

ASS. REC. BY:

REF: CS/CTI 19013843 / f3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Tan Kah Long of CTI Date/Time: 7.8.19 2.09 p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SCN 8200C Insured: SM L 90295at Workshop m/s MOVA Automotive Tel: 6272 3892of BK 1008 Duta North Lane 3 #01-04Policy No: DMHCSN126219000 Claim No: SNM190203626

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 2.8.2019
(Client's Record)CA / REV / REP. / REV 24 HRS rup H.O.D. Endorsement: _____Date/Time: 7.8.19 2.09 p.m Person Contacted: Annie Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SCN 8200C - x
	SM L 90295 - x
<u>20/11/19 @ 5.45pm</u>	<u>Annie will check & email us the status.</u>
<u>19/2/2020-</u>	<u>7p owner withdrew claim, called Nitha and confirmed.</u>
	<u>Reverted through email and menimen. <u>Celine</u> 19/2/2020.</u>

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Aug 2019		07 Aug 2019 14:13 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant: WILLIAM EDWARD FRANCIS SYERS , ID: S6963446Z									
Vehicle Reg. No.:		SCN8200C	Date of Loss:	02/08/2019 14:00 - :59					
Claim Type:		TP / SNM19D203626C02	Policy/Cover Note No.:	DMHCSN19282119000					
Vehicle Reg. No. (Insured):		SML9029S	Policy No. (Claimant):	5080426085					
		Excess:	S\$0.00						
Repairer:		Mova Automotive Pte Ltd (Bukit Merah) Blk 100B, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333							
Handling Insurer:		China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]							
Claimant's Insurer:		NTUC Income Insurance Co-operative Ltd (HQ) - Tel:							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 20/08/2019]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 7 August 2019 2:09 PM
To: Nitha; assignments
Cc: Elaine Cheong
Subject: RE: OUR REF: SNM19D203626-SML9029S-CML - FW: TP CLAIMS - SCN8200C AGAINST SML9029S DOA 02/08/2019 AT ALEXANDRA RD

WITHOUT PREJUDICE

Dear Nitha,

We refer to your email of 07.08.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Nitha [mailto:nitha@moval.com.sg]
Sent: Wednesday, 7 August, 2019 12:53 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203626-SML9029S-CML - FW: TP CLAIMS - SCN8200C AGAINST SML9029S DOA 02/08/2019 AT ALEXANDRA RD

Dear All,

Please assign LKK

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Wednesday, 7 August 2019 12:25 PM

To: nitha@nova.com.sg

Cc: Elaine Cheong

Subject: RE: OUR REF: SNM19D203626-SML9029S-CML - FW: TP CLAIMS - SCN8200C AGAINST SML9029S DOA 02/08/2019 AT ALEXANDRA RD

Without Prejudice

Dear Nitha,

We refer to your email dated 7 August 2019.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
LOW SAR HUEI
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
HONG FOOK CHOY
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Wednesday, 7 August, 2019 11:52 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; nitha@movs.com.sg

Subject: OUR REF: SNM19D203626-SML9029S-CML - FW: TP CLAIMS - SCN8200C AGAINST SML9029S DOA 02/08/2019 AT ALEXANDRA RD

Dear Kah Leong,

Please assist to conduct PRS for SCN8200C.

Note : officer in charge – Elaine Cheong 63896530.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Nitha [<mailto:nitha@movs.com.sg>]

Sent: Wednesday, August 07, 2019 10:27 AM

To: Claims Dept of CTI

Cc: tanyw@movs.com.sg

Subject: TP CLAIMS - SCN8200C AGAINST SML9029S DOA 02/08/2019 AT ALEXANDRA RD

Dear Sir/Madam,

Good day

REF : SML9029S

Kindly assist revert officer in charge and liability and arrange survey for the above mention case.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 19 February 2020 3:55 PM
To: 'Tan Kah Leong'; 'assignments'
Cc: 'SUR'
Subject: RE: OUR REF: SNM19D203626-SML9029S-CML - FW: TP CLAIMS - SCN8200C AGAINST SML9029S DOA 02/08/2019 AT ALEXANDRA RD

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 7 August 2019 2:16 PM
To: 'Tan Kah Leong'; assignments
Cc: 'Elaine Cheong'; SUR
Subject: RE: OUR REF: SNM19D203626-SML9029S-CML - FW: TP CLAIMS - SCN8200C AGAINST SML9029S DOA 02/08/2019 AT ALEXANDRA RD

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

View Sent Message

This mail is associated with :

*SCN8200C (SNM19D203626C02)
[SML9029S]

TP
WILLIAM EDWARD FRANCIS SYERS
Aug 2 2019 2:00PM

Mova Automotive Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 19/02/2020 15:55 PM.
To KahLeong.Tan@sg.cntaiping.com
Subject SCN 8200C

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.