

Shu Pei (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 2 October 2019 10:26 AM
To: Admin A; Jia Le (LKK Auto)
Cc: Irene Tay; adrianquek@sgmotor.com.sg; Hsiao Tong (LKKAuto); Alfred Toh
Subject: RE: OUR REF: SNM19D203688-PC1207J-THP - Direct Settlement - Accident Involving PC1207J and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019 along Airport Terminal 2 Arrival Hall
Attachments: Video - Accident - PC1207J.MP4

LKK REF - CC6/CTI19013782/db3
CTPIS REF – SNM19D203688C02/7(thp)
Section II Excess: \$3,000.00

Dear Jia Le

We refer to our earlier email pertaining to the above matter.

Attach herewith Insured's video for your attention and further action.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, 2 October, 2019 10:25 AM
To: Admin A <admin-a@lkkauto.com>; 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; adrianquek@sgmotor.com.sg; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D203688-PC1207J-THP - Direct Settlement - Accident Involving PC1207J and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019 along Airport Terminal 2 Arrival Hall

LKK REF - CC6/CTI19013782/db3
CTPIS REF – SNM19D203688C02/7(thp)
Section II Excess: \$3,000.00

Dear Jia Le

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
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From: Claims Dept of CTI

Sent: Wednesday, 18 September, 2019 10:38 AM

To: rfl.mart2016@gmail.com; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; adrianquek@sgmotor.com.sg; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO)

<chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: OUR REF: SNM19D203688-PC1207J-THP - Direct Settlement - Accident Involving PC1207J and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019 along Airport Terminal 2 Arrival Hall

LKK REF - CC6/CTI19013782/db3

CTPIS REF – SNM19D203688C02/7(thp)

Section II Excess: \$3,000.00

M/s RFL MART

Attn: Officer-In-Charge

FINAL REMINDER

Dear Sirs

We refer to our email of 29 August 2019 pertaining to the above matter.

It is noted that you have failed and/or have refused to file the SAS report to enable us and/or our appointed agent, M/s LKK Consultants Pte Ltd to handle the incoming claim against your Motor Insurance Policy on your behalf.

This email shall serve as Final Reminder to your good office that if the SAS report is reported/received by Friday, 20 September 2019, we shall have no alternative but to repudiate third party property damage claim and re-direct the claim/s to your good office for your own disposal.

Aside to Irene, please assist to keep track/follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI

Sent: Thursday, 29 August, 2019 10:20 AM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'rfl.mart2016@gmail.com' <rfl.mart2016@gmail.com>; adrianquek@sgmotor.com.sg

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: OUR REF: SNM19D203688-PC1207J-THP - Direct Settlement - Accident Involving PC1207J and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019 along Airport Terminal 2 Arrival Hall

LKK REF - CC6/CTI19013782/db3

CTPIS REF – SNM19D203688C02/7(thp)

Section II Excess: \$3,000.00

M/s RFL MART

Attn: Officer-In-Charge

Dear Sirs

We are in receipt of a third party property damage claim against your Motor Insurance Policy through our appointed agent, M/s LKK Auto Consultants Pte Ltd.

It is noted that you have not and/or have yet to file Accident Report till date. (your last accident was reported at M/s UCB Engineering Pte Ltd)

Please instruct your driver to file the Accident Report **IMMEDIATELY** at M/s LKK Auto Consultants Pte Ltd or M/s China TaiPing Insurance (S) Pte Ltd's authorized workshop (reporting centre) to enable us to handle the claim on your behalf.

Aside to Irene, please assist to keep track and repudiate liability, if necessary/required.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 29 August, 2019 9:21 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203688-PC1207J-THP - FW: Direct Settlement - Accident Involving PC1207J (OI : CTI - TBA) and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 15 August 2019 10:02 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203688-PC1207J-THP - FW: Direct Settlement - Accident Involving PC1207J (OI : CTI - TBA) and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 7 August 2019 6:24 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM19D203688-PC1207J-THP - FW: Direct Settlement - Accident Involving PC1207J (OI : CTI - TBA) and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 7 August 2019 10:50 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: OUR REF: SNM19D203688-PC1207J-THP - FW: Direct Settlement - Accident Involving PC1207J (OI : CTI - TBA) and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019

Dear Irene,

Please revert LKk.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, August 06, 2019 4:59 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Admin A; Jia Le (LKK Auto)

Subject: Direct Settlement - Accident Involving PC1207J (OI : CTI - TBA) and SHD2087X (TP : LKK REF - CC6/CTI19013782/db3) on 06.08.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Prime Auto Claims Service Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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