

12/01/2019

ASS. REC. BY:

REF: CS/AGI19013770/ d3

Special Instructions:

Surveyor:

ASSIGNMENT (Office)

From (Person): Iry Reatilla

of AGI

Date/Time: 6/8/19 @ 10:05am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

SKF63G

Insured:

SKU5007H

at Workshop to/

Trans Eurokers

Tel:

6331 0683

of

27A Tanjung Penjun

Policy No:

Claim No:

C10003670 / KY

Sum insured:

Excess:

Make of Veh:

D.O.A.

03/08/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS ^{1up}

H.O.D. Endorsement:

Date/Time: 11:00am 06/8/19

Person Contacted:

Eva

Vehicle IN/OUT

Date/Time	Action/Instruction
	Estimate ✓
	SKF63G - X
	SKU5007H - X
8/8/19	Cancel assignment, due to miscommunication by the repirer of suny arrangement. Reverted through email. ^{Cancel} 13/8/19

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 8 August 2019 3:33 PM
To: 'Derrick Quok'; 'Justin Wong'; assignments
Cc: SUR; 'Albert Hong'
Subject: RE: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Dear Derrick,

Noted with thanks..!

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Derrick Quok [mailto:derrick.q@budgetdirect.com.sg]
Sent: Thursday, 8 August 2019 3:31 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Justin Wong <justin.wong@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Albert Hong <albert.hong@budgetdirect.com.sg>
Subject: Re: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Thanks Nivitha and Justin.

I'll highlight this misunderstanding to Rick and ask him to communicate more accurately with Eva in future.

Best regards,
Derrick Quok
Budget Direct Insurance

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, August 8, 2019 3:25:14 PM
To: Justin Wong <justin.wong@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Albert Hong <albert.hong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>
Subject: RE: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Dear Justin,

Noted with thanks.

We will close this file at our end without billing.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [<mailto:justin.wong@budgetdirect.com.sg>]

Sent: Thursday, 8 August 2019 3:19 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Albert Hong <albert.hong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>

Subject: RE: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Hi Nivitha,

Assignment is cancelled.

Thank you.

Regards,

Justin Wong
Executive, Claims

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F +65 6725 0853

E justin.wong@budgetdirect.com.sg

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 8 August 2019 2:32 PM

To: Justin Wong <justin.wong@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Albert Hong <albert.hong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>

Subject: RE: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Dear Justin,

So is the assignment cancel?

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 8 August 2019 12:31 PM

To: 'Justin Wong' <justin.wong@budgetdirect.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Albert Hong' <albert.hong@budgetdirect.com.sg>; 'Derrick Quok' <derrick.q@budgetdirect.com.sg>

Subject: RE: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Dear Justin,

No survey was conducted from our end.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [<mailto:justin.wong@budgetdirect.com.sg>]
Sent: Thursday, 8 August 2019 12:30 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Albert Hong <albert.hong@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>
Subject: RE: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Hi Nivitha,

Please confirm whether any survey was conducted on your end?

Regards,

Justin Wong
Executive, Claims

T +65 6540 2184
F +65 6725 0853
E Justin.wong@budgetdirect.com.sg



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Claims +65 6221 2199
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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 8 August 2019 12:23 PM
To: Justin Wong <justin.wong@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Albert Hong <albert.hong@budgetdirect.com.sg>

Subject: RE: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Dear Justin,

Thank you for the email.

Please be informed that the repairer arranged the timing from 3-4pm yesterday, and my surveyor was there at 3.45pm already but before that the customer left.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [<mailto:justin.wong@budgetdirect.com.sg>]

Sent: Thursday, 8 August 2019 12:20 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Albert Hong <albert.hong@budgetdirect.com.sg>

Subject: RE: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP- SKF63G || Est: \$14137.72 || Eurokars

Hi Nivitha,

Please cancel this survey assignment as your surveyor did not attend the survey appointment on 07/08/2019 at 3pm.

3rd Party owner sent in his vehicle in wait and left without survey.

Regards,

Justin Wong
Executive, Claims

T +65 6540 2184

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E justin.wong@budgetdirect.com.sg

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190 Clemenceau Avenue, #03-01

Nivitha (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Tuesday, 6 August 2019 10:05 AM
To: Admin-D (LKKAuto)
Cc: sur@lkkauto.com; Justin Wong
Subject: FW: TPPD Survey: Claim ref:C10003670/KY || OI- SKU5007H (SKU5007H) TP-SKF63G || Est: \$14137.72 || Eurokars
Attachments: ESTIMATE- SKF63G.pdf; SAS2646813.PDF

Hi Team,

TP Survey for SKF63G please.

Kindly see below information for reference.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



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be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

From: eva.kok@eurokars.com.sg <eva.kok@eurokars.com.sg>
Sent: Tuesday, 6 August 2019 9:23 AM
To: Claims <claims@budgetdirect.com.sg>
Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg; jobithomas@eurokars.com.sg
Subject: TP CLAIMS- SKF63G & SKU5007H DOA 3/8/2019

YOUR REF: SKU5007H / OUR REF: SKF63G THIRD PARTY CLAIM

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability/status of this case.

Regards,



Eva Kok
Insurance Claims Officer
27A Tanjong Penjuru
Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0683 F: (65) 6331 0690
E: eva.kok@eurokars.com.sg W: www.eurokarsgroup.com

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