

1 (continued)
INCEPT BY

REF:

CE3/MA14013833/Avd3n2

ASSIGNMENT

Meimen

Front: _____ Date: _____

Estimated Cost: _____

☒ OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100317887-06

Claims No. _____

Sum Insured: _____ Excess: 2000

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 67K

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: 88 Consistent?: Yes or No

Est. Repairs: 8 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKF528H Yr Regn: 2012 Oct.

Type: ☒ M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 Avant c.c. 1984

Colour: Black A/C: Insured / Std / Nil / NA

Sp. Reading 59124 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAA222462CN085646

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or

Brake: Good / Jammed / Leaked / Burnt or

Modi: Nil / SR / STD A/Rim or

Tyre Size: F: 225/55R17

R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIS / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 5/8/19 D.O.I. 07/08/19

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG.
	SKF 528H - CE3/MA14013833/Avd3n2
7/8/19	Revert via meimen
8/8/19	Rece approved \$11,500 from Victor by meimen
	MV: 67K
	PV: 55.5K
	Nett: 11.5K

RECEIVED 14 DEC 2019

8/8/19 Informed Huzaini c/A at repair limit \$11500 ex \$2000 by email
23/10/19 Confirmed \$11,500 by email (Red 3T, 561, 779)

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) 3/12 - typist	2)	IN	Basic & Add.	200
3)	3)	OUT	S + RS, SI	11
4)	4)		Photos	
5)	5)		Others	
Final Report			TOTAL	211

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
-----	---	-------	---

Attn:	Khoo, Kay-Eng	Date:	07 Aug 2019
-------	---------------	-------	-------------

Preliminary Advice

Vehicle No	: SKF528H	Accident Date	: 05/08/2019
Make	: AUDI A6 AVANT	Policy No.	: 2100317887-06
Assignment Date	: 07/08/2019	Excess	: S\$0.00
Date of Inspection	: 07/08/2019	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	49,061.00
Revised Amount	:S\$	16,008.00
Check Items (Estimated)	:S\$	1,752.00
Total	:S\$	17,760.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	67,000.00
COE / PARF Rebate	:S\$	55,437.00
Salvage Value	:S\$	
Margin for Repair	:S\$	11,563.00

Remarks

() The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : Kindly advice on offer repair cost to repairer.

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 8 August 2019 6:36 PM
To: Veron Chen (LKKAUTO); SUR
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKF 528 H ON 5/8/2019 (AIG OD)

Hi Veron,

Thank you for the approval with \$2000 Limit Repair \$11,500

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 8 August 2019 5:26 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKF 528 H ON 5/8/2019 (AIG OD)

Dear Ezuwan Huzaini,

As instructed by our client , please proceed to repair the insured vehicle SKH 528H at repair limit \$11,500 (Excess \$2000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 8 August 2019 5:15 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SKF 528 H ON 5/8/2019

Hi Veron,

Noted with thanks

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 8 August 2019 1:45 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKF 528 H ON 5/8/2019

Dear Ezuwan Huzaini,

Still pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Thursday, 8 August 2019 1:37 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKF 528 H ON 5/8/2019

Dear all,

Any update on the approval?

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

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55 Ubi Road 1 Road Singapore 408699
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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 7 August 2019 2:46 PM
To: 'SUR' <sur@lkkauto.com>
Cc: 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKF 528 H ON 5/8/2019

Dear all,

Above mention vehicle already survey today morning by surveyor Adrian, seeking your approval to proceed with the repair.

and please advise on the excess amount.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 5 August 2019 3:56 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKF 528 H ON 5/8/2019

Dear Syafiq,

Appointment confirmed.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 5 August, 2019 3:48 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SKF 528 H ON 5/8/2019

Dear All,

Kindly register OD claims for this vehicle.

Attached is GIA report and the undertaking and interview form for your reference.

We will forward you the estimate once is available.

Please arrange for survey on 7/8/2019 10am. Owner waiting.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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To: claims@premiumauto.com.sg; SUR
Cc: (nora.khai@premiumauto.com.sg)
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As instructed by our client, please proceed to repair the **insured vehicle SKH 528H at repair limit \$11,500 (Excess \$2000/-)**.

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All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SKF 528 H ON 5/8/2019

Hi Veron,

Noted with thanks

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

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Cc: 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>

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This mail is associated with :

***SKF528H (4920227948SG)**

OD

Aug 5 2019 11:20AM

[SANG HWAN HWANG]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 08/08/2019 16:47 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11500.00) - SKF528H - Claim Handler: Azlan, Syazairdina

Approved:11500.00:Repair limit at \$11,500.00. To confirm if repairer able to repair within the limit. If not to proceed as total loss. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	586R
Vehicle Details	
Vehicle No.:	SKF528H
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A6 AVANT 2.0 TFSI MU
Primary Colour:	Blue
Manufacturing Year:	2011
Engine No.:	CDN242840
Chassis No.:	WAUZZZ4G2CN085646
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$46,050.00
Original Registration Date:	16 Oct 2012
First Registration Date:	16 Oct 2012
Transfer Count:	0
Actual ARF Paid:	\$46,050.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Oct 2022
PARF Rebate Amount:	\$29,932.00
Intended COE Rebate Details	
COE Expiry Date:	15 Oct 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$80,001.00
COE Rebate Amount:	\$25,505.00
Total Rebate Amount:	\$55,437.00

The information contained herein is correct as at 07 Aug 2019

OK

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 23 October 2019 10:56 AM
To: Boo seng yak; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg;
SUR
Subject: RE: FINAL REVISION - SKF528H - OD AIG - SURVEYED 7 AUG 19

Dear Mr Boo,

Confirm repair cost Limit \$11,500.00 before excess \$2000 and GST @ 8 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 21 October 2019 5:41 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SKF528H - OD AIG - SURVEYED 7 AUG 19

Hi Adrian and all,

Revised estimate and photos attached.

Please confirm repair cost Limit \$11,500.00 @ 8 days exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb



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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection	audi a6 avant	Any	Any	Any	Any	Any	Any	Available
------------------	---------------	-----	-----	-----	-----	-----	-----	-----------

☐ **Audi A6 Avant 2.0A TFSI MU** \$58,888 \$13,840 /yr 29-Feb-2012 1,984 cc 105,000 km Stationwagon Available

Superbly Maintained With Many Parts Changed And Receipt To Prove, Accident Free, Fuel Efficient, Very Clean Interior With 3M Leather And Vinyl Restorer Applied Weekly, Drive With Full Confidence, No Repairs Needed. Viewing Strictly By Appointment Only.

360 VR Cars

Posted: 11-Jul-2019 Tags: 2012 Audi A6, 2012 audi a6, Audi A6, used A6, Audi A6, A6, A6, Used Audi

☐ **Audi A6 Avant 2.0A TFSI MU** \$75,800 \$15,880 /yr 30-Nov-2012 1,984 cc - Stationwagon Available

Up To 100% Flexible Loan Available. 100% Accident Free. Best Unit. Sporty Silver. We Provide Lowest Interest Rate. Flexible Loan And High Trade In Are Available. Package With Unrivalled Warranty Complete With Certificate And Test Report. Meet Our Friendly Consultant For A...

Classic Credit Pte Ltd

Posted: 02-Jul-2019 Tags: 2012 Audi A6, 2012 audi a6, Audi A6, used A6, Audi A6, A6, A6, Used Audi

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AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HWANG SANG HWAN
 Period of Insurance : 16 Oct 2018 To 15 Oct 2019
 Engine No. : CDN242840
 Chassis No. : WAUZZZ4G2CN085646

Vehicle No. : SKF528H
 Policy No. : 2100317887-06
 Endorsement No. :
 Issued Date : 12 Sep 2018

ABOUT THE COVER

Make/Model : AUDI A6 C7 AVANT 2.0 TFSI MU
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2012
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PAFF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$2000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

HWANG SANG HWAN - \$2000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408899 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Details	
Owner ID Type:	Foreign Identification Number
Owner ID:	586R
Vehicle Details	
Vehicle No.:	SKF528H
Vehicle to be Exported:	Yes
Intended Deregistration Date:	07 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A6 AVANT 2.0 TFSI MU
Primary Colour:	Blue
Manufacturing Year:	2011
Engine No.:	CDN242840
Chassis No.:	WAUZZZ4G2CN085646
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$46,050.00
Original Registration Date:	16 Oct 2012
First Registration Date:	16 Oct 2012
Transfer Count:	0
Actual ARF Paid:	\$46,050.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Oct 2022
PARF Rebate Amount:	\$29,932.00
Intended COE Rebate Details	
COE Expiry Date:	15 Oct 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$80,001.00
COE Rebate Amount:	\$25,505.00
Total Rebate Amount:	\$55,437.00

