

ASS. SEC. BY:

P. J. J.

REF:

ALG C31AIG14012958/KIVF312

329F

## ASSIGNMENT

From:

Date:

7/8/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMF1468S

at Workshop m/s

Premium

of

281 Alexandra Road

Insured:

Policy No.

1800129129

Claims No.

Sum Insured:

Excess:

300

(Client's Record)

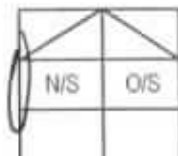
Make of Veh:

2pm (working)

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.



Bal. or Market Value:

114K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMF1468S

Yr Regn: 2018 / 0 UT

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 1.4 TFSI

C.C. 1395

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

10531

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU22L8VOK1003203

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

03/08/19

D.O.I.

07/08/19

Survey held at

PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

8/8/19

Revert via merimen

8/8/19

Rece approved \$5472 from Victor by merimen

8/8/19

Informed Tony c/A ex \$300 by email

29/11/19

@150pm Carline agree on Surveyor's revised

29/11/19

Final fig \$550.84 confirmed by email (Ref 7337.16, 5890)

RECEIVED 11 DEC 2019

Dossier Form, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 11/12 - typist

Report Format:

Merimen

Lump Sum / L.B.: (\$)

550.84

Days Of Repair:

5

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Insp (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

200

S + PS \$1

Photos

Others

TOTAL

211

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
---	---

Attn:	Date: 08 Aug 2019
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## Preliminary Advice

Vehicle No	: SMF1468S	Accident Date	: 03/08/2019
Make	: AUDI A3	Policy No.	:
Assignment Date	: 08/08/2019	Excess	: S\$0.00
Date of Inspection	: 07/08/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD - ALEXANDRA (HQ) 281 ALEXANDRA PTE LTD, LEVEL B2 SINGAPORE 159938		

## Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,288.00
Revised Amount	:S\$	5,472.00
Check Items (Estimated)	:S\$	317.00
Total	:S\$	5,789.00

Lump Sum Repair	:S\$	
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## Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	114,000.00
COE / PARF Rebate	:S\$	47,613.00
Salvage Value	:S\$	
Margin for Repair	:S\$	66,387.00

## Remarks

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Mohd Rizal, Nur Mariah Huilbrechts	Date:	23 Oct 2019
<b><u>Preliminary Advice</u></b>			

Vehicle No	: SMF1468S	Accident Date	: 03/08/2019
Make	: AUDI A3	Policy No.	:
Assignment Date	: 08/08/2019	Excess	: S\$300.00
Date of Inspection	: 07/08/2019	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD - ALEXANDRA (HQ) 281 ALEXANDRA PTE LTD, LEVEL B2 SINGAPORE 159938		

## **Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,588.00
Revised Amount	:S\$	5,565.84
Check Items (Estimated)	:S\$	0.00
Total	:S\$	5,565.84
Lump Sum Repair	:S\$	
<b>Total Loss Consideration</b>		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	114,000.00
COE / PARF Rebate	:S\$	47,613.00
Salvage Value	:S\$	
Margin for Repair	:S\$	66,387.00

## **Remarks**

<input checked="" type="checkbox"/>	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
<input type="checkbox"/>	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
<input type="checkbox"/>	Other comments :

## View Received Message

This mail is associated with :

**\*SMF1468S (9246647374SG)**

OD

Aug 3 2019 2:00PM

[PAPPACHAN GEORGE]

Premium Automobiles Pte Ltd - Alexandra

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 29/11/2019 16:26 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$5250.84) - SMF1468S - Claim Handler: Mohd Rizal, Nur Mariah Huibrechts

Approved:5250.84:

### DOCUMENTS SUMMARY

There are no documents.

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 29 November 2019 3:13 PM  
**To:** Mohd Rizal, Nur Mariah Huibrechts  
**Cc:** Lim, Sheng Yang; Parthiban, Theerthan; SUR  
**Subject:** RE: : MANDATE APPROVAL / 9246647374SG / SMF1468S

Dear Mariah,

We have re-adjust our revised in merimen.

For your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Sent:** Friday, 29 November 2019 11:01 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>  
**Subject:** RE: : MANDATE APPROVAL / 9246647374SG / SMF1468S



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**RE: : MANDATE APPROVAL / 9246647374SG / SMF1468S**

From: Mohd Rizal, Nur Mariah Huibrechts  
To: Veron Chen (LKKAUTO)  
Cc: Lim, Sheng Yang, Parthiban, Theerthan  
Sent: 29/11/2019 11:00:37 AM

---

Hi Veron,

We remain our stands to have LKK to readjust labour and spray painting cost with Premium Automobiles as per Victor's remarks in the attached email you sent earlier.

