

Surveyor:

UMP

DOI:

ASSIGNMENT

8/8/19

Date / Time:

2/8/19

Registered in Merimen:

2/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMJ 6814Y

Claim No.:

3774352426G

Name of Insured:

ZHENG TIAN YUAN

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

6/1/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SLX 8192H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

13/08/19

13/08/19: X ; SMJ 6814Y - X

- PUS REPORTED. OI WAS WAITING A UTROK. OI REPORTED TP CHANGED CASE. SEND UTROK TO BULU TO OI TO NOTIFY TP CLAIM IN NCD BOOKS.

- EMAIL LIABILITY UNCLERE

- TP VIDEO FOOTAGE IN. V/UIC/SLX8192H.

- TP WITHIN LINE, OI UTROK

- EMAIL LIABILITY CLERE

- PINKURED

- ORIGINAL TP LOD IN

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

10/08/19 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

27/11/19

02/12/20

27/11/19: NPS REPORT FOR WANDATE APPROVAL

02/12/20: AG APPROVED WANDATE. SEND 1ST OFFER TO TP. TP REQUESTED LOR & P120 DAY. INSTEAD ON 410/1 DAY.

10/01/20: REQUEST WANDATE APPROVAL. AG APPROVED. SEND ACCEPTANCE BULU TO TP

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 19,734.00 13 days) Reduction: 30 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

Nil

If NO or B 28, Ass. Lia:

Repair Cost:

SS 21,115.47

Loss of Rental (LOR):

SS 2,247.00

(14 days) X 4150.00

Loss of Use (LOU):

SS

-

(5

x

days)

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00

Total:

SS 23,364.47

Global Sum SS: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

SS

23,364.47

Name 1:

PREMIUM AUTOMOBILES PTB LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0950/2019/NS
Date : 7-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured veh no. : **SMJ 6814 Y**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn : Motor Claims Dept

Tel: 6328 0620 - Fax: 6224 1047

Owner's Name : MR LEE SOR HAR
Address : BLK 587 BUKIT TIMAH ROAD
#04-17
Singapore 269707
Telephone : (HP)+65 97348530
Type of Claim : Third Party
Policy No. : 1800038013
Vehicle No : **SLX 8192 H**
Model Code : Audi Sedan 2.0 TFSI 8W
Model / Year : Apr-18
Engine No : CVK 057091
Chassis No : WAUZZZF43JA130049
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 6-Aug-19
Place of Accident : DUNEARN ROAD TOWARDS CITY

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 8192 H

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	✓
2	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N \$	600.00	✓
3	To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$	280.00	✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00	✓
5	To remove and reinstall rear back seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	✓
SUB TOTAL LABOUR CHARGES		:	<u>\$ 4,040.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 8192 H

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To dismantle rear bumper, rear lid and rhs rear door. To cut out and reweld rhs rear fender. To renew rear bumper and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 6,300.00	3500.
7	To respray rear bumper, rhs rear fender, rhs rear door, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 5,500.00	2750.
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✓
9	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 16,312.00	

+ 8000

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 8192 H

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Distorted</i>	\$ 2,015.00 ✓	1,612.00
2	REAR BUMPER FIXING PARTS <i>Not new</i>	\$ 66.00 +	
3	REAR BUMPER SECURING STRIP <i>Not new</i>	\$ 203.00 +	
4	REAR BUMPER SPOILER <i>Not new</i>	\$ 227.00 +	
5	REAR LIGHT REFLECTOR - LH <i>Not</i>	\$ 38.00 ✓	29.68
6	REAR BUMPER GUIDE SECTION - RH <i>Not new</i>	\$ 20.00 +	
7	REAR BUMPER GUIDE SECTION - RH <i>Not new</i>	\$ 41.00 +	
8	REAR FENDER - RH <i>Distorted</i>	\$ 2,443.00 ✓	1,951.10
9	RIVETTED CAP NUT <i>Not new</i>	NEC \$ 2.00 +	
10	GROMMET <i>Not new</i>	NEC \$ 2.00 +	
11	REAR WINDOW - LH <i>Not</i>	\$ 1,049.00 ✓	839.20
12	SIDE WINDOW - RH <i>Not</i>	\$ 561.00 ✓	448.90
13	PRIMER <i>Not new</i>	\$ 25.00 +	
• 14	WHEEL HOUSING LINER - RH <i>Not</i>	\$ 223.00 ✓	178.40
15	WHEEL HOUSING LINER - FRONT / REAR <i>Not new</i>	\$ 82.00 +	
16	DOOR - RH <i>Distorted</i>	\$ 2,152.00 ✓	1,721.60
17	OUTER DOOR SEAL <i>Not new</i>	NEC \$ 185.00 ✓	147.60
18	BONDING AGENT <i>Not new</i>	NEC \$ 45.00 +	
19	CLEANING SOLUTION <i>Not new</i>	NEC \$ 65.00 +	
20	DOOR SEALING STRIP <i>Not new</i>	\$ 15.00 +	
21	DOOR CATCH <i>Not new</i>	\$ 109.00 +	
SUB-TOTAL SPARE PARTS		\$ 9,568.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 8192 H

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
22	ALUMINIUM RIM <i>cut</i>	\$	651.00 ✓	520.80
23	RUBBER VALVE <i>new</i>	4 \$	13.00 *	
24	ACRYLIC SEALANT <i>2</i>	S/N \$	180.00 ✓	
25	CAVITY WAX <i>new</i>	S/N \$	140.00 ✓	
26	STONE CHIP <i>new</i>	S/N \$	180.00 ✓	
27	METAL FILLER POWDER <i>2</i>	S/N \$	280.00 ✓	
28	REAR WINDSCREEN SEALANT <i>new</i>	S/N \$	200.00 ✓	
29	1/4 GLASS SEALANT	S/N \$	100.00 ✓	
30	SUNDRIES <i>new</i>	S/N \$	500.00 → 40.	
TOTAL SPARE PARTS		:	\$ 11,812.00	
TOTAL LABOUR CHARGES		:	\$ 16,312.00	
GRAND TOTAL		:	\$ 28,124.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

206/24

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Ling*
Surveyed Date : *08/08/19*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 13 Days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 / Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/TP/950/2019/NS

9-Sep-19

TROY GOH

1 of 1

SLX 8192 H

A4 SEDAN 2.0 TFSI 8W

Quantity	Description	Unit Price	Amount
Labours			
1	To Install Solar Film for Rear Windscreen and 1/4 Glass. <i>NEC</i>	\$ 400.00	\$ 400.00 ✓
GRAND TOTAL		\$ 400.00	\$ 400.00

For Premium Automobiles Pte Ltd

Adrian Ling
sls.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0950/2019/NS
Date : 7-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured veh no. : **SMJ 6814 Y**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,
13 days exclude 2 Sunday - ok - Jy
17-Oct-19

Attn : Motor Claims Dept

Tel: 6328 0620 - Fax: 6224 1047

Owner's Name : MR LEE SOR HAR
Address : BLK 587 BUKIT TIMAH ROAD
#04-17
Singapore 269707
Telephone : (HP)+65 97348530
Type of Claim : Third Party
Policy No. : 1800038013
Vehicle No : **SLX 8192 H**
Model Code : Audi Sedan 2.0 TFSI 8W
Model / Year : Apr-18
Engine No : CVK 057091
Chassis No : WAUZZZF43JA130049
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 6-Aug-19
Place of Accident : DUNEARN ROAD TOWARDS CITY

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 8192 H

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	\$ 360.00
2	To renew rear windscreen and rhs 1/4 glass to facilitate fender renewal.	S/N \$	600.00	\$ 600.00
3	To remove and transfer rhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$	280.00	\$ 280.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$	1,400.00	\$ 1,400.00
5	To remove and reinstall rear back seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	\$ 1,400.00
SUB TOTAL LABOUR CHARGES		:	\$ 4,040.00	\$ 4,040.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLX 8192 H

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
			\$ 4,040.00
6	To dismantle rear bumper, rear lid and rhs rear door. To cut out and reweld rhs rear fender. To renew rear bumper and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 6,300.00	\$ 3,500.00
7	To respray rear bumper, rhs rear fender, rhs rear door, rhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip[treatment and joint sealer works.	\$ 5,500.00	\$ 2,750.00
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
	SUPPLEMENTARY		\$ 400.00
9	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
	TOTAL LABOUR CHARGES	: \$ 16,312.00	\$ 11,162.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 8192 H

