From (Person Pauline them of	
OD HIP WS TT RES / OD RES / EVA / IN To Inspect Vehicle No:	SLTD636E Insured: SML 6890R
at Workshop m/s JCM	1 Rental Tel: 67343438.
of Bubit Bato	k Cruch \$04.47
Policy No: 29126726 AVW	Claim No: GOITTS
Sum Insured:	Excess;
Make of Veh: (Casar's Recent)	D.O.A. 31 07 2019
CA / REV / REP. / REV 24 HRS	H.O.D. Endorsement:
Date/Time: 11. Homos/8/19 Person C	Contacted: Ma. Maryl . Vehicle IN) DUT
Date/Time Action/Instruction Volume (1)	
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- 201-000E- VI W	The state of the s
SML 6890R-X.	

(of XI.MY: 2025 APR ASSIGNATINE SLT 26368 Hyman I30 1.6 A 1591 SLT 26366 JCM REMPT BULLET BATTER CRES CENT #04-47 msih KMHOCS 10MAU 218626 Got Gray Good (2) Pour / fromt SAIS CANHAND AT SANCTE BUTTON Done (Carl Lammed | Leaked Burst . MALE AND CHIEF STD AIRMS W 185/65RIS BS/OUN/EXNOVA/G//PS/UZA/MIG/ORTEU/PIR/SUM copa out the lime of inspection. WESTLAKE Emiliar Market I Book Des et Damages | Tet V Ruar | OrS (10) The U/C / Changle frame / Body Structure (Fischel No. 1) chin -ROMAR ONLY RECEIVED 2 7 Do Not Finalise Resurvey No. of Tra-120 80 11

211

...CLAIM SUBFOLDER...(Pending for Survey Report)

Cation	Notified:	Est Submitted:	Adj Assigned	Adi Rot	Adj Subi	mitted 1	ns Authied	Status	
Main	05 Aug 2019		05 Aug 2019 15:13 Edit Adj Rpt					Pending for Survey Report Cancel Case	
	Main	Re	ference		Claim Details		Document		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by insurer]		
Insured:	LEONG CH	IUNG WEI BERN	ARD, 1D: S744	4191B					
Main Claimant:	JCM RENT	AL PTE. LTD.,	Co. Reg. No.: 20	1711659M					
Vehicle Reg	SLT263	5E			Date of Loss:	31/07/201 [117 Mont	9 00:00 - :59 hs and 2 Days Fr	om LTA Reg Date (Man Yr)]
Claim Type	TP / 601	778			Policy/Cover Note No.:	29126726/ Coverage:	AVW 30/05/2019 - 29	/05/2020	
Vehicle Rep No. (Insured):	SML6890	R			Policy No. (Claimant):				
(moor co)					Excess:				
Repairer:	JCM Rent	al Pte Ltd (HQ)	Bukit Batok Cr	escent, #04	-47 Wcega Plaza,	658064 Bu	kit Batok - Tel:		
Handling Insurer:		urance (Singapo							0100103
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel	6256-3561	[Handled by I	MOHD RAS	UL] [Imm.A	dvice due 06/0	8/2019]
Adj Asg. Remarks:	on WP. (M	anual Assign), Liat 3. Manual assigned	o: Dispute. Disag	gree on SJE.	. Assign: LKK Aut	o Consultant	ts Pte Ltd. Contac	t: Ms Meryl ng @	5/34 3438 /
ASSOCIA	TED MAIL RE	CEIVED						/iew All Compos	e Case Mail
There are	no mall for this	case.							
ALL ASS	OCIATED TAS	sks 🗉				View All	Search Tasks	Create New Task	Complete
Due Da	te Priority		Group Sub	ject Ha	ndler Assign	ned By	Completed On	Created On	Done?

Nivitha (LKK Auto)

From:

Crystal Lee <crystal_lee@sg.msig-asia.com>

Sent:

Friday, 2 August 2019 4:58 PM Admin-D (LKKAuto); assignments

To: Cc:

Ong Zi Hui

Subject:

Survey Request - Manual Assigned

2nd Notice to Conduct Pre-repair Survey - Our Ref: SLT2636E/JCM/jp/psYour Ref: SML6890R (MSIG) VS MSIG

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards, Crystal Lee Admin Officer, Claims Services (In-House Survey) D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MSRAD INSURANCE GROUP

From: Helene Phua

Sent: Friday, 2 August, 2019 3:31 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui ong@sg.msig-asia.com>

Subject: FW: 2nd Notice to Conduct Pre-repair Survey - Our Ref: SLT2636E/JCM/jp/psYour Ref: SML6890R (MSIG) VS

MSIG

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Helene Phua

Sent: Friday, 2 August, 2019 3:31 PM

To: 'Accident@kscgp.com' <Accident@kscgp.com>

Cc: Nabilah Rasol <nabilah rasol@sg.msig-asia.com>; Pauline Tham <pauline tham@sg.msig-asia.com>

Subject: RE: 2nd Notice to Conduct Pre-repair Survey - Our Ref: SLT2636E/JCM/jp/psYour Ref: SML6890R (MSIG) VS

MSIG

Hi Sampu,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE)

We will proceed to appoint the following surveyor M/s LKK Auto Consultants Pte Ltd for your claim.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MSSAD INSURANCE GROUP

From: Accident@kscgp.com [mailto:Accident@kscgp.com]

Sent: Thursday, 1 August 2019 3:12 PM

To: Winnie Chua <pingping chua@sg.msig-asia.com>

Cc: jiapei@kscgp.com

Subject: 2nd Notice to Conduct Pre-repair Survey - Our Ref: SLT2636E/JCM/jp/psYour Ref: SML6890R (MSIG) VS

MSIG

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Winnie Chua,

We refer to the subject matter.

Please find enclosed 2nd Notice to Conduct Pre-repair Survey herewith for your attention.

Thank you.

Regards. Sampu for and on behalf of Mr Gurdeep Singh Sekhon KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscop.com

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---- Original Message ----

From: Winnie Chua [mailto:pingping_chua@sg.msig-asia.com]

To: Accident@kscgp.com

Ce: helene phua@sg.msig-asia.com,nabilah rasol@sg.msig-asia.com

Sent: Thu, 1 Aug 2019 06:35:24 +0000

Subject:

Hi.

We refer to your email/faxed dated 01/08/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- LKK Auto Consultants Pte Ltd 1)
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- MSIG In-House Surveyors

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Kalvin Ang	6) Frankie Pang	
2) Kenneth Kong	7) Ng You Han	
3) Marcus Chua	8) Gary Soon	
4) Henry Ng	9) Chow Bo Xiong	
5) Lau Kwok Kwong	10) Axel Lee	

NB:

- (a) *Fast lane settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

The same	The second section
15(95)	Regards
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요즘 사람이 있다면 하는데 하면 하는데 그 사람이 없었다면 하다 하는데 하는데 하는데 하는데 하나 없다.	ns Services (In-House Survey)		
Direct line +65 6594 2556	Direct fax +65 6225 7402   pins	zping_chua@sg.msig-asia.c	om
<u>×</u>			
MSIG Insurance (Singapore	e) Pte Ltd 16 Raffles Quay, #24	-01 Hong Leong Building, S	ingapore 048581   T: +65 6220
9644   F: +65 6225 6371	Co. Reg. No. 200412212G   msis	com.sg × ×	×
[x]			

From: Accident@kscgp.com [mailto:Accident@kscgp.com]

Sent: Thursday, 1 August 2019 1:52 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: jiapei@kscgp.com

Subject: Notice to Conduct Pre-repair Survey - Our Ref: SLT 2636E/JCM/jp/ps Your Ref: SML 6890R

# EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

We refer to the subject matter.

Please find enclosed Notice to Conduct Pre-repair Survey herewith for your attention.

Thank you.

Regards,
Sampu
for and on behalf of Mr Gurdeep Singh Sekhon
KSCGP Juris LLP
10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscqp.com

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Your Ref : SML 6890R

Out Ref : SLT 2636E/JCM/jp/ps

Date : 1 August 2019

Fax : 6538 3708

Tel: 3152 0984

Email: accident@kscgp.com

MSIG Insurance (Singapore) Pte Ltd

BY EMAIL ONLY

# DATE OF ACCIDENT: 31 AUGUST 2019 NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS

We refer to your email even dated.

Please be informed that our client is not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our client's list of surveyors as appended below:-

S/no.	Name of Surveyor	Company Name
1.	Errol Tan	Pro Plus Automobile Engineers
2.	Dave Chang	Sincere Appraisal Services
3.	Lee Kok Weng	Lee Automobile Services

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our client's list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which our client will commence repairs thereafter without any further notice or reference to you. Please be informed that the said vehicle can be surveyed / inspected at:

Address

: JCM Rental Pte Ltd 1 Bukit Batok Crescent, #04-47, WCEGA Plaza,

Singapore 658064

Contact Person/Tel

: Ms Meryl Ng / 6734 3438 / 9138 1928

Yours faithfully,

PS.

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle Vehicle Owner Particulars Company Owner ID Type: 659M Owner ID: Vehicle Details 5LT2636E Vehicle No.: No Vehicle to be Exported: 05 Aug 2019 Intended Deregistration Date: HYUNDAI Vehicle Make: 130 (FD) 1.6 DOHC AUTO Vehicle Model: Silver Primary Colour: 2009 Manufacturing Year: G4FC9U747733 Engine No.: KMHDC51DMAU218626 Chassis No.: 89.7 kW (120 bhp) Maximum Power Output: \$13,393.00 Open Market Value: 29 Oct 2009 Original Registration Date: 29 Oct 2009 First Registration Date: Transfer Count: \$13,393.00 Actual ARF Paid: Intended PARF Rebate Details Yes PARF Eligibility: 28 Oct 2019 PARF Eligibility Expiry Date: \$6,696.00 PARF Rebate Amount: Intended COE Rebate Details 30 Apr 2029 COE Expiry Date: A - Car (1600cc & below) COE Category: COE Period(Years): \$26,175.00 PQP Paid: \$25,484.00 COE Rebate Amount: \$32,180.00 Total Rebate Amount:

The information contained herein is correct as at 05 Aug 2019

OK

# Nivitha (LKK Auto)

From:

Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent:

Friday, 27 September 2019 3:23 PM

To:

Pauline Tham; SUR

Cc:

assignments

Subject:

RE: Yref: GS/19/4448/JCM/JP/YM - SLT2636E, OREF: 601778

## Dear Assignment Team

Please assign surveyor to carry out paper survey based on the information provided by TP below.

Best Regards.

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline tham@sg.msig-asia.com>

Sent: Friday, 27 September 2019 2:34 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Yref: GS/19/4448/JCM/JP/YM - SLT2636E, OREF: 601778

Dear Bryan

Third party reply

"We are instructed that the damage to our client's vehicle is on the entire left side."

For your advice.

Thanks.

Pauline Tham

Senior Executive, Claims Services, Motor

D: +65 6594 2545 | F: +65 6225 7402 | pauline_tham@sg.msig-asia.com



# MSIG

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg







A Member of MS&AD INSURANCE GROUP

From: Bryan Ang (LKKAuto) [mailto:bryanang@lkkauto.com]

Sent: Wednesday, 25 September, 2019 3:07 PM

To: Pauline Tham <pauline tham@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Yref: GS/19/4448/JCM/JP/YM - SLT2636E, OREF: 601778

# Nivitha (LKK Auto)

From:

Pauline Tham <pauline_tham@sg.msig-asia.com>

Sent:

Monday, 2 September 2019 9:17 AM

To:

Admin-D (LKKAuto)

Cc:

assignments

Subject:

RE: URGENT - RE: Yref : GS/19/4448/JCM/JP/YM - SLT2636E, OREF : 601778

Importance:

High

Dear Nivitha

Please let us know the outcome.

"Please check with your surveyor if the damages is consistent to decide if we should conduct RI or paper survey."

Thanks. Pauline Tham Senior Executive, Claims Services, Motor D: +65 6594 2545 | F: +65 6225 7402 | pauline_tham@sg.msig-asia.com



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A Member of MS&AD INSURANCE GROUP

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 29 August, 2019 1:58 PM

To: Pauline Tham <pauline tham@sg.msig-asia.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: URGENT - RE: Yref: GS/19/4448/JCM/JP/YM - SLT2636E, OREF: 601778

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Pauline,

Noted with thanks.

We will check and revert to you shortly.

Best Regards

### G.NIVITHA

# LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Pauline Tham [mailto:pauline tham@sg.msig-asia.com]

Sent: Thursday, 29 August 2019 1:56 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com> Cc: assignments <assignments@lkkauto.com>

Subject: URGENT - RE: Yref: GS/19/4448/JCM/JP/YM - SLT2636E, OREF: 601778

Importance: High

#### Dear Nivitha

Veh reference: SLT2636E - DOA 31/7/2019

Insured is disputing on the damages consistency and therefore had request for us to further investigate on the damages.

We have not received your survey report and therefore is not aware on what is the allowed repair items.

Please check with your surveyor if the damages is consistent to decide if we should conduct RI or paper survey.

We have included OI scene photographs in merimen for your view.

Please reply soon as request for RI only allowed within 7 days.

Thanks. Pauline Tham Senior Executive, Claims Services, Motor D: +65 6594 2545 | F: +65 6225 7402 | pauline_tham@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of MS&AD INSURANCE GROUP

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 29 August, 2019 12:07 PM

To: Pauline Tham <pauline tham@sg.msig-asia.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: Yref: GS/19/4448/JCM/JP/YM - SLT2636E, OREF: 601778

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Pauline,

Kindly advise.

Best Regards

#### G.NIVITHA

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Pei [mailto:jiapei@kscgp.com]
Sent: Wednesday, 28 August 2019 8:23 PM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Pauline Tham' <pauline tham@sg.msig-asia.com>

Subject: RE: Yref: GS/19/4448/JCM/JP/YM - SLT2636E, OREF: 601778

Dear Pauline / Nivitha,

We note that your surveyor had attended at our client's workshop on 3 occasions.

We enclose herein the PRS acknowledgement for your attention.

As such, our client is not agreeable to a further re-inspection.

Thank you and best regards, Jiapei (JP) M/s KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315 Tel: 6538 3611 / DID: 3152 0985

Fax: 6538 3708

E-mail: jiapei@kscqp.com

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From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 28 August, 2019 4:28 PM

To: jiapei@kscqp.com; assignments

Cc: 'Pauline Tham'

Subject: RE: Yref: GS/19/4448/JCM/JP/YM - SLT2636E, OREF: 601778

Dear Jia Pei,

Kindly assist to provide us the venue and time for the Re-Inspection.

# Nivitha (LKK Auto)

From:

Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Sent:

Monday, 2 September 2019 9:24 AM

To:

Julie Mangubat; Claims; sur@lkkauto.com; Admin-D (LKKAuto)

Cc:

Albert Hong

Subject:

TPPD Survey: Claim ref:C10003874/JM || OI- SKH8441K (Grey) TP- SHF717P || Est:

\$15826.21 || Trans-cab

Attachments:

estimates.pdf

Hi Team,

Good morning.

We would like to arrange TP survey for SHF717P.

Please avoid to survey the vehicle during their lunch break (12pm - 1pm).

Kindly confirm.

Ivy Ratilla

Executive, Claims Admin

T +65 6540 2185 F +65 6725 0853 E ivy.r@budgetdirect.com.sg

Customer Care +65 6221 2111 Claims +65 6221 2199 Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924 budgetdirect.com.sg

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as Budget Direct Insurance.

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----Original Message-----

From: Zhe Wei <zhewei.kek@transcab.com.sg>

Sent: Friday, 30 August, 2019 6:40 PM

To: Albert Hong <albert.hong@budgetdirect.com.sg>; Lincoln Yeo lincoln.yeo@budgetdirect.com.sg>; Julie

Mangubat <julie.m@budgetdirect.com.sg>

Cc: Candy Kong <candy. kong@transcab. com. sg> <candy.kong@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY SHF717P

DEAR ALL,

PLS ARRANGE LKK AUTO CONSULTANTS PTE LTD TO SURVEY URGENTLY!

Please arrange for survey as below:

SKH8441K - 28.08.2019 at 1533Hrs - SHF717P

Lunch time: 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

Best Regards, Kek Zhewei Claims Officer

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# Precise Appraiser Pte Ltd

Reg no. 201924041Z

# Inovice

To: JCM Rental Pte Ltd

Invoice No: 2009/INV/0007

Your Reference: SLT2636E Our Reference: 2009/0006

Date: 19/8/2019

CC: TCRP Pte Ltd

1 Bukit Batok Crescent #04-47

WCEGA Plaza Singapore 658064

Decription	Amount S\$
Particular	
Vehicle No: SLT2636E	
Accident Date: 31/7/2019	
Date of Inspection: 31/7/2019	
Services	
Asssesment with report (inclusive of photographs and transport charges etc)	\$605
Total	Amout: \$605

We would appreciate your cheque to be crossed and make payable to:

Precise Appraiser Pte Ltd

or bank transfer to details below:

Maybank account no: 041-9107653-9

SPRAISE PER

Precise Appraiser Pte Ltd

Address: 53 Hume Avenue, #05-08, Singapore 598751, Email: Preciseappraiser@gmail.com, Mobile: +65 9103 5000

# Precise Appraiser Pte Ltd

# VEHICLE DAMAGE ASSESSMENT REPORT

To: JCM Rental Pto Ltd

CC: TCRP Pie Ltd 1 Suit Batok Crescent #04-47 WCEGA Plane Singapore 658064

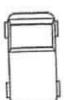
REPERENCES	1 1	2009/0006		Date of Report Date of Request	1	5/8/2019 11/7/2019	
Claim Type	3 5	Third Party		Date of Request		11/7/2017	
Third party vehicle	1	SLTZ636E		Date of Inspection		1/6/2019	
Insured Vehicle	1			Date of misteriors	7.2		
Your Reference No	11				en de como	-AND-007	445010BB19429
DAMAGED VEHICAL PAT	TICULA	INS THE REAL PROPERTY.	SEASON NEW	THE DESIGNATION OF	Water	NE.	DOMESTICAL STA
Registration Plate No		STT2636E		Engine Modification  Pre-accident damage	- 1	NIL	
Model / Make		ttyundal 190		General Condition	9	Good	
Colout	2	Silver		General Paint Work	- 6	Good	
Manufacturing Year	1	2009			- 1	Sarviceable	
Engine No	1	GAFC9U7477E		Steering		Servicuable	
Engine Capacity		160000		Handbrake	- 5	Serviceable	
Chassis No		KMHOCS1DMAU23	18626	Footbrake	119	. 3411.00000000000000000000000000000000000	
Odometer No		155884					
Transmission	±	Auto					
Make Size Front Left	1	Continental 205/90 R15		Muke Sise Rear Right	1	Bridgestone 205/60 R16	5
Frontier		Continental		Make	1	Bridgestone 265/60 R16	3
A dealers	4						
Make Sice	1	205/60 R16	5	Size	1	203/00 114	
4.14	1 1 represe	205/60 R16	s of tyre treads	Size	ī	203/00/114	
Size		205/60 R16 ent the remaining life	\$ of tyre treads		i Mytta	torner	
The above millimetres		205/60 R16 ent the remaining life	NATION AND A	ver (SS) Differen	ce (35)	CYTHEOLS	Adjuster DS
Size The above millimetres VEHICAL REPAIR COST Descriptions		205/60 R16 ent the remaining life	NATION AND A		ce (SSI	CYEN CLE	Adjuster (\$5, 2,701.9
The above millimetres  VEHICAL REPAIR COST  Descriptions  Parts		205/60 R16 ent the remaining life	Repo	ner (SS) Differen ,707.68 480.80		(year)	Adjuster (%) 2,703.9 3,980.0
The above millimetres  Vehical Repair COST  Descriptions  Parts Labour		205/60 R16 ent the remaining life	Repo	rer (SS) <u>Differen</u> 1707-68	or (SSI	AVENTES	Adjuster (%) 2,703.9 3,980.0
The above millimetres  VEHICAL REPAIR COST  Descriptions  Parts		205/60 R16 ent the remaining life	Repo	rer (S\$) Differen ,707.68 ,480.60		AVENCES	Adjuster (\$5, 2,703.5: 3,980.0 6,663.5
The above millimetres  VEHICAL REPAIR COST  Descriptions  Parts Labour  Celculated Cost (55):	agan	265/60 RIG ent the remaining life	Repo	ner (SS) Differen ,707.68 480.80		AVENCES	Adjuster (%) 2,703.9 3,980.0
The above millimetres  VEHICAL REPAIR COST  Descriptions  Parts Labour  Celculated Cost (55):  Recommended Lump	Sum Re	265/60 RIG ent the remaining life	Repo	Per (SS) Differen 1,707.68 1,480.60 1,187.66 4		(VER (15	Adjuster (%) 2,703.9 3,980.0
The above millimetres  VENICAL REPAIR COST  Descriptions  Parts Labour  Celculated Cost (\$\$):  Recommended Lump  Estimate Repair Durat	Sum Re	265/60 RIG ent the remaining life	Repo	Per (SS) Differen 1,707.68 1,480.80 1,187.66 4. 2 5,350.90 2 TORP Pie Ltd	503.84		Adjuster (%) 2,703.9 3,980.0
The above millimetres  VEHICAL REPAIR COST  Descriptions  Parts Labour  Celculated Cost (55):  Recommended Lump	Sum Re	265/60 RIG ent the remaining life	Repo	Per (SS) Differen 1,707.68 1,480.60 1,187.66 4	503.84		Adjuster (%) 2,703.9 3,980.0

# DESCRIPTION OF DAMAGE

At the time of inspection, this vehicle sustained damages to the LH portion. Please see attached scheduled details.







## SPECIAL REMARKS

We have not authorised repair. Under normal circumstances, estimated 9 working days are required to repair the vehicle.

We are pleased to advise that the inspection work was carried out accordingly, and hereby submit our Inspection Report and



Automotive Appraiser MSAAA

#### Disclaiment

This survey was conducted by Precise Appraiser Pte Ltd without prejudice basis and we do not authorized repair. Report by Precise Appraiser Pte Ltd is deemed as confidential and provided for the use of clients and appointed agent. We have inspected thoroughly each and every item on the repairer's estimate against the actual damages found on the vehicle. All findings and recommendations are listed accordingly and final decision of settlement to your good selves parts thereof accordingly and final. No liability shall be attached to Precise Appraiser Pte Ltd therefore.

Our Reference: 2009/0006

Your Raference:

Vehicle Number: SLT2636E

S/N	Qty	Description	Condition	Repairer Estimate (S\$)	Our Assessment (S\$)	
3 1	pes	Front bumper SCAL Front bumper III retainer LH headlamp SCAL Pront II fender	Holder torn Torn Base crack Dented	435 25.9 606.2 559	435 C 25.9 606.2	
7 1	pes pes	Front if fender inner shield Support panel Font in shock absorber	Deformed Serviceable	56.5 836.9 246.3 309	309 7	ar NC
	pcs pcs	Front Ih kunckle bearing Soc. Front Ih wheel hub Soc. Streeing rack ##5	Nocessary Warp Serviceable	135.9 167.9 872.9 1920	135.9 167.9	0
12 1 13 1 14 1 15 1	pes lpcs	Cross member NO Front lower arm SVC Front lower arm ball joint SVC Front ih anti roll bar link	Serviceable Bent Warp Serviceable	301.6 92.4 69.1	301.6 92.4 69.1	

Total 6634.6 3004.8 Less 20% 1326.92 600.96 Parts Sub Total 5307.68 2403.84

Special Nett

THE STATE OF THE S			
29 1pcs   Front LH sport Rim	Scarp	400	300
	Total	400	300 SCR

1000	Labour		
2	To check wiring sytsem	80	50 XY
	To R&R front LH undercarriage	600	400 × 1
6	To conduct wheel alignement	200	158 60
8	To panel beat on front LH fender inner panel, front LH door and rear LH door. To R&R front and rear bumper and others attachments.	2500	1500 40
9	To respray on front bumper, front LH door, Rear LH door, Rear LH fender, Rear bumperand accident affected area	2000	3805 80
18	Rust proofing	100	100,00
	Labour Yotal	5480	\$980
	Sub Total (labour and parts)	11187.68	6683.84

Address: 53 Hume Avenue, #05-08, Singapore 598751, Email: Preciseappraiser@gmail.com, Mobile: +65 9103 5000 1300 5 days

2017 Page 1 of 2

QURDEEP SINGH SEXHON CHIA NOK SENS REY FOO JONG HAN GOH LAM CHUAN NAVINDER SINGH F. FADMAN KWEH SOON HAN FAIZAL MOHAMED ASHRAF HUE JIAPEI TAN XIN ER LIM YUN HENG SHANEN SIO NANOO SIVA DAS JEREMY CHEW YEN MING



Colebrating 27 Years of Professional and Personalise Legal Service



MAIN OFFICE:

10 Hoe Chiang Road, #13-03A Keppel Towers. Singapore 089315

Tel: 6538 3611 Fax: 6538 3708

Website: www.kscap.com (Fax/Email not for service of court documents) Registered in Singapore with limited Nability as a Limited Liability Partmership Registration Number T10LL1855L

3152 0985 DID:

BY HAND

jiapei@kscgp.com Empil:

REGICE ITT

2 5 AUG 2019

Your Ref: SML 6890R

Our Ref : GS/19/4448/JCM/jp/ym

23 August 2019

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay #24-01 Hong Leong Building Singapore 048581

Dear Sirs,

JCM RENTAL PTE LTD

C/o 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315 ACCIDENT INVOLVING SLT 2636E AND SML 6890R ALONG BUANGKOK DRIVE TOWARDS UPPER SERANGOON ROAD ON 31.07.2019

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 31 July 2019 along Buangkok Drive towards Upper Serangoon Road, involving our client's motor vehicle bearing registration number SLT 2636E and the motor vehicle bearing registration number SML 6890R, which was insured by you at the material time.

We are instructed that the accident was caused by the negligent driving and/or management of the authorised driver of SML 6890R. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

			S	8,104.00
(8)	GST on items (6) & (7)	-	S	70.00
(7)	Costs	-	S	900.00
(6)	Incidentals	-	S	100.00
(5)	GIA search		S	29.00
(4)	LTA	-	S	10.00
(3)	Survey fee	-	S	605.00
(2)	Loss of use (\$80 days x 13 days)	(40)	S	1,040.00
(1)	Cost of repairs	-	S	5,350.00

BRANCH: PRIVATE PROPERTY CONVEYANCING #90 Lorong 6 Toe Payon Biz 3 Lobby 2 #09-18 HOB Hut-Ter 6591 7696: Fax 8258 1825

BRANCH: HOB COW/EYANCING 490 Lorony & Tos Payon Biz 3 Loopy 2: 209-18 HOS HUD Singapore 310450 Tel: 6591 7696 Fax: 6258 1409

BRANCH: SHIPPING ADMIRALTY & COMMERCIAL 52 Arab Street #03-01 & #03-02 Singapore 199788 Tel: 5534 1346 Fax: 5E34 1356

BRANCH: CORPORATE & LITISATION 61 Robinson Road #15-02 Robinson Centr Singapore 068893 Tel: 6817 8795 Fax: 6224 1612

The information contained in this letter / facsimile message is CONFIDENTIAL and may also be LEGALLY PRIVILEGED, intended only for the individual or entity named above. If you are not the intended recipient, you are hereby notified that any use, revelation, dissemination, distribution or copying of this document is strictly prohibited. If you have received this document in error, please notify us immediately by telephone (call the number above) and destroy the original message.



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Jour Jakes

A copy each of the supporting documents are enclosed.

S/NO.	AVAILABLE DOCS	PARTICULARS	
	Client's Documents		
1.	01.08.2019	GIA Statement / Traffic Police report	
2.		Witness(es) Statement	
3.	undated	Accident site photographs	
4.	31.07.2019	Video footage / CCTV / CD recording	
5.		Repair-bill / invoice / Excess Tax invoice	
6.		Rental-bill / invoice-and-agreement / receipts	
7.		Vehicle Entry Permit receipt / E-day license for off-peak vehicle	
8.		Towing fees / receipt (Singapore / Malaysia)	
9.		Client-sold-off-vehicle-and-produce-letter-from-LTA	
10.		Spare Part Ordering Form	
11.		Levy-at-Custom-/-receipts	
12.	19.08.2019	Survey invoice and surveyor's report	
13.	01.08.2019	60 Original / Copies of damage photographs	
14.		Enquire PARF / COE Rebate for Registered Vehicle	
15.		Enquire Transfer-fee	
16.		Certificate of Insurance / Motor Cover Note / New Policy Schedule / Registration Card / Grant / Road Tax	
17.	01.08.2019, 01.08.2019	Pre-repair Inspection Notices	
18.		Traffic-Police investigation-results	
19.		Estimated agreement between surveyor and repairer	
20.	22.08.2019	Tax invoices and search results from General Insurance Association of Singapore (GIA) and Traffic Police-search fees	
	Third Party's Documents		
21.	06.08.2019	GIA Statement /- Traffie-Police-report	
22.		Admission-Note	
23.	22.08.2019	LTA search /-receipt/tax-invoice	
24.		Malaysia Vehicles Searches / service	
25.		RCB / ACRA search	
26.		Enhanced Individual search / receipt	
27.		Property tax-search / receipt	
	Others (Apply only in chain collisions and/or any other documents)		
28.			

We have, on 1 August 2019, notified you of the accident and a pre-repair inspection of our client's motor vehicle was carried out by the appointed surveyors.

Subject to our client's instructions, please confirm in writing within 7 days hereof if you or your insured wish to inspect our client's vehicle or conduct a second re-inspection.

Please note that you or your insured should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you or your insured. In this event, you will be liable for any and all legal costs incurred.

Please also note that if your insured has a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter, which we will then forward to our client and/or the insurers for consideration on a without prejudice basis.

For avoidance of doubt, kindly note that this claim is made without prejudice to our client's personal injury claim.

Yours faithfully,

(Main Office)

Enc.

Cc client

Cc owner & driver - Leong Chung Wei Bernard

#### SINGAPORE ACCIDENT STATEMENT

# IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 01/08/2019 11:55
Date Of Accident 31/07/2019 08:30

Exact Location Of Accident BUANGKOK DRIVE TWDS UPPER SERANGOON RD

Country/State of Loss SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number SLT2636E

Insured/Policyholder

Name Of Registered Owner JCM RENTAL PTE. LTD.

Co Reg No 201711659M

 Email Address
 MERYL@RIDENOW.SG

 Mobile Phone No
 (LOCAL) +65-96611320

 Alternative Phone No
 OFFICE-96611320

Vehicle Particulars

Manufacturer HYUNDAI Model 130

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage THIRD PARTY

Fleet Policy NO

Policy Number 5109538495 (TP)

Cover Note Number

Driver

 Name of Driver
 LEEZHEN'AN

 NRIC No
 S8438264G

 Date Of Birth
 23/11/1984

 Occupation
 OUTDOOR

 Date Of Driving Pass
 12/01/2009

Driving Experience 10 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96611320

Fax Number

Contact Number

EMail Address NOEMAIL

Address

BLK 471A UPPER SERANGOON CRESCENT #18-380

Postcode

S531471

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

# DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SML6890R

Vehicle Make/Model/Colour

VOLKSWAGEN SHARAN

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

LEONG CHUNG WEI BERNARD

NRIC/Passport Number

S7444191B

Contact Number

97482320

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

BURNGKOK DR

A: SULGBOOR.

# DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling of the right lave and i	car try to cut into my lone
ad down from our rehales, exchange	4
claim under his insurance as it was his fo	Autt.
	\\ \tag{\tag{\tag{\tag{\tag{\tag{\tag{
CLARATION  Le declar (Interpressoing particulars are true in every respect.  (Ge.Res. In.)  MINESSO	385 Sin Ming Drive Singapore 575718 Tel: 6455 5356 (ARC) Fax: 6452 6621

Driver's Signature

Date & Time: 31/07/19

(If driver is not the policyholder)
Date & Time: 35/09/14

Scanned by CamScanner

Reporting Centre Personnel's Signature

Name:

NAIC/FIN No.:

### Accident Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Pullcyholder and/or the Authorised Oriver.
- Information provided must be as truthful and accurate as nossible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- G. The report will be forwarded by the insurers of the GIA flecords Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the ledgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of
  the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal information") and disclose and transfer such Personal information, to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - processing, handling and/or dealing with my claims including the settlement of the daims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me:
- (iv) administering my claims (including the molling of correspondence, statements, invoices, reports or notices to me,
  which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the
  external cover of envulupes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have intured vehicle(s) knowled in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclored by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile dalms history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that essist in evaluating, investigating, controlling or managing froud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: 31/07/19

NTA

加加油

Co.Rep.16

Oriver's Signature (if driver is not the policyholder) Date & Time: 31/07(10) IDAC SIN MING (VAC 385 Sin Ming Drive Singapore 575718 Tel: 6455 5358 (ARC) Fax: 6452 6621

Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

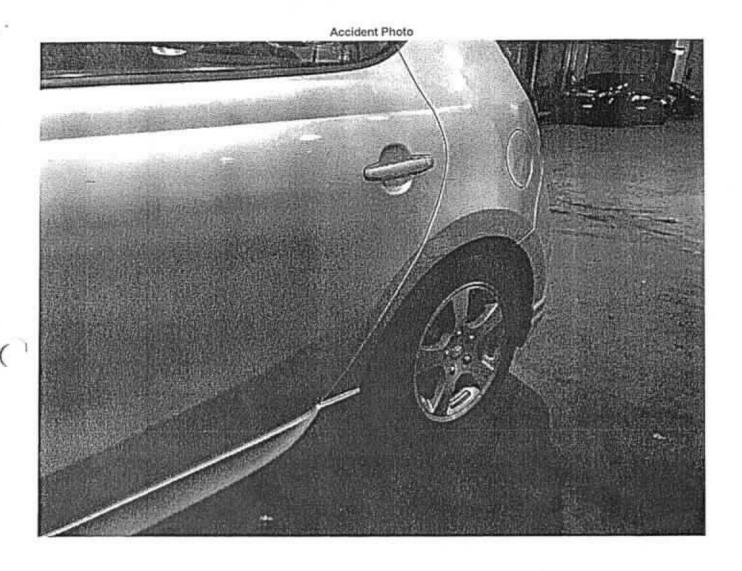
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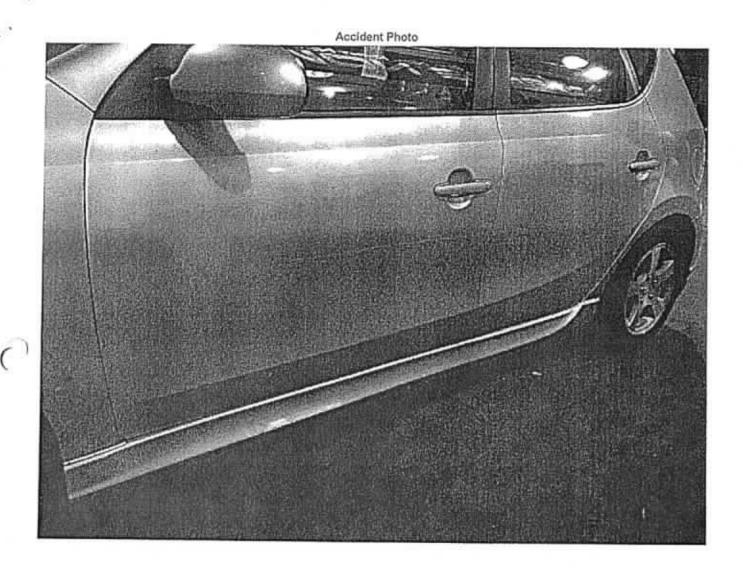




















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#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

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- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aroresaid.		
TO PURE LANG.	ACCIDENT STATEMENT	
Date Of Report	01/08/2019 11:55	
Date Of Accident	31/07/2019 08:30	
Exact Location Of Accident	BUANGKOK DRIVE TWDS UPPER SERANGOON RD	
Country/State of Loss	SINGAPORE	
THE PARTY OF THE PARTY OF	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLT2636E	
Insured/Policyholder		
Name Of Registered Owner	JCM RENTAL PTE. LTD.	
Country/State of Loss  Vehicle Registration Number  Insured/Policyholder	SINGAPORE  DETAILS OF OWN VEHICLE  SLT2636E	

Co Reg No 201711659M

 Email Address
 MERYL@RIDENOW.SG

 Mobile Phone No
 (LOCAL) +65-96611320

 Alternative Phone No
 OFFICE-96611320

Vehicle Particulars

Manufacturer HYUNDAI Model 130

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage THIRD PARTY

Fleet Policy NO

Policy Number 5109538495 (TP)

Cover Note Number

Driver

 Name of Driver
 LEEZHEN'AN

 NRIC No
 \$8438264G

 Date Of Birth
 23/11/1984

 Occupation
 OUTDOOR

 Date Of Driving Pass
 12/01/2009

Driving Experience 10 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96611320

Fax Number

Contact Number

EMail Address NOEMAIL

Address

BLK 471A UPPER SERANGOON CRESCENT #18-380

Postcode

S531471

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

#### Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by ambutance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

## **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

REFER TO ATTACHED SKETCH PLAN

### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SML6890R

Vehicle Make/Model/Colour

VOLKSWAGEN SHARAN

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

LEONG CHUNG WEI BERNARD

NRIC/Passport Number

S7444191B

Contact Number

97482320

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

# Accident Sketch Plan Pg. 1

SKETCH PLAN

BURNCIKOK DR	
<del>-</del> -	A: SILTAGGE B: SULGBOOR.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

night turn town	he upper surangem road, a co	d by hitting it. We both
	our rehiles, exchange for insurance as it was his flav	
		IDAC SIN NUNS (VIN
DECLARATION  I/We declare (EWA) response partie  (C. Ca. Reg. Rs.) m  2 (WITHEST) -	culars are true in every respect.	385 Sin Ming Drive Singapore 575718 Tel: 6455 5356 (ARC) Fax: 6452 6621
Policyholder's Signature Date & Time: 31/04/19	Oriver's Signature (if driver is not the policyholder) Oate & Time: 3x fore Jug.	Reporting Centra Personnel's Signature Name: HTIC/FIN No.:

Scanned by CamScanner

#### Accident Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Pullcyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repushate policy liability.
- 4. The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers lawyers/law lirms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (r) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any anquiries by me;
- . (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, sinclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/low firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed;
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyho

Date & Time: 31/04/19

Driver's Signature

(If driver is not the palicyholder) Date & Time: 31/07/19

IDAC SIN MING (VAC 385 Sin Ming Drive Singapore 575718 Tel: 6455 5358 (ARC)

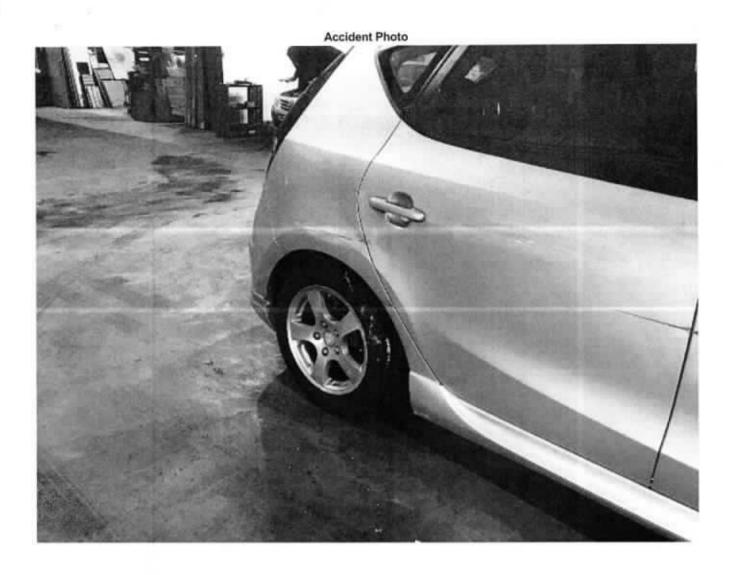
Fax: 6452 6621

Reporting Centra Personnel's Signature Marriet

NAIC/FIN No.:















## Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 06/08/2019 11:29

## SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Fax Number

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aloresaid.	
	ACCIDENT STATEMENT
Date Of Report	06/08/2019 10:57
Date Of Accident	31/07/2019 08:00
Exact Location Of Accident	BEFORE ENTRANCE TO KPE FROM BUANGKOK
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SML6890R
Insured/Policyholder	
Name Of Registered Owner	LEONG CHUNG WEI BERNARD
NRIC No	S7444191B
Email Address	BLEONGCW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97482320
Alternative Phone No	OFFICE-97482320
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	SHARAN-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29126726 AVW
Cover Note Number	
Driver	
Name of Driver	LEONG CHUNG WEI BERNARD
NRIC No	S7444191B
Date Of Birth	14/10/1974
Occupation	INDOOR
Date Of Driving Pass	31/10/1994
Driving Experience	24 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97482320

OFFICE 07/82320

APT BLK 538 HOUGANG STREET 52

#04-66 SINGAPORE

Postcode 530538

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR
Road Surface DRY

Other Information

Address

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by NO

ambulance?

Passenger 1

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

2

Number of Passengers (Including Driver)

duliber of Passerigers (including briver)

NAME:

: DENG YUYING

GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLT2636E

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

LEE ZHEN'AN

NRIC/Passport Number

Contact Number

96611320

Address

Postcode

Insurance Company Name

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GiA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could invoive disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

# Sketch Plan #2 Pg. 1

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

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	from Redeson	
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# DECLARATION

I/We declare the foregoing particulars are true in every respect.

Palicyholder's Signature Date & Time: Onver's Signature

(If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

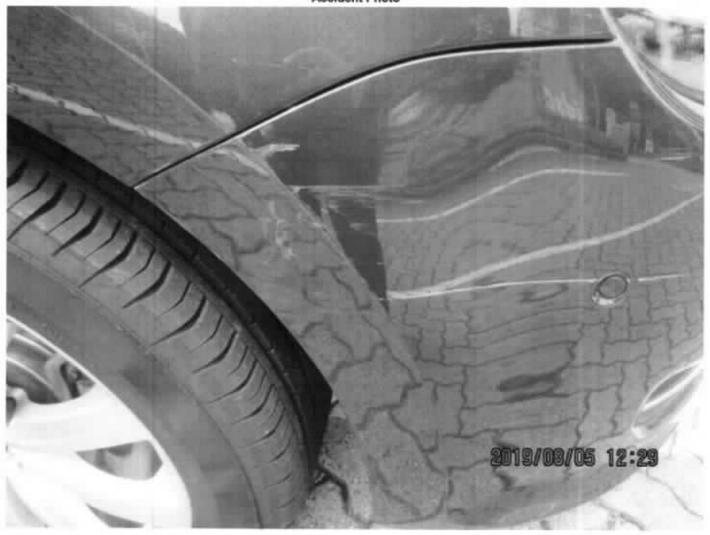






















# ...CLAIM SUBFOLDER...(Pending for Survey Report)

AIM SUB	FOLDER TRA	CKING	111-1111		F 00 10 10		Terroroman	Status	
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj S	Submitted	Ins Auth'ed	100 100 100 100 100 100 100 100 100 100	Curvan
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	Main		teference	Claim D	etalls	$\Box$	Documents		Show All
CLAIM SI	UBFOLDER DE	TAILS				[Created	by insurer]		
Insured:	LEONG C	HUNG WEI BER	WARD, ID: S744419	15					
Main Claimant:	JCM REN	TAL PTE. LTD.,	Co. Reg. No.: 2017	1659M					
Vehicle Re	SLT263	6E		Date	Loss	[117 Mont	9 00:00 - :59 hs and <b>2</b> Days Fro	m LTA Reg Date	(Man Yr)]
Claim Typ	e: TP / 601	778		Policy Note 1	Cover lo.:	29126726/ Coverage:	AVW 30/05/2019 - 29/0	05/2020	
Vehicle Re No. (Insured):	SML6890	R		Policy (Clain					
(Indured)				Exces					
Repairer:	JCM Rent	al Pte Ltd (HQ)	1 Bukit Batok Cresco	nt, #04-47 Wcega	Plaza,	658064 Buk	it Batok - Tel:		
Handling Insurer:			ore) Pte. Ltd. (HQ)						
Adjuster:	LKK Auto	Consultants Pt	e Ltd (HQ) - Tel: 62	56-3561 [Hand	ed by M	HOHD RASU	L] [Imm.Adv	vice due 06/0	8/2019]
Adj Asg. Remarks:	on WP. (N	tanual Assign), Li	ab: Dispute. Disagree ed to LKK via email o	on SJE. Assign: L	KK Auto	Consultant	s Pte Ltd. Contact:	Ms Meryl ng @	6734 3438
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Due Da		Type Tas	k Group Subje	t Handler	Assign	ned By	Completed On	Created C	n Don

#### Claim Documents

*SLT2636E (601778) [SML6890R] TP JCM RENTAL PTE. LTD. Jul 31 2019 12:00AM [LEONG CHUNG WEI BERNARD] JCM Rental Pte Ltd

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# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			0
Show Remarks To: Handling Insurer  Note: Bemarks are private unless you show it to other parties.			

# LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG19013632/R1CD3E2

Date:

22/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

29126726AVW

Claimant Vehicle No :

SLT2636E

Insured Vehicle No:

SML6890R

Date of Loss:

31/07/2019

Nature of Claim:

TP

Claim No: 601778

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLT2636E

Make & Model:

HYUNDAI 130 (FD), 1.6 DOHC (A)

Engine No: Chassis No:

Odometer:

G4FC9U747733

155885 km

KMHDC51DMAU218626

Reg. Date: Colour: 29/10/2009 (Man. Year: 2009) Grev

Engine Capacity:

1501 co

Market Value/New Car

1591 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES Yes Engine Modification:

No Pre

____

Front Tyre Size: Front Left Side: 185/65 R15 West Lake 5 mm Rear Tyre Size: Rear Left Side: 185/65 R15 West Lake 5 mm

Front Right Side:

West Lake 5 mm

Rear Right Side:

West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		5,707.68	0.00	5,707.68	100.00
Miscellaneous Items		0.00	0.00	0.00	
Labour		5,480.00	1,300.00	4,180.00	76.28
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Nett Amount (S\$)	11,187.68	1,300.00	9,887.68	88.38

INSPECTION

Date of Assignment:

05/08/2019

Date Inspected:

05/08/2019 Inspected At:

JCM Rental Pte Ltd (HQ)

1 Bukit Batok Crescent, #04-47

Wcega Plaza Singapore 658064

Estimated Period of Repair.

5.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Referen	ce	
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 22 Oct 2019)
Parts:	144	HYUNDAI I30 (FD) 1.6 DOHC (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:		no print-code for SLT2636E)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running particularly numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info	: Items/values r	not in reference catalogue are prefixed with an asterisk *.

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (SCRATCHED)	Not Consistent With The Impact	435.00 FL	
2	1		*FRONT BUMPER LH RETAINER (SERVICEABLE)	Not Consistent With The Impact	25.90 FL	
3	2		*FRONT LH FENDER (BENT)	Not Consistent With The Impact	559.00 FL	
4	1		*FRONT LH SHOCK ABSORBER (SERVICEABLE)	Not Consistent With The Impact	246.30 FL	·-FL
5	1		*FRONT LH KNUCKLE ARM (SERVICEABLE)	Not Consistent With The Impact	309.00 FL	·-FL
6	1		*FRONT LH KNUCKLE BEARING (SERVICEABLE)	Not Consistent With The Impact	135.90 FL	·-FL
7	1		*FRONT LH WHEEL HUB (SERVICEABLE)	Not Consistent With The Impact	167.90 FL	. *-FL
8	1		*STEERING RACK (NO DAMAGED)	Not Consistent With The Impact	872.90 FL	. *-FL
9	1		*CROSS MEMBER (NO DAMAGED)	Not Consistent With The Impact	1,920.00 Fi	*-FL
10	1		*FRONT LOWER ARM (SERVICEABLE)	Not Consistent With The Impact	301.60 FL	·-FL
11	1		*FRONT LOWER ARM BALL JOINT (SERVICEABLE)	Not Consistent With The Impact	92.40 FI	. *-FL
12	1		*FRONT LH ANTI ROLL BAR LINK (SERVICEABLE)	Not Consistent With The Impact	69.10 FI	. *-FL
13	1		*FRONT LH SPORT RIM (SCRATCHED)	Not Consistent With The Impact	400.00 F	s *-F8
14	1		*LH HEADLAMP (SCRATCHED)	Not Consistent With The Impact	606.20 FI	FL
15	1		*FRONT LH FENDER INNER SHIELD (SERVICEABLE)	Not Consistent With The Impact	56.50 FI	. *-FL
16	1		*SUPPORT PANEL (NO DAMAGED)	Not Consistent With The Impact	836.90 FI	FL
F=Fr	anchise	part. S=	SpcNett. L=ListItemDisc.	Sub Total (S\$)	7,034.60	0.00
			- List Item Discount on	L Items 20.00/20.00% (S\$)		0.00
				Total Parts (S\$	5,707.68	0.00
				Concept or the return feet of the real		7-57-1-55

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

CHECK WIRING SYSTEM CONDUCT WHEEL ALIGNMENT PANEL BEAT ON FRONT LH FENDER INNER PANEL,	New New	80.00 200.00	0.00
CONDUCT WHEEL ALIGNMENT	New		
		200.00	
PANEL REAT ON FRONT LH FENDER INNER PANEL.	144		60.00
NT LH DOOR AND REAR LH DOOR. TO R&R FRONT REAR BUMPER AND OTHERS ATTACHMENTS	New	2,500.00	400.00
RESPRAY ON FRONT BUMPER, FRONT LH DOOR, IR LH DOOR, REAR LH FENDER, REAR BUMPER AND IDENT AFFECTED AREA	New	2,000.00	800.00
T PROOFING	New	100.00	40.00
R&R FRONT LH UNDERCARRIAGE	New	600.00	0.00
Gross Labou	r Cost (S\$)	5,480.00	1,300.00
2	REAR BUMPER AND OTHERS ATTACHMENTS ESPRAY ON FRONT BUMPER, FRONT LH DOOR, R LH DOOR, REAR LH FENDER, REAR BUMPER AND IDENT AFFECTED AREA T PROOFING E&R FRONT LH UNDERCARRIAGE	REAR BUMPER AND OTHERS ATTACHMENTS ESPRAY ON FRONT BUMPER, FRONT LH DOOR, R LH DOOR, REAR LH FENDER, REAR BUMPER AND IDENT AFFECTED AREA T PROOFING New	REAR BUMPER AND OTHERS ATTACHMENTS ESPRAY ON FRONT BUMPER, FRONT LH DOOR, R LH DOOR, REAR LH FENDER, REAR BUMPER AND IDENT AFFECTED AREA T PROOFING  REAR FRONT LH UNDERCARRIAGE  New 600.00

< END OF ESTIMATES >