

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMJ 6814 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0950/2019/NH

14 NOV 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLX 8192 H, Audi A4 SEDAN 2.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLX 8192 H**, claimant, **Ms. Lee Sor Har**, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85014452 – S\$ 21,115.47.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. A copy of rental bill - S\$ 2,247.00 (S\$ 150.00 x 12 working days + 2 Sundays)
6. GIA Search Fee – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLX 8192 H

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:56

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014452	Account: A0006 (T 0)
		Date : 12/11/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
		Order : SLX8192H	
		Term : 30	

Regn No: SLX8192H (V 37244)	Regn Date: 12/04/2018	Mileage: 36654	WIP No.: 63271
Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,	Chassis: WAUZZZF43JA130049	Engine: CVK 057091	Dept: U
You have been assisted by :- Service Advisor (50)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO INSTALL REAR WINDSCREEN SOLAR FILM	400.00	1.00	400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER,FUS AND RELAY TRAY,ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR BACK REST,BACK SEAT,HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER,REAR LID AND RHS REAR DOOR.TO CUT OUT AND REWELD RHS REAR FENDER. TO RENEW REAR BUMPER AND RHS REAR DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	3500.00	1.00	3,500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,RHS REAR FENDER, RHS REAR DOOR,RHS SILL PANEL AND END PANELLING.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	2750.00	1.00	2,750.00
S	BODYWORK	M:	280.00	1.00	280.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
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INS TAX INVOICE

Page 2 14:56

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014452 Date : 12/11/2019 Order : SLX8192H Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
Regn No: SLX8192H (V 37244)		Regn Date: 12/04/2018	Mileage: 36654	WIP No.: 63271
Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV,		Chassis: WAUZZZF43JA130049	Engine: CVK 057091	Dept: U
You have been assisted by :- Service Advisor (50)				

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	1080.00	1.00	1,080.00
X	A8W5809838	(GER) SUBPART	1.00	2443.00	1,954.40
X	A8W5845298D NVB	SIDE WINDO (LAST)	1.00	560.50	448.40
X	A8W0810172F	(GER) WHEEL HOUS	1.00	223.00	178.40
X	A8W5833052C	(SK) DOOR	1.00	2152.00	1,721.60
X	A8W5845501B NVB	REARWINDOW	1.00	1049.00	839.20
X	A8W5807067A GRU	COVER (LAST)	1.00	2015.00	1,612.00
X	A8W0601025EF	RIM 16" CX1 (LAST)	1.00	651.00	520.80
X	A8W5807890	GUIDE (SHARE) AP	1.00	19.90	15.92
X	A8K9805673C	SPEED NUT	1.00	1.20	0.96
X	A8W5839912A	(SK) SEAL	1.00	184.50	147.60
X	A8W0945106C	REFLECTOR (LAST)	1.00	37.10	29.68
X	AD 00920002	PRIMER (DG)	1.00	18.60	14.88
X	AN 91233601	NUT	2.00	1.00	1.60
X	AWHT005180	BOLT AP	1.00	8.30	6.64

Parts 7,492.08
Labour 0.00
Sublet 12,242.00
Menus 0.00
Lubricant 0.00



Sub-Total	19,734.08
7% GST	1,381.39
Grand Total	21,115.47

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMJ 6814 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0950/2019/TG
23 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 2.0 TFSI 8W
Vehicle Chassis No. : WAUZZZF43JA130049
Vehicle Regn No. : **SLX 8192 H**
Vehicle Mileage : 36656 KM
Vehicle Owner : Ms. Lee Sor Har
Liability : **Direct Settlement by Vic Alpeh of
LKK Auto Consultant Pte Ltd via email
dated 14/8/2019 with LOR/LOU.**
Accident Date : 06/08/2019
Place : Dunearn Road Towards City
Repair Cost : \$ 21,115.47
WIP No. : 63271
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

19.00pm

Date :

23/9/2019

Your Ref: SMJ 6814 Y

Authorization letter

PA/TP/0950/2019/TG

23 September 2019

Ms. Lee Sor Har
587 Bukit Timah Road
#04-17
Singapore 269707

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Mdm,


**ACCIDENT INVOLVING VEHICLES SLX 8192 H / SMJ 6814 Y AT DUNEARN
ROAD TOWARDS CITY ON 06 AUGUST 2019.**

I am the owner of SLX 8192 H, Ms. Lee Sor Har.

I confirmed that I will be claiming for Loss of Usages / Rental Charges and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Lee Sor Har

Copy to Norah Khai, Premium Automobiles Pte Ltd


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ms. Lee Sor Har (the third party claimant) of 587 Bukit Timah Road
#04-17 Singapore 269707 (address), owner of SLX 8192 H (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLX 8192 H that was damaged pursuant to the accident which occurred on 06/08/2019
(date) along Dunearn Road Towards City (location) involving vehicle no/s
SMJ 6814 Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of 11 (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$21,115.47 (Repair Cost), S\$2,100 (Loss of rental/use), S\$ (Disbursement), for vehicle no. _____ that was damaged pursuant to the accident which occurred on 06/08/2019 (date) along Dunearn Road Towards City (location) involving vehicle no/s _____. This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ms. Lee Sor Har ("the third party claimant") of vehicle no. SLX 8192 H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMJ 6814 Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

BREAKDOWN OF PAYMENT

Vehicle No: SLX 8192H
Accident on 06/08/2019 at Dunearn towards City
Involving vehicle/s SMJS614Y

1) Repair cost \$ 21,115.47 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 2,124.7 Payable to: PREMIUM AUTOMOBILES PTE LTD

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEE SOR HAR
Period of Insurance : 12 Apr 2018 To 11 Apr 2020
Engine No. : CVK 057091
Chassis No. : WAUZZZF43JA130049

Vehicle No. : SLX8192H
Policy No. : 1800038013
Endorsement No. :
Issued Date : 18 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEE SOR HAR - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MALAYAN BANKING BERHAD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125267

PREMIUM LEASING -TUC
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Steffany Loh

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-127240

Date of Request: 06/08/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 06/08/2019
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SMJ6814Y
Accident Date 06/08/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMJ6814Y	AIG Asia Pacific Insurance Pte. Ltd.	14/03/2019-13/03/2020	65-6419-3000
SMJ6814Y	AIG Asia Pacific Insurance Pte. Ltd.	15/03/2019-14/03/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-127240

Date of Request: 06/08/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 06/08/2019
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SMJ6814Y
Accident Date 06/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

PREMIUM AUTOMOBILES PTE LTD

NO. 55
UBI ROAD 1
SINGAPORE 408699

ATTN : ACCOUNTS PAYABLE / TROY / TONY

INVOICE : AR1909-0315
DATE : 24/09/2019
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA201909-0088

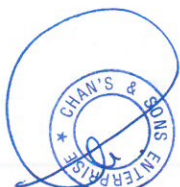
DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKG5549J 2,100.00
Make / Model : TOYOTA CAMRY 2.0 AUTO
Rental Dates : Rental Billing From 10/09/2019 To 23/09/2019
Period : 14 days
Rental Rate : S\$ 150.00 Per Day
Reference No : SLX8192H

AMOUNT : S\$
TWO THOUSAND TWO HUNDRED FORTY-SEVEN
DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 2,100.00
GST 7% : 147.00
TOTAL S\$: 2,247.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

201909 - 0008

Hirer's Name LEE SOR HAN		Date of Birth 25/8/63	Passport/ Nric No. S159995P/F	Nationality
Address 587 Bulcif Timah Road		Occupation	Driving Licence No.	Date of Expiry
#04-17	Postal Code 269707	Contact No.	Mobile Phone No.	
Joint Hirer's / Guarantor's Name Peter Tay Seng Leng		Date of Birth 1/7/60	Passport/ Nric No. S1403160Z	Nationality
Address As Above		Occupation	Driving Licence No. As Above	Date of Expiry Life.
	Postal Code	Contact No.	Mobile Phone No. 97548550	

CHECK OUT

Date 10.9.19	Time 10.15am	Mileage KM	E 1/4 1/2 3/4 F
Date 23.9.19	Time 7.13pm	Mileage KM	Remarks Bill P.A.

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	1+	@	150	2100.00
DISCOUNT				
GST @ 7%				147.00
TOTAL				2247.00
EXTENSION				AR1909-0315
Audi/Troy/Tony				
SLX8192H				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SKG5549J

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN