

Vic (LKKAUTO)

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Sent: Tuesday, 1 October, 2019 3:21 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: REMINDER: TP / 2859827702SG003 / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J *** LKK REF: CC3/AIG14019009/Kha3-1

Dear Vic

Maintain 50-50 and inform them that this accident is most likely a side to side swipe impact.

Moreover, from vehicle damages, most likely to be a side swipe accident

Wilson Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Monday, September 30, 2019 1:46 PM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] BLOCKED ATTACHMENT: RE: REMINDER: TP / 2859827702SG003 / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J *** LKK REF: CC3/AIG14019009/Kha3-1

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Dear Wilson,

We refer further to your below email.

Please be informed that offer to TP @ 50/50 was rejected as TP insisted that based on their video footage (uploaded in merimen), their client was within the lane.

Kindly advise if we improve/maintain offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Wilson-KL [<mailto:Wilson-KL.Tan@aig.com>]

Sent: Friday, 2 August, 2019 11:24 AM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A

Subject: RE: REMINDER: TP / 2859827702SG003 / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

*** LKK REF: CC3/AIG14019009/Kha3-1

Hi

Please proceed to negotiate at 50/50

Case reopened in merimen, please check

Wilson Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, August 02, 2019 11:20 AM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: REMINDER: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J *** LKK REF: CC3/AIG14019009/Kha3-1

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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Wilson,

We refer to the above matter.

As spoken, M/s Trans-cab submitted video footage on LOD. (uploaded in Merimen)

Based on TP video, both parties turning and we propose to settle at 50/50 basis.

If agreeable, kindly assist to reopen case in Merimen for our further handling.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Sent: Monday, 16 November, 2015 2:02 PM

To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>

Cc: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Vic <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REMINDER: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Dear Joy

Noted.

Wilson Tan
AIG

Senior Complex Claims Examiner
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From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Friday, November 13, 2015 6:07 PM
To: Tan, Wilson-KL
Cc: Bevan Lim (LKK Auto); Vic; Admin A
Subject: RE: REMINDER: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Dear Mr. Wilson,

We refer to our e-mails below.

We have surveyed TP vehicle on 07.10.2014 and have adjusted the cost of repairs to lump sum \$2,550.00 with 4 working days recommendation to repair after inspection.

Basing on the circumstances of the accident, we are of the opinion that TP is more to blamed for the accident.

To this date, despite reminders made, we receive no letter of demand from TP.

We also did not receive any follow-up made from their side for this 2014 claim.

Since there is no development from TP with regards to their TP claim, we will temporarily close this more than one (1) year outstanding file and submit our report to your good-office.

In future, if there is any development from TP, we will update and inform you for our further handling.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKK Auto)
Sent: Tuesday, 27 October, 2015 7:56 PM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Subject: REMINDER: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J
Importance: High

Dear Mr. Wilson,

We refer to our e-mail below dated 23.06.2015.

We would like to follow-up for your response on instruction for this claim.

Kindly advice.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

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From: Joy Irene (LKK Auto)

Sent: Friday, 25 September, 2015 10:47 AM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Subject: RE: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Dear Mr. Wilson,

We refer to our e-mail below dated 23.06.2015.

We would like to follow-up for your response on instruction for this claim.

Kindly advice.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

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From: SSAUTOEXPRESSCLAIMS - Singapore [mailto:SSAUTOEXPCLAIMS_Singapore@aig.com]

Sent: Wednesday, 24 June, 2015 8:51 AM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>; Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>

Cc: Hameed, Hasina <Hasina.Hameed@aig.com>; Chandrahekar, Ray Mooventhiran

<RayMooventhiran.Chandrahekarana@aig.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Hi Wilson,

FYI.

Aside to Joy,

Wilson is not under SSAUTOEXPRESSCLAIMS.

Thank you.

Regards,

Syaza Ahmad
AIG

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Tuesday, June 23, 2015 4:22 PM

To: SSAUTOEXPRESSCLAIMS - Singapore

Cc: Hameed, Hasina; Chandrahekarana, Ray Mooventhiran; CS A Team

Subject: TP / 2859827702SG / insured: SJW 1910C / DOA: 03.10.2014 / TRANSCAB SHD 5032J

Dear Mr. Wilson,

We refer to the subject of this e-mail.

OI reported that he was along Stamford Road and wanted to make a left turn to North Bridge to park his car at Funan Centre when he had collision with TP taxi.

Taxi driver reported that he was travelling along lane 4 and was about to make a left turn when OI on his left continued driving straight instead of turning left as such, collision occurred.

We called OI to clarify the nature of accident where he confirmed he was initiating a left turn and not going straight as this is his daily routine.

We have reviewed both reports and basing on the circumstances of the accident and scene photograph, we are of the opinion that TP is more to be blamed for the accident.

In view of the above, we intend to reject TP party claim.

Kindly advice instruction and/or opinion for this claim please.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-6051 | email: joyirene@lkkauto.com | fax: 6741-4108

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