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 2,015.00	\$ 1,612.00
2	REAR BUMPER FIXING PARTS	\$ 66.00	
3	REAR BUMPER SECURING STRIP	\$ 203.00	
4	REAR BUMPER SPOILER	\$ 227.00	
5	REAR LIGHT REFLECTOR - LH	\$ 38.00	\$ 29.68
6	REAR BUMPER GUIDE SECTION - RH	\$ 20.00	
7	REAR BUMPER GUIDE SECTION - RH	\$ 41.00	
8	REAR FENDER - RH	\$ 2,443.00	\$ 1,954.40
9	RIVETTED CAP NUT	NEC \$ 2.00	
10	GROMMET	NEC \$ 2.00	
11	REAR WINDOW - LH	\$ 1,049.00	\$ 839.20
12	SIDE WINDOW - RH	\$ 561.00	\$ 448.40
13	PRIMER	\$ 25.00	
14	WHEEL HOUSING LINER - RH	\$ 223.00	\$ 178.40
15	WHEEL HOUSING LINER - FRONT / REAR	\$ 82.00	
16	DOOR - RH	\$ 2,152.00	\$ 1,721.60
17	OUTER DOOR SEAL	NEC \$ 185.00	\$ 147.60
18	BONDING AGENT	NEC \$ 45.00	
19	CLEANING SOLUTION	NEC \$ 65.00	
20	DOOR SEALING STRIP	\$ 15.00	
21	DOOR CATCH	\$ 109.00	
SUB-TOTAL SPARE PARTS		\$ 9,568.00	\$ 6,931.28

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLX 8192 H

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 6,931.28
22	ALUMINIUM RIM	\$ 651.00	\$ 520.80
23	RUBBER VALVE	4 \$ 13.00	
24	ACRYLIC SEALANT	S/N \$ 180.00	\$ 180.00
25	CAVITY WAX	S/N \$ 140.00	\$ 140.00
26	STONE CHIP	S/N \$ 180.00	\$ 180.00
27	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
28	REAR WINDSCREEN SEALANT	S/N \$ 200.00	\$ 200.00
29	1/4 GLASS SEALANT	S/N \$ 100.00	\$ 100.00
30	SUNDRIES	S/N \$ 500.00	\$ 40.00
TOTAL SPARE PARTS		: \$ 11,812.00	\$ 8,572.08
TOTAL LABOUR CHARGES		: \$ 16,312.00	\$ 11,162.00
GRAND TOTAL		: \$ 28,124.00	\$ 19,734.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Vic (LKKAUTO)

From: jiajee.yap@premiumauto.com.sg
Sent: Thursday, 17 October, 2019 5:31 PM
To: Adrian Ling (LKKAUTO); CS A Team; Admin A; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19
Attachments: PA09502019 - SLX 8192 H - Audi A4 SEDAN 2.0 TFSI 8W - REAR - TP (AIG).xls;
17102019172102-0001.pdf; WhatsApp Image 2019-09-10 at 5.09.29 PM.jpeg;
WhatsApp Image 2019-09-12 at 10.55.46 AM.jpeg; WhatsApp Image 2019-09-12 at 11.47.12 AM.jpeg; WhatsApp Image 2019-09-12 at 11.47.12 AM (1).jpeg; WhatsApp Image 2019-09-12 at 11.47.16 AM (1).jpeg; WhatsApp Image 2019-09-12 at 11.47.17 AM.jpeg

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$19,734.08 @ 13 days of repairs exclude 2 Sunday

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 6 August 2019 7:48 PM
To: Claims; Admin A; Admin-D (LKKAuto); SUR
Subject: RE: ACCIDENT BETWEEN SLX 8192 H AND YOUR INSURED SMJ 6814 Y ON 6/8/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to your below request.

To avoid any confusion, kindly advise which insurer is your client seeking to claim against.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 6 August, 2019 7:21 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT BETWEEN SLX 8192 H AND YOUR INSURED SMJ 6814 Y ON 6/8/2019

Dear all,

Kindly assist liability clearance for above mention case We propose 100% direct settlement in our client's favour

Please advise who is the officer in-charge shall we liaise with. To avoid dispute during finalisation we propose LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and We will send you the estimate once ready.

Kindly arrange survey on 8/8/2019, 10AM. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Print Received Message

This mail is associated with :

*SLX8192H (3777435242SG)
[SMJ6814Y]
TP
LEE SOR HAR
Aug 6 2019 7:00AM
[ZHENG TIANYUAN]
Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/01/2020 11:15 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$23364.47) - SLX8192H - Claim Handler: Loh, Chee-Heng

Approved:23364.47.

BREAKDOWN OF PAYMENT

Vehicle No: SLX 8192H
Accident on 06/08/2019 at Dunearn towards City
Involving vehicle/s SM JS6144

1) Repair cost \$ 21,115.47 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 2,124.7 Payable to: PREMIUM AUTOMOBILES PTE LTD

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEE SOR HAR
Period of Insurance : 12 Apr 2018 To 11 Apr 2020
Engine No. : CVK 057091
Chassis No. : WAUZZZF43JA130049

Vehicle No. : SLX8192H
Policy No. : 1800038013
Endorsement No. :
Issued Date : 18 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEE SOR HAR - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408099 63963323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MALAYAN BANKING BERHAD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1999 (Malaysia).

0504125267

PREMIUM LEASING -TUC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Sherry Loh

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMJ 6814 Y

Norah Khai
6768 9827
6841 1183
claims@premiumauto.com.sg
Body & Paint Dept
PA/TP/0950/2019/NH

10TH Jan 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE SETTLEMENT SLX 8192 H, Audi A4 SEDAN 2.0 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

The above matter refers.

Enclose, kindly find a copy of the Final Discharge Voucher duly signed by our client for the settlement of his claim.

We look forward to receiving your cheque soonest possible.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 684 11183

Regards

This is a computer generated document. No signature is required.

Claims Dept

Encls

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Aug 2019 Edit Reg		07 Aug 2019 00:00 Edit Adj Rpt	S\$19,734.08 Edit Estimates	S\$19,734.08 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	ZHENG TIANYUAN, ID: S8231455E								
Main Claimant:	LEE SOR HAR, ID: S1599958F								
Vehicle Reg. No.:	SLX8192H	Date of Loss:	06/08/2019 07:00 - :59 [15 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3777435242SG	Policy/Cover Note No.:	1900070756 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMJ6814Y	Policy No. (Claimant):	1800038013						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/08/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (10/01/2020): Alert - Adj Mandate Approved (S\$23364.47) - SLX8192H - Claim Handler: Loh, Chee-... - AIG_SG_EXPRESS (03/01/2020): Alert - Adj Mandate Approved (S\$22915.07) - SLX8192H - Claim Handler: Loh, Chee-...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLX8192H (3777435242SG)
[SMJ6814Y]
TP
LEE SOR HAR
Aug 6 2019 7:00AM
[ZHENG TIANYUAN]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Video										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	14/08/19 09:41	Video - Accident TP VIDEO FOOTAGE						Load MP4			
Letters/Correspondences										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown						Edit			
Photos/Images										3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	22/10/19 17:45	General View						Load JPG	☒		
2	22/10/19 17:45	General View						Load JPG	☒		
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36	22/10/19 17:45	Reinspection Photo						Load JPG	☒		

Video				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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37	22/10/19 17:45	Reinspection Photo	1	Load JPG	☒
38	22/10/19 17:45	Reinspection Photo	1	Load JPG	☒
39	22/10/19 17:45	Reinspection Photo	1	Load JPG	☒
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43	23/10/19 10:09	Reinspection Photo	1	Load JPG	☒
44	23/10/19 10:09	Reinspection Photo	1	Load JPG	☒
45	23/10/19 10:09	Reinspection Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	07/08/19 12:12	TP GIA REPORT	1	Load PDF	
2	08/08/19 17:57	TP ESTIMATE - MARKED	1	Load PDF	
3	13/08/19 16:32	EMAIL TO OI	1	Load PDF	
4	13/08/19 16:32	LETTER TO OI	1	Load PDF	
5	03/01/20 12:12	LOD	1	Load PDF	
6	03/01/20 12:12	RENTAL RECEIPT	1	Load PDF	
7	03/01/20 12:12	GIA SEARCH FEE	1	Load PDF	
8	10/01/20 15:00	EMAIL FROM TP	1	Load PDF	
9	13/01/20 10:26	WORKSHOP INVOICE	1	Load PDF	
10	13/01/20 10:26	AUTHORISATION TO ACT FORM	1	Load PDF	
11	13/01/20 10:26	Release Voucher	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	08/08/19 14:41	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMJ6814Y (Insd veh)	Model:	AUDI A4 1.4 TFSI S TRONIC
	SLX8192H (TP veh)		(A)
Date of Accident:	06/08/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	30,520.68
Final Repair Cost	:	\$	21,115.47
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	2,247.00 14 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	23,364.47

