

15/5/2019

INS. CASE OWNER:

CC 4 /AIG1901

3790, 8665⁵²

LKK:

IDAC:

Surveyor:

MR LIM

DOI:

ASSIGNMENT

Date / Time:

6/8/19

Registered in Merimen:

6/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMM 31600

Claim No.:

WON77204056

Name of Insured:

ANDRIE LARSING

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

2/8/19

Place of Accident:

Is driver the owner?

(YES ☒ NO ☐

Nature of Accident:

If NO, Driver Name / Age:

HAM KOW YEN

OI GIA REPORT ☒ YES ☐ NOTP GIA REPORT ☒ YES ☐ NO

Driver Tel No.:

(V/L: ☒ YES ☐ NO)

Insured Liability:

% Final ? Yes / No

SLW 4193L

INSRS:
WSP:
Tel:
Liability:
RMKS:TEAM
AUTO
PROINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SLW 4193L-X

SMM 31600-X

STAGE

DATE / PIC

Non-Reporting ltr (1st): 16/08/2019

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: EMAIL 23-08-19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR: TP

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: DEREGISTERED VEHICLE ☒

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: NET. V

SS 23,595.00

(days) Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time: 11.11.19

Confirm with: ADEL

Email ☒Call ☐

Final Liability:

%100

(Agreed / Assessed) BOLA S/N No.:

37

If NO or B 28, Ass. Lia:

Repair Cost: NET. VALUE

SS 23,595.00

OLD REAR ENDED TP

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 2,600.00

(\$100 x 26 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS 36.45

Medical:

SS -

Disbursement:

SS 100.00

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 26,331.45

Global Sum SS:

4) RA fu: \$2,54 x 2 /

FINAL PAYMENT

Date/Time: 11.11.19

Confirm with: ADEL

Email ☒Call ☐

Payee 1:

SS 26,331.45

Name 1:

TEAM AUTOPRO PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Shu Pei (LKKAUTO)

From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Thursday, 15 August 2019 8:17 PM
To: Mei Kwan (LKKAUTO); Admin-D (LKKAUTO); Shu Pei (LKKAUTO); Vic (LKKAUTO)
Subject: Re: SLW 4193 L DOA 03.08.2019

Dear Team,

We were advise that the repair limit offered is \$23,500.

Kindly confirm the same if owner were to scrap the vehicle, the repair limit offered at \$23500 will be equivalent of it's Nett Loss?

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Peach

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

160 Sin Ming Dr

#01-14 Sin Ming AutoCity

Singapore 575722

On Thu, Aug 15, 2019 at 6:18 PM TeamAutoPro North <teamautopl@gmail.com> wrote:

Dear Team,

May you assist to advise the Total loss amount so that we can inform owner to proceed for de-registration?

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

Peach

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

160 Sin Ming Dr

#01-14 Sin Ming AutoCity

Singapore 575722

**Depre: \$17,857** **4 Jul 2013**
3 yrs 10 mths left **42,000 km**

(//www.oneshift.com/used_cars/ads_detail.php?
adid=234509&make=Volkswagen&model=SHARAN)

Volkswagen Sharan 2.0 TSI (A)

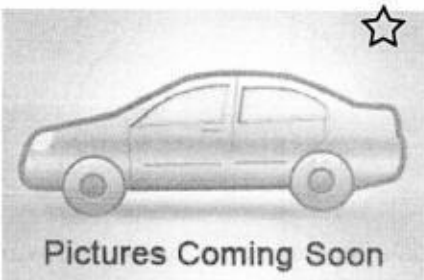
(//www.oneshift.com/used_cars/ads_detail.php?
adid=215120&make=Volkswagen&model=SHARAN)

\$89,800**Depre: \$16,001** **13 Sep 2013**
4 yrs 1 mth left -

(//www.oneshift.com/used_cars/ads_detail.php?
adid=215120&make=Volkswagen&model=SHARAN)

Volkswagen Sharan 2.0 TSI (A)

(//www.oneshift.com/used_cars/ads_detail.php?
adid=242973&make=Volkswagen&model=SHARAN)

\$77,800**Depre: \$14,777** **28 Mar 2013**
3 yrs 7 mths left **97,331 km**

(//www.oneshift.com/used_cars/ads_detail.php?
adid=242973&make=Volkswagen&model=SHARAN)

Volkswagen Sharan 2.0 TSI (A)

(//www.oneshift.com/used_cars/ads_detail.php?
adid=240251&make=Volkswagen&model=SHARAN)

\$117,500

MOTORCAR (Rear)

Rear Portion

Vehicle No: SLW/4193L

NAC	INC	Item	CON	AC	QTY
1137	993626	Rear Number Plate	BT	✓	
1138	993627	Rear Number Plate Base	BR	✓	
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp	?		
1141	992958	Rear Bumper	BR	✓	
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower	BR	✓	
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover	MIS	✓	
1146	992341	Rear Bumper Clips	NEC	✓	
1147	992976	Rear Bumper Bracket LH	BR	✓	
1148	993068	Rear Bumper Side Retainer	NEC	✓	2
1149	993045	Rear Bumper Reinforcement	BT	✓	
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge	?		
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector LH	MIS	✓	
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor LH / Centre	MIS	✓	2
1159	993327	Rear End Panel	DD	✓	
1160	993339	Rear End Panel Top Garnish	DL	✓	
1161	993333	Rear End Panel Inner Trim	?		
1162	990333	Boot Compartment Inner Trim	?		
1163	993851	Rear LH Taillamp	BR	✓	
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel	CRV	✓	
1166	995116	Rear RH Taillamp	BR	✓	
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate	CRV	✓	
1182	991328	Tailgate Emblem	NEC	✓	2
1183	994643	Tailgate Outer Handle	?		
1184	994640	Tailgate Moulding	DD	✓	
1185	994545	Tailgate Garnish	?		
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp	BR	✓	
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber	NEC	✓	
1195	994604	Tailgate Glass Moulding	NEC	✓	
1196	994607	Tailgate Glass Sealant	NEC	✓	
1197	994629	Tailgate Lock	Jam	✓	
1198	994651	Tailgate Rubber Weatherstripping	DIS	✓	
1199	994611	Tailgate Hinge	?		
1200	994594	Tailgate Damper	?		
1201	994613	Tailgate Inner Board	?		

NAC	INC	Item	CON	AC	QTY
1202	993784	Spare Tyre Board	?		
1203	994328	Spare Tyre Panel	?		
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw	?		
1206	993787	Spare Tyre Cover	?		
1207	995323	Triangle Breakdown Sign	?		
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe	?		
1213	993357	Rear Exhaust Chrome Pipe	?		
1214	993361	Rear Exhaust Mounting	?		
1215	993358	Rear Exhaust Heat Shield	DD	✓	
1216	995223	Rear LH Chassis Member	DD	✓	
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender	CRV	✓	
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel	?		
1221	993431	Rear LH Fender Inner Trim			
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield	TN	✓	
1224	993621	Rear LH Mudflap	DL	✓	
1225	993933	Rear LH Wheel Rim	BT	✓	
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre	Pung	✓	
1228	993456	Rear RH Fender	DD	✓	
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel	?		
1231	993431	Rear RH Fender Inner Trim	?		
1232	993415	Rear RH Fender Inner Garnish	TN	✓	
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993401	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass	BR	✓	
1242	993452	Rear Fender 1/4 Glass Rubber	NEC	✓	
1243	993453	Rear Fender 1/4 Glass Sealant	NEC	✓	
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid	BT	✓	
1251	992168	Fuel Neck	?		
1252	992179	Fuel Tank	?		
1253	992184	Fuel Tank Bracket	?		
1254	992191	Fuel Tank Float			
1255	990247	Sticker			
		Front Right wheel rim	BT	✓	

No of Items: 62

Assessor: JRM

8/8/19

(01) Bent (02) Dented (03) Distorted (04) Cracked (05) Cut (06) Scratched
(07) Deformed (08) Shifted (09) Buckled (10) Broken (11) Necessary
(12) Missing (13) Torn (14) Unconfirmed (15) Not Working

ALUMINUM

(1) Replace (✓) (2) Repair (X) (3) Check (?)
(4) Not Consistent (NC)

Vehicle No: SLW 4193L

[illegible]

Assessor: TG Um Nam

8/8/13

Original copy

MOTOR CAR (LH)

ACTION (A)

 (1) Replace (2) Repair (3) Check (4)
 (5) Not Confirmed (6)

Aug 2003

Left Portion

NAC	INC	Item	CON	AC	Qty
1255	995326	Frt LH Door			
1256	995140	Frt LH Door Protector			
1257	995104	Frt LH Door Hinge			
1258	995142	Frt LH Door Wing Mirror			
1259	995102	Frt LH Door Garnish			
1260	991593	Frt LH Door Glass Outer Moulding			
1261	991588	Frt LH Door Glass Inner Moulding			
1262	995103	Frt LH Door Glass			
1263	991595	Frt LH Door Glass Regulator			
1264	991596	Frt LH Door Glass Regulator Motor			
1265	991662	Frt LH Door Rubber			
1266	991636	Frt LH Door Outer Handle			
1267	991607	Frt LH Door Inner Handle			
1268	991625	Frt LH Door Lock w/Key			
1269	991624	Frt LH Door Lock			
1270	991562	Frt LH Door Central Lock			
1271	991675	Frt LH Door Switch			
1272	991617	Frt LH Door Inner Trim Board			
1273	991568	Frt LH Door Checker			
1274	991575	Frt LH Door Felt			
1275	991688	Frt LH Door Wire Harness			
1276	991683	Frt LH Door Window Glass Pillar			
1277	991640	Frt LH Door Outer Pillar			
1278	991613	Frt LH Door Inner Pillar			
1279	991646	Frt LH Door Pillar Inner Garnish			
1280	990554	Centre Pillar LH			
1281	990542	Centre Inner Pillar LH			
1282	990517	Centre Pillar Upper Garnish LH			
1283	990564	Centre Pillar Lower Garnish LH			
1284	991670	Frt LH Door Step Garnish			
1285	994052	Rocker Panel LH			
1286	994049	Rocker Panel Inner Panel LH			
1287	994046	Rocker Panel Garnish LH			
1288	994055	Rocker Panel Outer Side Skirt LH			
1004	991300	Frt Bumper			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1029	995153	Frt LH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1096	995070	Frt LH Fender			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			

Vehicle No: SLW 41931

NAC	INC	Item	CON	AC	Qty
1289	995156	Rear LH Door <i>sliding</i>	DP	✓	
1290	993282	Rear LH Door Protector			
1291	995194	Rear LH Door Hinge			
1292	993228	Rear LH Door Garnish			
1293	993278	Rear LH Door Glass Outer Moulding	NEL	✓	
1294	993231	Rear LH Door Glass Inner Moulding	NEL	✓	
1295	995190	Rear LH Door Glass			
1296	993238	Rear LH Door Glass Regulator			
1297	995192	Rear LH Door Glass Regulator Motor			
1298	993294	Rear LH Door Rubber	TN	✓	
1299	993275	Rear LH Door Outer Handle	JAM	✓	
1300	993250	Rear LH Door Inner Handle	JAM	✓	
1301	993261	Rear LH Door Lock	JAM	✓	
1302	993256	Rear LH Door Inner Trim Board			
1303	993218	Rear LH Door Checker			
1304	993230	Rear LH Door Glass Channel			
1305	993242	Rear LH Door Glass Triangle Garnish			
1306	993285	Rear LH Door 1/4 Glass			
1307	993288	Rear LH Door 1/4 Glass Rubber	NEL	✓	
1308	993287	Rear LH Door 1/4 Glass Pillar			
1309	993305	Rear LH Door Step Garnish			
1310	993309	Rear LH Door Switch			
1311	994070	Roof Top Panel	DP	✓	
1312	994098	Roof Top Moulding	DL	✓	
1313	994085	Roof Top Air-bag	ACT	✓	
1314	994084	Roof Top Air-bag Sensor	ACT	✓	
1315	994083	Roof Top Air-bag Control Unit	ACT	✓	
1141	992958	Rear Bumper	BR	✓	
1147	992976	Rear Bumper Bracket <i>LH</i>	BR	✓	1
1148	993068	Rear Bumper Side Retainer	NEL	✓	2
1149	993045	Rear Bumper Reinforcement			
1151	993077	Rear Bumper Sponge			
1153	993040	Rear Bumper Protector			
1155	993026	Rear Bumper Moulding			
1157	993023	Rear Bumper Lower Spoiler	DL	✓	
1163	993851	Rear LH Taillamp	BR	✓	
1218	993436	Rear LH Fender	DL	✓	
1219	993449	Rear LH Fender Protector			
1136	990247	Sticker			

No of Items: 26

Assessor: T. C. Lim

8/8/03

View Received Message

This mail is associated with :

*SLW4193L (2203773040SG)
[SMM3160D]

TP
LIU ZHIYANG JODY
Aug 3 2019 7:00AM
[ANDRIC LEASING]
Team Autopro Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From **AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG)**, sent on **07/08/2019 14:24 PM**.
To LKK_HQ
Subject **No OI GIA Report**

Hi,

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions.

OI name : Andric Leasing

Address : 19 Tanglin Road
 #03-23 Tanglin Shopping Centre
 Singapore 247909

Mobile No: 97699776

Thank you.

Regards,
Divya

DOCUMENTS SUMMARY

There are no documents.

PRE-REPAIR INSPECTION REQUEST – SLW4193L vs SMM3160D (OI) on D.O.A.: 03/08/2019

From: Parthiban, Theerthan
To: Admin A, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinnul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subran
Sent: 8/6/2019 11:27:40 AM
Attachments: PRS 4193 SMM3160D.pdf

Hi,

Please refer to the enclosed request from Team AutoPro Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Kindly assist to assign Mr Lim as Single Joint Expert as requested.

Thank you.

Regards,

Theerthan R Parthiban (Troy)
AIG
Senior Claims Examiner, Auto
Singapore Claims Operations | AIG Shared Services

Theerthan.Parthiban@aig.com | www.aig.com.sg

IMPORTANT NOTICE

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: TeamAutoPro North [mailto:teamautopn@gmail.com]
Sent: Monday, August 05, 2019 8:46 PM
To: AIG SGP, Claims-Survey
Subject: [EXTERNAL] 2 Days Notice: SLW 4193 L (Our Ref) and SMM 3160 D (your Ref) Dated 03.08.2019

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Road Traffic Accident Involving SLW 4193 L (Our Ref) and SMM 3160 D (Your Ref)
Dated 03th August 2019, Time around 07:45
@ CTE > SLE AFTER JLN BAHAGIA

We represent our client; LIU ZHI YANG JODY, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SLW 4193 L and your insured's vehicle registration number: SMM 3160 D.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

For efficiency purpose, we are agreeable with the appointment of Mr Lim - LKK as the SJE for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via email to the following personnel:-**

Contact Person	Alan Koh Frederick Lim	9092 7279 9674 6635
Email Address	teamautopn@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,
Peach
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

160 Sin Ming Dr
#01-14 Sin Ming AutoCity
Singapore 575722
IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or

12:28pm 06/8/19
person @ Alan
vehicle in
Alan want Mr Lim
to survey to be arrange
tomorrow to survey.

other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19013790/eb3

08 August, 2019

Andric Leasing

19 Tanglin Road #03-23
Tanglin Shopping Centre
Singapore 247909

Dear Sirs,

**ACCIDENT INVOLVING SLW 4193L AND SMM 3160D ON 03/08/2019 ALONG/
AT CTE TOWARDS SLE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng
Claims
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19013790/eb3

16 AUGUST 2019

By Registered Mail
First Reminder

Andric Leasing
19 Tanglin Road
#03-23 Tanglin Shopping Centre
Singapore 247909

Dear Sir,

**ACCIDENT INVOLVING SLW 4193L AND SMM 3160D ON 03/08/2019 ALONG/
AT CTE TOWARDS SLE**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 08/08/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen **(14)** days from date of this letter **(by 02/09/2019)**.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng
Case Handler
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 23 August 2019 11:39 AM
To: TeamAutoPro North
Subject: Accident Involving SLW 4193L & SMM 3160D on 03/08/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SLW 4193L
Our Ref: CC4/AIG19013790/Beb3

Dear Sir/Madam,

Accident Involving SLW 4193L & SMM 3160D on 03/08/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	06 Aug 2019 17:08	Clim Dtl Modified	Claimant's Name: -> LIU ZHIYANG JODY. Claimant's ID: -> S8128187D.	[A] Lau Shu Pei
2	06 Aug 2019 17:08	Clim Veh Model Changed	(203543) VOLKSWAGEN SHARAN 1.8 (A).	[A] Lau Shu Pei
3	06 Aug 2019 17:08	Clim Created	Reg No: SLW4193L, Acct Date: 2019/08/03, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Team Autopro Pte Ltd (HQ)	[A] Lau Shu Pei
4	06 Aug 2019 17:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	06 Aug 2019 17:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/08/19	[A] Lau Shu Pei
6	06 Aug 2019 17:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	06 Aug 2019 17:08	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[1] Merimen Administrator
8	06 Aug 2019 17:08	Assignment 1st Accessed		[A] LEE SU THING
9	06 Aug 2019 17:08	Label Added	(19):Fastlane.	[A] Lau Shu Pei
10	06 Aug 2019 17:08	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] Lau Shu Pei
11	16 Oct 2019 09:59	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
12	16 Oct 2019 09:59	Clim Dtl Modified	JPJ Reg. Date: -> 2013/12/18.	[A] NUR SHAQILAH BTE ABDOL WAHAB
13	16 Oct 2019 09:59	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
14	16 Oct 2019 10:51	Adj Mandate Request	Cur.Req:26331.45:LIABILITY: 100% B:27 OID REAR ENDED	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

[08/08/2019 09:59] Lau Shu Pei :
SENT NON REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2238486	06 Aug 2019 17:12:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLW4193L	SMM3160D	11.77
2314430	16 Oct 2019 09:59:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLW4193L	SMM3160D	11.77

11/6/2019

Merimen e-Claims

Print Received Message

This mail is associated with :

***SLW4193L (8864747918SG)**

[SMM3160D]

TP

LIU ZHIYANG JODY

Aug 3 2019 7:00AM

[ANDRIC LEASING]

Team Autopro Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 31/10/2019 15:10 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$26331.45) - SLW4193L - Claim Handler: MdNoor, Norsiah

Approved:26331.45.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Aug 2019 Edit Reg		06 Aug 2019 00:00 Edit Adj Rpt	S\$23,595.00 Edit Estimates	S\$23,595.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by adjuster\]](#)

Insured:	ANDRIC LEASING, Co. Reg. No.: 48503800E, Tel: +6599999999		
Main Claimant:	LIU ZHIYANG JODY, ID: S8128187D		
Vehicle Reg. No.:	SLW4193L	Date of Loss:	03/08/2019 07:00 - :59 [67 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 8864747918SG	Policy/Cover Note No.:	0999994253 (Comprehensive)
Vehicle Reg. No. (Insured):	SMM3160D	Policy No. (Claimant):	
		Excess:	
Repairer:	Team Autopro Pte Ltd (sin Ming) (HQ) 160 SIN MING DRIVE, #01-14 SIN MING AUTOCITY, 575722 Sin Ming - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah]		
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Lim Teow Guan] ... [Final Rpt due 19/08/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (31/10/2019): Alert - Adj Mandate Approved (S\$26331.45) - SLW4193L - Claim Handler: MdNoor, No...
- AIG_SG (07/08/2019): No OI GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLW4193L (8864747918SG)
[SMM3160D]**

TP

LIU ZHIYANG JODY

Aug 3 2019 7:00AM

[ANDRIC LEASING]

Team Autopro Pte Ltd (sin Ming)

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Letters/Correspondences				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1 per page ▼	☒
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Thumbnail 1 Edit	Print
Photos/Images				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per page ▼	☒
1	27/09/19 09:39	General View	Thumbnail 1 Load JPG	☒
2	27/09/19 09:39	General View	1 Load JPG	☒
3	27/09/19 09:39	General View	1 Load JPG	☒
4	27/09/19 09:39	General View	1 Load JPG	☒
5	27/09/19 09:39	General View	1 Load JPG	☒
6	27/09/19 09:39	General View	1 Load JPG	☒
7	27/09/19 09:39	General View	1 Load JPG	☒
8	27/09/19 09:39	General View	1 Load JPG	☒
9	27/09/19 09:39	General View	1 Load JPG	☒
10	27/09/19 09:39	General View	1 Load JPG	☒
11	27/09/19 09:39	General View	1 Load JPG	☒
12	27/09/19 09:39	General View	1 Load JPG	☒
13	27/09/19 09:39	General View	1 Load JPG	☒
14	27/09/19 09:39	General View	1 Load JPG	☒
15	27/09/19 09:39	General View	1 Load JPG	☒
16	27/09/19 09:39	General View	1 Load JPG	☒
17	27/09/19 09:39	General View	1 Load JPG	☒
18	27/09/19 09:39	General View	1 Load JPG	☒
19	27/09/19 09:39	General View	1 Load JPG	☒
20	27/09/19 09:39	General View	1 Load JPG	☒
21	27/09/19 09:39	General View	1 Load JPG	☒
22	27/09/19 09:39	General View	1 Load JPG	☒
23	27/09/19 09:39	General View	1 Load JPG	☒
24	27/09/19 09:39	General View	1 Load JPG	☒
25	27/09/19 09:39	General View	1 Load JPG	☒
26	27/09/19 09:39	General View	1 Load JPG	☒
27	27/09/19 09:39	General View	1 Load JPG	☒
28	27/09/19 09:39	General View	1 Load JPG	☒
29	27/09/19 09:39	General View	1 Load JPG	☒
30	27/09/19 09:39	General View	1 Load JPG	☒
31	27/09/19 09:39	General View	1 Load JPG	☒
32	27/09/19 09:39	General View	1 Load JPG	☒
33	27/09/19 09:39	General View	1 Load JPG	☒
34	27/09/19 09:39	General View	1 Load JPG	☒
35	27/09/19 09:39	General View	1 Load JPG	☒
36	27/09/19 09:39	General View	1 Load JPG	☒
37	27/09/19 09:39	General View	1 Load JPG	☒

Letters/Correspondences			1 per page ▼	✓
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	27/09/19 09:39	General View	 Load JPG	✓
39	27/09/19 09:39	General View	 Load JPG	✓
40	27/09/19 09:39	General View	 Load JPG	✓
41	27/09/19 09:39	General View	 Load JPG	✓
42	27/09/19 09:39	General View	 Load JPG	✓
43	27/09/19 09:39	General View	 Load JPG	✓
44	27/09/19 09:39	General View	 Load JPG	✓
45	27/09/19 09:39	General View	 Load JPG	✓
46	27/09/19 09:39	General View	 Load JPG	✓
47	27/09/19 09:39	General View	 Load JPG	✓
48	27/09/19 09:39	General View	 Load JPG	✓
49	27/09/19 09:39	General View	 Load JPG	✓
50	27/09/19 09:39	General View	 Load JPG	✓
51	27/09/19 09:39	General View	 Load JPG	✓
52	27/09/19 09:39	General View	 Load JPG	✓
53	27/09/19 09:39	General View	 Load JPG	✓
54	27/09/19 09:39	General View	 Load JPG	✓
55	27/09/19 09:39	General View	 Load JPG	✓
56	27/09/19 09:39	General View	 Load JPG	✓
57	27/09/19 09:39	General View	 Load JPG	✓
58	27/09/19 09:39	General View	 Load JPG	✓
59	27/09/19 09:39	General View	 Load JPG	✓
60	27/09/19 09:39	General View	 Load JPG	✓
61	27/09/19 09:39	General View	 Load JPG	✓
62	27/09/19 09:39	General View	 Load JPG	✓
63	27/09/19 09:39	General View	 Load JPG	✓
64	27/09/19 09:39	General View	 Load JPG	✓
65	27/09/19 09:39	General View	 Load JPG	✓
66	27/09/19 09:39	General View	 Load JPG	✓
67	27/09/19 09:39	General View	 Load JPG	✓
68	27/09/19 09:39	General View	 Load JPG	✓
69	27/09/19 09:39	General View	 Load JPG	✓
70	27/09/19 09:39	General View	 Load JPG	✓
71	27/09/19 09:39	General View	 Load JPG	✓
72	27/09/19 09:39	General View	 Load JPG	✓
73	27/09/19 09:39	General View	 Load JPG	✓
74	27/09/19 09:39	General View	 Load JPG	✓
75	27/09/19 09:39	General View	 Load JPG	✓
76	27/09/19 09:39	General View	 Load JPG	✓
77	27/09/19 09:39	General View	 Load JPG	✓
78	27/09/19 09:39	General View	 Load JPG	✓
79	27/09/19 09:39	General View	 Load JPG	✓
80	27/09/19 09:39	General View	 Load JPG	✓
81	27/09/19 09:39	General View	 Load JPG	✓
82	27/09/19 09:39	General View	 Load JPG	✓
83	27/09/19 09:39	General View	 Load JPG	✓
84	27/09/19 09:39	General View	 Load JPG	✓
85	27/09/19 09:39	General View	Load JPG	✓
86	27/09/19 09:39	General View	Load JPG	✓
87	27/09/19 09:39	General View	Load JPG	✓
88	27/09/19 09:39	General View	Load JPG	✓
89	27/09/19 09:39	General View	Load JPG	✓
90	27/09/19 09:39	General View	Load JPG	✓

Letters/Correspondences			1 per page ▼	✓
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
91	27/09/19 09:39	General View	Load JPG	✓
92	27/09/19 09:39	General View	Load JPG	✓
93	27/09/19 09:39	General View	Load JPG	✓
94	27/09/19 09:39	General View	Load JPG	✓
95	27/09/19 09:39	General View	Load JPG	✓
96	27/09/19 09:39	General View	Load JPG	✓
97	27/09/19 09:39	General View	Load JPG	✓
98	27/09/19 09:39	General View	Load JPG	✓
99	27/09/19 09:39	General View	Load JPG	✓
100	27/09/19 09:39	General View	Load JPG	✓
101	27/09/19 09:39	General View	Load JPG	✓
102	27/09/19 09:39	General View	Load JPG	✓
103	27/09/19 09:39	General View	Load JPG	✓
104	27/09/19 09:39	General View	Load JPG	✓
105	27/09/19 09:39	General View	Load JPG	✓
106	27/09/19 09:39	General View	Load JPG	✓
107	27/09/19 09:39	General View	Load JPG	✓
108	27/09/19 09:39	General View	Load JPG	✓
109	27/09/19 09:39	General View	Load JPG	✓
Documentation			1 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/08/19 17:08	EMAIL FROM AIG DD 06082019	Load PDF	
2	06/08/19 17:08	NOTICE & GIA REPORT	Load PDF	
3	08/08/19 09:59	Non reporting letter	Load PDF	
4	15/08/19 12:41	First Reminder Letter	Load PDF	
5	23/08/19 11:37	LETTER TO OI	Load PDF	
6	16/10/19 10:10	LOD	Load PDF	
7	16/10/19 10:10	GIA LTA SEARCH	Load PDF	
8	16/10/19 10:46	DEREGISTRATION LETTER	Load PDF	
9	16/10/19 10:46	TP PIR	Load PDF	
10	16/10/19 10:47	LTA PARF COE Rebate Details	Load PDF	
11	19/11/19 14:03	AUTHORISATION TO ACT	Load PDF	
12	19/11/19 14:03	RELEASE VOUCHER	Load PDF	
13	19/11/19 14:03	TOWING FEE	Load PDF	
14	19/11/19 14:03	REGISTERED MAIL FEE	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	20/08/19 16:44	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMM3160D (Insd veh)	Model:	VOLKSWAGEN SHARAN 1.8 (A)
	SLW4193L (TP veh)		
Date of Accident:	03/08/2019		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$		0.00
Total Loss	:	\$		23,595.00
Loss of Use	:	\$		26.00 days at \$100.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		36.45
Towing Fee:	:	\$		100.00
	:	\$		
Final Settlement Sum	:	\$		26,331.45
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability ____ 100 ____ (%)				
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: ____				
BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)				
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ TOTAL LOSS _____				

Payment Instruction: Payee's Breakdown			
1)	Team AutoPro Pte Ltd	:	\$ 26,331.45
2)		:	\$
3)		:	\$
4)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

19 Nov
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/
Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19013790/BEB3S2
Date: 19/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994253
Claimant Vehicle No : SLW4193L **Insured Vehicle No :** SMM3160D
 Date of Loss: 03/08/2019 Nature of Claim: TP Claim No: 8864747918SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLW4193L**
 Make & Model: VOLKSWAGEN SHARAN, 1.8 (A) Engine No: CCZ401393
 Reg. Date: 18/12/2013 (Man. Year: 2013) Chassis No: WVVZZZ7NZE013450
 Colour: Brown Odometer: 61595 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Poor Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/35 R19 Rear Tyre Size: 235/35 R19
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	0.00	0.00	0.00	
Approved Total (Overridden) (\$\$)		23,595.00		
Nett Amount (\$\$)	0.00	23,595.00	-23,595.00	
+ Loss of Use (26.0 x S\$100.00/day) (\$\$)		2,600.00		
+ Medical Costs (\$\$)		100.00		
+ Doc/Search Fee (\$\$)		36.45		
Nett Liability (\$\$)		26,331.45		

INSPECTION

Date of Assignment: 06/08/2019
 Date Inspected: 07/08/2019 Inspected At: 160 SIN MING DRIVE #01-14
 Estimated Period of Repair: 0.0 days Repairer: Team Autopro Pte Ltd

Adjuster: Lim Teow Guan

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

PLEASE BE INFORMED OWNER THAT THE VEHICLE NOT ECONOMICAL FOR REPAIR.

MARKET VALUE : \$92,000.00

Paper Value : \$68,405.00

NETT VALUE : \$23,595.00

IN VIEW OF THE ABOVE, THE VEHICLE IS UNECONOMICAL TO BE REPAIRED.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >