

SYSTEM

INS. CASE OWNER:

CC 4/1111901 3818 / R1 9669

LKK:

IDAC:

Surveyor:

Raul

DOE:

ASSIGNMENT

7/8/19

Date / Time:

7/8/19

Registered in Merimen:

7/8/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 3763 L

Claim No. : MT161800W

Name of Insured : CTPL

Policy No. : MUM0000

Insured Tel No. : HP: 2/8/19

Make / Model : KIA NANO

Excess Sec II : \$5 D.O.A : 2/8/19

Place of Accident : MARIANA BLVD

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : 24 MONG KWEE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SLA 9x41P



INSRS: WSP: mova
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:



INSRS: WSP:
Tel: Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
8/8/19	Non-Reporting Itr (1st):	
8/8/19	Non-Reporting Itr (2nd):	
10/8/19	Non-Reporting Itr (Final):	
23/8/19	Notification Itr (if non-pickup):	
4/9/19	Call OE:	
4/9/19	After call Itr to OE:	
24/9/19	Documentation Check List:	Handler Typist
24/9/19	Notification Itr (if non-pickup):	☒
24/9/19	After call Itr to OE:	☒
24/9/19	Authorization To Act:	☒
24/9/19	Release Voucher:	☒
24/9/19	Final Repair Bill:	☒
24/9/19	Car Rental Invoice:	☒
24/9/19	Towing Invoice:	☒
24/9/19	LTA / GLA :	☒
24/9/19	Medical Bill:	☒
24/9/19	PIR:	☒
24/9/19	Mandate/Reject Instruction:	☒
24/9/19	LOD:	☒
24/9/19	Payment Breakdown Form:	☒
24/9/19	Post-Repair Photos:	☒
24/9/19	Others:	☒

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by: Raul
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Repair Cost: 46	\$52150.00	(5 days) Reduction: \$283.60 % 78	Email ☐ Call ☐
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FINAL SETTLEMENT	Date/Time: 7/10/19	Confirm with: Luanne	Email ☒ Call ☐
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Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 21	If NO or B 28: Ass. Lia:
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Repair Cost: (w/951)	\$5 4226.50		
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Loss of Rental (LOR):	\$5 -	(5 days)	
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Loss of Use (LOU):	\$5 560.00	(5 x 7 days)	
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Loss of Income (LOI):	\$5 -	(5 x days)	
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LOR only ☐ LOU only ☒	LOR + LOU ☐ LOR + LO ☐	(Tick only one)	
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GIA/LTA Search	\$5 7.49		
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Medical:	\$5 -		
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Disbursement:	\$5 -	(e.g. Tow/ Independent)	
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Legal Cost:	\$5 -		
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Total:	\$5 4993.99	Global Sum \$5:	
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FINAL PAYMENT	Date/Time:	Confirm with:	Email ☒ Call ☐
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Payee 1:	\$5 4993.99	Name 1: MOVA Automotive Pte Ltd	
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Payee 2: (Strike if N.A.)	\$5 -	Name 2:	
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Payee 3: (Strike if N.A.)	\$5 -	Name 3:	
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ASSIGNMENT

From: Date: 7-8-2019

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SLA 9241Pat Workshop n/s MOVAof BLK 100B # 01-04 / 06 Bukit Merah Lane 3

Insured:

Policy No.:

Claims No.:

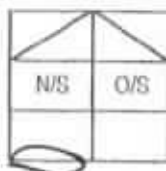
Sum Insured: *

Excess:

(Client's Record)

Make of Veh: Ah Wai Estimate

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR : Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or NoLump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLA 9241P Yr Regn: 2011 / 0C1Type: M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA ALPHARD A c.c. 2500Colour: Black A/C: Insured / Std / NI / NASp. Reading: 29590 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTEGD 244908185651

Gen. Cond: Good / Fair / Poor / Burnt

Steering: None / Jammed / Leaked / Burnt orBrake: None / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/65R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 02/08/19D.O.I. 07/08/19Survey held at MOVA (CA)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/5 \$3950/- (Red - \$2187.60 / 55%)* 5 repair days + 2 P.H + 1 Sunday + 3 PRS = 10 days

