

INS CASE OWNER:

KIAN HONG

CC4, Mh 190 13786, Kha39

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

2/8/19

Date / Time:

6/8/19

Registered in Merimen:

6/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLQ 5982B

Claim No.:

416067860096

Name of Insured:

BONG SIHAN BUN

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

2/8/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLQ 5982B

GBE 502T

GBJ 9188G



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

02/09/19

MTR REVIEWED. OI APPROVED IN A 3 VEH.
C.C. & WHO THE LAST CAR & RATE-PAID
TP. SEND LETTER & BUNAL TO OI TO
NOTIFY TP CLAIM & NCD ISSUED.
BUNAL LIABILITY CLARTE
FINALISED
TP LOR IN BY BUNAL

16/09/19

TYPE REPORT FOR WARRANT APPROVAL
REPORT DONE

05/10/19

SENT WARRANT APPROVAL TO MG

07/11/19

MIS APPROVED WARRANT

08/11/19

SEND ACCEPTANCE BUNAL TO TP
RECEIVED DOCS. AD IN ORDER.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 02/09/19 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L6 S\$ 12,200.00 (10 days) Reduction: 34 %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 11/11/19 Confirm with: RECHARD

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lia: 100%

Repair Cost: (w/ger) S\$ 13,054.00

C3 VEH. C.C., OI UST

Loss of Rental (LOR): S\$ - (days)

Loss of Use (LOU): S\$ 1,040.00 x 80 x 13 days

Loss of Income (LOI): S\$ - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ 7.45

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: 4820.00

Total: S\$ 14,101.45

Global Sum S\$: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ 14,101.45

Name 1: LIM TAN MOTOR PTE LTD

Payee 2: (Strike if N.A.) S\$ -

Name 2:

Payee 3: (Strike if N.A.) S\$ -

Name 3:

REF: A26

ASSIGNMENT

From: Date: 7-8-2019

Estimated Cost:

OD / TP / VS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: GBE 502T

at Workshop m/s Lim Tan motor

of 176 sin ming Drive #03-09

Insured

Policy No.

Claims No.

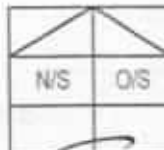
Sum Insured: Excess:

(Client's Record)

Make of Veh: morning

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 10 days Res.: Yes or No

Lum Surt: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS "ny"

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: GBE 502T Yr Regn: 08 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NIS Urban C.C. 2488

Colour: White A/C Insured / Std / NI / NA

Sp. Reading: 121016 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JN1MC 2E 2670004679

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195R15X8

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 3 mm

L/Bal. 3 mm

D.O.A. 318119

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

L6 A12,200.00

CRAB: \$6,263.95 / 34.1%

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - R5.54

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Kh
CUA/AIG/19013786/kho3

Not Authorised
6/1 Aug 87
Recovery After Paint
10 days



ESTIMATE TO REPAIR

VEHICLE NO. : GBE502T
MAKE : NISSAN
MODEL : NV350 PANEL VAN 2.5 5MT 5DR
YEAR : 2015
CHASSIS NO : JN1MC2E26Z0004679

SURVEYOR NAME :	Kenneth (LKK)
DATE OF SURVEY :	7th August 2019
TIME OF SURVEY :	

DATE : 6-Aug-19
DATE OF ACCIDENT : 3-Aug-19
THIRD PARTY REF : SLQ 5982 B / AIG

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper	Nett			\$ 600.50
2 pcs	Rear Bumper Retainer	Nett	\$ 17.40	DIY	\$ 34.80
1 pc	Rear Bumper Reinforcement	Nett			\$ 169.00
4 pcs	Rear Bumper Step Panel Clips	Nett	\$ 7.40		\$ 29.60
1 pc	Rear End Panel - Inner	Nett			\$ 411.80
1 pc	Rear End Panel Garnish	Nett			\$ 65.30
2 pcs	Taillamp	Nett	\$ 209.80	DIY CM	\$ 419.60
1 pc	Tailgate	Nett			\$ 1,742.00
1 pc	Tailgate Lock	Nett			\$ 261.00
1 pc	Tailgate Rubber	Nett			\$ 127.50
1 pc	Tailgate Outer Handle	Nett		mg CM	\$ 385.40
1 pc	Tailgate Centre Emblem	Nett			\$ 59.70
1 pc	Tailgate NV350 Emblem	Nett			\$ 103.10
1 pc	Front Bumper	Nett			\$ 514.70
1 pc	Front Bumper Reinforcement	Nett			\$ 630.00
2 pcs	Front Bumper Retainer	Nett	\$ 17.40		\$ 34.80
1 pc	Front Bumper Lower Garnish	Nett			\$ 272.30
2 pcs	Front Bumper Fog Lamp	Nett	\$ 311.80	RH only mg	\$ 623.60
2 pcs	Front Bumper Fog Lamp Cover	Nett	\$ 107.80	RH only mg	\$ 215.60
1 pc	Front Grille	Nett			\$ 455.00
1 pc	Front Grille Emblem	Nett			\$ 73.60
2 pcs	Headlamp	Nett	\$ 403.00	mg CM	\$ 806.00
1 pc	Front Panel				\$ 1,206.60
	Less 10%				\$ 9,241.50
					\$ 924.15
					\$ 8,317.35
TG/RA-	Balance c/d				\$ 8,317.35

Lim Tan Motor Pte Ltd

Bik 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127 Email: edmund@LTM.sg Website : www.LTM.sg

Co Reg No.199307277D

GST Reg No.M2-0019086-0

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* 1/2 Re-finisher carrier - \$ 58.40 SN

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
	Balance c/d				\$ 8,317.35
1 set	Rear Bumper Reverse Sensor	S.Nett		<i>200in</i>	\$ 280.00
1 pc	Rear End Panel - Outer	S.Nett		<i>B</i>	\$ 152.40
1 set	Tailgate Company Logo Sticker	S.Nett		<i>(B111)</i>	\$ 380.00
1 pc	70km/h Sticker	S.Nett		<i>12</i>	\$ 15.00
1 pc	8 pax Sticker	S.Nett		<i>12</i>	\$ 15.00
1 tube	Rear Windscreen Sealant	S.Nett		<i>12</i>	\$ 40.00
1 set	Front Panel Co Logo Sticker	S.Nett		<i>(B111)</i>	\$ 250.00
1 pc	1 liter Cooler <i>Tiger cooler</i>	S.Nett		<i>DM</i>	\$ 2,121.60
1 pc	ATF Cooler	S.Nett		<i>DM</i>	\$ 672.30
1 pc	Air Con Cooling Coil / Heater Unit	S.Nett		<i>1000 CM</i>	\$ 2,181.50
1 pc	Air Con Blower Unit	S.Nett		<i>my CM</i>	\$ 680.40
1 set	Front and Rear Number Plate	S.Nett		<i>12</i>	\$ 80.00
	To putty and spray painting			<i>30in</i>	\$ 1,300.00
	To remove and refix front dashboard assembly, replace air con cooling coil / heater unit, vacuum and refill gas			<i>1000</i>	\$ 400.00
	To transfer tailgate fittings			<i>320</i>	\$ 80.00
	To anti-rust			<i>60</i>	\$ 120.00
	To remove and refit rear windscreen glass			<i>90</i>	\$ 120.00
	Labour charges			<i>1100</i>	\$ 1,200.00
TG/RA-	Total				\$ 18,405.55
					<i>18,463.95</i>

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: edmund@LTM.sg

Website : www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

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SUPPLEMENTARY TO REPAIR

VEHICLE NO. : GBE502T
 MAKE : NISSAN
 MODEL : NV350 PANEL VAN 2.5 5MT 5DR
 YEAR : 2015
 CHASSIS NO : JN1MC2E26Z0004679

SURVEYOR NAME :
 DATE OF SURVEY :
 TIME OF SURVEY :

DATE : 10-Aug-19
 DATE OF ACCIDENT : 3-Aug-19
 THIRD PARTY REF : SLQ 5982 B / AIG

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Finisher Carrier	S.Nett			\$ <i>Net</i> 58.40 ✓
	Parts \$7530.10 -10% \$753.01 \$6777.09 S/N \$5755.90 Supp S/N \$58.40 Labour \$2690.00 \$15,281.39 -20% \$3056.28 \$12,225.11 1/8 \$12,200.00 ✓ <i>10 days</i> 4/8/19				
TG/RA-	Total				\$ 58.40

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-84520893 Fax:65-84589127 Email: edmund@LTM.sg Website : www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

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Not Authorised
 11 Aug 87
 Recovery After Paint
 10 days



ESTIMATE TO REPAIR

VEHICLE NO. : GBE502T
 MAKE : NISSAN
 MODEL : NV350 PANEL VAN 2.5 5MT 5DR
 YEAR : 2015
 CHASSIS NO : JN1MC2E26Z0004679

SURVEYOR NAME	: Kenneth (LKK)
DATE OF SURVEY	: 7th August 2019
TIME OF SURVEY	:

DATE : 6-Aug-19
 DATE OF ACCIDENT : 3-Aug-19
 THIRD PARTY REF : SLQ 5982 B / AIG

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper	Nett			\$ 600.50
2 pcs	Rear Bumper Retainer	Nett	\$ 17.40	old	\$ 34.80
1 pc	Rear Bumper Reinforcement	Nett			\$ 169.00
4 pcs	Rear Bumper Step Panel Clips	Nett	\$ 7.40		\$ 29.60
1 pc	Rear End Panel - Inner	Nett			\$ 411.80
1 pc	Rear End Panel Garnish	Nett			\$ 65.30
2 pcs	Taillamp	Nett	\$ 209.80	old	\$ 419.60
1 pc	Tailgate	Nett			\$ 1,742.00
1 pc	Tailgate Lock	Nett			\$ 261.00
1 pc	Tailgate Rubber	Nett			\$ 127.50
1 pc	Tailgate Outer Handle	Nett			\$ 385.40
1 pc	Tailgate Centre Emblem	Nett			\$ 59.70
1 pc	Tailgate NV350 Emblem	Nett			\$ 103.10
1 pc	Front Bumper	Nett			\$ 514.70
1 pc	Front Bumper Reinforcement	Nett			\$ 630.00
2 pcs	Front Bumper Retainer	Nett	\$ 17.40		\$ 34.80
1 pc	Front Bumper Lower Garnish	Nett			\$ 272.30
2 pcs	Front Bumper Fog Lamp	Nett	\$ 311.80		\$ 623.60
2 pcs	Front Bumper Fog Lamp Cover	Nett	\$ 107.80		\$ 215.60
1 pc	Front Grille	Nett			\$ 455.00
1 pc	Front Grille Emblem	Nett			\$ 73.60
2 pcs	Headlamp	Nett	\$ 403.00		\$ 806.00
1 pc	Front Panel	Nett			\$ 1,206.60
					\$ 9,241.50
	Less 10%				\$ 924.15
					\$ 8,317.35
TG/RA-	Balance c/d				\$ 8,317.35

Lim Tan Motor Pte Ltd

51k 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-64520893 Fax: 65-64589127 Email: edmund@ltdm.sg Website: www.LTM.sg

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GSF Reg No. M2-0018086-0

Notice to notify

the Republic of the following

to carry out before/after spray painting

to carry out damaged part(s) during resurvey

• Parts prices are subject to confirmation

• Third party survey is on a "Without Prejudice" basis

• No legal modification(s) is allowed

• Supplementary items must be returned and

is subject to final approval from Insurance Company

Approved by Receiver

Signature

Date

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
	Balance c/d				\$ 8,317.35
1 set	Rear Bumper Reverse Sensor	S.Nett		<i>Ad</i>	\$ 280.00
1 pc	Rear End Panel - Outer	S.Nett		<i>B</i>	\$ 152.40
1 set	Tailgate Company Logo Sticker	S.Nett		<i>(B11)</i>	\$ 380.00
1 pc	70km/h Sticker	S.Nett		<i>Ad</i>	\$ 15.00
1 pc	8 pax Sticker	S.Nett		<i>Ad</i>	\$ 15.00
1 tube	Rear Windscreen Sealant	S.Nett		<i>(B11)</i>	\$ 40.00
1 set	Front Panel Co Logo Sticker	S.Nett		<i>(B11)</i>	\$ 250.00
1 pc	1 liter Cooler	S.Nett			\$ 2,121.60
1 pc	ATF Cooler	S.Nett			\$ 672.30
1 pc	Air Con Cooling Coil / Heater Unit	S.Nett			\$ 2,181.50
1 pc	Air Con Blower Unit	S.Nett			\$ 680.40
1 set	Front and Rear Number Plate	S.Nett		<i>B</i>	\$ 80.00
	To patty and spray painting				\$ 1,300.00
	To remove and refix front dashboard assembly, replace air con cooling coil / heater unit, vacuum and refill gas				\$ 400.00
	To transfer tailgate fittings				\$ 80.00
	To anti-rust				\$ 120.00
	To remove and refit rear windscreen glass				\$ 120.00
	Labour charges				\$ 1,200.00
TG/RA-	Total				\$ 18,405.55

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: edmund@LTM.sg

Website: www.LTM.sg

Co Reg No.199307277D

GST Reg No.M2-0019086-0

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	069M

Vehicle Details

Vehicle No.:	GBE502T
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Aug 2019
Vehicle Make:	NISSAN
Vehicle Model:	NV350 PANEL VAN 2.5 SMT 5DR EURO V
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	YD25374053A
Chassis No.:	JN1MC2E26Z0004679
Maximum Power Output:	-
Open Market Value:	\$22,176.00
Original Registration Date:	22 Aug 2015
First Registration Date:	22 Aug 2015
Transfer Count:	0
Actual ARF Paid:	\$1,109.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	21 Aug 2025
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$43,909.00
COE Rebate Amount:	\$26,510.00
Total Rebate Amount:	\$26,510.00

The information contained herein is correct as at 07 Aug 2019

OK

PRE-REPAIR INSPECTION REQUEST – GBE502T vs SLQ5982B (OI) on D.O.A.: 03/08/2019

From: Hor, Yinnul
To: assignments@kkauto.com; Admin A (admin-a@kkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Manesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Sent: Tuesday, 6 August 2019 3:57:28 PM
Attachments: UNREAD UNREAD UNREAD UNREAD

Hi,

Please refer to the enclosed request from Lim Tan Motor Pte Ltd.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNO, Adjuster I
Singapore FNO, Claims Operations – Auto

Yinnul.Hor@kkauto.com

P. Richard
T. 4.45p.m
v. lu
G: ✓

From: richard@lrm.sg (mailto:richard@lrm.sg)
Sent: Tuesday, August 06, 2019 3:34 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Manesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; Tong, Wahsin; Mandy; venus
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5982B AND GBE502T ON 03/08/2019
Importance: High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Viviane,

Thank you for your email.

We select Mr Kenneth Kong from LKK Auto Consultants Pte Ltd to conduct the survey of our client's vehicle.

Please assist to arrange.

Thank you and regards.

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg
+65 6452 0893 (Office)
+65 6456 9327 (Facsimile)
+65 6484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore

From: Hor, Yinnul (mailto:Yinnul.Hor@aig.com)
Sent: Tuesday, 6 August 2019 3:03 PM
To: richard@lrm.sg
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Manesa <NoorManesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinnul <Yinnul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahsin <Wahsin.Tong@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5982B AND GBE502T ON 03/08/2019
Importance: High

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息 - 如需阅读此信息 - 请开启附件。

これは安全に暗号化されたメッセージです。読むには、添付ファイルを開いてください。

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 열어야 합니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-08-13 15:02 +08 to read your message.
After that, open the attachment.

00000000

Disclaimer: This email and its contents are confidential and intended solely for the use of the individual named. If you have received this email in error or are unsure why you have received it, please do not reply to this email. If you have received this email in error, please delete it.

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From: Yinnul Hor@aiig.com

To: richard@itm.sg

Cc: Andy-SY Fong@aiig.com, Lee

Ying Chin@aiig.com, NoorMarissa AbuKassim@aiig.com, Syazairina Azlan@aiig.com, yokeeh.chan@aiig.com, Yinnul Hor@aiig.com, ShengYang Lim@aiig.com, Aashweenjeetkaur Mithoesingh@aiig.com

Subject: aigemoyst PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5982B AND GBE502T ON 03/08/2019

Date: Tue, 6 Aug 2019 07:02:34 +0000

Without Prejudice

Your Reference : GBE502T

Our Reference : SLQ5982B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client's/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pung Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HaaXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chau Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Muhammad Rasol	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agreed to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hoe Yik Rat (Venus)

AIG

PROL Adjuster I

Singapore PROL / Claims Operations - Auto

Yinnul Hor@aiig.com - www.aiig.sg

From: richard@itm.sg (mailto:richard@itm.sg)

Sent: Tuesday, August 06, 2019 12:31 PM

To: AIG SGP, Claims-Survey

Cc: Mandy; venus

Subject: [EXTERNAL] RE: Survey Request - Our Client : GBE502T Your Insured : SLQ5982B D.O.A : 03/08/2019

Importance: High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of GBE502T to submit a claim against your insured, SLQ5982B which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement case.

Thank you and regards,

Richard Ang

Claims Executive
Linn Tan Motor Pte Ltd

www.LTM.sg
+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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Print Received Message

This mail is associated with :

***GBE502T (4160678600SG)
[SLQ5982B]**

TP
CASKET FAIRPRICE PTE LTD
Aug 3 2019 1:00PM
[BONG SHIAN BUN]
Lim Tan Motor Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 07/11/2019 16:44 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14101.45) - GBE502T - Claim Handler: Chan, Kian-Meng

Approved:14101.45.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Aug 2019 Edit Reg		06 Aug 2019 00:00 Edit Adj Rpt	S\$12,200.00 Edit Estimates	S\$12,200.00 View Rpt		Pending for Survey Report Cancel Case

Main		Reference		Claim Details		Documents		Show All
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CLAIM SUBFOLDER DETAILS				[Created by adjuster]						
Insured:	BONG SHIAN BUN, ID: S2590611Z									
Main Claimant:	CASKET FAIRPRICE PTE LTD, Co. Reg. No: 201415069M									
Vehicle Reg. No.:	GBE502T	Date of Loss:	03/08/2019 13:00 - :59 [47 Months and 12 Days From LTA Reg Date (Man Yr)]							
Claim Type:	TP / 4160678600SG	Policy/Cover Note No.:	(Comprehensive)							
Vehicle Reg. No. (Insured):	SLQ59828	Policy No. (Claimant):	5108562264(COMP)							
		Excess:								
Repairer:	Lim Tan Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #03-09/10, Sin Ming Auto Care, 575721 Sin Ming - Tel: 6452 0893									
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com									
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 19/08/2019]									

ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
AIG_SG_EXPRESS (07/11/2019): Alert - Adj Mandate Approved (S\$14101.45) - GBE502T - Claim Handler: Chan, Kian-...			

ALL ASSOCIATED TASKS				View All	Search Tasks	Create New Task	Complete		
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBE502T (4160678600SG)
[SLQ5982B]
TP
CASKET FAIRPRICE PTE LTD
Aug 3 2019 1:00PM
[BONG SHIAN BUN]
Lim Tan Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			☒		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement - Payment Breakdown															Edit		
Photos/Images															3 per page			☒		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	02/09/19 12:09		Odometer Reading															Load JPG ☒		
2	02/09/19 12:09		Chassis Number															Load JPG ☒		
3	02/09/19 13:14		General View															Load JPG ☒		
4	02/09/19 13:14		General View															Load JPG ☒		
5	02/09/19 13:14		General View															Load JPG ☒		
6	02/09/19 13:14		General View															Load JPG ☒		
7	02/09/19 13:14		General View															Load JPG ☒		
8	02/09/19 13:14		General View															Load JPG ☒		
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24	02/09/19 13:14		General View															Load JPG ☒		
25	02/09/19 13:14		General View															Load JPG ☒		
26	12/09/19 09:12		Reinspection Photo															Load JPG ☒		
27	12/09/19 09:12		Reinspection Photo															Load JPG ☒		
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32	12/09/19 09:12		Reinspection Photo															Load JPG ☒		
33	12/09/19 09:12		Reinspection Photo															Load JPG ☒		
34	12/09/19 09:12		Reinspection Photo															Load JPG ☒		
35	12/09/19 09:12		Reinspection Photo															Load JPG ☒		
36	12/09/19 09:12		Reinspection Photo															Load JPG ☒		
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39	12/09/19 09:12		Reinspection Photo															Load JPG ☒		
40	12/09/19 09:12		Reinspection Photo															Load JPG ☒		

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				☒
41	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
42	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
43	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
44	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
45	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
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53	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
54	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
55	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
56	12/09/19 09:12	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/08/19 17:05	ACKNOWLEDGEMENT EMAIL TO AIG DD 06.08.2019	 Load PDF	
2	06/08/19 17:05	AIL FROM AIG DD 06.08.2019	 Load PDF	
3	06/08/19 17:05	TP ESTIMATE	 Load PDF	
4	06/08/19 17:05	TP GIA REPORT	 Load PDF	
5	08/08/19 17:53	TP ESTIMATE - MARKED	 Load PDF	
6	02/09/19 12:07	EMAIL TO OI	 Load PDF	
7	02/09/19 12:07	LETTER TO OI	 Load PDF	
8	13/09/19 17:35	TP LOD	 Load PDF	
9	20/11/19 09:00	WORKSHOP INVOICE	 Load PDF	
10	20/11/19 09:00	AUTHORISATION TO ACT FORM	 Load PDF	
11	20/11/19 09:00	Release Voucher	 Load PDF	
12	20/11/19 09:00	LTA SEARCH	 Load PDF	
13	20/11/19 09:00	LOD	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/08/19 14:28	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ5982B (Insd veh)	Model:	NISSAN NV350 2.5 5MT 5DR
	GBE502T (TP veh)		EURO V (A)
Date of Accident:	03/08/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	19,756.43
Final Repair Cost	:	\$	13,054.00
Loss of Use	:	\$	1,040.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	14,101.45

13.00 days at \$80.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ 100 _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Lim Tan Motor Pte Ltd	:	\$ 14,101.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

20 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19013786/KHA3Q2

Date: 20/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : GBE502T

Insured Vehicle No : SLQ5982B

Date of Loss: 03/08/2019

Nature of Claim: TP

Claim No: 4160678600SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBE502T		Engine No:	YD25374053A
Make & Model:	NISSAN NV350, 2.5 5MT 5DR EURO V (A)		Chassis No:	JN1MC2E26Z0004679
Reg. Date:	22/08/2015 (Man. Year: 2015)		Odometer:	121016 km
Colour:	White			
Engine Capacity:	2488 cc			
Market Value/New Car Price:	N/A			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195 R15X8	Rear Tyre Size:	195 R15X8
Front Left Side:	Yokohama 3 mm	Rear Left Side:	Yokohama 4 mm
Front Right Side:	Yokohama 3 mm	Rear Right Side:	Yokohama 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,243.95	12,591.39	2,652.56	17.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,220.00	2,690.00	530.00	16.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,463.95	15,281.39	3,182.56	17.24
Approved Total (Overridden) (S\$)		12,200.00		
(S\$)	18,463.95	12,200.00	6,263.95	33.93
+ GST 7.00/7.00% (S\$)	1,292.48	854.00	438.48	33.93
Nett Amount (S\$)	19,756.43	13,054.00	6,702.43	33.93
+ Loss of Use (13.0 x S\$80.00/day) (S\$)		1,040.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		14,101.45		

INSPECTION

Date of Assignment: 06/08/2019

Date Inspected: 07/08/2019 Inspected At:

Lim Tan Motor Pte Ltd (HQ)
Blk 176 Sin Ming Drive #03-09/10, Sin
Ming Auto Care
Singapore 575721

Estimated Period of Repair: 10.0 days

Adjuster: KENNETH KONG**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	600.50 FN	*600.50 FN
2	1		*REAR BUMPER RETAINER	O/S Distorted	34.80 FN	*17.40 FN
3	1		*REAR BUMPER REINFORCEMENT	Bent	169.00 FN	*169.00 FN
4	4		*REAR BUMPER STEP PANEL CLIPS	Necessary	29.60 FN	*29.60 FN
5	1		*REAR END PANEL -INNER	Bent	411.80 FN	*411.80 FN
6	1		*REAR END PANEL GARNISH	Dented	65.30 FN	*65.30 FN
7	1		*TAILLAMP	O/S Cracked	419.60 FN	*209.80 FN
8	1		*TAILGATE	Bent	1,742.00 FN	*1,742.00 FN
9	1		*TAILGATE LOCK	Jammed	261.00 FN	*261.00 FN
10	1		*TAILGATE RUBBER	Serviceable	127.50 FN	*- FN
11	1		*TAILGATE OUTER HANDLE	Mtg Cracked	385.40 FN	*385.40 FN
12	1		*TAILGATE CENTRE EMBLEM	Necessary	59.70 FN	*59.70 FN
13	1		*TAILGATE NV350 EMBLEM	Necessary	103.10 FN	*103.10 FN
14	1		*FRONT BUMPER	Buckled	514.70 FN	*514.70 FN
15	1		*FRONT BUMPER REINFORCEMENT	Repair	630.00 FN	*- FN
16	2		*FRONT BUMPER RETAINER	Serviceable	34.80 FN	*- FN
17	1		*FRONT BUMPER LOWER GARNISH	Serviceable	272.30 FN	*- FN
18	1		*FRONT BUMPER FOG LAMP	O/S Mtg Cracked	623.60 FN	*311.80 FN
19	1		*FRONT BUMPER FOG LAMP COVER	O/S Mtg Distorted	215.60 FN	*107.80 FN
20	1		*FRONT GRILLE	Cracked	455.00 FN	*455.00 FN
21	1		*FRONT GRILLE EMBLEM	Necessary	73.60 FN	*73.60 FN
22	2		*HEADLAMP	Mtg Cracked	806.00 FN	*806.00 FN
23	1		*FRONT PANEL	Bent	1,206.60 FN	*1,206.60 FN
24	1		*SET REAR BUMPER REVERSE SENSOR	Dented	280.00 FS	*200.00 FS
25	1		*REAR END PANEL -OUTER	Bent	152.40 FS	*152.40 FS
26	1		*70KM/H STICKER	Necessary	15.00 FS	*15.00 FS
27	1		*8 PAX STICKER	Necessary	15.00 FS	*15.00 FS
28	1		*TUBE REAR WINDSCREEN SEALANT	Necessary	40.00 FS	*40.00 FS
29	1		*LITER COOLER	Damaged	2,121.60 FS	*2,121.60 FS
30	1		*ATF COOLER	Serviceable	672.30 FS	*- FS
31	1		*AIR CON COOLING COIL /HEATER UNIT	Cracked	2,181.50 FS	*2,181.50 FS
32	1		*AIR CON BLOWER UNIT	Mtg Cracked	680.40 FS	*680.40 FS
33	1		*SET FRONT AND REAR NUMBER PLATE	Bent	80.00 FS	*50.00 FS
34	1		*SET TAILGATE COMPANY LOGO STICKER }	Necessary	380.00 FS	*300.00 FS
35	1		*SET FRONT PANEL CO LOGO STICKER }	Necessary	250.00 FS	*- FS
36	1		*REAR FINISHER CARRIER	Dented	58.40 FS	*58.40 FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (S\$)	16,168.10	13,344.40
- Nett Item Discount on N Items 10.00/10.00% (S\$)	924.15	753.01
Total Parts (S\$)	15,243.95	12,591.39

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PUTTY AND SPRAY PAINTING	New	1,300.00	1,000.00
2	TO REMOVE AND REFIX FRONT DASHBOARD ASSEMBLY ,REPLACE AIR CON COOLING COIL /HEATER UNIT, VACUUM AND REFILL GAS	New	400.00	320.00
3	TO TRANSFER TAILGATE FITTINGS	New	80.00	60.00
4	TO ANTI-RUST	New	120.00	90.00
5	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	120.00	120.00
6	LABOUR CHARGES	New	1,200.00	1,100.00
Gross Labour Cost (S\$)			3,220.00	2,690.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >