

**PRE-REPAIR INSPECTION REQUEST – GBE502T vs SLQ5982B (OI) on D.O.A.: 03/08/2019**

From: Hor, Yinrul  
 To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
 Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divy  
 Sent: Tuesday, 6 August, 2019 3:57:38 PM  
 Attachments: ESTIMATE.pdf GIA.pdf ESTIMATE.PDF GIA.PDF

Hi,

Please refer to the enclosed request from **Lim Tan Motor Pte Ltd**.  
 Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
 Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

FNOL Adjuster I  
 Singapore FNOL | Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** richard@ltm.sg [mailto:richard@ltm.sg]  
**Sent:** Tuesday, August 06, 2019 3:34 PM  
**To:** Hor, Yinrul  
**Cc:** Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; Tong, Wahxin; Mandy; venus  
**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5982B AND GBE502T ON 03/08/2019  
**Importance:** High

This message is from an external sender; be cautious with links and attachments.

**WITHOUT PREJUDICE**

Dear Viviane,

Thank you for your email.

We select Mr Kenneth Kong from LKK Auto Consultants Pte Ltd to conduct the survey of our client's vehicle.

Please assist to arrange.

Thank you and regards,

*Richard Ang*

Claims Executive  
 Lim Tan Motor Pte Ltd

-  
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**From:** Hor, Yinrul [mailto:Yinrul.Hor@aig.com]  
**Sent:** Tuesday, 6 August 2019 3:03 PM  
**To:** richard@ltm.sg  
**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5982B AND GBE502T ON 03/08/2019  
**Importance:** High



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이것은 안전하고 암호화된 메시지입니다. 그것을 열려면 첨부파일 열어야 합니다.

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**From:** Yinrul.Hor@aig.com

**To:** richard@ltm.sg

**Cc:** Andy-SY.Fong@aig.com , Lee-

Ying.Chin@aig.com , NoorMariesa.AbuKassim@aig.com , Syazairdina.Azlan@aig.com , yokeshi.chan@aig.com , Yinrul.Hor@aig.com , ShengYang.Lim@aig.com , Aashweenjeetkaur.Mithoosingh@aig.com

**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5982B AND GBE502T ON 03/08/2019

**Date:** Tue, 6 Aug 2019 07:02:34 +0000

**Without Prejudice**

Your Reference : GBE502T  
Our Reference : SLQ5982B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** richard@ltm.sg [mailto:richard@ltm.sg]

**Sent:** Tuesday, August 06, 2019 12:31 PM

**To:** AIG SGP, Claims-Survey

**Cc:** Mandy; venus

**Subject:** [EXTERNAL] RE: Survey Request - Our Client : GBE502T Your Insured : SLQ5892B D.O.A : 03/08/2019

**Importance:** High

This message is from an external sender; be cautious with links and attachments.

**WITHOUT PREJUDICE**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBE502T** to submit a claim against your insured, **SLQ5892B** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Please advised if this is a direct settlement case.

Thank you and regards,

*Richard Ang*

Claims Executive  
Lim Tan Motor Pte Ltd

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