

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 30 September, 2019 1:46 PM
To: Tan, Wilson-KL
Cc: Admin A; Vic (LKKAuto)
Subject: RE: REMINDER: TP / 2859827702SG003 / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J *** LKK REF: CC3/AIG14019009/Kha3-1
Attachments: FW: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 *** LKK REF: CC3/AIG14019009/Kha3v2

Dear Wilson,

We refer further to your below email.

Please be informed that offer to TP @ 50/50 was rejected as TP insisted that based on their video footage (uploaded in merimen), their client was within the lane.

Kindly advise if we improve/maintain offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tan, Wilson-KL [mailto:Wilson-KL.Tan@aig.com]

Sent: Friday, 2 August, 2019 11:24 AM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A

Subject: RE: REMINDER: TP / 2859827702SG003 / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J *** LKK REF: CC3/AIG14019009/Kha3-1

Hi

Please proceed to negotiate at 50/50

Case reopened in merimen, please check

Wilson Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, August 02, 2019 11:20 AM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: REMINDER: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J *** LKK REF: CC3/AIG14019009/Kha3-1

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Wilson,

We refer to the above matter.

As spoken, M/s Trans-cab submitted video footage on LOD. (uploaded in Merimen)

Based on TP video, both parties turning and we propose to settle at 50/50 basis.

If agreeable, kindly assist to reopen case in Merimen for our further handling.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Sent: Monday, 16 November, 2015 2:02 PM

To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>

Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Vic <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REMINDER: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Dear Joy

Noted.

Wilson Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Friday, November 13, 2015 6:07 PM

To: Tan, Wilson-KL

Cc: Bevan Lim (LKK Auto); Vic; Admin A

Subject: RE: REMINDER: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Dear Mr. Wilson,

We refer to our e-mails below.

We have surveyed TP vehicle on 07.10.2014 and have adjusted the cost of repairs to lump sum \$2,550.00 with 4 working days recommendation to repair after inspection.

Basing on the circumstances of the accident, we are of the opinion that TP is more to blamed for the accident.

To this date, despite reminders made, we receive no letter of demand from TP.

We also did not receive any follow-up made from their side for this 2014 claim.

Since there is no development from TP with regards to their TP claim, we will temporarily close this more than one (1) year outstanding file and submit our report to your good-office.

In future, if there is any development from TP, we will update and inform you for our further handling.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKK Auto)
Sent: Tuesday, 27 October, 2015 7:56 PM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Subject: REMINDER: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J
Importance: High

Dear Mr. Wilson,

We refer to our e-mail below dated 23.06.2015.

We would like to follow-up for your response on instruction for this claim.

Kindly advice.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKK Auto)
Sent: Friday, 25 September, 2015 10:47 AM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Subject: RE: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Dear Mr. Wilson,

We refer to our e-mail below dated 23.06.2015.

We would like to follow-up for your response on instruction for this claim.

Kindly advice.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: SSAUTOEXPRESSCLAIMS - Singapore [mailto:SSAUTOEXPCLAIMS_Singapore@aig.com]
Sent: Wednesday, 24 June, 2015 8:51 AM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>; Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>
Cc: Hameed, Hasina <Hasina.Hameed@aig.com>; Chandrahekar, Ray Mooventhiran <RayMooventhiran.Chandrahekar@aig.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Hi Wilson,

FYI.

Aside to Joy,
Wilson is not under SSAUTOEXPRESSCLAIMS.

Thank you.

Regards,

Syaza Ahmad
AIG

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Tuesday, June 23, 2015 4:22 PM
To: SSAUTOEXPRESSCLAIMS - Singapore
Cc: Hameed, Hasina; Chandrahekar, Ray Mooventhiran; CS A Team
Subject: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Dear Mr. Wilson,

We refer to the subject of this e-mail.

OI reported that he was along Stamford Road and wanted to make a left turn to North Bridge to park his car at Funan Centre when he had collision with TP taxi.

Taxi driver reported that he was travelling along lane 4 and was about to make a left turn when OI on his left continued driving straight instead of turning left as such, collision occurred.

We called OI to clarify the nature of accident where he confirmed he was initiating a left turn and not going straight as this is his daily routine.

We have reviewed both reports and basing on the circumstances of the accident and scene photograph, we are of the opinion that TP is more to be blamed for the accident.

In view of the above, we intend to reject TP party claim.

Kindly advice instruction and/or opinion for this claim please.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.