

Heng Yap Seng Auto Services
Blk 160, Sin Ming Drive
#08-13 Sin Ming Autocity
Singapore 575722

Date : 12/06/2020

FWD Insurance Singapore
6 Temasek Blvd
#18-01 Suntec Tower Four
Singapore 038986

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE NO: SLE2593Z & SLV7928U ON 31 JULY 2019

We act for Mrs Quah Kim Geok, the owner of vehicle no. SLV7928U which involved in above matter.

For your attention, we hereby to inform you the demand payment of the repair cost of vehicle no. SLV7928U. Cost of repairs for SLV7928U as following:

Lump sum repairs	:	\$	1,450.00
Car replacement rental	:	\$	960.00
Total	:	\$	2,410.00

We appreciate on your attention and looking forward to receive early payment from your company.

Yours faithfully



Heng Yap Seng Auto Services

AUTHORISATION TO ACT

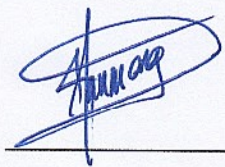
With regard to the accident involving my/our motor vehicle SLV7928U and other(s) SLE2593Z on 31/07/2019 at/along Thong Soon Green, I/We, Quah Kim Geok, NRIC/Company Reg. No. S1480437D hereby authorize and appoint Heng Yap Seng Auto Services ("Workshop") to act for me/us for the purpose of making a third party claim.

I/We further authorize the Workshop to settle my/our above mentioned claim in any manner that they deem fit and the Workshop is also authorized to receive any payment on my behalf for the settlement of my/our claim with the cheque or payment to be made in favor of the Workshop.

I / We also knowledge that any settlement the Workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the drivers/owners/ insurers of the other vehicles are concerned.

Dated this 29 day of Sep 2020

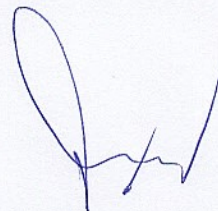
Interpreted and/or witnessed by



Signature

Name Chong Han Meng

NRIC S2725113G



Signature

Name QUAH KIM GEOK

NRIC S1480437D

RELEASE

Claim Reference:	TP / 1201900022327
Surveyor's Reference:	CC4/FWD19013844/Kpa3
TP Reference:	SLV7928U

We, Heng Yap Seng Auto Services ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SLV 7928U ("Vehicle") to accept the sum of \$ 2,092.00, being the amount claimed for \$1,450.00 (repair costs), \$642.00 (loss of rental/ use), \$ - (loss of income), \$ - (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 31/07/2019 (date of accident) at / along Thong Soon Green (location) involving vehicle no/s. SLV 7928U and SLE 2593Z.

This is pursuant to the inspection conducted on 14/08/2019 (date) at the Workshop.

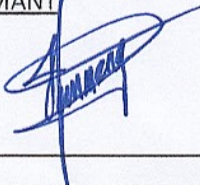
We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SLE 2593Z be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 29 day of Sep 20 20

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



KSC

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

HENG YAP SENG AUTO SERVICES

Blk 160, Sin Ming Drive, #08-13 Sin Ming AutoCity, Singapore 575722

Hp: 9183 3008 Fax: 6873 2017

Email: hysauto1122@hotmail.com

REPAIR BILL

NO: 4817

DATE: 23/08/2019

QUAH KIM GEOK
BLK 513 WOODLANDS DRIVE 14
#07-199
SINGAPORE 730513

COST OF REPAIRS TO VEHICLE NO. SLV7928U
TYPE/MODEL : MAZDA 2
ACCIDENT DATE : 31.07.2019 AT THONG SOON GREEN

Lump sum repairs	\$	1,450.00
Car rental (\$120.00 X 8 days)	\$	960.00

Total : \$ 2,410.00

Singapore Dollars : Two Thousand Four Hundred and Ten Only.

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
QUAH KIM GEOK BLK 513 WOODLANDS DRIVE 14 #07-199 SINGAPORE 730513

DATE	INVOICE NO.
29-Aug-2019	A 40496

	VHA NO.	DUE DATE	VEH. NO.
	A 40496	29-Aug-2019	SLA 2243 E
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 15 AUGUST 2019 TO 23 AUGUST 2019 YOUR REF: SLV 7928 U	8	120.00	960.00
GST @ 7%			\$67.20
TOTAL			\$1,027.20

*All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.*

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd****bizSAFE**

VEHICLE HIRING AGREEMENT

Workshop: *Hay Rap Seal*

HIRER'S PARTICULARS

Name (as in I/C) *CHUAN KIM GEOK*
 NRIC/Passport No: *[REDACTED]* Date of Birth: *26-04-1961*
 Address: *81C ST3 WOODLANDS DRIVE* Age: *48*
14, #07-193 S(*730513*)
 Name & Address of Employer
 Occupation Driving Exp:
 Driving Licence No: *[REDACTED]* Passed Date:
 D/L Type: Local/Int'l/Others:

DRIVER'S PARTICULARS

Name (as in I/C) *ANG JIAN WEI, NICHOLAS*
 NRIC/Passport No: *[REDACTED]* Date of Birth: *09-06-1987*
 Address: *87 THONG SOON GREEN* Age: *32*
S(727393)
 Occupation Driving Exp: *13* Yrs
 Driving Licence No: *[REDACTED]* Passed / Expiry Date: *25/1/2006*
 D/L Type: Local/Int'l/Others: Contact No: *[REDACTED]*

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NON WAIVER EXCESS (Subject to GST): \$ *2000*

ACCESSORIES CHECK

- ☐ Data Cards
 ☐ Camera Systems
 ☐ Hub Cap
 ☐ Radio / CD Cartridge
☐ Jack
 ☐ Tyre Opener
 ☐ Petrol Cap
 ☐ Spare Tyre

Hirer's Signature : *[Signature]*

Additional Driver's Signature :

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<i>15/8/19</i>	<i>12:10</i>	<i>58496</i>	<i>KIAI</i>	

Hirer's/Driver Signature *[Signature]*

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

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Workshop: *Long Keng Seng*

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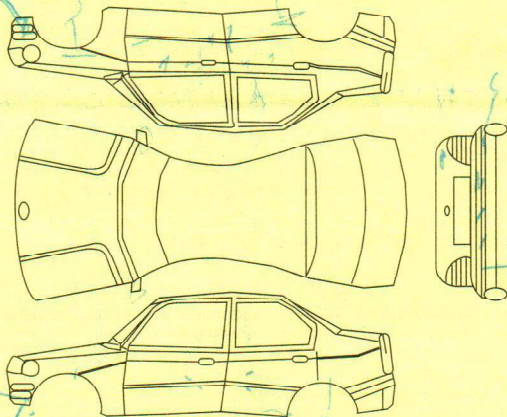
Name & Address of Employer

Occupation *[REDACTED]* Driving Exp: *[REDACTED]*
 Driving Licence No: *[REDACTED]* Passed Date: *[REDACTED]*
 D/L Type: Local/Int'l/Others:

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Make & Model: <i>NISSAN X-TRAIL</i>		Auto/Manual Group:																																																	
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- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : *[Signature]*

Additional Driver's Signature : *[Signature]*

SINGAPORE Use Only

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