Thank You.

Regards,

**Mariah Huibrechts**  
AIG  
Senior Claims Examiner II  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1002211  
[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.AIG.com](http://www.AIG.com)

---

**From:** Mohd Rizal, Nur Mariah Huibrechts  
**Sent:** Friday, 29 November, 2019 9:08 AM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Lim, Sheng Yang; Parthiban, Theerthan  
**Subject:** AIGENCRYPT : MANDATE APPROVAL / 9246647374SG / SMF1468S

Hi Veron,

Please get in touch with Premium Automobiles for the additional labor requested for Labour 1 & 2 in their readjusted estimate.

Mandate is still currently awaiting approval.

Thank You.

Regards,

**Mariah Huibrechts**  
AIG  
Senior Claims Examiner II  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1002211  
[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.AIG.com](http://www.AIG.com)

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Thursday, 28 November, 2019 5:00 PM

**To:** Mohd Rizal, Nur Mariah Hulbrechts

**Subject:** [EXTERNAL] PENDING MANDATE APPROVAL

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :  
**\*SMF1468S (9246647374SG)**

OD

Aug 3 2019 2:00PM

[PAPPACHAN GEORGE]

Premium Automobiles Pte Ltd - Alexandra

Dear Sir/Madam,

Kindly assist for mandate approval.

Best Regards,  
Veron Chen

This is an auto-generated email. Do not reply to this email.

Sent by : VERON CHEN (LKK Auto Consultants Pte Ltd)



**: MANDATE APPROVAL / 9246647374SG / SMF1468S**

From: Mohd Rizal, Nur Mariah Huibrechts  
To: Veron Chen (LKKAuto)  
Cc: Lim, Sheng Yang, Parthiban, Theerthan  
Sent: 29/11/2019 9:08:10 AM

---

Hi Veron,

Please get in touch with Premium Automobiles for the additional labor requested for Labour 1 & 2 in their readjusted estimate.

Mandate is still currently awaiting approval.

Thank You.

Regards,

**Mariah Huibrechts**  
AIG  
Senior Claims Examiner II  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1002211  
[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.AIG.com](http://www.AIG.com)

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Thursday, 28 November, 2019 5:00 PM  
**To:** Mohd Rizal, Nur Mariah Huibrechts  
**Subject:** [EXTERNAL] PENDING MANDATE APPROVAL

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :  
**\*SMF1468S (9246647374SG)**  
OD  
Aug 3 2019 2:00PM  
[PAPPACHAN GEORGE]  
Premium Automobiles Pte Ltd - Alexandra

Dear Sir/Madam,

Kindly assist for mandate approval.

Best Regards,  
Veron Chen

This is an auto-generated email. Do not reply to this email.

Sent by : VERON CHEN (LKK Auto Consultants Pte Ltd)

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 19 November 2019 3:18 PM  
**To:** Koh, Victor-CK  
**Subject:** RE: PENDING RE-MANDATE APPROVAL- SMF 1468S

Dear Victor,

Refer to email.

Labour 2 is the labour to repair/replace the parts what it has to do with spray painting of 3 panels? From the re-inspection photos there is no panel beating on the LH front door or the side sill. The only repair job done was replacing of the LH rear door which only required 1 day. To amend on labour and reseek mandate.

According to surveyor, in the resurvey photos taken, clearly the rear door has been replaced, however, during the resurvey, the front door has not been repaired yet, hence no panel beating marks can be observed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Koh, Victor-CK <Victor-CK.Koh@aig.com>  
**Sent:** Wednesday, 13 November 2019 10:26 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** RE: PENDING RE-MANDATE APPROVAL (3 VEHICLES)

Hi Veron,

I refer to SMF1468S case mail below:

Dear Sir/Madam,

Accordingly to surveyor, with regards on this issue S/N \$280 should be \$560 instead of \$280, due to typo error.

The labour 2 need 2 days is because spray painting of 3 panel this LH front door, rear door and sill panel.

Best Regards,  
Veron Chen

<-- Original Message -->

**From:** AIG\_SG  
**To:** LKK\_HQ  
**Sent On:** 05/11/2019 03:46 PM  
**Subject:** Alert - Adj Mandate Maintained - SMF1468S - Claim Handler: Mohd Rizal, Nur Mariah Huibrechts

Maintained: Labour 1 only transfer 1 door why become \$280? I don't see any repair work done to the front door, means only putty and spray painting required. Why labour 2 need 2 days?

Labour 2 is the labour to repair/replace the parts what it has to do with spray painting of 3 panels? From the re-inspection photos there is no panel beating on the LH front door or the side sill. The only repair job done was replacing of the LH rear door which only required 1 day. To amend on labour and reseek mandate.

Thanks & Regards

**Victor Koh**  
**AIG**  
Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, November 13, 2019 9:42 AM  
**To:** Koh, Victor-CK  
**Subject:** [EXTERNAL] PENDING RE-MANDATE APPROVAL (3 VEHICLES)

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Kindly assist for re-mandate approval

1. SMJ 3249Z-DOA: 14/9/19 - Done
2. SDY 6828P-DOA: 7/5/19 – vehicle no wrong can't find in mermen
3. SMF 1468S-DOA: 3/8/19

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Veron Chen (LKKAUTO)**

**From:** Koh, Victor-CK <Victor-CK.Koh@aig.com>  
**Sent:** Wednesday, 13 November 2019 10:26 AM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** RE: PENDING RE-MANDATE APPROVAL (3 VEHICLES)

Hi Veron,

I refer to SMF1468S case mail below:

Dear Sir/Madam,

Accordingly to surveyor, with regards on this issue S/N \$280 should be \$560 instead of \$280, due to typo error.

The labour 2 need 2 days is because spray painting of 3 panel this LH front door, rear door and sill panel.

Best Regards,  
Veron Chen

<-- Original Message -->

**From:** AIG\_SG  
**To:** LKK\_HQ  
**Sent On:** 05/11/2019 03:46 PM  
**Subject:** Alert - Adj Mandate Maintained - SMF1468S - Claim Handler: Mohd Rizal, Nur Mariah Huibrechts

Maintained: Labour 1 only transfer 1 door why become \$280? I don't see any repair work done to the front door, means only putty and spray painting required. Why labour 2 need 2 days?

Labour 2 is the labour to repair/replace the parts what it has to do with spray painting of 3 panels? From the re-inspection photos there is no panel beating on the LH front door or the side sill. The only repair job done was replacing of the LH rear door which only required 1 day. To amend on labour and reseek mandate.

Thanks & Regards

**Victor Koh**  
**AIG**  
Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

*The repair for LH front door is applied and required to be repaired. photos shown has obviously damage. premium request to be added 1 more day for the repair. kindly refer to the photos in the memo.*

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, November 13, 2019 9:42 AM  
**To:** Koh, Victor-CK  
**Subject:** [EXTERNAL] PENDING RE-MANDATE APPROVAL (3 VEHICLES)

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Kindly assist for re-mandate approval

1. SMJ 3249Z-DOA: 14/9/19 - Done

2. SDY 6828P-DOA: 7/5/19 – vehicle no wrong can't find in mermen
3. SMF 1468S-DOA: 3/8/19

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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In the recovery photos taken, clearly the rear door has been replaced, however, during the recovery, the front door has not been repaired yet, hence no panel bashing marks ~~have~~ can be observed.

## View Received Message

This mail is associated with :

**\*SMF1468S (9246647374SG)**

OD

Aug 3 2019 2:00PM

[PAPPACHAN GEORGE]

Premium Automobiles Pte Ltd - Alexandra

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 05/11/2019 15:46 PM.**To** LKK\_HQ**Subject** Alert - Adj Mandate Maintained - SMF1468S - Claim Handler: Mohd Rizal, Nur Mariah Huibrechts

Maintained: Labour 1 only transfer 1 door why become \$280? I don't see any repair work done to the front door, means only putty and spray painting required. Why labour 2 need 2 days?

With regards on this issue, s/n 280 should be 560 instead of 280, due to typo error

**DOCUMENTS SUMMARY**

There are no documents.

The labour 2 need 2 days is because spray painting consists of 3 panel that is LH front door, Rear door and sill panel

**Nivitha (LKK Auto)**

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Saturday, 3 August 2019 6:22 PM  
**To:** 'SUR'; 'assignments'  
**Cc:** claims@premiumauto.com.sg  
**Subject:** OD CLAIMS FOR SMF 1468 S  
**Attachments:** SMF 1468 S GIA 03082019.PDF

Dear all,

Kindly assist to register Own Policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Please arrange for survey on next wed 7 of August @ 2pm, owner waiting .

Address : 281 Alexandra Road Singapore 159938 ✓

Thank you.

Best Regards,  
**George Wong**  
Claims advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6366 2323, option 1  
e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



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**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 8 August 2019 4:34 PM  
**To:** Claims Dept  
**Cc:** SUR; (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIMS FOR SMF 1468 S-DOA: 3/8/2019 (AIG OD)

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMF 1468S (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Thursday, 8 August 2019 9:32 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIMS FOR SMF 1468 S

Dear Veron,

Here is the DL.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223





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---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 8 August 2019 9:18 AM  
**To:** Claims Dept  
**Cc:** SUR  
**Subject:** RE: OD CLAIMS FOR SMF 1468 S

Dear Tony,

Driving licensed?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 7 August 2019 7:21 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIMS FOR SMF 1468 S

Here is the CI

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Wednesday, 7 August 2019 5:37 PM

**To:** 'Claims'; assignments

**Cc:** SUR

**Subject:** RE: OD CLAIMS FOR SMF 1468 S

Dear Sir/Mdm,

Kindly assist to provide Certificate of insurance for SMF 1468S.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Wednesday, 7 August 2019 3:25 PM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIMS FOR SMF 1468 S

Dear Sir/Mdm,

Kindly assist to provide Certificate of insurance for SMF 1468S.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Saturday, 3 August 2019 6:22 PM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** OD CLAIMS FOR SMF 1468 S

Dear all,

Kindly assist to register Own Policy claims for the above mentioned vehicle.

Attached is the GIA report for your reference.

Please arrange for survey on next wed 7 of August @ 2pm, owner waiting .

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,  
George Wong  
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6366 2323, option 1  
e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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## View Received Message

This mail is associated with :

**\*SMF1468S (92466473745G)**

OD

Aug 3 2019 2:55PM

[PAPPACHAN GEORGE]

Premium Automobiles Pte Ltd - Alexandra

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 08/08/2019 16:28 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$5472.00) - SMF1468S - Claim Handler: Mohd Rizal, Nur Mariah Huibrechts

Approved:5472.00:Upload damage photos. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 8 August 2019 4:40 PM  
**To:** Mohd Rizal, Nur Mariah Huibrechts; SUR  
**Subject:** RE: COVERAGE CONFIRMATION / SMF1468S / 9246647374SG

Dear Mariah Huibrechts,

We have informed repairer to proceed with repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 8 August 2019 3:34 PM  
**To:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: COVERAGE CONFIRMATION / SMF1468S / 9246647374SG

Dear Mariah Huibrechts,

Merimen still pending for mandate request.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Sent:** Thursday, 8 August 2019 3:19 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Subject:** COVERAGE CONFIRMATION / SMF1468S / 9246647374SG

Hi LKK,

Seeking your assistance to inform Workshop they are able to proceed with repair as coverage has already been confirmed.

Thank You.

Regards,

**Mariah Huibrechts**

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 29 November 2019 4:55 PM  
**To:** Boo seng yak; Carrine Leong; Chang Chee Sing; jiajee.yap@premiumauto.com.sg;  
SUR  
**Subject:** RE: FINAL REVISION - SMF1468S - OD AIG - SURVEYED 7 AUG - RASUL

Dear Carrine,

Labour No. 1 remain-\$140  
Labour No. 2 remain-\$825

Final repair cost of \$5,250.84 before excess \$300 and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Tuesday, 22 October 2019 3:56 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SMF1468S - OD AIG - SURVEYED 7 AUG - RASUL

Hi Adrian, Rasul and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5565.84 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	329F

**Vehicle Details**

Vehicle No.:	SMF14685
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI COD 5 TRONIC
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CZE844473
Chassis No.:	WAUZZZ8V0K1003203
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$23,548.00
Original Registration Date:	29 Oct 2018
First Registration Date:	29 Oct 2018
Transfer Count:	0
Actual ARF Paid:	\$24,968.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Oct 2028
PARF Rebate Amount:	\$18,726.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Oct 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,302.00
COE Rebate Amount:	\$28,887.00
<b>Total Rebate Amount:</b>	<b>\$47,613.00</b>

The information contained herein is correct as at 05 Aug 2019

OK



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	03/08/2019 17:57
Date Of Accident	03/08/2019 14:55
Exact Location Of Accident	BALESTIER ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMF1468S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PAPPACHAN GEORGE
NRIC No	S2688329F
Email Address	GEORGE.PAPPACHAN@GLOBALFOUNDERIES.COM
Mobile Phone No	(LOCAL) +65-92390145
Alternative Phone No	OFFICE-92390145

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	1800129129

### Driver

Name of Driver	CHRISTALINE GEORGE
NRIC No	S8672707B
Date Of Birth	25/12/1986
Occupation	INDOOR
Date Of Driving Pass	09/02/2009
Driving Experience	10 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92384429
Fax Number	
Contact Number	
Email Address	CHRISTALYNE_25@HOTMAIL.COM

Address BUKIT BATOK ST 25 #15-14  
 Postcode 652288  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER - DAUGHTER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 4  
 Passenger 1 NAME: : PAPPACHAN GEORGE  
 GENDER: : MALE  
 Passenger 2 NAME: : THERETA GEORGE  
 GENDER: : FEMALE  
 Passenger 3 NAME: : VIVIAN GEORGE  
 GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

I WAS CHARGING LANE, GOING TOWARDS THE LEFT LANE, WITH MY INDICATOR TO THE LEFT BEING ON. THE TRUCK CAME IN FROM THE BACK AND BANGED ONTO MY CAR ON THE LEFT HANDSIDE.

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GX7070S  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category COMMERCIAL VEHICLE  
 Name of Driver  
 NRIC/Passport Number



Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan


### SKETCH PLAN


#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for use or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in resolving, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: WONG EUNHUA  
EMC/FH No: 0294702



## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was changing lane, going towards the left lane, with my indicator to the left being on. The truck came in from the back and barged onto my car on the left hand side.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:



Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
Submitting Centre Person's Signature  
Name: Wendy Lim  
NIC/FIN No: 632981432

Accident Photo





# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0947/2019/NS  
Date : 6-Aug-19

Vehicle NOT IN workshop.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MS. CHRISTALINE GEORGE  
Address : BLK 288C BUKIT BATOK STREET 25  
#15-14  
Singapore 652288  
Telephone : HP +65 92390145  
Type of Claim : Own Damage Claims  
Policy No. : 1800129129  
Vehicle No : **SMF 1468 S**  
Model Code : Audi A3 Sedan 1.4 TFSI CO  
Model / Year : Oct-18  
Engine No : CZE 844473  
Chassis No : WAUZZZ8V0K1003203  
Mileage : -  
Date In : -  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 3-Aug-19  
Place of Accident : BALESTIER RD

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMF 1468 S

S/N	Nature of Jobs	Estimated Charges	surveyor's recommendation
1	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	s/n \$ <del>280.00</del> 140	<del>280</del>
2	To dismantle and renew lhs front door and lhs rear door. To repair lhs sill panel. Re-organise crash management components. Reinstall all parts removed.	\$ <del>2,450.00</del> 825	<del>1000</del>
3	To respray lhs front door, lhs rear door, door handle and lhs sill panel.	\$ <del>3,400.00</del> 1600	✓
4	To carry out diagnostic check.	s/n \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ <u>6,322.00</u>	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No.SMF 1468 S

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
1	FRONT DOOR - LH repair	\$	2,279.00	
2	OUTER DOOR SEAL - LH X sm	NEC \$	146.00	
3	BONDING AGENT X nn	NEC \$	45.00	
4	CLEANING SOLUTION X nn	NEC \$	65.00	
5	DOOR CATCH X sm	\$	96.00	
6	DOOR ATTACHMENT PARTS X sm	\$	218.00	
7	REAR DOOR - LH st /	\$	2,279.00	1838.00
8	OUTER DOOR SEAL - LH nec /	NEC \$	146.00	116.50
3	BONDING AGENT nec /	NEC \$	45.00	35.92
4	CLEANING SOLUTION nec X nn	NEC \$	65.00	X
5	DOOR CATCH X sm	\$	85.00	
6	DOOR ATTACHMENT PARTS ? X sm	\$	117.00	X
	STONE CHIP nec /	\$	180.00	180
19	SUNDRIES ? / nec /	\$	200.00	37.92
TOTAL SPARE PARTS		:	\$ 5,966.00	
TOTAL LABOUR CHARGES		:	\$ 6,322.00	
GRAND TOTAL		:	\$ 12,288.00	12,588

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

  
13/8/19

Name : Rasul - Hp 90010068  
Surveyed Date : 5 days  
Authorised Date :  
Excess Cost : 01/08/19 @ 1350  
Liability :  
Remarks : EXCESS: TBC

Reset  
Resurvey before print

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be recovered and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0947/2019/NS  
Date : 6-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

5 days - ok - jb - 22 Oct 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : MS. CHRISTALINE GEORGE  
Address : BLK 288C BUKIT BATOK STREET 25  
#15-14  
Singapore 652288  
Telephone : HP +65 92390145  
Type of Claim : Own Damage Claims  
Policy No. : 1800129129  
Vehicle No : **SMF 1468 S**  
Model Code : Audi A3 Sedan 1.4 TFSI CO  
Model / Year : Oct-18  
Engine No : CZE 844473  
Chassis No : WAUZZZ8V0K1003203  
Mileage : -  
Date In : -  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 3-Aug-19  
Place of Accident : BALESTIER RD

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMF 1468 S

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew lhs front door and lhs rear door. To repair lhs sill panel. Re-organise crash management components. Reinstall all parts removed.		\$ 2,450.00	\$ 1,000.00
3	To respray lhs front door, lhs rear door, door handle and lhs sill panel.		\$ 3,400.00	\$ 1,600.00
3a	Added labour - see attached	S/N	\$ 300.00	\$ 300.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 6,622.00</u>	<u>\$ 3,372.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No.SMF 1468 S

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		c/f	\$	2,757.00
1	FRONT DOOR - LH		\$ 2,279.00	
2	OUTER DOOR SEAL - LH	NEC	\$ 146.00	
3	BONDING AGENT	NEC	\$ 45.00	
4	CLEANING SOLUTION	NEC	\$ 65.00	
5	DOOR CATCH		\$ 96.00	
6	DOOR ATTACHMENT PARTS		\$ 218.00	
7	REAR DOOR - LH		\$ 2,279.00	\$ 1,823.20
8	OUTER DOOR SEAL - LH	NEC	\$ 146.00	\$ 116.80
9	BONDING AGENT	NEC	\$ 45.00	\$ 35.92
10	CLEANING SOLUTION	NEC	\$ 65.00	
11	DOOR CATCH		\$ 85.00	
12	DOOR ATTACHMENT PARTS		\$ 117.00	
13	STONE CHIP	S/N	\$ 180.00	\$ 180.00
15	SUNDRIES		\$ 200.00	\$ 37.92
TOTAL SPARE PARTS		:	\$ 5,966.00	\$ 2,193.84
TOTAL LABOUR CHARGES		:	\$ 6,622.00	\$ 3,372.00
GRAND TOTAL		:	\$ 12,588.00	\$ 5,565.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Attn: Mr. Adrian Ling - Motor Claims Dept  
**Tel: 6841 0055 / Fax: 6256 4315**

PA/OD/0947/2019/NS  
9-Sep-19  
JB  
1 of 1  
SMF1468S  
A3 SEDAN

Quantity	Description	Unit Price	Amount
<b><u>Labours</u></b>			
1	To remove and reinstall LHS front door fittings, wing mirror assy for respray S/N	\$ 300.00	\$ 300.00
		\$ -	\$ 300.00

\_\_\_\_\_  
Authorised Signature



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMF 1468 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0947/2019/NH

5<sup>TH</sup> DEC 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SMF 1468 S, Audi A3 SEDAN 1.4 TFSI COD.**

With reference to the above-mentioned vehicle, no. **SMF 1468 S**, claimant, **Mr. Pappachan George**, please find the related document per attached.

1. A copy of the Original invoice no. 85014541 – S\$ 5,297.40.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMF 1468 S

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 18:01

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014541 Date : 03/12/2019 Order : SMF14685 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMF14685 (V 39810)	Regn Date: 29/10/2018	Mileage: 13292	WIP No.: 63246
Model: A3 SEDAN 1.4 TFSI COD 8VMACG	Chassis: WAUZZZ8VOK1003203	Engine: CZE 844473	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	140.00	1.00	140.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS REAR DOOR. TO REPAIR LHS SILL PANEL.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	825.00	1.00	825.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR,LHS REAR DOOR AND LHS SILL PANEL	1600.00	1.00	1,600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY STONE CHIP	180.00	1.00	180.00
S	BODYWORK	M: TO REMOVE AND REINSTALL LHS FRONT DOOR FITTING,MIRROR ASSY FOR RESPRAY	300.00	1.00	300.00
X	ABV3035409 SC3	007434/(V)(GER)GRILL	Less 020%	1.00	47.40
X	ABV5833051C	DOOR(LAST)	Less 020%	1.00	2279.00
X	ABV5839911C	SEAL(LAST)	Less 020%	1.00	146.00
X	AD 355205A2	BONDAGENT	Less 020%	1.00	44.90

Parts 2,013.84  
Labour 0.00  
Sublet 3,237.00  
Menus 0.00  
Lubricant 0.00



4/12

Sub-Total	4,950.84
7% GST	346.56
<b>Grand Total</b>	<b>5,297.40</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SMF1468S

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0947/2019/TF  
12 September 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.4 TFSI COD  
Vehicle Chassis No. : WAUZZZ8V0K1003203  
Vehicle Regn No. : SMF1468S  
Vehicle Mileage : 11639KM  
Vehicle Owner : Mr. Pappachan George  
Certificate No : 1800129129  
Own Damage Excess : \$ 321.00 (Inclusive GST)  
Accident Date : 03 August 2019  
Place : Balestier Road  
Repair Cost : S\$ 5297.40  
WIP No. : 63246  
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159080  
Telephone (65) 6568 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408689  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :   
Time : \_\_\_\_\_  
Date : \_\_\_\_\_

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Aug 2019 09:11		08 Aug 2019 07:59 <a href="#">Edit Adj Rpt</a>	<b>S\$5,250.84</b> <a href="#">Edit Estimates</a>	<b>S\$5,250.84</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><b>[Created by insurer]</b></span>									
Insured: <b>PAPPACHAN GEORGE</b> , ID: S2688329F, Tel: +6592390145									
Vehicle Reg. No.:	<b>SMF1468S</b>	Date of Loss:	03/08/2019 14:00 - :59 [9 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 9246647374SG</b>	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$300.00						
Repairer:	<b>Premium Automobiles Pte Ltd - Alexandra (HQ)</b> 281 Alexandra Pte Ltd, Level B2, 159938 Alexandra - Tel: 63882233								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Mohd Rizal, Nur Mariah Huibrechts</b> ] NurMariahHuibrechts.MohdRizal@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Final Rpt due 21/08/2019]</b>								
Driver/Custodian:	<b>CHRISTALINE GEORGE</b> (32 / Female), NRIC: S8672707B, Tel: +6592384429 Email: CHRISTALYNE_25@HOTMAIL.COM								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (29/11/2019): <b>Alert - Adj Mandate Approved (S\$5250.84) - SMF1468S - Claim Handler: Mohd Rizal,...</b></li> <li>AIG_SG (28/11/2019): <b>Alert - Adj Mandate Maintained - SMF1468S - Claim Handler: Mohd Rizal, Nur Maria...</b></li> <li>AIG_SG (05/11/2019): <b>Alert - Adj Mandate Maintained - SMF1468S - Claim Handler: Mohd Rizal, Nur Maria...</b></li> <li>AIG_SG (08/08/2019): <b>Alert - Adj Mandate Approved (S\$5472.00) - SMF1468S - Claim Handler: Mohd Rizal,...</b></li> <li>AIG_SG (08/08/2019): <b>SMF1468S / OD / 03/08/2019 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SMF1468S (9246647374SG)**  
**OD**  
**Aug 3 2019 2:00PM**  
**[PAPPACHAN GEORGE]**  
**Premium Automobiles Pte Ltd - Alexandra**

<a href="#">Upload Documents</a>			<a href="#">Upload Photos</a>			<a href="#">Compose New Letter</a>			<a href="#">Upload Video</a>			<a href="#">Upload Audio</a>			<a href="#">View</a>		<a href="#">View in Browser</a>	
<b>Video</b>															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)													Thumbnail	Print		
1	03/08/19 18:13	<b>Video - Accident</b> [Linked Accident Report Documents]												1	Load MP4			
<b>Assessment Reports</b>															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	08/08/19 09:26	<b>Adjuster Immediate Advice</b>												1	Load HTM			
2	23/10/19 12:27	<b>Adjuster Immediate Advice</b>												1	Load HTM			
<b>Photos/Images</b>															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
2	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
3	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
4	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
5	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
6	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
7	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
8	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
9	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
10	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
11	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
12	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
13	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
14	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
15	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
16	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
17	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
18	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
19	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
20	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
21	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
22	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
23	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
24	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
25	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
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27	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
28	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
29	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
30	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
31	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
32	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
33	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		
34	23/10/19 11:56	<b>General View</b>												1	Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
35	23/10/19 11:56	General View	Load JPG	<input checked="" type="checkbox"/>
36	23/10/19 11:56	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
37	23/10/19 11:56	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
38	23/10/19 11:56	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
39	23/10/19 11:56	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
40	23/10/19 11:56	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/08/19 09:26	Singapore Accident Statement	Load PDF	
2	08/08/19 09:27	Certificate of Insurance	Load PDF	
3	08/08/19 09:27	MARK ESTIMATE	Load PDF	
4	08/08/19 09:36	Driver's Driving License	Load PDF	
5	23/10/19 12:28	SURVEYOR'S MARKING	Load PDF	
6	23/10/19 12:28	SUPPLEMENTARY	Load PDF	
7	23/12/19 14:35	WORKSHOP INVOICE	Load PDF	
8	23/12/19 14:36	DISCHARGE VOUCHER	Load PDF	

## Linked Accident Report Documents

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	03/08/19 18:13	Video - Accident	Load MP4	
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/09/19 02:27	Accident Statement	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	03/08/19 18:12	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	03/08/19 18:12	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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9	03/08/19 18:12	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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11	03/08/19 18:12	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	03/08/19 18:14	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	03/08/19 18:08	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	03/08/19 18:08	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19013858/R1VF3N2

Date: 23/12/2019

REFERENCE

Insured/Claimant: PAPPACHAN GEORGE

Policy No:

Date of Loss: 03/08/2019

Nature of Claim:

OD

Claim No:

9246647374SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMF1468S

Make &amp; Model: AUDI A3, 1.4 TFSI (A)

Engine No: CZE844473

Reg. Date: 29/10/2018 (Man. Year: 2018)

Chassis No: WAUZZZ8V0K1003203

Colour: Blue

Odometer: 10531 km

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$114,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16

Rear Tyre Size:

205/55R16

Front Left Side: Goodyear 6 mm

Rear Left Side:

Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,966.00	2,193.84	3,772.16	63.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,622.00	3,057.00	3,565.00	53.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>12,588.00</b>	<b>5,250.84</b>	<b>7,337.16</b>	<b>58.29</b>
<b>- Excess (S\$)</b>	<b>300.00</b>	<b>300.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>12,288.00</b>	<b>4,950.84</b>	<b>7,337.16</b>	<b>59.71</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>860.16</b>	<b>346.56</b>	<b>513.60</b>	<b>59.71</b>
<b>Nett Amount (S\$)</b>	<b>13,148.16</b>	<b>5,297.40</b>	<b>7,850.76</b>	<b>59.71</b>

INSPECTION

Date of Assignment: 08/08/2019

Date Inspected: 07/08/2019 Inspected At:

Premium Automobiles Pte Ltd - Alexandra (HQ)

281 Alexandra Pte Ltd, Level B2

Singapore 159938

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR-LH	Repair	2,279.00 FS	*- FS
2	1		*OUTER DOOR SEAL-LH	Serviceable	146.00 FS	*- FS
3	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
5	1		*DOOR CATCH	Serviceable	96.00 FS	*- FS
6	1		*DOOR ATTACHMENT PARTS	Serviceable	218.00 FS	*- FS
7	1		*REAR DOOR-LH	Bent	2,279.00 FS	*1,823.20 FS
8	1		*OUTER DOOR SEAL-LH	Necessary	146.00 FS	*116.80 FS
9	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
10	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
11	1		*DOOR CATCH	Serviceable	85.00 FS	*- FS
12	1		*DOOR ATTACHMENT PARTS	Serviceable	117.00 FS	*- FS
13	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
14	1		*SUNDRIES	Necessary	200.00 FS	*37.92 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>5,966.00</b>	<b>2,193.84</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	280.00	140.00
2	TO DISMANTLE AND RENEW LHS FRONT DOOR AND LHS REAR DOOR.TO REPAIR LHS SILL PANEL.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,450.00	825.00
3	TO RESPRAY LHS FRONT DOOR,LHS REAR DOOR,DOOR HANDLE ABD LHS SILL PANEL	New	3,400.00	1,600.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND REINSTALL LHS FRONT DOOR FITTINGS.WING MIRROR ASSY FOR RESPRAY	New	300.00	300.00
Gross Labour Cost (\$\$)			6,622.00	3,057.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >