	New	1,770.00	1,180.00
	Gross Lab	Gross Labour Cost (S\$)		2,922.40
	Gloss Lan		4,232.40	2,322.

< END OF ESTIMATES >

Report was unsubmitted during this print-out.