

Vic (LKKAuto)

From: Jia Le (LKK Auto)
Sent: Friday, 3 January, 2020 1:54 PM
To: Claims
Subject: RE: [AIG]: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

WITHOUT PREJUDICE

Dear Sir/Mdm,

We propose settlement as follows:-

1. Cost of Repair (w/GST)	\$ 21,115.47
2. Loss of Rental (14days x \$120)(w/GST)	\$ 1,797.60
3. GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 22,915.07</u>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Friday, 3 January 2020 12:19 PM
To: Claims
Subject: RE: [AIG]: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

WITHOUT PREJUDICE

Dear Kee Siang,

Please be informed that we are pending mandate approval from our principal.

We will revert to you once our principal approved.

Thank you.

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 31 December, 2019 8:35 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Vic,

What's happening to this case? Let me have your latest input please.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 23 December, 2019 10:41 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Vic,

Any updates from your principal?

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 18 December, 2019 9:04 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Without Prejudice

Dear Nadia,

We refer to your below email.

Please be informed that we are still preparing for mandate approval.

We will expedite on the matter.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 18 December, 2019 8:59 AM

To: Vic (LKKAuto); Admin A

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Vic,

Kindly advise whether there has been any updates from your principal.

Thank you.

Best Regards,

Nadia

Claims Administrator

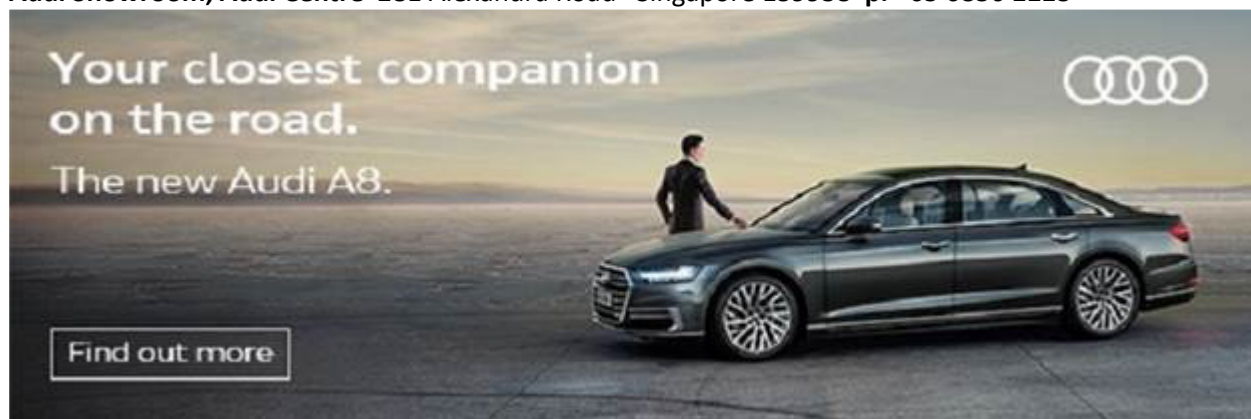
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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 13 December, 2019 11:13 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Without Prejudice

Dear Nadia,

We refer to your below email and the contents were noted.

Please be informed that we are currently preparing our report for our principal's mandate approval.

We will expedite the matter and will get back to you for an update/offer.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 13 December, 2019 8:55 AM

To: Vic (LKKAuto); Admin A

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Dear Vic,

Following up, kindly advise whether you have received our mailed LOD?

Do also advise on payment process.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, 15 November, 2019 3:38 PM
To: Premiumauto Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19 - LKK REF CC3/AIG19013830/Aha3

Without Prejudice

Dear Nadia,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 15 November, 2019 3:06 PM
To: Vic (LKKAUTO); Admin A; Adrian Ling (LKKAUTO)
Cc: Claims
Subject: RE: LOD - FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19

Dear Claims Team,

Please find attached above LOD for your perusal. We will hand over original to Adrian.

Kindly keep a look out and process the payment to us.

Best Regards,

Nadia Hani

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 23 October, 2019 10:14 AM

To: jiayee.yap@premiumauto.com.sg

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19

Without Prejudice

Dear Jia Yee,

We refer to your below email.

Our surveyor recommends COR @ P/P \$19,734.08 with 13 Days (subject to our principal's approval).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]

Sent: Thursday, 17 October, 2019 5:31 PM

To: Adrian Ling (LKKAUTO); CS A Team; Admin A; SUR

Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'

Subject: FINAL REVISION - SLX8192H - TP AIG - SURVEYED 08 AUG 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$19,734.08 @ 13 days of repairs exclude 2 Sunday

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. jiajee.yap@premiumauto.com.sg **w.** www.audi.com.sg

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