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 23,364.47
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

13 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19013830/AHA3Q2

Date: 13/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900070756
 Claimant Vehicle No: SLX8192H Insured Vehicle No: SMJ6814Y
 Date of Loss: 06/08/2019 Nature of Claim: TP Claim No: 3777435242SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLX8192H
 Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVK057091
 Reg. Date: 12/04/2018 (Man. Year: 2018) Chassis No: WAUZZZF43JA130049
 Colour: Black Odometer: 34578 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,812.00	8,572.08	3,239.92	27.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,712.00	11,162.00	5,550.00	33.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	28,524.00	19,734.08	8,789.92	30.82
+ GST 7.00/7.00% (\$\$)	1,996.68	1,381.39	615.29	30.82
Nett Amount (\$\$)	30,520.68	21,115.47	9,405.21	30.82
+ Car Rental (14.0 x S\$150.00/day + 7.00% GST) (\$\$)		2,247.00		
+ Doc/Search Fee (\$\$)		2.00		
Nett Liability (\$\$)		23,364.47		

INSPECTION

Date of Assignment: 07/08/2019
 Date Inspected: 08/08/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	2,015.00 FS	*1,612.00 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	66.00 FS	*- FS
3	1		*REAR BUMPER SECURING STRIP	Not Necessary	203.00 FS	*- FS
4	1		*REAR BUMPER SPOILER	Not Necessary	227.00 FS	*- FS
5	1		*REAR LIGHT REFLECTOR - LH	Cut	38.00 FS	*29.68 FS
6	1		*REAR BUMPER GUIDE SECTION - RH	Not Necessary	20.00 FS	*- FS
7	1		*REAR BUMPER GUIDE SECTION - RH	Not Necessary	41.00 FS	*- FS
8	1		*REAR FENDER - RH	Dented	2,443.00 FS	*1,954.40 FS
9	1		*RIVETTED CAP NUT	Not Necessary	2.00 FS	*- FS
10	1		*GROMMET	Not Necessary	2.00 FS	*- FS
11	1		*REAR WINDOW	Necessary	1,049.00 FS	*839.20 FS
12	1		*SIDE WINDOW - RH	Necessary	561.00 FS	*448.40 FS
13	1		*PRIMER	Not Necessary	25.00 FS	*- FS
14	1		*WHEEL HOUSING LINER - RH	Torn	223.00 FS	*178.40 FS
15	1		*WHEEL HOUSING LINER - FRONT / REAR	Not Necessary	82.00 FS	*- FS
16	1		*DOOR - RH	Dented	2,152.00 FS	*1,721.60 FS
17	1		*OUTER DOOR SEAL	Necessary	185.00 FS	*147.60 FS
18	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
19	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
20	1		*DOOR SEALING STRIP	Not Necessary	15.00 FS	*- FS
21	1		*DOOR CATCH	Not Necessary	109.00 FS	*- FS
22	1		*ALUMINIUM RIM	Cut	651.00 FS	*520.80 FS
23	4		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
24	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
25	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
26	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
27	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
28	1		*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS
29	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
30	1		*SUNDRIES	Necessary	500.00 FS	*40.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 11,812.00 8,572.08

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	New	360.00	360.00
2	TO RENEW REAR WINDSCREEN AND RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	600.00	600.00
3	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	280.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR BACK SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER, REAR LID AND RHS REAR DOOR. TO CUT OUT AND REWELD RHS REAR FENDER. TO RENEW REAR BUMPER AND RHS REAR DOOR. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	6,300.00	3,500.00
7	TO RESPRAY REAR BUMPER, RHS REAR FENDER, RHS REAR DOOR, RHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	5,500.00	2,750.00
8	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
10	TO INSTALL SOLAR FILM FOR REAR WINDSCREEN AND 1/4 GLASS	New	400.00	400.00
Gross Labour Cost (S\$)			16,712.00	11,162.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >