

NATIONAL Assessment Centre Services

[wef 1 Jan 05] **MNA1910181**

Date In: 2/8/14-13:32	Job description	Date & Time Completed	Done by:
Ref No: NA/14C901365/44	SAS e-filing		
Veh No: 21C9554	E-mail (within 3hrs, AIC 2hrs)		
D.O.A: 2/8/14-12:05	i-Motor Claim Form	M711055326-001	3/8/14 15:07
☒ OD / TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: () Tel: () Fax: ()

TP Particulars:	Veh No:	INC () / Non-INC ()
Owner / Driver: ()	Tel: ()	
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: () Date: () Time: ()		
Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%; P: 21-79% P: 80-100%]		
Year of Registration: () Warranty: YES () / NO ()		
Excess: (\$) Loading: \$1,000 () / \$2,000 ()		

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA190590V	Invoice Preparation Checklist	Am't (\$) 1st Bill	Am't (\$) Add Bill
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);		
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$80)		
Contact No:	3) TF: Towing Fee \$40/\$45		
Damaged Portion:	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	ON*		
	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
	TP (N11): TP (Non INC) against INC \$20		
	9) N12: Idac Mobile 30		
QC Checked by (Engr-In-Charge):	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	
Auditors' Comments:-			
Lat 1:			
Lat 2/3:			

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	03/08/2019 13:37
Date Of Accident	03/08/2019 12:05
Exact Location Of Accident	ALONG SULTAN GATE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLK9552P
Insured/Policyholder	
Name Of Registered Owner	ONG SIEW BENG
NRIC No	S1248013Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-94575212
Alternative Phone No	OFFICE-94575212
Vehicle Particulars	
Manufacturer	FORD
Model	FOCUS 1.6 TREND 4-DOOR C346
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5107369992
Cover Note Number	
Driver	
Name of Driver	ONG SIEW BENG
NRIC No	S1248013Z
Date Of Birth	19/08/1957
Occupation	INDOOR
Date Of Driving Pass	26/10/1979
Driving Experience	39 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94575212
Fax Number	
Contact Number	OFFICE-94575212
Email Address	NOEMAIL

Address	BLK 5 BEDOK SOUTH AVENUE 2 #10-362
Postcode	460005
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON STATED DATE AND TIME, AS I APPROACHED THE JUNCTION TWDS SULTAN GATE, I TURN ON MY VEHICLE INDICATOR LIGHT AND CHECK MY BLINDSPOT FOR INCOMING VEHICLES ALONG THE MAIN RD BEFORE I CAN PROCEED. AS WHERE THERE WAS NO ONCOMING VEHICLES ALONG THE MAIN RD, I PROCEED TO MAKE A RIGHT TURN TWDS SULTAN GATE. SUDDENLY I FELT AN IMPACT OF MY VEHICLE LEFT PORTION AND REALIZED THAT VEHICLE B HIT ONTO MY VEHICLE FRONT LEFT PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKL4800M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	AZLAN BIN NAN
NRIC/Passport Number	S6826094I
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

1

SKETCH PLAN

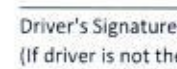
IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

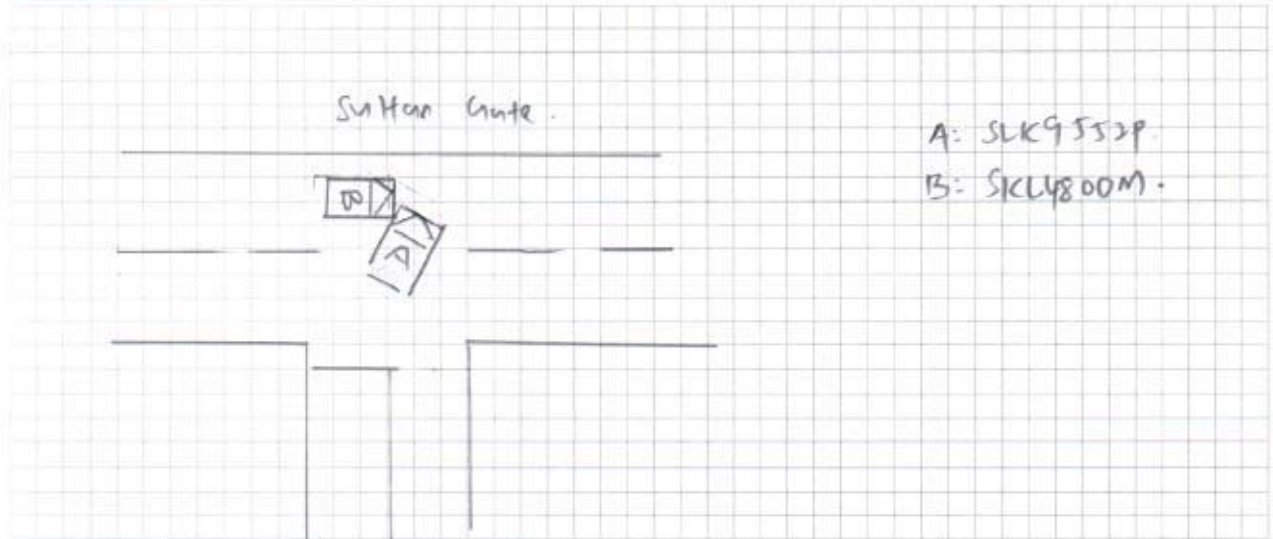
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1248013Z



ONG SIEW BENG
王秀明
CHINESE
Date of Birth: 19-08-1957
Country of Birth: SINGAPORE

For LKK/NAC Use Only

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S1248013Z
Name: ONG SIEW BENG
Birth Date: 19 Aug 1957
Issue Date: 30 Jun 2003




1069918



NRIC No: S1248013Z



Blood Group: O+ Date of issue: 06-07-1993

APT BLK 5 BEDOK SOUTH AVENUE 2 #10-362
SINGAPORE 460005
NRIC No: S1248013Z Date: 10-06-2003 No: 4728632

For LKK/NAC Use Only

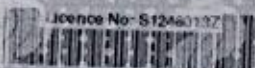
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: 26 Oct 1973

NP 4284

Licence No: S1248013Z



eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	03/08/2019 12:05							
Vehicle No. (For Motor)	SLK9552P	Certificate Number								
Search										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5107369992		ONG SIEW BENG	S1248013Z	GPC	drive CLASSIC	SLK9552P	SLK9552P	28/02/2019	27/02/2020
Continue										

 Policy Information

Policy No.	5107369992	Policyholder Name	ONG SIEW BENG	Policyholder NRIC	S1248013Z
Certificate No.					
Address	BLK 5 #10-362 BEDOK SOUTH AVENUE 2 SINGAPORE 460005				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	01/02/2019	Effective Date	28/02/2019 00:00	Expiry Date	27/02/2020 23:59
Excess Type	Per Accident	All Claims Excess			
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0	Young/Inexperience Driver Excess	
Agent	DBS BANK LIMITED	Agent Tel.	67881122	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

 Policyholder Mailing Address

Address 1	BLK 5 #10-362	Address 2	BEDOK SOUTH AVENUE 2	Address 3	SINGAPORE 460005
Address 4		Address Type	Singapore address	Post Code	460005
Unit No.		Related Policy Number	5107369992		

 Insured Object: SLK9552P

 Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
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Continue

Cancel

Claim Handling

Exit

Accident HT/1056306

Policy No.	5107369992	Vehicle No.	SLK9552P	GST Registration No.	
Certificate No.					
Policyholder Name	ONG SIEW BENG	Cover Type	drive CLASSIC	Policyholder NRIC	S1248013Z
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)	0	Loading	0
Contact No.(Mobile)	94575212	Special Remark		Contact No.(Home)	0
Email Address		TCA	☒ No ☐ Yes	eCode	
KFK	☒ No ☐ Yes	NCD Entitlement(%)	30	eCode Reason	
NCD Protection	No			Private Hire	No
Accident Details					
Report Date	03/08/2019 15:05	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Major Minor Road
Date of Accident	03/08/2019	Time of Accident hh:mm	12:05	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	ALONG SULTAN GATE				
Total Excess Applicable					
Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	0.00	YIED TP Excess	0.00	Driver is Covered?	Covered
Additional Excess	0				
Total OD Excess Applicable	600.00	Total TP Excess Applicable	0.00		
Benefits					
GST Registered Information					
GST Registered	No	GST Registration Date			
GST Registration No.		GST Status Verified	Yes		
Modification History					
Policyholder Mailing Address					
Address 1	BLK 5 #10-362	Address 2	BEDOK SOUTH AVENUE 2	Address 3	SINGAPORE 460005
Address 4		Address Type	Singapore address	Post Code	460005
Unit No.		Related Policy Number	5107369992		
01 Driver Info					
Driver Name	ONG SIEW BENG	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S1248013Z	Driver DOB	19/08/1957
Register Date of Driver License	26/10/1979	Driver Age	61	Driving Experience	39
Contact No.(Mobile)	94575212	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 5	Address 2	BEDOK SOUTH AVENUE 2	Address 3	SINGAPORE 460005
Address 4		Address Type	Singapore address	Post Code	460005
Unit No.	10-362				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	
Declaration					
Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No		

Modification History

Claim 001 New

Claim Type *	CO-HD	Insured Name	ONG SIEW BENG	Insured NRIC	S1248013Z
Contact No.(Mobile)	94575212	Contact No.(Home)	64495072	Contact No.(Office)	
Email Address	ongdavid@yahoo.com.sg	01 Vehicle Number	SLK9552P	TP Vehicle Number	SKL4800M
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					
Claim Description	SLK9552P / SKL4800M ON 3 Aug 2019				
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	Name of Preferred Workshop	
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	GIA report	Received
Date Registered	03/08/2019 15:07	Claim Close Date		Date Received	03/08/2019 00:00
Report Taken By	Jackson			OD Excess Collected by Workshop	
☒ Print AK letter					

Save Submit

Attachment

Accident No.	HT/1056306	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	03/08/2019 15:08
Path *	Category *		
Browse...	Clear	Please Select	Confidential
			Urgency *
			Normal
			Description *

	Browse...	Clear	Please Select	N/C	Normal	
	Browse...	Clear	Please Select	N/C	Normal	
	Browse...	Clear	Please Select	N/C	Normal	
	Browse...	Clear	Please Select	N/C	Normal	
	Browse...	Clear	Please Select	N/C	Normal	

☐ Send Message

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Serial (CO)	Action
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 03 Aug 2019 15:08	NRIC/ Driving License	Normal	NRIC/ Driving License 2019-8-3		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 03 Aug 2019 15:08	SAS	Normal	SAS 2019-8-3		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 03 Aug 2019 15:07	Photos	Normal	Photos 2019-8-3		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 03 Aug 2019 15:07	Photos	Normal	Photos 2019-8-3		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 03 Aug 2019 15:07	Photos	Normal	Photos 2019-8-3		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 03 Aug 2019 15:07	Photos	Normal	Photos 2019-8-3		Edit
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 03 Aug 2019 15:07	Photos	Normal	Photos 2019-8-3		Edit
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 03 Aug 2019 15:07	Photos	Normal	Photos 2019-8-3		Edit

Video List

Uploaded By/Date	Folder Date	File Name	Source	Action
		Display in New Window	Scan and uploading	

ASSIGNMENT (IDAC)

COE Expired = 27 Feb 202

By CSO- Nature of Accident:

- 1) Vehicle hit Vehicle: 2) Vehicle hit ??
- a) Motorcar () a) Pedestrian ()
- b) M/cycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Govn. Property () b) Road Work Object ()
(Eg: signboard, barrier, tree etc)
- c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other, _____
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case
- a) Stolen () b) Damage found ()
when recovered.
- 8) Fire
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: SLK 9552P Yr Regn: 28/Feb 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV
/ Truck / Trailer or _____

Make & Model: Ford Focus 1.6 4000 c.c. 1596

Colour _____ Transmission Type: Auto / Manual

Eng/No: BP 34626 Sp. Reading: 112040km

C/No: WFOMXX GCBM BP 34626

Gen. Cond: Good / Fair / Poor / Burnt or _____

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 205/55/R16
R: 205/55/R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or PIRELLI tyre 4ps same

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm

Parallel Import: Yes / No Towed-In: Yes / No

Repair Type: LS / I.B.I Towing Required: Yes / No

No of Repair Days: 5 day Vehicle in Idac: Yes / No

D.O.I. 5/8/12 Time: 2.30pm

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle () b. Motorcycle () c. Bicycle () d. Pedestrian ()
- e. Animal () f. Govn Object () g. Road Work Object ()
- h. Private Property () i. Drain () j. Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object () b. Flood () c. Vandalism () d. Fire ()
- e. Moving Object () f. Stolen () g. Stolen & Recovered ()

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

Vehicle No: SLK 9552 P

NAC	INC	Item	CON	AC	QTY
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper			
1005	992341	Frt Bumper Clips	BT	✓	1
1006	991325	Frt Bumper Bracket	NBC	✓	10
1007	991462	Frt Bumper Side Retainer	LH	CR	✓ 1
1008	991433	Frt Bumper Reinforcement		?	1
1009	991318	Frt Bumper Beam	Reinforced at Corrod	CR	✓ 1
1010	991468	Frt Bumper Sponge		?	1
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad	Lower Blade	DD	✓ 1
1013	991363	Frt Bumper Grille	Rivet	NBC	✓ 10
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover	scratch	✓	1
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp		?	1
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy	BR	✓	1
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	(Repair)	R	1
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender	DP	✓	1
1097	995072	Frt LH Fender Inner Panel	R	✓	1
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim / Spinning	scrub	✓	1
1103	994025	Frt LH Rim Cover cup	scrub	✓	1
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			
		Frt Head lamp lower beam	GR	✓	1
		Frt Fender cowling	GR	✓	1
		Frt Fender cowling	NBC	✓	10

No. of items:

Abstract

(107) Deformed (108) Shifted (109) Buckled (110) Broken (111) Necessary
(112) Missing (113) Torn (114) Unconfirmed (115) Not Working

MOTOR CAR (UC)

(1) Replace (✓) (2) Repair (X) (3) Check (?)
(4) Not Consistent (NC)

Undercarriage

Vehicle No:

SLK 9552 P

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber			
1373	991944	Frt LH Shock Absorber Mounting			
1374	990632	Frt LH Coil Spring			
1375	995198	Frt LH Knuckle Arm			
1376	995199	Frt LH Knuckle Arm Bearing			
1377	995178	Frt LH Lower Arm			
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod			
1380	995143	Frt LH Drive Shaft			
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion			
1391	994435	Steering Cross Member			
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar			
1395	991219	Frt Anti Roll Bar Linkage			
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump			
1399	990960	Engine Oil			
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1404	990534	Centre Exhaust Pipe Assy			
1405	990532	Centre Exhaust Mounting			
1406	991134	Floor Panel			
1407	993719	Rear LH Shock Absorber			
1408	993723	Rear LH Shock Absorber Mounting			
1409	993170	Rear LH Coil Spring			
1410	993550	Rear LH Knuckle Arm			
1411	993551	Rear LH Knuckle Arm Bearing			
1412	993597	Rear LH Lower Arm			
1413	993884	Rear LH Upper Arm			
1414	995161	Rear LH Drive Shaft			
1415	995216	Rear LH Control Arm			
1416	993881	Rear LH Trailing Arm			
1417	993573	Rear LH Leaf Spring			
1418	992941	Rear LH Brake Disc Rotor			
1419	992937	Rear LH Brake Caliper Assy			
1420	990434	Rear LH Brake Pipe			
1421	992946	Rear LH Brake Hose			
1422	993819	Rear Sub Frame			
1423	993820	Rear Sub Frame Mounting			
1424	992813	Rear Anti Roll Bar			
1425	990168	Rear Anti Roll Bar Linkage			
1426	990202	Axle Beam			
1427	990170	Rear Axle Panhard Rod			
1428	990810	Differential Assy			
1429	992706	Propeller Shaft			

NAC	INC	Item	CON	AC	Qty
1428	991935	Frt RH Shock Absorber			
1429	991944	Frt RH Shock Absorber Mounting			
1430	990632	Frt RH Coil Spring			
1431	991844	Frt RH Knuckle Arm			
1432	991845	Frt RH Knuckle Arm Bearing			
1433	991851	Frt RH Lower Arm			
1434	992064	Frt RH Upper Arm			
1435	992040	Frt RH Tie Rod			
1436	991692	Frt RH Drive Shaft			
1437	990661	Frt RH Control Arm			
1438	992062	Frt RH Trailing Arm			
1439	991848	Frt RH Leaf Spring			
1440	991293	Frt RH Brake Disc Rotor			
1441	991281	Frt RH Brake Caliper			
1442	991292	Frt RH Brake Pipe			
1443	991287	Frt RH Brake Hose			
1444	991295	Frt RH Brake Sensor Wire			
1445	993720	Rear RH Shock Absorber			
1446	993723	Rear RH Shock Absorber Mounting			
1447	993173	Rear RH Coil Spring			
1448	993550	Rear RH Knuckle Arm			
1449	993551	Rear RH Knuckle Arm Bearing			
1450	993601	Rear RH Lower Arm			
1451	993885	Rear RH Upper Arm			
1452	993322	Rear RH Drive Shaft			
1453	993178	Rear RH Control Arm			
1454	995117	Rear RH Trailing Arm			
1455	995110	Rear RH Leaf Spring			
1456	992942	Rear RH Brake Disc Rotor			
1457	992938	Rear RH Brake Caliper Assy			
1458	990434	Rear RH Brake Pipe			
1459	992947	Rear RH Brake Hose			
*		Front wheel Bearing L/H		?	1
*		Front wheel Bearing R/H		?	1
*		Hub L/H		?	1
*		Engine ECU L/H		?	1
*		Engine ECU outflow		BR	1
*		L/H			
*		Engine ECU after Armist		BR	1
*		L/H			
*		wheel Alignment		✓	1

No of Items:

Assessor:

Claim Handling

Task Transfer Exit

LOGS SAL SUB

Accident MT/1056306

Policy No.	S107369992	Vehicle No.	SLK9552P	GST Registration No.	
Certificate No.					
Policyholder Name	ONG SIEW BENG			Policyholder NRIC	S1248013Z
Product Code	PRIVATE CAR INSURANCE	Cover Type	Drive CLASSIC	Loading	0
Contact No.(Mobile)	94575212	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	
KPK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	30	Private Hire	No
Accident Details					
Report Date	03/08/2019 15:05	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Major Minor Road
Date of Accident	03/08/2019	Time of Accident hh:mm	12:05	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	ALONG SULTAN GATE				
Total Excess Applicable					
Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess		TP Standard Excess	0.00		
YIED OD Excess		YIED TP Excess	0.00	Driver is Covered?	Covered
Additional Excess					
Total OD Excess Applicable		Total TP Excess Applicable	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 5 #10-362	Address 2	BEDOK SOUTH AVENUE 2	Address 3	SINGAPORE 460005
Address 4		Address Type	Singapore address	Post Code	460005
Unit No.		Related Policy Number	S107369992		

Q1 Driver Info

Driver Name	ONG SIEW BENG	Driver Type	Main Driver	Driver DOB	19/08/1957
Unnamed driver Name		Driver NRIC	S1248013Z	Driving Experience	39
Register Date of Driver License	26/10/1979	Driver Age	51	Contact No.(Home)	0
Contact No.(Mobile)	94575212	Contact No.(Office)	0	Address 3	SINGAPORE 460005
Address 1	BLK 5	Address 2	BEDOK SOUTH AVENUE 2	Post Code	460005
Address 4		Address Type	Singapore address		
Unit No.	10-362				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyzer or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

LOGS SAL SUB

Claim Type	OD-MD	Insured Name	ONG SIEW BENG	Insured NRIC	S1248013Z
Contact No.(Mobile)	94575212	Contact No.(Home)	64495072	Contact No.(Office)	
Email Address	ongdavid@yahoo.com.sg	OT Vehicle Number	SLK9552P	TP Vehicle Number	SKL4800M
Claimant Type		Type of Benefits			
Claimant Name		Claimant NRIC			
Claimant Address					
Claim Description	SLK9552P / SKL4800M ON 3 Aug 2019			Name of Preferred Workshop	
Preferred Workshop Contact No.		Insured Liability	Fully at Fault	GIA report	Received
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	Date Received	03/08/2019 00:00
Date Registered	03/08/2019 15:08	Claim Close Date		Total Loss but Repaired	
Report Taken By	Jackson	Workshop Repairer		OD Excess Collected by Workshop	
☒ Print AK letter					

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

Vehicle Make	FORD	Vehicle Model	FOCUS	Engine Capacity	
Date of Registration	28/02/2012	Class No.	WP0MXKGBMBP34626	Parallel Import *	☐ Yes ☒ No
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Survey Current Status	
Type of Tender *	Own Damage	Assessor Name *	HOCK AN		
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreens Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrap Value(\$)		Economical Repair Value(\$)	

Remark

REMARK: NO OF REPAIR DAYS: 5 DAYS. 1 X FRNT BUMPER REINFORCEMENT OUTER GARNISH - REPLACE. 1 X FRNT BUMPER LOWER BLACK - REPLACE. 10 X FRNT BUMPER RIVET - REPLACE. 1 X FRNT LH RIM CAP - REPLACE. 1 X FRNT LH HEADLAP LOWER BEAM - REPLACE. 1 X FRNT LH FENDER COWLING - REPLACE. 10 X FRNT LH FENDER COWLING CLIPS - REPLACE. 1 X ENGINE LH ECU - UNCONFIRM. 1 X ENGINE LH ECU CUTTER - REPLACE. 1 X ENGINE LH ECU CUTTER BRACKET - REPLACE. 1 X WHEEL ALIGNMENT - REPLACE.

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	44800501	WHEEL BEARING (FRONT LEFT)	1	Unconfirm	X
ABS	2	44801001	WHEEL HUB BEARING (FRONT LEFT)	1	Unconfirm	X
ABSORBER	3	16000101	BUMPER (FRONT)	1	Replace	X
ACCELERATOR	4	16002401	BUMPER CLIPS (FRONT)	10	Replace	X
ACTUATOR	5	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
ADVERTISEMENT STICKER	6	16005001	BUMPER REINFORCEMENT (FRONT)	1	Unconfirm	X
AIR BAG	7	16005901	BUMPER SPONGE (FRONT)	1	Unconfirm	X
AIR BLOWER	8	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Replace	X
AIR BOX	9	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AIR CHAMBER BOX	10	27700101	HEAD LAMP (LEFT)	1	Replace	X
AIR CLEANER	11	149001	BONNET	1	Repair	X
AIR COMPRESSOR	12	25400102	FENDER (FRONT LEFT)	1	Replace	X
AIR CON	13	25400801	FENDER INNER PANEL (FRONT LEFT)	1	Repair	X
AIR CON (VAN)	14	448014	WHEEL RIM	1	Replace	X
AIR COOLER						
AIR DISTRIBUTOR						
AIR FILTER						
AIR FLOW						
AIR GRILLE						
AIR HORN						

Save Submit

LKK Paya Ubi

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Tuesday, 6 August 2019 3:51 PM
To: city auto
Cc: LKK Paya Ubi
Subject: MT/1056306-001, VEHICLE NUMBER: SLK9552P

Importance: High

Dear Cityauto

Please tow this vehicle from Idac and contact owner Mr Ong Siew Beng at 94575212 as he requested to expedite repair, excess \$642.

Our Ref: MT/CA/OD/051/1056306-001/NHJ

06 Aug 2019

CITY AUTO PTE LTD

BLK 8 #01-58TO66

SIN MING INDUSTRIAL EST SECTOR C

SINGAPORE 575643

Dear Sir

CLAIM NUMBER: MT/1056306-001

REPAIR OF VEHICLE NUMBER: SLK9552P

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 06 Aug 2019

Make: FORD

Model: FOCUS

Estimated Repair Days: 6

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Ng Hak Joo at 64307890 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Thank You

Ng Hak Joo

Executive

Motor Insurance

T +65 64307890

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NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315

NAC NATIONAL
ASSESSMENT
CENTRE

Vehicle Movement Form

Vehicle Check-In

Vehicle No: SLK 9552P Date In: 7/8/19 Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: City Auto

Collection Date: 7/8/19 Time: 0945 with Keys: Yes / No

Tow Truck No: Y39434H Tow Man: Desmond Tan NRIC: S 9043537/2

Signature: _____

For office use

88009090.

Attended by: Shan Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____