

## Vic (LKKAUTO)

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**From:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Sent:** Friday, 10 January, 2020 11:17 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Jia Le (LKK Auto)  
**Subject:** RE: [MANDATE REQUEST] Your ref: 3777435242SG [ACCIDENT INVOLVING VEHICLES SMJ6814Y AND SLX8192H ON 06/08/2019]

Dear Vic,

Since TPV maximum power output is 187bhp, revised mandate given in Merimen.

Thank you.

Best regards,  
**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Friday, 10 January 2020 9:01 AM  
**To:** Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Subject:** [EXTERNAL] BLOCKED ATTACHMENT: RE: [MANDATE REQUEST] Your ref: 3777435242SG [ACCIDENT INVOLVING VEHICLES SMJ6814Y AND SLX8192H ON 06/08/2019]

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Dear Chee Heng,

We refer to your below email.

Please be informed that we had offered to the TP repairer as per your mandate below but our offer was rejected (please refer to the attached email).

TP repairer insisted to claim for LOR @ \$150/day as per their LOD.

For your further instructions please.

Thank you.



Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

**Sent:** Friday, 3 January, 2020 1:29 PM

**To:** Jia Le (LKK Auto)

**Cc:** Vic (LKKAuto)

**Subject:** RE: [MANDATE REQUEST] Your ref: 3777435242SG [ACCIDENT INVOLVING VEHICLES SMJ6814Y AND SLX8192H ON 06/08/2019]

Dear Jia Le,

Mandate approved in Merimen as below. As TPV is Audi 1.4, kindly settle rental rate at \$120.

COR \$21,115.47

Rental \$1,797.60 (14 days x \$120 plus GST)

GIA fee \$2.00  
Total \$22,915.07

Thank you.

Best regards,  
**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Friday, 3 January 2020 12:15 PM

**To:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** [EXTERNAL] [MANDATE REQUEST] Your ref: 3777435242SG [ACCIDENT INVOLVING VEHICLES SMJ6814Y AND SLX8192H ON 06/08/2019]

**This message is from an external sender; be cautious with links and attachments.**

AIG Ref: **3777435242SG**

LKK Ref: CC3/AIG19013830/Aha3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SMJ 6814Y(OI) AND SLX 8192H(TP) ON 06/08/2019**

We refer to the above matter.

Insured was making a U-turn. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, “**PREMIUM AUTOMOBILES PTE LTD**” is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 30,520.68	\$ 21,115.47
2. Loss of Rental (14days x \$150)(w/GST)	\$ 2,247.00	\$ 2,247.00 (14days x \$150)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	\$ 32,769.68	<b><u>\$ 23,364.47</u></b>

\*\*13days recommendation for repair + 1Sunday = 14days

All the relevant documents had been uploaded in Merimen.

**Kindly let us have your mandate in Merimen.**

*“Wishing you a Happiness and Prosperity New Year”*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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