

ASS. REC. BY:

REF:

08/FCI19013831/Axd3m2

Special Instruction:

Assigner:

Adrian

ASSIGNMENT (Office)

CWS

From (Person): Henry Kao

of

FCI

Date/Time:

9:28am @ 7/8/19

Estimated Cost:

Bill to:

OD TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLZ9779Z

Insured:

SHB 4837X

at Workshop m/s

Ace Autolution

Tel:

68441184

of

13 kaki Bukit Road 4 # 03-29

Policy No:

Claim No:

D19005111MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

7/8/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

CDS

H.O.D. Endorsement:

Date/Time:

9:53am @ 7/8/19

Person Contacted:

Anne

Vehicle IN/OUT

Date/Time	Action/Instruction
	Estimate 1 ✓
	SLZ 9779Z - X
	SHB 4837X - X
7/8/19	Informed FCI pending workshop est by email
28/8/19	Adrian confirmed LS \$6800 (Red 8475.07, SS10)
28/8/19	Email preli revised to FCI

ASS. REC. BY:

Adrian

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

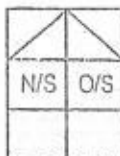
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 9 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SL29779Z Yr Regn: 2018 / March.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Vios - C.C. 1496

Colour: Red. A/C: Insured / Std / NI / NA

Sp. Reading: 24909 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MR2B23F340116097

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60R15

R: 185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 07/08/19.

Survey held at Ave Antolution.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP 1st Cap.

Date/Time, File Pass to?

Date/Time, File Return to?

1) 28/8 - typist

2)

3)

4)

5)

6)

Prel. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date: 6/15/90

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

170 + 90

50

50

81

441



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19005111MFSH

Our ref: CS/FC119013831/Avd3

Date : 28/8/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLZ 9779Z

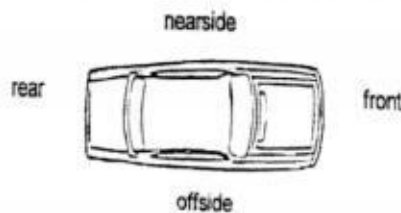
We thank you for your instruction on 7/8/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 7/8/2019 at the premises of M/s ACE AUTOLUTION PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$15,275.07
Revised Estimate Amount	: S\$6,800.00 (LUMP SUM)
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	06-08-2019	Our Ref No. D19005111MFSH
Accident Date	04-08-2019	Claim Type. Third Party
Insured Vehicle	SHB4837X	Third Party Vehicle. SLZ9779Z
Survey Location	13 KAKI BUKIT ROAD 4 BARTLEY BIZ CENTRE#03-29 & #03-30	
Contact Person.	JENNY / SHU WEN	
Contact No.	68441184/ 96572134	Fax No. 67024202
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	ACE AUTOLUTION PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	HENRY KAO	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 28 August 2019 3:32 PM
To: 'CWS Motor Claims'
Cc: 'Henry Kao'; SUR
Subject: RE: SURVEY ASSESSMENT - D19005111MFSH/1-SLZ 9779Z
Attachments: SLZ 9779Z PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLZ 9779Z
Date of survey: 7/8/2019
Number of days (estimated) : 9 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 7 August 2019 2:12 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>
Cc: 'Henry Kao' <HenryKao@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19005111MFSH/1-SLZ 9779Z

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLZ 9779Z on 7/8/2019.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 7 August 2019 9:56 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Henry Kao' <HenryKao@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19005111MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Wednesday, 7 August 2019 9:28 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19005111MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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www.avg.com

Veron Chen (LKKAuto)

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Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19005111MFSH/1

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Motor Claims Department

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Tel : 6507 3848

Fax : 6507 3849

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AVG

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www.avg.com



ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29

Singapore 417807

Tel:6702 4282 Fax:6702 4202

MR2B23F340116097

TP 1st Cop. Veron.

Page No. 1

Vehicle No. SLZ9779Z TOYOTA VIOS

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE (S\$)	SURVEYOR ADJUSTMENT
PARTS (LIST ITEMS)				
1	REAR BOOTLID <i>Broken</i>		1239.10	851.90
1	REAR BOOTLID LOGO		75.00	
1	REAR BOOTLID "VIOS" EMBLEM		71.00	
1	REAR BOOTLID "E" EMBLEM		71.00	
1	REAR BOOTLID LOCK		125.60	
1	REAR BOOTLID LOCK CHECKER		48.00	
1	REAR BOOTLID RUBBER		230.80	
2	REAR BOOTLID HINGE LH & RH @\$216.00		432.00	
2	REAR BOOTLID RUBBER STOPPER LH & RH @\$53.90		107.80	
1	REAR BOOTLID INNER MAT		215.00	
2	REAR BOOTLID LAMP LH & RH @\$440.70		881.40	
1	REAR BOOTLID NUMBER PLATE LAMP GARNISH		223.20	
1	REAR BOOTLID NUMBER PLATE LAMP		165.20	
1	REAR BUMPER		457.50	431.40
2	REAR BUMPER SIDE RETAINER LH & RH @\$214.10		428.20	139.
2	REAR BUMPER SIDE BRACKET LH & RH @\$147.20		294.40	
2	REAR BUMPER REFLECTOR LH & RH @\$191.80		383.60	
1	REAR BUMPER KEYLESS ANTENNA		285.00	
1	REAR BUMPER PDC SENSOR		420.00	200 (SN)
1	REAR BUMPER REINFORCEMENT		483.00	362
1	REAR END PANEL		867.50	691.80
1	REAR END PANEL TOP GARNISH		211.10	
1	REAR SPARE TYRE PANEL		921.30	
1	REAR SPARE TYRE PANEL SPONGE LH		306.00	185
1	REAR SPARE TYRE PANEL SPONGE RH		306.00	185
1	REAR SPARE TYRE INNER SPONGE		227.60	
1	REAR SPARE TYRE COVER		212.20	
1	REAR SPARE TYRE SIDE COVER		153.50	
2	REAR TAILLAMP LH & RH @\$943.20		1886.40	983.20
2	REAR TAILLAMP PANEL LH & RH @\$121.50		243.00	
1	REAR FENDER LH		981.30	
2	REAR FENDER TRIM LH & RH @\$514.10		628.12	314.10
2	REAR FENDER COWLING LH & RH @\$119.30		238.60	
2	REAR FENDER AIR VENT LH & RH @\$58.00		116.00	
1	REAR EXHAUST PIPE		980.00	
1	REAR EXHAUST PIPE MOUNTING		98.00	
			15313.42	
less 25%			3828.36	25%
			11485.07	
SPECIAL NETT ITEMS				
1	REAR WINDSCREEN GLASS SEALANT		100.00	
1	REAR WINDSCREEN SEAL		100.00	
1	REAR WINDSCREEN SPONGE TAPE		40.00	
1 SET	REAR BUMPER CLIPS		100.00	30
1 SET	REAR END PANEL TOP GARNISH CLIPS		100.00	10
1 SET	REAR CAR PLATE WITH HOLDER		70.00	
1	REAR END PANEL SEALANT		80.00	60
Total Parts			590.00	



ACE AUTOLUTION PTE LTD

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29

Singapore 417807

Tel:6702 4282 Fax:6702 4202

Page No. 2

Vehicle No. SLZ9779Z TOYOTA VIOS

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	OUR ASSESSMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs and replace damaged parts	1600.00 1400	
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1600.00 1400	
3	To remove and refix wiring at damaged areas	120.00 30	
4	To perform anti rust treatment on affected areas	200.00 120	
5	To remove and refix rear bootlid windscreen	150.00 x	
6	To remove rear boot mechanism	150.00 60	
7	To conduct water seepage test	120.00 x	3160
8	To remove and refix cushion and inner trim	150.00 100	
	To remove reverse sensor	100.00 50	
	Labour Total :	3690.00	
	TOTAL (PARTS & LABOUR):	15175.07	

15,275.07

Adrian King.
L/s 07/08/19.

09 Days.

total 8507.50

L/s 6.81C

6.81C

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI19013831/Avd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 04-09-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 4837X	Veh. Inspected	SLZ 9779Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19005111MFSH	Excess (\$)	0.00	
Assign From	HENRY KAO	Assign Date	07/08/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VIOS	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	MR2B23F3401116097	Colour	RED	
Odometer	24909	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	YOKOHAMA	6 mm	
L/H Front Tyre	185/60 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/08/2019	Inspection Date	07/08/2019	
Survey held at	ACE AUTOLUTION PTE LTD 13 KAKI BUKIT ROAD 4 #03-29 BARTLEY BIZ CENTRE SINGAPORE 417807			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		9 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 9779Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOTLID	BUCKLED	1,239.10	851.90
1	REAR BOOTLID LOGO	NECESSARY	75.00	75.00
1	REAR BOOTLID "VIOS" EMBLEM	NECESSARY	71.00	71.00
1	REAR BOOTLID "E" EMBLEM	NECESSARY	71.00	71.00
1	REAR BOOTLID LOCK	DAMAGED	125.60	125.60
1	REAR BOOTLID LOCK CHECKER	NOT NECESSARY	48.00	-
1	REAR BOOTLID RUBBER	CUT	230.80	230.80
2	REAR BOOTLID HINGE LH & RH @\$216.00	NOT NECESSARY	432.00	-
2	REAR BOOTLID RUBBER STOPPER LH & RH @\$53.90	NOT NECESSARY	107.80	-
1	REAR BOOTLID INNER MAT	NOT NECESSARY	215.00	-
2	REAR BOOTLID LAMP LH & RH @\$440.70	NOT NECESSARY	881.40	-
1	REAR BOOTLID NUMBER PLATE LAMP GARNISH	NOT NECESSARY	223.20	-
1	REAR BOOTLID NUMBER PLATE LAMP	NOT NECESSARY	165.20	-
1	REAR BUMPER	DISTORTED	757.50	431.40
2	REAR BUMPER SIDE RETAINER LH & RH @\$214.10	NECESSARY	428.20	139.00
2	REAR BUMPER SIDE BRACKET LH & RH @\$147.20	NOT NECESSARY	294.40	-
2	REAR BUMPER REFLECTOR LH & RH @\$191.80	MISSING	383.60	383.60
1	REAR BUMPER KEYLESS ANTENNA	CRACKED	285.00	285.00
1	REAR BUMPER REINFORCEMENT	BENT	483.00	362.00
1	REAR END PANEL	DISTORTED	867.50	691.80
1	REAR END PANEL TOP GARNISH	DEFORMED	211.10	211.10
1	REAR SPARE TYRE PANEL	DISTORTED	921.30	921.30
1	REAR SPARE TYRE PANEL SPONGE LH	CRACKED	306.00	185.00
1	REAR SPARE TYRE PANEL SPONGE RH	CRACKED	306.00	185.00
1	REAR SPARE TYRE INNER SPONGE	NOT NECESSARY	227.60	-
1	REAR SPARE TYRE COVER	TORN	212.20	212.20
1	REAR SPARE TYRE SIDE COVER	NOT NECESSARY	153.50	-
2	REAR TAILLAMP LH & RH @\$943.20	CRACKED	1,886.40	983.20
2	REAR TAILLAMP PANEL LH & RH @\$121.50	TO REPAIR SEE LABOUR	243.00	-
2	REAR FENDER TRIM LH & RH	N/S TORN	628.12	314.10

Report Ref No. CS/FCI19013831/Avd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FENDER LH	TO REPAIR SEE LABOUR	981.30	-
2	REAR FENDER COWLING LH & RH @\$119.30	NOT NECESSARY	238.60	-
2	REAR FENDER AIR VENT LH & RH @\$58.00	NOT NECESSARY	116.00	-
1	REAR EXHAUST PIPE	NOT NECESSARY	980.00	-
1	REAR EXHAUST PIPE MOUNTING	NOT NECESSARY	98.00	-
	LESS 25% DISCOUNT		-3,723.36	-1,682.50
			11,170.06	5,047.50
1	REAR BUMPER PDC SENSOR (SN)	DAMAGED	420.00	200.00
	LESS 25% DISCOUNT		-105.00	-
			315.00	200.00
	<u>SPECIAL NETT ITEMS</u>			
1	REAR WINDSCREEN GLASS SEALANT (SN)	NOT NECESSARY	100.00	-
1	REAR WINDSCREEN SEAL (SN)	NOT NECESSARY	100.00	-
1	REAR WINDSCREEN SPONGE TAPE (SN)	NOT NECESSARY	40.00	-
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	100.00	30.00
1	SET REAR END PANEL TOP GARNISH CLIPS (SN)	NECESSARY	100.00	10.00
1	SET REAR CAR PLATE WITH HOLDER (SN)	NOT NECESSARY	70.00	-
1	REAR END PANEL SEALANT (SN)	NECESSARY	80.00	60.00
			590.00	100.00
	<u>LABOUR</u>			
	TO REMOVE REVERSE SENSOR.		100.00	50.00
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS AND REPLACE DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF REAR TAILLAMP PANEL LH & RH AND REAR FENDER LH.		1,600.00	1,400.00
	TO SUPPLY PAINT MATERIALS,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED.		1,600.00	1,400.00
	TO REMOVE AND REFIX WIRING AT DAMAGED AREAS.		120.00	30.00
	TO PERFORM ANTI RUST TREATMENT ON AFFECTED AREAS.		200.00	120.00
	TO REMOVE AND REFIX REAR BOOTLID WINDSCREEN.	NOT NECESSARY	150.00	-
	TO REMOVE REAR BOOT MECHANISM.		150.00	60.00

Report Ref No. CS/FCI19013831/Avd3n2



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Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CONDUCT WATER SEEPAGE TEST.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIX CUSHION AND INNER TRIM.		150.00	100.00
			4,190.00	3,160.00
GRAND TOTAL			16,265.06	8,507.50

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,800.00
---	--	--	--	----------

Report Ref No. CS/FCI19013831/Avd3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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