



# ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg.No. : 20-0005485-N

Your Ref : SDG 8309 Z

Our Ref : CIV1303882 / SLK3551G

Date : 08-12-20

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16 Singapore 079120

RE : ACCIDENT INVOLVING **SLK 3551 G & SDG 8309 Z**  
ACCIDENT DATE **02.08.2019**  
ACCIDENT ALONG **TRAFFIC JUNCTION OF BRADDELL RD AND BISHAN RD**

We are the workshop for the owner of motor vehicle no : SLK 3551 G which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SDG 8309 Z we are submitting these claims for your consideration.

|  |   |             |                  |
|--|---|-------------|------------------|
| 1  | Cost of repair  | S \$        | 18,074.84        |
| 2  | Loss of rental <u>12</u> days @ \$ <u>69.94</u> / day | S \$        | 839.28           |
| <div style="border: 1px solid black; padding: 5px;"><p>DOA : 02.08.2019<br/>PRI Request : 03.08.2019 @ 10:34<br/>Survey Date : 05.08.2019                      2 days    to arrange PRI<br/>Recommend :                                      8 days<br/>Weekend : 11.08.2019 &amp; 09.08.2019 (PH)    2 days<br/><b>Total :    12 days</b></p></div> |   |             |                  |
| 5  | LTA Fee   | S \$        | 7.45             |
|  |   | <b>S \$</b> | <b>18,921.57</b> |

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)



ACCIDENT INVOLVING SLK 3551 G & SDG 8309 Z ALONG JUNCTION OF  
BRADDELL ROAD & BISHAN ROAD ON 02.08.2019 @ 17:30

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **ESTEEM PERFORMANCE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$16,892.37** (Repair Cost), **S\$839.28** (Loss of Rental), **S\$7.45** (Disbursement) for vehicle no. **SLK 3551G** that was damaged pursuant to the accident which occurred on **02/08/2019** (date) along **TRAFFIC JUNCTION OF BRADDELL ROAD AND BISHAN ROAD** (location) involving vehicle no/s **SDG 8309Z**. This is pursuant to the inspection conducted on **05/08/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** (the third party claimant”) of vehicle no. **SLK 3551G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLK 3551G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of Feb (month) **2021** (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

“The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document”



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Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

Claim No: CER1302896  
Final No: CIV1303882  
Date: 02 Dec 2020  
Policy No:  
Veh Reg No: SLK3551G  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8 CVT  
Chassis No: JTDKB3FU003544141  
Engine No: 2ZRR991507  
Reg. Date: 13/01/2017

ATTN: Motor Claim Department

Your Ref No: SDG8309Z  
Claim Type: Third Party  
Accident Date: 02/08/2019  
TP Veh Reg No: SDG8309Z

## Tax Invoice to Vehicle No :SLK3551G

| Description      | Quantity | List Price           | Amount               |
|------------------|----------|----------------------|----------------------|
|                  |          | <u>S\$</u>           | <u>S\$</u>           |
| Others           |          |                      |                      |
| 1 COST OF REPAIR | 1 PCS    | 16,892.37            |                      |
|                  |          | 16,892.37            | 16,892.37            |
|                  |          | Total                | S\$ 16,892.37        |
|                  |          | Add GST @ 7%         | 1,182.47             |
|                  |          | Total Amount Payable | <u>S\$ 18,074.84</u> |

TOTAL: SINGAPORE DOLLAR EIGHTEEN THOUSAND SEVENTY FOUR AND CENTS EIGHTY FOUR ONLY

The above vehicle was surveyed by KENNETH on 05/08/2019

For Esteem Performance Pte Ltd

E. & O. E.

  
AUTHORISED SIGNATURE





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PAGE:1

## CREDIT NOTE

M/S : GRAB RENTALS PTE LTD

28 SIN MING LANE MIDVIEW CITY  
#01-143 S 573972  
Singapore

NO :CSR2100002

DATE :24/02/2021

A/C CODE: :G0050

INVOICE NO :CIV1303882

TERMS :30 DAYS

| Item No          | Description    | Quantity | Unit Price   | Amount              |
|------------------|----------------|----------|--------------|---------------------|
|                  |                |          | <u>S\$</u>   | <u>S\$</u>          |
| 1 2112           | COST OF REPAIR | 1 PCS    | 1,105.11     | 1,105.11            |
| TOTAL QTY: 1 PCS |                |          | TOTAL        | <b>S\$ 1,105.11</b> |
|                  |                |          | ADD GST @ 7% | 77.36               |
|                  |                |          | GRAND TOTAL  | <b>S\$ 1,182.47</b> |

SINGAPORE DOLLAR ONE THOUSAND ONE HUNDRED EIGHTY TWO AND CENTS FORTY SEVEN ONLY

For Esteem Performance Pte Ltd

AUTHORISED SIGNATURE

E. & O. E.

**CONFIDENTIAL**  
**SCHEDULE TO VEHICLE RENTAL AGREEMENT**

|   |  |   |            |
|---|--|---|------------|
| Date:   | 05/02/2019                                   | Vehicle Rental Agreement No.                            | 15108      |
| <b>Renter Details</b>   |  | <b>Additional Driver (if any)</b>                       |            |
| <input checked="" type="checkbox"/> Name                                  | Soon Keong Aw                                | <input checked="" type="checkbox"/> Name                |            |
| <input checked="" type="checkbox"/> Address                               |  | <input checked="" type="checkbox"/> Address             |            |
| <input checked="" type="checkbox"/> Date of Birth                         | 03/11/1973                                   | <input checked="" type="checkbox"/> Date of Birth       |            |
| <input checked="" type="checkbox"/> NRIC/Passport No.                     |  | <input checked="" type="checkbox"/> NRIC No.            |            |
| <input checked="" type="checkbox"/> Driving License No.                   |  | <input checked="" type="checkbox"/> Driving License No. |            |
| <input checked="" type="checkbox"/> Telephone No.                         | 6598898060                                   | <input checked="" type="checkbox"/> Telephone No.       |            |
| <input checked="" type="checkbox"/> Mobile No.                            | 6598898060                                   | <input checked="" type="checkbox"/> Mobile No           |            |
| <b>Vehicle Description</b>  |  | <b>Additional Driver (if any)</b>                       |            |
| <input checked="" type="checkbox"/> Vehicle No                            | SLK3551G                                     | <input checked="" type="checkbox"/> Name                |            |
| <input checked="" type="checkbox"/> Make/Model                            | TOYOTA Prius                                 | <input checked="" type="checkbox"/> Address             |            |
| <b>Rental Period</b>  |  | <input checked="" type="checkbox"/> Date of Birth       |            |
| <input checked="" type="checkbox"/> Minimum Rental Period                 | 364  | <input checked="" type="checkbox"/> NRIC No.            |            |
| <input checked="" type="checkbox"/> Date/ Time Checked Out                | 05/02/2019                                   | <input checked="" type="checkbox"/> Driving License No. |            |
| <input checked="" type="checkbox"/> No. of Days                           |  | <input checked="" type="checkbox"/> Telephone No.       |            |
| <input checked="" type="checkbox"/> Expected Date/Time of Return          | 04/30/2020                                   | <input checked="" type="checkbox"/> Mobile No           |            |
| <input checked="" type="checkbox"/> Actual Date/Time of Return            |  |   |            |
| <b>Rental Charges* &amp; Deposit</b>                                      |  |   |            |
| <input checked="" type="checkbox"/> ( ) RR Rental Charges/Day             | Per day @ S \$85.00<br>Per week @ S \$595.00 | Deposit Received  | S \$500.00 |
| <input checked="" type="checkbox"/> ( X ) ER Promotion Rental Charges/Day | Per day @ S \$69.94<br>Per week @ S \$489.65 | Total Amount Received*                                  | S \$34.98  |
| <input checked="" type="checkbox"/> ( X ) CDW Charges/Day                 | Per day @ S\$4.28<br>Per week @ S\$29.96     | * Inclusive GST   |            |
| Rental Period   | 364 days / 52 weeks                          | Total Rental Charges                                    | S \$0.00   |

| Insurance Matters (Accident/Theft)             |  |   |   |   |
|--|--|---|---|---|
| Liability Assessment / Nature of incident      | Non-Refundable Excess Payable by Renter*   |   |   | Rental Charge / Replacement Vehicle   |
|  | Section 1 (Own Damage)*  | Section 2 (3 <sup>rd</sup> Party Damage if applicable)* | Renter or authorised driver(s) is below 26 years of age |   |
| 3 <sup>rd</sup> Party Fault                    | S\$2,140.00  | S\$2,140.00   | S\$1,605.00   | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Own Fault (inclusive of accidents in Malaysia) | S\$2,140.00  | S\$2,140.00   | S\$1,605.00   | No waiver of Rental Charges & no replacement vehicle provided                   |
| Act of God                                     | S\$2,140.00  | Not applicable  | S\$1,605.00   | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Stolen Vehicle                                 | S\$2,140.00  | Not applicable  | S\$1,605.00   | Rental Charges waived or replacement vehicle provided (subject to availability) |
| Damage to Windscreen                           | S\$107.00  | Not Applicable  | Not Applicable  | No waiver of Rental Charges & no replacement vehicle provided                   |
| Unreported or late reporting of accidents      | Renter is liable for 3 <sup>rd</sup> parties & own vehicle repair costs associated with the accident |   |   | No waiver of Rental Charges & no replacement vehicle provided                   |

\* excess payable is accumulative & inclusive of GST

| Payment Method      |  |                   |     |
|---------------------|--|-------------------|-----|
| ( X ) Driver Wallet |  | ( ) Cash          | S\$ |
| ( ) Credit Card     |  | ( ) Debit Account |     |
| Type                |  | Bank Name         |     |
| Card No.            |  | Account No.       |     |

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at [www.grab.com/sg/privacy/](http://www.grab.com/sg/privacy/)):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

**Additional Notes:**

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
  - timely payment of all Rental Charges at all times
  - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
  - there are no accidents, thefts or other incidents occurring within the first week of rental
  - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities
- ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:  
[insert description of promotion(s) &/or refer to relevant section above if already described above]

**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp  
Date:



Authorised Signatory/Stamp  
Grab Rentals Pte Ltd

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Aug 2019 / 09:59:52

Receipt Date/Time : 03 Aug 2019 / 09:59:13

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-190803-000291

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

| Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-------------------------------|------------------------|------------------------------|
|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - SDG8309Z

As at 02 Aug 2019/17:30:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SDG8309Z  
Enquiry Fee  
20190803095731407742

|      |      |      |
|------|------|------|
| 7.00 | 0.49 | 7.49 |
|------|------|------|

**Sub-Total**

|      |      |      |
|------|------|------|
| 7.00 | 0.49 | 7.49 |
|------|------|------|

**Total Before Rounding**

|      |      |      |
|------|------|------|
| 7.00 | 0.49 | 7.49 |
|------|------|------|

**Rounding Difference**

0.04

**Total Amount Payable**

7.45

**Paid By**

xxxxxxxxxxxx5823

Credit Card: Visa  
/MasterCard

7.45

**Total**

7.45

**Cash Change**

0.00

**Tendered Amount**

7.45

**Excess Refundable Amount**

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 SEPTEMBER 2019

**YAP SU LING  
BLOCK 549 CHOA CHU KANG STREET 52  
#10-09  
SINGAPORE 680549**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**OUR REF : CC4/AIG19013764/Khb3  
YOUR REF : SDG 8309Z**

**ACCIDENT INVOLVING SDG 8309Z AND SLK 3551G ALONG BRADDELL ROAD ON 02.08.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLK 3551G against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[samuelyap@gmail.com](mailto:samuelyap@gmail.com)  
(Email)

## View Received Message

This mail is associated with :

**\*SLK3551G (9925940402SG)**  
**[SDG8309Z]**

TP

GRAB RENTALS PTE LTD

Aug 2 2019 5:00PM

[YAP SU LING]

Esteem Performance Pte Ltd - Sin Ming

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**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on **24/02/2021 11:17 AM**.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$17739.10) - SLK3551G - Claim Handler: Syed-Yusoff, Saliha

Approved:17739.10:pls proceed with settlement @ \$17,739.10 ( COR-\$16,892.37 LOR-\$839.28 LTA-\$7.45) \*\* subject to final repair bill & ATA

### DOCUMENTS SUMMARY

There are no documents.