

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 7 July 2020 10:32 AM
To: Alfred Toh
Cc: Elizabeth Chew; Claims Dept of CTI; Chee So Chow
Subject: RE: OUR REF: SNM19D203629 -GBB3528R-CBS(FLEET POLICY-DMCVSN19152719000) & YOUR REF: SLL722U - TO CONDUCT SLL 722U - LKK REF CC6/CTI19013584/Aba3q2 - SNM19D203629C02/8(cbs/chewml)
Attachments: 4 LKK REINSPECTION PHOTOS 2.pdf; TP_LOD.pdf; LETTER_TO_OI.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; 3 LKK INSPECTION PHOTOS.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 1 LKK INSPECTION REPORT.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver accidentally stepped on accelerator and hit third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **96 MOTORSPORTS PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 47,395.74	\$ 16,906.00
Loss of Rental (\$250.00 x 25 days)	\$ 6,250.00	\$ 4,500.00 (25 days X \$180.00)
LTA Search Fee	\$ 7.45	\$ 7.49
	NIL	NIL
Proposed Total	\$ 53,653.19	\$ 21,413.49

Breakdown of days is as follows:

Recommended days	16 Days
Weekends / Downtime	9 Days
TOTAL DAYS	25 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 23 April 2020 5:57 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK

Auto) <jasperchua@lkkauto.com>

Cc: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: OUR REF: SNM19D203629 -GBB3528R-CBS(FLEET POLICY-DMCVSN19152719000) & YOUR REF: SLL722U - TO CONDUCT SLL 722U - LKK REF CC6/CTI19013584/Aha3 - SNM19D203629C02/8(cbs/chewml)

LKK REF - CC6/CTI19013584/Aha3

CTPIS REF - SNM19D203629C02/8(cbs/chewml) replacing SNM19D203603

Dear Vic

We are in receipt of your Preliminary Advice and estimates.

Please take note that the claim number for this claim should read **SNM19D203629C02/8(cbs/chewml)**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, April 23, 2020 4:39 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: OUR REF: SNM19D203603-GBB3528R-CBS(FLEET POLICY-DMCVSN19152719000) & YOUR REF: SLL722U - TO CONDUCT SLL 722U - LKK REF CC6/CTI19013584/Aha3 - SNM19D203629

Your ref: SNM19D203603-GBB3528R-CBS(
LKK REF: CC6/CTI19013584/Aha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair
- Preliminary advice

Based on our Insured's accident report, the Insured reported that he reversed to park at the parking lot when collided to the TP vehicle behind him. As such, liability may not be to our Insured's favour.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Tuesday, 10 September, 2019 9:38 AM

To: Mei Kwan (LKKAuto)

Cc: Admin A; assignments; Vic (LKKAuto)

Subject: RE: OUR REF: SNM19D203603-GBB3528R-CBS(FLEET POLICY-DMCVSN19152719000) & YOUR REF: SLL722U - TO CONDUCT SLL 722U

Dear Sir,

This is fleet policy.

Pls find insured sas report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 10 September, 2019 8:29 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: SNM19D203603-GBB3528R-CBS(FLEET POLICY-DMCVSN19152719000) & YOUR REF: SLL722U - TO CONDUCT SLL 722U

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 29 August, 2019 8:25 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: SNM19D203603-GBB3528R-CBS(FLEET POLICY-DMCVSN19152719000) & YOUR REF: SLL722U - TO CONDUCT SLL 722U

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 2 August, 2019 4:58 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM19D203603-GBB3528R-CBS(FLEET POLICY-DMCVSN19152719000) & YOUR REF: SLL722U - TO CONDUCT SLL 722U

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 722U at M/s 96 Motorsports Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 2 August, 2019 10:08 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; claims@96motorsports.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM19D203603-GBB3528R-CBS(FLEET POLICY-DMCVSN19152719000) & YOUR REF: SLL722U - TO CONDUCT SLL 722U

Dear Boon Sen

Please conduct PRS –SLL722U soonest possible.

File with officer in charge –Chong Boon Sen –DID: 6389 6171

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

TEL: (65) 63896116 - F: (65) 6224 7478

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 1 August, 2019 2:00 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: PRI FOR SLL 722U; YOUR INSURED GBB 3528R

Dear Sir/Mdm,

Kindly assist on below matter.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@96motorsports.com [<mailto:claims@96motorsports.com>]

Sent: Thursday, 1 August 2019 1:04 PM

To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: FW: PRI FOR SLL 722U; YOUR INSURED GBB 3528R

WITHOUT PREJUDICE

Dear LKK ,

**ACCIDENT INVOLVING SLL 722U and GBB 3528R on 31-07-2019
AT / ALONG SENGKANG EAST DR X BUANGKOK EAST DR**

We act for **NG KIAN MENG (HUANG JIAN MING)**, whose vehicle registration number **SLL 722U** was damaged in the above accident.

Kindly send Adrian Ling to conduct the survey

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you,

Jade Lim

Thank you and Best Regards,

Jade Lim

96 MOTORSports

62/64 Kaki Bukit Avenue 6

Ark @ KB Singapore 417893

Tel : 6702 6996

Fax : 6384 6996
Email : claims@96motorsports.com
Website: www.96motorsports.com

From: claims@96motorsports.com <claims@96motorsports.com>
Sent: Wednesday, July 31, 2019 5:12 PM
To: 'Admin A' <admin-a@lkkauto.com>
Cc: vincent.lee@96motorsports.com; Andyson <andysonckl@yahoo.com>; Gary 96 <gary.chang@96motorsports.com>
Subject: PRI FOR SLL 722U; YOUR INSURED GBB 3528R

WITHOUT PREJUDICE

Dear CHINA ,

**ACCIDENT INVOLVING SLL 722U and GBB 3528R on 31-07-2019
AT / ALONG SENGKANG EAST DR X BUANGKOK EAST DR**

We act for NG KIAN MENG (HUANG JIAN MING), whose vehicle registration number SLL 722U was damaged in the above accident.

Kindly let us have your list of surveyors within **2 working days** of your receipt of this notice should you like to conduct a pre-repair survey of the vehicle.

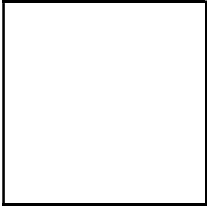
If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you,

Jade Lim



**62/64 Kaki Bukit Avenue 6
Ark @ KB Singapore 417893
Tel : 6702 6996
Fax : 6384 6996
Email : claims@96motorsports.com
Website: www.96motorsports.com**



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