

22/03/2002

ASS. REC. BY:

REF:

CS/SMO19013590/ESD302

Special Instruction:

Surveyor

Shevl

ASSIGNMENT (Office)

From (Person):

Ruth Chua Gek Tiang

of

SMO

Date/Time:

2.8.19 12.34p.m

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMB 223J

Insured:

SLG 7062X

at Workshop m/s

SMRT

Tel:

6866 2628

of 60 Woodland Industrial Park E4

Policy No:

DI9MTRENT 000119

Claim No:

CMPD1903691

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

31.7.2019

CA / REV / REP / REV 24 HRS

"up"

5/8/19

H.O.D. Endorsement:

Date/Time:

2/8/19

Person Contacted:

Shuef

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SMB 223J - CS/11918013034/11wb3y2

DOA: 7/7/18

SLG 7062X - X

6/8/19

Send preli. revised via merimen

Surveyor

Steve

REF: SMO

ASSIGNMENT

From: _____ Date: 5.8.2019

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMB 223J

at Workshop m/s SMRT

of 60 woodland Industrial Park Ey

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

XX	
N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMB 223J Yr Regn: 13/12/11

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: MAN NL329F c.c. 10518

Colour: Mult-Colour A/C: Insured / Std / NI / NA

Sp. Reading: 723910 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WMAA2222 387001197

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 275/70 R22.5 R: .. 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or _____

Front 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 31/7/19 D.O.I. 5/8/19

Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

14/8/19 Finalize confirm \$4599, 3 repair days.

(\$ 5,171.30 Red - 54%)

RECEIVED 22 AUG 2019

20/8/2019

Date/Time, File Pass to?

1) 22/08/19
Typist

Date/Time, File Return to?

2) _____

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee: 250

Transportation: _____

____ \$ + PG. ____ \$

Photos

Others

TOTAL

Acid Fee: ☐ : Site Insp (\$ _____)
☐ : Interview (\$ _____)
☐ : Tech. Invs (\$ _____)
☐ : Weekend (\$ _____)

Report Format :

Lump Sum / I.B.I.: (\$ 4,500/- HS)

250
11
261

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Aug 2019		02 Aug 2019 16:34 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	ETHOZ GROUP LTD , Co. Reg. No.: 198104531H		
Main Claimant:	CHAN CHEE KEONG , ID: S7588582B		
Vehicle Reg. No.:	SMB223J	Date of Loss:	31/07/2019 14:00 - :59
Claim Type:	TP / CMTD1903691	Policy/Cover Note No.:	D19MTRENT000119 (Third Party Only)
Vehicle Reg. No. (Insured):	SLG7062X	Policy No. (Claimant):	
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Ruth Chua Gek Tiang - 6329 5153]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 15/08/2019]		
Driver/Custodian (Insured):	VINSON ONG (), NRIC: S9350658H, Tel: +6594318747 Email: -		

ASSOCIATED MAIL RECEIVED

[View All](#)

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place
#05-01/06, Singapore Land Tower
Singapore 048623

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ruth Chua Gek Tiang

Date: 06 Aug 2019

Preliminary Advice

Insured Vehicle No	: SLG7062X	Accident Date	: 31/07/2019
TP Vehicle No	: SMB223J	Assignment Date	: 02/08/2019
Make	: MAN NL320F	Est. Duration of Repair	: 3
Date of Inspection	: 5/8/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,671.30
Revised Amount	:S\$	5,202.11
Check Items (Estimated)	:S\$	1,443.24
Total	:S\$	6,645.35

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments :The above survey was conducted on a 'Without Prejudice' basis.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	292D
Vehicle Details	
Vehicle No.:	SMB223J
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Aug 2019
Vehicle Make:	MAN
Vehicle Model:	NL320F (A22)
Primary Colour:	Multi-Colour
Manufacturing Year:	2011
Engine No.:	50329353632938
Chassis No.:	WMAA22ZZ3B7001197
Maximum Power Output:	-
Open Market Value:	\$263,447.00
Original Registration Date:	13 Dec 2011
First Registration Date:	13 Dec 2011
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 05 Aug 2019

OK

Steve Chen (LKK Auto)

From: Steve Chen (LKK Auto)
Sent: Wednesday, August 14, 2019 8:56 AM
To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)
Subject: Finalisation - SMB223J (BUS/07/19/1087) - Somp

Dear Catherine,

We confirm the finalize \$4500 (L/S, before GST). 3 repair days.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) [<mailto:catherineleesc@smrt.com.sg>]
Sent: Thursday, August 08, 2019 3:31 PM
To: Steve Chen (LKK Auto); SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)
Subject: Finalisation - SMB223J (BUS/07/19/1087) - Somp

Hi Steve,

Attached herewith our copy and your marked copy of the bus repair estimate for the case.

Our finalised amount is \$4,500/- @ 3 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards

Catherine Lee

SMRT Automotive Services Pte Ltd
(Accident Repair Centre)

DID: 6866 2669 Fax: 6368 5592

catherineleesc@smrt.com.sg



Moving People, Enhancing Lives

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/08/2019 09:44
Date Of Accident	31/07/2019 14:15
Exact Location Of Accident	LOWER DELTA ROAD (AFTER BS10369-OPP CENDEX CTR)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB223J
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	MAN
Model	MAN NL320F (A22)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	

Driver

Name of Driver	CHAN CHEE KONG
NRIC No	S7588582B
Date Of Birth	15/03/1975
Occupation	OUTDOOR
Date Of Driving Pass	19/03/2019
Driving Experience	0 YEAR AND 4 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	NO ADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	30

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ON THE LEFT MOST LANE ALONG LOWER DELTA ROAD AFTER EXITING BUS STOP 10369. AS I WAS APPROACHING SMALL JUNCTION OF A MINOR ROAD, I SAW A PTE CAR (SLG7062X) THAT AS ON THE CENTRE LANE SUDDENLY FILTERED LEFT AND CUT INTO MY PATH TO ENTER MINOR ROAD (HDB CARPARK). I STOPPED MY BUS AFTER THE PASSED IN FRONT OF MY BUS. WHEN ASSESSING THE DAMAGES, I SAW THE FRONT LEFT PORTION OF MY BUS SUSTAINED SCRATCHES. THE PTE CAR SUSTAINED SCRATCHES ON THE LEFT REAR BUMPER. THERE WERE 30 PAX IN MY BUS. NO INJURIES WERE REPORTED.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLG7062X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	VINSON ONG
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	SOMPO INSURANCE SINGAPORE PTE. LTD.

Nature Of Damage

*No. Of Passenger (Including Driver)

SM 223J Bus 1071911082

IMPORTANT NOTICE

SKETCH PLAN

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available elsewhere.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurers who have insured vehicle(s) involved in this accident (all insurers who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulator, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time

Driver's Signature
(if driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/IN No.: S83403252

SKETCH PLAN

CLDEX CTV

(A) 5MB223J

(B) 5LG 7062 X

Sketch plan of the site showing the layout of the building, parking area, and surrounding roads. The building is labeled "BLK 106 HDB". The parking area is labeled "BMS SHOP 100609". The road is labeled "LOWER BELTIN ROAD". The site is bounded by "CUMEX CTRY" to the north and "SMB 228" to the east. The site is also labeled "SLG 7062 X".

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO REPORT

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time

5



Reporting Centre Personnel's Signature
Name: BALQISH
PRIC/TIN No.: S83403252



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 05/08/2019

User ID : BoonChewTay

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$1,590.00	1060
Total Labour	\$1,590.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$786.00	694
Total Spray Painting & Panel Beating	\$786.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010305	VE	81.25101-6540	HEADLAMP,RH (MAN BUS)	1.00	\$1,603.60	10.00	\$1,443.24	Replace	? X
6010306	VE	81-25320-6111	FLASHER,AUX HEADLAMP,LH (MAN BUS)	1.00	\$904.40	10.00	\$813.96	Replace	2 / OR
6010153	Body	F01001-CW264	COVER,HEADLAMP-FRT LH,FOR MAN A22 BUS	1.00	\$974.70	10.00	\$877.23	Replace	/ CRU
6010151	Body	F01001-CE265	BUMPER,FRONT,CENTR E,FOR MAN A22 BUS	1.00	\$1,868.80	10.00	\$1,681.92	Replace	/ OR
6010154	Body	F01001-CW263	FLAP,FRONT,FOR MAN A22 BUS	1.00	\$1,868.80	100.00	\$0.00	Repair	X R
			STICKER SMRT	1.00	\$75.00	0.00	\$75.00	Replace	/ MC
Total					\$7,295.30		\$4,891.35		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Steve (LKK) NL April 5/8/19, 2.00 pm
8322 8813 3 days
Ry AL SH
L/S
13/8/19
1671 30

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672


Date Generated : 05/08/2019

User ID : BoonChewTay

Section A - Accident Details

Registration Number	SMB223J
Case Reference Number	BUS/07/19/1082
Registration Date	13/12/2011
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Chan Chee Kong
Type of Accident	Side Swipe
Accident Date and Time	31/7/2019 2:15 PM
Accident Reported Date and Time	31/7/2019 3:15 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SMB223J - FRONT LEFT PORTION SLG7062X (TP) - INSURED WITH SOMPO
Prepared Date and Time	2/8/2019 8:53 AM
Chassis Number	WMAA22Z3B7001197
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$0.00	\$0.00
Total Spray Cost	\$0.00	\$0.00
Total Spare Part Cost	\$3,913.08	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$3,913.08 9671.30	\$0.00
Lump Sum Total	\$6,300.00	\$0.00
Number of Repair Days	4.0	
Prepared / Adjusted By	Boon Chew Tay	
ARC / Surveyor Sign Off Date	02/08/2019 9:07 AM	
Signature		x
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 08/08/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SMB223J
Case Reference Number	BUS/07/19/1082
Registration Date	13/12/2011
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Chan Chee Kong
Type of Accident	Side Swipe
Accident Date and Time	31/7/2019 2:15 PM
Accident Reported Date and Time	31/7/2019 3:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24102721
Special Instruction to ARC, if any	SMB223J - FRONT LEFT PORTION SLG7062X (TP) - INSURED WITH SOMPO
Prepared Date and Time	2/8/2019 8:53 AM
Chassis Number	WMAA22Z3B7001197
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,590.00	\$1,060.00
Total Spray Cost	\$786.00	\$694.00
Total Spare Part Cost	\$3,913.08	\$2,758.49
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$6,289.08	\$4,512.49
Lump Sum Total	\$6,300.00	\$4,500.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Boon Chew Tay	STEVE CHEN
ARC / Surveyor Sign Off Date	02/08/2019 9:07 AM	05/08/2019 2:13 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 08/08/2019

User ID : CatherineLee

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope		Quotation from AR				Adjusted by Surveyor, if applicable			
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		\$1,590.00				\$1,060.00			
Total Labour		\$1,590.00				\$1,060.00			
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS		\$786.00				\$694.00			
Total Spray Painting & Panel Beating		\$786.00				\$694.00			
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
Total Other Costs									
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010305	VE	81.25101-6540	HEADLAMP,RH (MAN BUS)	0.00	\$1,603.60	0.00	\$0.00	Replace	Check
6010306	VE	81-25320-6111	FLASHER,AUX HEADLAMP,LH (MAN BUS)	1.00	\$904.40	10.00	\$813.96	Replace	Replace
6010153	Body	F01001-CW264	COVER,HEADLAMP:FRT ,LH,FOR MAN A22 BUS	1.00	\$974.70	10.00	\$877.23	Replace	Replace
6010151	Body	F01001-CE265	BUMPER,FRONT:CENTR E,FOR MAN A22 BUS	1.00	\$1,868.80	10.00	\$1,681.92	Replace	Replace
6010154	Body	F01001-CW263	FLAP,FRONT:FOR MAN A22 BUS	1.00	\$1,868.80	100.00	\$0.00	Repair	Repair
			STICKER SMRT	1.00	\$75.00	0.00	\$75.00	Replace	Replace
Total					\$7,295.30		\$3,448.11		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									




































...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Aug 2019		02 Aug 2019 16:34 Edit Adj Rpt	S\$4,500.00 Edit Estimates	S\$4,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	ETHOZ GROUP LTD , Co. Reg. No.: 198104531H								
Main Claimant:	SMRT BUSES LTD , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SMB223J	Date of Loss:	31/07/2019 14:00 - :59 [91 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / CMTD1903691	Policy/Cover Note No.:	D19MTRENT000119 (Third Party Only)						
Vehicle Reg. No. (Insured):	SLG7062X	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Ruth Chua Gek Tiang - 6329 5153]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 15/08/2019]								
Driver/Custodian (Insured):	VINSON ONG (), NRIC: S9350658H, Tel: +6594318747 Email:								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> SOMPO_SG (07/08/2019): WRONG SURVEY PHOTOS UPLOADED - SMB223J 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMB223J (CMTD1903691)**
[SLG7062X]
TP
SMRT BUSES LTD
Jul 31 2019 2:00PM
[ETHOZ GROUP LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/08/19 10:45	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
2	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
3	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
4	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
5	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
6	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
7	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
8	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
9	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
10	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
11	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
12	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
13	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
14	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
15	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
16	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
17	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
18	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
19	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
20	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
21	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
22	07/08/19 09:53	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
23	07/08/19 09:53	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
24	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
25	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
26	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
27	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
28	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
29	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
30	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
31	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
32	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
33	07/08/19 09:53	General View	 Load JPG	<input checked="" type="checkbox"/>
34	07/08/19 09:53	General View	 Load JPG	<input type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	07/08/19 09:53	General View	Load JPG	<input checked="" type="checkbox"/>
36	07/08/19 09:53	General View	Load JPG	<input checked="" type="checkbox"/>
37	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
38	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
39	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
40	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
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43	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
44	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
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51	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
52	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
53	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
54	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
55	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
56	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
57	14/08/19 09:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	02/08/19 16:29	Repair Estimates	Load PDF	
2	02/08/19 16:34	PRI - LKK	Load HTM	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO19013590/ESF3E2

Date: 23/08/2019

REFERENCE

Handling Insurer:	Sompo Insurance Singapore Pte. Ltd.	Policy No:	D19MTRENT000119
Claimant Vehicle No :	SMB223J	Insured Vehicle No :	SLG7062X
Date of Loss:	31/07/2019	Nature of Claim:	TP
		Claim No:	CMTD1903691

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMB223J	Engine No:	50329353632938
Make & Model:	MAN NL320F (A22), 10.5 D (M)	Chassis No:	WMAA22ZZ3B7001197
Reg. Date:	13/12/2011 (Man. Year: 2011)	Odometer:	723910 km
Colour:	Multi-colour		
Engine Capacity:	10518 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,295.30	3,448.11	3,847.19	52.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,376.00	1,754.00	622.00	26.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,671.30	5,202.11	4,469.19	46.21
Approved Total (Overridden) (S\$)		4,500.00		
Nett Amount (S\$)	9,671.30	4,500.00	5,171.30	53.47

INSPECTION

Date of Assignment:	02/08/2019	
Date Inspected:	05/08/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	3.0 days	

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 23 Aug 2019)	
Parts:	N/A	MAN NL320F (A22) 10.5 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB223J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HEADLAMP, RH (MAN BUS)	Not Necessary	1,603.60 F	*- FL
2	1		*FLASHER, AUX HEADLAMP, LH (MAN BUS)	Broken	904.40 F	*904.40 FL
3	1		*COVER, HEADLAMP:FRT, LH, FOR MAN A22 BUS	Crushed	974.70 F	*974.70 FL
4	1		*BUMPER, FRONT:CENTRE, FOR MAN A22 BUS	Broken	1,868.80 F	*1,868.80 FL
5	1		*FLAP, FRONT:FOR MAN A22 BUS	Repair	1,868.80 F	*- FL
6	1		*STICKER SMRT	Necessary	75.00 FS	*75.00 FS
					Sub Total (S\$)	7,295.30 3,822.90
					- List Item Discount on L Items 0.00/10.00% (S\$)	0.00 374.79
					Total Parts (S\$)	7,295.30 3,448.11

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,590.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	786.00	694.00
Gross Labour Cost (S\$)			2,376.00	1,754.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >