

Vic (LKKAUTO)

From: Mandy <mandy@ltm.sg>
Sent: Wednesday, 11 December, 2019 5:42 PM
To: 'AIG SGP, CCU Referral'
Cc: 'venus'; michelle; Vic (LKKAUTO); Admin A
Subject: Re: Payment Status - Your Ref: GBE 502T_ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019 - LKK REF CC4/AIG19013786/Kha3
Attachments: 18112019155130-0001.pdf

WITHOUT PREJUDICE

Dear Sir / Mdm,

The above claim reference refers.

We wish to do a follow-up on the payment status to the above claim. Our file record shows that we had submitted the duly signed DV to your appointed adjuster, LKK Auto Consultants Pte Ltd on 18th November 2019.

We now enclosed a copy of the said document for your easy reference.

Please advised status urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www.LTM.sg

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+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

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From: Mandy [mailto:mandy@ltm.sg]

Sent: Monday, 18 November, 2019 1:46 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'venus' <venus@ltm.sg>; michelle <michelle@ltm.sg>

Subject: RE: DVubmission - Your Ref: GBE 502T_ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019 - LKK REF CC4/AIG19013786/Kha3

Importance: High

WITHOUT PREJUDICE

Dear Vic,

Thank you for your email.

We hereby now enclosed the duly signed DV for your necessary processing.

Please get your principal to process the payment soonest.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 8 November, 2019 8:58 AM

To: Mandy <mandy@ltm.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Claim Submission - Your Ref: GBE 502T_ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019 - LKK REF CC4/AIG19013786/Kha3

Without Prejudice

Dear Mandy,

We refer further to our below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$14,101.45** (all in).

Kindly chop and sign the attached DV and forward to us a copy for payment processing.

The above amount is to be made payable to **LIM TAN MOTOR PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 5 November, 2019 3:30 PM

To: Mandy

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Claim Submission - Your Ref: GBE 502T_ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019 - LKK REF CC4/AIG19013786/Kha3

Without Prejudice

Dear Mandy,

We refer to your below email.

Please be informed that we are still pending for mandate approval from our principal.

We will follow up on the matter and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Mandy [<mailto:mandy@ltm.sg>]

Sent: Tuesday, 5 November, 2019 3:26 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Claim Submission - Your Ref: GBE 502T_ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019 - LKK REF CC4/AIG19013786/Kha3

Importance: High

WITHOUT PREJUDICE

Dear Vic,

We refer to the above matter.

Any outcome from your Principle for settlement.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 13 September, 2019 5:41 PM

To: richard@ltm.sg

Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: Claim Submission - Your Ref: GBE 502T_ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019 - LKK REF CC4/AIG19013786/Kha3

Without Prejudice

Dear Richard,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Saturday, 7 September, 2019 1:43 PM

To: Vic (LKKAuto)

Cc: Admin A; Mandy; venus

Subject: RE: Claim Submission - Your Ref: GBE 502T_ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019

Importance: High

WITHOUT PREJUDICE

Dear Vic,

In reference to your email dated 2nd September 2019, we hereby now enclosed our client's Letter of Demand for your necessary assessment.

Please seek mandate from your principal and revert with an offer soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 2 September 2019 12:01 PM

To: richard@ltm.sg

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Your Ref: GBE 502T_ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019

WITHOUT PREJUDICE

Dear Richard,

ACCIDENT INVOLVING VEHICLES SLQ 5982B / GBE 502T / OTHERS ON 03/08/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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