

22/03/2003

ASS. REC. BY:

REF:

CS/MSQ19013624/Ad307

Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person):

Crystal Lee

of

MSCU

Date/Time:

5/8/19 @ 9.09am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLQ 2560E

Insured:

GPA 9861 X

At Workshop m/s

MC solution

Tel:

6744 4165

of

23 Kaki Bukit Ave 4

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

1/8/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:38am 5/8/19

Person Contacted:

Ms. Hong

Vehicle IN/OUT

Date/Time

Action/Instruction

Johny L

SLQ 2560E - NA / QBE 19013558 / 13

D.O.A. 1/8/2019

GPA 9861X - NA / QBE 19013558 / 13

D.O.A. 1/8/2019

GB@ 14:24pm - sent

menimen

to Joynn pending estimate.

Motion

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT  
 Person Contacted: \_\_\_\_\_

Veh No: SLQ2560F Yr Regn: 2017, June  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: Volkswagen Golf c.c. 1395  
 Colour: Red A/C: Insured / Std / NI / NA  
 Sp. Reading: 24297 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_

C/No: WVWZZZ4424W116491

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / 3 Rim / STD A/Rim or

Tyre Size: F: 225/45R17

R: 225/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 05/08/19

Survey held at MG Solution

Des. of Damages: Frt / Rear / O/S / NIS / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP MS16.

lump sum \$7200. (Red: 10296.33; 58%)  
6 days.

MV:

PV: refinalise \$6000- (Red: 11496.33; 65%)

Nett:

RECEIVED 19 AUG 2019

16/8/2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 16/8 Typist

2)

3)

4)

5)

6)

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

200

11

211

## Nivitha (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Monday, 5 August 2019 9:09 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui; Nabilah Rasol; Helene Phua  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** SLQ2560E ( PRE-INSPECTION) ; YOUR REF GBA9861X.pdf

### SLQ2560E - (PRE-INSPECTION); YOUR REF: GBA9861X (MSIG)- DOA: 01/08/2019

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Winnie Chua

**Sent:** Friday, 2 August, 2019 5:57 PM

**To:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**Cc:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>; Crystal Lee <[crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)>; Ong Zi Hui <[zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)>

**Subject:** FW: SLQ2560E - (PRE-INSPECTION); YOUR REF: GBA9861X (MSIG)- DOA: 01/08/2019 (Manual assign)

Hi,

Thank you for your selection.

We will proceed to appoint/assign Formteam Consultancy Pte Ltd – Gary Soon via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

**Winnie Chua**

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msigg-asia.com](mailto:pingping_chua@sg.msigg-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msigg.com.sg](http://msigg.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** MG Solution [<mailto:mg3solution@gmail.com>]

**Sent:** Friday, August 02, 2019 12:47 PM

**To:** Claims <[claims@sg.msigg-asia.com](mailto:claims@sg.msigg-asia.com)>

**Subject:** SLQ2560E - (PRE-INSPECTION); YOUR REF: GBA9861X- DOA: 01/08/2019

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

1) Formteam Consultancy Pte Ltd - GARY SOON

Thank You.

Best Regards,

Ms Hong

**MG SOLUTION PTE LTD**

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel: 6744 4165

Fax : 6744 4604

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CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

## View Sent Message

This mail is associated with :

**\*SLQ2560E**  
**[GBA9681X]**  
TP  
KARPAGAM JYAH RAMAN  
Aug 1 2019 12:00AM  
[K & B NONYA KUEH MANUFACTURE PTE LTD]  
MG Solution Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 06/08/2019 14:24 PM.  
**To** jowyn\_tan@sg.msg-asia.com  
**Subject** SLQ2560E [GBA9681X]

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLQ 2560E on 05/08/2019  
We are pending estimate from repairer.

Best Regards,  
**Denise Tay** | Case Handler  
**LKK Auto Consultants Pte Ltd**

### DOCUMENTS SUMMARY

There are no documents.

**MG SOLUTION PTE LTD**  
23 Kaki Bukit Ave 4 (South Wing) #02-03B  
Vicom Inspection Centre, Singapore 415933  
Tel: 6243 1373 Fax: 6243 1376  
Co. Reg. No.: 201427944N

Date : 21/8/19

\* Vehicle In

To : MG Insurance (Singapore) Pte Ltd  
Tel : 6827 7888  
Fax : 6225 7402  
Email : claims @ sg - mg - asia . com

By Fax & Email

Attn: Motor Claims Department

Dear Sir,

Re: Accident involving motor vehicle Nos. SL6 2560E and GBA 9861X along  
Jurong East Ave 1 towards Jurong town at 01/08/2019  
before Jurong East ESSO Petrol Station.

We are instructed by Karpagan Jyah Roman (Name of Claimant) to notify  
you of a road traffic accident on the above mentioned. A copy of the Singapore Accident  
Statement / Traffic Police Report filed is enclosed.

As a result of the accident, our client's / customer's vehicle has been damaged. Before our client  
/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your  
receipt of this notice whether you or your insurer would like to conduct a Pre- Repair Survey of  
the vehicle. If we do not receive any reply from you within the stipulated timeline, our client / we  
shall proceed to repair the vehicle without further reference to you.

Thank you.

Yours faithfully,



MS. HENG YCKE HONG  
HP: 9188 6931

**FOR SURVEYOR**

Please initial here after completion of pre-repair  
inspection. Thank you.

Appointed Surveyor: \_\_\_\_\_  
(Name & Signature)

Date & Time of Inspection: \_\_\_\_\_

\*CAN I CHECK THIS CASE LIABILITY?\*

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/08/2019 11:31
Date Of Accident	01/08/2019 07:25
Exact Location Of Accident	JURONG EAST AVE 1 TWDS JURONG TOWN HALL
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ2560E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	KARPAGAM JYAH RAMAN
NRIC No	S7832141E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94896431
Alternative Phone No	OTHERS-94896431

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	QBE INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	08-VX020616-MVA
Cover Note Number	

### Driver

Name of Driver	KARPAGAM JYAH RAMAN
NRIC No	S7832141E
Date Of Birth	24/10/1978
Occupation	INDOOR
Date Of Driving Pass	19/07/2004
Driving Experience	15 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-94896431
Fax Number	
Contact Number	OTHERS-94896431
EEmail Address	NOEMAIL



Address	BLK 307C ANG MO KIO AVE 1 #20-453
Postcode	563307
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : SIDDARTH GENDER: : MALE
Passenger 2	NAME: : GAUTHAM GENDER: : MALE
Passenger 3	NAME: : KAMALAM GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBA9681X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

# Accident Sketch Plan

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report promptly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be truthful and accurate as possible. Any willful misrepresentation or supplying of material facts may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy (s) by either party and the relevant companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurer of the 1st Recorded Management Company (RMC), the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the Insurers, you hereby consent the Insurers to make the contents of the report being made available to relevant parties.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) assessing, handling or dealing with my claim/claim/claims of the claimant and any necessary investigation relating to the claim;
- (ii) investigating the accident and/or my claim;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) enabling my agents, workshop, claim handlers, etc. to administer and/or dealing with my claims (to achieve the purpose(s)).
- (b) A third party (or parties) not involved in the accident and the relevant government agency/authority, may/are permitted to collect, use, disclose and/or process my Personal Information for the purpose(s) of handling my claim/claims.
- (c) My insurer, my workshop and the relevant government agency/authority may/are permitted to collect, use, disclose and/or process my Personal Information for the purpose(s) of handling my claim/claims.
- (d) My insurer, my workshop and the relevant government agency/authority may/are permitted to collect, use, disclose and/or process my Personal Information for the purpose(s) of handling my claim/claims.
- (e) My insurer, my workshop and the relevant government agency/authority may/are permitted to collect, use, disclose and/or process my Personal Information for the purpose(s) of handling my claim/claims.
- (f) I consent to my insurer, my workshop and the relevant government agency/authority to collect, use, disclose and/or process my Personal Information for the purpose(s) of handling my claim/claims.
- (g) I consent to my insurer, my workshop and the relevant government agency/authority to collect, use, disclose and/or process my Personal Information for the purpose(s) of handling my claim/claims.
- (h) I consent to my insurer, my workshop and the relevant government agency/authority to collect, use, disclose and/or process my Personal Information for the purpose(s) of handling my claim/claims.
- (i) for complying with requirements under any regulations, laws or court orders.

Driver's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

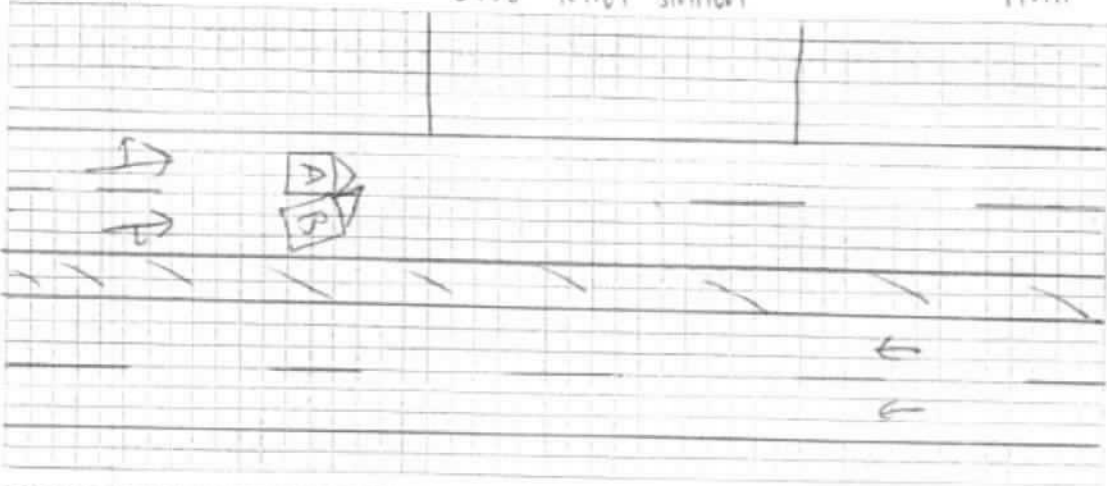
Report of Damage Personnel's Signature  
Name  
NRIC/FIN No.

# Individual Statement

Jurong East Ave 1 towards  
Jurong Town Hall

Esso Petrol Station

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 01/08/2019 at about 0725 hours at along Jurong East Ave 1 towards Jurong Town Hall before Jurong East Esso Petrol Station. I was travelling on the extreme left lane and suddenly, a vehicle (B) from my right lane cut across into my lane without checking my blindspot and collided with my right portion of my vehicle (A) causing damages to my vehicle. I have 3 passengers inside my vehicle.

(A) SLQ2560E

(B) GBA9681X

Note: Please note that your insurer may have 14 days time frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check your policy for more information.

## DECLARATION

I/We declare the foregoing particulars are true to the best of my/our knowledge.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/ID No.:

slym 02/08/19

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email : mg3solution@gmail.com

TO	: MSIG	DATE	: 02/08/2019
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SLQ2560E		
MODEL	: VOLKSWAGEN GOLF		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 01-08-2019
		TIME	: 07:25 HRS
THIRD PARTY REQUESTOR / CONTACT		:	JACK LI

## CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT SIDE MIRROR ASSY RH <i>crash d.</i>	1	\$ 830.50	\$ 830.50
2	FRONT BUMPER <i>Repl</i>	1	\$ 1,355.40	\$ 1,355.40
3	FRONT BUMPER SIDE RETAINER RH <i>new</i>	1	\$ 90.00	\$ 90.00
4	FRONT FENDER RH <i>Dented</i>	1	\$ 722.50	\$ 722.50
5	FRONT FENDER INNER COWLING RH <i>new</i>	1	\$ 166.90	\$ 166.90
6	FRONT KNUCKLE RH	1	\$ 655.00	\$ 655.00
7	FRONT WHEEL HUB WITH BEARING RH	1	\$ 380.00	\$ 380.00
8	FRONT LOWER ARM RH	1	\$ 488.30	\$ 488.30
9	FRONT SHOCK ABSORBER RH	1	\$ 420.00	\$ 420.00
10	HEADLAMP RH <i>lt</i>	1	\$ 2,558.60	\$ 2,558.60
11	HEADLAMP LOWER BRACKET RH <i>new</i>	1	\$ 92.50	\$ 92.50
12	FRONT DOOR RH <i>Dented</i>	1	\$ 1,988.50	\$ 1,988.50
13	FRONT DOOR HINGE <i>new</i>	2	\$ 98.50	\$ 197.00
14	FRONT DOOR CHECKER <i>new</i>	1	\$ 280.00	\$ 280.00
15	FRONT DOOR POWER WINDOW REGULATION <i>new</i>	1	\$ 430.00	\$ 430.00
16	FRONT DOOR POWER WINDOW MOTOR <i>new</i>	1	\$ 630.00	\$ 630.00
17	REAR DOOR RH <i>Dented Repl</i>	1	\$ 1,988.50	\$ 1,988.50

TOTAL PRICE \$ 13,273.70

5518

LESS 10%

\$ 1,327.37

4966.20

SUB TOTAL PRICE

\$ 11,946.33

## SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIPS (SET) <i>Nec</i>	1	\$ 30.00	\$ 30.00
2	FRONT FENDER INNER COWLING CLIPS (SET) <i>Nec</i>	1	\$ 30.00	\$ 30.00
3	FRONT WHEEL TYRE RH <i>Nec Nec</i>	1	\$ 350.00	\$ 350.00
4	FRONT WHEEL RIM RH <i>65</i>	1	\$ 850.00	\$ 850.00

680

TOTAL

\$ 1,260.00

## CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 1,400.00	800.	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,400.00	850.	
3	WIRING CHECK	\$ 250.00	30.	
4	TUFF COAT	\$ 250.00	X.	
5	REFOCUS HEADLAMP BEAM	\$ 150.00	20X.	
6	REMOVE AND REFIX FRONT UNDERCARRIAGE	\$ 280.00	X	
7	FOUR WHEEL ALIGNMENT	\$ 100.00	80.	
8	TO REMOVE AND REFIX FRONT & REAR DOOR MECHANISH	\$ 280.00	80. 160.	
9	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 180.00	X	

1840

TOTAL

\$4,290.00

## ESTIMATE REPORT

TOTAL PARTS COST : \$ 13,206.33  
 TOTAL LABOUR COST : \$ 4,290.00  
 TOTAL REPAIR COST : \$ 17,496.33

Adrian Lj total 7486.20  
 n/s 05/08/19. H/S 61c.

06 Days.

## APPROVED DETAILS

EXCESS :  
 NO. OF WORKING DAYS :  
 RE-SURVEY :  
 PART BY PART OR LUMP SUM :  
 DATE & TIME OF SURVEY :  
 SURVEYED BY :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

CONTACT NUMBER :

FAX NUMBER :

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Aug 2019 09:43		05 Aug 2019 10:57 <a href="#">Edit Adj Rpt</a>	<b>S\$6,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>




































  

















Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>K &amp; B NONYA KUEH MANUFACTURE PTE LTD</b> , Co. Reg. No.: 200910081C								
Main Claimant:	<b>KARPAGAM JYAH RAMAN</b> , ID: S7832141E								
Vehicle Reg. No.:	<b>SLQ2560E</b>	Date of Loss:	01/08/2019 07:00 - :59 [25 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 601957</b>	Policy/Cover Note No.:	A29122929MKC (TP, Fire & Theft) Coverage: 30/04/2019 - 29/04/2020						
Vehicle Reg. No. (Insured):	<b>GBA9681X</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>MG Solution Pte Ltd (HQ)</b> 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jowyn Tay Mei Ling</b> - 6643 1307]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Imm.Advice due 06/08/2019]								
Adj Asg. Remarks:	on WP. Liab: Dispute. Agree on SJE. Assign: Gary Soon from FormTeam Consultancy Pte Ltd. Contact: Ms Hong @ 6744 4165. Manual assigned to LKK via email on 05/08/19.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SLQ2560E (601957)  
[GBA9681X]  
TP  
KARPAGAM JYAH RAMAN  
Aug 1 2019 7:00AM  
[K & B NONYA KUEH MANUFACTURE PTE LTD]  
MG Solution Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	15/08/19 17:03	General View		Load JPG	<input checked="" type="checkbox"/>					
2	15/08/19 17:03	General View		Load JPG	<input checked="" type="checkbox"/>					
3	15/08/19 17:03	General View		Load JPG	<input checked="" type="checkbox"/>					
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5	15/08/19 17:03	General View		Load JPG	<input checked="" type="checkbox"/>					
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35	15/08/19 17:03	General View		Load JPG	<input checked="" type="checkbox"/>					
36	15/08/19 17:03	General View		Load JPG	<input checked="" type="checkbox"/>					
37	15/08/19 17:03	General View		Load JPG	<input checked="" type="checkbox"/>					

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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44	15/08/19 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	15/08/19 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	15/08/19 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	15/08/19 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	15/08/19 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	15/08/19 17:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	05/08/19 09:44	OI GIA	 Load PDF	
2	05/08/19 09:44	PRI	 Load PDF	
3	05/08/19 10:07	Agree on SJE	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	05/08/19 10:55	Survey Request - Manual Assigned	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19013624/AGTD3E2

Date: 05/09/2019

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A29122929MKC

**Claimant Vehicle No :** SLQ2560E

**Insured Vehicle No :** GBA9681X

Date of Loss: 01/08/2019

Nature of Claim: TP

Claim No: 601957

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ2560E**

Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A)

Engine No: CZC160092

Reg. Date: 30/06/2017 (Man. Year: 2016)

Chassis No: WWWZZZAUZHW116491

Colour: Red

Odometer: 24297 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (\$\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/45 R17

Rear Tyre Size: 225/45 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,206.33	5,646.20	7,560.13	57.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,290.00	1,840.00	2,450.00	57.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>17,496.33</b>	<b>7,486.20</b>	<b>10,010.13</b>	<b>57.21</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>6,000.00</b>		
<b>(\$\$)</b>	17,496.33	6,000.00	11,496.33	65.71
<b>+ GST 7.00/7.00% (\$\$)</b>	1,224.74	420.00	804.74	65.71
<b>Nett Amount (\$\$)</b>	<b>18,721.07</b>	<b>6,420.00</b>	<b>12,301.07</b>	<b>65.71</b>

### INSPECTION

Date of Assignment: 05/08/2019

Date Inspected: 05/08/2019 Inspected At:

MG Solution Pte Ltd (HQ)  
23 Kaki Bukit Avenue 4 #02-03B, VICOM  
Inspection Centre  
Singapore 415933

Estimated Period of Repair: 6.0 days

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**Adjuster:** XING GUO QIANG**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 05 Sep 2019)
<b>Parts:</b>	144	VOLKSWAGEN GOLF 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLQ2560E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT SIDE MIRROR ASSY RH	Cracked	830.50 FL	*830.50 FL
2	1		*FRONT BUMPER	Repair	1,355.40 FL	*- FL
3	1		*FRONT BUMPER SIDE RETAINER RH	Not Necessary	90.00 FL	*- FL
4	1		*FRONT FENDER RH	Dented	722.50 FL	*722.50 FL
5	1		*FRONT FENDER INNER COWLING RH	Not Necessary	166.90 FL	*- FL
6	1		*FRONT KNUCKLE RH	Not Necessary	655.00 FL	*- FL
7	1		*FRONT WHEEL HUB WITH BEARING RH	Not Necessary	380.00 FL	*- FL
8	1		*FRONT LOWER ARM RH	Not Necessary	488.30 FL	*- FL
9	1		*FRONT SHOCK ABSORBER RH	Not Necessary	420.00 FL	*- FL
10	1		*HEADLAMP RH	Cut	2,558.60 FL	*1,955.00 FL
11	1		*HEADLAMP LOWER BRACKET RH	Not Necessary	92.50 FL	*- FL
12	1		*FRONT DOOR RH	Dented	1,988.50 FL	*1,580.00 FL
13	2		*FRONT DOOR HINGE	Not Necessary	197.00 FL	*- FL
14	1		*FRONT DOOR CHECKER	Not Necessary	280.00 FL	*- FL
15	1		*FRONT DOOR POWER WINDOW REGULATION	Damaged	430.00 FL	*430.00 FL
16	1		*FRONT DOOR POWER WINDOW MOTOR	Not Necessary	630.00 FL	*- FL
17	1		*REAR DOOR RH	Repair	1,988.50 FL	*- FL
18	1		*SET FRONT BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
19	1		*SET FRONT FENDER INNER COWLING CLIPS	Not Necessary	30.00 FS	*- FS
20	1		*FRONT WHEEL TYRE RH	Not Necessary	350.00 FS	*- FS
21	1		*FRONT WHEEL RIM RH	Cut	850.00 FS	*650.00 FS
					<b>Sub Total (\$\$)</b>	<b>14,533.70      6,198.00</b>
					<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>1,327.37      551.80</b>
					<b>Total Parts (\$\$)</b>	<b>13,206.33      5,646.20</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING, REMOVING AND REPLACING PARTS	New	1,400.00	800.00
2	WIRING CHECK	New	250.00	30.00
3	TUFF COAT	New	250.00	0.00
4	REFOCUS HEADLAMP BEAM	New	150.00	0.00
5	REMOVE AND REFIX FRONT UNDERCARRIAGE	New	280.00	0.00
6	FOUR WHEEL ALIGNMENT	New	100.00	80.00
7	TO REMOVE AND REFIX FRONT & REAR DOOR MECHANISH	New	280.00	80.00
8	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT / CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC	New	180.00	0.00
9	SPRAY PAINTING TO AFFECTED AREA	New	1,400.00	850.00
<b>Gross Labour Cost (S\$)</b>			<b>4,290.00</b>	<b>1,840.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >