

22/03/2003

ASS. REC. BY:

REF:

CS/INC19013625/E9d301

Special Instruction:

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Annie Koh

of

INC

Date/Time: 2/8/19 @ 4:52pm

Estimated Cost:

Bill to:

OD - FP - WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

CB 7956A

Insured:

at Workshop m/s

Think One Auto

Tel: 91288488

of

No. 18 Defu Avenue 2

Policy No:

Claim No:

MT/1055073

Sum Insured:

Excess:

1BA 3000

Make of Veh:

D.O.A. 22/07/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

5/8/19 @

Person Contacted:

Michael

Vehicle IN/OUT

Date/Time	Action/Instruction
	1st initial / CB 7956A - X
07/8/19 @ 3:56pm	revert to Stew Choo by email.
08/8/19 @ 3:34pm	authorise repair by Stew Choo. (insturation given by NTUC (refer email)) capped \$28k
08/8/19 @ 4:04pm	inform Thinkon authorise repair, capped 28k.
	update owner on repair status & EX: \$3000

Steve

REF:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop m/s: _____
at: _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S

Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 2 days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: CB 7956A Yt Regn: 17/10/17
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Yutong ZK 6107HE C.C: 6690
Colour: Silver A/C Insured / Std / NI / NA
Sp. Reading: 79438 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: LZYTQTD 63H 1214685
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 11R22.5
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Chao Yang
Front: _____ Rear: _____
R/Bal. 5 mm R/Bal. 5 mm
L/Bal. 5 mm L/Bal. 5 mm
D.O.A. 22/7/19 D.O.I. 6/8/19 0228pm
Survey held at Think One Autore
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
Interior
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time: _____ Action / Instruction: PIC - Michael 97938472, Diagnostic check - Ah Wong 88583390
MV-110K 27/8/19 Finalize confirm \$26,800, 2 days (Michael)
cred to 2050, 21.0
RECEIVED 27 AUG 2019
27/8/2019

Date/Time, File Pass to? ☐ : Preli. Report
27/8/2019 ☐ : Final Report

Date/Time, File Return to? _____

2)

Report Format: AT 09

Lump Sum / I.B.C. (\$) 26800

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech Invs (\$)
☐ : Weekend (\$)

Survey Fee:

Transportation

) S + RS (\$)

) Printer

) Other

18x19=230
190+230
50
50
47
637

Nivitha (LKK Auto)

From: MTSurvey <MTSurvey@income.com.sg>
Sent: Friday, 2 August 2019 4:52 PM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto); Thomas Tay; michaelng@thinkone.com.sg
Cc: Tan Siew Choo
Subject: RE: CB7956A, OD claim no : MT/1055073
Attachments: 111111111.PDF

Dear LKK,

Pease assist to survey the said vehicle @ Think One Autocare, contact person – Michael / Thomas @ 91288488.

Kindly revert to our officer-in-charge for this case is Tan Siew Choo @ 64307882 after survey.

Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg



From: Tan Siew Choo
Sent: Friday, 2 August 2019 4:03 PM
To: Thomas Tay <tom68@thinkone.com.sg>; michaelng@thinkone.com.sg; MTSurvey <MTSurvey@income.com.sg>
Subject: RE: CB7956A, OD claim no : MT/1055073
Importance: High

Dear Think One Autocare,

Is your estimate ready to arrange for survey at mtsurvey@income.com.sg ?

Dear Mtsurvey – Pls assign LKK to survey this veh once the estimate is in.

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Marcus Chua (LKKAUTO)

From: michaelng@thinkone.com.sg
Sent: Friday, 2 August, 2019 4:40 PM
To: Marcus Chua (LKKAUTO)
Subject: FW: CB7956A, OD claim no : MT/1055073

Importance: High

MARCUS,

SEE ATTACH

THANK YOU

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Friday, 2 August, 2019 4:03 PM
To: Thomas Tay <tom68@thinkone.com.sg>; michaelng@thinkone.com.sg; MTSurvey <MTSurvey@income.com.sg>
Subject: RE: CB7956A, OD claim no : MT/1055073
Importance: High

Dear Think One Autocare,

Is your estimate ready to arrange for survey at mtsurvey@income.com.sg ?

Dear Mtsurvey – Pls assign LKK to survey this veh once the estimate is in.

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at income.com.sg/careers

in with you

From: Thomas Tay [<mailto:tom68@thinkone.com.sg>]
Sent: Tuesday, 30 July 2019 2:18 PM
To: Tan Siew Choo <siewchoo.tan@income.com.sg>
Subject: Re: CB7956A, OD claim no : MT/1055073

Hi Siew Choo

Noted

Thanks & Regards
Thomas Tay

On 29 Jul 2019, at 5:00 PM, Tan Siew Choo <siewchoo.tan@income.com.sg> wrote:

Dear Mr Thomas of Think-One AutoCare,

As per our conversation this afternoon.

Pls assist to collect veh from IDAC (VAC-Sin Ming)

Kindly assist to put up detailed estimate to arrange for survey personally at
mtsurvey@income.com.sg

Dear IDAC – Pls release veh to Think One AutoCare, owner has been informed accordingly.

Dear mtsurvey – Pls assist LKK to survey this bus at Think-One Autocare when their estimate is ready.

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



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in with you

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This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 7 August 2019 3:56 PM
To: 'Tan Siew Choo'
Cc: assignments; SUR
Subject: RE: CB7956A, OD claim no : MT/1055073
Attachments: CSINC19013625Eqd3.pdf

Dear Siew Choo,

Enclosed herewith preliminary advice of CB 7956A.
Repair cost economical.
We have not authorise repair.

According to our surveyor, there was no 'burnt' mark found at the time of his inspection.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 6 August 2019 11:34 AM
To: 'Tan Siew Choo' <siewchoo.tan@income.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: CB7956A, OD claim no : MT/1055073

Dear Siew Choo,

Noted with thanks.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Siew Choo
Sent: Tuesday, 6 August 2019 11:25 AM
To: 'michaelng@thinkone.com.sg' <michaelng@thinkone.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'michaelng@thinkone.com.sg' <michaelng@thinkone.com.sg>; 'Thomas Tay' <tom68@thinkone.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: CB7956A, OD claim no : MT/1055073

Dear LKK,

Pls assist with the survey at Think One.

Denise Tay (LKKAUTO)

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Thursday, 8 August 2019 3:34 PM
To: Shiau Chan (LKKAUTO)
Cc: assignments; SUR; Bryan Ang (LKKAUTO); Clarence Richard Anthony
Subject: CB7956A, OD claim no : MT/1055073
Attachments: CSINC19013625Eqd3.pdf; CB7956A-surveyor marking.pdf

Importance: High

Dear LKK,

Pls authorise repairs at Think One AutoCare as below :

1. Think One to proceed with the repairs.
2. And they must keep all damaged parts aside for visual inspection by LKK.
3. Think One must arrange the re-survey with LKK.
4. To inform Think One that we will be capping the repair cost at \$28K with LKK finalizing the cost with them.
5. OD excess of \$3,000/- is applicable.

Think One AutoCare to update owner on the repair status and the nos of repair days required.

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, 7 August 2019 3:56 PM
To: Tan Siew Choo <siewchoo.tan@income.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: CB7956A, OD claim no : MT/1055073

Dear Siew Choo,

Enclosed herewith preliminary advice of CB 7956A.
Repair cost economical.
We have not authorise repair.

According to our surveyor, there was no 'burnt' mark found at the time of his inspection.

Best Regards,

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 8 August 2019 4:04 PM
To: michaelng@thinkone.com.sg
Cc: SUR
Subject: CB7956A / NTUC / OD DOA: 22/07/2019

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **CB 7956A (Excess \$3000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Additional Notes from NTUC:

Must keep all damaged parts aside for visual inspection by LKK.

Must arrange the re-survey with LKK.

Will capping the repair cost at \$28K with LKK finalizing the cost.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 8 August 2019 4:06 PM
To: michaelng@thinkone.com.sg
Cc: SUR
Subject: RE: CB7956A / NTUC / OD DOA: 22/07/2019

Dear Michael,

One more to take note:

Update owner on the repair status and the nos of repair days required.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Thursday, 8 August 2019 4:04 PM
To: michaelng@thinkone.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: CB7956A / NTUC / OD DOA: 22/07/2019

Dear Sir,

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Will capping the repair cost at \$28K with LKK finalizing the cost.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: MT/1055073

Date: 07th August 2019

Our Ref: CS/INC19013625/Eqd3

The Motor Claims Department
NTUC INCOME INSURANCE CO-OPERATIVE LTD

Attn: Siew Choo

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. CB 7956A

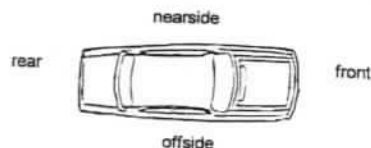
We thank you for the instruction on 02/08/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 06/08/2019 at the premises of M/s THINK ONE AUTO and have the following to report:-

Workshop Estimate Amount	: S\$ <u>28,850.00</u>
Revised Estimate Amount	: S\$ <u>-</u>
"Check" Items Amount	: S\$ <u>28,850.00</u>
Market Value	: S\$ <u>110,000.00</u>
LTA Reimbursement Value	: S\$ <u>0.00</u>
Nett Value	: S\$ <u>110,000.00</u>

Description of Damage:

The vehicle sustained damages at the interior.



Comments/ Present Status:

Damages consistent.

Repair cost economical.

We have not authorised the repairs.

Yours faithfully

STEVE CHEN
Automobile Assessor

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business
Owner ID: 265M

Vehicle Details

Vehicle No.: CB7956A
Vehicle to be Exported: No
Intended Deregistration Date: 06 Aug 2019
Vehicle Make: YUTONG
Vehicle Model: ZK6107HE AUTO
Primary Colour: Silver
Manufacturing Year: 2017
Engine No.: ISB67E525022236373
Chassis No.: LZYTBD63H1014685
Maximum Power Output: -
Open Market Value: \$111,837.00
Original Registration Date: 17 Oct 2017
First Registration Date: 17 Oct 2017
Transfer Count: 0
Actual ARF Paid: \$5,592.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Rebate Amount: \$0.00
Total Rebate Amount: \$0.00

The information contained herein is correct as at 06 Aug 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/07/2019 17:03
Date Of Accident	22/07/2019 15:30
Exact Location Of Accident	CARPARK IN SEMBAWANG
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	CB7956A
Insured/Policyholder	
Name Of Registered Owner	SWY TRANSPORT SERVICES
Co Reg No	52996265M
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98533428
Alternative Phone No	OFFICE-98533428

Vehicle Particulars

Manufacturer	YUTONG
Model	ZK6107H
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	BUS
------------------	-----

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5086024361-02
Cover Note Number	

Driver

Name of Driver	ANG CHUAN HENG
NRIC No	S1255985B
Date Of Birth	19/10/1956
Occupation	OUTDOOR
Date Of Driving Pass	18/11/1998
Driving Experience	20 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90473209
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 318 SEMBAWANG VISTA #08-223
Postcode	750318
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MY BUS WAS STRIKED BY LIGHTNING. THE INTERNAL COMPONENTS OF THE BUS WERE DAMAGED AND THE BUS COULD ONLY MOVE SLOWLY. (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

ONLY TRANSFER (IT) for complying with requirements under any regulations, laws or court orders.

888 French Road, Kitchen & Dining Area

807-103 Singapore 109446

POS: 999022601

RTF: 9050 3420 Fax: 0430 1111

Email: 8016444@vicom.com.sg

Policyholder's Signature

Date & Time:

25 JUL 2019

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

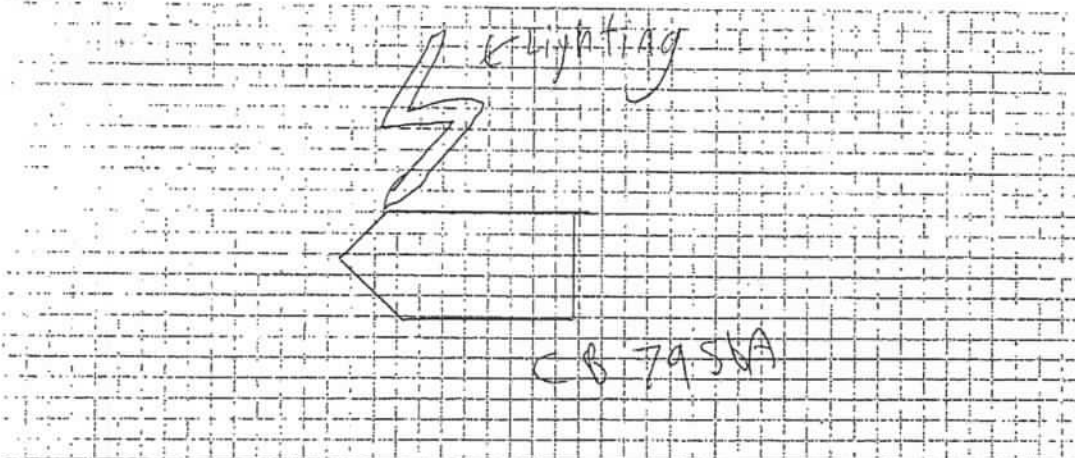
NR010001

NG WING KIN JAMES

admin.vac@vicom.com.sg



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer
Statement.

SWY TRANSPORT SERVICE

608 French Road, Hui Chien Complex

#01-103 Singapore 200808

I/we declare the foregoing particulars are true in every respect.

H/P: 9853 3428 Fax: 6483 2661

Email: swytpsvr@yahoo.com.sg

Policyholder's Signature

Date & Time:

25 JUL 2019

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: NG WING KIN JAMES

NRIC/FIN No.:

admin.vac@vicom.com.sg



Think One Auto Care Pte Ltd

Defu Servicing Centre : 18 Defu Avenue 2 Singapore 539522 Tel: 6844 3300

Kranji Servicing Centre: 60 Jalan Lam Huat Carros Centre #02-32 Singapore 737869 Tel: 6545 3300



SERVICE REPORT 维修报告

1024

Customer Details 客户资料

Company Name 公司名称: *SWY Transport*

Address 地址:

Contact Name 联系人:

Phone 联系号码: *98533428*

Driver Name 报修人姓名: *90473209*

Phone 报修人联系号码:

Vehicle Number 车牌号码: *UB 7956A*

Engine Number 引擎号码: *22236373*

Chassis Number VIN号码:

Mileage 里程: *77437 km*

Service Date 维修日期: *2019.7.22*

Complaint / Work Scope 投诉内容 / 维修范围

- 1 *① 车轴. ASR 归零、没有轮速、没有机油压力 没有水温*
- 2 *② 车轴. 轮速/油压不通.*
- 3
- 4
- 5 *ad bule bu*
- 6 *① 发动机 ECM 不输出信号.*
- 7 *② ABS 模块报 ASR 不输出信号.*
- 8 *③ 尾气泵输出错误.*
- 9 *④ 气压报警 更换损坏 更换.*
- 10

Correction / Job Performed 纠正 / 维修行动

- 1 *URA GPS Device uninstall done. 5/8/2019 *[Signature]**
- 2
- 3
- 4
- 5
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Comments / Suggestions 反馈 / 建议

- 1
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ZF Services

SERVICE REPORT

NO: SR 25293

Date	24/7/19	Date of Failure	
Name of Cust. (End User)	Swy Transport Services	Contact Person	
Dealer / Agent	Think one	Repair Location	Think one KJ.
Gearbox Model	6AT1200 B	Date in Service (Reg. Date)	
Spec. No.	4181-020-270	Ratio	
Serial No. (Port / STBD)	426109	Chassis No. / IMO (Marine)	LZYTBTD63H1014685
Boat Name		Engine Mfr. / Model	
License Plate	CB 7956A	Engine Rating	Kw / Hp Rpm
OEM / Boat Manufacturer		Mileage / Running Hours	79437 km
Type & Model of Veh. / Vsl	Yutong ZK6107 HE		

Date	Traveling Time			Working Time			Rates: Min. 3 Hrs @ S\$ _____ per Hr
	Start	End	Total (Hrs)	Start	End	Total (Hrs)	Subsequent hour to be charged accordingly at S\$ _____ per Hr.
							<input type="checkbox"/> Rates Applicable <input type="checkbox"/> Rates not Applicable
							Remarks: _____
	Total			Total			3

Nature of Complaint	Gear can't upshift
Fault Found	<p>Error in testman:</p> <ol style="list-style-type: none"> 1) Failure of CAN message ZBC2 - electronic engine controller 2 code 111, count-5 2) Failure of CAN message ZBC1 - electronic engine controller 2 code 110, count-5 3) Failure of CAN message ZBC3 - electronic engine controller 3 code 112, count-3 4) Gear not possible relative to driving signal from speed range selector code 187, count-2 5) speed signal (measured at the wheel) via CAN is missing (BAB) code 209, count-1 6) CAN-A (Veh-CAN) Bus off / Electric fault code 93, count-29
Rectification / Recommendation	<ol style="list-style-type: none"> ① check engine CAN-A found ok ② NO engine speed to T.BCU, T.BCU faulty need to replace.
Remarks	<p>Reg: 17/10/17. warranty expiry on 10/5/19</p> <p>KC-u Spec. Nos: 6070-003-010 S/Nos: 103088</p>

I/We certify that the above job is done to my/our satisfaction


Customer's Signature and Company Stamp


Attended By
ZF Asia Pacific Pte. Ltd.
11 Tuas Drive 1, Singapore 638678
Phone +65 64248787
Fax +65 64248759
www.zf.com/ap
Company Reg. No. 198702489N

WHITE - CUSTOMER COPY PINK - FINANCE COPY GREEN - SERVICE COPY

Think One Autocare Pte Ltd
No.18 Defu Avenue 2
Singapore 539522

CB7956A YUTONG ZK6107HE C/#LZYTBTD63H1014685

DATE 30/7/2019

No	Qty	PARTICULAR	AMOUNT S\$
1	1	AIR PRESSURE SENSOR ? / Short (Exhaust sensor)	750.00
2	1	ECU ABS UNIT ASSY ? (Gearbox ECU) Short	5,520.00
3	1	EST ECOLIFE ASSY ? (Engine ECU) Short	9,520.00
4	1	PUMP DOSER ? Short	3,550.00
5	1	MODULE ELECTRONIC CONTROL ? (ABS ECU) / Short	7,510.00
			<u>\$ 26,850.00</u>

25800 Net

LABOUR & MISCELLANEOUS:

AMOUNT S\$

1	Service EMC Calibration, Diagnosis system	1,200.00
2	To remove, replace the above items with all necessary components attachments	800.00
		<u>\$ 2,000.00</u>

1000

[Signature]
13/8/19

Steve (LKK)
8322 8813

OD - Not Authorise (Revert)
P/P

6/8/19, 3:00pm

Steven@lkkauto.com

Resay before spray
2 days

P- 25800
L- 1000
26800

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

28850



THINK ONE AUTOCARE PTE LTD

RCB : 201322501G GST : 201322501G
No 18 Defu Avenue 2, Singapore 539522
Tel: (65)6844 3300 Fax: (65)6842 4988
Email: enquiry_autocare@thinkone.com.sg

Bill To : NTUC INCOME INSURANCE CO-OPERATIVE LTD
Address : 1 MARITIME SQUARE
#10-01 HARBOURFRONT CENTRE
SINGAPORE 099253

Attn : KOH CHENG KIAT

Tel :

Fax :

HP :

Invoice Ref : JO201908-0316
Date : 23/08/2019
Vehicle Num : CB7956A
Make/Model : YUTONG ZK6107
Mileage(km) : 0.00
Staff ID : NSP
Remarks/Ref :

S/N	Description	Qty	Unit Price	Disc %	Amount S\$
1	COST OF REPAIR	1	26,800.00	0.00	26,800.00
2	BEING LESS EXCESS	1	-3,000.00	0.00	-3,000.00

E & O.E.

	SUB TOTAL	:	23,800.00
	GST 7%	:	1,666.00
1,666.00	TOTAL SGD	:	25,466.00

Think One Autocare Pte Ltd
18 Defu Lane Avenue 2
Singapore 539522
Tel: 6844 3300 Fax: 6842 4988

Customer's Signature / Co.Stamp

for Think One Autocare Pte Ltd.

DISCHARGE \ SATISFACTION VOUCHER

Claim no: _____

I / We SWY TRANSPORT SERVICES NRIC/ ROC 52996265M

hereby state that the repairs to vehicle no CB 7956A have been carried out to my/our entire satisfaction and I/We agree that the discharge to the account of **Think One Auto Care Pte Ltd**

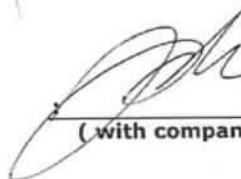
shall be in full discharge of all claims under policy no 5086024361-02

with regards to the damage to my/our vehicle as a result of accident which occurred on 22.7.2019 along / at CARPARK IN SEMBAWANG at around 15.30 hrs
(date) (time)

Vehicle Owner

Name SWY TRANSPORT SERVICES
NRIC 52996265M
Address BLK 808 #07-163
FRENCH ROAD
SINGAPORE 200808

Signature



(with company stamp if applicable)

SWY TRANSPORT SERVICES
808 French Road Kitchener Complex
#07-163 Singapore 200808
RCB: 52996265M
H/P: 9853 3428 Fax: 6483 2661
Email: swytpsvr@yahoo.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref : CS/INC19013625/Eqd3e2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date : 28-08-2019	
ATTN: TAN SIEW CHOO			Code : INC	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		CB 7956A	
Policy No. 5086024361-02	Coverage (\$)		0.00	
Claim No. MT/1055073	Excess (\$)		3,000.00	
Assign From ANNIE KOH	Assign Date		02/08/2019	
2. Vehicle Particulars & Condition				
Make & Model YUTONG ZK6107HE	c.c		6690	
Engine No. HIDDEN	Year of Reg.		2017	
Chassis No. LZYTBD63H1014685	Colour		SILVER	
Odometer 79438	Steering		IN ORDER	
Brakes IN ORDER	Modification		STANDARD ALLOY RIM	
General GOOD				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	11 R22.5	CHAO YANG	5 mm	
L/H Front Tyre	11 R22.5	CHAO YANG	5 mm	
R/H Rear Tyre	11 R22.5	CHAO YANG	5 mm	
L/H Rear Tyre	11 R22.5	CHAO YANG	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE INTERIOR.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date 22/07/2019	Inspection Date		06/08/2019	
Survey held at	THINK ONE AUTOCARE PTE LTD NO.18 DEFU AVENUE 2 SINGAPORE 539522			
5a. Remarks				
A)THE MARKET VALUE IS S\$110,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. CB 7956A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	AIR PRESSURE SENSOR (SN)	SHORTED	750.00	750.00
1	ECU ABS UNIT ASSY (SN)	SHORTED	5,520.00	5,300.00
1	EST ECOLIFE ASSY (SN)	SHORTED	9,520.00	9,000.00
1	PUMP DOSER (SN)	SHORTED	3,550.00	3,550.00
1	MODULE ELECTRONIC CONTROL (SN)	SHORTED	7,510.00	7,200.00
			26,850.00	25,800.00
LABOUR				
	SERVICE EMC CARLIBRATION, DIAGNOSIS SYSTEM.		1,200.00	500.00
	TO REMOVE, REPLACE THE ABOVE ITEMS WITH ALL NECESSARY COMPONENTS SATTACHMENTS.		800.00	500.00
			2,000.00	1,000.00
GRAND TOTAL			28,850.00	26,800.00

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			26,800.00
LESS EXCESS			-3,000.00
NETT LIABILITY			23,800.00

Report Ref No. CS/INC19013625/Eqd3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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