

Jiale

COMFORTDELGRO ENGINEERING

Our Ref : CC19070756/ SHA 279M /KS/(st)

Date : 19-Aug-19

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01, Suntec Tower 5
Singapore 038985

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19860049W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA 279M YOUR INSURED GBH2874R
AND OTHER _____ ON 29.07.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHA 279M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBH2874R we are submitting this claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,193.50
2	<u>9</u> days Loss of Rental @ \$ 112.67 per day	\$ 1,014.03
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,215.02

HIRER'S CLAIM

7	<u>9</u> days Loss of Income @ \$ 80.00 per days	\$ 720.00
Total Claims :		\$ 3,935.02

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
b) LTA search slip/s of : GBH2874R
c) GIA / Police report/s of : SHA 279M
d) Letter of authority from owner / hirer / operator
(X) Photocopy/s of Accident Scene Photo/s () Certificate of Insurance
() Witness statement (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax: 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 19 August 2019 5:31 PM
To: NLTVEHICLE@GMAIL.COM
Subject: ACCIDENT INVOLVING GBH 2874R & SHA 279M ALONG/AT TPE TOWARDS CHANGI AFTER PUNGGOL EXIT ON 29/07/2019

Our Ref: CC4/EGI19013657/K1db3

19 AUGUST 2019

NLT VEHICLE SERVICE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBH 2874R & SHA 279M ALONG/AT TPE TOWARDS CHANGI AFTER PUNGGOL EXIT ON 29/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 279M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING 140 SHA279M , GBH2874R
ALONG TPE(PIE) BF PUNGGOL EXIT

ON 29-Jul-19 16:00

I / We SEAH KIM WATT ALAN (Hirer) NRIC No.: S7103749E

and/or ONG YUKE TONG (Relief) NRIC No.: SXXXX2011

Taxi Number SHA279M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 29-Jul-2019

Name of Hirer SEAH KIM WATT ALAN
Hirer NRIC SXXXX749E

Signature :

  —Address 257 YISHUN RING ROAD #08-1023
760257

Contact No. 94518912

Name of Relief ONG YUKE TONG
Relief NRIC SXXXX2011

Signature :

Address 411 YISHUN RING ROAD 04-1811
760411

Contact No. 96168692

BANK/CHO No.

Our Ref: CC19070756



Date: 07 August 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/07/2019 @ 16:00 hrs
ALONG	TPE(PIE) BF PUNGGOL EXIT
INVOLVING	GBH2874R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA0279M** (the "Taxi"). The Taxi was hired to **SEAH KIM WATT ALAN IC NO SXXXX749E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING			MILEAGE TRAVELLED (KM)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
												FROM	TO
66653			219		17-26-26/7/19	1A	468	931		250		18-10	
66883			230		5.00 26/7/19	4-7	469	147		216		08-15	
67130			247		0640 27/7/19	1A	469	363		215		18-30	
67333			203		18.00 27/7/19	4-7	469	525		162		06-45	
67444			110		20-30 28/7/19	1A	469	763		237		18-30	
67677			233		0750 18/9/29/7/19	1A	470	012		248		16-30	
67856			179		0800 17-24/9/7/19	4-T	470	260		235		0	
68118			261		4.00 29/07/19	2	SHA 279M					1640	
68317			199		17-20/08/19	1 Accident	Repair			009		-	1500
68472			154		18-30 2-50								
68680			209		0750 17-2								

1500 R

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBH2874R	29 Jul 2019 / 16:00:00	Successful	N03	ERGO INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SHA27917

Jia Le (LKK Auto)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Tuesday, 12 November 2019 3:15 PM
To: Jia Le (LKK Auto); Pauline Soh; Phoebe Xie
Cc: Admin A; ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc
Attachments: 279_001.pdf

Hi Jia Le,

Approved

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID: +65 6829 9197
ivy.yong@ergo.com.sg

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www.ergo.com.sg

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Tuesday, 12 November 2019 3:10 pm
To: Ivy Yong <ivy.yong@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

Hi Ivy,

We have offered 6.5days (3days recommendation for repair +1Sunday + 2.5days PRS) to TP. However, they insisted to request for 8days due to delay arranging for survey.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong [<mailto:ivy.yong@ergo.com.sg>]

Sent: Thursday, 24 October 2019 5:15 PM

To: Jia Le (LKK Auto); Pauline Soh; Phoebe Xie

Cc: Admin A; ERGO Insurance Pte. Ltd. (Claims Department)

Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

Hi Jia Le,

Please proceed.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID : +65 6829 9197

ivy.yong@ergo.com.sg

www.ergo.com.sg

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Thursday, 24 October 2019 4:02 pm

To: Ivy Yong <ivy.yong@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: PR5 IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

Dear Sirs/Madam,

We received the video footage from Third Party, it shows that OI attempted to change lane from lane 3, when TP drove pass him suddenly swerved back to lane 3 causing collision.

We are view that the liability is not in insured favour and will proceed to settle with TP.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Monday, 5 August 2019 6:13 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)'

Cc: Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Jia Le (LKK Auto)

Subject: RE: PR5 IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 279M at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Friday, 2 August 2019 3:56 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments
<assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Friday, 2 August 2019 3:14 PM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Chiang Liat Choon [<mailto:chianglc@cdge.com.sg>]
Sent: Friday, August 02, 2019 11:23 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019| ERGO REF: GBH2874R/PX/jc

Dear Sir,

PREFER LKK AUTO CONSULTANT.

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 2 August 2019 10:42:11 AM
To: Chiang Liat Choon <chianglc@cdge.com.sg>
Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>
Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019| ERGO REF: GBH2874R/PX/jc

WITHOUT PREJUDICE

Dear Liat Choon,

We acknowledged receipt of your fax/email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd

7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985

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From: Chiang Liat Choon [<mailto:chianglc@cdge.com.sg>]
Sent: Thursday, August 01, 2019 2:28 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Fw: SHA279M VS GBH2874R THIRD PARTY CLAIMS

Dear Sir,

kindly take note this is case already faxed to your side on 30/07 @1344 hrs, and yet to received acknowledge from you.

attached herewith repair estimate and gia

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Thursday, 1 August 2019 2:16 PM
To: Chiang Liat Choon <chianglc@cdge.com.sg>
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 11
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

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