

Vic (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 19 December, 2019 8:15 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/Aha3 [External Confidential]

Lonpac External - Confidential

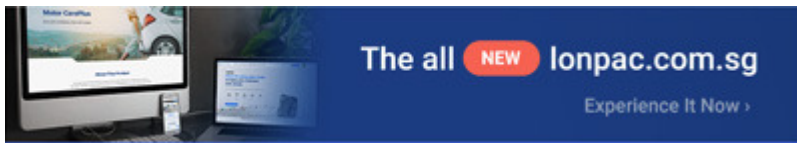
Dear Vic

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE
Sent: Friday, 13 December 2019 4:42 pm
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE> New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/Aha3 [External Confidential]

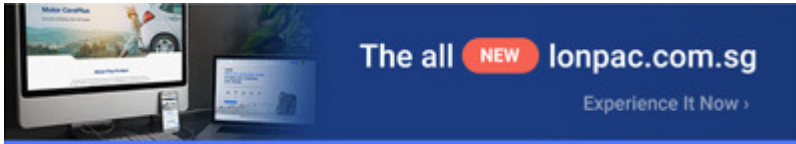
Lonpac External - Confidential

Dear Vic

We will revert with mandate shortly.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, 13 December 2019 4:40 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/Aha3
[External Confidential]

Dear Kenny,

We refer further to our below email.

Please be informed that TP repairer is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAUTO)
Sent: Friday, 15 November, 2019 11:08 AM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/Aha3
[External Confidential]
Importance: High

Your Ref: 19/19/19/VP05/022138

Our Ref: CC4/LPC19013779/Aha3

Dear Mr Kenny,

ACCIDENT INVOLVING VEHICLES SJX 9202E (OI) AND SKQ 2702A (TP) ON 24/07/2019

We refer to the subject matter and to the assignment dated 6th August 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was reversing out from the car park lot when collided to the TP vehicle.

As such, under MCF and BOLA scenario 24, we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**TRANS EUROKARS PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,647.35	\$ 5,507.80
Loss of Use (\$80 x 7 days)	\$ 560.00	\$ 420.00 (\$60 x 7 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 7,209.35	\$ 5,929.80

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
Weekends / Downtime	2 days
TOTAL	7 days

The above is for your approval and/or further instructions please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Friday, 1 November, 2019 4:27 PM

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) -
Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/ha3 [External Confidential]

Dear Mr Kenny,

We refer to your below email.

Based on the accident scenario, BOLA 24 is applicable where liability is not to our Insured's favour.

We had informed TP repairer to do a Direct Settlement and we are currently preparing our report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Friday, 1 November, 2019 4:15 PM

To: Vic (LKKAuto)

Cc: MT_Claim_SG; Admin A

Subject: RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) -
Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/ha3 [External Confidential]

Lonpac External - Confidential

Dear Vic

With reference to the above matter, we appreciate if you can assist to assess liability. We opined that it is not in Insured's favour since he was in the process of reversing out of the carpark lot.

If our views concur, please proceed to propose direct settlement with the repairer.

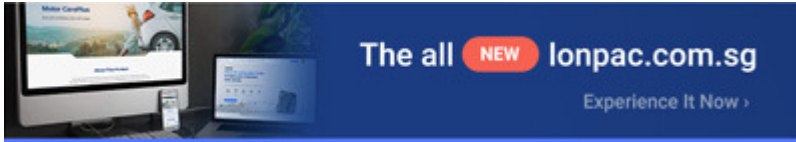
We await your advice.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555



Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE

Sent: Tuesday, 20 August 2019 12:10 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/ha3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Noted with thanks.

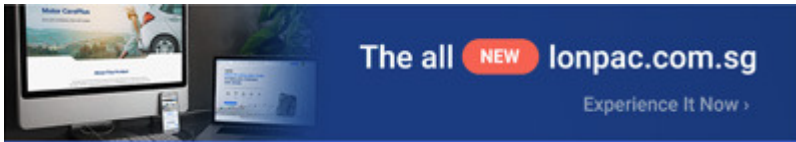
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 20 August, 2019 11:19 AM

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/ha3 [External Confidential]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 19/19/19/VP05/022138

LKK REF: CC4/LPC19013779/Aha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKQ 2702A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 6 August, 2019 5:40 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) - Oref: 19/19/19/VP05/022138 LKK REF CC4/LPC19013779/ha3 [External Confidential]

Lonpac External - Confidential

Dear Vic

Thank you for your advice and we will wait update post survey.

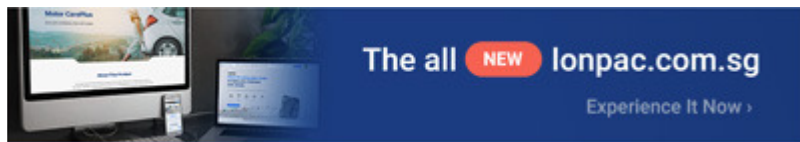
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 6 August, 2019 5:16 PM

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG; Admin A; Admin-D (LKKAuto); Shu Pei (LKKAuto); Vic (LKKAuto); assignments

Subject: RE: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) -
Oref: 19/19/19/VP05/022138 [External Confidential] LKK REF CC4/LPC19013779/ha3

Without Prejudice

Dear Kenny,

We refer to your below email.

In view of BOLA scenario 24, liability is not to our Insured's favour.

Meanwhile, we will arrange for TP vehicle inspection to inspect and confirm consistency of damages to the vehicle as a result of this accident.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: KENNY LIM CHING GHEE [\[mailto:kennylim@lonpac.com\]](mailto:kennylim@lonpac.com)

Sent: Tuesday, 6 August, 2019 11:10 AM

To: Admin A; Admin-D (LKKAuto); Shu Pei (LKKAuto); Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: New Assignment - Accident between SJX9202E (OI) and SKQ2702A(TP) - (DOA: 24/7/19) -
Oref: 19/19/19/VP05/022138 [External Confidential]

Lonpac External - Confidential

Dear all

We refer to the above matter.

Please contact Mr Tommy Woon of Eurokars to arrange for a survey on the TP vehicle SKQ2702A.

At the same time, appreciate if you can check liability and whether the damages sustained are consistent with the accident.

SAS reports of both parties are attached for your perusal.

Thank you.

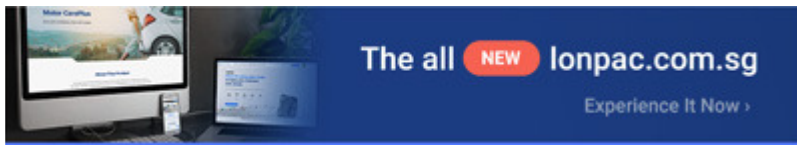
Best Regards

Kenny Lim

Asst. Claims Manager | Lompac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



Lompac External - Confidential data is for use by authorised external parties only.

From: tommywoon@eurokars.com.sg [<mailto:tommywoon@eurokars.com.sg>]

Sent: Tuesday, 6 August, 2019 8:51 AM

To: MT_Claim_SG

Cc: ronald.yap@eurokars.com.sg; jess.francis@eurokars.com.sg

Subject: Our Ref: SKQ2702A /LONPAC insured: SJX9202E (DOA: 24/7/19)

Importance: High

RE: REQUEST FOR TP SURVEY & APPROVAL OF CLAIM (DIRECT SETTLEMENT)

Dear Sir/Mdm,

We refer to the above-mentioned & attachments.

Kindly contact the undersign to arrange appointment for survey. Car is presently with our client.

Thank you.

Best regards,



Tommy Woon (off tel : 63957874 /hp : 96756563)

Assistant Manager – Insurance Claims

5 Ubi Close

Singapore 408605

Email: tommywoon@eurokars.com.sg

Website: www.eurokarsgroup.com

DISCLAIMER

This email and any attachments there to be intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. Any use of the information contained herein (including, but not limited to, total or partial reproduction, communication, or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you have received this email in error, please notify the sender immediately and delete it.