

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Saturday, 16 November, 2019 10:31 AM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLQ811U & GBG6271J ON 03/08/2019 LKK REF CC3/AIG19013804T1/T1hb3

Without Prejudice

Dear Caroline,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal had further reviewed and we have mandate to offer settlement as below:

Cost of Repair (w/gst)	\$ 27,998.85
Loss of Use (\$60 x 15 days)	\$ 900.00
Medical Bills (both passengers)	\$ 402.43
LTA Search Fee	\$ 7.45
TOTAL	\$ 29,308.73

For your acceptance please and we would also like to **request for any scene photos** taken by your client.

The above amount is to be made payable to **PERFORMANCE MOTORS LIMITED**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 8 November, 2019 4:19 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLQ811U & GBG6271J ON 03/08/2019 LKK REF CC3/AIG19013804T1/hb3

Dear Vic

As requested, please see attached Medical Claim Authorisation Letter. Please note that one of the claimants is below 12 years old, hence, the father (owner of the vehicle) had signed on behalf.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 6 November 2019 2:01 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯曙 @ <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLQ811U & GBG6271J ON 03/08/2019 LKK REF CC3/AIG19013804T1/hb3

Without Prejudice

Dear Caroline,

We refer further to our below email.

We noted that only the 2 passengers were making a medical bill claim.

If so, kindly let them sign the attached ATA as we are now seeking for mandate approval from our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Wednesday, 30 October, 2019 4:16 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLQ811U & GBG6271J ON 03/08/2019 LKK REF CC3/AIG19013804T1/hb3

Without Prejudice

Dear Caroline,

We refer to the subject matter and we confirmed in receipt of the LOD.

We noted that your client was making a claim for the Medical Bills.

If no further Bodily Injury Claim, kindly let the claimant sign the Authorization to Act for Medical Bills Claim only.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Thursday, 8 August, 2019 5:52 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLQ811U & GBG6271J ON 03/08/2019 LKK REF CC3/AIG19013804/hb3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Thursday, 8 August, 2019 8:50 AM

To: Shu Pei (LKKAuto)

Cc: Admin A; CS A Team

Subject: Re: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLQ811U & GBG6271J ON 03/08/2019

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 6 August 2019 6:51:16 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLQ811U & GBG6271J ON 03/08/2019

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@sime-darby.com.sg>

Sent: Tuesday, 6 August 2019 8:44 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: CAR IN WORKSHOP. PLEASE ARRANGE SURVEY ASAP. REQUEST FOR DIRECT SETTLEMENT - SLQ811U & GBG6271J ON 03/08/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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