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

3 + RS, \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$))

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 06 Aug 2019)
 Parts: M1-MPV TOYOTA ALPHARD 2.4 (A) (Catalogue: Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Mova Automotive Pte Ltd/SLA9241P/06/08/2019 15:10
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page.
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BOOT <i>bt</i>	25.00	0.00	*1,988.30 FL
2	1		*REAR WINDSCREEN SEALANT <i>ne</i>	0	0.00	*45.00 FS
3	1		*REAR BOOT EMBLEM <i>ne</i>	25.00	0.00	*79.20 FL
4	1		*REAR BOOT LAMP LH <i>X</i>	25.00	0.00	*320.50 FL
5	1		*REAR BOOT LOGO (ALPHARD) <i>ne</i>	25.00	0.00	*79.80 FL
6	1		*REAR BOOT LOCK <i>X</i>	25.00	0.00	*591.00 FL
7	1		*REAR BOOT WEATHERSTRIP <i>ne</i>	25.00	0.00	*222.00 FL
8	1		*REAR BUMPER <i>de</i>	25.00	0.00	*1,442.30 FL
9	10		*BUMPER CLIPS <i>ne</i>	25.00	0.00	*58.00 FL
10	1		*REAR PARKING SENSOR <i>ne</i>	25.00	0.00	*391.10 FL
11	1		*REFLECTOR LIGHT LH <i>cm</i>	25.00	0.00	*84.60 FL
12	2		*TOW COVER <i>ent</i>	25.00	0.00	*78.20 FL
13	1		*END PANEL - REPAIR	25.00	0.00	
14	1		*END PANEL TOP GARNISH - CHECK <i>NV</i>	25.00	0.00	
15	1		*REAR SIDE GARNISH LOWER LH - CHECK <i>NV</i>	25.00	0.00	
16	10		*SIDE GARNISH CLIPS <i>ne</i>	25.00	0.00	*72.80 FL
17	1		*REAR BUMPER RETAINER LH <i>ne</i>	25.00	0.00	*98.70 FL
18	1		*REAR TAIL LAMP LOWER BRACKET LH <i>X</i>	25.00	0.00	*206.50 FL

F=Franchise part, S=Specified, L=List Item Disc.

Sub Total (\$\$) 5,761.80

- List Item Discount on L Items (\$\$) 1,429.20

Total Parts (\$\$) 4,332.60

Mova Automotive Pte Ltd/SLA9241P/06/08/2019 15:10, Not valid without Reference section.
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Parts \$4593 - 10% 25%
 \$4138.70 3444.75
 Sn \$45
 Labour \$1460
 4949.75
 total 45 \$5638.70 - 20%
 \$4506 5044.5
 3959.20
 45-3,950

8/8/2019

Repairer Estimates

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (insurer)	11.00
Sub Total (\$\$)			11.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO REPAIR REAR END PANEL, REAR FENDER LH, TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS, TO STRAIGHTEN & REALIGN ON ACCIDENT DAMAGED PARTS	New	500 600.00
2	TO SPRAY PAINT ON ACCIDENT DAMAGED PARTS	New	600 750.00
3	TO INSPECT REAR TAIL LAMP WATER LEAKAGE TEST	New	120 40.00
4	TO RUST PROOF ON ACCIDENT DAMAGED PARTS	New	60 80.00
5	TO REMOVE REAR WINDSCREEN GLASS	New	120 150.00
6	TO REMOVE REAR BOOT TRIM, BOOT LOCK & OTHER ATTACHMENT PARTS	New	60 120.00
7	TO REMOVE REAR SIDE TRIM BOARD L+R, SPARE TYRE & OTHER ATTACHMENT PARTS	New	60 120.00
8	TO APPLY SEAL ON WELDING JOINT & NEW PARTS	New	120 50.00
9	TO REMOVE & REFIX REAR PARKING SENSOR	New	60 80.00
Gross Labour Cost (\$\$)			1,990.00

Mova Automotive Pte Ltd/SLA9241P/06/08/2019 15:10, Not valid without Reference section.
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< END OF ESTIMATES >

Rasul

Hp 90010068

5 days

4/5

07/08/19 @ 1450

Resuming after paint



Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/05/08/115, Singapore 159722
Tel: (65) 6476 3333 (B Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0086864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER: India International Insurance Pte Ltd (HQ)
UNKNOWN

Singapore

Claimant Insurer: Great Eastern General Insurance Limited

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	02/08/2019
Vehicle Reg. No.:	SLA9241P	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	LIM WEI LUN		
Make/Model:	TOYOTA ALPHARD, 2.4 (A)	Vehicle Reg. Date:	03/10/2011
Vehicle Colour:	BLACK	Chassis No:	JTEGD21H908185651
Engine No:	2AZH734362		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	25.00 %	Nett Item Discount:	10.00 %
Total Loss?	NO		
Est. Duration of Repair (day)	5		
Description of Accident/Loss	-		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	4,332.60
Miscellaneous Items	11.00
Labour	1,990.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$)	6,333.60
+ GST 7.00% (\$)	443.35
Nett Amount (\$)	6,776.95

This claim is handled by: WEI

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 06 Aug 2019)

Parts: M1-MPV TOYOTA ALPHARD 2.4 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Mova Automotive Pte Ltd/SLA9241P/06/08/2019 15:10

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BOOT <i>bt</i>	25.00	0.00	*1,986.30 FL
2	1		*REAR WINDSCREEN SEALANT <i>nee</i>	0	0.00	*45.00 FS
3	1		*REAR BOOT EMBLEM <i>nee</i>	25.00	0.00	*79.20 FL
4	1		*REAR BOOT LAMP LH <i>X</i>	25.00	0.00	*326.30 FL
5	1		*REAR BOOT LOGO (ALPHARD) <i>nee</i>	25.00	0.00	*79.80 FL
6	1		*REAR BOOT LOCK <i>X</i>	25.00	0.00	*591.00 FL
7	1		*REAR BOOT WEATHERSTRIP <i>nee</i>	25.00	0.00	*222.00 FL
8	1		*REAR BUMPER <i>de</i>	25.00	0.00	*1,442.30 FL
9	10		*BUMPER CLIPS <i>nee</i>	25.00	0.00	*58.00 FL
10	1		*REAR PARKING SENSOR	25.00	0.00	*391.10 FL
11	1		*REFLECTOR LIGHT LH <i>con</i>	25.00	0.00	*84.60 FL
12	2		*TOW COVER <i>cut</i>	25.00	0.00	*78.20 FL
13	1		*END PANEL - REPAIR	25.00	0.00	-
14	1		*END PANEL TOP GARNISH - CHECK	25.00	0.00	-
15	1		*REAR SIDE GARNISH LOWER LH - CHECK	25.00	0.00	-
16	10		*SIDE GARNISH CLIPS <i>nee</i>	25.00	0.00	*72.80 FL
17	1		*REAR BUMPER RETAINER LH <i>nee</i>	25.00	0.00	*98.70 FL
18	1		*REAR TAIL LAMP LOWER BRACKET LH <i>?</i>	25.00	0.00	*206.50 FL

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	5,761.80
- List Item Discount on L Items (S\$)	1,429.20
Total Parts (S\$)	4,332.60

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Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	OD/TP Case (Insurer)	11.00
Sub Total (S\$)			11.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO REPAIR REAR END PANEL, REAR FENDER LH, TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS, TO STRAIGHTEN & REALIGN ON ACCIDENT DAMAGED PARTS	New	500 500.00
2	TO SPRAY PAINT ON ACCIDENT DAMAGED PARTS	New	600 750.00
3	TO INSPECT REAR TAIL LAMP WATER LEAKAGE TEST	New	X 40.00
4	TO RUST PROOF ON ACCIDENT DAMAGED PARTS	New	60 80.00
5	TO REMOVE REAR WINDSCREEN GLASS	New	120 150.00
6	TO REMOVE REAR BOOT TRIM, BOOT LOCK & OTHER ATTACHMENT PARTS	New	60 120.00
7	TO REMOVE REAR SIDE TRIM BOARD L+R, SPARE TYRE & OTHER ATTACHMENT PARTS	New	60 120.00
8	TO APPLY SEAL ON WELDING JOINT & NEW PARTS	New	50.00
9	TO REMOVE & REFIX REAR PARKING SENSOR	New	60 80.00
Gross Labour Cost (S\$)			1,990.00

Mova Automotive Pte Ltd/SLA9241P/06/08/2019 15:10. Not valid without Reference section.

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< END OF ESTIMATES >

Rasul
Hp 90010068
5 days
4/5
07/08/19 @ 1450

Resuming after paint

L&K Auto Consultants hence notify the Repairer of the following:

- To resume work before/after spray painting
- To display damaged part(s) during recovery
- Parts price are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work must be recovered and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Inquire PARF / COE Rebate for Registered Vehicle	
Owner ID Type:	Company
Owner ID:	033G
Vehicle Details	
Vehicle No.:	SLA9241P
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	ALPHARD AUTO
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	2AZH734362
Chassis No.:	JTEGD21H908185651
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$44,006.00
Original Registration Date:	03 Oct 2011
First Registration Date:	03 Oct 2011
Transfer Count:	1
Actual ARF Paid:	\$44,006.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Oct 2021
PARF Rebate Amount:	\$26,403.00
Intended COE Rebate Details	
COE Expiry Date:	02 Oct 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$70,890.00
COE Rebate Amount:	\$15,141.00
Total Rebate Amount:	\$41,544.00

The information contained herein is correct as at 13 Aug 2019

OK

$$\begin{array}{r} 58,000 \\ 41,544 \\ \hline 16,456 \end{array}$$

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 7 August 2019 1:36 PM
To: Nitha; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: tanyw@moval.com.sg; Sundari Nagarajan - III
Subject: RE: TP CLAIMS - SLA9241P AGAINST SHA3763L DOA 02/08/2019 AT ALONG MARINA BOULEVARD
Attachments: Est.pdf; RPT.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLA9241P and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P. Anna

T. 2.11p.m

V. lu

E. ✓

From: Nitha [mailto:nitha@moval.com.sg]
Sent: 07 August, 2019 9:08 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: tanyw@moval.com.sg
Subject: RE: TP CLAIMS - SLA9241P AGAINST SHA3763L DOA 02/08/2019 AT ALONG MARINA BOULEVARD

Hi Gabriel,

Please assign LKK.

Thank you.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Wednesday, 7 August 2019 8:31 AM

To: Nitha

Cc: tanyw@nova.com.sg

Subject: RE: TP CLAIMS - SLA9241P AGAINST SHA3763L DOA 02/08/2019 AT ALONG MARINA BOULEVARD

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Nitha [<mailto:nitha@nova.com.sg>]

Sent: 06 August, 2019 3:18 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: tanyw@nova.com.sg

Subject: TP CLAIMS - SLA9241P AGAINST SHA3763L DOA 02/08/2019 AT ALONG MARINA BOULEVARD

Dear Sir /Mdm,

Good day,

Your Ref: SHA3763L

Please assist to revert the officer in charge, liability for the above case and arrange survey.

Vehicle currently at our workshop.

Thank you

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

SLA9241P (MCT19080024)
[SHA3763L]
TP
MOVA AUTOMOTIVE PTE LTD
Aug 2 2019 9:00AM
[UNKNOWN]
Mova Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/09/2019 17:30 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4933.99) - SLA9241P - Claim Handler: Sundari Nagarajan

Approved:4933.99:LOU only for 7days . Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : TP/MCT19080024
Our Ref : SLA9241P/ T220819

Date : 19 November 2019

LKK AUTO CONSULTANT PTE LTD
51, Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SLA9241P & SHA3763L ON 02/08/2019 ALONG
MARINA BOULEVARD**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Enny, enny@moval.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@moval.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Aug 2019 Sendback Est	06 Aug 2019 15:10 S\$6,333.60	07 Aug 2019 08:31 Edit Adj Rpt	S\$3,950.00 Edit Estimates	S\$3,950.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	MOVA AUTOMOTIVE PTE LTD, Co. Reg. No.: 198904033G								
Vehicle Reg. No.:	SLA9241P	Date of Loss:	02/08/2019 09:00 - :59 [93 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080024	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3763L	Policy No. (Claimant):	2018-V0096246-VPF-R003						
		Excess:							
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagara... - 6347 6071]								
Claimant's Insurer:	Great Eastern General Insurance Limited (HQ) - Tel: +65 248 2888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/08/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (24/09/2019): Alert - Adj Mandate Approved (S\$4933.99) - SLA9241P - Claim Handler: Sundari Nag... - III_SG (08/08/2019): Alert - Adj Mandate Approved (S\$0.00) - SLA9241P - Claim Handler: Sundari Nagara...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SLA9241P (MCT19080024)
 [SHA3763L]
 TP
 MOVA AUTOMOTIVE PTE LTD
 Aug 2 2019 9:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Mova Automotive Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	02/08/19 15:29	Video - Accident [Linked Accident Report Documents]	Load MP4	

Assessment Reports

1 per page

No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	06/08/19 15:10	Repairer Estimates	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/09/19 17:09	General View	Load JPG	☒
2	24/09/19 17:09	General View	Load JPG	☒
3	24/09/19 17:09	General View	Load JPG	☒
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5	24/09/19 17:09	General View	Load JPG	☒
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30	24/09/19 17:09	General View	Load JPG	☒
31	24/09/19 17:09	General View	Load JPG	☒
32	24/09/19 17:09	General View	Load JPG	☒

Documentation

1 per page

No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	06/08/19 15:10	Certificate of Insurance	Load PDF	

Video			1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
2	06/08/19 15:10	Driver's Driving License		Load PDF
3	06/08/19 15:10	E-filed GIA report		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	07/08/19 08:29	Singapore Accident Statement		Load PDF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/08/19 19:18	TP ESTIMATE- MARKED		Load PDF
2	23/09/19 09:58	LTA SEARCH		Load PDF
3	23/09/19 09:58	LOD		Load PDF
4	05/12/19 08:52	WORKSHOP INVOICE		Load PDF
5	05/12/19 08:52	AUTHORISATION TO ACT FORM		Load PDF
6	05/12/19 08:52	DISCHARGE VOUCHER		Load PDF

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	02/08/19 15:29	Video - Accident		Load MP4
Assessment Reports			1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	02/08/19 15:35	Accident Statement		Load HTM
Photos/Images			3 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	02/08/19 15:33	Accident Photo		Load JPG ☒
2	02/08/19 15:33	Accident Photo		Load JPG ☒
3	02/08/19 15:33	Accident Photo		Load JPG ☒
4	02/08/19 15:33	Accident Photo		Load JPG ☒
5	02/08/19 15:33	Accident Photo		Load JPG ☒
6	02/08/19 15:33	Accident Photo		Load JPG ☒
7	02/08/19 15:33	Accident Photo		Load JPG ☒
8	02/08/19 15:33	Accident Photo		Load JPG ☒
Documentation			1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	02/08/19 15:32	Sketch Plan		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19013818/R1GB3Q2

Date: 05/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : SLA9241P Insured Vehicle No : SHA3763L
 Date of Loss: 02/08/2019 Nature of Claim: TP Claim No: MCT19080024

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLA9241P**
 Make & Model: TOYOTA ALPHARD, 2.4 (A) Engine No: 2AZH734362
 Reg. Date: 03/10/2011 (Man. Year: 2011) Chassis No: JTEGD21H908185651
 Colour: Black Odometer: 295790 km
 Engine Capacity: 2362 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/65 R16 Rear Tyre Size: 215/65 R16
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,332.60	3,489.75	842.85	19.45
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,990.00	1,460.00	530.00	26.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,333.60	4,960.75	1,372.85	21.68
Approved Total (Overridden) (S\$)		3,950.00		
(S\$)	6,333.60	3,950.00	2,383.60	37.63
+ GST 7.00/7.00% (S\$)	443.35	276.50	166.85	37.63
Nett Amount (S\$)	6,776.95	4,226.50	2,550.45	37.63
+ Loss of Use (7.0 x S\$80.00/day) (S\$)		560.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		4,793.99		

INSPECTION

Date of Assignment: 07/08/2019 Present Location: Mova Automotive Pte Ltd (Bukit Merah)
 Date Inspected: 07/08/2019 Inspected At: Mova Automotive Pte Ltd (Bukit Merah)
 Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3
 Singapore 159722

Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 23 Sep 2019)
Parts:	M1-MPV	TOYOTA ALPHARD 2.4 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLA9241P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT	Bent	1,986.30 FL	*1,986.30 FL
2	1		*REAR WINDSCREEN SEALANT	Necessary	45.00 FS	*45.00 FS
3	1		*REAR BOOT EMBLEM	Necessary	79.20 FL	*79.20 FL
4	1		*REAR BOOT LAMP LH	Serviceable	326.30 FL	*- FL
5	1		*REAR BOOT LOGO (ALPHARD)	Necessary	79.80 FL	*79.80 FL
6	1		*REAR BOOT LOCK	Not Necessary	591.00 FL	*- FL
7	1		*REAR BOOT WEATHERSTRIP	Necessary	222.00 FL	*222.00 FL
8	1		*REAR BUMPER	Deformed	1,442.30 FL	*1,442.30 FL
9	10		*BUMPER CLIPS	Necessary	58.00 FL	*58.00 FL
10	1		*REAR PARKING SENSOR	Not Working	391.10 FL	*391.10 FL
11	1		*REFLECTOR LIGHT LH	Cracked	84.60 FL	*84.60 FL
12	2		*TOW COVER	Cut	78.20 FL	*78.20 FL
13	1		*END PANEL - REPAIR (NPA)	Repair	-	*- FL
14	1		*END PANEL TOP GARNISH - CHECK (NPA)	Not Necessary	-	*- FL
15	1		*REAR SIDE GARNISH LOWER LH - CHECK (NPA)	Not Necessary	-	*- FL
16	10		*SIDE GARNISH CLIPS	Necessary	72.80 FL	*72.80 FL
17	1		*REAR BUMPER RETAINER LH	Necessary	98.70 FL	*98.70 FL
18	1		*REAR TAIL LAMP LOWER BRACKET LH	Service item	206.50 FL	*- FL

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	5,761.80	4,638.00
- List Item Discount on L Items 25.00/25.00% (S\$)	1,429.20	1,148.25
Total Parts (S\$)	4,332.60	3,489.75

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	11.00	11.00
Sub Total (S\$)			11.00	11.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR REAR END PANEL, REAR FENDER LH, TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS, TO STRAIGHTEN & REALIGN ON ACCIDENT DAMAGED PARTS	New	600.00	500.00
2	TO SPRAY PAINT ON ACCIDENT DAMAGED PARTS	New	750.00	600.00
3	TO INSPECT REAR TAIL LAMP WATER LEAKAGE TEST	New	40.00	0.00
4	TO RUST PROOF ON ACCIDENT DAMAGED PARTS	New	80.00	60.00
5	TO REMOVE REAR WINDSCREEN GLASS	New	150.00	120.00
6	TO REMOVE REAR BOOT TRIM, BOOT LOCK & OTHER ATTACHMENT PARTS	New	120.00	60.00
7	TO REMOVE REAR SIDE TRIM BOARD L+R, SPARE TYRE & OTHER ATTACHMENT PARTS	New	120.00	60.00
8	TO APPLY SEAL ON WELDING JOINT & NEW PARTS	New	50.00	0.00
9	TO REMOVE & REFIX REAR PARKING SENSOR	New	80.00	60.00
Gross Labour Cost (S\$)			1,990.00	1,460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >