Vic (LKKAuto)

From: Foo, Chityan < Chityan.Foo@aig.com> **Sent:** Friday, 15 November, 2019 11:51 AM

To: Vic (LKKAuto)
Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 8123333797SG - ACCIDENT INVOLVING VEHICLES

GBG 6271J (OI) AND SLQ 811U (TP) ON 03/08/2019 - CC3/AIG19013804/T1hb3

Dear Vic,

We refer to your email dated 13.11.19.

Please request vehicle's damaged photos from insured.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com] Sent: Wednesday, November 13, 2019 11:15 AM

To: Foo, Chityan < Chityan. Foo@aig.com >

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: 8123333797SG - ACCIDENT INVOLVING VEHICLES GBG 6271J

(OI) AND SLQ 811U (TP) ON 03/08/2019 - CC3/AIG19013804/T1hb3

This message is from an external sender; be cautious with links and attachments.

Dear Jimmy,

We refer further to our below email.

Please find attached email from TP repairer with duly signed ATA's from the claimant for their medical bill claim only.

The other passenger is a minor, so the father signed the ATA instead.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Wednesday, 6 November, 2019 1:59 PM

To: Foo, Chityan

Cc: Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> Your Ref: 8123333797SG - ACCIDENT INVOLVING VEHICLES GBG 6271J (OI) AND SLQ

811U (TP) ON 03/08/2019 - CC3/AIG19013804/T1hb3

Your Ref: 8123333797SG

Our Ref: CC3/AIG19013804/T1hb3

Dear Jimmy,

ACCIDENT INVOLVING VEHICLES GBG 6271J (OI) AND SLQ 811U (TP) ON 03/08/2019

We refer to the subject matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

A letter was sent out to the Insured to notify TP claim and NCD issues.

Summary to offer to repairer **PERFORMANCE MOTORS LIMITED** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 38,078.14	\$ 27,998.85
Loss of Use (\$100 x 15 days)	\$ 1,500.00	\$ 900.00 (\$60 x 15 days)
LTA Search Fee	\$ 7.45	\$ 7.45
Medical Bill 1 (Passenger 1) Tay Sok Li	\$ 157.83	\$ 157.83 (Sengkang General Hosp)
Medical Bill 2 (Passenger 1) Tay Sok Li	\$ 123.60	\$ 123.60 (NUH)
Medical Bill 3 (Passenger 2) Oh Kai An	\$ 121.00	\$ 121.00 (NUH)
TOTAL	\$ 39,988.02	\$ 29,308.73

Breakdown of days is as follows:

Recommended days	11 Days
Weekends / Downtime	4 Days
TOTAL	15 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.