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If NO, Driver Name	173 X	HHH (VAL YES (NO)	insured Liability	<u> </u>	211-057-050
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PRELIMINARY ADVICE	Date/Time	Sent By	to lal son	Others	
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(4)	REF:	
Birrigge	15	SIGNMENT
Henry	Date Alt	Veh No: SHC 867 86 Yr Regn 06 20/5 Type: M.Car / M.Cycle / Bus / Van / Lorry / ffax) Prime Mover
Estimated Cost	2,2	(4)
OD / TP / WS / TP RES / OD RE	S / EVA / INV / MV	Make Hundai I40 00 1685
To Inspect Vehicle No		Plus Plus
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of		
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Date Time, File Pass to?	Preli. Report	Days Of Repair: Resurvey No. of Trip: Survey Fee
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	: Final Report	Resurvey No. of Trip: Survey Fee
4)	: Final Report	Resurvey No. of Trip: Survey Fee
1) Date Time: File Return to?	: Final Report	Resurvey No. of Trip: Survey Fee Transportation Add Fee: Site Insp. (\$)_E-RE_N



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg No. 199607198R GST Reg No. 19-9607198-R

		199607198R GST Reg. No. 1990	nobile		
Aff	iliated to Federation Inter	nationale Des Experts En Auton	9371/H1wg3		
ASIA PACIFIC INSURA	ANCE PTE LTD	Ref : CC3/LCR1700	***************************************		
SHENTON WAY #08-16 ARTIS BUILDINGSING		Date: 15-05-2017			
ARTIS BUILDINGSING	1 0 11 2	Code: LCR	1010		
	Policy Particu	lars :- THIRD PARTY CLA	SHC 8678G		
1111	G 7434G	Veh. Inspected	0.00		
insured veri	011010	Coverage (\$)	0.00		
Policy No.		Excess (\$)	15/05/2017		
Claim No.		Assign Date	10/00/2011		
Assign From	Vehicle	Particulars & Condition			
	Tomas	c.c	0		
Make & Model	IDDEN	Year of Reg.			
Engine No.	IDDEN	Colour			
	Chassis No.		Steering		
Odometer .		Modification			
Brakes					
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L/H Rear Tyre	-	escription of Damages			
4.	D	escription of Dames			
		General Information			
5.		Inspection Date	12/05/2017		
Accident Date	06/05/2017				
Survey held at		ENGINEERING PTE LTD			
	59 LOYANG DRIVE SINGAPORE 508969				
		Remarks			
5a.		ON A WITHOUT PREJUDICE	BASIS.		

COMFORT ENGINEERING

COMFORTELLERO

Date/Time: 11.05.2017 12:39

REGN NO. SHC8678G

Page : 1

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ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.305032602

MILEAGE

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FUEL HYUNDAI 11.05.2017 09:05 MODEL 1-40 TARGET DATE YR OF MANU 11.06.2015

(90) (57)

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COMPLETION DATE TIME

SCOUNT CARD NO.

JOB DESCRIPTION

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CENO

LABOR CODE

DESCRIPTION

Ala- tavi left Rear Names

LKK/ Henry

TECKED & PASSED OUT BY CUSTOMER'S SIGNATURE SERVICE ADVISOR Exit Pass sciviledgement Slip Whicia No. SHC8678G 10: LARRY SHC8678G Date Name of Service Advisor Signature/Date a of Service Advisor To be kept by Security Guirri a naturated to Service Reception upon collection

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHC 8678G

MAKE

ALG

DATE 11/5/2017 3:35

DOA- 06.05-17

1	: HYUNDAI i40	Type	Unit Price	Amount
Oty	Parts Description/ Labour	170		\$ 603.60
	Rear Bumper regar			5 22.00 -
	Rear Bumper Clips 10 pcs 1			S 2,020.10
	Rear Fender (LH) Nepair	1 1		5 164.40
	Rear Fender Inner Lining (LH) SUC	1		\$ 60.00
	Rear Windscreen Moulding A			45.00
	Rear Door Protector(LH) AF	1 1		
	Rear Wheel Hup-Cap (LH)			\$ 150.70
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	The same time to the same temperature and the			

Shu Pei (LKKAuto)

From:	Vivian Lau (LKKAuto)
Sent: To:	Friday, 2 August 2019 8:47 AM Ng, Hai-Chuan; Shu Pei (LKKAuto)
Cc:	Hsiao Tong (LKKAuto); Admin A
Subject:	RE: Claim No: 5652823433SG, Accident involving Vehicle SLG 7434G & SHC 8678G on
	06/05/2017
Dear Hai Chuan,	
Thank you for the email.	
We will process to settle wit	h TP according.
Dear Shu Pei.	
Kindly assist to reopen.	
Thank you	
Best Regards,	
Vivian Lau Case Handler	
LKK Auto Consultants Pte	Ltd
Phone: 6841-8625 email: Viv	rianlau@lkkauto.comi fax: 6741-4108
Blk 51, Paya Ubi Industrial Par	rk, Ubi Avenue 1, #02-25 S(408933)
From: Ng, Hai-Chuan [mailto	o Hai Chuan Ne@aig.coml
Sent: Friday, 2 August, 2019	
To: Vivian Lau (LKKAuto) <vi< td=""><td></td></vi<>	
Cc: Hsiao Tong (LKKAuto) <c< td=""><td>#####################################</td></c<>	#####################################
Subject: RE: Claim No: 5652	823433SG,Accident involving Vehicle SLG 7434G & SHC 8678G on 06/05/2017
Dear Vivian,	
OI counter claim was settled	at 50% liability.
Please proceed to settle TP	claim at the same liability on without prejudice basis.
Thank you.	

Ng Hai Chuan

Regards,

AIG Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Monday, May 27, 2019 10:42 AM

To: Ng, Hai-Chuan Cc: Hsiao Tong (LKKAuto)

Subject: [EXTERNAL] RE: Claim No: 5652823433SG, Accident involving Vehicle SLG 7434G & SHC 8678G on 06/05/2017

This message is from an external sender; be cautious with links and attachments.

Dear Hai Chuan

We refer to the above matter,

As per insrtuction we rejected PD claim. TP disagree on the rejection and appeal as follows:

AIG's insured driver reported that his vehicle was stationary before the collision. You had in your email of 12 September 2017 commented your observations that the vehicle was already moving even before taxi had swerved into his lane.

Both vehicles should exercise consideration. BOLA Scenario 14(a) applies to this case and liability is 50:50.

Kindly advise if we would maintain our position of denial.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [mailto:Hai-Chuan.Ng@aig.com]

Sent: Tuesday, 12 September, 2017 3:35 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Zayyer (LKKAuto) < zayyer@lkkauto.com >

Subject: RE: Claim No: 5652823433SG, Accident involving Vehicle SLG 7434G & SHC 8678G on 06/05/2017

Hi Vivian,

Based on the video footage, the taxi has swerved into the OID's lane too early. Further we observed that OID vehicle is already moving even before the taxi swerved into his lane. Thus onus is on the taxi. To reject the PD claim.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Tuesday, September 12, 2017 3:13 PM

To: Ng, Hai-Chuan

Cc: Hsiao Tong (LKKAuto); Zayyer (LKKAuto)

Subject: RE: Claim No: 5652823433SG, Accident involving Vehicle SLG 7434G & SHC 8678G on 06/05/2017

Dear Hai Chuan

Accident involving Vehicle SLG 7434G & SHC 8678G on 06/05/2017

We refer to the above matter

Enclosed is the TP video for your perusal.

Based on the circumstances of both parties and available information in hand. Base on TP video, OID moved forward and TP swerved into the lane. Both parties are to exercise equal caution

Kindly advice on your view/opinion/instruction for this claim.

Thank you Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Wednesday, 6 September, 2017 3:59 PM To: Ng, Hai-Chuan < Hai-Chuan Ng@aig.com >

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>

Subject: RE: Claim No: 5652823433SG, Accident involving Vehicle SLG 7434G & SHC 8678G on 06/05/2017

Dear Hai Chuan

Accident involving Vehicle SLG 7434G & SHC 8678G on 06/05/2017

We refer to the above matter

Enclosed is the TP video for your perusal.

Based on the circumstances of both parties and available information in hand. Base on TP video, OID moved forward and TP swerved into the lane. Both parties are to exercise equal caution

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 16 May, 2017 4:53 PM

To: Ng, Hai-Chuan < Hai-Chuan. Ng@aig.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Zayyer (LKKAuto) < zayyer@lkkauto.com >

Subject: RE: Claim No: 5652823433SG

Dear Hai Chuan,

We refer to your below email and the contents were duly noted

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [mailto:Hai-Chuan.Ng@aig.com]

Sent: Tuesday, 16 May, 2017 4:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Zayyer (LKKAuto)

<zayyer@lkkauto.com>

Subject: Claim No: 56528234335G

Dear all,

Please obtain video footage from third party repairer to establish liability before settlement.

Thank you.

Regards,

Ng Hai Chuan AIG Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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Our Ref : T 0517 / SHC8678G /CL(st)		
Your Ref: Date 20-Jun-17	COMEOR	TDELGRO
20-301-17		
AIG ASIA PACIFIC INSURANCE PTE LTD	59 Loyang Drive ENG	INEERING
CHARTIS Buliding	4th floor	
78 Shenton Way		Engineering Pte Ltd ad Smgapore 579701
#97-16		
Singapore 079120 WITHOUT PREJUDICE		unine +65 8383 6285 umile +65 8280 9755 www.odys.com.ag
Attn: Motor Claims Department	Great	Forger was the Horsecard
Dear Sir		Workshops
ACCIDENT INVOLVING OUR TAXI SHC8678G YO	UR INSURED SLG7434G	Breddell 205 Breddell Road
AND OTHEROR	N 06.05.17	Singapore 579701 Layang
We are the authorised repair workshop for Comfort Tra Vehicle No : SHC8678G which was involved in the cap The vehicle owner and the taxi driver concerned have r in presenting their claims against the party responsible the damage to the vehicle.	ptioned accident with your insured vehicle requested and authorized us to assist the for all applicable matters arising from	59 Layang Drive Singapore 500965
As the accident was caused by the negligent act of your		Ubi
we are submitting this claim for your consideration on b	ehalf of the claimants.	Singapore 408646
1 Cost of Repair	\$ 3,048.47	Senaka 24 Senaka Lata
2 5 days Loss of Rental @ \$ 125.00 per of Surveyed by M		Singapore 758:158
4 GIA / LTA Search Fees	3 5.35	Sungel Kadut 7 Sunger Kadut Way
5 GIA / Police Report Fees	\$ -	Singapore 728791 Defu
6 Towing / Medical / Transporatio	\$ -	5 Defu Avenue 1 Singapore 579537
HIRER'S CLAIM	Sub Total: \$ 3,678.82	Yishun
1 _ 5 days Loss of Income @ \$ 80.00 per d	days \$ 400.00	Singapore 768732
	Total Claims: \$ 4,078.82	
We enclosed herewith the following documents to	The second secon	
Original repair bill and photocopies of photograph		
b) LTA search slip/s of : SLG7434G	pos.	
c) GIA / Police report/s of : SHC8678G	_	
d) Letter of authority from owner / hirer / operator		
	ertificate of Insurance	
() Witness statement/s (x) Downtime/Mile		53048.42
Kindly look into the matter and let us hear from you on to soon as possible.	he settlement of the said claims as	05.00
Please note that it is a condition of any settlement reach	ed that it shall be without prejudice	1/0.00
to any personal injury claim (if any) of the taxi driver. This	s condition shall apply even if medical	\$5423.47
expenses are claimed herewith and part of the settlement Please note that, for the time being, we are not making this claim		
this letter as our intention to file a claim in court according to the	provisions of the Non-Injury Motor	\$ 196174 8 566
Accident Litigation ("NIMA") protocol and further, you agree that	if negotiations should breakdown	637
and this claim is referred to solicitors you shall not raise any obje	ection that the NIMA protocol has	6,1569.09
not been complied with. If you disagree with this condition please 2 working days failing which we shall proceed to negotiate with acquiesced to the said condition by your conduct.	e reply in writing within the next you on the basis that you have	Printed
Yours faithfully Cecilia Lee		
Executive		
CDGE Claims Department		
Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@spa	rkcarcare.com	3 0
COMFORTDELGRO	0	
COMPONIDERONO	QCHITY (LAS)	1000000

Jia Le (LKK Auto)

From:

Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent:

Friday, 2 August 2019 5:04 PM

To:

Jia Le (LKK Auto)

Subject:

[Signed DV] AIG/LKK Ref: CC3/LCR17009371/H1wg3 CDGE Ref:

T0517/SHC8678G/AT >> Acc on 06.05.2017 invlg SHC8678G & SLG7434G [AIG]

Attachments:

DV_SHC8678G.pdf

WITHOUT PREJUDICE

Ms Jia Le

M/s LKK Auto Consultants Pte Ltd

Your email dated 2 August 2019 refers.

Our duly executed DV for S\$1,967.09 is attached.

Kindly arrange to let us have early payment to conclude this case. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Friday, 2 August 2019 16:02

To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: [Accept Offer] AIG/LKK Ref: CC3/LCR17009371/H1wg3 CDGE Ref: T0517/SHC8678G/AT >> Acc on

06.05.2017 invlg SHC8678G & SLG7434G [AIG]

"Without Prejudice"

Dear Aileen.

DV attached.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alleen Tan Lee Noi [mailto:alleentan@cdge.com.sg]

Sent: Friday, 2 August 2019 3:34 PM

To: Jia Le (LKK Auto)

Subject: [Accept Offer] AIG/LKK Ref: CC3/LCR17009371/H1wg3 CDGE Ref: T0517/SHC8678G/AT >> Acc on 06.05.2017 invlg SHC8678G & SLG7434G [AIG]

WITHOUT PREJUDICE

Ms Jia Le

M/s LKK Auto Consultants Pte Ltd

Your email dated 2 August 2019 refers.

Strictly without admission of liability and solely for quick amicable settlement, we accept your offer of \$\$1,967.09.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Friday, 2 August 2019 15:18

To: Alleen Tan Lee Noi <alleentan@cdge.com.sg>

Subject: RE: [Reminder] AIG/LKK Ref: CC3/LCR17009371/H1wg3 CDGE Ref: T0517/SHC8678G/AT >> Acc on

06.05.2017 invlg SHC8678G & SLG7434G [AIG]

"Without Prejudice"

Dear Aileen,

We propose to offer as follow:

Our Offer	\$	1,967.09
LTA Search Fee	S	5.35
At 50% of liability	S	1,961.74
	S	3,923.47
Loss of Income (\$50 x 5 days)	S	250.00
Loss of Rental (\$125 x 5 days)	S	625.00
Cost Of Repair (w/GST)	S	3,048.47

Please confirm acceptance.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi [mailto:aileentan@cdge.com.sg]

Sent: Friday, 2 August 2019 3:11 PM

To: Jia Le (LKK Auto)

Subject: [Reminder] AIG/LKK Ref: CC3/LCR17009371/H1wg3 CDGE Ref: T0517/SHC8678G/AT >> Acc on 06.05.2017

invlg SHC8678G & SLG7434G [AIG]

WITHOUT PREJUDICE

Ms Jia Le

M/s LKK Auto Consultants Pte Ltd

Your email dated 2 August 2019 refers.

Please refer to attachment for the documents you have requested.

Best Regards

Aileen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Friday, 2 August 2019 15:03

To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: RE: [Reminder] AIG/LKK Ref: CC3/LCR17009371/H1wg3 CDGE Ref: T0517/SHC8678G/AT >> Acc on

06.05.2017 invlg SHC8678G & SLG7434G [AIG]

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Aileen.

Please let us have a copy of LTA Search receipt and Letter of Authorisation.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aileen Tan Lee Noi [mailto:aileentan@cdge.com.sg]

Sent: Monday, 27 May 2019 10:28 AM

To: Vivian Lau (LKKAuto) Cc: Hsiao Tong (LKKAuto)

Subject: [Reminder] AIG/LKK Ref: CC3/LCR17009371/H1wg3 CDGE Ref: T0517/SHC8678G/AT >> Acc on 06.05.2017

invlg SHC8678G & SLG7434G [AIG]

WITHOUT PREJUDICE

Ms Vivian Lau M/s LKK Auto Consultants Pte Ltd

Please let us have your reply to our email dated 12 April 23019. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi

Sent: Friday, 12 April 2019 10:09

To: Vivian Lau (LKKAuto)

Subject: AIG/LKK Ref: CC3/LCR17009371/H1wg3 CDGE Ref: T0517/SHC8678G/AT >> Acc on 06.05.2017 invlg

SHC8678G & SLG7434G [AIG]

WITHOUT PREJUDICE

Ms Vivian Lau M/s LKK Auto Consultants Pte Ltd

We refer to subject matter resting with our email dated 17 October 2017.

AIG's insured driver reported that his vehicle was stationary before the collision. You had in your email of 12 September 2017 commented your observations that the vehicle was already moving even before taxi had swerved into his lane.

Both vehicles should exercise consideration. BOLA Scenario 14(a) applies to this case and liability is 50:50.

Please let us have your early reply with offer to wrap up this long outstanding case. Thank you.

Best Regards
Alleen Tan
Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Monday, 22 May, 2017 10:35 AM

To: 'eyap@lioncityrentals.com.sg'

Cc: Zayyer (LKKAuto); Hsiao Tong (LKKAuto)

Subject: ACCIDENT INVOLVING SLG 7434G & SHC 8678G ALONG WATERLOO STREET

BENCOOLEN LINK ON 06/05/2017

Our Ref: CC3/LCR17009371/H1wg3

22 May 2017

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 7434G & SHC 8678G ALONG WATERLOO STREET BENCOOLEN LINK ON 06/05/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by 31/05/2017, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING | 40 SHC8678G , SLG7434G

ON 06-May-17 22:20

ALONG

QUEEN ST TAXI STN OPP OF FORTUNE CTR

Waterled

1 / We

TEO KIM LENG

(Hirer) NRIC No.: \$1380330G

and/or

(Relief) NRIC No.:

Taxi Number

SHC8678G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

08-May-2017

Name of Hirer

TEO KIM LENG

Hirer NRIC

S1380330G

Signature :

Address

342 UBI AVENUE 1 #04-935

400342

Contact No.

91738282

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,524.24 (Repair Cost), S\$437.50 (Loss of Use/Rental), S\$5.35 (Disbursement) for vehicle no. SHC 8678G that was damaged pursuant to the accident which occurred on 06/05/2017 (date) along WATERLOO ST TAXI STN OPP OF FORTUNE CTR (location) involving vehicle no/s SLG 7434G. This is pursuant to the inspection conducted on \2/05/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 8678G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 8678G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Please forward your cheque made payable to:

COMFORTDELGRO ENGINEERING PTE LTD

(day) of Avg45V (month) 2019 (year)

Signed by appointed surveyor

NKH

Signed by "the workshop" (with chop) CLAIMS DEPARTMENT

COMFORTDELGRO ENGINEERING PTE LTD ST LOYANG DRIVE

AILEEN TAN lanager, Claims

SHIGAPORE 508969

"The contents of this document apply to vehicle damages only, All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

ORTDELGRO ENGINEERING

A THE TONE OF COMPORTDELCRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDetGro Engineering Pte Ltd

THE RESIDENCE PROPERTY AND ADDRESS OF THE PARTY.

Wignesters Dear Section a partie of the best Many District Description Array 1

Property and Company of States

COMPANY REG. NO.: 199506048W Page: 1

8010004 AIG ASIA PACIFIC INSURA #OB-16 78 SHENTON WAY.O		VEHCLE N SHC8678G MAKE HYUNDAI MODEL I-40		INV. NO/DA 91309873 29 JOB NO. 305032602 GDOMETER	READING
Description : 3P 06.05		1000	315	DATE/TIME 11.05.201	7 09:05 Net.
PART REQUISITION 0001 04-01-0101-0111 0002 04-01-0103-0596 0003 04-01-0103-0658 0004 28-01-0103-2013 0005 28-01-0103-0003	TOTAL TOTAL COMMENTS	10 1 1 1 1 SUB-TOTAL	2.20 1,351.10 150.70 80.00 50.00	20.00 20.00 0 0.00 0 0.00	17.50 1,080.88 120.56 80.00 50.00
JOB NATURE 0001 L 0002 23-502	PANEL BEATING SPRAYPAINT ON AFFECTED AREA WIRING CHARGE	7.	00.00 20.00 30.00	600. 720. 30.	00

ComfortDelGeo Engineering Pic Ltd

0003 17-01

Head Office 205 Bruddell Road Singapore 579701 ACCOUNT No. INVOICE No. AMOUNT BANKCHQ N 8010004 91309873 3,048.47

Kindty note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



А СОМГОЯЗВЕСКО

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHEMTON WAY CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 64193000 3225094 VEHCLE NO SHC8678G

INV. NO/DATE 91309873 29.05.2017

JOB NO. 305032602

COMPANY REG. NO.: 199506048W Page; 2

MODEL

ODOMETER READING

DATE OF REG 11.06.2015

DATE/TIME IN 11.05.2017 09:05

CHASSIS CODE KNGLB41UMFU069476

S/No	Part No.		Qty Unit Price	&Disc Net
0004	20-00	TUFF COAT ON AFFECTED PARTS.	50.00	50.00
0005	20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR		60.00
0006	Ei.	REMOVE/REFIX REVERSE SENSOR	40.00	40.00
		SUB-TO	PAL :	1,500.00

Items total Add GST # 7,000 9 Invoice amount

2,849.04

199.43 3,048.47

Issued by CHEWERFIENG 29.05.2017 11:46:32 Repair type CLSD/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORT LUCKS

Head Office: 205 Braddell Road Singapore 579701

Sindly note that no receipt shall be issued unless requested

DUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91309873	3,048.47	Y

CT17050254 Our Ref.

Date: 19 May 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

06/05/2017 @ 22:20 hrs

ALONG

WATERLOO ST TAXI STN OPP OF FORTUNE CTR

INVOLVING

SLG7434G

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC8678G (the "Taxi"). The Taxi was hired to TEO KIM LENG IC NO S1380330G a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Text size + -

100% 75% 0% 25% 50%

Enquire Vehicle Insurer

Vehicle No.

Incident Date/Time Search

Status

Insurance Company

Code

Insurance Company Name

SLG7434G

08 May 2017 / 22:20:00

Successful

AD4

AIG ASIA PACIFIC INSURANCE PTE.

LTD.

OK Previous

Land Transport Authority

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Please do not use the Back or Forward buttons on your browser as this may after the results of the transactions.

Bost viewed with IE 6.0 SP3 and above. 1024 X 758 resolution

Copyright © 2017 LTA | Privacy Statement | Terms of Use | Rate the Webpills

SHC 8678 G

...CLAIM SUBFOLDER...(Pending for Survey Report)

	OLDER TRA	Est Submitted	Adl Assissad	Learner	100	C. books of	Torrest Acceptational	litters	
	99 May 2017 Edit Reg	ESI Supmicted	Adj Assigned 12 May 2017 00:00 Edit Adj Rpt	S\$2,849.04 Edit Estima	S\$	Submitted 2,849.04 /iew Rpt	Ins Auth'ed	Pending for Report Cancel Car	
	tain	∬ R	eference	Clain	Details		Document	s]	Show All
CLAIM SUE	FOLDER DE	TAILS				[Created b	oy adjuster]		
Insured:	Lion City	Rentals Pte Ltd,	Co. Reg. No.: -						
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC8678G				te of Loss		22:00 - :59 and 25 Days Fro	om LTA Reg Date	(Man Yr)]
Claim Type:	Pallet (Carre					(Comprehensive)			
Vehicle Reg. No. (Insured):	5LG7434G				icy No. almant):	D-1572701MFSH			
1					ess:				
Repairer	ComfortD	elGro Engineerii	ng Pte Ltd (Loyang) 59 Loyang D	rive, 5089	69 Loyang - T	el: 6214 8300		
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expres	s) - Tel: 65-64	19-3000	[Handled by	Ng, Hal-Chuai	n] Hai-Chuan.Ng	@aig.com
Claimant's Insurer:	MS First C	apital Insurance	e Ltd (HQ) - Tel: 62	222311					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 625	6-3561 [Ha	ndled by I	HENRY NG K	OK HUA] [Fi	nal Rpt due 0	6/08/201
ASSOCIAT	ED MAIL RE	CEIVED					Vie	ew All Compo	se Case Mail
 AIG_SG_ 	EXPRESS (02/	(08/2019): Repor	t Send Back Alerts	- SHC8678G	(TP)				
ALL ASSO	CIATED TAS	ks∃				View All S	earch Tasks 0	Create New Task	Complete
Due Date	Priority	Type Task	Group Subject	Handler	Assig		Completed On	Created O	

Claim Documents

*SHC8678G (5652823433SG)

[SLG7434G]

TP

COMFORT TRANSPORTATION PTE LTD

May 6 2017 10:00PM

[Lion City Rentals Pte Ltd]

ComfortDelGro Engineering Pte Ltd

Vid	eo		1 per	page V	V
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	12/06/18 11:39	Video - Accident TP Video Footage	0	Load AVI	
Let	ters/Corresponder	nces	I per	page V	Ø
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
2	20/09/17 08:40	Insurer Offer Letter/DV [Offer superseded on 2019/08/02]	0	Load HTM	
Ass	sessment Reports		1 per	page V	V
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	- Interior control	Thumbnall	-
1	16/05/17 17:13	Accident Statement From:SC - Reg. No: SLG7434G, Claimant: LION CITY RENTALS PTE LTD	0	Load HTM	
Pho	otos/Images		3 per	page VI	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	
1	19/05/17 08:18	General View	0	Load 3PG	V
2	19/05/17 08:18	General View	0	Load JPG	V
3	19/05/17 08:18	General View	0	Load JPG	V
4	19/05/17 08:18	General View	0	Load 3PG	V
5	19/05/17 08:18	General View	0	Load JPG	2
5	19/05/17 08:18	General View	0	Load JPG	V
7	19/05/17 08:18	General View	0	Load 3PG	V
В	19/05/17 08:18	General View	0	Load JPG	V
9	19/05/17 08:18	General View	0	Load 3PG	N/
10	19/05/17 08:18	General View	0	Load JPG	8
11	19/05/17 08:18	General View	0	Load JPG	V
12	19/05/17 08:18	General View	0	Load 3PG	V
13	19/05/17 08:18	General View	0	Load JPG	V
14	19/05/17 08:18	General View	0	Load JPG	1
15	19/05/17 08:18	General View	0	Load JPG	W
16	19/05/17 08:18	General View	0	Load JPG	3
17	19/05/17 08:18	General View	0	Load JPG	50
18	19/05/17 08:18	General View	0	Load JPG	V
19	19/05/17 08:18	General View	0	Load JPG	12
20	19/05/17 08:18	Odometer Reading	0	Load JPG	V
21	19/05/17 08:18	Chassis Number	0	Load JPG	3
22	19/05/17 08:19	Replacement Part Photo	0	Load JPG	3
23	19/05/17 08:19	Replacement Part Photo	0	Load JPG	8
14	19/05/17 08:19	Replacement Part Photo	0	Load JPG	V
25	19/05/17 08:19	Replacement Part Photo	0	Load JPG	

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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (5G)		Thumbnail	Print
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Doc	cumentation		1 per p	page 💟	Z
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/05/17 11:38	TP ESTIMATE - MARKED	0	Load PDF	
2	16/05/17 11:38	TP GIA REPORT	0	Load PDF	
3	22/05/17 10:37	Email letter to 0I ACCIDENT INVOLVING SLG 7434G & SHC 8578G ALONG WATERLOO STREET BENCOOLEN LINK ON	0	Load PDF	
4	06/09/17 16:06	Email AIG to seek advise 6.9.17	0	Load PDF	
5	12/09/17 17:03	Email from AIG to reject claim 12.9.17	0	Load PDF	
ō	12/09/17 17:25	Email to wkshop to reject claim 12.9.17	0	Load PDF	
7	08/08/19 09:39	WORKSHOP INVOICE	0	Load PDF	
8	08/08/19 09:39	AUTHORISATION TO ACT FORM	0	Load PDF	
9	08/08/19 09:39	Release Voucher	0	Load PDF	
10	08/08/19 09:39	RENTAL RECEIPT	0	Load PDF	
11	08/08/19 09:39	LTA SEARCH	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		^
		~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

NOTE: TO	BE COMPL	ETED BY	SURVEYOR
----------	----------	---------	----------

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

THE PER S		
TE		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No: SLG7434G (Insd veh)	Model:		HYUNDAI 140 1.7 D (A)	
	SHC8678G (TP veh)					
Date of Accident:	06/05/2	2017				
Global Sum Settlen	nent :	[] Yes	, ,	[X] No		
Repair Estimate			: \$	6,911.17		
Final Repair Cost			:\$	1,524.24		
Loss of Use			: \$	125.00	5.00 d	lays at \$50.00 per day
Rental (if any)			: \$	312.50	5 0	lays
LTA / GIA Search F	ee		: 8	5.35		
Others:			: \$	0.00		
			:\$			
Final Settlement Su	ım		: \$	1,967.09		
Is Third Party Wor below) A) For Non GIA R		3000000 0 00000000000000000000000000000		Agreed Liability] NO	
				DOLA Applicable	Voci No	BOLA Scenario No:
B) For GIA Regis	tered Wo	orkshop:			s. 165/ 140	DOLA Scenario No.
BOLA Liability:	50	(%)	chain	14(a) Assessed Liabilit	ty (*):	
BOLA Liability:	50	(%)	chain	14(a) Assessed Liabilit	ty (*):	(%)
BOLA Liability: * Assessed Lia	50 bility to b	(%) e filled only for		14(a) Assessed Liabilit	ty (*):	(%)
BOLA Liability: * Assessed Lia Remarks	50	(%) e filled only for e's Breakdow		14(a) Assessed Liabilit	ty (*):	(%)
BOLA Liability: * Assessed Lia Remarks Payment Instruction	50	(%) e filled only for e's Breakdow		14(a) Assessed Liabilit collisions and for ca	ty (*):	BOLA does not apply.
BOLA Liability: * Assessed Lia Remarks Payment Instruction 1) ComfortDelGreen	50	(%) e filled only for e's Breakdow		14(a) Assessed Liabilit collisions and for ca	ty (*):	BOLA does not apply.
BOLA Liability: * Assessed Lia Remarks Payment Instruction 1) ComfortDelGri 2)	50	(%) e filled only for e's Breakdow		14(a) Assessed Liabilities and for callisions and for callisions are calling the control of the calling the ca	ty (*):	BOLA does not apply.

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

08 Aug

2019

Date

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR17009371/H1DB3Q2-1

Date:

08/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

999995174

Claimant Vehicle

SHC8678G

Insured Vehicle No:

SLG7434G

No: Date of Loss:

06/05/2017

Nature of Claim:

TP

Claim No: 5652823433SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHC8678G

Make & Model:

HYUNDAI 140, 1.7 D (A)

Engine No:

D4FDFU503475

Reg. Date:

11/06/2015 (Man. Year: 2015)

Chassis No: Odometer:

KMHLB41UMFU069476 321899 km

Colour: Engine Capacity:

1685 cc Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side:

Hankook 7 mm

Rear Left Side:

Hankook 7 mm

Front Right Side:

Hankook 7 mm

Rear Right Side:

Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	-	Repairer's	Adjuster's	Difference	Diff %
Parts		3,719.04	1,349.04	2,370.00	63,73
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,740.00	1,500.00	1,240.00	45.26
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	6,459.04	2,849.04	3,610.00	55.89
	+ GST 7.00/7.00% (S\$)	452,13	199.43	252.70	55.89
	Nett Amount (S\$)	6,911.17	3,048.47	3,862.70	55.89
	+ Loss of Use (5.0 x S	\$\$50.00/day) (S\$)	250.00		
	+ Car Rental (5.0 x SS	\$125.00/day) (S\$)	625.00		
		(S\$)	3,923.47		
	Liable Amount (50.00%) (S\$)		1,961.74		
	+ Doc	/Search Fee (S\$)	5.35		
		Nett Liability (S\$)	1,967.09		

INSPECTION

Date of Assignment:

12/05/2017

Date Inspected:

12/05/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

Adjuster Report

Page 2 of 4

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

5.0 days

Adjuster: HENRY NG KOK HUA Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BUMPER	Repair	603.60 FL	*-FL
2	10	*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
3	1	*REAR FENDER (LH)	Repair	2,020.10 FL	*-FL
4	1	*REAR FENDER INNER LINING (LH)	Serviceable	164.40 FL	*-FL
5	1	*REAR WINDSCREEN MOULDING	Not Necessary	60.00 FL	*-FL
6	1	*REAR DOOR PROTECTOR (LH)	Not fitted	56.90 FL	*-FL
7	1	*REAR WHEEL HUP-CAP (LH)	Cut	150.70 FL	*150.70 FL
8	1	*REAR LH DOOR	Dented	1,351.10 FL	*1,351.10 FL
9	1	*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS
10	1	*REAR WINDSCREEN SEALANT	Not Necessary	46.00 FS	*-FS
11 F=Fra	1 inchise	*REAR DOOR COMFORTDELGRO & APPS STICKER (LH) part. S=SpcNett. L=ListItemDisc.	Necessary	80.00 FS	*80.00 FS
			Sub Total (S\$)	4,604.80	1,653.80
		- List Item Discount on L Items 20.	00/20.00% (S\$)	885.76	304.76
		1	Total Parts (S\$)	3,719.04	1,349.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	1,200.00	600.00
2	SPRAY PAINTING CHARGE	New	1,000.00	720.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	100.00	50.00
5	REMOVE/REFIX CUSHION & UPHOLSTERY REAR	New	150.00	60.00
6	REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	0.00
7	REMOVE/REFIX REVERSE SENSOR	New	120.00	40.00
	Gross	Labour Cost (S\$)	2,740.00	1,500.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.