



LONPAC INSURANCE BHD

300 Beach Road
#17-04/07 the concourse
Singapore 199555

ATTN : MOTOR CLAIMS DEPARTMENT

DATE : 21/10/2019

Your Ref : **SJX9202E**

Car Regn No: **SKQ2702A**

Accident involving SKQ2702A & SJX9202E on 24/07/2019

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SKQ2702A**. We submit the following documents for your perusal:-

1) Invoice No 30063259	\$	5,507.80
2) Loss of Use (5 days x \$80.00)	\$	400.00
3) GIA Search Fees	\$	2.00
4) PRI (2 days x \$80.00)	\$	160.00
5) Letter Of Authorisation		
6) Discharge Voucher signed by customer		

TOTAL \$ 6,069.80

Please pay **Trans Eurokars Pte Ltd** the sum of **\$6,069.80** as soon as possible and mail your cheque to **12 Sungei Kadut Avenue Singapore 729648**.

Yours faithfully,

Stephanie Loke
Manager - Service & Development
DID: 63310686
FAX: 63310690
e-mail: stephanie.loke@eurokars.com.sg

LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SKQ 2702A and 9X 920VE
on 24-7-19 along Jln Hutan Kiri AVE & OPEN SPACE
CARPARK

I/We, Ong Wei Ling the owner of vehicle registration number SKQ 2702A
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the repairs
to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.

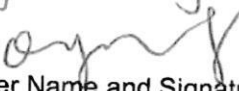
I/We authorise Trans Eurokars Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Trans Eurokars
Pte Ltd) due to me/us in connection with and arising out of the above claim.

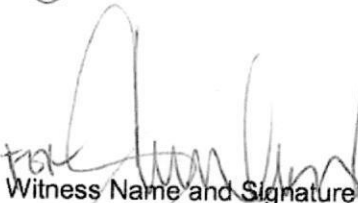
Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute
and/or sign any documents/discharge vouchers regarding the above claim.

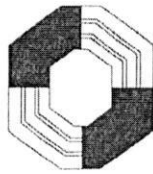
I/We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the day of 2019.

Ong Wei Ling

Owner Name and Signature
NRIC No.:


Witness Name and Signature
NRIC No.:



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022138
DATE : 19 DECEMBER 2019

Without Prejudice
to Injury Claim


DISCHARGE VOUCHER

I/We, ONG WEI LING (WANG WEILING) confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of SJX 9202E the sum of Singapore Dollars Five Thousand Nine Hundred Twenty Nine and Cents Eighty Only (\$5,929.80) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SKQ 2702A on 24 JULY 2019 along BLOCK 543 HOUGANG AVENUE 8 OPEN SPACE CAR PARK.

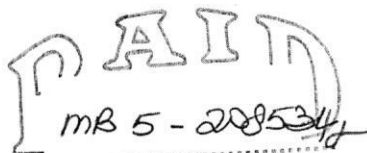
I /We hereby agree to indemnify and keep indemnify (TAY WAN CHIAU / **LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S TRANS EUROKARS PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date

Ong Wei Ling 26/12/19.
.....
Name of vehicle owner/Date


.....
LONPAC INSURANCE BHD



maza

ID:B05

TAX INVOICE

GST Reg No:M90364005A

Trans Eurokars Mazda (UB)

CODE: L0002 INS-LON

CUSTOMER: LONPAC INSURANCE BHD

ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

TEL NO: 6250 7388

MODEL: MAEDA3 1.5L SDN HIGH GRADE INT

CODE IS NO: JM6BM42A8P015621

ENGINE NO: P520242228

DESCRIPTION: Body repair

PAGE NO : 1

INVOICE NO: L 30063259

DEPT/POS ID: L / MU

DATE IN

DATE PRINTED: 21/10/2019

JOB NO : 59704

CSO/OP CODE: Jessica Harry

REGN NO : SKQ2702A

REGN DATE : 17/11/2014

MILEAGE :

REQUISITION NO:

DESCRIPTION

AMOUNT

NOTES	TP CLAIM			0.00
MZ-BR-DE	TO REPLACE FRONT FENDER LH, FRONT DOOR LH, FRONT DOOR LH, REPAIR ALL AREAS AFFECTED BY THE ACCIDENT			1,320.00
MZ-SP-SF	TO RESPRAY FRONT BUMPER AND FRONT FENDER, FRONT DOOR LH			1,260.00
MZ-BR-DO	TO TRANSFER THE DOOR MECHANISM.			330.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN			200.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.			300.00
MZ-BR-SU	Sundries			30.00
B45A-56-146A	FASTENER	2	3.00	5.40
C274-50-133	NUT, CLIP	12	3.70	39.96
GHP9-50-025	GROMMET, SCREW	2	2.90	5.22
TK21-50-355	RIVET	4	9.20	33.12
S51S-51-833	RIVET, SPLASH SHIELD	6	4.00	21.60
GD7A-50-EA1	FASTENER	8	3.20	23.04
B45A-52-211B	LHF FENDER BM/BN	1	350.00	315.54
B45A-56-146A	FASTENER	15	3.00	40.50
BHY0-59-02XF	DOOR LHF BM/BN	1	1200.40	1080.36

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :
5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128

Eurokars Aftersales Centre :
27A Tanjong Penjuru Singapore 60904
Service Tel.: 6331 0606

ZOOM-ZOOM



mazda

ID: B05

TAX INVOICE

GST Reg No: M90364005A

Trans Eurokars Mazda (UB)

CODE: L0002 INS-LON
 CUSTOMER: LONPAC INSURANCE BHD
 ADDRESS: 300 BEACH ROAD
 #17-04/07 THE CONCOURSE
 SINGAPORE 199555
 TEL NO: 6250 7388
 MODEL: MAZDA3 1.5L SDN HIGH GRADE INT
 CHASSIS NO: JM6BM42ABF015621
 ENGINE NO: P520242228
 DESCRIPTION: Body repair

PAGE NO : 2
 INVOICE NO: L 30063259
 DEPT/POS ID: L / MU
 DATE IN
 DATE PRINTED: 21/10/2019
 JOB NO : 59704
 CSO/OP CODE: Jessica Harry
 REGN NO : SKQ2702A
 REGN DATE : 17/11/2014
 MILEAGE :
 REQUISITION NO:

DESCRIPTION			AMOUNT
BC1D-58-762	FASTENER	1	3.40
BF67-51-261	GROMMET	1	2.40
GS1D-58-315A	CLIP	1	2.40
9991-00-503	GROMMET, SCREW	1	3.40
GJ6A-58-975	GROMMET, SCREW	8	3.00
GD7A-50-EA1	FASTENER	1	3.20
KD53-50-M38	CLIP, GARNISH	8	12.30
GJ6A-58-975	GROMMET, SCREW	7	3.00

Parts 1,707.48
 Surcharge 0.00
 Labour 3,440.00
 Menus 0.00

Net 5,147.48
 G.S.T. 7% 360.32
 Total 5,507.80
 Paid 0.00
 Amount Due 5,507.80

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
 NO:

Customer Signature

Authorised Signature

Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888

Service Tel.: 6395 8899

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118

Service Tel.: 6603 6128

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 609042

Service Tel.: 6331 0606

ZOOM-ZOOM

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-126761
Date of Request: 05/08/2019

Your Ref No: Online Purchase

Trans Eurokars Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 05/08/2019
Enquiry By Catherine Chua Siew Quek
TP Vehicle No. SJX9202E
Accident Date 24/07/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJX9202E	Lonpac Insurance Bhd	23/07/2019-22/07/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-126761
Date of Request: 05/08/2019

Your Ref No: Online Purchase

Trans Eurokars Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 05/08/2019
Enquiry By Catherine Chua Siew Quek
TP Vehicle No. SJX9202E
Accident Date 24/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Vic (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 19 December, 2019 8:15 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/Aha3 [External Confidential]

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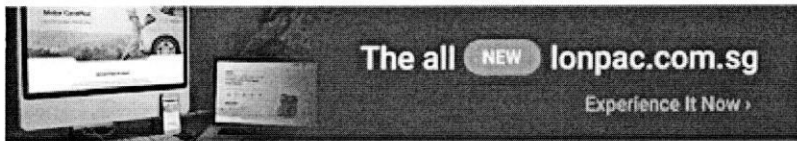
Dear Vic

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE
Sent: Friday, 13 December 2019 4:42 pm
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE> New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/Aha3 [External Confidential]

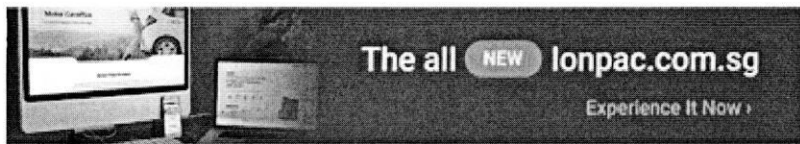
Lonpac External - Confidential

Dear Vic

We will revert with mandate shortly.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, 13 December 2019 4:40 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/Aha3 [External Confidential]

Dear Kenny,

We refer further to our below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

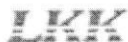
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)
Sent: Friday, 15 November, 2019 11:08 AM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: <SEEK MANDATE> RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/Aha3 [External Confidential]
Importance: High

Your Ref: 19/19/19/VP05/022138

Our Ref: CC4/LPC19013779/Aha3

Dear Mr Kenny,

ACCIDENT INVOLVING VEHICLES SJX 9202E (OI) AND SKQ 2702A (TP) ON 24/07/2019

We refer to the subject matter and to the assignment dated 6th August 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was reversing out from the car park lot when collided to the TP vehicle.

As such, under MCF and BOLA scenario 24, we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**TRANS EUROKARS PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,647.35	\$ 5,507.80
Loss of Use (\$80 x 7 days)	\$ 560.00	\$ 420.00 (\$60 x 7 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,209.35	\$ 5,929.80

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	2 days
TOTAL	7 days

The above is for your approval and/or further instructions please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 1 November, 2019 4:27 PM

To: KENNY LIM CHING GHEE