

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 10 January, 2020 11:54 AM  
**To:** Claims  
**Cc:** Admin A; Vic (LKKAUTO); Jia Le (LKK Auto)  
**Subject:** RE: [AIG]: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3  
**Attachments:** DV ATA.pdf

Without Prejudice

Dear Nadia,

We refer further to our below email.

Purely for an amicable settlement in a without prejudice basis and admission of any liability, we have our principal's mandate and we confirm acceptance of your offer of **\$23,364.47** (all in).

Kindly chop and sign the attached DV and ATA then forward back a copy to us for payment processing.

Thank you.



*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

**«Wishing you a Happy and Prosperous Lunar New Year»**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 10 January, 2020 8:47 AM  
**To:** Claims; Vic (LKKAuto)  
**Subject:** RE: [AIG]: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Nadia,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Vic,**

**FYNA.**

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Friday, 10 January 2020 8:42 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: [AIG]: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Jia Le,

Hope you have had a chance to review our settlement.

Appreciate your kind acknowledgement and favourable offer on this case.

Thank you.

**Best Regards,**

**Nadia**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Saturday, 4 January, 2020 9:49 AM

**To:** 'Jia Le (LKK Auto)' <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: [AIG]: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Jia Le,

Kindly provide us the name of officer in charge.

**Best Regards,  
Kee Siang  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Friday, 3 January, 2020 12:19 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: [AIG]: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

**WITHOUT PREJUDICE**

Dear Kee Siang,

Please be informed that we are pending mandate approval from our principal.

We will revert to you once our principal approved.

Thank you.

*“Wishing you a Happiness and Prosperity New Year”*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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---

**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 31 December, 2019 8:35 AM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Vic,

What's happening to this case? Let me have your latest input please.

**Best Regards,  
Kee Siang  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 23 December, 2019 10:41 AM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Vic,

Any updates from your principal?

**Best Regards,  
Nadia  
Claims Administrator**

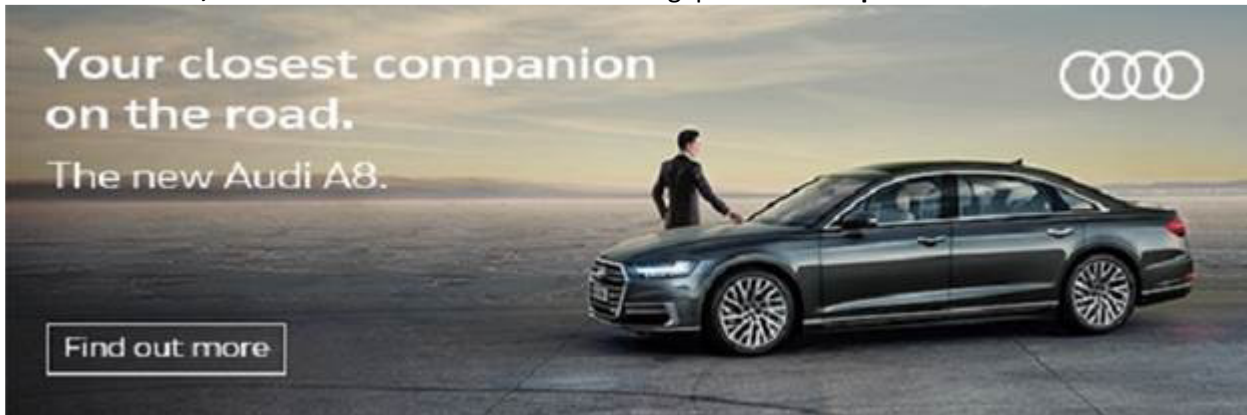
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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Wednesday, 18 December, 2019 9:04 AM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Without Prejudice

Dear Nadia,

We refer to your below email.

Please be informed that we are still preparing for mandate approval.

We will expedite on the matter.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 18 December, 2019 8:59 AM

**To:** Vic (LKKAuto); Admin A

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Vic,

Kindly advise whether there has been any updates from your principal.

Thank you.

**Best Regards,**

**Nadia**

**Claims Administrator**

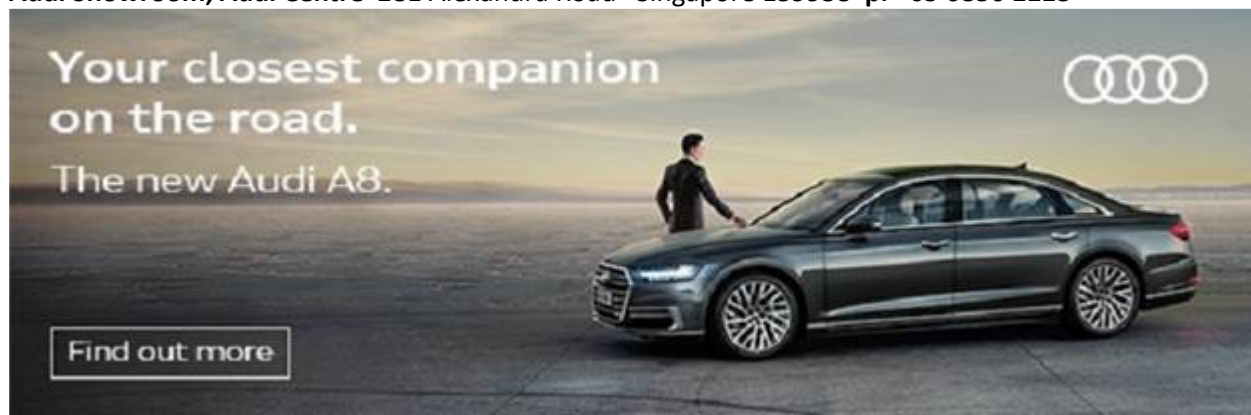
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55 Ubi Road 1 Road Singapore 408699

**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 13 December, 2019 11:13 AM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>



Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Without Prejudice

Dear Nadia,

We refer to your below email and the contents were noted.

Please be informed that we are currently preparing our report for our principal's mandate approval.

We will expedite the matter and will get back to you for an update/offer.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 13 December, 2019 8:55 AM

**To:** Vic (LKKAuto); Admin A

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Vic,

Following up, kindly advise whether you have received our mailed LOD?

Do also advise on payment process.

Thank you.

**Best Regards,**

**Nadia**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 15 November, 2019 3:38 PM  
**To:** Premiumauto Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Without Prejudice

Dear Nadia,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Friday, 15 November, 2019 3:06 PM  
**To:** Vic (LKKAuto); Admin A; Adrian Ling (LKKAuto)  
**Cc:** Claims  
**Subject:** RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19



Dear Claims Team,

Please find attached above LOD for your perusal. We will hand over original to Adrian.

Kindly keep a look out and process the payment to us.

**Best Regards,  
Nadia Hani  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Wednesday, 23 October, 2019 10:14 AM

**To:** [jiajee.yap@premiumauto.com.sg](mailto:jiajee.yap@premiumauto.com.sg)

**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19

Without Prejudice

Dear Jia Yee,

We refer to your below email.

Our surveyor recommends COR @ P/P \$19,734.08 with 13 Days (subject to our principal's approval).

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) [<mailto:jiayee.yap@premiumauto.com.sg>]

**Sent:** Thursday, 17 October, 2019 5:31 PM

**To:** Adrian Ling (LKKAuto); CS A Team; Admin A; SUR

**Cc:** 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'

**Subject:** FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$19,734.08 @ 13 days of repairs exclude 2 sunday

Your early closure is well appreciated.

**Thanks & Best Regard**

**JiaYee Yap**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

**e.** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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