

INSURANCE

INS. CASE OWNER:

CC 4/III1901 3655 IT 9/6/19

LKR:

IDAC:

Surveyor:

Taufan

DOI:

ASSIGNMENT

19/8/19

Date / Time:

5/8/19

Registered in Merimen:

5/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 7621L

Name of Insured:

COMFORT TRANSPORTATION PTE LTD

Insured Tel No.:

HP:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Excess Sec II : \$

D.O.A.:

3/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age: CHONGA FOOK KEE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SLK 89111



INSRS:

WSP:

Tel:

Liability:

RMKS:

SNY AN TEL



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

7/8/19

SELF liability approval.
(TP pending for liability status).
OI AVE M.

4/9

TP V/L 50/50 settlement - III instruct
Maintain 50/50 unless

2/9

TP email cancel case
submit up report.

*

SURVEY DING*

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GLA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50/50 (Agreed / Assessed) BOLA S/N No. : 19

If NO or B 28, Ass. Lia:

Repair Cost:

\$

OI change to TP laws.

Loss of Rental (LOR):

\$

(

days)

Both parties change of

Loss of Use (LOU):

\$

(

x days)

law.

Loss of Income (LOI):

\$

(

x days)

20/9/19

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$

Medical:

\$

1) Claim status: Normal/Reject/Private Settle

Disbursement:

\$

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

\$

3) Survey fee:

Total:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

Tanpik

ASSIGNMENT

SLK8914

2017 Jan

From: _____ Date: _____

Estimated Cost: _____

CR / TP / WVS / TP / DS / CR / CR / CR / CR / CR / CR / CR

Transport Vehicle No: _____

At What Shop no: Sing Ah Tee

Off: _____

Insured: _____

Policy No: _____

Time Insured: _____

Location: _____

Make of Veh: _____

(Policy Condition)

Remarks: The veh had commenced its repair at the time of inspection

Est. of Market Value: _____

RAC / Standard Type: _____

CR / TP / DS: _____

Est. Repair: 5 days

Time from: 16-1 to: _____

CA / REV / REP / 24 HRS

Date: _____ Person Contacted: _____

CR	DS

Vehicle: _____

Type: ☒ Car / ☐ Truck / ☐ Trailer

Make: Flonde Vogel

Model: Buaze

Year: 127737

Length: _____

Width: RU 11204128

Gen. Cond: Good / Fair / Poor / Damd

Steering: Worder / Jammed / Leaked / Damd

Brake: Worder / Jammed / Leaked / Damd

Mod: HI / SATIN / STD ARB

Type Size: 215/60R16

BS / DUN / EXNOVA / GY / ES / LZA / MIC / CR / DS / CR / DS / CR / DS

TOYO / YORO: Good

Front: 6 mm

REAR: 6 mm

FRONT: 6 mm

REAR: 6 mm

Survey held at: Sing Ah Tee

Days of Damages: PH / REAR

The D/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
SH 272	
SH 283	
SH 284	

RP \$402.68. (Red \$1176.21/22)

Date from / Date to: _____

Report Format: _____

Lump Sum / L.B.L. (\$): _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp. (\$) ☐ Interview (\$) ☐ Tech Insp. (\$) ☐ Weekend (\$)

Survey Fee
Transportation
Site Insp.
Interview
Tech Insp.
Weekend
Total

孫亞弟汽車燒焊私人有限公司

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB. Reg. / GST Reg. No: 200810440N

EST/QUOTE NO. SQ005118

INDIA INTERNATIONAL INSURANCE PTE LTD

64 #05-05 CECIL STREET

IOB BUILDING SINGAPORE 049711

ATTENTION:

CONTACT: 62238122

FAX NO: 62244174

DATE: 19/08/2019
 ACCIDENT DATE: 03/08/2019
 VEHICLE NO: SLK891U
 CHASSIS/ENG.NO: RU11204128
 VEHICLE MODEL: HONDA VEZEL
 CLAIM NO:
 POLICY NO:
 REMARK: 891INDIA TP AGST
 SHA7621L

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
** LIST PRICE **							
1	1	PC	FRT DOOR RH	950.00	20	760.00	bt✓ 760.00
2	1	PC	FRT DOOR LOCK RH	262.30	20	209.84	NN x 209.84
3	1	PC	FRT DOOR FRAME STICKER RH @ RR	18.50	20	14.80	nn✓ 14.80
4	1	PC	REAR DOOR RH	930.60	20	744.48	bt✓ 744.48
5	1	PC	REAR DOOR HINGE RH (BTM)	48.60	20	38.88	RY 38.88
6	1	PC	REAR DOOR FRAME STICKER RH @ FRT	18.50	20	14.80	nn✓ 14.80
7	1	PC	REAR FENDER PROTECTOR RH	150.00	20	120.00	cut✓ 120.00
8	1	PC	REAR BUMPER	463.70	20	370.96	cut✓ 370.96
9	1	PC	REAR BUMPER SIDE RETAINER RH	17.50	20	14.00	NN x 14.00
10	10	PC	REAR BUMPER CLIPS	3.50	20	2.80	NN x 28.00
11	1	PC	REAR BUMPER CORNER RH	195.00	20	156.00	RY 156.00
12	1	PC	REAR TYRE RIM RH	765.80	20	612.64	cut✓ 612.64
SUB-TOTAL:							3,084.40
** SPECIAL NETT PRICE **							
1	1	PC	REAR TYRE 215/60R16	350.00	nn✓	350.00	X 350.00
SUB-TOTAL							350.00

** WORK LABOUR **

SAM

PAGE: 1 of 2

ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD

E & O E

Disclaimer clause:

The above estimate/quotation is meant for solely the intended party stated above and in any event, we are not liable to any other parties arising from the circumstances of this or any action taken in reliance on such estimates or quotations.

Quotation is only valid for 14 days.

孫亞弟汽車燒焊私人有限公司 SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

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FAX NO: 62244174

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VEHICLE NO: SLK891U
CHASSIS/ENG.NO: RU11204128
VEHICLE MODEL: HONDA VEZEL
CLAIM NO:
POLICY NO:
REMARK: 891INDIA TP AGST SHA7621L

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
			TO CHECK WIRING	30.00		✓	30.00
			TO TRANSFER FRT DOOR GLS RH	60.00	40		60.00
			TO TRANSFER RR DOOR GLS RH	60.00	40		60.00
			TO DO WHEEL ALIGNMENT	80.00		✓	80.00
			TO KNOCK,WELD,REMOVE & FIX ON ABOVE PARTS	800.00	600		800.00
			TO PUTTY & SPRAY PAINTING ON AFFECTED AREAS	700.00	600		700.00
SUB-TOTAL							1,730.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 97495749
wp
19/8/19 @ 345pm
Resurvey after repair
5 days

SAM

PAGE: 2 of 2

SUB-TOTAL: S\$ 5,164.40
ADD 7% GST: S\$ 361.51
GRAND TOTAL: S\$ 5,525.91

ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD E & O.E

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» Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 366A

Vehicle Details

Vehicle No.: SLK891U
Vehicle to be Exported: No
Intended Deregistration Date: 06 Aug 2019
Vehicle Make: HONDA
Vehicle Model: VEZEL 1.5X A
Primary Colour: Black
Manufacturing Year: 2016
Engine No.: L15B4404129
Chassis No.: RU11204128
Maximum Power Output: 96.0 kW (128 bhp)
Open Market Value: \$22,300.00
Original Registration Date: 04 Jan 2017
First Registration Date: 04 Jan 2017
Transfer Count: 0
Actual ARF Paid: \$13,220.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 03 Jan 2027
PARF Rebate Amount: \$9,915.00

Intended COE Rebate Details

COE Expiry Date: 03 Jan 2027
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$49,751.00
COE Rebate Amount: \$36,858.00
Total Rebate Amount: \$46,773.00

The information contained herein is correct as at 05 Aug 2019

OK

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 5 August, 2019 1:17 PM
To: SAMANTHA TAN; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Zuhaidah Samsuri
Subject: RE: Accident involved with our client's vehicle SLK891U and your insured SHA7621L on 03/08/2019
Attachments: SLK891U.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLK891U and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

p. Samantha

T: 1:18pm

v: out

E: ✓

From: SAMANTHA TAN [mailto:sam@sngahtee.com]
Sent: 05 August, 2019 11:09 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>
Subject: RE: Accident involved with our client's vehicle SLK891U and your insured SHA7621L on 03/08/2019

Hi Garbriel,

Kindly arrange LKK to survey the vehicle.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 5 August 2019 11:02 AM

To: SAMANTHA TAN <sam@sngahtee.com>

Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: RE: Accident involved with our client's vehicle SLK891U and your insured SHA7621L on 03/08/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: SAMANTHA TAN [<mailto:sam@sngahtee.com>]

Sent: 05 August, 2019 10:57 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: Accident involved with our client's vehicle SLK891U and your insured SHA7621L on 03/08/2019

Hi All,

We refer to the above and wish to check liability for this case.

Hope to hear from you soon.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

DATE: _____

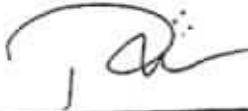
TO WHOM IT MAY CONCERN

RE: ACCIDENT INVOLVING MY VEHICLE NO. SLK891U ON 03/06/19 ALONG
Bakister RD Bef Kim Keat RD Junction.

I, Phua Lye Choon (the owner of vehicle SLK891U) wish to cancel
my claim under :-

- ☐ own insurance policy no. _____
- ☒ third party against vehicle SHAA621L (From Shy Ah Tee)
- ☐ windscreen claim under policy _____

Acknowledge by Owner



SIGNATURE OF OWNER

Name: Phua Lye Choon

Contact: _____

Cecilia Chong (LKK Auto)

From: SAMANTHA TAN <sam@sngahtee.com>
Sent: Thursday, 26 September 2019 10:49 AM
To: Cecilia Chong (LKK Auto)
Cc: 'Zuhaidah Samsuri'
Subject: RE: Accident involved with our client's vehicle SLK891U and your insured SHA7621L on 03/08/2019
Attachments: cancel claim form.tif

Hi All,

Enclose herewith the attached cancel claim form for your reference.

Kindly withdrawn claim from our workshop.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



From: SAMANTHA TAN <sam@sngahtee.com>
Sent: Tuesday, 17 September 2019 2:22 PM
To: 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>
Subject: RE: Accident involved with our client's vehicle SLK891U and your insured SHA7621L on 03/08/2019

Hi Cecilia,

Any news for the claim on above vehicle.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Aug 2019 15:42	Clim Dtl Modified	Claimant's Name: -> PHUA LYE CHOON. Claimant's ID: -> S7405366A.	[A] Lau Shu Pei
2	05 Aug 2019 15:42	Clim Veh Model Changed	(204319) HONDA VEZEL 1.5 X (A).	[A] Lau Shu Pei
3	05 Aug 2019 15:42	Clim Created	Reg No: SLK891U, Acct Date: 2019/08/03, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	[A] Lau Shu Pei
4	05 Aug 2019 15:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	05 Aug 2019 15:42	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2019/08/16	[A] Lau Shu Pei
6	05 Aug 2019 15:42	Adj Mandate Set	Approved:0.00, Reinsp:Adj decides.	[A] Lau Shu Pei
7	05 Aug 2019 15:42	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	05 Aug 2019 15:42	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	07 Aug 2019 12:08	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA S15	[A] Chong Pui Lin
10	07 Aug 2019 14:27	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2019/08/16. Mandate Remarks: Did you read OID statement before proposing 100%?	[I] Zuhaidah Bte Samsuri
11	07 Aug 2019 14:27	Adj Mandate Set	Maintained:Did you read OID statement before proposing 100%?	[I] Zuhaidah Bte Samsuri
12	16 Aug 2019 16:47	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: HI, I READ OID REPORT AND STATEMENT. OID HAS ALREADY SAY THAT HE SLOWLY FILTER TO 2ND LANE. AND TP IS DRIVING STRAIGHT. OTHERWISE REQUEST AVF FROM OI. AT THE SAME TIME I WILL TRY GET AVF FROM TP IF ANY. THA	[A] Chong Pui Lin
13	19 Aug 2019 10:25	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2019/08/16. Mandate Remarks: We will request for video footage from insured	[I] Lalitha Krishnan
14	19 Aug 2019 10:25	Adj Mandate Set	Maintained:We will request for video footage from insured	[I] Lalitha Krishnan
15	22 Aug 2019 09:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2019/08/16. Mandate Remarks: OID video footage uploaded. OID reported that he was filtering to the left lane but did not see TP on that lane before he made the lane change. He saw TP right signal on so TP must have changed	[I] Zuhaidah Bte Samsuri
16	22 Aug 2019 09:27	Adj Mandate Set	Approved:0.00:OID video footage uploaded. OID reported that he was filtering to the left lane but did not see TP on that lane before he made the lane change. He saw TP right signal on so TP must have changed lane from the left most lane to the middle	[I] Zuhaidah Bte Samsuri
17	23 Aug 2019 09:53	Video Downloaded	Downloaded Video - Accident(OID)	[A] Chong Pui Lin
18	23 Aug 2019 09:55	Video Downloaded	Downloaded Video - Accident(OID)	[A] Chong Pui Lin
19	23 Aug 2019 10:05	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 50% REMARKS: BOLA S19	[A] Chong Pui Lin
20	23 Aug 2019 10:14	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
21	23 Aug 2019 18:20	Adj Mandate Request	Cur.Reg:0.00:PODS TP DISAGREE IN 50/50 SETTLEMENT. TP REPLY --> "Base on the video my insured was in the middle lane straight. In which stand of view showing that my insured was changing lane. And base on the signal light was ON it might be my insured	[A] Chong Pui Lin
22	26 Aug 2019 10:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2019/08/16. Mandate Remarks: We have evidence such as signal light but what evidence TP can show to proof that TP was driving straight in his own lane. We maintained our position unless TP can show proof.	[I] Zuhaidah Bte Samsuri
23	26 Aug 2019 10:27	Adj Mandate Set	Maintained:We have evidence such as signal light but what evidence TP can show to proof that TP was driving straight in his own lane. We maintained our position unless TP can show proof.	[I] Zuhaidah Bte Samsuri
24	06 Sep 2019 17:34	Adj Mandate Request	Cur.Reg:0.00:PODS HI, TP PROPOSE 80% SETTLEMENT. REPLY FROM TP: "There is no evidence showing that my client is changing lane except the signal lamp. But there is evidence shown that your client is changing lane". KINDLY LET US HAVE YOUR INSTRUCTION	[A] Chong Pui Lin
25	12 Sep 2019 10:07	Video Downloaded	Downloaded Video - Accident(OID)	[I] Zuhaidah Bte Samsuri

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	12 Sep 2019 10:17	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/08/16. Mandate Remarks: Signal light is still evidence, we maintained 50/50, onus is on them to proof that their client was driving straight.	[I] Zuhaidah Bte Samsuri
27	12 Sep 2019 10:17	Adj Mandate Set	Maintained:Signal light is still evidence, we maintained 50/50, onus is on them to proof that their client was driving straight.	[I] Zuhaidah Bte Samsuri
28	26 Sep 2019 12:03	Adj Mandate Request	Cur,Req:0.00:PODS DEAR AIDA, TP EMAIL IN THAT CLAIMAINT WITHDRAW CLAIM AGAINST OI. THUS WE WILL CANCEL THE CASE AT OUR END AS NO SURVEY HAS BEEN DONE. THANKS	[A] Chong Pui Lin
29	26 Sep 2019 12:06	Adj Mandate Request Cancelled		[A] Chong Pui Lin
30	26 Sep 2019 12:06	Adj Mandate Request	Cur,Req:0.00:PODS DEAR AIDA, TP EMAIL IN THAT CLAIMAINT WITHDRAW CLAIM AGAINST OI. THUS WE WILL SUBMIT WP REPORT TO YOUR END AS SURVEY HAS BEEN DONE.	[A] Chong Pui Lin

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2253402	22 Aug 2019 09:20:07	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLK891U	Zuhaidah Bte Samsuri	xx.xx

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Aug 2019 Edit Reg		05 Aug 2019 00:00 Edit Adj Rpt	\$4,027.68 Edit Estimates	\$4,027.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -	
Main Claimant:	PHUA LYE CHOON, ID: S7405366A	
Vehicle Reg. No.:	SLK891U	Date of Loss: 03/08/2019 14:00 - :59 [30 Months and 30 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19080062	Policy/Cover Note No.: MCOM0015
Vehicle Reg. No. (Insured):	SHA7621L	Policy No. (Claimant): PNCV2019-0000742
		Excess:
Repairer:	Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer) Bldg 3 Pioneer Road North, #01-18, 628457 Pioneer - Tel: 6268 6183	
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]	
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 16/08/2019]	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> III_SG (26/09/2019): Alert - Adj Mandate Approved (\$0.00) - SLK891U - Claim Handler: Zuhaidah Bte Sa... III_SG (12/09/2019): Alert - Adj Mandate Maintained - SLK891U - Claim Handler: Zuhaidah Bte Samsuri III_SG (26/08/2019): Alert - Adj Mandate Maintained - SLK891U - Claim Handler: Zuhaidah Bte Samsuri III_SG (23/08/2019): Alert - Adj Mandate Approved (\$0.00) - SLK891U - Claim Handler: Zuhaidah Bte Sa... III_SG (22/08/2019): Alert - Adj Mandate Approved (\$0.00) - SLK891U - Claim Handler: Zuhaidah Bte Sa... III_SG (19/08/2019): Alert - Adj Mandate Maintained - SLK891U - Claim Handler: Zuhaidah Bte Samsuri III_SG (07/08/2019): Alert - Adj Mandate Maintained - SLK891U - Claim Handler: Zuhaidah Bte Samsuri 		

ALL ASSOCIATED TASKS	View All	Search Tasks	Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK891U (MCT19080062)
[SHA7621L]
TP
PHUA LYE CHOON
Aug 3 2019 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
Sng Ah Tee Motor & Panel Service Pte Ltd

Upload Documents Upload Photos Compose New Letter		View View in Browser
Video		1 per page <input type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)
1	22/08/19 09:20	Video - Accident(OID)
		Thumbnail Print
		Load MP4
Documentation		1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	05/08/19 15:43	EMAIL FROM III DD 05082019
2	05/08/19 15:43	TP GIA REPORT
3	20/08/19 19:15	TP ESTIMATE- MARKED
4	26/09/19 12:05	TP CANCEL CASE FORM
5	26/09/19 12:05	TP WITHDRAWAL EMAIL
No	Finalized On	India International Insurance Pte Ltd (HQ)
1	06/08/19 08:52	Singapore Accident Statement
		Thumbnail Print
		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19013655/T1G83Q2

Date: 09/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SLK891U Insured Vehicle No: SHA7621L
 Date of Loss: 03/08/2019 Nature of Claim: TP Claim No: MCT19080062

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLK891U
 Make & Model: HONDA VEZEL, 1.5 X (A) Engine No: L15B4404129
 Reg. Date: 04/01/2017 (Man. Year: 2016) Chassis No: RU11204128
 Colour: Bronze Odometer: 127737 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Goodride 6 mm Rear Left Side: Goodride 6 mm
 Front Right Side: Goodride 6 mm Rear Right Side: Goodride 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,434.40	2,637.68	796.72	23.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,730.00	1,390.00	340.00	19.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,164.40	4,027.68	1,136.72	22.01
+ GST 7.00/7.00% (S\$)	361.51	281.94	79.57	22.01
Nett Amount (S\$)	5,525.91	4,309.62	1,216.29	22.01

INSPECTION

Date of Assignment: 05/08/2019
 Date Inspected: 19/08/2019 Inspected At: Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)
 Blk 3 Pioneer Road North, #01-18 Singapore 628457
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 08 Oct 2019)
Parts:	M1-SUV	HONDA VEZEL 1.5 X (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLK891U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT DOOR RH	Bent	950.00 FL	*950.00 FL
2	1		*FRT DOOR LOCK RH	Not Necessary	262.30 FL	*- FL
3	1		*FRT DOOR FRAME STICKER RH @ RR	Necessary	18.50 FL	*18.50 FL
4	1		*REAR DOOR RH	Bent	930.60 FL	*930.60 FL
5	1		*REAR DOOR HINGE RH (BTM)	Repair	48.60 FL	*- FL
6	1		*REAR DOOR FRAME STICKER RH @ FRT	Necessary	18.50 FL	*18.50 FL
7	1		*REAR FENDER PROTECTOR RH	Cut	150.00 FL	*150.00 FL
8	1		*REAR BUMPER	Cut	463.70 FL	*463.70 FL
9	1		*REAR BUMPER SIDE RETAINER RH	Not Necessary	17.50 FL	*- FL
10	10		*REAR BUMPER CLIPS	Not Necessary	35.00 FL	*- FL
11	1		*REAR BUMPER CORNER RH	Repair	195.00 FL	*- FL
12	1		*REAR TYRE RIM RH	Cut	765.80 FL	*765.80 FL
13	1		*REAR TYRE 215/60R16	Not Necessary	350.00 FS	*- FS
					Sub Total (S\$)	4,205.50 3,297.10
					- List Item Discount on L Items 20.00/20.00% (S\$)	771.10 659.42
					Total Parts (S\$)	3,434.40 2,637.68

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING	New	30.00	30.00
2	TO TRANSFER FRT DOOR GLS RH	New	60.00	40.00
3	TO TRANSFER RR DOOR GLS RH	New	60.00	40.00
4	TO DO WHEEL ALIGNMENT	New	80.00	80.00
5	TO KNOCK ,WELD,REMOVE & FIX ON ABOVE PARTS	New	800.00	600.00
6	TO PUTTY & SPRAY PAINTING ON AFFECTED AREAS	New	700.00	600.00
Gross Labour Cost (\$\$)			1,730.00	1,390.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >