

## Vic (LKKAuto)

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**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** Tuesday, 8 October, 2019 3:37 PM  
**To:** Vic (LKKAuto)  
**Cc:** Mei Kwan (LKKAuto); Admin A; jasminetan@transcab.com.sg; 'claims'  
**Subject:** RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14  
\*\*\* LKK REF: CC3/AIG14019009/Kha3v2  
**Attachments:** AAD1410-030 - DV.pdf

### WITHOUT PREJUDICE

Dear Vic

Attach duly signed DV for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your payment soon.

Thank You  
Best Regards,  
*Ng Wai Yin*  
Finance Department  
TEL: 6603 1265 Ext.308

\*\*\* *Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*



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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Tuesday, 1 October, 2019 3:40 PM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; jasminetan@transcab.com.sg; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kha3v2

Without Prejudice

Dear Wai Yin,

We refer to your below email.

Please be informed that our principal had reviewed the matter and is still in the view that both parties have to share equal liability.

As such, we have instructions to maintain of offer.

Purely for an amicable settlement and for your acceptance.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

**Sent:** Monday, 30 September, 2019 1:21 PM

**To:** Vic (LKKAuto)

**Cc:** Mei Kwan (LKKAuto); [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); 'claims'

**Subject:** FW: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*

LKK REF: CC3/AIG14019009/Kha3v2

WITHOUT PREJUDICE

Dear Vic

We do not agree to your 50% in liability.

Please see the attachment for the video footage. Our taxi's was travelling on his way for turning, your insured who miss out the turning point and hit onto our taxi right rear portion.

Hope you can review this matter and let us have your revised offer.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 2 August, 2019 1:18 PM  
**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kha3v2

Without Prejudice

Dear Wai Yin,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability, in view of both vehicles were making a turn at the junction, we offer a 50/50 settlement on a global sum of **\$1,695.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward a copy to us for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Friday, 2 August, 2019 12:48 PM  
**To:** Vic (LKKAuto)  
**Cc:** 'Jasmine Tan'; 'claims'; Admin A  
**Subject:** FW: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kha3v2

WITHOUT PREJUDICE

Dear Vic

Our rental is \$ 93.09 x 7 days = \$ 651.63

Enclosed is the rental letter for your action.

Thank You  
Best Regards,  
*Ng Wai Yin*  
Finance Department  
TEL: 6603 1265 Ext.308

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 2 August, 2019 12:09 PM  
**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)  
**Subject:** RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kha3v2

Without Prejudice

Dear Calvin,

We refer to your LOD.

Kindly confirm the Daily Rental Rate and how many days you are claiming.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Tuesday, 9 July, 2019 2:58 PM

**To:** Joy Irene (LKKAuto)

**Cc:** Admin A; CS A Team; [claims@transcab.com.sg](mailto:claims@transcab.com.sg); [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)

**Subject:** FW: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*

LKK REF: CC3/AIG14019009/Kja3v2

Without Prejudice

Dear Joy

Please refer to the above mention case.

Any offer given to us for this case?

We attached video for your investigation.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

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---

**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Monday, 17 June, 2019 2:33 PM

**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

Cc: 'jasminetan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
Subject: RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

Without Prejudice

Dear Joy

Please refer to the above mention case and the preceding email.

May we have an update on the latest claim settlement for this case?

We attached video for your investigation.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Tuesday, 28 May, 2019 11:35 AM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'jasminetan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** FW: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

Without Prejudice

Dear Joy

Please refer to the above mention case.

Are there any updates for this case?

Attached video for your investigation and reconsideration.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

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**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Wednesday, 24 April, 2019 11:00 AM

**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** FW: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

Without Prejudice

Dear Joy

Please refer to attached video for your investigation.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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---

**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Wednesday, 24 April, 2019 9:14 AM

**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** FW: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

Without Prejudice

Dear Joy

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

Enclose Video footage for your investigation.

<http://www.transcab.com.sg/Files/SHD5032J.MP4>

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Thursday, 28 March, 2019 11:24 AM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg); [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Subject:** FW: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

Without Prejudice

Dear Joy

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

<http://www.transcab.com.sg/Files/SHD5032J.MP4>

Enclose Video footage for your investigation.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

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**From:** calvin.er [<mailto:calvin.er@transcab.com.sg>]  
**Sent:** Monday, 7 January, 2019 11:42 AM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

Without Prejudice

Dear Joy

Please refer to the above mention case.

Kindly let us have your breakdown of the offer 50%.

Attached computer generated LOD for your reference.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

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**From:** calvin.er [<mailto:calvin.er@transcab.com.sg>]  
**Sent:** Friday, 23 November, 2018 1:32 PM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Subject:** RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

Without Prejudice

Our REF AAD1410-030

Your Ref CC3/AIG14019009/Kja3v2

Dear Joy

Please refer to preceding email.

May we have an update on the latest claim settlement for this case?

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Friday, 3 August, 2018 9:15 AM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

WITHOUT PREJUDICE

Dear Joy

Any offer for us?

Thank You  
Best Regards,  
*Ng Wai Yin*  
Finance Department  
TEL: 6603 1265 Ext.308

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 19 July, 2018 11:41 AM  
**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14 \*\*\*  
LKK REF: CC3/AIG14019009/Kja3v2

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG14019009/Kja3v2	Joy - 6749 5792

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Thursday, 19 July, 2018 11:09 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** TCS REF: AAD1410-030--Accident involving SJW1910C & SHD5032J on 03.10.14

WITHOUT PREJUDICE

Dear Sir/Madam

Please refer to the above mentioned case.

May I know the latest claim settlement?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



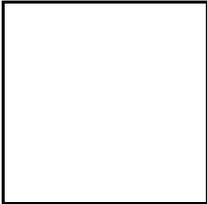
**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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