The information contained herein is correct as at 07 Aug 2019

OK



AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : HWANG SANG HWAN
VEHICLE NUMBER : SKF528H
DATE/ TIME OF ACCIDENT : 05/08/2019 1120HRS
PLACE OF ACCIDENT : 22 NASSIM HILL THE LOFT 258468
THIRD PARTY VEHICLE (IF ANY) :

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

LEFT from a shopping mall (Tanglin mall) and back home
destination - my house / location of the accident.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Scratching the corner of the pillar in the car
park to the left side of the car starting
from front door to rear door and body.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No injury

Hwang Sang Hwan

NAME:

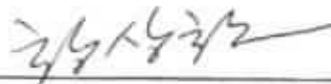
20/8/19
I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

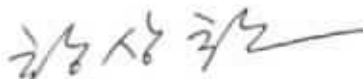
UNDERTAKING

I, HWANG SANG HWAN (NRIC No. G5217586R), hereby confirm that the Singapore Accident Statement lodged by me on 05/08/2019 at 1120HRS hours pertaining to the accident involving motor car Reg. No: SKF528H, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : 
Name of Insured / Driver : HWANG SANG HWAN
Nric No. : G5217586R
Date : 05/08/2019

Signature : 
Name of Policyholder : HWANG SANG HWAN
Nric No. : G5217586R
Date : 05/08/2019

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0941/2019/NS
Date	:	6-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MR SANG HWAN HWANG
Address	:	22 NASSIM HILL, THE LOFT #04-14 Singapore 258468
Telephone	:	HP +65 96525082
Type of Claim	:	Own Damage Claims
Policy No.	:	2100317887-06
Vehicle No	:	SKF 528 H
Model Code	:	Audi A6 C7 2.0 TFSI MU 4G
Model / Year	:	Oct-12
Engine No	:	CDN 242840
Chassis No	:	WAUZZZ4G2CN085646
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	5-Aug-19
Place of Accident	:	22 NASSIM HILL, THE LOFT

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKF 528 H

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function	S/N \$ 360.00	X
2	To renew lhs 1/4 glass to facilitate fender renewal.	S/N \$ 300.00	X
3	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00	/ ✓
4	To dilodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00	X
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00	X
SUB TOTAL LABOUR CHARGES		: \$ 4,020.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKF 528 H

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To dismantle rear bumper, rear lid, lhs sill panel trim, lhs front door and lhs rear door. Cut out and weld lhs rear fender and lhs inner C-pillar panel. Renew lhs front door, lhs rear door and lhs sill panel trim. Re-organise rear crash management components. reinstall all parts removed.	\$ 11,200.00	2000. ✓
7	To respray lhs rear fender, lhs front door, lhs sill panel, lhs sill panel trim, door entrances, roof channel, drain panel, lhs inner C-pillar panel and end panelling. To carry out stone chip treatment and joint sealer works. <i>Rear Door ✓ Hurdle x 02</i>	\$ 7,800.00	2400 ✓ 2200 = 4 x 550 200 = Hurdle x 02 <u>2400</u>
8	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓	✓
9	To carry out diagnostic checks.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: <u>\$ 23,492.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKF 528 H

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR - LH <i>Revised</i>	\$ 3,374.00	✓ 2699.00
2	FRONT DOOR STONE GUARD FILM - LH <i>new</i>	NEC \$ 110.00	✓ 88
3	FRONT DOOR ATTACHMENT PARTS <i>Not Nec</i>	\$ 173.00	? X
4	OUTER DOOR SEAL <i>new</i>	NEC \$ 212.00	✓ 169.60
5	BONDING AGENT <i>Not Nec</i>	NEC \$ 45.00	? X
6	CLEANING SOLUTION <i>Not Nec</i>	NEC \$ 65.00	? X
7	DOOR CATCH <i>new</i>	\$ 109.00	+
8	FRONT DOOR HANDLE TRIM PLATE - LH <i>Repair</i>	\$ 410.00	+
9	FRONT DOOR HANDLE CAP - LH <i>new</i>	\$ 79.00	+
10	REAR DOOR - LH <i>Distorted</i>	\$ 3,374.00	✓ 2699.00
11	REAR DOOR ATTACHMENT PARTS <i>Not Nec</i>	\$ 112.00	? X
12	OUTER DOOR SEAL <i>new</i>	NEC \$ 212.00	✓ 169.60
13	BONDING AGENT <i>Not Nec</i>	NEC \$ 45.00	? X
14	CLEANING SOLUTION <i>Not Nec</i>	NEC \$ 65.00	? X
15	DOOR CATCH <i>new</i>	\$ 109.00	+
16	OUTER DOOR SEAL <i>2 new</i>	\$ 168.00	+
17	INNER DOOR SEAL <i>1 new</i>	\$ 229.00	+
18	REAR DOOR HANDLE TRIM PLATE - LH <i>cut</i>	\$ 410.00	✓ 328
19	REAR DOOR HANDLE CAP - LH <i>new</i>	\$ 79.00	+
20	REAR DOOR HANDLE SENSOR <i>Not new</i>	1 \$ 237.00	+
SUB TOTAL SPARE PARTS		: \$ 9,617.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKF 528 H

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	HANDLE BASE - LH <i>not in</i>	\$ 124.00	x
22	WINDOW REGULATOR - LH <i>Not Nec</i>	\$ 320.00	? X
23	WINDOW REGULATOR MOTOR - LH <i>not in</i>	\$ 322.00	x
24	DOOR CONTROL UNIT <i>not in</i>	\$ 685.00	x
25	UPPER DOOR HINGE - LH <i>Not Nec</i>	\$ 96.00	? X
26	LOWER DOOR HINGE - LH <i>Not Nec</i>	\$ 94.00	? X
27	LOWER PLATE <i>Not Nec</i>	2 \$ 28.00	? X
28	SIDE MEMBER TRIM - LH <i>De</i>	\$ 783.00	- 636.40
29	SIDE MEMBER TRIM ADHESIVE TAPE <i>3 pc</i>	NEC \$ 15.00	- 113.6
30	SIDE MEMBER TRIM CLIP	NEC \$ 96.00	- 76.56
31	FRONT ^{REAR} DOOR STONE GUARD FILM - LH <i>in</i>	NEC \$ 108.00	- 86.40
32	REAR SILL TRIM STRIP - LH <i>Not Nec</i>	\$ 109.00	? X
33	REAR FENDER - LH <i>Regr</i>	\$ 3,162.00	+
34	INNER C-PILLAR PANEL - LH <i>3 pc in</i>	\$ 754.00	+
35	QUARTER GLASS - LH	\$ 551.00	+
36	REAR SIDE WINDOW TRIM STRIPS - LH <i>2</i>	\$ 235.00	+
37	ROOF MOLDING - LH <i>not in</i>	\$ 464.00	+
38	REAR BELT MOLDING - LH	\$ 256.00	+
39	LED TAIL LIGHT - LH <i>combined</i>	\$ 1,149.00	✓ 919.20
40	TAIL LIGHT TRIM - LH <i>not in</i>	\$ 27.00	+
SUB TOTAL SPARE PARTS		\$ 9,378.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SKF 528 H

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	ALUMINIUM RIM 6 Not Nec	\$	733.00 ✓ X
42	RUBBER VALVE 4 Not Nec	4 \$	13.00 ✓
43	WHEEL HOUSING LINER - LH	\$	256.00 ✓
44	WHEEL HOUSING LINER ATTACHMENT PARTS } Not Nec	\$	72.00 ✓
45	ACRYLIC SEALANT	S/N \$	180.00 ✓
46	CAVITY WAX	S/N \$	140.00 ✓
47	STONE CHIP	S/N \$	180.00 ✓
48	METAL FILLER POWDER	S/N \$	280.00 ✓
49	1/4 GLASS SEALANT	S/N \$	100.00 ✓
50	SUNDRIES Not Nec	\$	600.00 ? X
TOTAL SPARE PARTS		:	\$ 21,549.00
TOTAL LABOUR CHARGES		:	\$ 27,512.00
GRAND TOTAL		:	\$ 49,061.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

45041

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 07/08/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 08 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0941/2019/NS
Date	:	6-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

8 days exclude 1 Sunday - ok - jb

21-Oct-19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MR SANG HWAN HWANG
Address	:	22 NASSIM HILL, THE LOFT #04-14 Singapore 258468
Telephone	:	HP +65 96525082
Type of Claim	:	Own Damage Claims
Policy No.	:	2100317887-06
Vehicle No	:	SKF 528 H
Model Code	:	Audi A6 C7 2.0 TFSI MU 4G
Model / Year	:	Oct-12
Engine No	:	CDN 242840
Chassis No	:	WAUZZZ4G2CN085646
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	5-Aug-19
Place of Accident	:	22 NASSIM HILL, THE LOFT

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKF 528 H

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function	S/N	\$ 360.00	
2	To renew lhs 1/4 glass to facilitate fender renewal.	S/N	\$ 300.00	
3	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$ 560.00	\$ 560.00
4	To dilodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N	\$ 1,400.00	
SUB TOTAL LABOUR CHARGES		:	\$ 4,020.00	\$ 560.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKF 528 H

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
	<i>c/f</i>		\$ 560.00
6	To dismantle rear bumper, rear lid, lhs sill panel trim, lhs front door and lhs rear door. Cut out and weld lhs rear fender and lhs inner C-pillar panel. Renew lhs front door, lhs rear door and lhs sill panel trim. Re-organise rear crash management components. reinstall all parts removed.	\$ 11,200.00	\$ 2,000.00
7	To respray lhs rear fender, lhs front door, lhs sill panel, lhs sill panel trim, door entrances, roof channel, drain panel, lhs inner C-pillar panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 7,800.00	\$ 2,400.00
8	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
9	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	: \$ 23,492.00	\$ 5,432.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKF 528 H

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT DOOR - LH	\$ 3,374.00	\$ 2,699.20
2	FRONT DOOR STONE GUARD FILM - LH	NEC \$ 110.00	\$ 88.00
3	FRONT DOOR ATTACHMENT PARTS	\$ 173.00	
4	OUTER DOOR SEAL	NEC \$ 212.00	\$ 169.60
5	BONDING AGENT	NEC \$ 45.00	
6	CLEANING SOLUTION	NEC \$ 65.00	
7	DOOR CATCH	\$ 109.00	
8	FRONT DOOR HANDLE TRIM PLATE - LH	\$ 410.00	
9	FRONT DOOR HANDLE CAP -LH	\$ 79.00	
10	REAR DOOR - LH	\$ 3,374.00	\$ 2,699.20
11	REAR DOOR ATTACHMENT PARTS	\$ 112.00	
12	OUTER DOOR SEAL	NEC \$ 212.00	\$ 169.60
13	BONDING AGENT	NEC \$ 45.00	
14	CLEANING SOLUTION	NEC \$ 65.00	
15	DOOR CATCH	\$ 109.00	
16	OUTER DOOR SEAL	\$ 168.00	
17	INNER DOOR SEAL	\$ 229.00	
18	REAR DOOR HANDLE TRIM PLATE - LH	\$ 410.00	\$ 328.00
19	REAR DOOR HANDLE CAP - LH	\$ 79.00	
20	REAR DOOR HANDLE SENSOR	1 \$ 237.00	
	SUB TOTAL SPARE PARTS	\$ 9,617.00	\$ 6,153.60

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKF 528 H

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
			\$	6,153.60
21	HANDLE BASE - LH		\$ 124.00	
22	WINDOW REGULATOR - LH		\$ 320.00	
23	WINDOW REGULATOR MOTOR - LH		\$ 322.00	
24	DOOR CONTROL UNIT		\$ 685.00	
25	UPPER DOOR HINGE - LH		\$ 96.00	
26	LOWER DOOR HINGE - LH		\$ 94.00	
27	LOWER PLATE	2	\$ 28.00	
28	SIDE MEMBER TRIM - LH		\$ 783.00	\$ 626.40
29	SIDE MEMBER TRIM ADHESIVE TAPE	NEC	\$ 15.00	\$ 11.36
30	SIDE MEMBER TRIM CLIP	NEC	\$ 96.00	\$ 76.56
31	FRONT DOOR STONE GUARD FILM - LH	NEC	\$ 108.00	\$ 86.40
32	REAR SILL TRIM STRIP - LH		\$ 109.00	
33	REAR FENDER - LH		\$ 3,162.00	
34	INNER C-PILLAR PANEL - LH		\$ 754.00	
35	QUARTER GLASS - LH		\$ 551.00	
36	REAR SIDE WINDOW TRIM STRIPS - LH		\$ 235.00	
37	ROOF MOLDING - LH		\$ 464.00	
38	REAR BELT MOLDING - LH		\$ 256.00	
39	LED TAIL LIGHT - LH		\$ 1,149.00	\$ 919.20
40	TAIL LIGHT TRIM - LH		\$ 27.00	
	SUB TOTAL SPARE PARTS		\$ 9,378.00	\$ 7,873.52

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SKF 528 H

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		c/f	\$	7,873.52
41	ALUMINIUM RIM		\$ 733.00	
42	RUBBER VALVE	4	\$ 13.00	
43	WHEEL HOUSING LINER - LH		\$ 256.00	
44	WHEEL HOUSING LINER ATTACHMENT PARTS		\$ 72.00	
45	ACRYLIC SEALANT	S/N	\$ 180.00	
46	CAVITY WAX	S/N	\$ 140.00	
47	STONE CHIP	S/N	\$ 180.00	
48	METAL FILLER POWDER	S/N	\$ 280.00	
49	1/4 GLASS SEALANT	S/N	\$ 100.00	
50	SUNDRIES		\$ 600.00	
TOTAL SPARE PARTS		:	\$ 21,549.00	\$ 7,873.52
TOTAL LABOUR CHARGES		:	\$ 27,512.00	\$ 5,432.00
GRAND TOTAL		:	\$ 49,061.00	\$ 13,305.52

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKF 528 H

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0941/2019/NH

2 DEC 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKF 528 H, Audi A6 C7 2.0 TFSI MU 4G.

With reference to the above-mentioned vehicle, no. **SKF 528 H**, claimant, **Mr. Sang Hwan Hwang**, please find the related document per attached.

1. A copy of the Original invoice no. 85014467 – S\$ 10,165.00
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

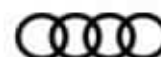
Encl
AIG – SKF 528 H

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore

281 Alexandra Road
Singapore 159936
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre

281 Alexandra Road
Singapore 159936
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre

55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service

Service Appointment 8366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 18:03

Company Reg.No.199902271W

GST Reg.No.199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014467 Date : 13/11/2019 Order : SKF0528H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SKF0528H (V 17618)

Regn Date: 16/10/2012

Mileage: 59479

WIP No 63156

Model : A6 C7 AVANT 2.0 TFSI MU

Chassis: WAUZZZ4G2CN085646

Engine: CDN 242840

DEPT U

You have been assisted by:- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractual LIMIT repair basis as agreed	11,500.00	1.00	11,500.00
Q	EXC	Insurance Excess/Liability	-2000.00	1.00	-2000.00

Parts 0.00
Labour 0.00
Sublet 11,500.00
Menus 0.00
Lubricant 0.00

Sub- Total 9,500.00

7% GST 665.00

Grand Total 10,165.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

10 AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKF 528 H

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0941/2019/EH
11 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI MU 4G
Vehicle Chassis No. : WAUZZZ4G2CN085646
Vehicle Regn No. : **SKF 528 H**
Vehicle Mileage : 59428 KM
Vehicle Owner : Mr. Sang Hwan Hwang
Certificate No : 2100317887-06
Own Damage Excess : \$ 2,140.00 (Inclusive GST)
Accident Date : 5 Aug 2019
Place : 22 Nassim Hill, The Loft
Repair Cost : S\$ 10,165 /-
WIP No. : 63156
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

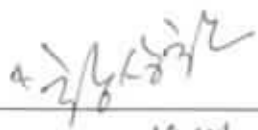
Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


1915hrs
11/9

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Aug 2019 13:32		07 Aug 2019 12:31 Edit Adj Rpt	\$11,500.00 Edit Estimates	\$11,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	SANG HWAN HWANG, ID: G5217586R, Tel: +6596525082, Email: GAS.SEAN@YAHOO.COM								
Vehicle Reg. No.:	SKF528H	Date of Loss:	05/08/2019 11:00 - :59 [81 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 4920227948SG	Policy/Cover Note No.:	2100317887-06 (Comprehensive)						
		Excess:	\$12,000.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/08/2019]								
Driver/Custodian:	SANG HWAN HWANG (40 / Male), NRIC: G5217586R, Tel: +6596525082 Email: GAS.SEAN@YAHOO.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (08/08/2019): Alert - Adj Mandate Approved (\$11500.00) - SKF528H - Claim Handler: Azlan, Syaz... - AIG_SG (07/08/2019): SKF528H / OD / 05/08/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKF528H (4920227948SG)

OD

Aug 5 2019 11:20AM

[SANG HWAN HWANG]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Assessment Reports															1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	07/08/19 15:19	Adjuster Immediate Advice														Load HTM	☒	
Photos/Images															3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	07/08/19 17:40	General View														Load JPG	☒	
2	07/08/19 17:40	General View														Load JPG	☒	
3	07/08/19 17:40	General View														Load JPG	☒	
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27	07/08/19 17:40	General View														Load JPG	☒	
28	23/10/19 10:47	Reinspection Photo														Load JPG	☒	
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30	23/10/19 10:47	Reinspection Photo														Load JPG	☒	
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38	23/10/19 10:47	Reinspection Photo														Load JPG	☒	
Documentation															1 per page		☒	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/08/19 13:00	Singapore Accident Statement	1	Load PDF	
2	07/08/19 13:00	Certificate of Insurance	1	Load PDF	
3	07/08/19 13:01	Insured's Driving License	1	Load PDF	
4	07/08/19 13:01	MARK ESTIMATE	1	Load PDF	
5	07/08/19 13:01	INTERVIEW FORM	1	Load JPG	☒
6	07/08/19 13:02	UNDERTAKING	1	Load JPG	☒
7	07/08/19 13:02	Log card (if available)	1	Load PDF	
8	07/08/19 13:02	SG CAR MART	1	Load PDF	
9	05/12/19 09:43	WORKSHOP INVOICE	1	Load PDF	
10	05/12/19 09:43	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

				View	Use Viewer
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/08/19 15:36	Accident Statement	1	Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/08/19 15:29	Accident Photo	1	Load JPG	☒
2	05/08/19 15:29	Accident Photo	1	Load JPG	☒
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19	05/08/19 15:29	Accident Photo	1	Load JPG	☒
20	05/08/19 15:29	Accident Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	05/08/19 15:32	Sketch Plan	1	Load JPG	☒
2	05/08/19 15:32	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☒ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19013833/AVD3N2

Date: 05/12/2019

REFERENCE

Insured/Claimant:	SANG HWAN HWANG	Policy No:	2100317887-06	
Date of Loss:	05/08/2019	Nature of Claim:	OD	Claim No: 4920227948SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKF528H	Engine No:	CDN242840
Make & Model:	AUDI A6 AVANT, 2.0 TFSI (C7) (A)	Chassis No:	WAUZZZ4G2CN085646
Reg. Date:	16/10/2012 (Man. Year: 2011)	Odometer:	59124 km
Colour:	Black		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$67,000.00		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	225/55R17	Rear Tyre Size:	225/55R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	21,549.00	7,873.52	13,675.48	63.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	23,492.00	5,432.00	18,060.00	76.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	45,041.00	13,305.52	31,735.48	70.46
Approved Total (Overridden) (\$\$)		11,500.00		
- Excess (\$\$)	2,000.00	2,000.00	0.00	0.00
(\$\$)	43,041.00	9,500.00	33,541.00	77.93
+ GST 7.00/7.00% (\$\$)	3,012.87	665.00	2,347.87	77.93
Nett Amount (\$\$)	46,053.87	10,165.00	35,888.87	77.93

INSPECTION

Date of Assignment:	07/08/2019	
Date Inspected:	07/08/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	8.0 days	

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR-LH	Dented	3,374.00 FS	*2,699.20 FS
2	1		*FRONT DOOR STONE GUARD FILM-LH	Necessary	110.00 FS	*88.00 FS
3	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	173.00 FS	*- FS
4	1		*OUTER DOOR SEAL	Necessary	212.00 FS	*169.60 FS
5	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
6	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
7	1		*DOOR CATCH	Not Necessary	109.00 FS	*- FS
8	1		*FRONT DOOR HANDLE TRIM PLATE-LH	Repair	410.00 FS	*- FS
9	1		*FRONT DOOR HANDLE CAP-LH	Not Necessary	79.00 FS	*- FS
10	1		*REAR DOOR-LH	Distorted	3,374.00 FS	*2,699.20 FS
11	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	112.00 FS	*- FS
12	1		*OUTER DOOR SEAL	Necessary	212.00 FS	*169.60 FS
13	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
14	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
15	1		*DOOR CATCH	Not Necessary	109.00 FS	*- FS
16	1		*OUTER DOOR SEAL	Not Necessary	168.00 FS	*- FS
17	1		*INNER DOOR SEAL	Not Necessary	229.00 FS	*- FS
18	1		*REAR DOOR HANDLE TRIM PLATE-LH	Cut	410.00 FS	*328.00 FS
19	1		*REAR DOOR HANDLE CAP-LH	Not Necessary	79.00 FS	*- FS
20	1		*REAR DOOR HANDLE SENSOR	Not Necessary	237.00 FS	*- FS
21	1		*HANDLE BASE-LH	Not Necessary	124.00 FS	*- FS
22	1		*WINDOW REGULATOR-LH	Not Necessary	320.00 FS	*- FS
23	1		*WINDOW REGULATOR MOTOR-LH	Not Necessary	322.00 FS	*- FS
24	1		*DOOR CONTROL UNIT	Not Necessary	685.00 FS	*- FS
25	1		*UPPER DOOR HINGE-LH	Not Necessary	96.00 FS	*- FS
26	1		*LOWER DOOR HINGE-LH	Not Necessary	94.00 FS	*- FS
27	2		*LOWER PLATE	Not Necessary	28.00 FS	*- FS
28	1		*SIDE MEMBER TRIM-LH	Deformed	783.00 FS	*626.40 FS
29	1		*SIDE MEMBER TRIM ADHESIVE TAPE	Necessary	15.00 FS	*11.36 FS
30	1		*SIDE MEMBER TRIM CLIP	Necessary	96.00 FS	*76.56 FS
31	1		*REAR DOOR STONE GUARD FILM-LH	Necessary	108.00 FS	*86.40 FS
32	1		*REAR SILL TRIM STRIP-LH	Not Necessary	109.00 FS	*- FS
33	1		*REAR FENDER-LH	Repair	3,162.00 FS	*- FS
34	1		*INNER C-PILLAR PANEL-LH	Not Necessary	754.00 FS	*- FS
35	1		*QUARTER GLASS-LH	Not Necessary	551.00 FS	*- FS
36	1		*REAR SIDE WINDOW TRIM STRIPS-LH	Not Necessary	235.00 FS	*- FS
37	1		*ROOF MOLDING-LH	Not Necessary	464.00 FS	*- FS
38	1		*REAR BELT MOLDING-LH	Not Necessary	256.00 FS	*- FS
39	1		*LED TAIL LIGHT-LH	Cracked	1,149.00 FS	*919.20 FS
40	1		*TAIL LIGHT TRIM-LH	Not Necessary	27.00 FS	*- FS
41	1		*ALUMINIUM RIM	Not Necessary	733.00 FS	*- FS
42	4		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
43	1		*WHEEL HOUSING LINER-LH	Not Necessary	256.00 FS	*- FS
44	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	72.00 FS	*- FS
45	1		*ACRYLIC SEALANT	Not Necessary	180.00 FS	*- FS
46	1		*CAVITY WAX	Not Necessary	140.00 FS	*- FS
47	1		*STONE CHIP	Not Necessary	180.00 FS	*- FS
48	1		*METAL FILLER POWDER	Not Necessary	280.00 FS	*- FS
49	1		*1/4 GLASS SEALANT	Not Necessary	100.00 FS	*- FS
50	1		*SUNDRIES	Not Necessary	600.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 21,549.00 7,873.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	New	360.00	0.00
2	TO RENEW LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	0.00
3	TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	560.00	560.00
4	TO DILODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	0.00
5	TO REMOVE AND REINSTALL REAR SEAT,BACK REST,HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	0.00
6	TO DISMANTLE REAR BUMPER,REAR LID,LHS SILL PANEL TRIM,LHS FRONT DOOR AND LHS REAR DOOR.CUT OUT AND WELD LHS REAR FENDER AND LHS INNER C-PILLAR PANEL.RENEW LHS FRONT DOOR,LHS REAR DOOR AND LHS SILL PANEL TRIM.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	11,200.00	2,000.00
7	TO RESPRAY LHS REAR FENDER,LHS FRONT DOOR,LHS SILL PANEL,LHS SILL PANEL TRIM,DOOR ENTRANCES,ROOF CHANNEL,DRAIN PANEL,LHS INNER C-PILLAR PANEL AND END PANELLING.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	7,800.00	2,400.00
8	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			23,492.00	5,432.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >