JUNION :-	Rasul Gubiel We	REF: C93 III 1901 ASSIGNMI L OF T	ENT (Office)	Dete/Time:	6/8/1905:29pm
Estimated Co OD TP W To Inspect Ve	st: S-/TP RES / OD RI chicle No:	SIU 2954	F Ins	sured: SHB 6	(215)
of	5500n	le street #	01-61 pione		40775
Policy No:			Claim No:		
Sum Insured: Make of Veh			Excess;	D.O.A. 4	12/10
(Client's Recor	Proposed Control of the Control of t	***************************************		D.O.A1	19/11
	/ REP. / REV 241	Person Contacted:	Irene	H.O.D. Endor	
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...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adi Assigned	Adi Rot	Adj Sub	mitted	Ins Auth'ed	Status		
Main	(Not Notified) Edit Reg		07 Aug 2019 00:00 Edit Adj Rpt					Pendin Report Cancel		
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CLAIM SU	BFOLDER DE	TAILS	NA CONTRACTOR OF THE			[Create	ed by adjuster]			
Insured:										
Main Claimant:	ZHANG Y	AN, ID: S69602	79G							
Vehicle Re No.:	SJU295	4E			Date of Loss:	04/08/2	019 13:00 - :59			
Claim Type	: TP		Policy/Cover Note No.:							
Vehicle Re No. (Insured):	SHB6712)			Policy No. (Claimant):					
					Excess:					
Repairer:	Fix Auto I	Pte Ltd (HQ) 5 S	OON LEE STREET	r, #01-61 PI	ONEER POINT, 6	27607 Pio	neer - Tel:			
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Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	[Handled by I	MOHD RA	ASUL] [Final	Rpt due	20/08/2019]	
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Nivitha (LKK Auto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent:

Tuesday, 6 August 2019 5:29 PM

To:

Lua Siew Hui; 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc:

Wendy Jiang; Sherini Pillai

Subject:

RE: PRE-REPAIR INSPECTION FOR VEHICLE NO. SJU2954E (Accident involving

SJU2954E and SHB6712J on 04.08.2019)[1908-7402(FIX)(PD)]

Attachments:

shb6712j_20190806140729.pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO.

SJU2954E

III INSURED VEHICLE NO.

SHB6712J

DATE OF LOSS

04.08.19

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS to conduct the pre-repair survey.

This claim is handled by Sherini.

Please let us have your client's <u>accident report and repair estimate</u> for our appointed surveyor to conclude his report.

**We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.

**Surveyor kindly upload this assignment to Merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Lua Siew Hui [mailto:lua_siewhui@rssolomon.com]

Sent: 06 August, 2019 2:35 PM

To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Wendy Jiang <wendy jiang@rssolomon.com>

Subject: Re: PRE-REPAIR INSPECTION FOR VEHICLE NO. SJU2954E (Accident involving SJU2954E and SHB6712J on

04.08.2019)[1908-7402(FIX)(PD)]

Dear Gabriel,

We thank you for your email of even date.

We write to inform that our client will be appointing her own Surveyors.

In this regard, please arrange your surveyors to contact Ms Irene Lee of Fix Auto Pte Ltd at tel no.: 671040775 for a pre-repair survey of our client's vehicle located at 5 Soon Lee Street #01-61 Pioneer Point Singapore 627607.

Yours sincerely

Lua Siew Hui | Legal Executive

R. S. Solomon LLC | 正氣律师事务所

Advocates & Solicitors

300 Beach Road The Concourse #12-03/04 Singapore 199555 t +65 6817 7498 | f +65 6292 2665 | e lua_siewhui@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including any attachments) from your computer system. Thank you.

On Tue, Aug 6, 2019 at 2:12 PM Motor Claim - III < motorclaim@iii.com.sg > wrote:

Dear Sir / Mdm.

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- · LKK Auto Consultants Pte Ltd
- · Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling

and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Our Ref.

: RSS/1908-7402 (FIX)(PD)

Your Ref.

W: Lua Siew Hui/ Wendy Jiang

E: lua_siewhui@rssolomon.com/ wendy_jiang@rssolomon.com

6 August 2019

R. S. SOLOMON LLC

By Fax: [6224 4174] & PDX: [8172]

India International Insurance Pte Ltd

64 Cecil Street #04-05 IOB Building Singapore 049711 Kind Attn: Motor Claim Dept

Dear Sirs,

PRE-REPAIR SURVEY ACCIDENT INVOLVING SJU2954E & SHB6712J ON 4TH AUGUST 2019 AT ABOUT 1300 HRS

We act for the owner ("our Client") of vehicle no. SJU2954E.

- 2. We hereby notify you of a road traffic accident on 4th August 2019 at about 1300 hours along Airport Boulevard towards Changi Airport Terminal 2 involving our Client's vehicle and vehicle registration no. SHB6712J driven by your insured's driver. A copy of our Client's Accident Statement is enclosed.
- 3. As a result of the accident, our Client's vehicle has been damaged. Before our Client proceeds to repair the damaged vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our Client shall proceed to repair his vehicle without further reference to you.

Yours faithfully,

R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

ENCL



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Fax Number Contact Number

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

dioresalu.	
	ACCIDENT STATEMENT
Date Of Report	05/08/2019 15:13
Date Of Accident	04/08/2019 13:00
Exact Location Of Accident	AIRPORT BOULEVARD TOWARDS CHANGI AIRPORT T2
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SJU2954E
Insured/Policyholder	
Name Of Registered Owner	ZHANG YAN
NRIC No	S6960279G
Email Address	LHZZY@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91782895
Alternative Phone No	OFFICE-91782895
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	POLO 1.4
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5106045635
Cover Note Number	
Driver	
Name of Driver	ZHANG YAN
NRIC No	S6960279G
Date Of Birth	10/11/1969
Occupation	INDOOR
Date Of Driving Pass	26/03/2016
Driving Experience	3 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91782895
E North	

OFFICE-91782895

LHZZY@HOTMAIL.COM

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Comact

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

REFER ATTACHED

TAXI

LAM CHENG LEONG (LIN ZHENLIANG)

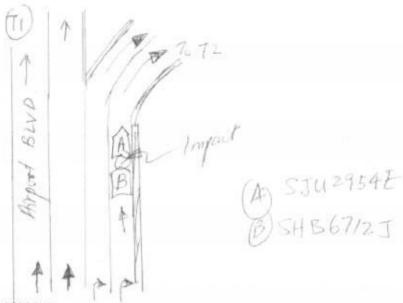
S7909362I

NA

REFER ATTACHED

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

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vehick	I While 2 volices involved
	Vehicle & vehicle driver Send me
a phon	of his ICR OL . (SHB67127)
1	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Zhang you

Policyholder's Signature Date & Time: Zhenz

Driver's Signature (If driver is not the policyholder) Date & Time P-

Reporting Centre Personnel's Signature Name: NRIC/FIN No.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID:	279G	
Vehicle Details		
Vehicle No.:	SJU2954E	
Vehicle to be Exported:	No	
Intended Deregistration Date:	13 Aug 2019	
Vehicle Make:	VOLKSWAGEN	
Vehicle Model:	POLO 1.4 6SP AT	
Primary Colour:	Silver	
Manufacturing Year:	2009	
Engine No.:	BUD472517	
Chassis No.:	WVWZZZ9NZ9U034078	
Maximum Power Output:	59.0 kW (79 bhp)	
Open Market Value:	\$15,021.00	
Original Registration Date:	26 Nov 2009	
First Registration Date:	26 Nov 2009	
Transfer Count:	2	
Actual ARF Paid:	\$15,021.00	
Intended PARE Rebate Details		8
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	25 Nov 2019	
PARF Rebate Amount:	\$7,510.00	
Intended GOS Rebate Details		
COE Expiry Date:	25 Nov 2019	
COE Category:	A - Car (1600cc & below)	
COE Period(Years):	10	
QP Paid:	\$18,899.00	
COE Rebate Amount:	\$535.00	
Total Rebate Amount:	\$8,045.00	

The information contained herein is correct as at 13 Aug 2019

10,000 8,045 1900

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Sub	mitted	Ins Auth'ed	Status		
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	Edit Reg		Edit Adj Rpt					Cance	Case	
,	fain	Re	ference	CI	aim Details	T	Documer	nts] [Show All
CLAIM SU	BFOLDER DE	TAILS		SHARES THE RESIDENCE		[Creat	ed by adjuster]	The same of the same of	ENGINEER CO.	Name all Colonials
Insured:	-, Co. Re	g. No.: -								
Main Claimant:	ZHANG Y	AN, ID: S69602	79G							
Vehicle Reg. No.:	SJU295	4E			Date of Loss:		2019 13:00 - :59 lonths and 9 Days	From LTA R	leg Date (Man Yr)]
Claim Type:	TP Policy/ Note N									
Vehicle Reg. No. (Insured):	SHB6712.)			Policy No. (Claimant):					
					Excess:					
Repairer:	Fix Auto I	Pte Ltd (HQ) 5 SC	OON LEE STREET	, #01-61 PION	EER POINT, 6	27607 Pic	oneer - Tel:			
Handling Insurer:	India Inte	ernational Insura	nce Pte Ltd (H	IQ) - Tel: 634	76100 [Han	dled by S	Sherini Pillai]			
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	[Handled by I	MOHD R	ASUL] [Final	Rpt due	20/08/2	019]
ASSOCIAT	ED MAIL RE	CEIVED						View All	Compose	e Case Mai
There are no	mail for this	case.								
ALL ASSO	CIATED TAS	KS⊡				View /	All Search Tasks	Create N	lew Task	Complet
Due Date	Priority	Type Task	Group Subj	ect Handl	er Assign	ned By	Completed O	n Cre	ated On	Done
No results.		Self-00/11/05 (9.61/03)			W. 1915/1915			50000	WEST WORKS	

Claim Documents

*SJU2954E [SHB6712J] **ZHANG YAN** Aug 4 2019 1:00PM [-] Fix Auto Pte Ltd

Pho	otos/Images		3 per	page ▼	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/08/19 09:01	General View	0	Load JPG	•
2	19/08/19 09:01	General View	0	Load JPG	•
3	19/08/19 09:01	General View	0	Load JPG	•
4	19/08/19 09:01	General View	0	Load JPG	•
5	19/08/19 09:01	General View	0	Load JPG	•
6	19/08/19 09:01	General View	0	Load JPG	•
7	19/08/19 09:01	General View	0	Load JPG	•
8	19/08/19 09:01	General View	0	Load JPG	•
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21	19/08/19 09:01	General View	0	Load JPG	•
22	19/08/19 09:01	General View	0	Load JPG	•
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24	19/08/19 09:01	General View	0	Load JPG	
25	19/08/19 09:01	General View	0	Load JPG	•
26	19/08/19 09:01	General View	0	Load JPG	•
27	19/08/19 09:03	Photographs of Damaged Parts	0	Load JPG	•
28	19/08/19 09:03	Photographs of Damaged Parts	0	Load JPG	•
29	19/08/19 09:03	Photographs of Damaged Parts	0	Load JPG	•
30	19/08/19 09:03	Photographs of Damaged Parts	0	Load JPG	•
31	19/08/19 09:03	Photographs of Damaged Parts	0	Load JPG	2
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33	19/08/19 09:03	Photographs of Damaged Parts	0	Load JPG	•
34	19/08/19 09:03	Photographs of Damaged Parts	0	Load JPG	•
35	19/08/19 09:03	Photographs of Damaged Parts	0	Load JPG	•

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36	19/08/19 09:03	Photographs of Damaged Parts	1 Load JF	G 🗹
37	19/08/19 09:03	Photographs of Damaged Parts	1 Load JF	G 🗹
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47	19/08/19 09:03	Photographs of Damaged Parts	1 Load JF	G 🗹
48	19/08/19 09:03	Photo After Spray	1 Load JF	G 🗹
49	19/08/19 09:03	Photo After Spray	1 Load JF	G 🗹
50	19/08/19 09:03	Photo After Spray	① Load JF	G 🗹
51	19/08/19 09:03	Photo After Spray	6 Load JF	G 🗹
52	19/08/19 09:03	Photo After Spray	1 Load JF	G 🗹
53	19/08/19 09:03	Photo After Spray	1 Load JF	G 🗹
54	19/08/19 09:03	Photo After Spray	1 Load JF	G 🗹
55	19/08/19 09:03	Photo After Spray	1 Load JF	G 🗹
56	19/08/19 09:03	Photo After Spray	1 Load JF	G 🗹
57	19/08/19 09:03	Photo After Spray	1 Load JF	G 🗷
Doc	umentation		1 per page	v 📝
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1	08/08/19 08:18	Singapore Accident Statement	■ Load PI)F

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/III19013860/R1CD3S2

Date:

22/08/2019

REFERENCE

Handling Insurer:

India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No:

SJU2954E

Insured Vehicle No:

SHB6712J

Date of Loss:

04/08/2019

Nature of Claim:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJU2954E

Make & Model:

VOLKSWAGEN POLO, 1.4 (A) 26/11/2009 (Man. Year: 2009)

Engine No:

BUD472517

78772 km

Reg. Date:

Grey

Chassis No: Odometer:

WVWZZZ9NZ9U034078

Colour: Engine Capacity:

1390 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

Yes

Footbrake (Serviceable):

General Condition: Handbrake (Serviceable): Fair Steering (Serviceable): Engine Modification: Yes

Pre-accident Condition: No

Yes

CONDITION OF TYRES

Front Tyre Size:

175/65 R14

Rear Tyre Size:

175/65 R14

Front Left Side: Front Right Side: Michelin 5 mm Michelin 5 mm Rear Left Side: Rear Right Side: Michelin 5 mm Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date Inspected:

Date of Assignment:

06/08/2019

07/08/2019 Inspected At:

Fix Auto Pte Ltd (HQ)

5 SOON LEE STREET, #01-61 PIONEER POINT

Singapore 627607

Estimated Period of Repair:

0.0 days

Adjuster:

MOHD RASUL

Manager:

CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 22 Aug 2019)

VOLKSWAGEN POLO 1.4 (A) (Catalogue:Merimen Singapore 1.0) Parts: 144

(Price-denominated Standard List) Labour: Repairer's

Print Code: (Unsubmitted, no print-code for SJU2954E)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >