

ASS. REC. BY:

REF: CS/FWD 19013774/ G99302

Special Instruction:

Surveyor: GA

ASSIGNMENT (Office)

From (Person): Eilan Bay

of PWD

Date/Time: 6.8.19 15:53 p.m

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGC 2722M

Insured:

at Workshop m/s Ehoz Protect

Tel: 85499008

of 30 Bukit Batok Crescent

Policy No: PN PV 2018-00004643-01

Claim No: \$600.00 1201900077805

Sum Insured:

Excess: 600

Make of Vch:

D.O.A 2.8.2019

(Client's Record)

CA (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 6.8.19 4.10 p.m

Person Contacted: Boon Kai

Vehicle (IN) OUT

Date/Time	Action/Instruction (✓) Estimate Inspection - 22 Tampine Street 92
	SGC 2722M - VAL IN: 0902148412 1201 - 23/01/2019
8/8@14:36hrs	Mandate Request via menimen
8/8@16:34pm	upload LTA & market value, approval given by eileen
8/8@4:55pm	Inform Jimmy via email authorise repair excess \$6001 - not exceeding lump sum \$80001 -
21/8/19 @ 11:45am	XRA finalised vs \$6850, 8 days (red \$8458, 55%)

ASSIGNMENT

From

Date:

7.8.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SGC 2722M

at Workshop m/s

Ethos Protek

of

22 Tampines street 92

Insured:

Policy No.

8549 9008 - Kai

Claims No.

Sum Insured:

Excess:

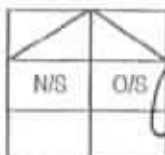
\$600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$35K \$35,500

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV

REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SGC 2722M

Yr Regn:

20 Oct 2010

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Merce C180

C.C.

1796

Colour

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

144860

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WDD 2040 492 A 419673

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Air Rim or

Tyre Size:

F:

225/45 R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

w/s

07-08-19

Survey held at

12pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

repair limit \$8000 8500

22/8

finalized \$6850 with Kai

RECEIVED 23 AUG 2019

Date/Time, File Pass to?



: Preli. Report

1) 23/8 final



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

8

Resurvey No. of Trip:

1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

3 + RS, 3

Photos

Others

TOTAL

Report Format :

MER-00

Lump Sum / L.B. (\$

6850

250

50

50

11

361

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitter	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Aug 2019 14:39 Sendback Est	06 Aug 2019 14:02 S\$15,308.00	06 Aug 2019 15:53 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	BRENDA YIP WEI GAN, ID: S7669107Z, Tel: +6598262722, Email: BRENDAYIP.ERA@GMAIL.COM								
Vehicle Reg. No.:	SGC2722M	Date of Loss:	02/08/2019 17:00 - :59 [105 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD	Policy/Cover Note No.:	PNPV2018-00004648-01 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 19/08/2019]								
Driver/Custodian:	BRENDA YIP WEI GAN (43 / Female), NRIC: S7669107Z, Tel: +6598262722 Email: BRENDAYIP.ERA@GMAIL.COM								
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS									
		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Guo Qiang (LKKAUTO)
Sent: Thursday, 22 August 2019 11:42 AM
To: Ng Boon Kai
Cc: Jimmy Goh; Shiau Chan (LKKAUTO)
Subject: RE: Finalization report for SGC2722M

Hi Boon Kai,

Confirmed COR \$6850 before GST @ 8 working days.

Regards,
Guo Qiang

From: Ng Boon Kai [mailto:BoonKai.Ng@ethozgroup.com]
Sent: Wednesday, 21 August, 2019 5:43 PM
To: Guo Qiang (LKKAUTO)
Cc: Jimmy Goh
Subject: RE: Finalization report for SGC2722M

Hi Guo Qiang,

Please ignore my previous finalized.

Please refer the new finalization report with supplier quote attached .

Attached is finalization report & after paint photo for the above mentioned vehicle.

Please endorse and fax or e-mail back once the COR confirm.

COR =\$6850.00
Repair days =08
Excess=\$600.00

Please revert

Thanks,

Best regards,

Boon Kai
Executive
Motor Claims Operation

ETHOZ
ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876
DID: 6654 7617 | Fax: 6654 7648
Website: www.ethozgroup.com

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eileen Bay

Date: 08 Aug 2019

Preliminary Advice

Vehicle No	: SGC2722M	Accident Date	: 02/08/2019
Make	: MERCEDES-BENZ C180	Policy No.	: PNPV2018-00004648-01
Assignment Date	: 06/08/2019	Excess	: S\$600.00
Date of Inspection	: 07/08/2019	Est. Duration of Repair	: 8.00
Inspection At	: ETHOZ PROTECT PTE LTD (BUKIT BATOK) 30 BUKIT BATOK CRESCENT SINGAPORE 658075		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,308.00
Revised Amount	:S\$	12,073.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	12,073.00

Lump Sum Repair	:S\$	8,500.00
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	35,500.00
COE / PARF Rebate	:S\$	26,535.00
Salvage Value	:S\$	
Margin for Repair	:S\$	8,965.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- (X) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

View Received Message

This mail is associated with :

SGC2722M (1201900022805)

OD

Aug 2 2019 5:00PM

[BRENDA YIP WEI GAN]

ETHOZ Protect Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 08/08/2019 16:34 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8500.00) - SGC2722M - Claim Handler: Eileen Bay

Approved:8500.00:Please upload LTA Rebate and Market Value

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 8 August 2019 4:55 PM
To: Jimmy Goh
Cc: SUR; Ng Boon Kai; Jonathan Lim
Subject: RE: SGC 2722M / OD / FWD

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SGC 2722M (Excess \$500/-). NOT EXCEEDING \$8500 ON LUMP SUM**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Goh <jimmy.gohkl@ethozgroup.com>
Sent: Thursday, 8 August 2019 1:46 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Ng Boon Kai <BoonKai.Ng@ethozgroup.com>; Jonathan Lim <Jonathan.Lim@ethozgroup.com>
Subject: RE: SGC 2722M / OD / FWD

Dear Denise,

Can we request for Lump Sum @ \$8500.00?

Thanks

Best Regards,
Jimmy Goh
Motor Claims Operations

ETHOZ
ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876
DID:6654 7618 | Fax:6654 7648

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1072
Vehicle Details	
Vehicle No.:	SGC2722M
Vehicle to be Exported:	Yes
Intended Deregistration Date:	05 Aug 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180 CGI
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	27182030101020
Chassis No.:	WDD2040492A419673
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$38,917.00
Original Registration Date:	20 Oct 2010
First Registration Date:	20 Oct 2010 ✓
Transfer Count:	1
Actual ARF Paid:	\$38,917.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Oct 2020
PARF Rebate Amount:	\$21,404.00
Intended COE Rebate Details	
COE Expiry Date:	19 Oct 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$42,801.00
COE Rebate Amount:	\$5,154.00
Total Rebate Amount:	\$26,558.00

The information contained herein is correct as at 05 Aug 2019

OK

500+ dealers
competed to
buy my car!



- Sell ur Car for More Cash
- Highest Price or Get \$100 Free
- Get Paid Now, Handover Later

SELL YOUR CAR

SGCARMART
QUOTZ

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

Post an Ad

Advertiser Login

Ways of Selling

5yr COE @ \$34800 Only. Super Fuel Saver 15km/1L



We Are Full Loan Specialist,
More Than 60 Car To Choose
From. Call Us Now.
Taxi StarAd

HIN LUNG AUTO
Hobee Group
One Stop Car Hub
Finance, Insurance, Workshop
New and Used Cars
30 years of car sale

Browse by Category








< Back (1 2) Next >

Sort by Date Posted 20 results/page

32 vehicles

C180

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	C180		Any	Any	2010	Any	Any	Any	Available
	Mercedes-Benz	C-Class C180K (New 10-yr COE)	\$71,800	\$7,170 /yr	12-Nov-2010	1,597 cc	84,138 km	Luxury	Available
The Best Year 2010 C 180K In Town, 1 Owner, Fully Maintained By Agent Since Day 1 With Very Low Mileage Done, 100 % Accident Free...									
Sng Auto Trading									
Posted: 05-Aug-2019 Tags: 2010 Mercedes-Benz C180K, 2010 mercedes-benz c180K, Mercedes-Benz C180K, mercedes-benz c180K, Mercedes-Benz, C180K, c180K, Used Mercedes-Benz									
	Mercedes-Benz	C-Class C180 CGI	\$36,888	\$14,660 /yr	13-Oct-2010	1,796 cc	111,209 km	Luxury	Available
New Arrival And Only 1 Owner! Service Regularly Without Fail. Most Popular Sedan Among Its Class. Sporty, Spacious To Fit Your Family...									
Posted: 05-Aug-2019 Tags: 2010 Mercedes-Benz C180, 2010 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz									
	Mercedes-Benz	C-Class C180K (New 10-yr COE)	\$69,800	\$6,970 /yr	10-Dec-2010	1,597 cc	-	Luxury	Available
1 YEAR In-House Warranty, \$39,800 Without New COE, Full Loan Available, 2 x Free Servicing, Warranty Not By 3rd Party Workshop, Pri...									
Carway									
Posted: 05-Aug-2019 Tags: 2010 Mercedes-Benz C180K, 2010 mercedes-benz c180K, Mercedes-Benz C180K, mercedes-benz c180K, Mercedes-Benz, C180K, c180K, Used Mercedes-Benz									
	Mercedes-Benz	C-Class C180 CGI	\$31,800	\$13,580 /yr	01-Jul-2010	1,796 cc	-	Luxury	Available
Classy And Elegance Black Unit With Easy To Maintain Black Interior. Healthy Engine And Gearbox Condition. Decent Mileage Clocked On...									
Posted: 03-Aug-2019 Tags: 2010 Mercedes-Benz C180, 2010 mercedes-benz c180, Mercedes-Benz C180, mercedes-benz c180, Mercedes-Benz, C180, c180, Used Mercedes-Benz									
	Is your COE expiring? Let us help you renew it!								
Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.									
	Mercedes-Benz	C-Class C180K (New 10-yr COE)	\$63,777	\$6,370 /yr	29-Jan-2010	1,597 cc	150,000 km	Luxury	Available
Cheapest In Town, Real Low Mileage Done With Service Records To Proof, C&C Unit, High Loan Available And Best Condition In Town, E...									
HTS Motor									
Posted: 03-Aug-2019 Tags: 2010 Mercedes-Benz C180K, 2010 mercedes-benz c180K, Mercedes-Benz C180K, mercedes-benz c180K, Mercedes-Benz, C180K, c180K, Used Mercedes-Benz									
	Mercedes-Benz	C-Class C180K Avantgarde	\$36,888	\$14,960 /yr	29-Dec-2010	1,597 cc	127,559 km	Luxury	Available
Accident Free, Low Mileage Done! Well-Maintained, Original Paintwork, Avantgarde Model. Probably The Best Condition In The Market, C...									
Posted: 02-Aug-2019									

Attention: Motor Claims Department
FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01, Suntec Tower 4
Singapore 038986

AUTHORIZATION FOR LUMP SUM REPAIR

I, [Name] [NRIC] Brenda Yip Wei Gan, the owner/ authorized driver of
vehicle [Registration No.] SGC 2722M ("Vehicle") do hereby authorize the
ETHOS PROTECT PTE LTD ("Workshop") to repair the Vehicle on a lump sum basis
instead of part by part.

The Workshop has explained to me the difference between lump sum repair and part by part repair,
which lump sum repair means the Workshop may use a mixture of genuine parts and/or original
equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the
necessary repair.

Signed and acknowledged by:



Signature of Policyholder/ authorized driver*

*to be applicable where the person authorizing is the authorized driver:-
I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs
and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Date:



Name and signature of workshop personnel including workshop stamp

Date:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/08/2019 14:18
Date Of Accident	02/08/2019 17:30
Exact Location Of Accident	JALAN EUNOS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGC2722M
Insured/Policyholder	
Name Of Registered Owner	BRENDA YIP WEI GAN
NRIC No	S7669107Z
Email Address	BRENDAYIP.ERA@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98262722
Alternative Phone No	OFFICE-98262722

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180-1.6 CGI (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00004648-01
Cover Note Number	20/04/2019-19/04/2020

Driver

Name of Driver	BRENDA YIP WEI GAN
NRIC No	S7669107Z
Date Of Birth	04/07/1976
Occupation	OUTDOOR
Date Of Driving Pass	01/04/2009
Driving Experience	10 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98262722
Fax Number	
Contact Number	OFFICE-98262722
Email Address	BRENDAYIP.ERA@GMAIL.COM

Address	BLK 716 TAMPINES ST 71 #03-166
Postcode	520716
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJX3857E
Vehicle Make/Model/Colour	VOLKSWAGEN GOLF
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JULIA CHUA
NRIC/Passport Number	S8404732E
Contact Number	96166956
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/TIN No.:

SKETCH PLAN

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- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



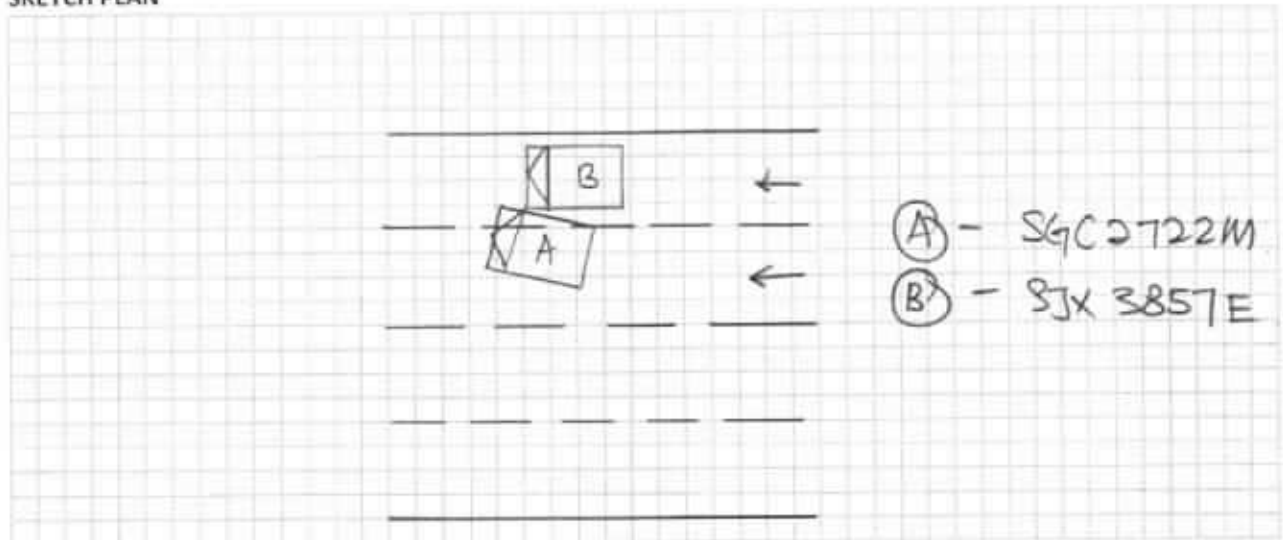
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


When I was trying to change lane at Jalan Eunus on 2 Aug at around 5:30pm, there is another coming from the back and did not see my car, so ~~we~~ my car knocked into her car.

You had been advised by workshop that in the event that you wish to claim against your own policy (OD claim), there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.

Reporting Only
<input checked="" type="checkbox"/> Claim OD
<input type="checkbox"/> Claim TP
<input type="checkbox"/> Claim OD / TP at other workshop

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Person's Signature
 Name: _____
 NRIC/FP No.: _____

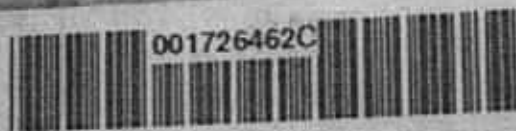
REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7669107Z
Name:



BRENDA YIP WEI GAN

Birth Date: 04 Jul 1976
Issue Date: 01 Apr 2009



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7669107Z



Name

BRENDA YIP WEI GAN



葉 慧 銀

Race

CHINESE

Date of birth

04-07-1976

Sex

F

Country of birth

MALAYSIA



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CL

PASS DATE

Class 2B Motorcycles =< 200 cc
Class 3 Motor Cars =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg

01 Apr 2009
01 Apr 2009

Licence No: S7669107Z

NP 428A

4672736



NRIC No. S7669107Z



Date of Issue

25-01-2011

APT BLK 716 TAMPINES STREET 71 #03-166
SINGAPORE 520716

NRIC No: S7669107Z

Date: 27/01/2013

No: 7327034

CERTIFICATE OF INSURANCE

Please call +65-6322-2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2018-00004643-01 (Comprehensive - Classic Plan)

Car plate number: SGC2722M

Your name (As the policyholder): Brenda Yip Wei Gan

Coverage start date: 20/04/2019

Coverage end date: 19/04/2020

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

Finance company: OCBC Bank Limited

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 01/03/2019



Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at +65-6820-8888
or email us at contact.sg@fwd.com if any details
in this Certificate of Insurance need to be changed.

Attention: Motor Claims Department
FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01, Suntec Tower 4
Singapore 038986

AUTHORIZATION FOR LUMP SUM REPAIR

I, [Name] [NRIC] Brenda Yip Wei Gan, the owner/ authorized driver of
vehicle [Registration No.] SGC 2722M ("Vehicle") do hereby authorize the
_____ ("Workshop") to repair the Vehicle on a lump sum basis
instead of part by part.

The Workshop has explained to me the difference between lump sum repair and part by part repair,
which lump sum repair means the Workshop may use a mixture of genuine parts and/or original
equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the
necessary repair.

Signed and acknowledged by:



Signature of Policyholder/ authorized driver*

*to be applicable where the person authorizing is the authorized driver:-
I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs
and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Date:

Name and signature of workshop personnel including workshop stamp

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	107Z
Vehicle Details	
Vehicle No.:	SGC2722M
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Aug 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180 CGI
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	27182030101020
Chassis No.:	WDD2040492A419673
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$38,917.00
Original Registration Date:	20 Oct 2010
First Registration Date:	20 Oct 2010
Transfer Count:	1
Actual ARF Paid:	\$38,917.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Oct 2020
PARF Rebate Amount:	\$21,404.00
Intended COE Rebate Details	
COE Expiry Date:	19 Oct 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$42,801.00
COE Rebate Amount:	\$5,131.00
Total Rebate Amount:	\$26,535.00

The information contained herein is correct as at 07 Aug 2019

OK

► Mercedes-Benz c180 Used Vehicle List (20 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabl
Mercedes-Benz C-Class C180 CGI Avantgarde	\$28,822	\$13,420 /yr	14-May-2010	1,796 cc	-	D2 Motors	Availabl

Accident Free. Option To Renew 5/10Yrs COE With Bank Loan Available At Low Downpayment & Interest Rates. All Time Local Favorite C180 CGI With 1.8L Turbocharged Engine For Better Acceleration, Better ...

Office No. - 63655933

Wei Xiong - 92278426 | Cheong - 83802222 | Shaun - 96803767

Mercedes-Benz C-Class C180 CGI	\$29,800	\$10,460 /yr	03-Aug-2010	1,796 cc	-		Availabl
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New 6 Months Road Tax Paid. New Tyres. Pass LTA Inspections. Car In Good Conditions. OMV \$38,917 COE \$35,909 Reg: Aug 2010 1st Ow

Office No. - -

Alvin Phua - 92372112

Mercedes-Benz C-Class C180 CGI	\$30,800	\$16,180 /yr	03-May-2010	1,796 cc	96,000 km	Grand Motoring	Availabl
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Best For Short Term Drive, COE Renewal, Servicing Just Done, Interested Please Call.

Office No. - 66590283

Terence Quah - 90066832

Mercedes-Benz CLC-Class CLC180K	\$31,300	\$13,270 /yr	19-Aug-2010	1,796 cc	115,000 km	Otua Auto Pte Ltd	Availabl
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Consignment Code: A109. Loan Packages Available To Choose From. High Trade In Value For Your Car! No Hidden Costs. For Further Information Or If You Have Any Questions Please Do Not Hesitate To Contac...

Office No. - -

Francis Chen - 87539539 | Stedtsen Koh - 97869900 | Paul - 87671091

Mercedes-Benz C-Class C180 CGI	\$31,800	\$13,670 /yr	01-Jul-2010	1,796 cc	-	Leco Auto Pte Ltd	Availabl
---------------------------------------	-----------------	---------------------	--------------------	-----------------	----------	--------------------------	-----------------

Classy And Elegance Black Unit With Easy To Maintain Black Interior. Healthy Engine And Gearbox Condition. Decent Mileage Clorked Overall Regular Servicing Done By The Previous Owner Who Changes To A...

Office No. - 68410020 / 68460020

Edmund - 81611022 | Douglas - 96680056 | Jeff - 91574802

Mercedes-Benz C-Class C180 CGI Avantgarde	\$32,800	\$11,790 /yr	24-Sep-2010	1,796 cc	134,000 km	Footprint Creative Hub	Availabl
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Below \$12k Depreciation, Final Reduction For Quick Sale, Lady Owner, Many Parts Replaced Timely With Invoices To Show, New 17" Pirelli Tyres, Stock Condition, Choice Of COE Loan Available, Accident Fr...

Office No. - -

Darren Koh - 86689494

Mercedes-Benz C-Class C180 CGI	\$32,800	\$13,020 /yr	16-Aug-2010	1,796 cc	208,000 km	Hach Pte Ltd	Availabl
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Consignment Unit. Elegant Silver Merc C180 For Sale, Carefully Driven And Maintained By Owner. No Repairs Required, New Road Tax Till Fe 2020.

Office No. - -

Andrew - 90303033 | Jimmy - 96796133

Mercedes-Benz C-Class C180 CGI Avantgarde	\$32,822	\$12,820 /yr	08-Sep-2010	1,796 cc	-	D2 Motors	Availabl
--	-----------------	---------------------	--------------------	-----------------	----------	------------------	-----------------

Agent Unit. CGI Avantgarde Edition With 154bhp Turbocharged 1.8L CGI Engine! Much More Responsive, Powerful Than The 1.6L C180K Edition. Accident Free. New Snowy White Paintwork Done. No Repair Needed...

Office No. - 63655933

Wei Xiong - 92278426 | Cheong - 83802222 | Shaun - 96803767

Mercedes-Benz C-Class C180 CGI Avantgarde	\$33,000	\$11,570 /yr	08-Oct-2010	1,796 cc	117,000 km	BDN Motoring LLP	Availabl
--	-----------------	---------------------	--------------------	-----------------	-------------------	-------------------------	-----------------

Selling At One Of The Lowest Depreciation In Market. Buy With A Peace Of Mind - 6 Months Coverage On Gearbox/Engine. A Definite Buy W
Ease And Assurance! Arrange To View Because Seeing Is Believing...

Office No. - 69519341

Desmond - 91898899 | Benny - 96714135 | Ernest - 82006663

Mercedes-Benz C-Class C180 \$33,800 \$12,920 /yr 16-Sep-2010 1,796 cc 123,339 km Friends Automobile Availal
CGI

Consignment Unit.The Best Condition C180 CGI You Can Find In The Market, Cheapest In The Market, Reasonable Mileage Very Well
Maintained By Current Owner. High Bank Loan/In House Loan And Trade In Ava...

Office No. - -

JJ - 86941254 | Shawn - 98522839 | Alex - 92251387

Mercedes-Benz C-Class C180 \$35,000 \$14,080 /yr 14-Sep-2010 1,796 cc 134,647 km Availal
CGI Avantgarde

One Of The Best Condition C180 CGI Avantgarde Model In The Market, Fully Serviced And Maintained, Original Paintwork, No Repair Needed
Call For Viewing Now.

Office No. - -

Mr Teo - 91070316

Mercedes-Benz C-Class C180 \$35,800 \$14,270 /yr 14-Oct-2010 1,796 cc 159,859 km Highline Automotive Availal
CGI Avantgarde

Avantgarde Model, High ARF At \$37751, New 10 Years COE At \$75800, Sporty White. C180 CGI, Rare Powerful 1.8 CGI Engine With
Turbocharged Unit, Not The K Model, Low Fuel Consumption, Cycle And Carriage...

Office No. - 67778887

Harris Tan - 96881515 | Henry Ong - 98516566 | JC Chua - 87115663

Mercedes-Benz C-Class \$35,888 \$14,300 /yr 29-Dec-2010 1,597 cc 127,559 km AutoConnect Motoring Availal
C180K Avantgarde

Accident Free,Low Mileage Done! Well-Maintained, Original Paintwork, Avantgarde Model. Probably The Best Condition In The Market, Call T
View Now, Check It Out Before It's Gone.

Office No. - -

Alex - 90026057 | Lawrence - 88180665

Mercedes-Benz C-Class C180 \$35,900 \$14,780 /yr 17-Sep-2010 1,796 cc 100,000 km Auto Quest Singapore Availal
CGI Avantgarde

Confidently The Best Short Term C180 CGI Around! Only 1 Owner! Ultra Low Documented Mileage! Lots Of Maintenance Done! Car In
Absolutely Tip Top Shape! Super Quiet! No Vibrations Whatsoever! Solid Und...

Office No. - 68539919

Mr Ng - 92218000

Mercedes-Benz C-Class C180 \$38,800 \$15,830 /yr 27-Oct-2010 1,796 cc - Giant Automobile Pte Availal
CGI Ltd

\$12k Depreciation, Lady Owner, Many Parts Replaced Timely With Invoices To Show, New 17" Pirelli Tyres, Stock Condition, Choice Of COE
Loan Available, Accident Free, Buy With Peace Of Mind, Trade In W...

Office No. - -

Ricky - 97623411 | James Tan - 91923797 | SUXIN - 97683411

Mercedes-Benz C-Class C180 \$39,800 \$18,060 /yr 22-Sep-2010 1,796 cc 148,000 km Car Search Availal
CGI

Lady Owner! Well Taken Care Beauty That Just Change Tyres, Headlights And More With Receipts To Proof. Sleek And Well Maintained C180
To Date. Hurry, Call For Appt!

Office No. - 62620728

Rachel - 91126538 | Justin - 91827511 | Euvin - 87003912 | Jack - 91416611

Mercedes-Benz C-Class \$39,800 \$17,590 /yr 15-Dec-2010 1,597 cc 171,000 km Car Search Availal
C180K

Secured And Well Maintained By Fussy Owner. Immaculate Condition Inside And Outside. Certified With Assurance And Quality From STA
Evaluation. Give Yourself A Peace Of Mind! Buy It From Us! A Company ...

Office No. - 62620728

Jack - 91416611 | Justin - 91827511 | Rachel - 91126538 | Ken - 93388994

Mercedes-Benz C-Class \$40,000 \$17,810 /yr 13-Dec-2010 1,597 cc - Availal
C180K

Vehicle Has Been Maintained By C&C And Benz Workshop. Well Maintained, Mint Factory Condition. Buy And Drive With No Worries.



INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00004648-01	Date of Loss:	02/08/2019
Vehicle Reg. No.:	SGC2722M	Driveable?	
Driver Age/Info:	43 / FEMALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	BRENDA YIP WEI GAN	Contact No:	+6598262722
Driver:	BRENDA YIP WEI GAN		
Make/Model:	MERCEDES-BENZ C180, 1.6 CGI (A)	Vehicle Reg. Date:	20/10/2010
Vehicle Colour:	BLACK		
Engine No:	27182030101020	Chassis No:	WDD2040492A419673
Odometer:	144860 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Description of Accident/Loss	REFER TO ATTACHMENT		
Present Location:	ETHOZ PROTECT PTE LTD (TAMPINES)		

COST OF CLAIMS	Amount
Parts	11,358.00
Miscellaneous Items	0.00
Labour	3,950.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	15,308.00
+ GST 7.00% (S\$)	1,071.56
Nett Amount (S\$)	16,379.56

This claim is handled by: BOON KAI 8549/9008 VEHICLE IN TAMPINES

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference**

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 06 Aug 2019)

Parts: 143 MERCEDES-BENZ C180 1.6 CGI (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SGC2722M/06/08/2019 14:02

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount	
1	1		*FRONT BUMPER X repair.	0.00	0.00	*1,050.00 F	X
2	10		*FRONT BUMPER RIVET	0.00	0.00	*40.00 F	/
3	1		*FRONT BUMPER CHROME MOULDING RH = } acc.	0.00	0.00	*115.00 F	45
4	1		*FRONT BUMPER CHROME MOULDING LH	0.00	0.00	*115.00 F	45
5	1		*FRONT FENDER RH - BT	0.00	0.00	*780.00 F	42
6	1		*FRONT FENDER INNER SHIELD RH X NN	0.00	0.00	*150.00 F	X
7	1		*FRONT FENDER EMBLEM RH / acc	0.00	0.00	*68.00 F	32
8	1		*FRONT FENDER CHROME MOULDING RH - acc.	0.00	0.00	*70.00 F	19
9	10		*FRONT FENDER INNER SHIELD CLIPS - acc.	0.00	0.00	*40.00 F	/
10	1		*FRONT DOOR RH - BT	0.00	0.00	*1,400.00 F	86
11	1		*FRONT DOOR GLASS OUTER CHROME MOULDING RH X NN	0.00	0.00	*160.00 F	X
12	1		*FRONT DOOR WEATHERSTRIPS RH - acc.	0.00	0.00	*220.00 F	13
13	1		*FRONT DOOR LOWER WEATHER STRIPS RH - acc	0.00	0.00	*80.00 F	26
14	1		*FRONT DOOR LOCK RH X	0.00	0.00	*255.00 F	X
15	1		*FRONT DOOR HINGE RH (UPPER) X } NN	0.00	0.00	*150.00 F	X
16	1		*FRONT DOOR HINGE RH (LOWER) X	0.00	0.00	*150.00 F	X
17	1		*SIDE MIRROR COVER RH - NN3	0.00	0.00	*380.00 F	18
18	1		*SIDE MIRROR RH - DiS	0.00	0.00	*720.00 F	50
19	1		*SIDE MIRROR MOTOR & GLASS RH - DiS	0.00	0.00	*950.00 F	69
20	1		*REAR DOOR RH - BT	0.00	0.00	*1,350.00 F	1015
21	1		*REAR DOOR GLASS OUTER MOULDING RH X NN	0.00	0.00	*160.00 F	X
22	1		*REAR DOOR WEATHERSTRIPS RH - acc	0.00	0.00	*220.00 F	13
23	1		*REAR DOOR LOWER WEATHERSTRIPS RH X NN	0.00	0.00	*80.00 F	X
24	1		*REAR DOOR LOWER CHROME MOULDING RH - acc.	0.00	0.00	*95.00 F	46
25	1		*ROCKER PANEL RH - acc.	0.00	0.00	*520.00 F	25
26	1		*SIDE SKIRT RH - CHA	0.00	0.00	*480.00 F	260
27	1		*REAR FENDER RH X repair.	0.00	0.00	-	
28	1		REPAIR				
28	1		*REAR BUMPER X repair.	0.00	0.00	-	
29	1		REPAIR				
29	1		*B-PILLAR RH X repair.	0.00	0.00	-	
30	1		REPAIR				
30	1		*FRONT SPORT RIM RH - Cost.	0.00	0.00	*780.00 F	44
31	1		*REAR SPORT RIM RH	0.00	0.00	*780.00 F	44

F=Franchise part.

Total Parts (S\$)

11,358.00

ETHOZ Protect Pte Ltd/SGC2722M/06/08/2019 14:02. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

5597
5677

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	LABOUR TO FACILITATE REPAIR	New	1100 1,800.00
2	LABOUR TO SPRAY PAINT AFFECTED AREAS	New	1440 1,700.00
3	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New	20 30.00
4	TO RUST PROOF ON AFFECTED AREAS	New	80 100.00
5	TO REMOVE & REFIT FRONT DOOR COMPONENT RH	New	80 120.00
6	TO REMOVE & REFIT REAR DOOR COMPONENT RH	New	80 120.00
7	TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT	New	70 80.00
Gross Labour Cost (\$\$)			3,950.00

ETHOZ Protect Pte Ltd/SGC2722M/06/08/2019 14:02. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

2870

< END OF ESTIMATES >

ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent, SINGAPORE 658075 - Website : <http://www.orix.com.sg>

Company Registration No. 199005791M

Not Authorised.
Excess \$600.
13/8/19

8547
20% = 6850

8 Days.

Lumpsum repair

After repair photo.

Guo Qiao - 8288 0282

07/8/19.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Date : 21/08/2019
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

FAX :

Owner : BRENDA YIP WEI GAN

Insured By : FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00004648-01 Accident Date : 02/08/2019

Vehicle No : SGC-2722-M Make & Model : MERCEDES BENZ C 180 CGI 1796

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 600.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
<u>List Item</u>			
1	FRONT BUMPER	685.00	0.00
1	FRONT BUMPER RIVET	40.00	40.00
1	FRONT BUMPER CHROME MOULDING RH	45.00	45.00
1	FRONT BUMPER CHROME MOULDING LH	45.00	45.00
1	FRONT DOOR GLASS OUTER CHROME MOULDING RH	70.00	0.00
1	FRONT FENDER RH	420.00	420.00
1	FRONT FENDER EMBLEM RH	33.00	33.00
1	FRONT FENDER CHROME MOULDING RH	19.00	19.00
1	FRONT FENDER INNER SHIELD CLIPS	40.00	40.00
1	FRONT DOOR RH	860.00	860.00
1	FRONT DOOR WEATHER STRIP R/H	138.00	138.00
1	FRONT DOOR LOWER WEATHER STRIPS RH	26.00	26.00

Repair days 08
Excess: \$600/-

P = \$5726.00

L = \$2870.00

\$8596.00 20% = 1719.20 COR = \$6876.80

PAGE: 1

Date : 21/08/2019
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

FAX :

Owner : BRENDA YIP WEI GAN

Insured By : FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00004648-01 Accident Date : 02/08/2019

Vehicle No : SGC-2722-M Make & Model : MERCEDES BENZ C 180 CGI 1796

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 600.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
1	FRONT DOOR LOWER CHROME MOULDING RH	47.00	0.00
1	FRONT DOOR LOCK RH	150.00	0.00
1	FRONT DOOR HINGE RH (UPPER)	75.00	0.00
1	FRONT DOOR HINGE RH (LOWER)	92.00	0.00
1	SIDE MIRROR COVER RH	180.00	180.00
1	SIDE MIRROR RH	502.00	502.00
1	SIDE MIRROR MOTOR WITH GLASS RH	695.00	695.00
1	REAR DOOR RH	1015.00	1015.00
1	REAR DOOR WEATHERSTRIPE R/H	138.00	138.00
1	REAR DOOR LOWER WEATHERSTRIPE RH	26.00	0.00
1	REAR DOOR LOWER CHROME MOULDING RH	46.00	95.00
1	REAR DOOR GLASS OUTER MOULDING RH	68.00	0.00

Date : 21/08/2019
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

FAX :

Owner : BRENDA YIP WEI GAN

Insured By : FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00004648-01 Accident Date : 02/08/2019

Vehicle No : SGC-2722-M Make & Model : MERCEDES BENZ C 180 CGI 1796

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 600.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
1	ROCKER PANEL RH	295.00	295.00
1	ROCKER PANEL GARNISH RH	260.00	260.00
1	REAR FENDER RH RESTORE	0.00	0.00
1	REAR BUMPER RESTORE	0.00	0.00
1	FRONT SPORT RIM RH	440.00	440.00
1	REAR SPORT RIM RH	440.00	440.00
1	B-PILLAR RH RESTORE	0.00	0.00
Sub Total		6890.00	5726.00
Add 0% On Parts		0.00	0.00
Labour & Misc			
	LABOUR TO FACILITATE REPAIR	1800.00	1100.00
	LABOUR TO SPRAY PAINT AFFECTED AREAS	1700.00	1440.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	30.00	20.00

Date : 21/08/2019
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

FAX :

Owner : BRENDA YIP WEI GAN

Insured By : FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00004648-01 Accident Date : 02/08/2019

Vehicle No : SGC-2722-M Make & Model : MERCEDES BENZ C 180 CGI 1796

FINAL ESTIMATED REPAIR COST DETAIL Excess : 0.00 Add Excess : 600.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	TO RUST PROOF ON AFFECTED AREAS	100.00	80.00
	TO REMOVE & REFIT FRONT DOOR COMPONENT RH	120.00	80.00
	TO REMOVE & REFIT REAR DOOR COMPONENT RH	120.00	80.00
	TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT	80.00	70.00
	Sub Total	3950.00	2870.00

Date : 21/08/2019
To : FWD SINGAPORE PTE. LTD.

Attn : Motor Claim Department

FAX :

Owner : BRENDA YIP WEI GAN

Insured By : FWD SINGAPORE PTE. LTD.

Certificate No : PNPV2018-00004648-01 Accident Date : 02/08/2019

Vehicle No : SGC-2722-M Make & Model : MERCEDES BENZ C 180 CGI 1796

FINAL ESTIMATED REPAIR COST DETAILS Excess : 0.00 Add Excess : 600.00

QTY	DESCRIPTION	REPAIRER AMT (\$)	SURVEYOR AMT (\$)
	Sub Total	10,840.00	8,596.00
	GST 7.0 %	758.80	601.72
	Total	11,598.	9,197.72

Surveyor Name : GUO QIANG - LKK

Date & Time : 07/08/2019 3:00:00 PM

Ng Boon Kai

PAGE : 5

CLAIM DEPARTMENT

DID : 6654 7617

FAX :

An Lu Ming Ghee

62441450

05, Monday, Aug, 2018

ETHOZ Protect Pte Ltd
VEHICLE ASSESSMENT FORM

VSF NO. : A 19080217

VEHICLE NUM. : SGC-2722-M

MODEL : MERCEDES BENZ C 180 CGI 1798

CHASSIS NUM : WDD2040492A419673

YEAR OF MANUFACTURING : 2010

PARALLEL IMPORT : NA

ASSESSMENT DETAILS	COST	PARTS REPLACE
1 FRONT BUMPER	685	
1 FRONT BUMPER RIVET	4	/
1 FRONT BUMPER CHROME MOULDING RH	45	/
1 FRONT BUMPER CHROME MOULDING LH	45	/
1 FRONT DOOR GLASS OUTER CHROME MOULDING R	70	
1 FRONT FENDER RH	420	/
1 FRONT FENDER EMBLEM RH	33	/
1 FRONT FENDER CHROME MOULDING RH	19	/
1 FRONT FENDER INNER SHIELD CLIPS	4	/
1 FRONT DOOR RH	880	/
1 FRONT DOOR WEATHER STRIP RH	138	/
1 FRONT DOOR LOWER WEATHER STRIPS RH	26	/
1 FRONT DOOR LOWER CHROME MOULDING RH	47	
1 FRONT DOOR LOCK RH	150	
1 FRONT DOOR HINGE RH (UPPER)	75	Agent
1 FRONT DOOR HINGE RH (LOWER)	92	Agent
1 SIDE MIRROR COVER RH	180	/
1 SIDE MIRROR RH	502	/
1 SIDE MIRROR MOTOR WITH GLASS RH	695	/
1 REAR DOOR RH	1015	/
1 REAR DOOR WEATHERSTRIPE RH	138	/
1 REAR DOOR LOWER WEATHERSTRIPE RH	26	
1 REAR DOOR LOWER CHROME MOULDING RH	46	/
1 REAR DOOR GLASS OUTER MOULDING RH	68	
1 ROCKER PANEL RH	295	Agent /
1 ROCKER PANEL GARNISH RH	260	/

REPAIR METHOD : PART BY PART (PICTURE BEF. PAINT)

CSO : JONATHAN LIM

No. of Days to Repair

Assessment By :

Amount :

05, Monday, Aug, 2019

ETHOZ Protect Pte Ltd
VEHICLE ASSESSMENT FORM

VSF NO. : A 19080217

VEHICLE NUM. : SGC-2722-M

MODEL

: MERCEDES BENZ C 180 CGI 1798

CHASSIS NUM : WDD2040492A410873

YEAR OF
MANUFACTURING

: 2010

PARALLEL
IMPORT : NA

ASSESSMENT DETAILS

COST

PARTS
REPLACE

1 FRONT SPORT RIM RH

440

AG-2017

1 REAR SPORT RIM RH

440

AG-2017

Total 2 Rims

6654 7648



REPAIR METHOD : PART BY PART (PICTURE BEF. PAINT)

CSO : JONATHAN LIM

No. of Days to Repair

Assessment By :

Amount :

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Aug 2019 14:39 Sendback Est	06 Aug 2019 14:02 S\$15,308.00	06 Aug 2019 15:53 Edit Adj Rpt	S\$6,850.00 Edit Estimates	S\$6,850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: BRENDA YIP WEI GAN , ID: S7669107Z, Tel: +6598262722, Email: BRENDAYIP.ERA@GMAIL.COM									
Vehicle Reg. No.: SGC2722M		Date of Loss: 02/08/2019 17:00 - :59 [105 Months and 13 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1201900022805		Policy/Cover Note No.: PNPV2018-00004643-01 (Comprehensive) Coverage: 20/04/2019 - 19/04/2020							
		Excess: S\$600.00							
Repairer: ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 19/08/2019]									
Driver/Custodian: BRENDA YIP WEI GAN (43 / Female) , NRIC: S7669107Z, Tel: +6598262722 Email: BRENDAYIP.ERA@GMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (08/08/2019): Alert - Adj Mandate Approved (S\$8500.00) - SGC2722M - Claim Handler: Eileen Bay FWD_SG (08/08/2019): Alert - Adj Mandate Approved (S\$8500.00) - SGC2722M - Claim Handler: Eileen Bay 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents





































SGC2722M (1201900022805)

OD

Aug 2 2019 5:00PM

[BRENDA YIP WEI GAN]

ETHOZ Protect Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	06/08/19 14:02	ETHOZ Protect Pte Ltd (Bukit Batok) Repairer Estimates	 Load HTM	<input type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	08/08/19 14:35	LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder		Thumbnail	Print
1	08/08/19 14:36	LKK Auto Consultants Pte Ltd (HQ) General View	 Load JPG	<input checked="" type="checkbox"/>
2	08/08/19 14:36	General View	 Load JPG	<input checked="" type="checkbox"/>
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34	22/08/19 11:41	General View	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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42	22/08/19 11:41	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
43	22/08/19 11:41	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
44	22/08/19 11:42	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/08/19 16:25	ESTIMATE	Load PDF	
2	08/08/19 16:52	LTA AND MARKET VALUE	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)	Thumbnail	Print
1	05/08/19 14:32	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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1	05/08/19 14:31	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD19013774/GQF3E2

Date: 27/08/2019

REFERENCE

Insured/Claimant: BRENDA YIP WEI GAN Policy No: PNPV2018-00004643-01
Date of Loss: 02/08/2019 Nature of Claim: OD Claim No: 1201900022805

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGC2722M**
Make & Model: MERCEDES-BENZ C180, 1.8 (A) Engine No: 27182030101020
Reg. Date: 20/10/2010 (Man. Year: 2010) Chassis No: WDD2040492A419673
Colour: Black Odometer: 144860 km
Engine Capacity: 1796 cc
Market Value/New Car Price: S\$35,500.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
Front Left Side: Michelin 5 mm Rear Left Side: Michelin 5 mm
Front Right Side: Michelin 5 mm Rear Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,358.00	5,677.00	5,681.00	50.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,950.00	2,870.00	1,080.00	27.34
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,308.00	8,547.00	6,761.00	44.17
Approved Total (Overridden) (S\$)		6,850.00		
- Excess (S\$)	0.00	600.00	-600.00	
(S\$)	15,308.00	6,250.00	9,058.00	59.17
+ GST 7.00/7.00% (S\$)	1,071.56	437.50	634.06	59.17
Nett Amount (S\$)	16,379.56	6,687.50	9,692.06	59.17

INSPECTION

Date of Assignment: 06/08/2019 Present Location: ETHOZ Protect Pte Ltd (Bukit Batok)
Date Inspected: 07/08/2019 Inspected At: ETHOZ Protect Pte Ltd (Bukit Batok)
30 Bukit Batok Crescent
Singapore 658075
Estimated Period of Repair: 8.0 days

Adjuster: XING GUO QIANG**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Aug 2019)
Parts:	M1-COUPE	MERCEDES-BENZ C180 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGC2722M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Repair	1,050.00 F	*- F
2	10	*FRONT BUMPER RIVET	Necessary	40.00 F	*40.00 F
3	1	*FRONT BUMPER CHROME MOULDING RH	Necessary	115.00 F	*45.00 F
4	1	*FRONT BUMPER CHROME MOULDING LH	Necessary	115.00 F	*45.00 F
5	1	*FRONT FENDER RH	Bent	780.00 F	*420.00 F
6	1	*FRONT FENDER INNER SHIELD RH	Not Necessary	150.00 F	*- F
7	1	*FRONT FENDER EMBLEM RH	Necessary	68.00 F	*33.00 F
8	1	*FRONT FENDER CHROME MOULDING RH	Necessary	70.00 F	*19.00 F
9	10	*FRONT FENDER INNER SHIELD CLIPS	Necessary	40.00 F	*40.00 F
10	1	*FRONT DOOR RH	Bent	1,400.00 F	*860.00 F
11	1	*FRONT DOOR GLASS OUTER CHROME MOULDING RH	Not Necessary	160.00 F	*- F
12	1	*FRONT DOOR WEATHERSTRIPS RH	Necessary	220.00 F	*138.00 F
13	1	*FRONT DOOR LOWER WEATHER STRIPS RH	Necessary	80.00 F	*26.00 F
14	1	*FRONT DOOR LOCK RH	Not Necessary	255.00 F	*- F
15	1	*FRONT DOOR HINGE RH (UPPER)	Not Necessary	150.00 F	*- F
16	1	*FRONT DOOR HINGE RH (LOWER)	Not Necessary	150.00 F	*- F
17	1	*SIDE MIRROR COVER RH	Missing	380.00 F	*180.00 F
18	1	*SIDE MIRROR RH	Distorted	720.00 F	*502.00 F
19	1	*SIDE MIRROR MOTOR & GLASS RH	Distorted	950.00 F	*695.00 F
20	1	*REAR DOOR RH	Bent	1,350.00 F	*1,015.00 F
21	1	*REAR DOOR GLASS OUTER MOULDING RH	Not Necessary	160.00 F	*- F
22	1	*REAR DOOR WEATHERSTRIPS RH	Necessary	220.00 F	*138.00 F
23	1	*REAR DOOR LOWER WEATHERSTRIPS RH	Not Necessary	80.00 F	*- F
24	1	*REAR DOOR LOWER CHROME MOULDING RH	Necessary	95.00 F	*46.00 F
25	1	*ROCKER PANEL RH	Buckled	520.00 F	*295.00 F
26	1	*SIDE SKIRT RH	Cracked	480.00 F	*260.00 F
27	1	*REAR FENDER RH (NPA)	Repair	-	-
28	1	*REAR BUMPER (NPA)	Repair	-	-
29	1	*B-PILLAR RH (NPA)	Repair	-	-
30	1	*FRONT SPORT RIM RH	Cut	780.00 F	*440.00 F
31	1	*REAR SPORT RIM RH	Cut	780.00 F	*440.00 F
Total Parts (S\$)				11,358.00	5,677.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO FACILIATE REPAIR	New	1,800.00	1,100.00
2	LABOUR TO SPRAY PAINT AFFECTED AREAS	New	1,700.00	1,440.00
3	TO CHECK AND RECONNECT ALL NECESSARY WIRINGS	New	30.00	20.00
4	TO RUST PROOF ON AFFECTED AREAS	New	100.00	80.00
5	TO REMOVE & REFIT FRONT DOOR COMPONENT RH	New	120.00	80.00
6	TO REMOVE & REFIT REAR DOOR COMPONENT RH	New	120.00	80.00
7	TO CONDUCT ALL WHEEL COMPUTERISED WHEEL ALIGNMENT	New	80.00	70.00
Gross Labour Cost (S\$)			3,950.00	2,870.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >