## Vic (LKKAuto)

Vic (LKKAuto) From:

Friday, 16 August, 2019 5:05 PM Sent:

To: Loh, Chee-Heng

Cc: Yap, Weijoe; Admin A; Vic (LKKAuto)

Subject: RE: 3777435242SG-003 FW: Enquiry from insured/ SMJ6814Y

**Attachments:** [EXTERNAL] Fwd: YOUR REF: SMJ 6814Y\_ACCIDENT INVOLVING SMJ 6814Y AND

SLX 8192H ALONG DUNEARN ROAD ON 06.08.2019

## Dear Chee Heng,

We refer to the below email.

Please be informed that we had spoken to the Insured and addressed his concerns.

## Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Friday, 16 August, 2019 4:48 PM

To: Vic (LKKAuto) Cc: Yap, Weijoe

Subject: 3777435242SG-003 FW: Enquiry from insured/SMJ6814Y

Dear Vic,

Case under fastlane. Insured wanted to know current status of TPPD claim.

Kindly assist to contact insured, Mr Zheng, for his enquiry.

Thank you.

Best regards, **Loh Chee Heng AIG** 

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd Chee-Heng.Loh@aig.com | www.aig.sg



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From: Yap, Weijoe

**Sent:** Friday, 16 August 2019 4:12 PM

To: Loh, Chee-Heng < <a href="mailto:Chee-Heng.Loh@aig.com">Chee-Heng.Loh@aig.com</a> Subject: Enquiry from insured/ SMJ6814Y

Dear Chee Heng,

Received call from insured.

Insured told me that there is TP claim against him.

He would like to know the current TP claim status, is there any action that need to be done from his side. Kindly assist to arrange a call to Mr Zheng for his enquiry.

ZHENG TIANYUAN 6581276670

Thankyou Best Regards.

# Yap Wei Joe

Express Claim Adjuster, Singapore– Auto Express & FNOL

E: Weijoe.Yap@aig.com

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