

INSURANCE

INS. CASE OWNER:

CC 4/EG1901 2657, K2 d6b

LKK:

IDAC:

Surveyor:

Kalvin

DOE:

ASSIGNMENT

2/8/19

Date / Time:

2/8/19

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBH 2874R

Name of Insured:

NLT VEHICLE SERVICE PTE LTD

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

2/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age: TAN HOCK CHAI

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES NO TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHA 279M



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP

W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

2/8/19 - 19-08-19

GBH 2874R - 1

19-08-19 OI IS TO BE BLAMED FOR CAUSING THE COLLISION.

18/11/19 - FILE PAS TO LSP TO LKSP

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28. Ass. Lia:

Repair Cost. (w/h 21)

SS 2193.50

OID (CHANGED TO LANE 2, BUT SWERVED BACK TO LANE 3)

Loss of Rental (LOR):

SS 901.56

(8 days) x \$112.67

Loss of Use (LOU):

SS -

(5 x 8 days)

Loss of Income (LOI):

SS 400.00

(5 50 x 8 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

SS 7.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS 3502.35

Global Sum SS: 3500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3500.00

Name 1:

ComfortDelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Surveyor: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repair: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHA 279M Yr Reg: 13 Aug 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hy-L 240 C.C. 1685

Colour: Yel A/C: Insured / Std / NI / NA

Sp. Reading: 470260 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMH LBK / U M 640 770 38

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / Rim or

Tyre Size: F: 25 / 60 R 16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Went

Front: _____ Rear: _____

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 29/7/11 D.O.I: 2/8/11

Survey held at: CPAE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

n/s Body

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

L1 - \$2050 (Red \$ 6089.88 / 75%)

Ergo
4/5

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

Add Fee:

☐

Sta Insp: \$

3 + RS \$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EG119013657/K1db3

Date: 05/08/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA279M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.08.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,139.88
Revised Estimate Amount	: S\$	2,593.56
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 279M

DATE 30/7/2019 10:18

MAKE :

MODEL : HYUNDAI i40

ERGO

Chiang

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Fender (LH) <i>X repair</i>			\$ 2,171.40
	Rear Windscreen Moulding <i>X an</i>			\$ 28.30
	Front Door Glass (LH) <i>- cut</i>			\$ 228.20
	Front Door Mirror Assy (LH) <i>- broke</i>			\$ 670.00
	Front Door Trim Board (LH/RH) <i>X su</i>			\$ 973.50
	Front Fender (LH) <i>X repair</i>			\$ 663.00
	Front Fender Shield (LH) <i>X su</i>			\$ 174.90
	Front Bumper Cover <i>X repair</i>			\$ 1,052.20
	Front Bumper Bracket (LH) <i>X su</i>			\$ 24.60
	<i>Rear Door (LH) X repair</i>			
	SUB TOTAL			\$ 5,986.10
	LESS 20%			\$ 1,197.22
	DISCOUNTED TOTAL			\$ 4,788.88
	Rear Fender Advertisement Logo (LH) <i>/ su</i>			\$ 100.00
	Rear Windscreen Sealant <i>X an</i>			\$ 46.00
	Rear Door Advertisement Logo (LH) <i>/ su</i>			\$ 100.00
	Rear Door Comfortdelgro & Apps Sticker (LH) <i>/ su</i>			\$ 80.00
	Front Door Coloured Comfort Logo (LH) <i>/ su</i>			\$ 75.00
	Front Door Advertisement Logo (LH) <i>/ su</i>			\$ 100.00
	Front Fender Advertisement Logo(LH) <i>/ su</i>			\$ 100.00
				\$ 601.00
	Labour Charge			
	Panel Beating			\$ 1,000.00
	Spray Painting Charge			\$ 1,300.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 80.00
	TOTAL LABOUR			\$ 2,750.00
	ESTIMATE TOTAL			\$ 8,139.88

Insurance policy
The following:
- temporary painting
- temporary parts during recovery
- subject to confirmation
- on a "Without Prejudice" basis
- subject to approval from insurance company
Acknowledged by Repairer
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order:

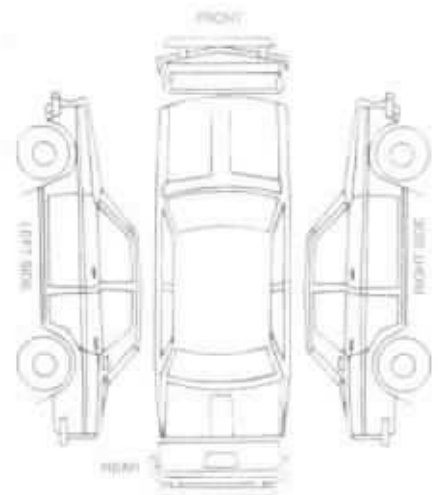
JC NO: 305321174

TOMER AS TOMER NO. PRESS (P) (P) COUNT CARD NO.	CITYCAB PTE LTD 7010070 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188	
	REGD NO.	SHA 279M
	MAKE	HYUNDAI
	MODEL	I-40
	YR OF MANU.	13.08.2015
	CHASSIS CODE	KMHLB41UMGU077038
		DATE/TIME IN 29.07.2019 16:40
		FUEL E 1/2 F
		TARGET DATE
		COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 29.07.2019
NATURE: 3P 29.07.2019

S/NO LABOR CODE DESCRIPTION



BOOKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Wedge ment Slip

Exit Pass

Vehicle No.: SHA 279M CHIANG

Vehicle No.: SHA 279M

Signature/Date

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 279M

DATE 30/7/2019 10:18

MAKE :

MODEL : HYUNDAI i40

ERGO

Chiang

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Fender (LH) <i>X repair</i>			\$ 2,171.40	
	Rear Windscreen Moulding <i>X</i>			\$ 28.30	
	Front Door Glass (LH) <i>/</i>			\$ 228.20	
	Front Door Mirror Assy (LH) <i>/</i>			\$ 670.00	
	Front Door Trim Board (LH/RH) <i>X</i>			\$ 973.50	
	Front Fender (LH) <i>X repair</i>			\$ 663.00	
	Front Fender Shield (LH) <i>X</i>			\$ 174.90	
	Front Bumper Cover <i>X repair</i>			\$ 1,052.20	
	Front Bumper Bracket (LH) <i>X</i>			\$ 24.60	
	<i>Rear Door (LH) X repair</i>				
	SUB TOTAL			\$ 5,986.10	
	LESS 20%			\$ 1,197.22	
	DISCOUNTED TOTAL			\$ 4,788.88	
	Rear Fender Advertisement Logo (LH) <i>/</i>			\$ 100.00	Nett
	Rear Windscreen Sealant <i>X</i>			\$ 46.00	Nett
	Rear Door Advertisement Logo (LH) <i>/</i>			\$ 100.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (LH) <i>/</i>			\$ 80.00	Nett
	Front Door Coloured Comfort Logo (LH) <i>/</i>			\$ 75.00	Nett
	Front Door Advertisement Logo (LH) <i>/</i>			\$ 100.00	Nett
	Front Fender Advertisement Logo(LH) <i>/</i>			\$ 100.00	Nett
				\$ 601.00	
	Labour Charge			400	
	Panel Beating			\$ 1,000.00	
	Spray Painting Charge			\$ 1,300.00	850
	Wiring Charge			\$ 50.00	20
	Tuff Kote			\$ 50.00	X
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00	50
	Remove/Refix Rear Windscreen Glass			\$ 120.00	X
	Remove/Refix Reverse Sensor			\$ 80.00	X
	TOTAL LABOUR			\$ 2,750.00	
	<i>Kahin 16/11/19</i>				
	ESTIMATE TOTAL			\$ 8,139.88	
	<i>2/8/19 1515h</i>				
	<i>3 Days</i>				
	<i>4/5</i>				
	<i>Atk Repair p lto</i>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Our Job Ref No : 305321174
Date : 06/08/19

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No. : SHA 279M
Fax :
29/07/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

2. The repair job shall bill to: ERGO GBH2874R
2. The finalized amount shall be:
- (a) Spare Parts after List discount
- (b) Labour Charges
- Total for Part-By-Part Repair Cost**
- (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less:
Final Lumpsum Repair cost \$2,050.00
3. Estimated normal period for repairs: 3 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.
- We confirm the estimates and finalized amount
- Signature : CHIANG
Name : CHIANG
Tel : 62148314
Fax : 65468156
- Signature :
Name :
Date : 7/8/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Re: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019| ERGO
REF: GBH2874R/PX/jc

Chiang Liat Choon

Fri 2/8/2019 11:23 AM

TO: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Dear Sir,

PREFER LKK AUTO CONSULTANT.

Best Regards

Chiang Liat Choon

Taxi Crash Repair ComfortDelGro Engineering Pte Ltd

Off: 62148314 Fax: 65468156

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 2 August 2019 10:42:11 AM

To: Chiang Liat Choon <chianglc@cdge.com.sg>

Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>

Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019| ERGO REF: GBH2874R/PX/jc

WITHOUT PREJUDICE

Dear Liat Choon,

We acknowledged receipt of your fax/email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Chiang Liat Choon [mailto:chianglc@cdge.com.sg]
Sent: Thursday, August 01, 2019 2:28 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Fw: SHA279M VS GBH2874R THIRD PARTY CLAIMS

Dear Sir,

kindly take note this is case already faxed to your side on 30/07 @1344 hrs, and yet to received acknowledge from you.
attached herewith repair estimate and gia

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Thursday, 1 August 2019 2:16 PM
To: Chiang Liat Choon <chianglc@cdge.com.sg>
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 11
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 2 August 2019 3:14 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc
Attachments: img-801141636-0001.pdf; GBH2874R OI.PDF

355pm @ 2/8/19
person @ Mr. Chieney
vehicle in
SRC @ Kelvin

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038885
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Chiang Liat Choon [mailto:chianglc@cdge.com.sg]
Sent: Friday, August 02, 2019 11:23 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: GBH2874R/PX/jc

Dear Sir,

PREFER LKK AUTO CONSULTANT.

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 2 August 2019 10:42:11 AM
To: Chiang Liat Choon <chianglc@cdge.com.sg>
Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>
Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: GBH2874R/PX/jc

WITHOUT PREJUDICE

Dear Liat Choon,

We acknowledged receipt of your fax/email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Chiang Liat Choon [<mailto:chianglc@cdge.com.sg>]
Sent: Thursday, August 01, 2019 2:28 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Fw: SHA279M VS GBH2874R THIRD PARTY CLAIMS

Dear Sir,

kindly take note this is case already faxed to your side on 30/07 @1344 hrs, and yet to received acknowledge from you.
attached herewith repair estimate and gia

Best Regards

Chiang Liat Choon

Taxi Crash Repair ComfortDelGro Engineering Pte Ltd

Off: 62148314 Fax: 65468156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Thursday, 1 August 2019 2:16 PM
To: Chiang Liat Choon <chianglc@cdge.com.sg>
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 11

Attachment File Type: PDF

Device Name: ApeosPort-IV C5570

Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Jia Le (LKK Auto)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Thursday, 24 October 2019 5:15 PM
To: Jia Le (LKK Auto); Pauline Soh; Phoebe Xie
Cc: Admin A; ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019| ERGO REF: CDMCG19001374/PX/jc
Attachments: SHA279M (290719).mp4

Hi Jia Le,

Please proceed.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038885
DID : +65 6829 9197
ivy.yong@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Thursday, 24 October 2019 4:02 pm
To: Ivy Yong <ivy.yong@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019| ERGO REF: CDMCG19001374/PX/jc

Dear Sirs/Madam,

We received the video footage from Third Party. It shows that OI attempted to change lane from lane 3, when TP drove past him suddenly swerved back to lane 3 causing collision.

We are of the view that the liability is not in insured favour and will proceed to settle with TP.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 5 August 2019 6:13 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)'

Cc: Admin A; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Jia Le (LKK Auto)

Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 279M at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 2 August 2019 3:56 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Friday, 2 August 2019 3:14 PM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019 | ERGO REF: CDMCG19001374/PX/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Chiang Liat Choon [<mailto:chianglc@cdge.com.sg>]
Sent: Friday, August 02, 2019 11:23 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019| ERGO REF: GBH2874R/PX/jc

Dear Sir,

PREFER LKK AUTO CONSULTANT.

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 2 August 2019 10:42:11 AM
To: Chiang Liat Choon <chianglc@cdge.com.sg>
Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>
Subject: RE: PRS IRO SHA279M | OI : GBH2874R | DOA: 29/07/2019| ERGO REF: GBH2874R/PX/jc

WITHOUT PREJUDICE

Dear Liat Choon,

We acknowledged receipt of your fax/email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Chiang Liat Choon [<mailto:chianglc@cdge.com.sg>]
Sent: Thursday, August 01, 2019 2:28 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Fw: SHA279M VS GBH2874R THIRD PARTY CLAIMS

Dear Sir,

kindly take note this is case already faxed to your side on 30/07 @1344 hrs, and yet to received acknowledge from you.

attached herewith repair estimate and gia

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156

From: ApeosPort-IV C5570 <sbs-singnalling@sbstransit.com.sg>
Sent: Thursday, 1 August 2019 2:16 PM
To: Chiang Liat Choon <chianglc@cdge.com.sg>
Subject: Scan Data from CDG_LO_AW_A5570

Number of Images: 11
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570
Device Location:

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This email has been checked for viruses by AVG antivirus software.
www.avg.com

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 12 November 2019 3:27 PM
To: 'Kazali Haji Selahudin'
Subject: RE: Your ref: SHA279M [ACCIDENT INVOLVING VEHICLES GBH2874R AND SHA 279M ON 29/07/2019]

WITHOUT PREJUDICE

Dear Kazali,

We confirm settlement at global sum of **\$3,500.00(all-in)** and will proceed to close.

*Kindly note that settlement below \$20k, no DV needed.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin [mailto:kazali@cdge.com.sg]
Sent: Tuesday, 12 November 2019 10:22 AM
To: Jia Le (LKK Auto)
Subject: Re: Your ref: SHA279M [ACCIDENT INVOLVING VEHICLES GBH2874R AND SHA 279M ON 29/07/2019]

Dear Jia Le,

We regret that we are unable to consider your revised offer. Delay caused in arranging for survey by your principal. We maintain.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 11 November 2019 4:35 PM
To: Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: RE: Your ref: SHA279M [ACCIDENT INVOLVING VEHICLES GBH2874R AND SHA 279M ON 29/07/2019]

WITHOUT PREJUDICE

Dear Kazali,

ACCIDENT INVOLVING GBH 2874R & SHA 279M ON 29/07/2019

We refer to the above matter.

We propose settlement at a global sum of **\$3,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin [<mailto:kazali@cdge.com.sg>]

Sent: Monday, 11 November 2019 4:15 PM

To: Jia Le (LKK Auto)

Subject: Re: Your ref: SHA279M [ACCIDENT INVOLVING VEHICLES GBH2874R AND SHA 279M ON 29/07/2019]

Dear Jia Le,

Our taxi was laid off road for about 8 days (**weekend inclusive**). We counter propose settlement at **\$3,500.00** instead. Kindly let us have your principal's DV for our execution and early return. Thank you.

P.s - Kindly refer to attached fax and email to request for survey from M/s ERGO Insurance.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843



Think Before Printing

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, 25 October 2019 3:55 PM

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Subject: RE: Your ref: SHA279M [ACCIDENT INVOLVING VEHICLES GBH2874R AND SHA 279M ON 29/07/2019]

WITHOUT PREJUDICE

Dear Sir/Mdm,

ACCIDENT INVOLVING GBH 2874R & SHA 279M ON 29/07/2019

We refer to the above matter.

We propose settlement at a global sum of **\$3,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin [<mailto:kazali@cdge.com.sg>]

Sent: Friday, 16 August 2019 10:17 AM

To: Jia Le (LKK Auto)

Subject: Re: Your ref: SHA279M [ACCIDENT INVOLVING VEHICLES GBH2874R AND SHA 279M ON 29/07/2019]

Dear Jia Le,

We attach the VF as requested. The LOD will be sent out to your good office soon. Thank you.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

From: Jia Le (LKK Auto) <jiale@lkkauto.com>

Sent: Wednesday, 7 August 2019 9:17 AM

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Subject: Your ref: SHA279M [ACCIDENT INVOLVING VEHICLES GBH2874R AND SHA 279M ON 29/07/2019]

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH 2874R (ERGO) AND SHA 279M ON 29/07/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you

to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 09/12/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBH 2874R (Insd Veh)	Your Ref. No. : CDMCG19001374/PX/jc
	SHA 279M (TP Veh)	Our Ref. No. : CC4/EG19013657/K1db3q2
Date of Accident	29/7/2019	

Liability	100%	
Final Repair Cost	: \$ 2,193.50	
Loss of Income	: \$ 400.00	8 days
Rental (If any)	: \$ 901.36	8 days
Others:	: \$ 7.49	
	: \$	
	3,502.35	
Final Settlement Sum	: \$ 3,500.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,500.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19013657/K1db3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 09-12-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBH 2874R	Veh. Inspected	SHA 279M
Policy No.	DMCG19004748	Coverage (\$)	0.00
Claim No.	CDMCG19001374/PX/jc	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	02/08/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMGU077038	Colour	YELLOW
Odometer	470260	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	29/07/2019	Inspection Date	02/08/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 279M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR FENDER (LH)	TO REPAIR SEE LABOUR	2,171.40	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	28.30	-
1	FRONT DOOR GLASS (LH)	CUT	228.20	228.20
1	FRONT DOOR MIRROR ASSY (LH)	BROKEN	670.00	670.00
1	FRONT DOOR TRIM BOARD (LH/RH)	SERVICEABLE	973.50	-
1	FRONT FENDER (LH)	TO REPAIR SEE LABOUR	663.00	-
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	174.90	-
1	FRONT BUMPER COVER	TO REPAIR SEE LABOUR	1,052.20	-
1	FRONT BUMPER BRACKET (LH)	SERVICEABLE	24.60	-
1	REAR DOOR (LH) (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-1,197.22	-179.64
			4,788.88	718.56
SPECIAL NETT ITEMS				
1	REAR FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	46.00	-
1	REAR DOOR ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (SN)	NECESSARY	80.00	80.00
1	FRONT DOOR COLOURED COMFORT LOGO (LH) (SN)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
			601.00	555.00
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR FENDER (LH),FRONT FENDER (LH),FRONT BUMPER COVER AND REAR DOOR (LH).		1,000.00	400.00
	SPRAY PAINTING CHARGE.		1,300.00	850.00
	WIRING CHARGE.		50.00	20.00

Report Ref No. CC4/EGI19013657/K1db3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TUFF KOTE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX CUSHION & UPHOLSTERY REAR .		150.00	50.00
	REMOVE/REFIX REAR WINDSCREEN GLASS.	NOT NECESSARY	120.00	-
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY	80.00	-
			2,750.00	1,320.00
GRAND TOTAL			8,139.88	2,593.56

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,050.00
---	--	--	--	----------

Report Ref No. CC4/EGI19013657/K1db3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.